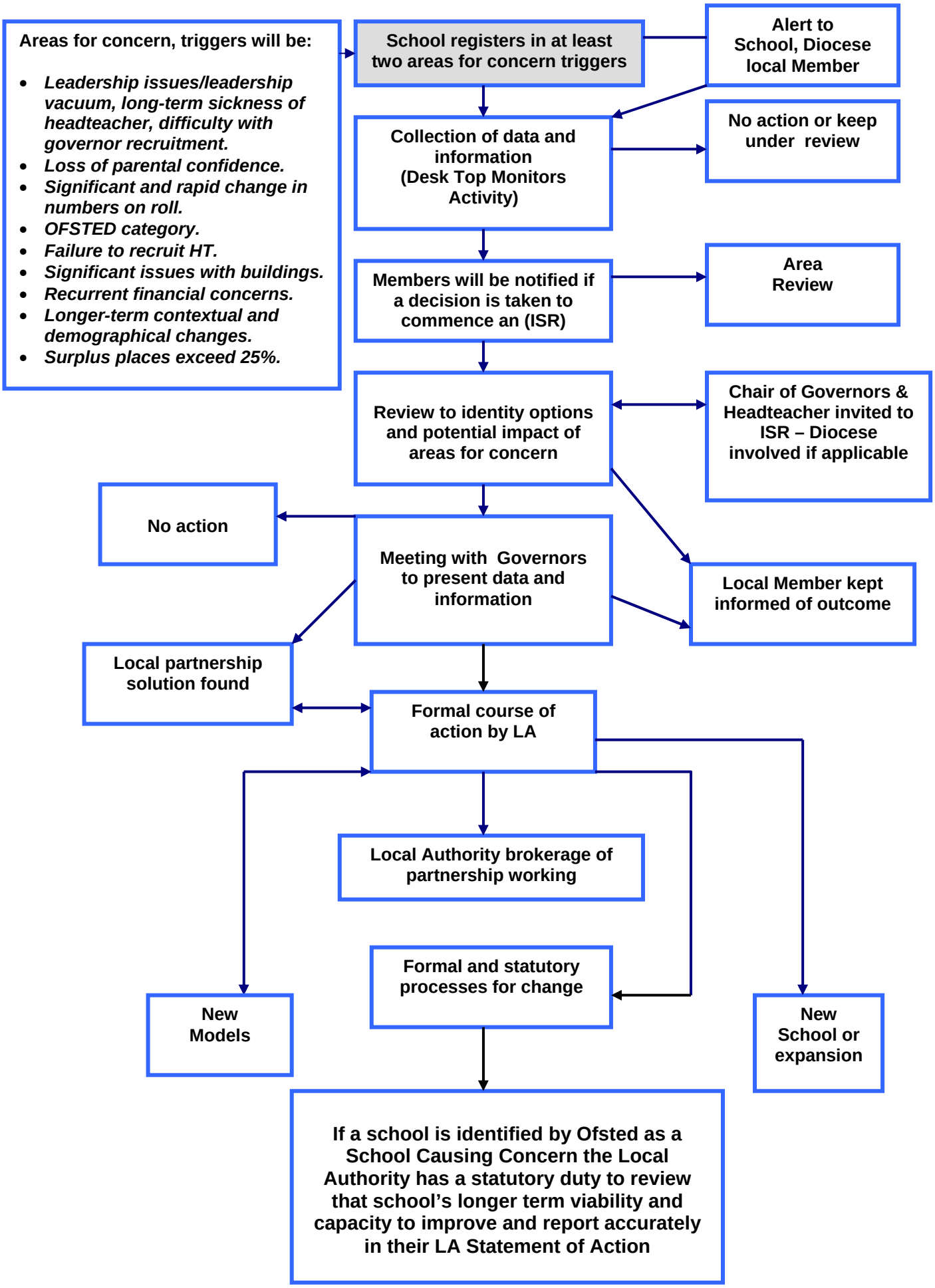INDIVIDUAL SCHOOL REVIEW PROCESS (ISR)