

The latest version of this fact sheet can be found on www.devon.gov.uk/factsheets or from Care Direct



factsheet



Leaflet 1 – January 2011 (5 pages)



Social Care for Adults

Who we are



Adult & Community Services is part of Devon County Council.



We support the social care needs of all Adults in Devon to help them stay independent for as long as possible.

What we will do

We will:



Make it easy for you to contact us.



Help you as quickly as we can.



Help you to be independent and take part in things that happen around where you live.



When we can, we will help you do things for yourself so you can stay in your own home.



Help arrange the support and services you need so you can do what you want to do.



Give you choice and control over the support and services you need.

Who we help



We will give anyone information and advice but many people get help from us too.



If we think you need more help we will talk to you and your carer about what can be done to make your life better.

How to get help

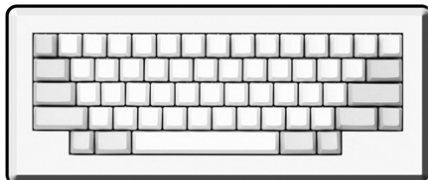


Ring Care Direct on 0845 1551 007 and an adviser will help you.



If the adviser thinks you need more help they will contact someone to help you.

How to get more information



More information about the different types of help we provide is in our factsheets which can be found at:

www.devon.gov.uk/factsheets

or you can see our website

www.devon.gov.uk/socialcare

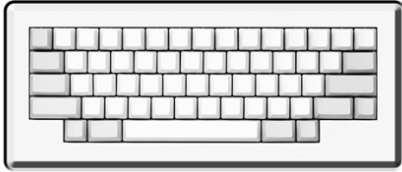
How to contact us



You can call Care Direct on 0845 1551 007 from 8am – 8pm on weekdays and 9am – 1pm on Saturdays.



For emergencies at all other times ring the Emergency Duty Team on 0845 6000 388.



Or you can email us at
csc.caredirect@devon.gov.uk

Further factsheets can be found online at www.devon.gov.uk/factsheets

If you would like this factsheet in a different format such as Braille or audio, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email customer@devon.gov.uk.

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