

HIA Review

Thursday 6th November
2008



Principles of Working in Partnership

- Involve all partners and treat them equally
- Set clear objectives and markers of success, and focus on results
- Be open to innovation
- Allow an honest exchange of information between all partners
- Be clear about what every partner's role is

Principles of Working in Partnership

- Trust partners to do what they do best
- Be prepared to be challenged
- Ensure risk is shared across the partnership
- Develop mechanisms to ensure sustainability
- Monitor and evaluate, and allow partnerships to develop in new directions, if necessary

Review of Contract Between Commissioners

Partnership Agreement
as per Memorandum of
Agreement



Strengths

- Agreement makes this a jointly commissioned service
- Clarifies issues about who should be represented
- Clarifies agreement between partners and how they should work together
- Recent inclusion of DMG chairs at SMDB meetings

Weaknesses

- SMDB membership does not fully represent all funding bodies
- Confusion between the wording in that of the MoA and the contract itself
- Does not pick up the inherent conflict commissioning and provider functions within stakeholder partners

Weaknesses

- Partners have little involvement in assessing whether the contract is being adhered to
- Partners have little involvement in changes to commissioned work activity, particularly if this impacts services they have a wish to see delivered
- Partners are only 'notified' of such changes when there are budget implications (as per MoA)

Weaknesses

- DMG representation relies on effective two way flow of information with SMDB
- Not all DMG chairs have been adequately briefed to translate strategic and monitoring and policy information
- Current monitoring arrangements do not ensure that local outcomes are achieved

Issues to be addressed

- DMG representation and reporting frameworks
- Membership of SMDB, particularly in light of PCT and ACS reconfiguration
- Partners inclusion of variations to contract or commissioned activity
- Cycle of contract reviews

Issues to be addressed

- More equal influence regarding monitoring arrangements for funding partners.
- Revise MoA to address emerging shortfalls

Suggested Improvements

- More robust reporting framework and effective timetabling between SMDB and DMG's
- Wider representation on the SMDB
- Partners to be directly involved in any new, changes to, or decommissioned services
- Modify MoA to specify the scope and timetabling of future contract reviews

Suggested Improvements

- Revise MoA and contract so that clear distinctions are made between :
 - the agreement between partners
 - the financial accountabilities
 - regular review of the MoA and contract
 - joint monitoring of the contract

Strategic Intent

Summary of
Strategy Drivers



National

Transformation of Housing, Health and Social Services through:

- Lifetime Home, Lifetime Neighbourhoods
- Future HIA Project
- Our Health, Our Care, Our Say
- Putting People First Concordat
- Our Health, Our Future – NHS next stage review

National

- Choosing Health
- The Strategic Housing Role of Local Authorities – Powers and Duties
- Tackling Social Exclusion and Neighbourhood Renewal
- Partnership Working
- Respond to Demography

National

- The Personalisation Agenda
- The Prevention Agenda
- Provision of Evidence based services
- Quality and Efficiency
- DFG Review outcomes
- National Service Framework for Older People
- National Service Framework for Falls

County

- The Way Ahead
- ACS Business Plan 2008/9
- Devon County Social Services: Working for a better Devon
- Local Delivery Plan for the PCT
- Strategic Review of Older Persons Housing and Support Services (DCC)
- Devon Affordable Warmth Strategy 2004

County

- SW Regional Housing Strategy
- Unitary Authorities
- LAA

Local

- District Housing Strategies (respectively) – themes include: sustaining independence in the home, raising standards and improving health & safety
- Private Sector Housing Renewal Strategies
- Housing Services Improvement Plans
- Links to partnership (LPS) to promote independence

Local

- Cluster Model for Adult Services
- Cluster Model for Children and Young People

Strategic and Commissioning Priorities for and HIA Service – Short Term

- To conclude the current contract review
- Increase update of home safety
- Promotion of the service
- Understand and resolve inter-agency delays and confusion

Strategic and Commissioning Priorities for and HIA Service – Long Term

- Evidence based commissioning
- Housing options
- Major Adaptations
- Universal and Diverse HP services
- Safe and secure homes
- Improved energy efficiency, reduce fuel poverty
- Help people access funding
- Actively engage with local Health priorities
- Provide seamless support

Strategic Plan for Internally Commissioned Services

- Opportunity to develop links to advice and information through health promotion
- Make the best use of Agency support to reduce pressure on professional staff
- Work on role clarification and avoid duplication of effort in partnership with others