

get

SCAM WISE

They're just
out to get your
money.

**Don't fall
for it!**

You're already
a winner! Send
us £10 today
to claim your
prize!

I'm doing a
survey...

You've
got a loose
tile on your
roof!

We're only in
the area today
and have a
special deal!

We're working
for the council
and have some
spare tarmac
left over...!

**SCAM
WISE**

Southwest

A campaign by
Trading Standards in
South West England
to help stop people
being conned by
rogue traders.

be
SCAM
WISE
about door
step sales

Avoid the rogues. Trading Standards say **don't deal with doorstep traders.**

Ask friends or relatives to recommend reputable local traders.

Protect yourself!

- Fix a security chain to your door and use it every time you get a call.
- Guard against bogus callers and **always** ask to see identification and phone the company/ council to check it's real.
- Genuine callers won't mind waiting while you check their details.
- Don't have work done by someone coming uninvited to your door.

LOCK all doors.

STOP, think, is anyone expected?

CHAIN on before opening the door.

Ask for I.D. and **CHECK** it.



“No, thank you”

...and close the door!

get
SCAM WISE about
telephone
scams

**Say 'no thank you' and
hang up if**

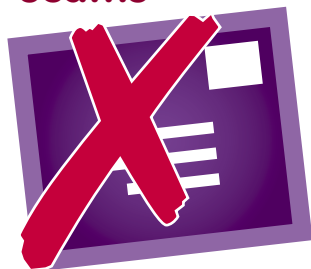
- The company phones you out of the blue.
- You're asked to part with money in advance.
- They use high pressure sales tactics to confuse you.



**Tear it up & recycle if
the letter contains**

- Addresses that are PO Boxes, suite numbers or based abroad.
- A request to send money.
- A request for your bank account details. Report it to your bank.
- An instruction to call a telephone number beginning 09.

be
SCAM WISE about postal
scams





Reduce junk mail and phone calls through the following services, which are absolutely free!

Mail Preference Service 0845 7034599

or see their website: www.mpsonline.org.uk/mpsr/

Telephone Preference Service 08450700707

or see their website: www.tpsonline.org.uk/tps/

E-mail Preference Service

www.e-mps.org

Fax Preference Service 0845 0700702

or see their website: www.fpsonline.org.uk/fps/

You'll need to complete a simple form, but once on their list, unsolicited phone calls and mail shots will be reduced.

There are also leaflets giving more detail about **doorstep, internet, mailing and telephone** scams.

Window stickers and book marks and a detailed booklet about being scamwise are also available.

**If you think you have been a victim of a scam contact
Trading Standards and Consumer Direct
telephone 08454 04 05 06
or log onto www.consumerdirect.gov.uk**



funded by government

Consumer Direct is delivered in partnership with the Office of Fair Trading and local authority Trading Standards across the South West of England.

