

CARERS IN DEVON DEVELOPMENT GROUP

ACTION NOTES OF MEETING OF MONDAY 20TH NOVEMBER 2006

Apologies Sue Hurley
Justin Haden
Sonia Barton
Lesley Willmott
Phil Dyson

- i. "My Devon" – Nina Parnell gave an update on developments at Tiverton re DCC Contact Centre. Care Direct take 9,000 calls per month and will remain a separate entity within the call centre.

Children's Support Services will be linked in from April.

- ii. 8,000 Contact Assessment forms completed but very low referral to Carers Link. Re-training with Care Direct Advisors on 13th December to reinforce importance of carers issues and benefits of Carers Link Membership.
- More benefits take up in Attendance Allowance but very little Carers Allowance – will be included in 13th December training event.
 - Nina will ensure referrals to Carers Link go direct to each Carers Link worker.
 - Nina will also establish more robust mechanisms for monitoring benefits checks.
 - Trish suggested that "Real Lives" could be put after Advisers – Trish to pursue early in 2007.
 - Ref 6 – You are a Carer leaflet being sent out with Blue Badges applications – will be extended to benefits applications.
 - Agreed Nina will attend CiDDG on 19th March to review progress.

Review of Involvement Framework

Minutes of last meeting of 18th September 2006

- List of DC Carers Leads circulated.
- East Devon and North Devon LD workers being appointed.
- Ex carers – next agenda.
- Sadie Clark appointed temporarily to support Take-a-Break admin process.
- Interviews for DMCL on 1st December 2006.
- Jo Hooper still to be contacted re Equalities Group
- Flexible Breaks Grant – Carer workers. 5th February 07 – Geoff King to invite chairs.
- Emergency Response Cards – Geoff to invite WCAS person

AOB

- Mental Capacity Act – tender adverts for provision of an Independent Mental Capacity Advocacy Service about to go out.
- Future Meetings – Monday 15th January 2007.