

Adult & Community Services

ACS Emergency Planning Team  
The Annexe  
County Hall  
Topsham Road  
Exeter EX2 4QD

Email: [acsemergencyplanning-mailbox@devon.gov.uk](mailto:acsemergencyplanning-mailbox@devon.gov.uk)  
Fax: 01392 382363

Our ref: LJ / ad

Date: 11<sup>th</sup> December 2009

Dear Provider

### **UPDATE - Swine Flu Vaccination Programme and Social Care Reporting Requirements**

I am writing to further update you on the roll out of the Swine Flu Vaccination Programme and the Social Care reporting requirements being requested by the DoH (Department of Health).

#### **Social Care Reporting Requirements**

The DoH (Department of Health) have recently issued guidance indicating that from this week all Social Care Providers must report any issues with providing care via the Local Authority, irrespective of who funds the care. Local Authorities **must** report the "Community Return" on a weekly basis, detailing the previous week's rating/assessment (Mon to Sun) to the DoH.

The levels being reported are as follows –

SocCon 0 = Normal Service / No Concerns / Normal Level of Absence

SocCon 1 = Slight Effect on Services / Limited Concerns / Low Level of Absence

SocCon 2 = Medium Effect on Services / Having to Prioritise work / Planning Service Closures

SocCon 3 = Major disruption to services / Significant Absence / Service not coping

In order to comply with the DoH reporting requirements I am proposing that until I hear differently, each week I will report all Providers at SocCon 0. Should your circumstances change and you need to inform Devon County Council please email me on the following address - [acsemergencyplanning-mailbox@devon.gov.uk](mailto:acsemergencyplanning-mailbox@devon.gov.uk), **by midday Monday**. Once you have informed me of the change in your SocCon status I will report it at that level until you inform me differently. Please remember to let me know should your circumstance improve or get worse.

When emailing me please include –

- Provider Name
- Your SocCon Level as detailed above
- Telephone Number
- Email Address

Please note, your information will allow Central Government to collate the full national picture in relation to the impact of Swine Flu and Winter Pressures on our Health and Social Care Services in order to make policy decisions and help manage the response. Additionally, Devon County Council and its partner agencies may use your information to plan how we maintain services locally.

### **Swine Flu Vaccination Programme - UPDATE**

As suppliers of front line Social Care Services you and your staff have been highlighted as a group of staff who ought to be offered the opportunity to receive the Swine Flu Vaccine. This will ensure services are maintained for those who currently receive them or may require your services in the future. In addition, The NHS are experiencing high demand for their critical hospital beds and as such your support to ensure capacity is maintained within the Social Care Community will enable us to support the NHS to discharge patients and freeing up beds that may be required for critically ill people.

The Health Community of Devon have made substantial efforts to enable them operate a number of Vaccination Clinics as previously communicated and I am now in a position to share with you details of further vaccination clinics being arranged.

**For Eastern and Southern Areas** you and your staff will need to telephone **0845 250 8345 between 9.30am – 12.30am Monday to Thursday** to book a vaccination appointment. The clinics are as follows –

<b>Venue</b>	<b>Date</b>	<b>Clinic Times</b>
<b>Crediton Hospital</b>	5 <sup>th</sup> January	12.00 – 16.00
	6 <sup>th</sup> January	12.00 – 16.00 & 16.30 – 19.30
	11 <sup>th</sup> January	12.00 – 16.00
	12 <sup>th</sup> January	12.00 – 16.00
<b>Exeter – Heavitree, Peninsula Dental School</b>	4 <sup>th</sup> January	12.00 – 16.00
	6 <sup>th</sup> January	12.00 – 16.00
	11 <sup>th</sup> January	12.00 – 16.00
	12 <sup>th</sup> January	12.00 – 16.00
<b>Exeter – Whipton Hospital</b>	5 <sup>th</sup> January	12.00 – 16.00
	13 <sup>th</sup> January	12.00 – 16.00 & 16.30 – 19.30
<b>Honiton Hospital</b>	7 <sup>th</sup> January	12.00 – 16.00
<b>Ottery St Mary Hospital</b>	8 <sup>th</sup> January	12.00 – 16.00
	14 <sup>th</sup> January	12.00 – 16.00
<b>Tiverton Hospital</b>	13 <sup>th</sup> January	12.00 – 16.00
	14 <sup>th</sup> January	12.00 – 16.00

Venue	Date	Clinic Times
<b>Ivybridge – Butterpark Residential Home</b>	6th January	12.00 – 16.00
	7 <sup>th</sup> January	12.00 – 16.00 & 16.30 – 19.30
<b>Newton Abbot</b>	4 <sup>th</sup> January	12.00 – 16.00
	5 <sup>th</sup> January	12.00 – 16.00
	14 <sup>th</sup> January	12.00 – 16.00
	15 <sup>th</sup> January	12.00 – 16.00
<b>Okehampton</b>	11 <sup>th</sup> January	12.00 – 16.00
	12 <sup>th</sup> January	12.00 – 16.00
<b>Tavistock</b>	7 <sup>th</sup> January	12.00 – 16.00
	8 <sup>th</sup> January	12.00 – 16.00
<b>Ashburton</b>	4 <sup>th</sup> January	12.00 – 16.00
<b>Totnes</b>	6 <sup>th</sup> January	12.00 – 16.00 & 16.30 – 19.30
	13 <sup>th</sup> January	12.00 – 16.00
<b>Dawlish</b>	4 <sup>th</sup> January	12.00 – 16.00
	8 <sup>th</sup> January	12.00 – 16.00
<b>Teignmouth</b>	14 <sup>th</sup> January	12.00 – 16.00
	15 <sup>th</sup> January	12.00 – 16.00

**For Northern Area**, you and your staff will need to telephone **01271 311533 (NEW NUMBER)** between **9.00am and 5.00pm, Mon-Fri** only to book a vaccination appointment. The clinics are as follows –

Venue	Date	Clinic Times
Out Patients B, NDDH	Thursday 10 <sup>th</sup> December, 2009	9.30am – 12.00pm
Litchdon Room, Barnstaple Health Centre	Friday 11 <sup>th</sup> December, 2009	2.00pm – 3.30pm
Holsworthy Hospital	Tuesday, 15 <sup>th</sup> December, 2009	9.00am – 12.30pm
MIU, The Tyrrell Hospital, Ilfracombe	Tuesday, 15 <sup>th</sup> December, 2009	10.00am – 12.00pm
MIU, The Tyrrell Hospital, Ilfracombe	Tuesday, 15 <sup>th</sup> December, 2009	2.00pm – 3.30pm
South Molton Hospital	Tuesday, 15 <sup>th</sup> December, 2009	9.00am – 12.30pm
South Molton Hospital	Tuesday, 15 <sup>th</sup> December, 2009	2.00pm – 3.30pm
Torrington Hospital	Tuesday, 15 <sup>th</sup> December, 2009	9.00am – 12.30pm

Torrington Hospital	Tuesday, 15 <sup>th</sup> December, 2009	2.00pm – 3.30pm
Litchdon Room, Barnstaple Health Centre	Wednesday, 16 <sup>th</sup> December, 2009	1.30pm – 4.00pm
Litchdon Room, Barnstaple Health Centre	Thursday, 17 <sup>th</sup> December, 2009	9.30am – 12.00pm
South Molton Hospital	Thursday, 17 <sup>th</sup> December, 2009	9.00am – 12.30pm
Room 2, Outpatients Area B, NDDH	Thursday, 17 <sup>th</sup> December, 2009	2.00pm – 3.30pm
South Molton Hospital	Thursday, 17 <sup>th</sup> December, 2009	2.00pm – 3.30pm
Room 1, Outpatients Area B, NDDH	Friday, 18 <sup>th</sup> December, 2009	2.00pm – 3.30pm
Room 2, Outpatients Area B, NDDH	Friday, 18 <sup>th</sup> December, 2009	2.00pm – 3.30pm
Litchdon Room, Barnstaple Health Centre	Monday, 21 <sup>st</sup> December, 2009	2.00pm – 3.30pm
Room 1, Outpatients Area B, NDDH	Tuesday, 22 <sup>nd</sup> December, 2009	2.00pm – 3.30pm

**Please note** – These sessions are not “drop in” clinics and attendees **must book** prior to attending. Additionally, some sites have limited parking available. People attending a vaccination clinic will need to provide proof of ID in the form of an ID badge, payslip or employment contract as well as the name and address of your GP.

Please note this letter, the clinic dates and future clinic dates will also be accessible on the Devon Provider Engagement web pages –

<http://www.devon.gov.uk/index/socialcarehealth/sc-partnerships/providerengagement.htm>

I would like to thank you for taking the time to read this letter and for actioning the contents within it.

Yours faithfully

*Liam Jennings*

Liam Jennings