

Improving health and wellbeing in Devon - involving YOU



Devon Primary Care Trust and Devon County Council are working together to plan and develop improved health and social care across the county.

Devon has a strong track record of quality services, but we want to do better to ensure that the right support, treatment and care are in place for the future - and we need your help to do that.

So, whether you are a patient, service user or carer, a member of the public, a member of staff or a policymaker, we would like to hear from you.



Over the coming months we will:

1. Listen to the **views and priorities** of local people
2. Identify the future **health and social care needs** throughout Devon

This planning will inform our priorities for future commissioning and enable us to develop a modern and co-ordinated network of health and social care services in Devon.

Future opportunities...

These are times of major advances in health and social care. New technology, drugs, research and innovative ways of providing services have opened up possibilities that were unheard of ten years ago.

For example, patients can now have x-rays and other test results transmitted electronically to a specialist many miles away, speeding up diagnosis and treatment. Similarly, new surgical techniques and approaches to medicine mean that people generally spend less time in hospital than ever before.

There are new approaches to caring for people nearer home with social care services, health and the voluntary sector working together to help people remain independent for as long as possible. Patients, service users and carers also want to be more involved in planning and deciding on treatment and care.

We are much more aware of the benefits of staying healthy. We want more information about issues affecting our health and wellbeing and how to reduce the impact of chronic disease.

Never before have there been so many opportunities to improve health and social care. This review, which is being conducted by Devon Primary Care Trust and Devon County Council is all about thinking ahead and describing what service users, carers and the wider population should be able to expect in the next five years. Listening to you and working together on our planning will help us make the best possible use of resources and opportunities into the future.



Devon's review of health and social care will build on national ambitions for a healthier population and on the feedback from previous local consultations and surveys. We have developed six aims to guide our planning and we welcome your views.

These are our **6 main aims**. We need your help to develop them.

Health as good as it can be

. . . prevention and early intervention

- Ensuring children and young people get a good early start.
- Responding to rises in life expectancy by keeping older people as healthy as possible.
- Increasingly shifting the focus to keeping people well and involving the population in improving the health profile of Devon

Care as local as possible

. . . and as specialised as necessary

- More care at home or close to where people live and work
- Fewer emergency admissions and less time in hospital overall
- Streamlining care to reduce delays and waiting, and timely access to specialist care as needed.

The most effective treatment & care

. . . that's continuously improving

- The best possible care and treatment approaches that are value for money
- Clinically effective use of proven new technologies and treatments.
- GPs, other clinicians and professionals having a greater role in planning services.

The right support for people

. . . with complex needs

- Continuously improving care for people with long term conditions and others who are vulnerable
- Clear and prioritised attention to health inequalities
- Inclusion of carers and family members and recognition of their need for support
- Effective use of housing support

Making the best use of our resources

. . . for best possible impact

- Excellence in productivity and efficiency
- Best possible use of taxpayers money to maximum benefit of users of the services
- Effective and efficient use of staff facilities, equipment and finance

A say and an influence

. . . promoting partnerships in care

- Care and treatment based around the needs and wishes of individuals
- Clinicians and professionals make decisions with and not for patients and service users
- Excellent and timely information and choice; active education and support for self care
- Information and advice on housing solutions

Monitoring the review

An advisory group known as the Stakeholder Reference Panel, which includes representatives from District Councils, Health Overview and Scrutiny Committees, NHS Patient and Public Involvement Forums, Voluntary Sector representatives and others, has been set up to advise and make sure there is good service-user, carer and public involvement during the review.

We would like your views

We would like to hear your views on the 6 aims we have outlined and your ideas and comments on how we can improve health and social care in the future.

Your information will help us to achieve a clear and comprehensive understanding of the issues that matter most to people in Devon. This will help to plan for your health and social care for the future.

This joint review of health and social care is led and supported by clinicians and professionals who have regular contact with patients, service users and carers.

There are many ways to be involved

You can join in at some of the conversation events in your area. Dates and times are available on: www.devonpct.nhs.uk or www.devon.gov.uk



You can e-mail your comments to:
d-pc.strategicreview@nhs.net



Or you can write to us at:
**Strategic review programme office,
Dean Clarke House,
Southernhay East, Exeter EX1 1PQ.**



You can telephone us on:
0845 155 1012

Information and events will regularly be published on both Devon Primary Care Trust and Devon County Council websites:

Devon Primary Care Trust
www.devonpct.nhs.uk

Devon County Council
www.devon.gov.uk


Thank you for your help

Some questions you may want to consider

We would like your views on any aspect of health and social care, but while you are commenting it would be particularly helpful to hear your thoughts on:

- ? What kind of improvements would you like to see in health and social care?
- ? How can we encourage people to improve their overall health and wellbeing?
- ? How can we help to make care more convenient and more local?
- ? How can we improve services around the needs and choices of individual service users and carers?
- ? How can we make services more effective ?
- ? How can we ensure improved care for people with long term conditions and others who are vulnerable?
- ? Is there anything else we should consider when planning Devon's health and social care for the future?

If you would like this in a different format such as large print, Braille or tape, or in a different language, please contact the Council's Information Centre on 01392 380101 or email: info@devon.gov.uk

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Devon
Primary Care Trust

