

# Officer Decisions

## Head of Scomis Group - Debbie Foweraker

### Summary of Matter or Issue Requiring Decision

Decision to award the contract for an ITSM system for Scomis, following a G-Cloud procurement process.

### Decision Taken

To award a contract to the below organisation(s) for the provision of the above contract. The contract will commence on 12 April 2019, for the period of 24 Months, with an option to extend for a further two periods of 12 months each.

Softcat Plc  
Solar House Fieldhouse Lane  
Marlow, Buckinghamshire  
SL7 1LW

### Summary of Reason(s) for Decision Taken

### Summary of Alternatives or Options considered and rejected

The longlist of service offerings was narrowed to a shortlist of 3 based on the details available on the G-Cloud and an evaluation of the trial software.

A thorough evaluation of these three service offerings was carried out. This resulted in Softcat being successful.

### Details of any conflict of interest and dispensation granted to the Officer taking the decision or by any Member of the Council in delegating responsibility for any specific express delegation

No conflict of interest was identified, and no dispensation was sought.

### Contact for enquiries/further information

Paul Luxton Position: Project Manager Email: paul.luxton@devon.gov.uk Tel: 01392 383000

### Decision Date

15 April 2019

A copy of this decision and any supporting documentation considered by the Officer taking this decision may also be made available or inspection by the public at the Council's Offices or posted upon payment of any copying and postage charges. Any member of the public wishing to take up

either of these options is asked to please ring 01392 382888 or email:  
members.services@devon.gov.uk