


# tsconnect

Trading Standards. Inform. Support. Protect.



[www.devon.gov.uk/tsconnect](http://www.devon.gov.uk/tsconnect)

If you have a specific problem and  
need consumer advice immediately,  
phone 08454 04 05 06 (local call rate)

Devon  
County Council 



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The holiday company you booked your honeymoon with goes bust. Do you...

**a) Have a quick whip round at the reception and scrape together enough cash for a cheap weekend at the seaside**

**b) Spend a week on the internet trying to discover who's responsible**

**c) Get a full refund from your credit-card company and fly off into the sunset**

Find out the right answer and more money/face saving gems from TS Connect!

If you don't know your rights you won't be able to use them.

Would you like to know more about your consumer rights, businesses you can trust, shopping online, counterfeit goods and scams?

Find out where you stand in the TS Connect e-zine

Return the tear-off slip to Devon Trading Standards and we will email you regular updates covering your legal rights, how to protect yourself from becoming a victim of criminal or unfair trading, trustworthy Devon businesses, and intelligence about national and local scams



# Count me in! Subscribing couldn't be easier...

Sign-up online at: [www.devon.gov.uk/tsconnect](http://www.devon.gov.uk/tsconnect)

Alternatively jot down your email address and pop this pre-paid slip in the post-box to receive the next edition

\*Name:

\*Email Address:

\*Compulsory fields

Name & Address (provide if you don't use email & we will post a shortened version)

#### Terms and Conditions

##### By subscribing to this free service:

- I confirm that I am resident in Devon
- I understand that my personal details will be held in accordance with the provisions of the Data Protection Act
- I agree that if I pass on any materials sent to me by Devon County Council Trading Standards Service for inclusion in other publications, I will reference the source and will not amend content
- I understand that by subscribing to TS Connect I am not becoming a representative of Devon Trading Standards Service

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