

# SW Peninsula SAP Programme NEWS

Newsletter for staff and practitioners

September 2006



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## European Information Society Group (EURIM) Data Show

The SAP Programme team along with Devon Adult Social Care and Community Services, and Exeter PCT were recently invited to showcase the eSAP solution with IBM at Portcullis House in Westminster on the 22<sup>nd</sup> June 2006.

This was an opportunity for MPs and Senior Ministers to see what impact technology could make on improving public services. The Joint Agency Exeter Long term Conditions Team provided good examples of the use of SAP with the personal held yellow folder and a carer also attended to explain how much better things are with SAP. Work on an electronic SAP system is currently under development.

**For more information on EURIM see: [www.eurim.org.uk](http://www.eurim.org.uk)**

### SAP DVD

We also had a DVD made of service users and carer in their own home giving their views, as they were not able to travel to London. This DVD now includes clips from Heather and Jude explaining the eSAP system and Liz Robin and Judy Forrow giving comments from practitioner perspective. The DVD lasts 4 minutes and copies are available from Bruce in the SAP Programme office. Please contact him on 01392 687142 or [bruce.oconnor@exeter-pct.nhs.uk](mailto:bruce.oconnor@exeter-pct.nhs.uk)

November 2006  
deadline for newsletter  
copy: Tuesday 31st  
October 2006

### Publicity material

We now have two pull up poster stands with a case study example and cartoon with quotes from staff and patients which can be borrowed for any events to raise awareness about SAP.

### Capita Conference

Heather spoke at a Capita conference in London on SAP. There was a lot of interest in the SWP SAP partnership as it is the largest in the country.

**For more information on SAP go to [www.devon.gov.uk/sap](http://www.devon.gov.uk/sap) or call the SAP Programme Office on 01392 687142**

## eSAP Full Business Case

The first version of the FBC was submitted by each organisation on the 30<sup>th</sup> June, and reviewed by the SAP Programme Board on the 14<sup>th</sup> July.

The next stage of will involve the reviewing and refining of the Full Business Case. This will take place in August and September 2006 with the LIT and Organisational Leads.

The LIT and Organisational Leads will take the FBC forward for approval through their own respective Boards in October 2006.

### SAP Tools

Following the decision by the SAP Programme Board to move to the accredited SAP FACE tool set the licence agreement and contract has now been signed and a SW peninsula version is now available for use by each of the 19 organisations who have signed up to this.

Each LIT implementation plan includes when the FACE tools will be adopted locally and whether this will be as a paper version or waiting until eSAP next year. A CD ROM with all the FACE SW tools will be issued to organisational reps.

The main tools being entered onto the system will be: Background information/Contact Assessment, Overview, Summary/Care Plan, Review Rapid Assessment and Admissions Summary (for hospitals). Any queries contact Heather Eardley on 07976 090568, [heather.eardley@devon.gov.uk](mailto:heather.eardley@devon.gov.uk)



### Link with ESCR and eSAP

Work is going on in Plymouth, Torbay, Cornwall and Devon Adult and Social Care to ensure that eSAP and ESCR are linked and easily understandable for all staff to use. The documentation will be the same for both.

### Cheshire IBM System

Cheshire has the IBM system and Heather and Jude went up to see how this has been implemented there. It was very reassuring to see how well received eSAP had been. Staff had all been trained on a joint agency basis and the system could only be implemented if enough members of staff in health and social care had been trained at the same time to enable the system to be used as soon as it was in place. The eSAP system will enable you to view the same assessments information whether you are in the NHS or social services, send the information from one member of staff to another and complete assessments jointly.

## LIT Update

All The LITs have worked hard to get the very detailed information required for the full business following the agreement by Chief executives in March to agree in principle with the preferred supplier IBM for the eSAP system.

The Full business case is a requirement of the SHA and gives the opportunity to look in detail at all the costs required to implement the system locally, such as training, extra PC's etc. Timescales now indicate the eSAP system could start to be seen in some health and social care communities next year.

Many of the LITs have reviewed their membership in view of the importance of the work to be carried out - if would like to know more about how who represents you in your local LIT contact the LIT leads:

- **Exeter, East & Mid Devon LIT**
  - Kate Lock – kate.lock@devon.gov.uk
- **North Devon LIT**
  - Kate Maynard – kate.maynard@ndevon.swest.nhs.uk
- **South Devon LIT (including Torbay Care Trust)**
  - Phil Heywood – phil.heywood@nhs.net
- **Plymouth LIT**
  - Michelle Thomas – michelle.thomas@pcs-tr.swest.nhs.uk
- **Cornwall LIT**
  - Sid Deeble – sid.deeble@westprimcare.cornwall.nhs.uk

## SAP Training

A separate Workstream for Learning & Development now meets on a regular basis to work on the SAP Training roll-out.

As we get nearer to eSAP implementation it will be important that staff are trained on a joint-agency basis close to implementation, with enough time for practice in using the system and passing information to different agencies. The next Workstream meeting will be held on the 16<sup>th</sup> August.

## Personal Held Record (Yellow Folder)

Containing SAP documentation, the Personal Held Record enables a person with complex needs to hold their own record in their home. The benefit of this is that all staff involved in the care of that person can access the record from one place, ensuring good communication.

The Ambulance Trust and Out of Hours Services are particularly keen to know about anyone who holds these records. Electronic SAP will enable a 'flag' system to identify who has these records in place.

## DIARY DATES

### 7<sup>th</sup> September

eSAP FBC  
Workshop,  
Buckfast Abbey

### 29<sup>th</sup> September

SAP Programme  
Board, Peninsula  
House, Saltash