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| **Professional Services in Schools and/or Academies** | **Finance** | **ICT** | **Management Information Systems (pupil and staff data)** | **Human Resources** |
| **Q1. Do you provide support directly to your schools or academies as part of a professional service offering?** | Yes, via Scomis.  Schools also obtain direct support from Babcock LDP | Yes  Additional info: Please see our answer to question 5 above. | Yes, including 3 levels of SLA | Yes |
| **Q2. If you answered ‘N’ to Q1, do you contract this out to a third-party company/partner and if so, who?** | Scomis is a company created by DCC who provide part of the support. It is therefore not subcontracted. | Not applicable | Not applicable | Not applicable |
| **Q3. Does the professional service include helpdesk support, onsite consultancy or both?** | Both Helpdesk and  Onsite consultancy | Both Helpdesk and  Onsite consultancy | Both Helpdesk and  Onsite consultancy | Both Helpdesk and  Onsite consultancy |
| **Q4. If you subcontract the professional service, when is it due for re-tender?** | Not applicable  For clarification, any information regarding Babcock would be held by the individual schools | Not applicable | Not applicable | Not applicable |
| **What is the notice period required by the existing provider prior to auto-renewal?** | Not applicable | Not applicable | Not applicable | Not applicable |
| **Q5. Will you be competitively tendering the professional service in the next 12 months? If so, when?** | No | No | No | No |
| **Q6. What systems do your schools/academies use?**  **Please highlight all that apply:** | **Corero/Civica**  **FMS**  **HCSS**  **PS Financials**  RM Finance  **Sage**  **SAP**  Other: | Please list below:  See link to website which details all the services on offer and used by schools and academies to a greater or lesser degree.  **https://www.scomis.org/** | 3SYS/WCBS  Arbour  CMIS  Engage/Double First  iSams  Progresso  RM Integris  ScholarPack  **SIMS**  Walton Samuel  Other: | Schools and Academies may hold individual HR systems but we do not hold or record details on this. |
| **Q7. What system(s) do your schools or academies receive first-line support from you? (User and technical support)** | **Corero/Civica**  **FMS**  **HCSS**  **PS Financials** | See link to website which details all the services on offer and used by schools and academies to a greater or lesser degree.  **https://www.scomis.org/** | **SIMS** | None |
| **Q8. If you are a local authority is the first-line support offered to maintained schools only or local academies also?** | Both Maintained and  Academies | Both Maintained and  Academies | Both Maintained and  Academies | Not applicable – please see our answer above. |
| **Q9. Are all schools and/or academies free to make individual professional service procurement decisions?** | Both Maintained and  Academies | Both Maintained and  Academies | Both Maintained and  Academies | Both Maintained and  Academies |