

ANNEXE FOUR

CROSS AUTHORITY STATEMENT

ANNEXE FOUR - CROSS AUTHORITY STATEMENT

Although the bulk of service provision within Devon is intended to meet the housing-related support needs of local people, there are certain client groups and occasions where this is neither practicable nor desirable. In particular this includes those with complex needs such as rough sleepers and offenders, transient groups such as travellers, or those who require specialist services such as drug and alcohol and women fleeing domestic violence.

The need to continue to allow vulnerable people to cross administering authority boundaries to access services is a key concern for the ODPM and they have created a framework within which this is to be managed:

- Baseline targets for each Administering Authority have been set, based on a snap-shot survey of providers, and Authorities are required to monitor ongoing movements across boundaries.
- Services of significance in terms of cross authority movements have been awarded a national 'designation' status and Administering Authorities cannot decommission these services without Secretary of State agreement. Devon has 4 'designated' services.
- Cross Authority Groups of Administering Authorities have been created to ensure that the need for cross authority services are identified, monitored, planned and delivered. The ODPM designated Cross Authority Group for Devon includes Cornwall, Plymouth and Torbay.

5.1 Baseline Monitoring

In Devon during 2003/04 Client Record Forms were completed in respect of 1906 clients, of which 1602 (84%) related to host clients and 304 (15%) related to non-host clients.

Analysis of the Client Record figures for 2003/04 is detailed at Appendix One to this Annexe.

The cross border movements by Primary Client Group show that 77 (26%) of the 304 non-host clients related to people with drug and alcohol problems, 67 (23%) related to women at risk of domestic violence, 55 (19%) related to offenders and 54 (18%) related to single homeless people.

35% of non-host clients are referred from Torbay, Plymouth, Bristol and Gloucester. 65% of all non-host referrals are made to 4 services, only one of them a designated service.

Overall, Devon has 'imported' 304 service users, and 'exported' 365 services users, making Devon a net exporter. 70% of Devon's 'exports' are within the south-west region with the majority going to Plymouth, Torbay, Cornwall and Somerset.

The pattern of movement of clients in and out of Devon are to be expected, with the majority of movement across Administering Authorities occurring between Devon's neighbouring Authorities and the wider south-west region.

A comparison of the initial Cross Authority Baseline Targets and the results for performance in 2003/04 shows the following:

Primary Client Group	Baseline Figure %	Actual 2003/04 %	Difference +/- %
Older People with Support Needs	23	3.1	-19.9
People with Mental Health Problems	26	11.2	-14.8
People with a Physical or Sensory Disability	7	2.8	-4.2
Rough Sleepers & Single Homeless	7	11.6	4.6
People with Alcohol Problems	30	34.4	4.4
People with Drug Problems	53	28.7	-24.3
Offenders or People at Risk of Offending	37	27	-10.0
Young People at Risk or Leaving Care	23	6.5	-16.5
Women at Risk Of Domestic Violence	44	38.3	-5.7
Homeless Families with Support Needs	19	3	-16.0
Refugees	19	0	-19.0

Please note: *Baseline Figures for Rough Sleepers, Offenders and Women Fleeing Domestic Violence are for Devon
Figures for People with Alcohol and Drug problems are for the South West and therefore less accurate.
The remaining figures are based a very small survey number for England and should therefore be used with extreme care.*

The comparison shows that the actual figures vary significantly from the baseline figure in some cases. There may be a number of reasons for this:

- The ODPM survey was a snapshot in time and may not reflect the true picture, particularly given that a number of providers are known to have not participated in the survey.
- The baseline targets are based upon limited information and many figures do not directly relate to Devon.

5.2 Cross Authority Group Working

Devon has been working with the Plymouth, Torbay and Cornwall Administering Authorities since December 2001. In recent months the Group has reviewed its purpose which has resulted in an action plan to:

- Aggregate local analysis of movement against baseline targets to produce a common dataset for the Cross Authority Group
- Research further key reasons for movement across our boundaries and understand whether open access to services is a particular issue to individual Authorities within the Group
- Consider gaps in current provision of cross authority services and service user groups and consider possibilities and opportunities for joint commissioning
- Produce a formal Group 'commissioning statement' that aligns itself to the draft Regional Supporting People Statement commission by the Regional Housing Board.

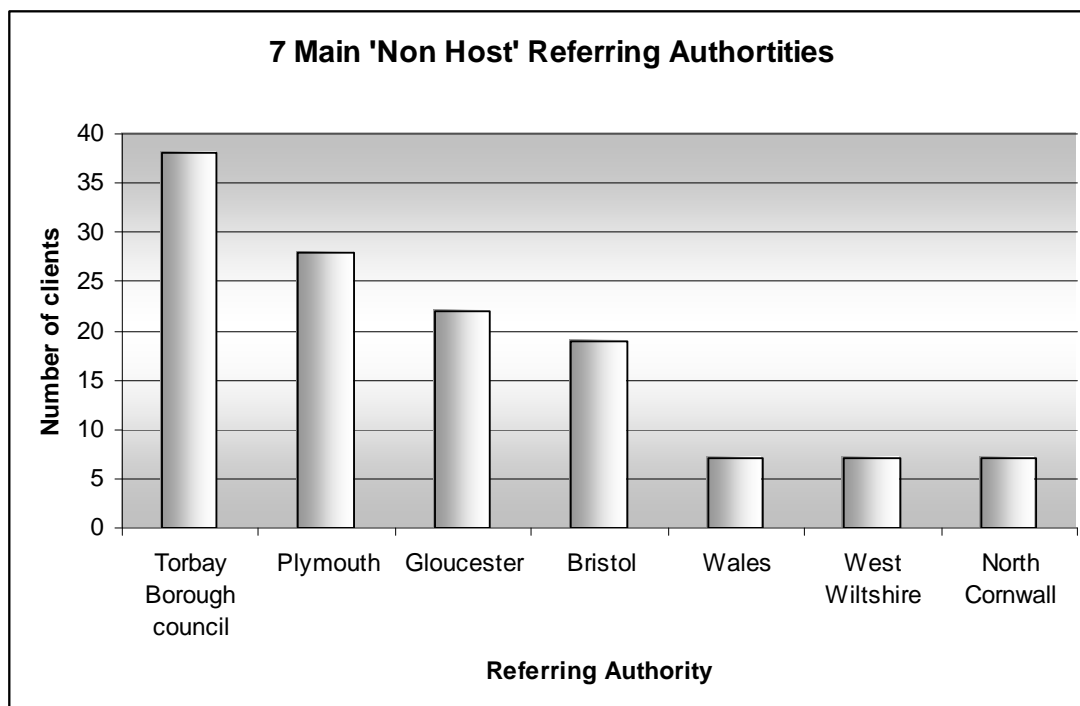
APPENDIX ONE

Client Record Data Analysis

In Devon during the period from 01/04/2003 to 31/03/04 1906 Client Record Forms were submitted of which 1603 (84%) related to host clients and 291 (15%) related to non-host clients, the origin of 12 clients were unknown. Only 56 providers of supporting people services returned client record forms out of a total of 161 providers.

Number of Imports into Devon from other AAs

Number during the period 2003/04 **291**



The majority of Authorities referring into Devon are within the South West Region. The exception is Wales who have accessed services for people with a Drug or Alcohol service or offenders, (typically, young, male offenders)

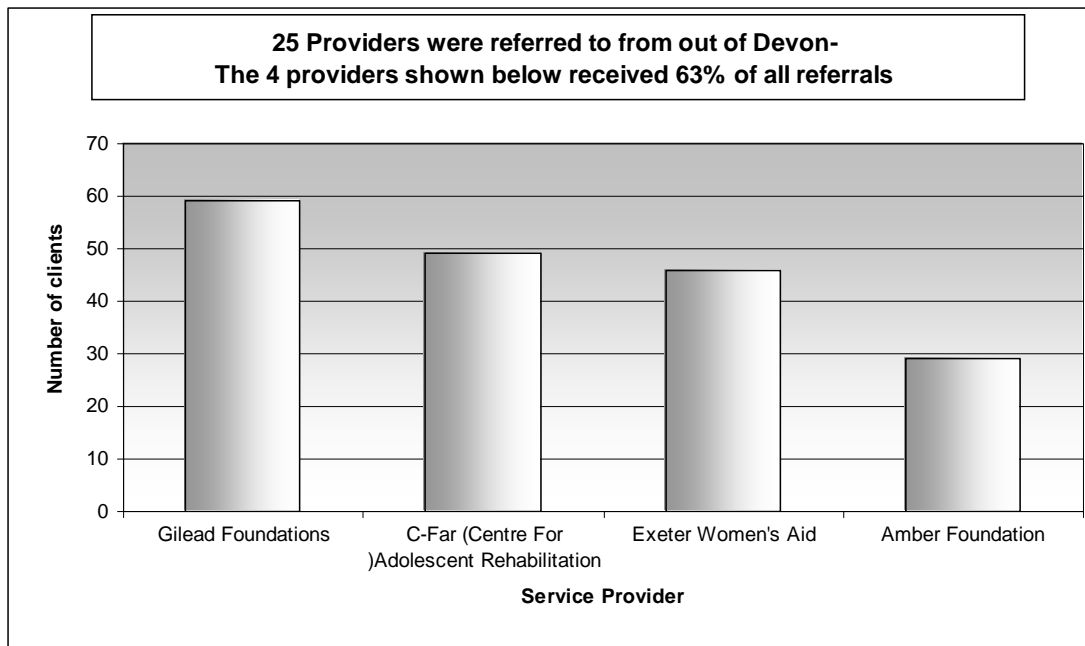
107 (37%) are referred from just 4 AAs.

Torbay Borough Council	38
Plymouth City Council	28
Gloucester City Council	22
Bristol	19

Number of services referred to from outside Devon

A total of 25 services referred to 183 (63%) of all referrals are referred to just 4 services

C-Far (Centre For Adolescent Rehabilitation)	49
Gilead Foundations	59
Exeter Women's Aid	46
Amber Foundation	29



Predominantly,
Torbay refer to Torbay Churches, Home Maker, Exeter Women's Aid and Cfar
Plymouth refer to Exeter Women's Aid and Cfar
Gloucester and Bristol refer to Cfar.

Of the 25 services that have been identified in the Client Record data, 7 services account for over 80% of all referrals into Devon. Of these, only 3 are Designated Cross Authority Services... 3 Women's refuges and 1 service working with "Offenders and People at Risk of Offending".

Designated Cross Authority Services

(published 4/11/2004, ODPM)

(In addition, ALL "Women's Refuges" are also Designated Services)

Devon	18-1644	Stonham Housing Association	Offenders Or People At Risk Of Offending
Bristol	00HB-295	Addiction Recovery Agency	People With Drug Problems
Plymouth	00HG-26	Stonham Housing Association	Mentally Disordered Offenders
	00HG-322	Stonham Housing Association	Offenders Or People At Risk Of Offending
	00HG-333	Stonham Housing Association	People With Drug Problems
	00HG-68	Stonham Housing Association	Offenders Or People At Risk Of Offending
	00HG-8	Westcountry Housing Association	People With Alcohol Problems
Wiltshire	46-717	Stonham Housing Association	Offenders Or People At Risk Of Offending
Cornwall & Isles Of Scilly	15-984	*Restricted*	People With Drug Problems
Gloucestershire	23-454	*Restricted*	Offenders Or People At Risk Of Offending
	23-296	Stonham Housing Association	Offenders Or People At Risk Of Offending

The analysis of the figures for 2003/04, showing the cross border movements by Primary Client Group, are shown in the table below, these figures include those clients where it was unknown whether they were from within Devon or not. The figures show that 69 of the 303 non-host clients including unknown origin, (23%) related to Women at risk of domestic violence.

‘Host’ and ‘Non-Host’ admissions 2003/04.

Primary Client Group	Host		Non-Host		Total
	Total	%	Total	%	
Older people with support needs.	34	97.14	1	2.86	35
Older people with mental health	4	100.0	0	0.0	4
Frail elderly	3	75.0	1	25.0	4
Mental health problems	273	89.5	31	10.2	304
Learning disabilities	62	96.2	2	3.8	64
Physical or sensory disability	35	97.2	0	2.8	35
Single homeless with support	283	86.8	42	12.9	325
Alcohol problems	89	74.2	31	25.8	120
Drug problems	124	71.3	50	28.7	174
Offenders/at risk of offending	162	74.7	54	24.9	216
Mentally disordered offenders	1	100.0	0	0.0	1
Young people at risk	154	93.3	10	6.1	164
Young people leaving care	49	92.5	4	7.6	53
Women at risk of domestic violence	113	61.8	69	37.7	182
People with HIV/AIDS	0	0.0	0	0.0	0
Homeless families with support	57	97.0	2	3.0	59
Refugees	3	100.0	0	0.0	3
Teenage parents	14	100.0	0	0.0	14
Rough Sleeper	62	96.9	1	3.1	63
Traveller	2	66.7	1	33.3	3
Generic	78	95.1	4	5.2	82
Total	1603		303		1906

Client Category

Clients referred represent one of 17 categories
 278 clients (92%) are in the following of 7 client categories.

Women at Risk of Domestic Violence	69
Offenders or People at Risk of Offending	54
Alcohol/Drug Problems	81
Rough Sleepers/Single Homeless with support needs	43
Mental Health	31

Number of Exports from Devon to other Authorities

Number during the period 2003/04 **365**

Clients who had previously lived in Devon and have moved into services in other Authorities are predominantly moving within the South West Region. Out of these 365, these exports are mainly moving into the following 7 authorities. See table below.

Primary Client Group by Administering Authority for cross-boundary clients previously living in Devon County

	Domestic Violence	Young People inc Teenage Parents	Rough Sleeper	Single Homeless (& Homeless Families)	Offenders	Mental Health & Generic	Learning Disability	Older people and Physical Disabilities	Alcohol & Drug Problems	Total 'exported' clients
Bournemouth	1	0	3	0	0	3	0	0	4	11
Bristol	0	0	0	8	0	0	0	0	9	17
Cornwall	10	1	2	7	6	4	0	1	11	42
Gloucester	3	0	5	1	0	0	0	0	0	9
Plymouth	7	2	0	25	8	1	6	0	2	51
Somerset	11	1	4	10	10	4	0	0	0	40
Torbay	4	1	0	22	11	12	2	2	4	58
Wiltshire	0	11	0	8 (1)	1	0	0	0	0	21
Total	41	14	12	82	37	23	8	3	30	249
Out of	65	15	17	120	56	29	8	4	41	365
%	63%	100%	71%	68%	66%	79%	100%	75%	73%	68%