



Internal Audit review on Personal Budgets

People Directorate, Devon County Council have commissioned Devon Audit Partnership to undertake an internal audit review on Personal Budgets. We will be specifically looking at the systems and processes currently in place to deliver personal budgets now and in the future.

As part of this review it will be extremely beneficial to obtain your views regarding personal budgets and I would like to discuss the following areas:

How has Personal budgets impacted on your business? What are the current advantages and disadvantages and how do you see it developing?

Does the market have a good understanding of what service users would like to see provided in the future, the amount they would be willing to pay and the likely level of demand?

Does the market have the appetite to enable people to keep on living independently and to have choice and control over the support they would like to receive? What are the barriers, if any? How can the market develop further?

Has the Council stimulated the market?

Do you think available funds are distributed fairly across user groups and across different regions?

Do you have any views regarding direct payments? Have you changed your working practices as a result of direct payments?

Many thanks

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