

*Summary of
Policy of Devon County Council
Services for people with Physical
Disabilities and Sensory
impairment*

Kate Lock June 06

Best Value Review of services for people with PD and/or ABI

- Finished 2004
- Service users receive a seamless service
- Users and carers will be involved in planning both individually and in policy development
- Care pathway approach

Strategic commissioning

- Devon Strategic Partnership for people with physical and sensory disabilities and/or acquired brain injury
- Commissioning strategy being developed

Fewer clients
Higher dependency
Higher cost
Longer term

Complex Specialised Rehabilitation
Specialised rehabilitation services

Long term residential and nursing care

**Pyramid Model – health & so
care services**

Residential rehabilitation
and transitional facility
Community rehabilitation,
enabling and case/care
management

Domiciliary Care/carer support/
respite care
Day opportunities
Housing support
Equipment and adaptations
Preventive technologies
Information, self care and
preventative services

Services attached to GP
Practices & community hospitals

Higher numbers of
clients
Lower dependency
care needs
Lower cost
Shorter term

Adapted from: Specialised Services National Definitions Set (2nd Edition) DOH

Information

- Disability information Service being created
- Part of new customer care centre –
My Devon

Care Management/assessment

- Access to specialist assessment for health and social care
- Local Implementation groups developing models
- Increasing use of Direct Payments and then Self Directed Support
- Commission advocacy for clients

Specialist rehabilitation

- Review of neurological rehabilitation services underway – presently located at
- Mardon, Exeter (RD&E)
- Plym Unit (was the Rowans, Plymouth)
- Woodmill (BIRT)
- Rosehill (independent sector)
- Specification for service being developed

Community rehabilitation

- Local teams to be developed including
 - Enabling – to rolled out over whole county
 - Physiotherapy/occupational therapy
 - Psychology
 - Care management
 - Support workers

Day Services

- Part of DCC externalisation process
- Likely to be focussed around rehabilitation/enabling, supporting engagement in mainstream activities

Accommodation

- Danby House – services to be closed over next year (approx)
- Externalisation of all DCC existing homes, day care and domiciliary care
- Respite care to be re-provisioned throughout county, looking for partners for strategic commissioning
- Reducing dependence on long term residential and nursing care
- Increased use of small group home accommodation with housing associations and care providers

CSCI inspection 2006

- Inspected during Jan – Feb 2006
- Combined health and Social care inspection (some aspects)
- Full report received at DCC May 2006

Strengths of the present service

- BVR Physical Disability and/or ABI
- Joint arrangements eg Joint equipment store
- Good info for clients
- Good services for sensory clients
- Sound budgets
- Good member involvement

Areas needing improvement

In respect of four areas:

- Strategic commissioning
- Commissioning services for individuals
- Policy improvements
- Increasing access for those with disabilities

Strategic commissioning

- Strategic documents should have “SMART” objectives
- Establish joint agency commissioning plan
- Carers more involved in strategic planning
- Independent Sector providers involved in strategic planning

Commissioning services for individuals

- Care management processes improved
- Carer assessments improved
- Direct payments (& self directed support) mechanisms strengthened
- Source advocacy
- Improve information management within business processes

Accessibility of services

- Community services increased
- Improve equity of services around county
- Improve accountability of independent sector providers and manage provider market

Improving policy

- Improve transition between children and adult services
- Improve adult protection processes
- Establish equality action plan around both disabilities and race

Increasing access for those with disabilities

- Improve training of staff in physical disability skills
- Promote recruitment of those with physical disability