

Adult & Community Services

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Our ref: LJ / ad

Date: 27<sup>th</sup> November 2009

Dear Provider

### **Swine Flu Vaccination Programme and Social Care Reporting Requirements**

I am writing to update you on the roll out of the Swine Flu Vaccination Programme and the Social Care reporting requirements being requested by the DoH (Department of Health).

#### **Social Care Reporting Requirements**

The DoH (Department of Health) have recently issued guidance indicating that from this week all Social Care Providers must report any issues with providing care via the Local Authority, irrespective of who funds the care. Local Authorities **must** report the "Community Return" on a weekly basis, detailing the previous week's rating/assessment (Mon to Sun) to the DoH.

The levels being reported are as follows –

SocCon 0 = Normal Service / No Concerns / Normal Level of Absence

SocCon 1 = Slight Effect on Services / Limited Concerns / Low Level of Absence

SocCon 2 = Medium Effect on Services / Having to Prioritise work / Planning Service Closures

SocCon 3 = Major disruption to services / Significant Absence / Service not coping

In order to comply with the DoH reporting requirements I am proposing that until I hear differently, each week I will report all Providers at SocCon 0. Should your circumstances change and you need to inform Devon County Council please email me on the following address - [acsemergencyplanning-mailbox@devon.gov.uk](mailto:acsemergencyplanning-mailbox@devon.gov.uk), **by midday Monday**. Once you have informed me of the change in your SocCon status I will report it at that level until you inform me differently. Please remember to let me know should your circumstance improve or get worse.

When emailing me please include –

- Provider Name
- Your SocCon Level as detailed above
- Telephone Number
- Email Address

Please note, your information will allow Central Government to collate the full national picture in relation to the impact of Swine Flu and Winter Pressures on our Health and Social Care Services in order to make policy decisions and help manage the response. Additionally, Devon County Council and its partner agencies may use your information to plan how we maintain services locally.

### **Swine Flu Vaccination Programme**

As suppliers of front line Social Care Services you and your staff have been highlighted as a group of staff who ought to be offered the opportunity to receive the Swine Flu Vaccine. This will ensure services are maintained for those who currently receive them or may require your services in the future. In addition, The NHS are experiencing high demand for their critical hospital beds and as such your support to ensure capacity is maintained within the Social Care Community will enable us to support the NHS to discharge patients and freeing up beds that may be required for critically ill people.

The Health Community of Devon have made substantial efforts to enable them operate a number of Vaccination Clinics around Devon and I am now in a position to share with you the venues, dates and booking requirements.

**For Eastern and Southern Areas** you and your staff will need to telephone **0845 250 8345 between 9.30am – 12.30am Monday to Thursday** to book a vaccination appointment. The clinics are as follows –

<b>Venue</b>	<b>Date</b>	<b>Clinic Times</b>
<b>Axminster Hospital</b>	30 <sup>th</sup> November	9.00 – 13.00 & 13.30 – 16.30
	1 <sup>st</sup> December	9.00 – 13.00 & 13.30 – 16.30
	4 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	9 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
	10 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	11 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Seaton Hospital</b>	17 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
	18 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Sidmouth Hospital</b>	2 <sup>nd</sup> December	9.00 – 13.00 & 13.30 – 16.30
	3 <sup>rd</sup> December	9.00 – 13.00 & 13.30 – 16.30
	7 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	8 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
<b>Crediton Hospital</b>	7 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	18 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30

<b>Exeter – Heavitree, Peninsula Dental School</b>	3 <sup>rd</sup> December	9.00 – 13.00 & 13.30 – 16.30
	4 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	7 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	8 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	16 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	17 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Exeter – Whipton Hospital</b>	15 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
<b>Exmouth Hospital</b>	30 <sup>th</sup> November	9.00 – 13.00 & 13.30 – 16.30
	1 <sup>st</sup> December	9.00 – 13.00 & 13.30 – 16.30
	2 <sup>nd</sup> December	9.00 – 13.00 & 13.30 – 16.30
	3 <sup>rd</sup> December	12.00 – 16.00
	8 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	9 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	10 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	11 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Budleigh Hospital</b>	4 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	14 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
<b>Honiton Hospital</b>	17 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
	18 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Ottery St Mary Hospital</b>	7 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	16 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Tiverton Hospital</b>	2 <sup>nd</sup> December	12.00 – 16.00 & 16.30 – 19.30
	11 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	14 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	15 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Kingsbridge Hospital</b>	30 <sup>th</sup> November	9.00 – 13.00 & 13.30 – 16.30
	1 <sup>st</sup> December	12.00 – 16.00 & 16.30 – 19.30
	17 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Newton Abbot Hospital</b>	3 <sup>rd</sup> December	12.00 – 16.00 & 16.30 – 19.30
	4 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	7 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	8 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	9 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	14 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	15 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	16 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Okehampton Hospital</b>	2 <sup>nd</sup> December	9.00 – 13.00 & 13.30 – 16.30
	8 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	9 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
	10 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
<b>Tavistock Hospital</b>	30 <sup>th</sup> November	9.00 – 13.00 & 13.30 – 16.30

	18 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Ashburton Hospital</b>	9 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Totnes Hospital</b>	3 <sup>rd</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Dartmouth Hospital</b>	10 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Dawlish Hospital</b>	10 <sup>th</sup> December	12.00 – 16.00 & 16.30 – 19.30
	11 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30
<b>Teignmouth Hospital</b>	1 <sup>st</sup> December	9.00 – 13.00 & 13.30 – 16.30
	14 <sup>th</sup> December	9.00 – 13.00 & 13.30 – 16.30

**For Northern Area**, you and your staff will need to telephone **01271 371761** to book a vaccination appointment. The clinics are as follows –

<b>Venue</b>	<b>Date</b>	<b>Clinic Times</b>
<b>Litchdon Room, Barnstaple Health Centre, Vicarage Street, Barnstaple</b>	2 <sup>nd</sup> December	13:30 – 16:00pm
	4 <sup>th</sup> December	09:30am – 12:30pm
	9 <sup>th</sup> December	13:30am – 16:00pm
	11 <sup>th</sup> December	13:30 – 16:00pm
	16 <sup>th</sup> December	13:30 – 16:00pm
	17 <sup>th</sup> December	09:30am – 12:30pm

**Please note** – These sessions are not “drop in” clinics and attendees must book prior to attending. Additionally, some sites have limited parking available.

Please note this letter, the clinic dates and future clinic dates will also be accessible on the Devon Provider Engagement web pages –

<http://www.devon.gov.uk/index/socialcarehealth/sc-partnerships/providerengagement.htm>

I would like to thank you for taking the time to read this letter and for actioning the contents within it.

Yours faithfully

*Liam Jennings*

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