

Children & Young People's Services

TO: CHAIRS OF LOCAL LEARNING COMMUNITIES

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Dear Colleague

CYPS: MEDIATION SERVICE

I wish to bring to your attention a new support service being introduced by Children and Young People's Services.

Mediation is a positive method of resolving and managing conflict on an informal basis. The process has already been used successfully in two Devon schools and we are currently offering the service, on a pilot basis, to Headteachers and Governors who are managing conflict with parents.

The next edition of 'Governor', published just after half-term, will contain an article giving more information about mediation, how it can help you in cases of conflict, and further details of the CYPS service.

If you would like to find out more about the service first hand, Roger Morris, the Service Co-ordinator, along with either Di Brice, retired Head of Whimple Primary, or Brendan Harcourt, retired Head of Braunton Caen, would be happy to visit you at your Local Learning Community. Please contact sue.darbyshire@devon.gov.uk with suggested dates and times if you wish to take up this offer.

If you have any queries about mediation, the service we are offering, or wish to discuss possible issues, please do not hesitate to contact me.

Yours sincerely

Colin Mackenzie
Head of Strategic Infrastructures

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Children & Young People's Services Director: Anne Whiteley

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