

***Information for
visually impaired people***

Ref.93

***Seeing Sense Guide
6 – Travel & Transport***



- **Air travel**
- **Bus and coach travel**
- **Ring and Ride**
- **Shopmobility**
- **City Sights Project (Exeter)**
- **Rail travel**
- **Shopmobility**
- **The Blue Badge Scheme**

www.devon.gov.uk/socialcare

May 2011

Exeter International Airport

Tel. 01392 367 433

[www.exeter-airport.co.uk/disability advice](http://www.exeter-airport.co.uk/disability_advice)

Assistance available from trained staff. Please notify the airport of your journey details prior to date of departure.

Passengers should notify their travel agent or airline of any special needs at the time of booking their flight or holiday.

Traveline public transport information

Tel. 0871 200 2233

(7 am – 9 pm daily)

www.traveline.org.uk

For all bus, rail and National Express coach timetable information contact Traveline.

National Express Coach Helpline

Tel. 08717 818178

Staff are able to assist passengers with reaching connecting buses etc. 24 hours notice is required.

Disabled Persons Travel Helpline:

Tel: 08717 818179

Victoria Coach Station – Mobility Lounge

Tel: 0207 027 2520

Transport Co-ordination Service

County Hall

Topsham Road

Exeter

EX2 4QW

Tel: 01392 383688 / 01271 383688

National Bus Pass

Email: nationalbuspass@devon.gov.uk
www.devon.gov.uk/nationalbuspass

Devon Access Wallet Scheme

This is an initiative to help make journeys by bus or train easier for anyone with communication difficulties or disabilities.

Tel. 01392 383509

Email: accesswallet@devon.gov.uk
www.devon.gov.uk/accesswallet

Ring & Ride

Ring & Ride Schemes operate throughout Devon, and provide a service into nearby towns to allow potentially house bound people to shop and use local amenities.

The difference between Ring & Ride and a conventional service, lies in the flexible routing

and the minibus used has a wheelchair lift. Please ring your local number for details:

Axe Valley – 01404 46520

Crediton – 01363 773303

East Teignbridge – 01626 888777

Exeter – 01392 494001

Exmouth – 01395 266662

Honiton & District – 01404 46529

Ilfracombe – 01271 863630

Ivybridge – 01752 690444

North Devon – 01271 328866

North Tamar – 01409 259001

Okehampton – 01837 55000

Tavistock & District – 01822 618028

Tiverton & District – 01884 242099

Torrige – 01237 423232

Totnes & Dartmouth – 01803 867878

Newton Abbot Community Transport – 01626 335775

[www.devon.gov.uk/ring and ride](http://www.devon.gov.uk/ring_and_ride)

Shopmobility

Shopmobility provides wheelchairs and scooters to help people with limited mobility shop and use the city centre facilities. They may also be able to offer sighted guide assistance. Contact:

Exeter – 01392 494001

Teignmouth – 01626 777775

Newton Abbot – 01626 335775

North Devon – 01271 328866

Mid Devon – 01884 242099

Honiton – 01404 46529

Disabled Person's Railcard

Discount fares on most tickets for people registered as blind or partially sighted and for any adult companion with whom they need to travel. Ask for booklet and application form, 'Rail Travel for Disabled Passengers' from any railway station and some post offices.

It is possible to obtain discounts without a Disabled Person's Rail Card, but only on full fare tickets. You have to travel with a companion, who will get the same discount. Show your registration card when buying your tickets.

Railway companies will help people with visual impairments with boarding and changing trains but require 48 hours notice.

For rail timetable information:

Tel. 0871 200 22 33

www.traveline.org.uk

The Blue Badge Scheme

To apply contact Care Direct on 0845 1551 007

www.devon.gov.uk/socialcare

A national arrangement of parking concessions for people registered blind, people with severe walking difficulties or severe upper limb disabilities. The Blue Badge is not a licence to park anywhere and the national concessions apply only to on-street parking. You are advised to check notices to see if, and where you can park free of charge. Blue Badges may be used in countries that are in the European Union.

For more details, please contact the Department of Transport:

Tel. 020 7944 2914

Exeter City Sights Project

A service designed for visually impaired people to provide access to Exeter with a trained volunteer as their guide. It is available both to visitors and residents.

Tel. 01392 494001

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**Further copies from the
Sensory Team via Care Direct
at the My Devon
Customer Service Centre:**



**Tel: 0845 1551 007
SMS text: 0777 3333 231
Text Phone: 0845 155 1020
Fax: 0845 155 1003
Email: sensory@devon.gov.uk**

**This information is available in other formats such
as audio, and in languages other than English.**

**Comments or updates to this pack: Please contact
the Sensory Team via Care Direct, as above.**

www.devon.gov.uk/socialcare

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