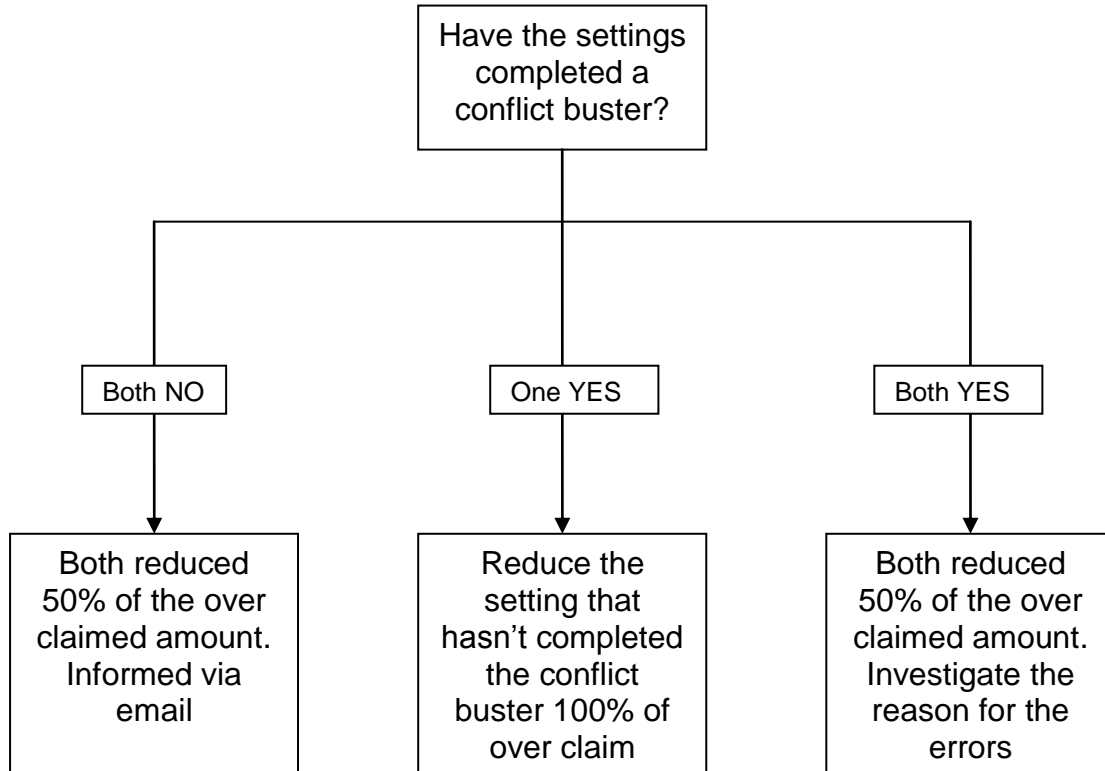


Unresolved Conflicts

This chart shows how the EYEF team will look to deal with Conflicts



It is good practice that all settings use Conflict Busters where a child attends 2 settings, these are used to reduce over claim errors. We have noticed an increase in the same parents giving conflicting data each term, if you received an email from the helpdesk last term with a reduction to a particular child can you please ensure that the family fill out a conflict buster this term.

The Conflict Buster available from the following link: www.devon.gov.uk/eyef

If only one provider has completed the Conflict Buster they will be allocated the funding for the hours stated on the form. If both or neither provider has completed the Conflict Buster then each will be reduced 50% of the over-claimed amount.

Exceptions will be made in the following circumstances:

- 1) If the amount to be deducted would take one of the providers below the minimum payment requirement, then the provider where the child spends the majority of their hours will have the total amount of the over-claim deducted.