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GREAT TORRINGTON DEVON TOWN AREA

The Place Survey

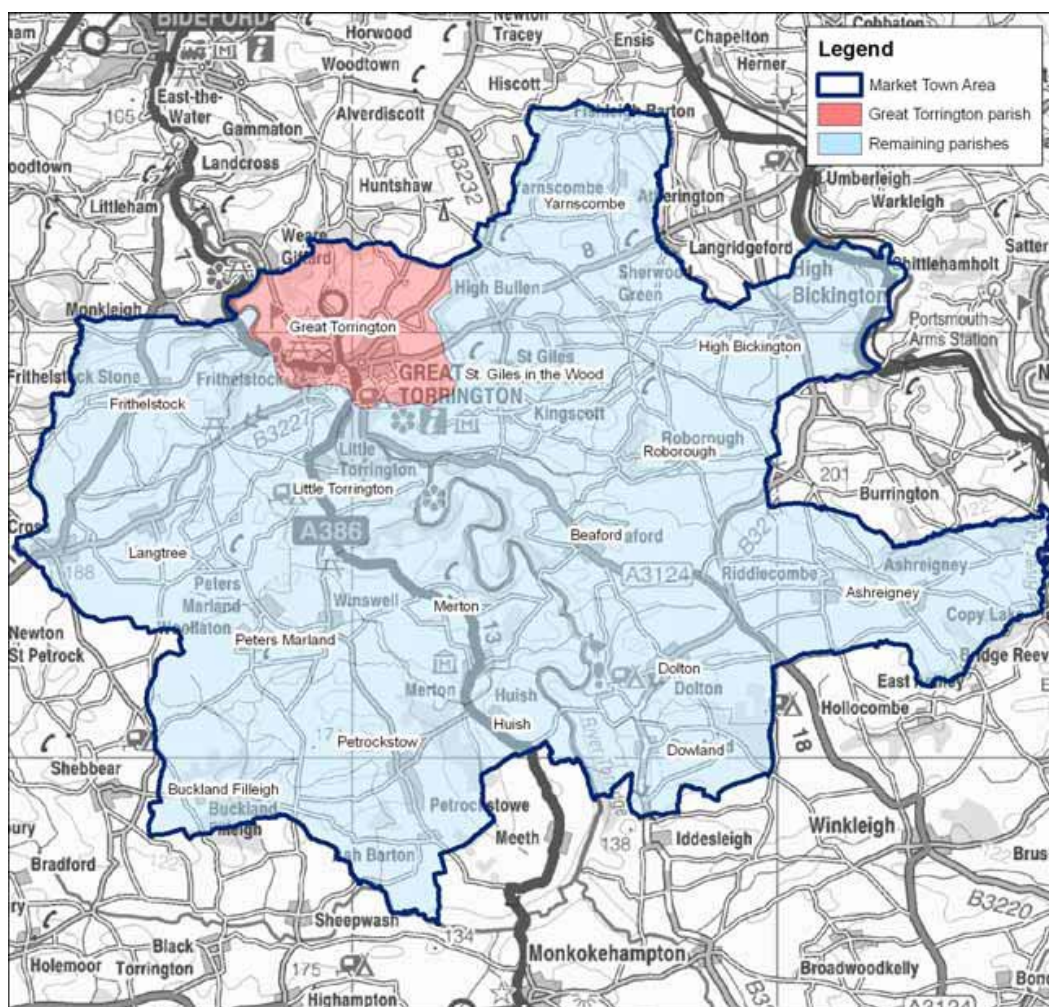
Area Definition

In this report the Great Torrington Devon Town Area (DTA) comprises the main parish of Great Torrington along with 16 other parishes. These other parishes will be known as the remaining parishes.

There has been some population growth since 1991 in the parish of Great Torrington at around 25% similar to that seen in the district.

The proportion of people from minority ethnic groups in the market town area is below the district and county averages.

The level of households occupied by individuals in the market town area as a whole is significantly below the county and national averages. There is a noticeable difference between the centre parish of Great Torrington and the surrounding hinterland.



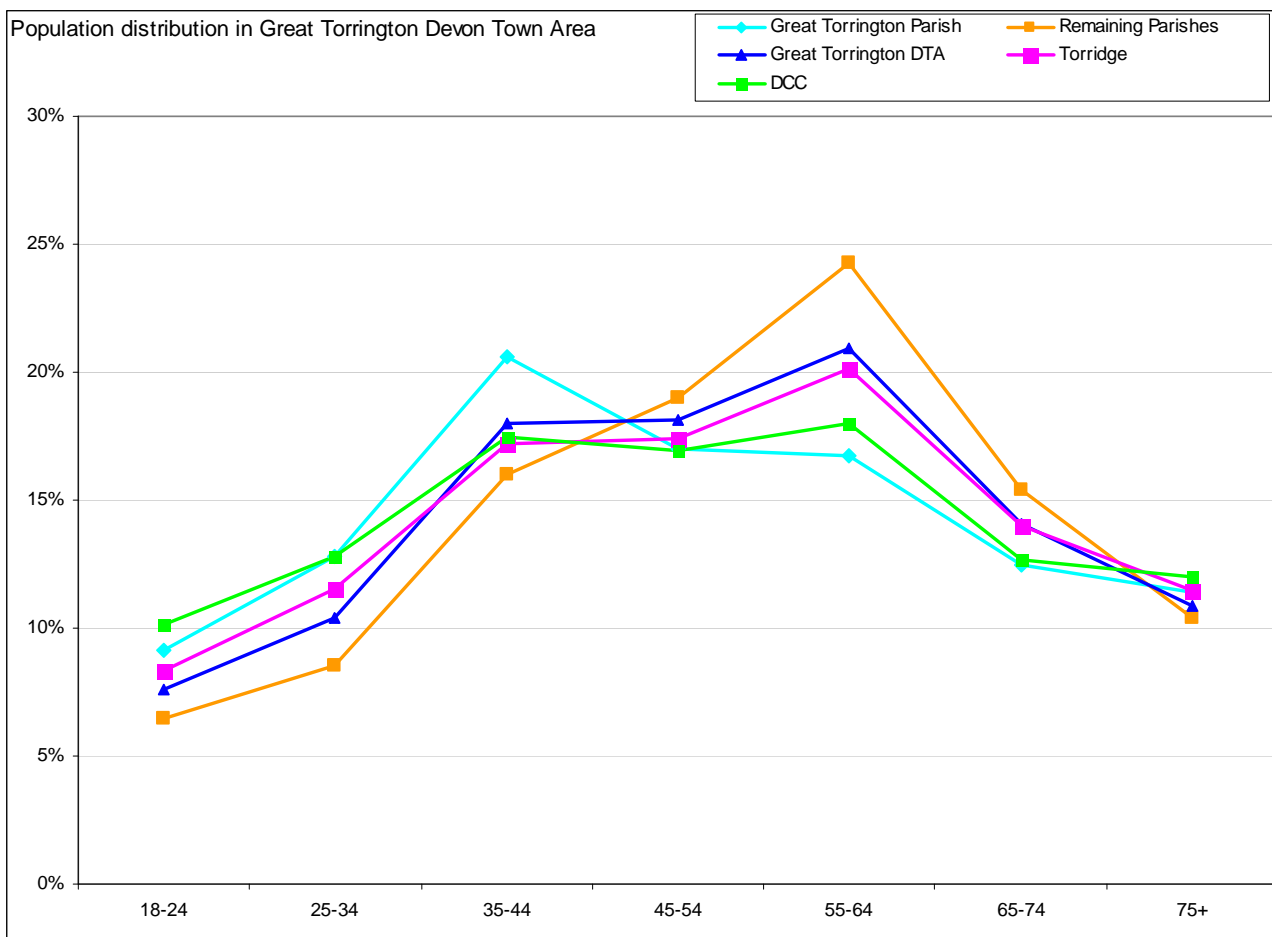
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This table shows the population over 18 (those eligible to complete the Place Survey). Great Torrington Parish is the most populated parishes accounting for 44% of the total population.

Overall in the Great Torrington DTA the largest groups of adult residents are in the 55-64 age range followed by the 35 to 54 age ranges. Great Torrington Parish has a younger age profile than all the areas shown with the remaining parishes together having an older age profile than all the areas shown.

Parish	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75+	Total Population 18+ plus	% total DTA 18+ population
Great Torrington Parish	9%	13%	21%	17%	17%	12%	11%	4273	44%
Remaining parishes	6%	9%	16%	19%	24%	15%	10%	5480	56%
Great Torrington DTA	8%	10%	18%	18%	21%	14%	11%	9753	100%
	743	1012	1755	1768	2042	1375	1058		
Torrige	8%	12%	17%	17%	20%	14%	11%	52,121	
DCC	10%	13%	17%	17%	18%	13%	12%	616,146	

Source: South Devon Health Informatics (FHSA 2008 data)



Great Torrington DTA Place Survey Respondents compared with the underlying Devon Town Area

This section looks at how similar the respondents are to the underlying Great Torrington DTA population in terms of lifestyle, age, deprivation, tenure and occupation. In doing this it is hoped the results of the survey will be given more credence as representing the underlying population.

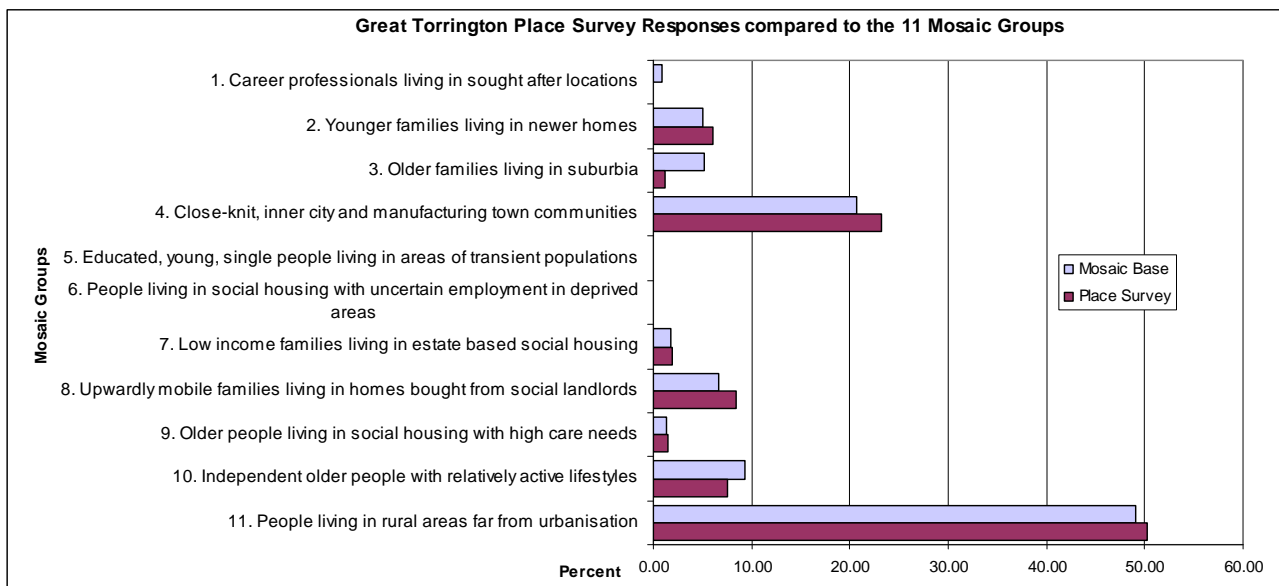
To summarise, the people who responded to the Place Survey in the Great Torrington DTA are compared with the underlying population of the Great Torrington DTA:

- Respondents generally similar in terms of lifestyle (Mosaic).
- There is a bias towards older age ranges of 55 plus and away from the 18 to 34 age ranges.
- Respondents are representative of the population for deprivation.
- A bias exists to those who own their property outright and rent their properties from a housing association at the expense of those who have a mortgage and those who rent their property from a local authority.
- There is also a bias towards the retired and the self employed at the expense of those in full time employment.

Mosaic (Experian)

Mosaic classifies people in terms of lifestyle. There are 11 Lifestyle Groups and 61 Lifestyle Types. For more information please see the Devon Town profiles (http://www.devon.gov.uk/GreatTorrington_mosaic_profile.pdf) or (<http://www.devon.gov.uk/appendix.pdf>)

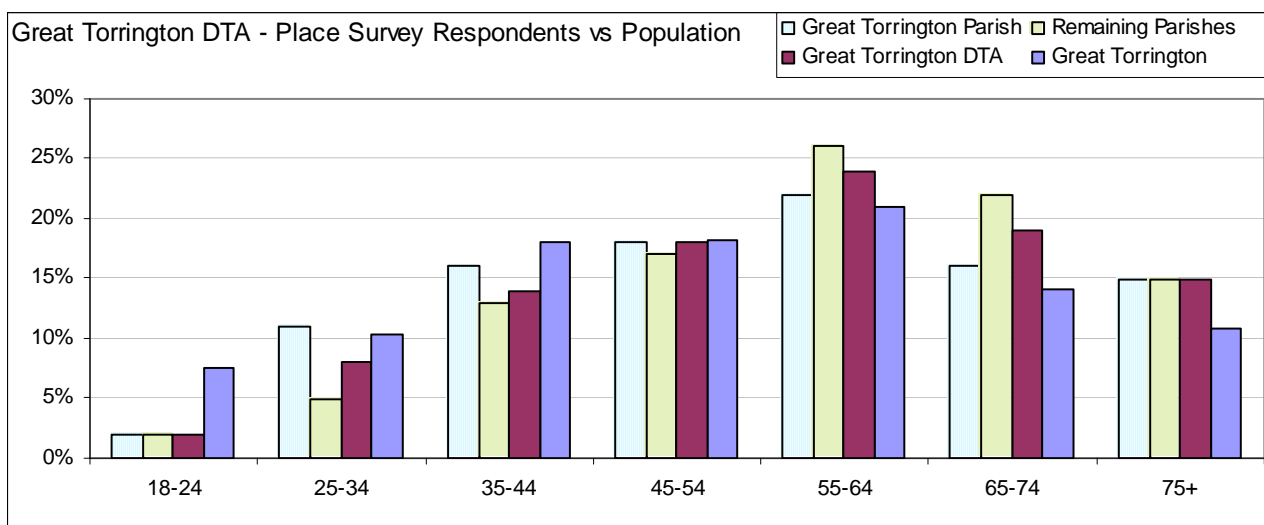
The graph below illustrates that in terms of Mosaic Groups the Place survey respondents from the Great Torrington DTA reflect the population structure of Great Torrington DTA in most categories.



Age

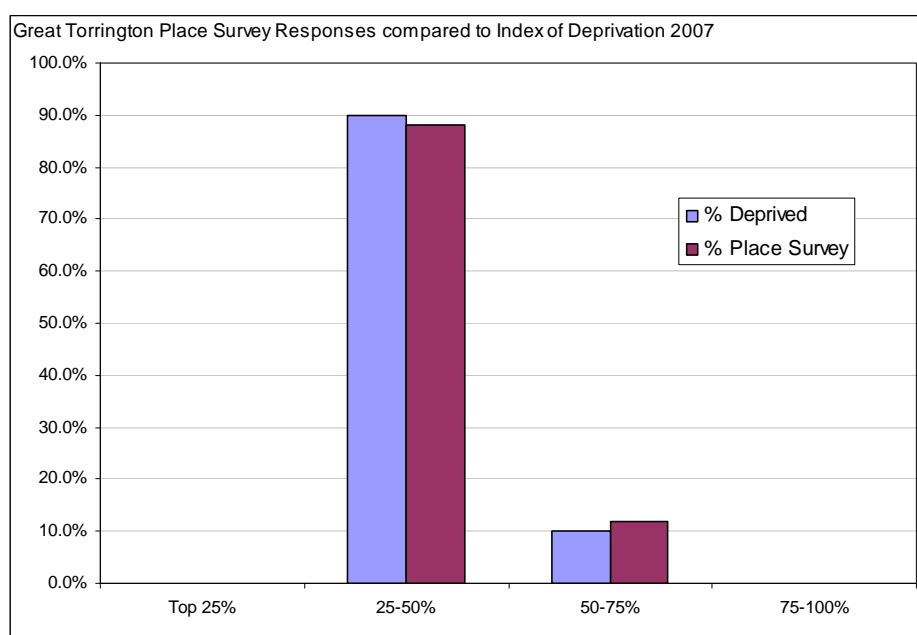
The table and graph below show how the Great Torrington DTA Place survey respondents tend to be biased towards the older population. From the age ranges of 55 years old and upwards the proportion of respondents is much greater than the underlying population whereas there is an under-representation of the younger respondents particularly 18 to 34 year olds. The most fairly represented are the 45 to 54 year olds. The ages of respondents from Great Torrington parish are closer to the actual population than those from the remaining parishes.

	18-24	25-34	35-44	45-54	55-64	65-74	75+
Place Survey Great Torrington parish (2008)	2%	11%	16%	18%	22%	16%	15%
Place Survey Remaining Parishes	2%	5%	13%	17%	26%	22%	15%
Place Survey Great Torrington DTA	2%	8%	14%	18%	24%	19%	15%
Great Torrington DTA (FHSA 2008)	8%	10%	18%	18%	21%	14%	11%



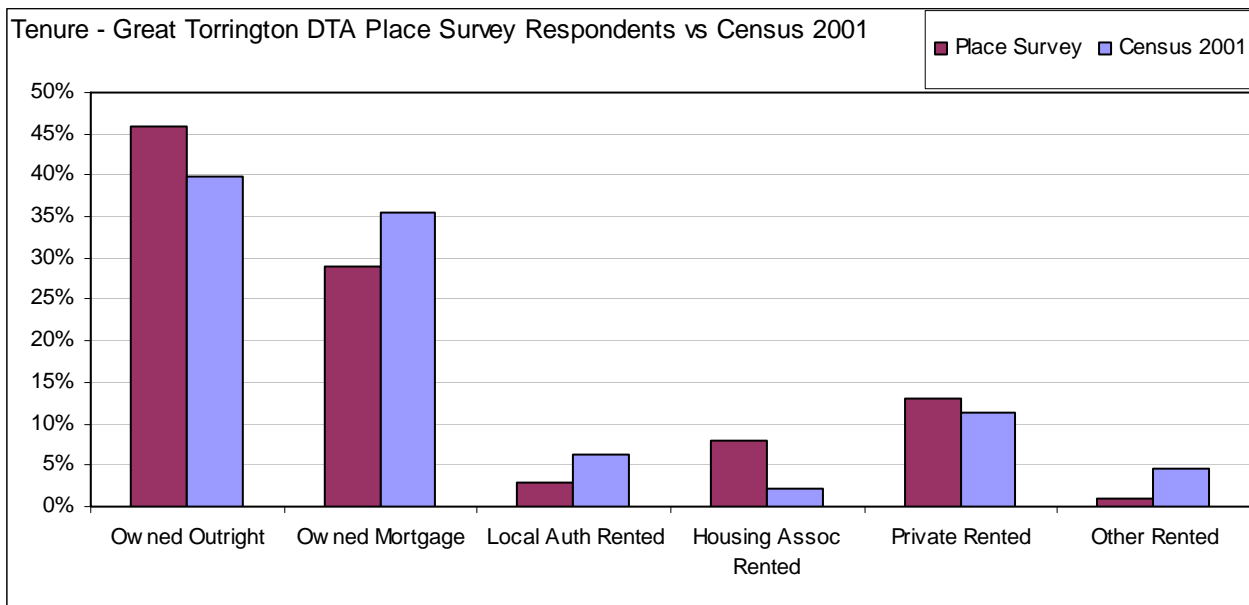
Deprivation (ID 2007)

The Place Survey has been completed by similarly deprived groups which reflect the population.



Tenure

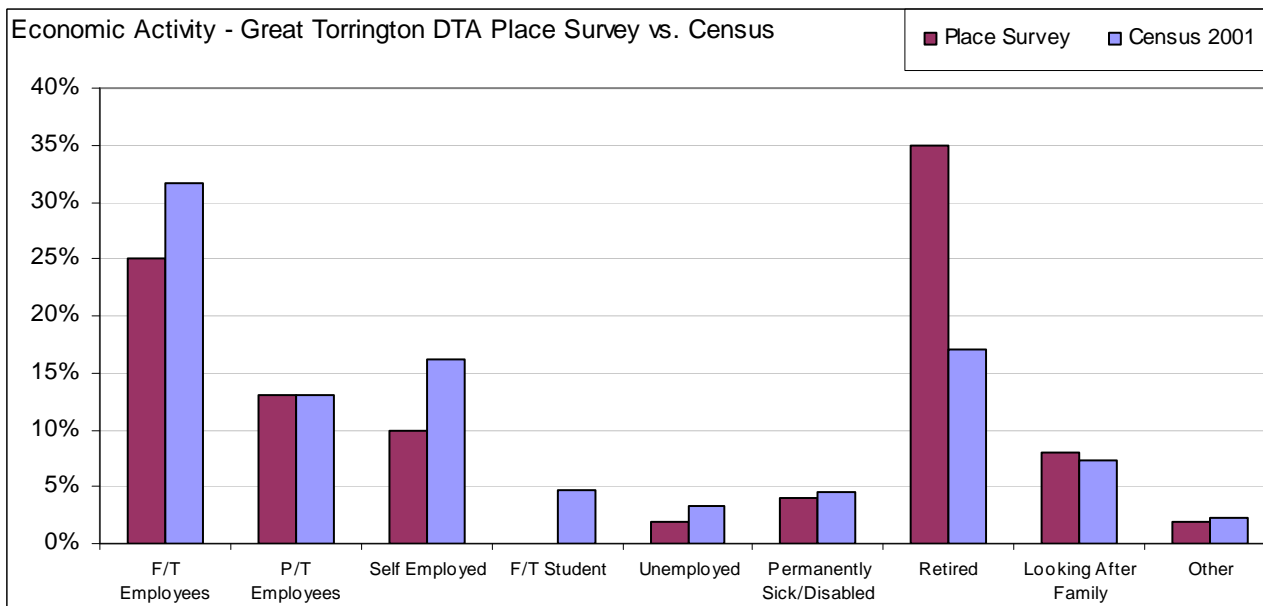
The graph below compares the tenure of Place Survey respondents with the underlying population's tenure (census 2001). One notable difference is that more respondents own their property outright and rent from a housing association with fewer having a mortgage and renting from a local authority when compared to the underlying population.



Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.

Occupation

The current activities of the Great Torrington DTA Place Survey respondents have been compared to the activities described by the underlying population in the 2001 census. A higher proportion of retired people responded than expected compared with lower proportions of full-time employees.



Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.

The Place Survey & Devon's Sustainable Community 2008 to 2018

The Sustainable Community Strategy is the overarching plan for improving the quality of life of everyone in Devon. It is the long term vision for Devon with key priorities and outcomes for the next ten years.

It aims to achieve the vision of Devon as:

England's greenest county with strong local communities that are prosperous and welcoming with an excellent quality of life and a sustainable future.

In order to achieve this vision the following priorities have been set:

- **A World Class Environment**
- **Homes and Housing**
- **A Safer Devon**
- **Strong and Inclusive Communities**
- **Health and Wellbeing**
- **Inspiring Young People**
- A Growing Economy – (not represented by questions in the Place Survey)

The Place Survey covers various aspects but not all of the above Sustainable Community Strategy's priorities as well as other questions. The Place survey results in this report have been organised loosely around the above priorities.

Great Torrington Devon Town Area

The results published for District Council areas and above have been weighted by the Department of Communities and Local Government (DCLG). As it would not have been possible to replicate their weighting system for smaller areas, such as Devon Towns and hinterlands, the results used in this report have not been weighted.

Overall, Devon performs strongly against most other local authorities in England for most of the questions asked in the Place Survey, and any low positions for the Great Torrington DTA within Devon may not be as serious as they appear, this is borne out by the comparisons with national results.

To enable comparison of results each Town has been placed into one of four quartiles each comprising seven/ eight Towns. The upper and lower quartiles have been coloured and numbered 'yellow (1) – best' and 'red (4) – worst' with the other two middle quartiles being referred to as 'blue (2)' and 'orange (3)'. The worst and best are related to performance or involvement etc. dependent on the question.

Overview of performance against priority areas

Compared with other Devon Town Areas, the Great Torrington DTA ranks well above average in the questions looked at with 62% appearing in the upper two quartiles. Most results fall into the **blue** quartile (35%) which indicates a comparatively high level of satisfaction followed by twelve questions (30%) in the **yellow** quartile. In the lower quartiles eight (20%) out of the 40 questions considered fell into the **orange** quartile with the remaining six (15%) in the worst performing **red** quartile.

Looking at priority areas, the Great Torrington DTA fared better than average in the 'A World Class Environment', 'A Safer Devon', 'Strong and Inclusive Communities', 'Health and Wellbeing' and 'Inspiring Young People' priorities and average in the remaining area of and 'Homes and Housing'.

The following table illustrates where the questions fall in terms of both priority area and quartile:

Priority Area	No. questions	Quartile into which each question falls			
		Worst			Best
A world class environment	8	2	1	2	3
Homes and housing	2	1		1	
A safer Devon	12	2	3	4	3
Strong and inclusive communities	9	1	1	4	3
Health and well being	4		1	1	2
Inspiring young people	5		2	2	1
Total	40	6	8	14	12
Percentage	100%	15%	20%	35%	30%

Summary and results table

With respect to the areas that Great Torrington DTA sees as important and in need of improvement, affordable decent housing followed by public transport and wage levels to be the top priorities.

The Great Torrington DTA shows a better than average level of satisfaction (**A World Class Environment**) with its living environment when compared to other DTAs with three questions falling into the lower quartiles five in the upper quartiles. In the **yellow** quartile falls satisfaction with public service refuse collection, doorstep recycling and local tips/ household waste recycling centres followed in the **blue** quartile by the perception of the extent to which local public services are working to make the area cleaner and greener and the degree to which litter lying around is seen as a problem. On the more negative side satisfaction with local bus services fell into the **orange** quartile followed by satisfaction with public services that keep land clear of litter/ refuse and local transport information which both fall into the **red** quartile.

With regard to **'Homes and Housing'**, satisfaction with the local area as a place to live fared comparatively well falling into the **blue** quartile whilst satisfaction with homes fell into the **red** quartile.

Questions that fall under a **'Safer Devon'** priority indicate that the Great Torrington DTA respondents have comparatively higher satisfaction. Seven out of the 12 results fell into the upper quartiles; in the **yellow** quartile were the perceptions drunk or rowdy behaviour, teenagers hanging around the streets and vandalism, graffiti and deliberate damage as problems. Following these in the **blue** quartile were satisfaction with Devon & Somerset Fire and Rescue, along with perceptions of ASB, drug use/ dealing as problems and the extent to which parents take responsibility for their children. Three of the lower quartile results fell into the **orange** quartile; satisfaction with Devon and Cornwall Constabulary along with the extent to which local public services are working to make the area safer and safety after dark. The remaining two questions in the **red** quartile were perceptions that local concerns about ASB and crime are being dealt with/ understood.

'Strong and Inclusive Communities' is a priority area that looks at community cohesion. Compared with other DTAs, the Great Torrington DTA respondent perceptions were good. Seven out of nine questions fell into the upper quartiles; in the **yellow** quartile were the belief that people from different backgrounds get on well in the local area along, the ability of respondents to influence decisions which affect the local area and actual involvement in decision making within the previous 12 months. These were followed in the blue quartile by the proportion of people feeling they belong to their neighbourhood along with the extent to which local public services promote the interests/ act on the concerns of local residents and the perception that people in the area treat each other with respect. Finally in the red quartile was the desire to be involved in decision affecting the local area.

With respect to **'Health and Wellbeing'**, the overall perception lies in the **yellow** quartile along with satisfaction with dentists. Satisfaction with GPs lies in the **blue** quartile and satisfaction with the local hospital lying in the **orange** quartile.

The Great Torrington DTA has again comparatively high levels of satisfaction in areas that fall under the 'inspiring young people' priority. User satisfaction with libraries lies **yellow** quartile followed by satisfaction in the parks/ open spaces and with theatres/ concert halls in the **blue** quartile. The only questions in the lower quartiles are satisfaction with sport/ leisure facilities and museums/ galleries which both appeared in the **orange** quartile.

Quartiles			
1	2	3	4
Worst			Best

A WORLD CLASS ENVIRONMENT		Devon
Q6b	To what extent are local public services working to make the area cleaner and greener?	
Q8a	How satisfied are you with public services for keeping land clear of litter/ refuse?	
Q24c	How much of a problem is rubbish and litter lying around?	
Q8b	How satisfied are you with public service refuse collection?	
Q8c	How satisfied are you with doorstep recycling?	
Q8d	How satisfied are you with local tips/ household waste recycling centres?	
Q8e	How satisfied are you with local transport information?	
Q8f	How satisfied are you with local bus services?	
HOMES AND HOUSING		
NI 5	How satisfied are you with your local area as a place to live?	
Q4	How satisfied are you with your home as a place to live?	
A SAFER DEVON		
Q6a	To what extent are local public services working to make the area safer?	
Q7a	How satisfied are you with Devon and Cornwall Constabulary?	
Q7b	How satisfied are you with Devon and Somerset Fire and Rescue?	
NI 17	Perceptions of antisocial behaviour as a problem	
NI 21	Dealing with local concerns about anti social behaviour and crime	
NI 27	Understanding local concerns about anti social behaviour and crime	
NI 41	Perceptions of drunk or rowdy behaviour as a problem	
NI 42	Perceptions of drug use or dealing as a problem	
Q17	To what extent do you agree that parents take enough responsibility for the behaviour of their children?	
Q22	How safe do you feel in your local area after dark?	
Q24b	How much of a problem are teenagers hanging around the streets?	
Q24d	How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles?	
STRONG AND INCLUSIVE COMMUNITIES		
NI 1	% people who believe people from different backgrounds get on well in their local area	
NI 2	% people feel they belong to their neighbourhood	
Q6c	To what extent do local public services promote the interests of local residents?	
Q6d	To what extent do local public services act on the concerns of local residents?	
Q6e	To what extent do local public services treat all types of people equally?	
Q13/ NI4	Do you agree or disagree that you can influence decisions affecting your local area?	
Q14	Would you like to be more involved in the decisions that affect your local area?	
Q16	In the past 12 months have you been involved in decision making?	
NI 23	Perceptions that people in local area <u>do not</u> treat one another with respect and consideration	

HEALTH AND WELL BEING		
Q7c	How satisfied are you with your GP (family doctor)?	
Q7d	How satisfied are you with your local hospital?	
Q7e	How satisfied are you with your local dentist?	
Q7	How satisfied are you overall with your local medical services (composite)?	
INSPIRING YOUNG PEOPLE		
Q8g	How satisfied are you with sport/ leisure facilities (users)?	
Q8h	How satisfied are you with libraries (users)?	
Q8i	How satisfied are you with museums/ galleries (users)?	
Q8j	How satisfied are you with theatres/ concert halls (users)?	
Q8k	How satisfied are you with parks/ open spaces (users)?	

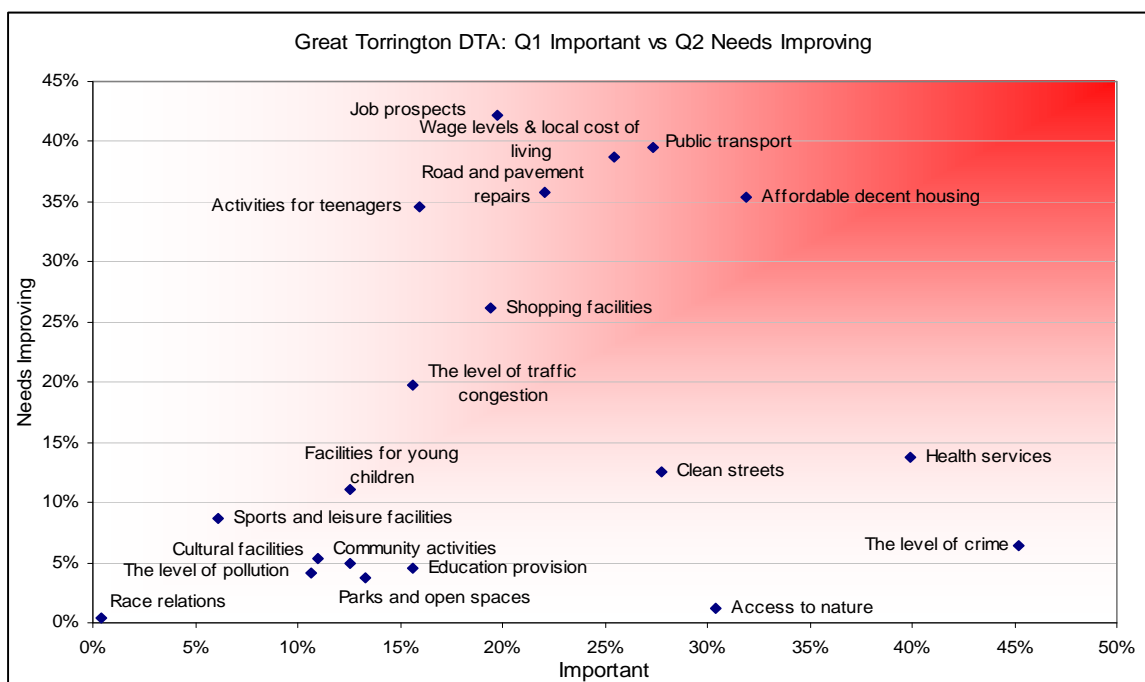
Devon Town Area Detailed Results

When comparing each of the Devon Town Areas in the charts below, care should be taken with the results for all questions relating to Moretonhampstead and Lynton & Lynmouth DTAs. Compared with other areas, these two DTAs contain very small numbers of households, and consequently numbers of responses are too low to provide reliable comparisons. Given this, Place Survey reports on these two DTAs have not been published.

The scatter graph illustrates the results for questions 1 and 2. It gives an overall impression of how the Great Torrington DTA respondents feel about the facilities/ services and other factors influencing everyday life as a resident in Great Torrington DTA.

Those areas that are seen as most important (in making somewhere a good place to live), and in need of improvement (in the Great Torrington DTA) appear in the upper right hand section of the scatter graph. Affordable decent housing followed by public transport and wage levels appear to be the top priorities for Great Torrington DTA.

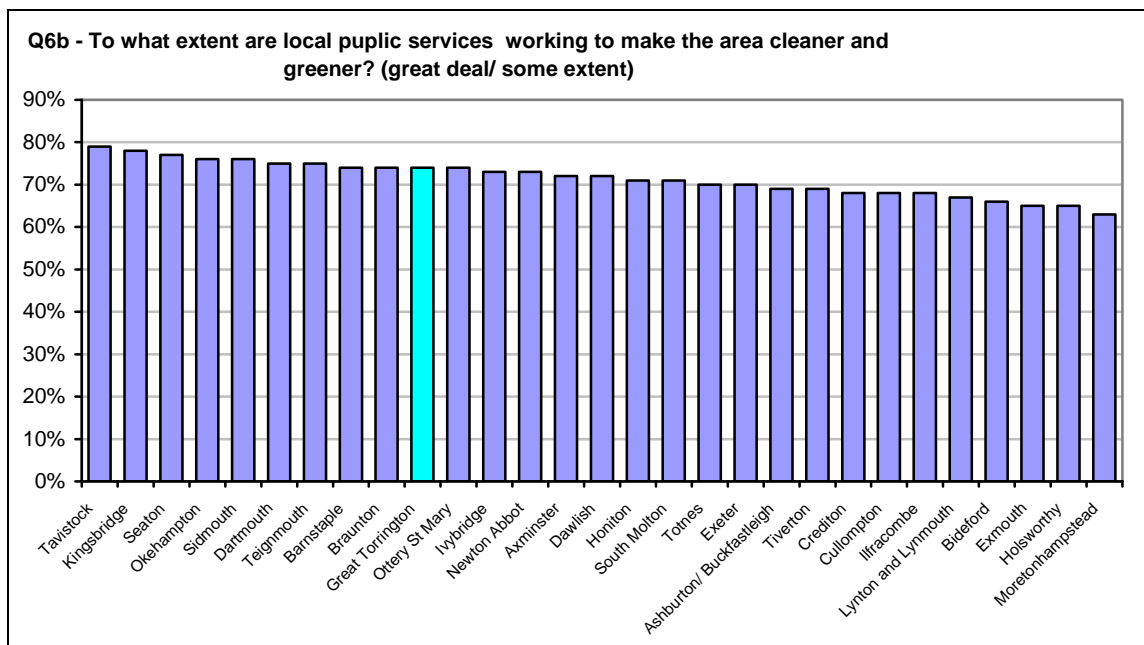
The bottom left hand corner shows the areas that are of comparatively low importance (in making somewhere a good place to live) and in comparatively less need of improvement (in the Great Torrington DTA).



A World Class Environment

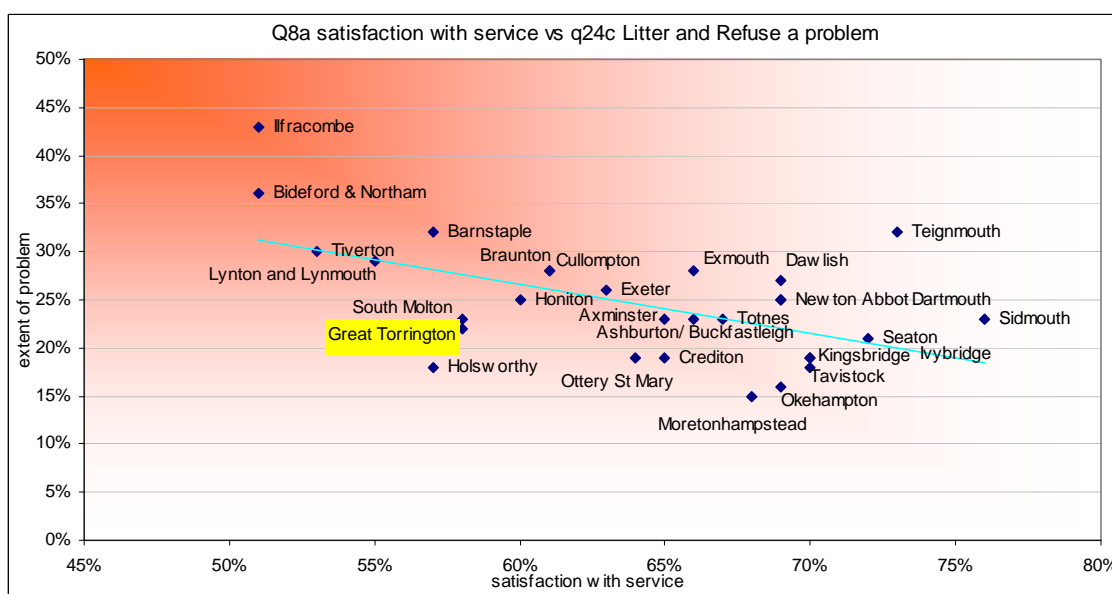
Q6b To what extent are local public services working to make the area greener and cleaner? (a great deal/ to some extent)

The Great Torrington DTA appears in the blue quartile with 74% of respondents thinking that public services are working to make the area greener and cleaner (max 79%; min 63%).

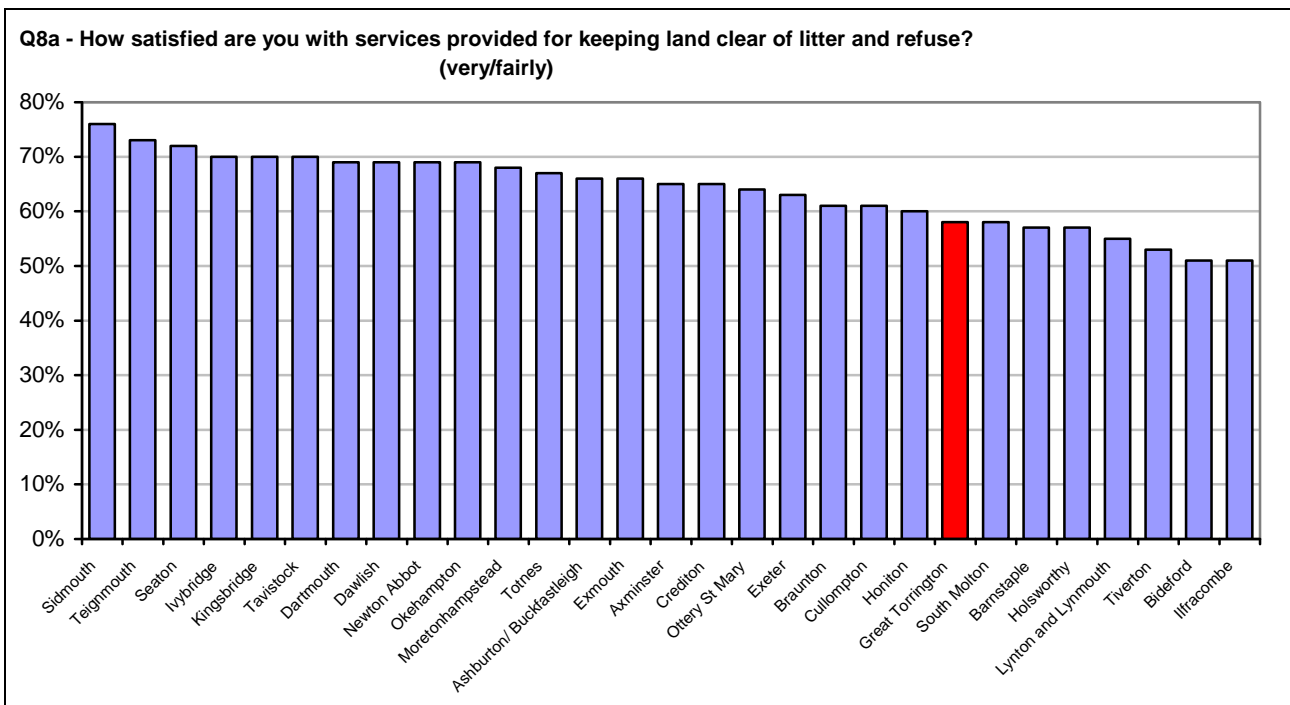


Q8a How satisfied are you with local public services that work to make the area greener and cleaner? (very/ fairly satisfied)

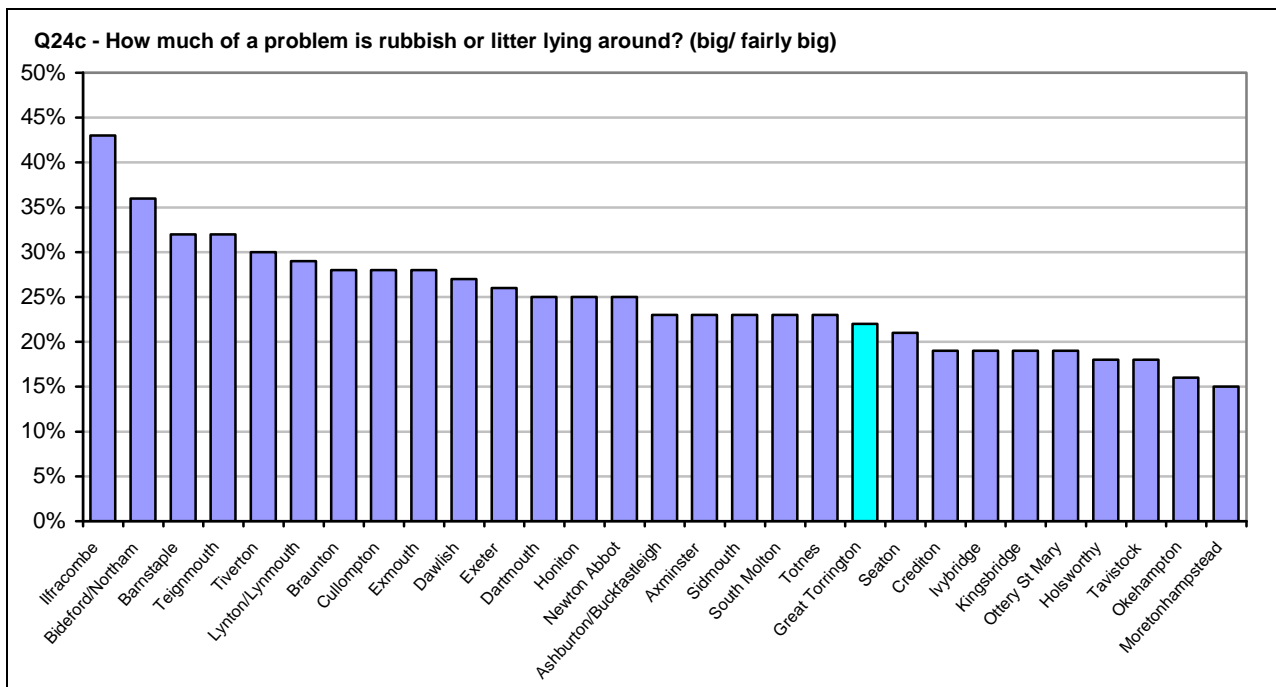
Q24c How much of a problem in your local area is rubbish and litter lying around? (a very big/ fairly big problem)



Great Torrington DTA falls in the **red** quartile for Q8a with 58% of respondents being very/ fairly satisfied (max 86%; min 51%; national average 58%).

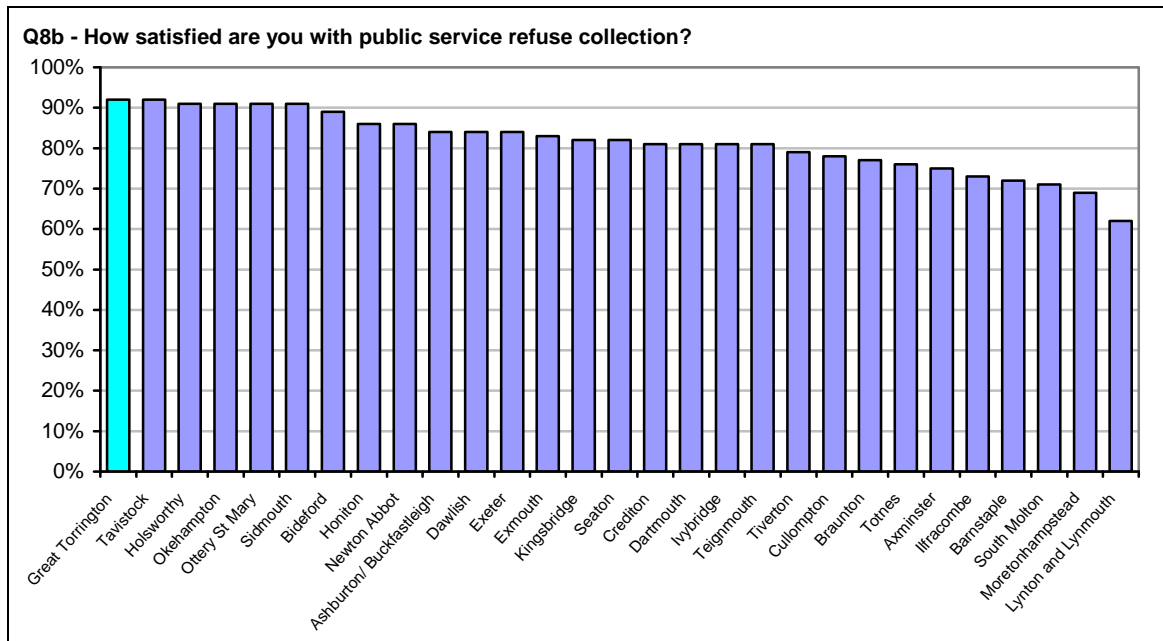


22% of the Great Torrington DTA respondents saw the problem of rubbish or litter lying around as a big/ fairly big problem which when compared with responses from other areas puts the Great Torrington DTA in the **blue** quartile for Q24c (max; 43%; min: 15%).



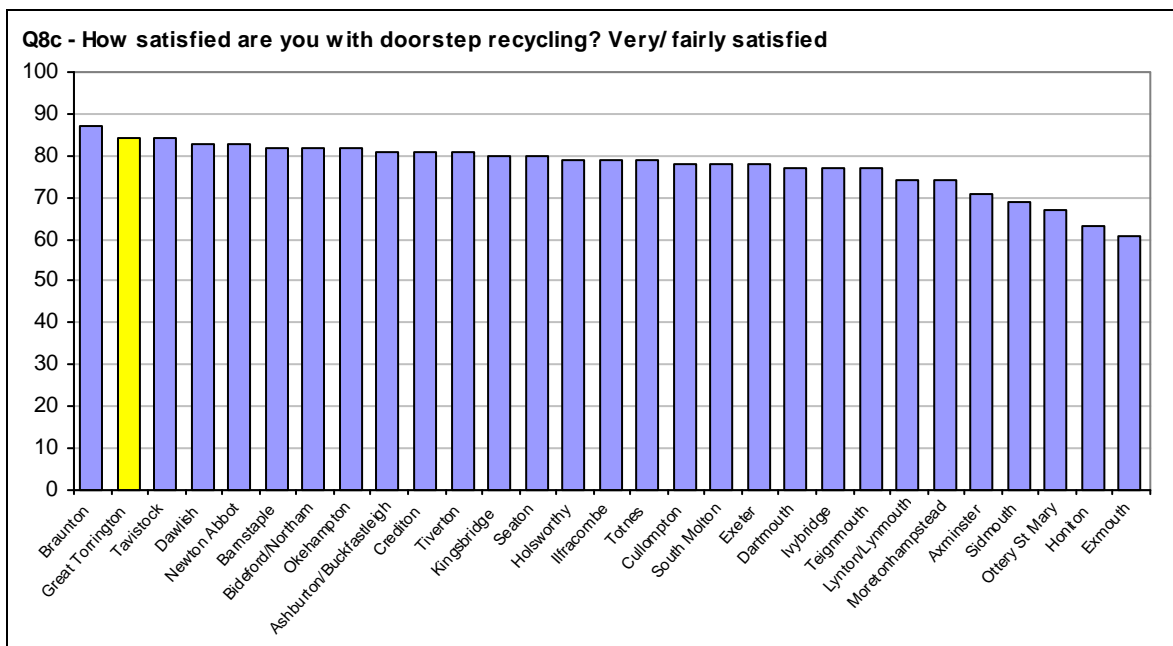
Q8b How satisfied are you with local public services responsible for refuse collection? (very/ fairly satisfied)

The Great Torrington DTA is in the **yellow** quartile with 92% of respondents being very/ fairly satisfied with refuse collection. (max 92%; min 62%; national average 77%).



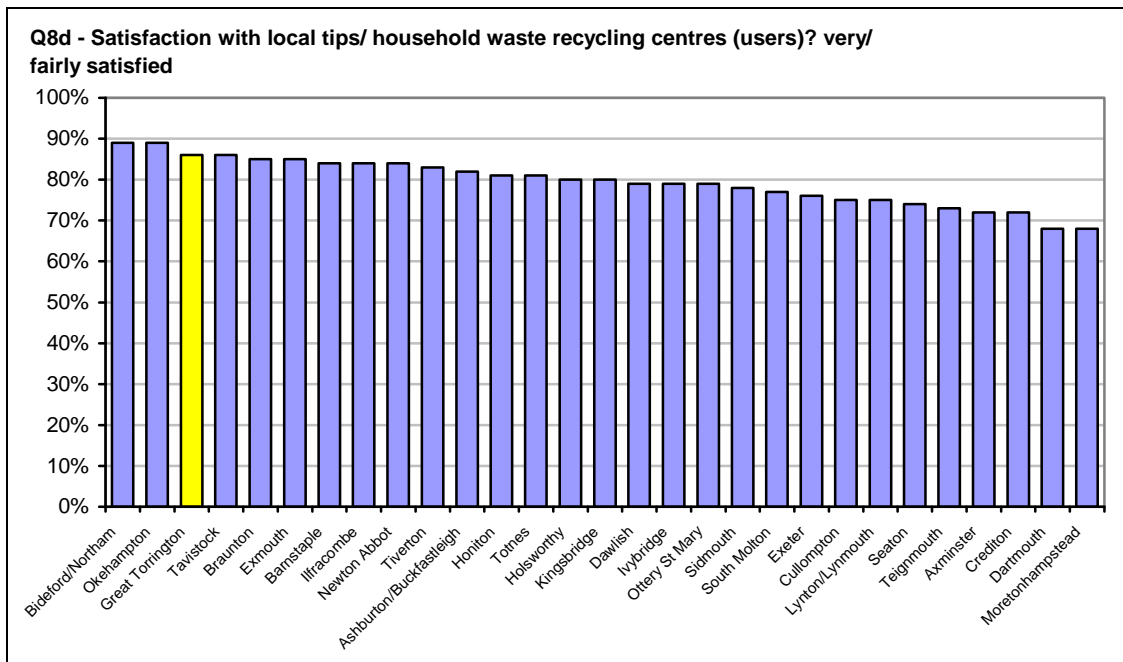
Q8c How satisfied are you with local public services responsible for doorstep recycling? (very/ fairly satisfied)

The Great Torrington DTA is in the **yellow** quartile with 84% of respondents being very/ fairly satisfied with doorstep recycling. (max 87%; min 61%; national average 70%). This is the second best area in the county.



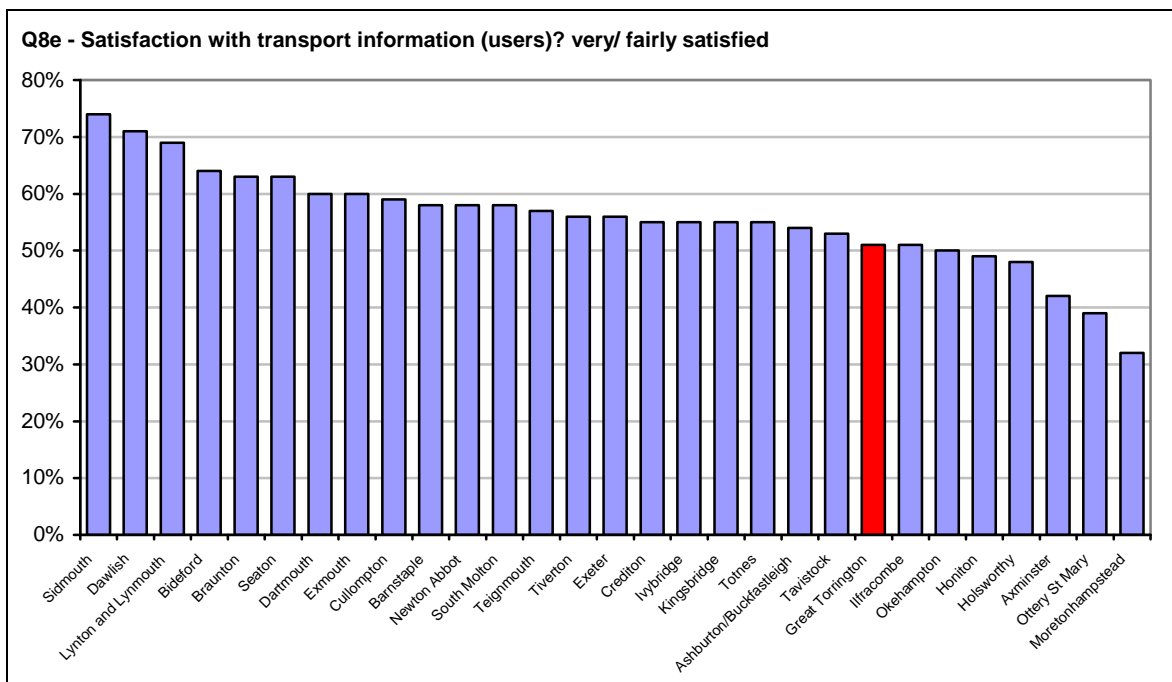
Q8d How satisfied are users with local public services responsible for local tips/ household waste recycling centres? (very/ fairly satisfied)

The Great Torrington DTA is in the **yellow** quartile with 86% of respondents who used the service being very/ fairly satisfied with local tips and household waste recycling centres (max 89%; min 68%; national average 72%). This is the third best area in the county.



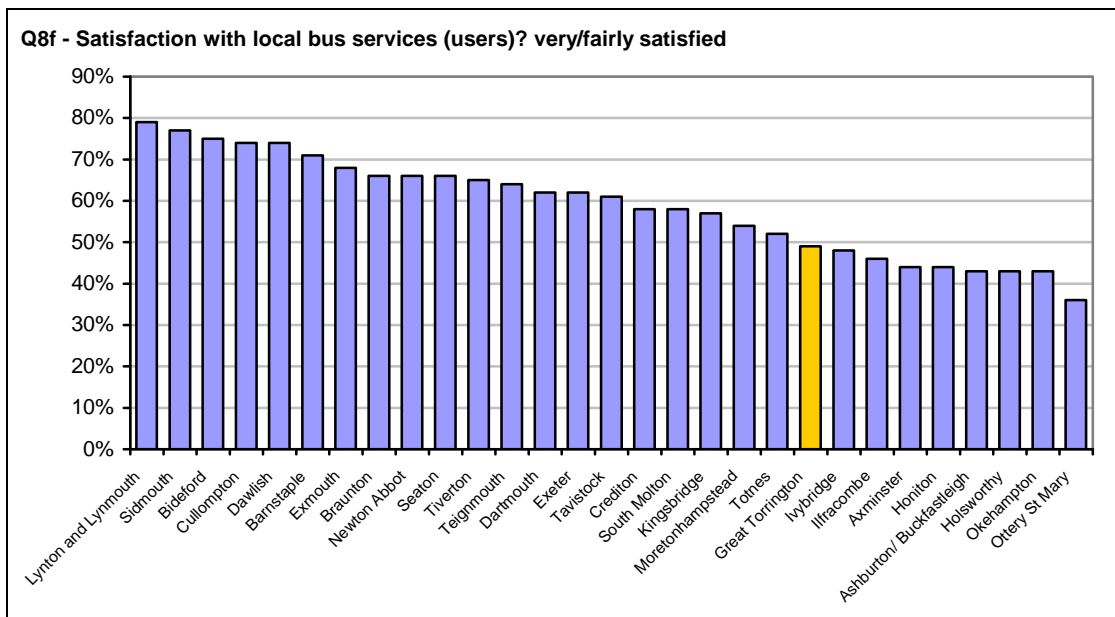
Q8e How satisfied are users with transport information? (very/ fairly satisfied)

The Great Torrington DTA is in the **red** quartile with 51% of respondents who used the service being very/ fairly satisfied with transport information. (max 74%; min 32%)



Q8f How satisfied are users with local bus services? (very/ fairly satisfied)

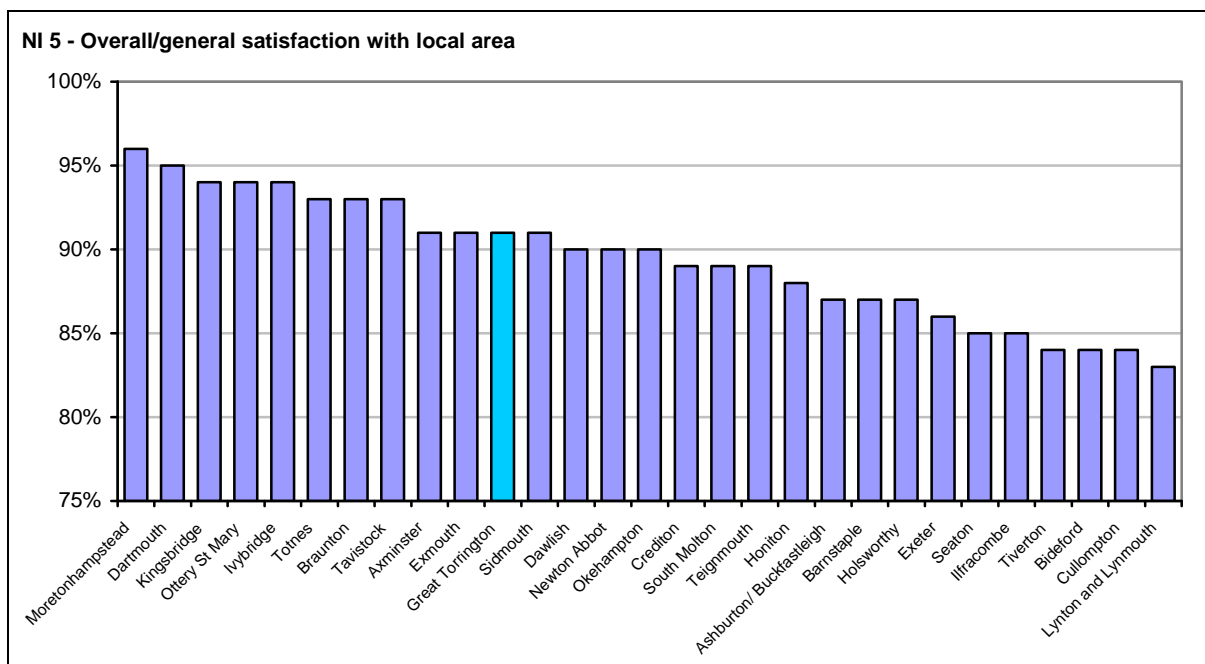
The Great Torrington DTA is in the orange quartile with 49% of respondents who used the service being very/ fairly satisfied with local bus services. (max 79%; min 36%).



Homes and Housing

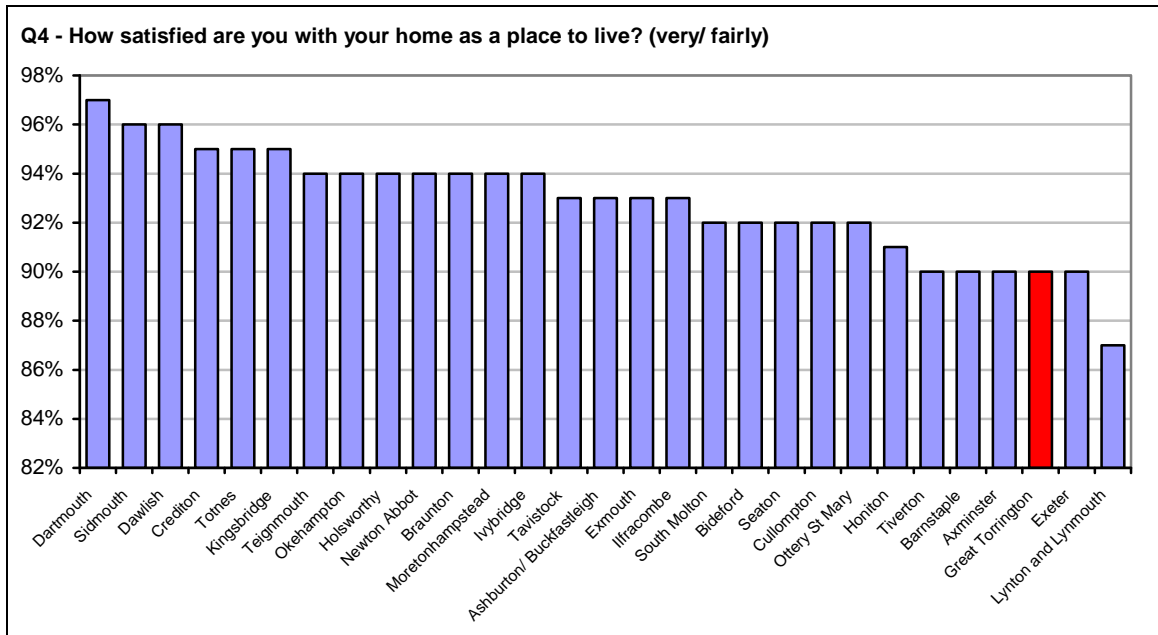
Q3 (NI 5) Overall, how satisfied are you with your local area as a place to live? (very/ fairly)

The graph below shows the Great Torrington DTA falling in the blue quartile with 91% of respondents being very/ fairly satisfied with their local area as a place to live (max 96%; min 83%; national average 81%). The areas within the DTA show similar results: Great Torrington Parish (90%) and the hinterlands (91%).



Q4 – How satisfied are you with your home as a place to live? (very/ fairly satisfied)

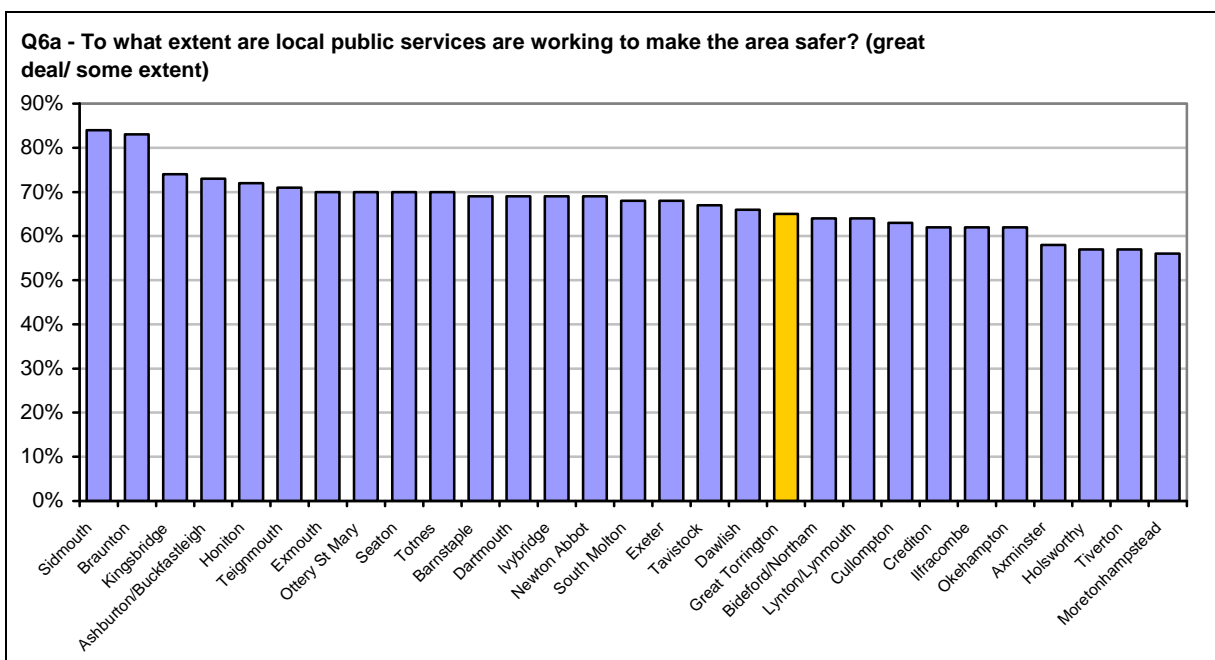
The Great Torrington DTA had one of the lowest rates of satisfaction in the county and appeared in the **red** quartile. 90% of respondents were very /fairly satisfied with their home as a place to live (max 97%; min 87%). Great Torrington Parish saw 86% and the hinterlands 96%.



A Safer Devon

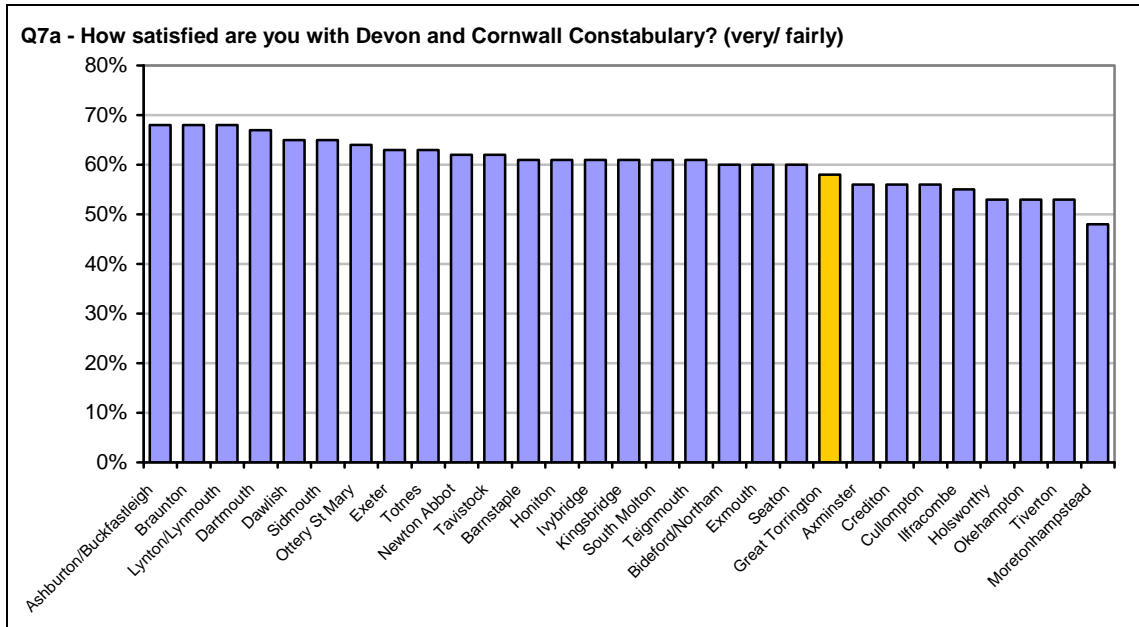
Q6a To what extent are local public services working to make the area safer? (a great deal/ to some extent)

The graph below highlights the Great Torrington DTA in the **orange** quartile. 65% of respondents think that think public services are working a great deal/ to some extent to make Great Torrington DTA a safer place. (max 84%; min 56%)



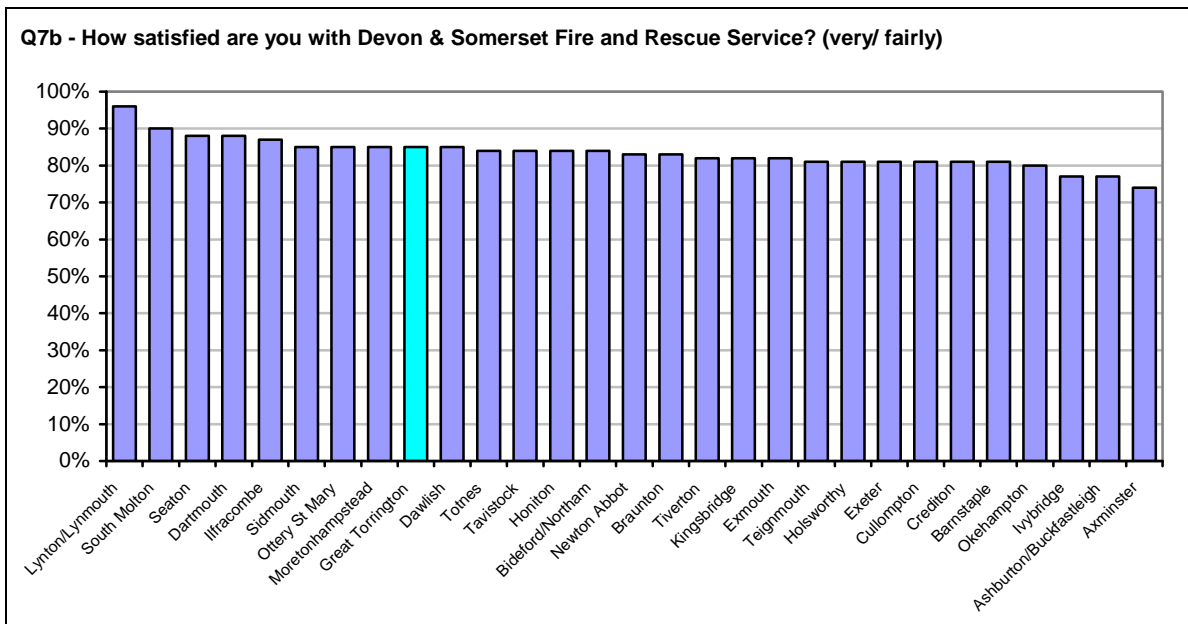
Q7a How satisfied are you with Devon & Cornwall Constabulary? (very/ fairly satisfied)

The Great Torrington DTA appears in the orange quartile with 58% of respondents very/ fairly satisfied with Devon & Cornwall Constabulary (max 68%; min 48%).



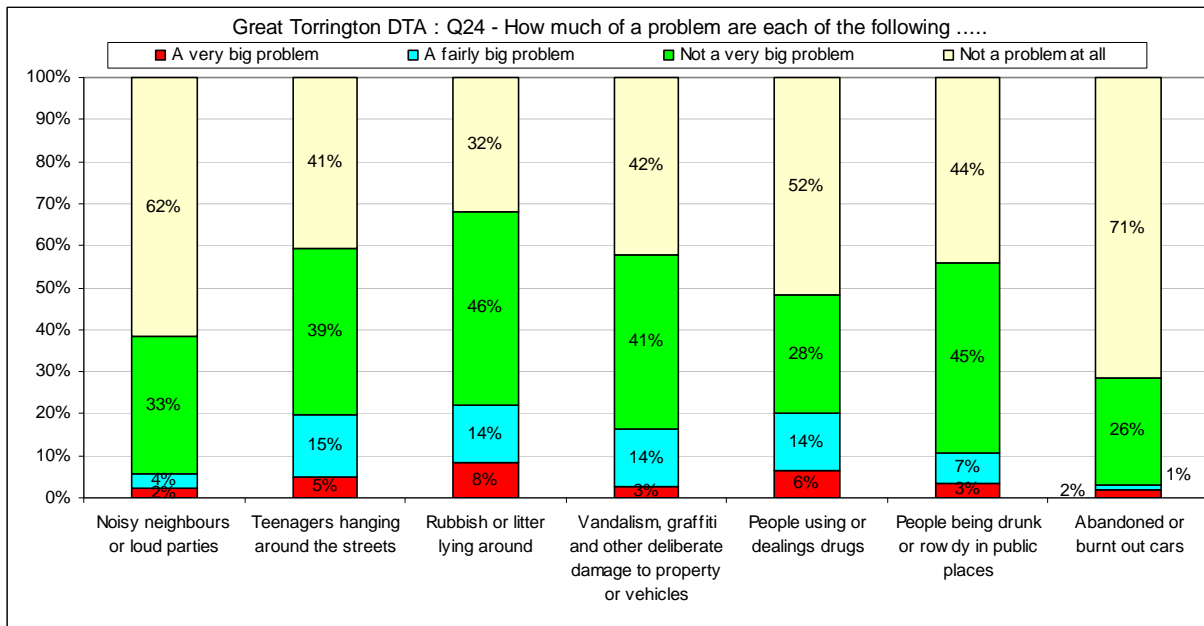
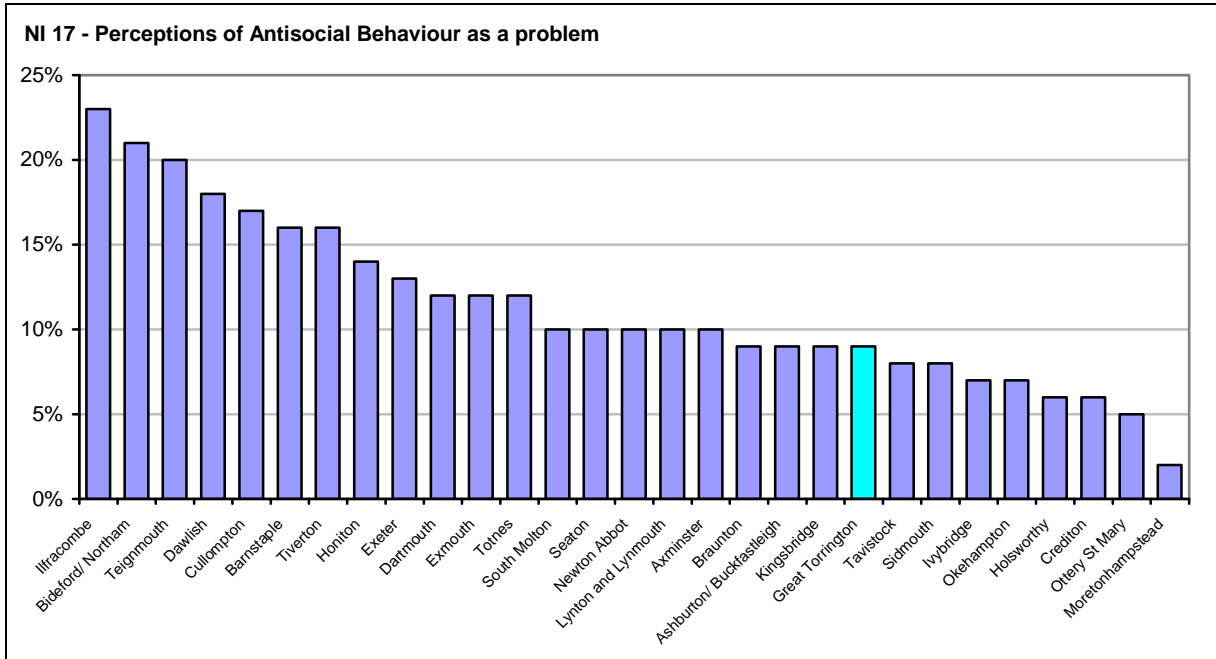
Q7b How satisfied are you with Devon & Somerset Fire and Rescue Service? (very/fairly satisfied)

The Great Torrington DTA appears in the blue quartile with 85% of respondents very/fairly satisfied with Devon & Somerset Fire and Rescue Service. (max 96%; min 74%)



NI 17 – Perceptions of antisocial behaviour as a very big/ fairly big problem

This national indicator combines several types of antisocial behaviour (ASB) (see labels on second graph below) to give a combined result for the indicator. The Great Torrington DTA falls into the **blue** quartile with 9% of respondents seeing ASB as a very big/ fairly big problem (max 23%; min 2%; national average 19%).



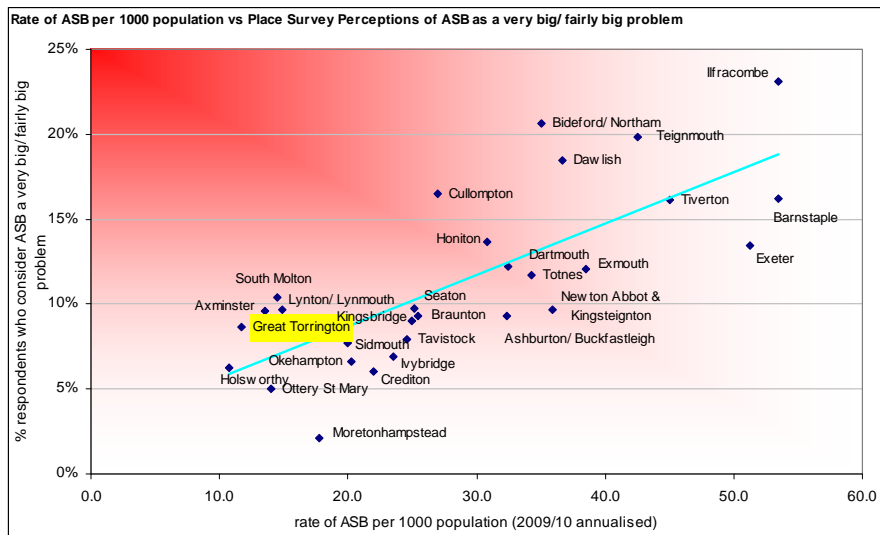
Whilst the individual factors of anti social behaviour are not a great problem the worst is “rubbish or litter lying around”.

Perceptions of ASB and rates of ASB incidents

The scatter graph overleaf shows the annualised 2009/10 rate (per 1000 people) of ASB in each DTA against the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem.

The chart shows a comparatively strong relationship between the rate of ASB and perception of ASB as a problem. In general lower rates of ASB corresponded with comparatively lower proportions of respondents seeing ASB as a problem. None of the DTAs fall into the upper left or lower right quadrants which would indicate comparatively large discrepancies between the real life situation of ASB (as reported to the Police) and their perceptions of ASB.

Great Torrington DTA lies just in the lower left quadrant compared with other DTAs indicating a comparatively low rate of ASB (yellow quartile) and perceptions (blue quartile) of it as a problem. * based on January to June 2009 Police primary qualifier for ASB

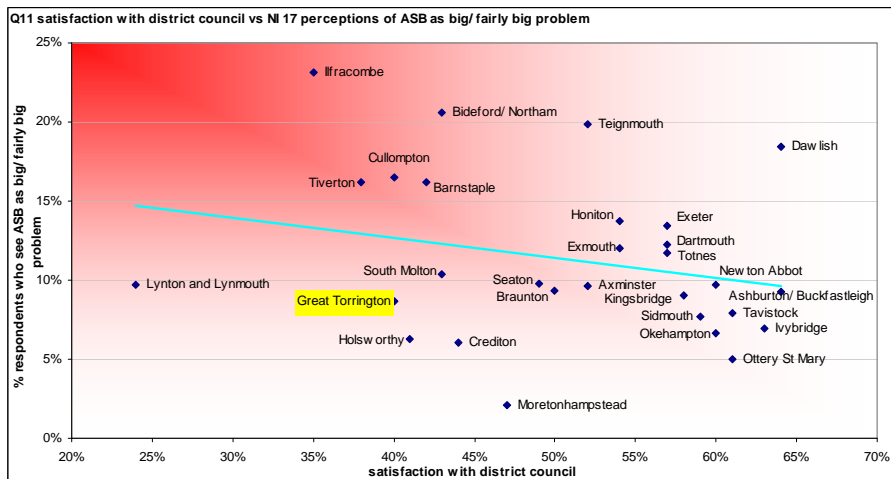


Perceptions of ASB and satisfaction with the district council

The following scatter graph shows the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem against the proportion of the DTA who were either very/ fairly satisfied with their district council.

The chart shows that as satisfaction increases the perception of ASB as a problem falls. Most DTAs however fall into the bottom right quadrant which shows comparatively high satisfaction with their district council and comparatively low perception of ASB as a problem.

The Great Torrington DTA falls into the bottom left quadrant of the chart indicating comparatively low satisfaction with the council but also less respondents perceiving ASB as a problem. It lies in red quartile with 40% respondents being very/ fairly satisfied with North Devon district council. Other DTAs with similar perceptions of ASB as a problem e.g. Kingsbridge and Tavistock have considerably greater satisfaction with their district council.

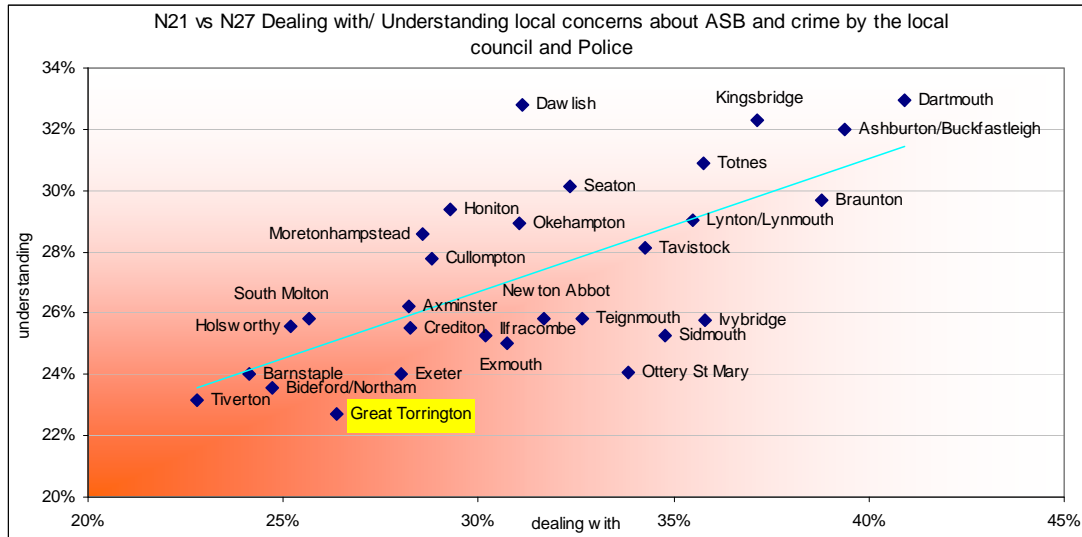


NI 21 – Dealing with local concerns about anti social behaviour and crime the by the local council and police (strongly agree/ tend to agree)

NI 27 - Understanding of local concerns about antisocial behaviour and crime by the local council and Police (strongly agree/ tend to agree)

With respect to NI 21, the Great Torrington DTA falls into the **red** quartile with 26% of respondents strongly/ tending to agree that the local council and Police are dealing with concerns about ASB (max 41%; min 23%; national average 27%).

NI 27 sees the Great Torrington DTA falling into the **red** quartile with 23% of respondents strongly/ tending to agree that the local council and Police understand concerns about ASB (max 33%; min 23%; national average 25%).

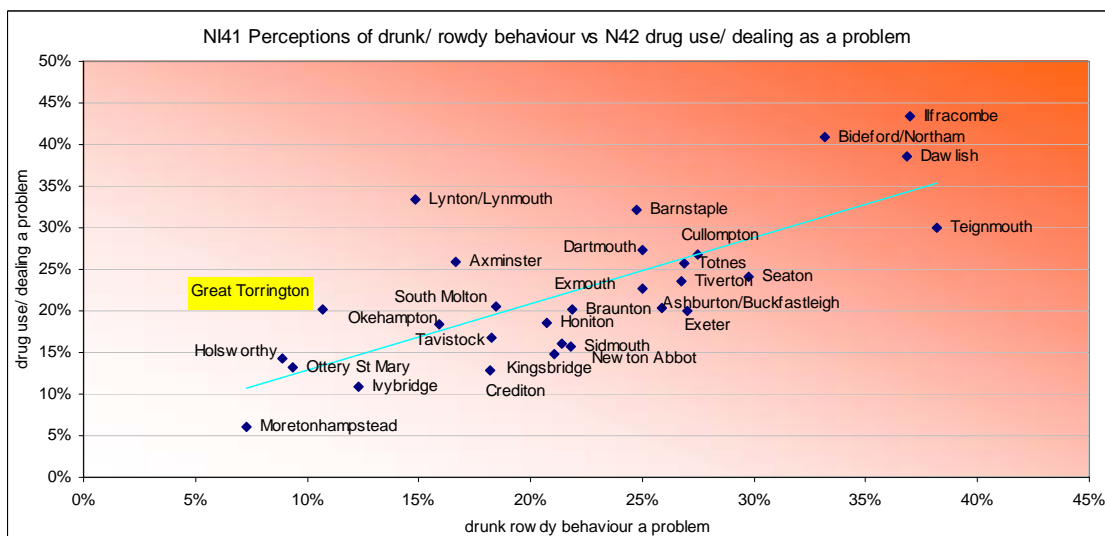


NI 41 – Perceptions of drunk or rowdy behaviour as a problem (very big/ fairly big problem)

NI 42 – Perceptions of drug use or dealing as a problem (very big/ fairly big problem)

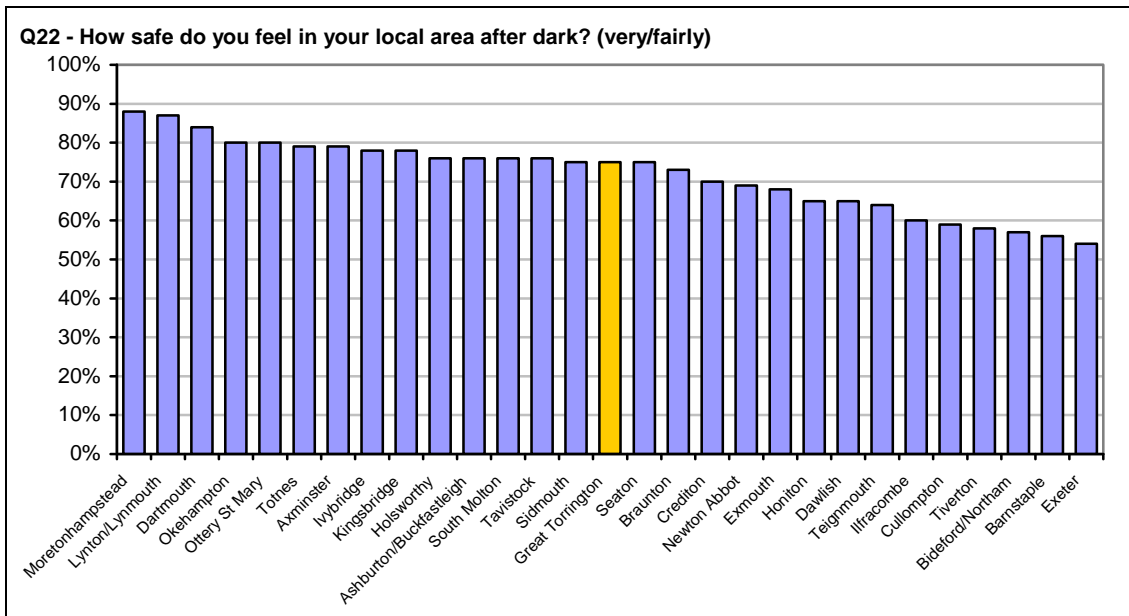
With respect to NI 41, the Great Torrington DTA falls into the **yellow** quartile with 11% of respondents thinking that drunk or rowdy behaviour is a very big/ fairly big problem in Great Torrington DTA (max 38%; min 7%; national average 28%). The area split however shows very different results: Great Torrington Parish (11%), and the hinterlands (3%).

NI 42 sees the Great Torrington DTA falling into the **blue** quartile with 20% of respondents thinking that drug use or dealing is a very big/ fairly big problem in Great Torrington DTA (max 43%; min 7%; national average 29%). The area split however shows a large difference in results: Great Torrington Parish (40%) and the hinterlands (3%).



Q22 How safe do you feel in your local area after dark? (very/fairly safe)

Respondents in the Great Torrington DTA feel comparatively less safe than in the other DTAs with results placing them in the orange quartile. 75% of respondents felt very/ fairly safe in their local area after dark (max 88%; min 54%). The area split however shows a mix of results: Great Torrington Parish (70%), and the hinterlands (80%).



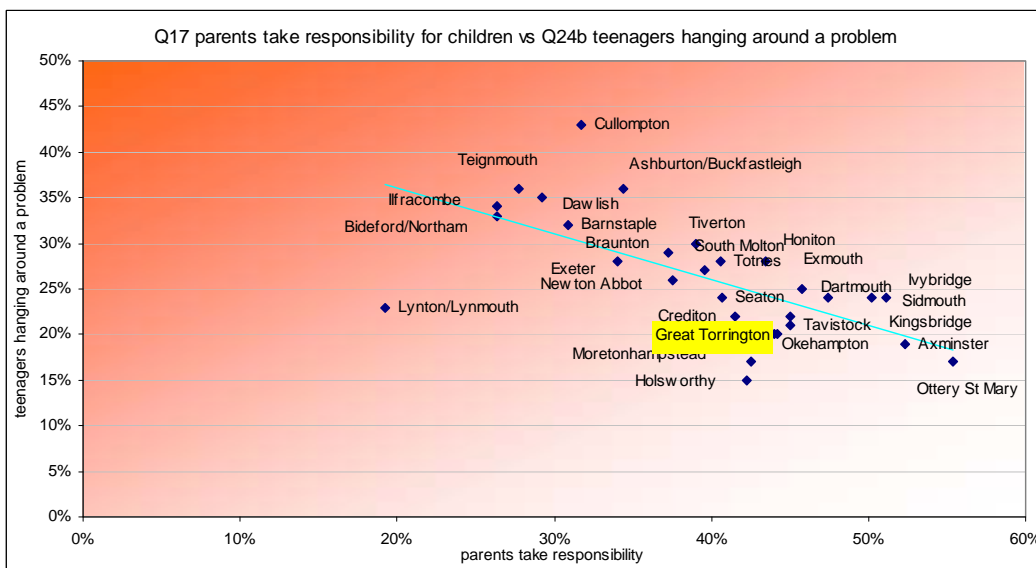
Q 17 – To what extent do you agree that in your local area, parents take enough responsibility for the behaviour of their children? (definitely agree/ tend to agree)

Q 24b – How much of a problem are teenagers hanging around the streets? (a very / fairly big problem)

The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that teenagers hanging around the street is a problem.

Q17 sees 44% (blue quartile) of the Great Torrington DTA respondents definitely agreeing/ tending to agree that parents take enough responsibility for their children’s behaviour (max: 55% min 19%). The area split however shows a mix of results: Great Torrington Parish (33%), and the hinterlands (56%).

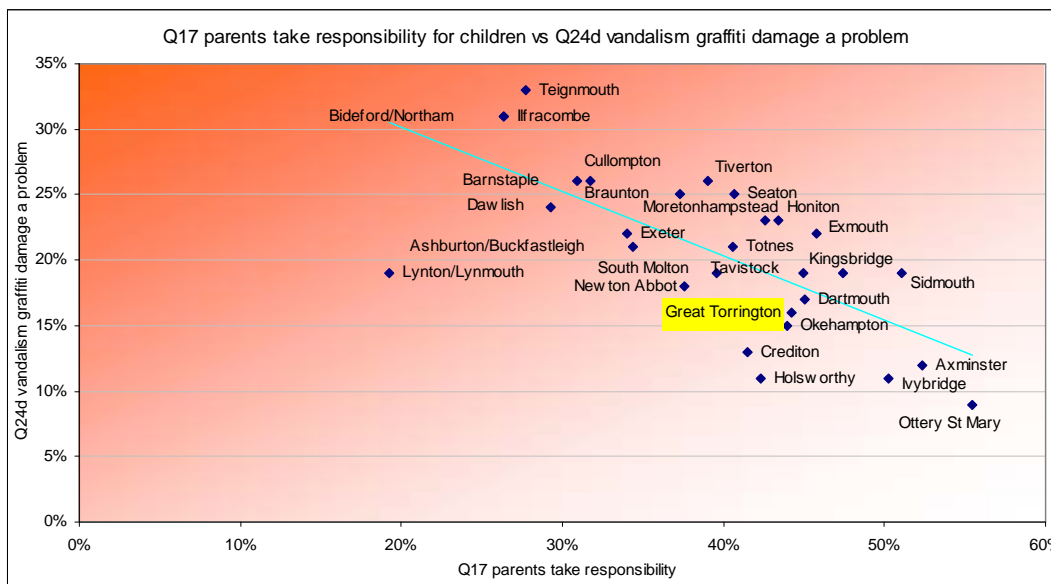
Q24b sees 22% (yellow quartile) of the Great Torrington DTA respondents thinking that teenagers hanging around the streets is a very/ fairly big problem (max: 43% min 15%).



Q 24d – How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles? (a very / fairly big problem)

The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that vandalism, graffiti and other deliberate damage is a problem.

The Great Torrington DTA appears in the **yellow** quartile with 16% of respondents seeing vandalism and graffiti damage being a big/ fairly big problem (max: 33% min 9%).



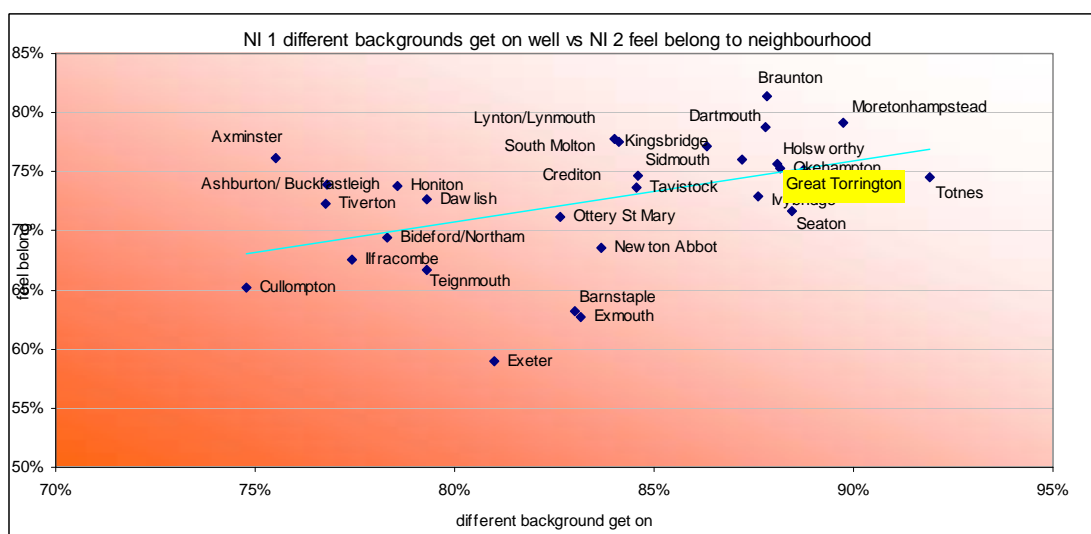
Strong and Inclusive Communities

NI 1; % people who believe that people from different backgrounds get on well together in their local area (definitely agree/ tend to agree).

NI 2; % who feel that they belong to their neighbourhood (very strongly/ fairly strongly).

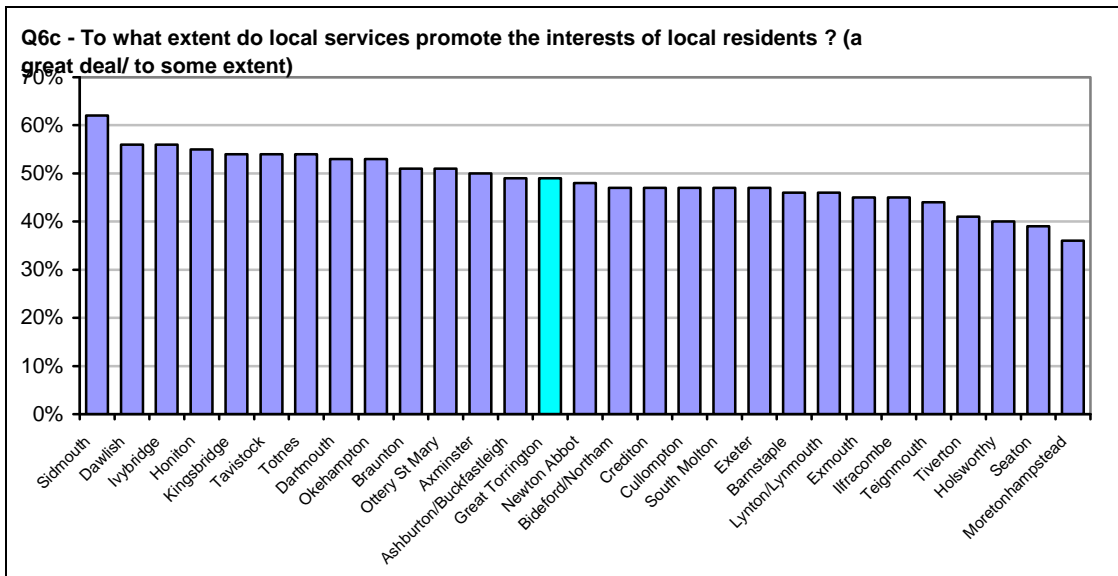
The scatter graph overleaf, shows the Great Torrington DTA in the **yellow** quartile for NI 1 with 89% of respondents definitely agreeing/ tending to agree that people from different backgrounds get on well together in their local area (max 92%; min 75%). The area split however shows similar results: Great Torrington Parish (90%), and the hinterlands (87%).

The Great Torrington DTA is in the **blue** quartile for NI 2 with 75% of respondents feeling very/fairly strongly that they belong to their immediate neighbourhood (max 81%; min 59%). The area split shows similar results: Great Torrington Parish (73%), and the hinterlands (77%).



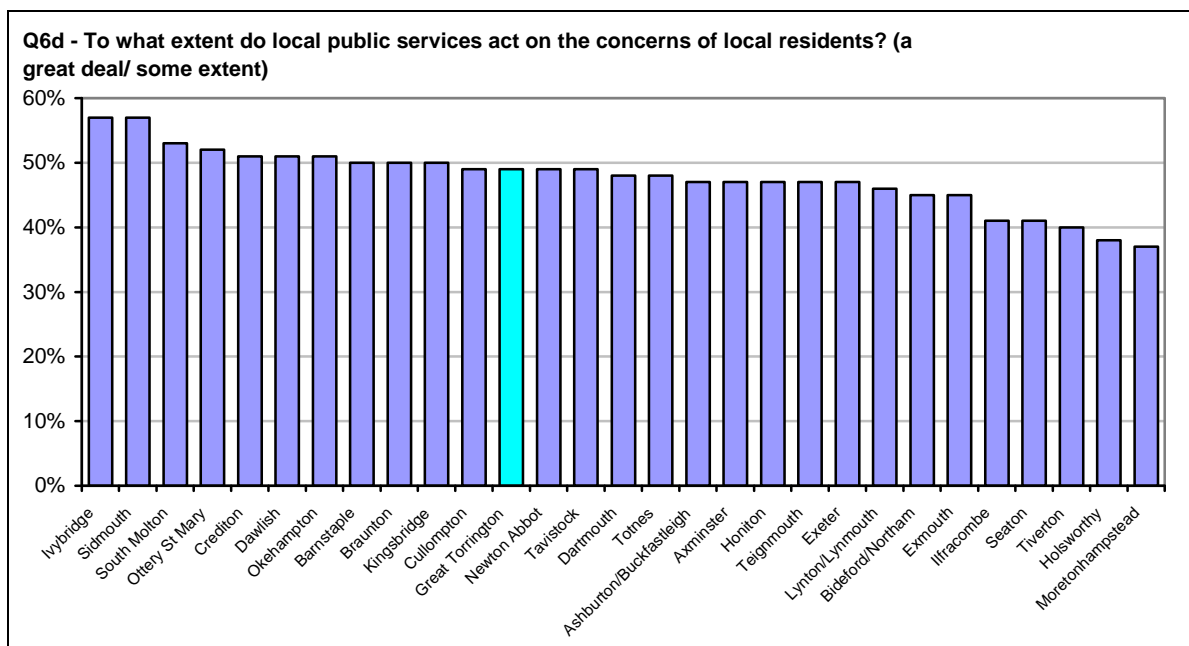
Q6c To what extent do local public services promote the interests of local residents? (a great deal/ to some extent)

The graph below shows the Great Torrington DTA falling in the **blue** quartile with 49% of respondents feeling that local public services promote the interests of local residents to a great deal/ to some extent (max 62%; min 36%).



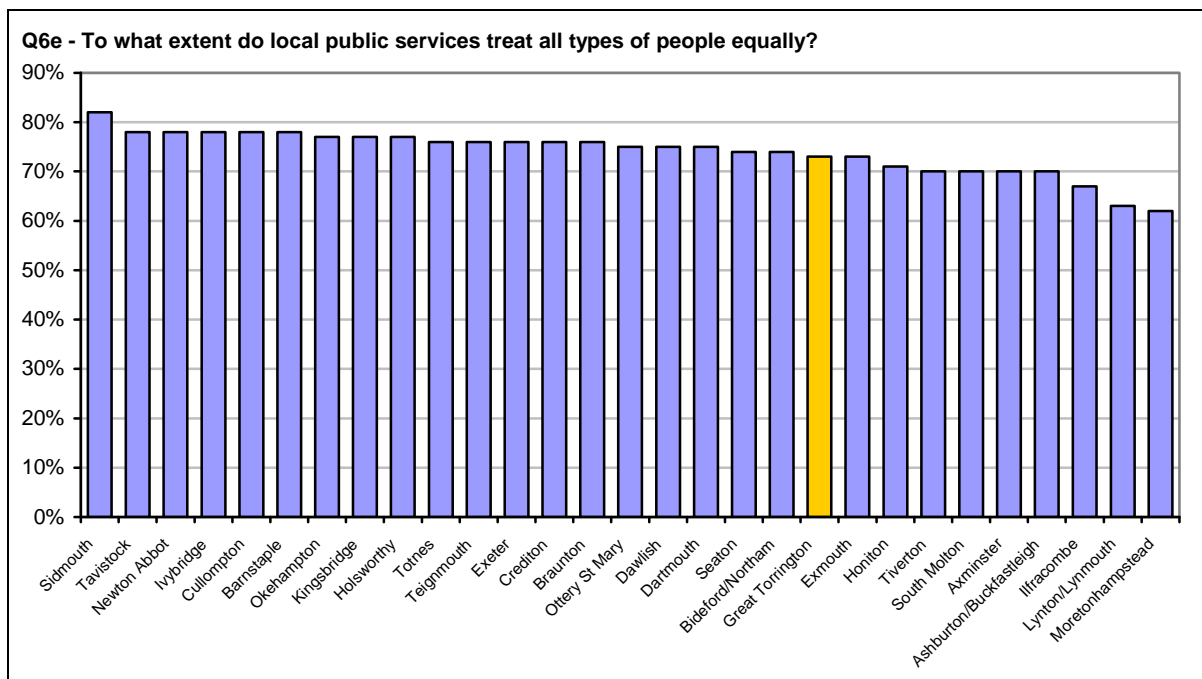
Q6d To what extent do local public services act on the concerns of local residents? (a great deal/ to some extent)

The Great Torrington DTA falls in the **blue** quartile with 49% of respondents feeling that local public services act on the concerns of local residents a great deal/ to some extent. (max 57%; min 37%)



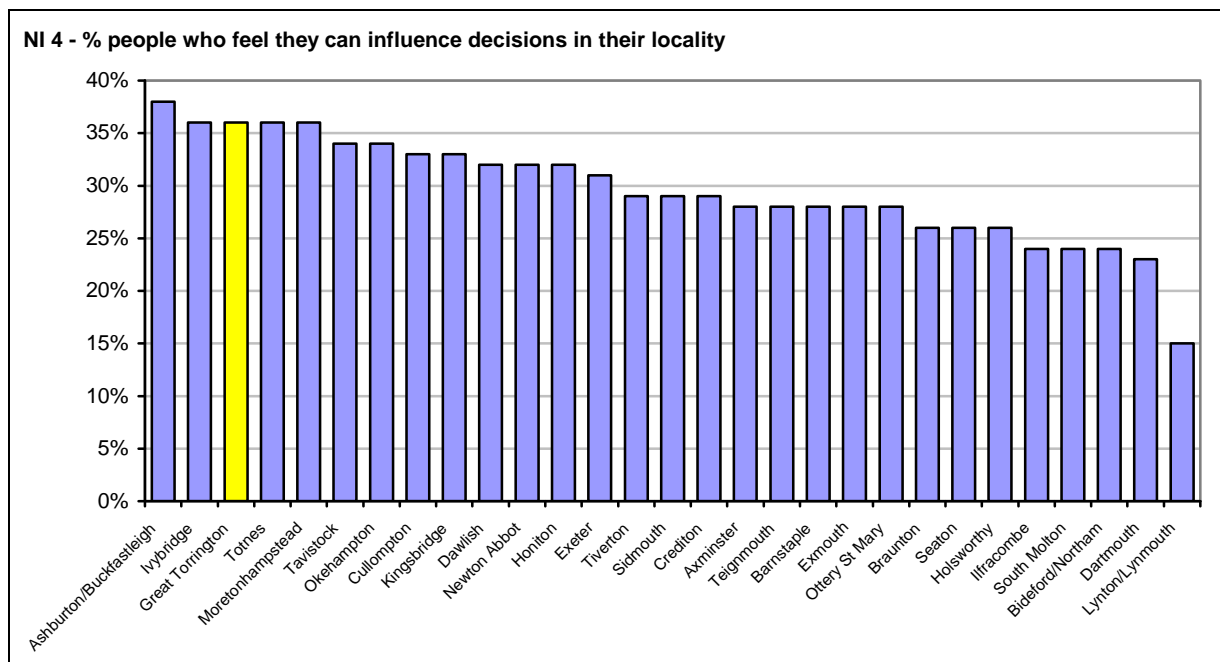
Q6e To what extent do local public services treat all types of people equally? (a great deal/ to some extent)

The Great Torrington DTA falls in the **orange** quartile with 73% of respondents feeling that public services treat people equally. (max 82%; min 62%)



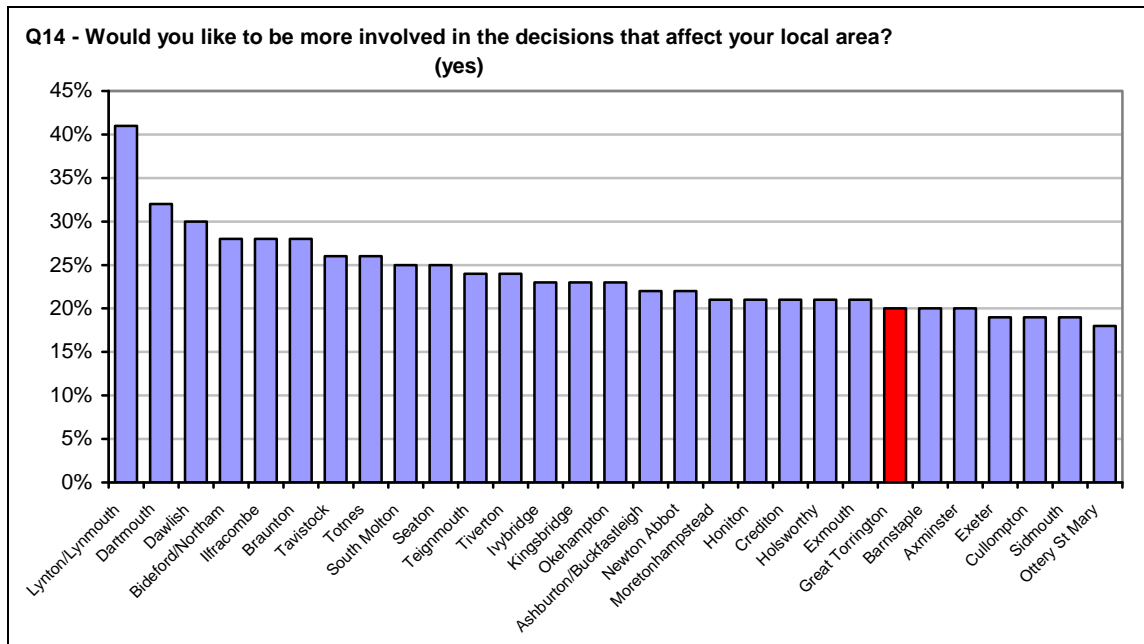
Q13 / NI 4 % people who feel they can influence decisions in their locality (definitely agree/ tend to agree)

This graph shows the Great Torrington DTA falling into the **yellow** quartile with 36% of respondents definitely/ tending to agree that they feel they could influence decisions in their locality. (max 38%; min 15%). The area split however shows similar results: Great Torrington Parish (36%), and the hinterlands (36%). This is the equal second best area in the county.



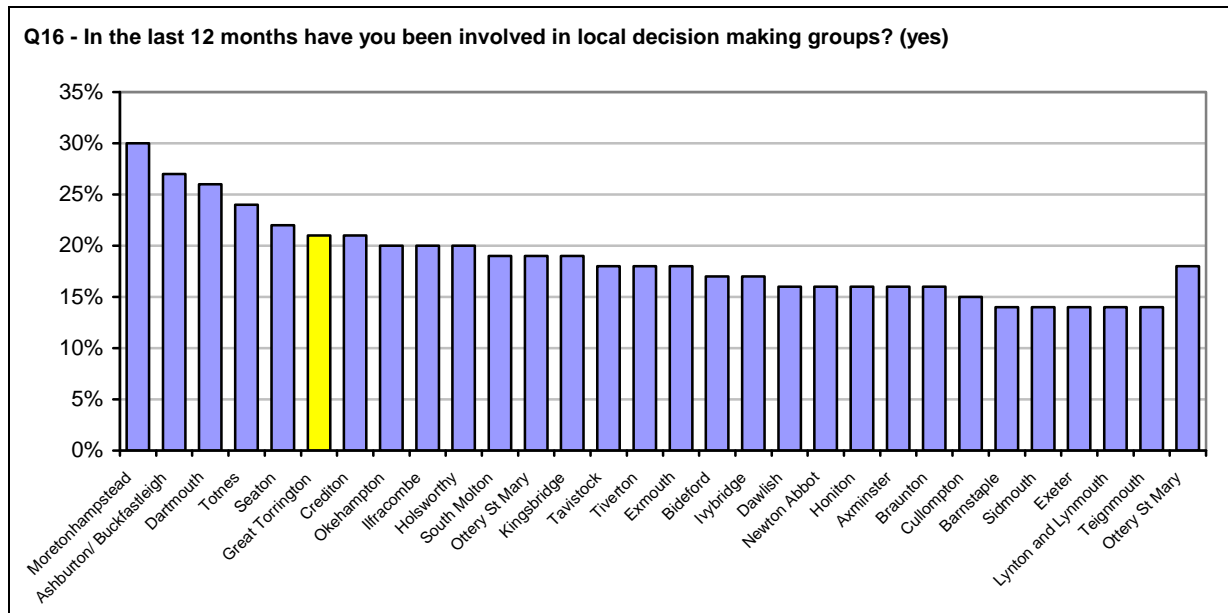
Q14 Would you like to be more involved in the decisions that affect your local area? (yes)

The Great Torrington DTA falls in the **red** quartile with 20% of respondents saying they would like to be more involved in decision making. (max 41%; min 18%; national average 26%). The area split however shows similar results: Great Torrington Parish (18%), and the hinterlands (23%).



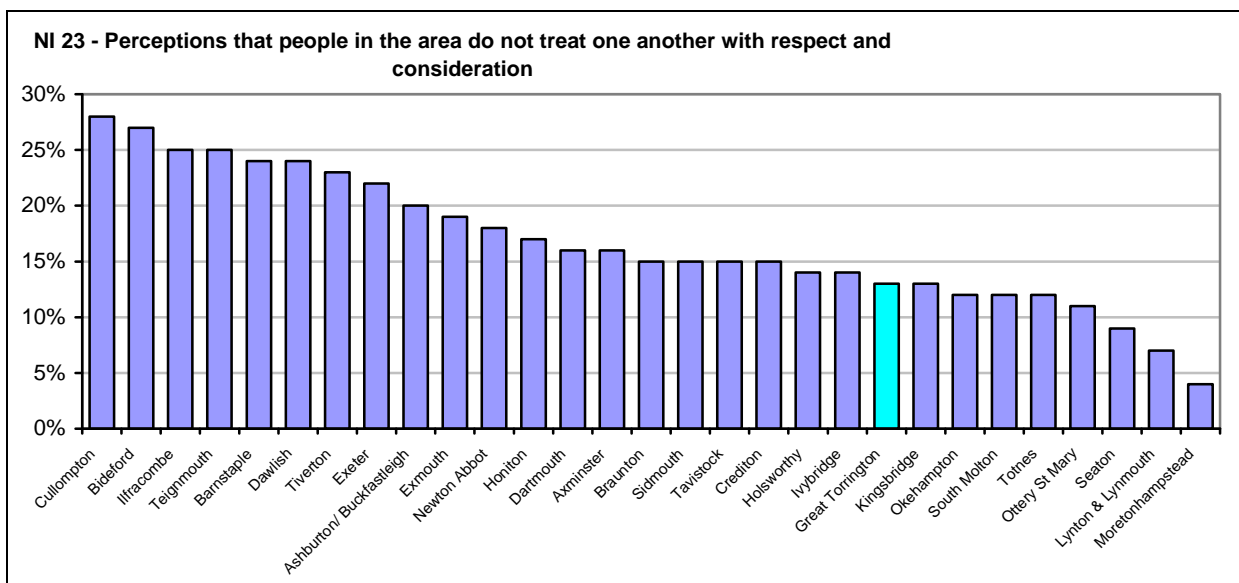
Q16 In the past 12 months have you been involved in decision making? (yes)

The Great Torrington DTA falls in the **yellow** quartile with 21% of respondents saying they had been involved in decision making within the previous 12 months. (max 30%; min 14%). There is however a notable variation between Great Torrington Parish (13%) and the hinterlands (30%).



NI 23 Perceptions that people in the area do not treat one another with respect and consideration (a very big problem/ a fairly big problem)

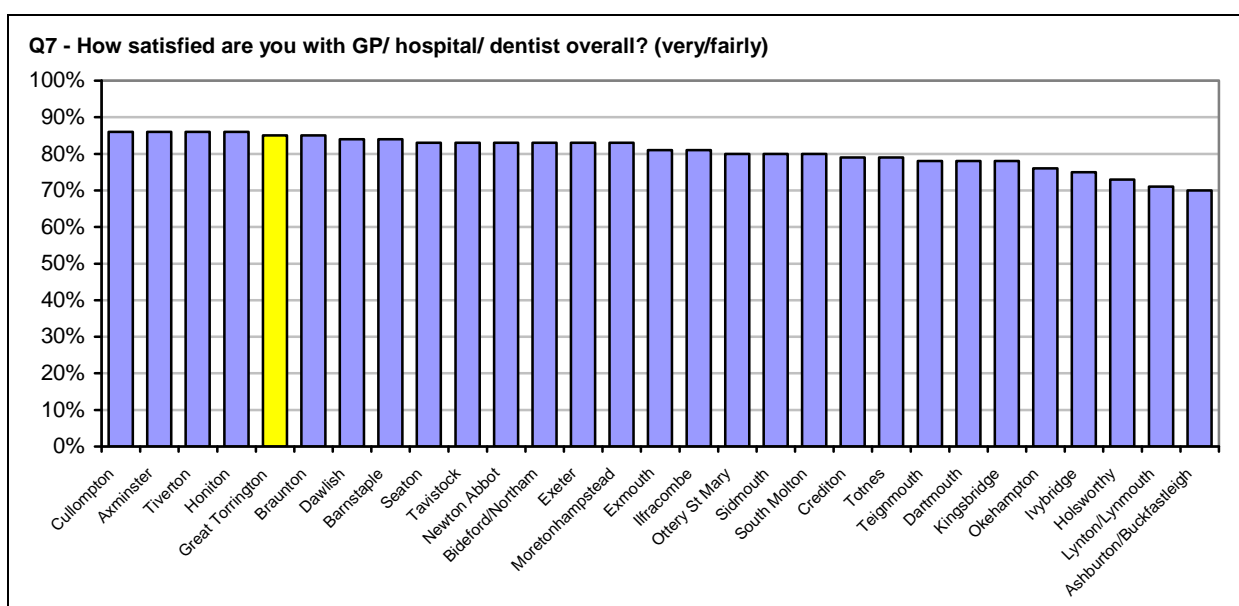
The Great Torrington DTA falls into the **blue** quartile with 13% respondents thinking it is a very big/ fairly big problem that people in the area do not treat one another with respect and consideration (max 28%; min 4%; national average 30%). There is a slight variation within the DTA: Great Torrington Parish (16%) and the hinterlands (10%).



Health and Well Being

The following graph (overleaf) is a composite of the satisfaction (very/ fairly satisfied) respondents had with GPs/ the local hospital and dentist.

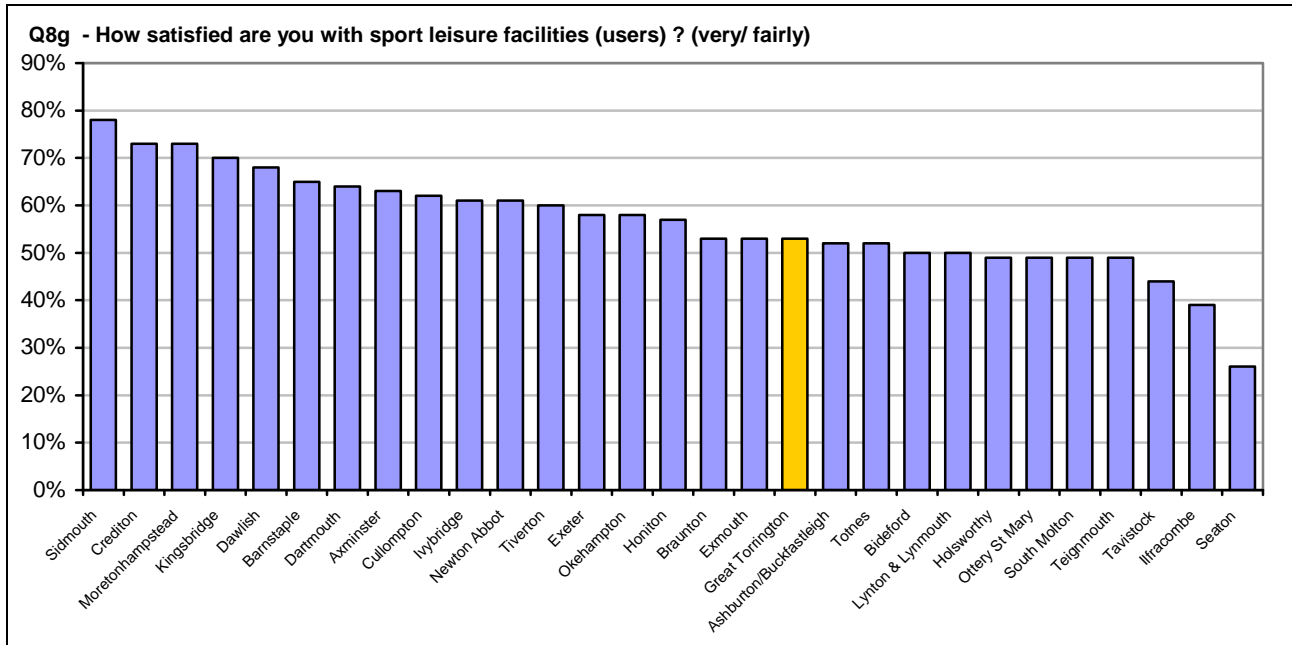
Satisfaction with GPs was 90% (max 94%; min 84%), the dentist was 83% (max 83%; min 42%) and the local hospital was 82% (max 93%; min 74%). Overall satisfaction averaged 85% which was in the **yellow** quartile (max 86%; min 70%).



Inspiring Young People

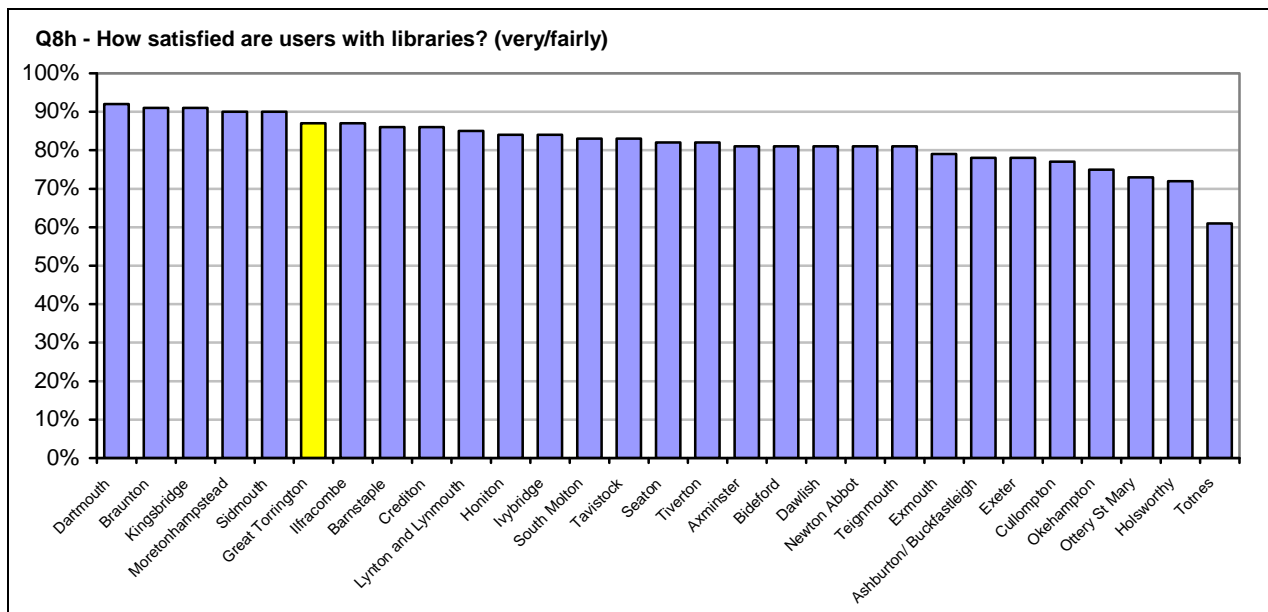
Q8g How satisfied are you (users) with sport/ leisure facilities? (very/ fairly satisfied)

The Great Torrington DTA falls in the **orange** quartile with 53% of respondents who use sport and leisure facilities being very/ fairly satisfied with them. (max 78%; min 26%)



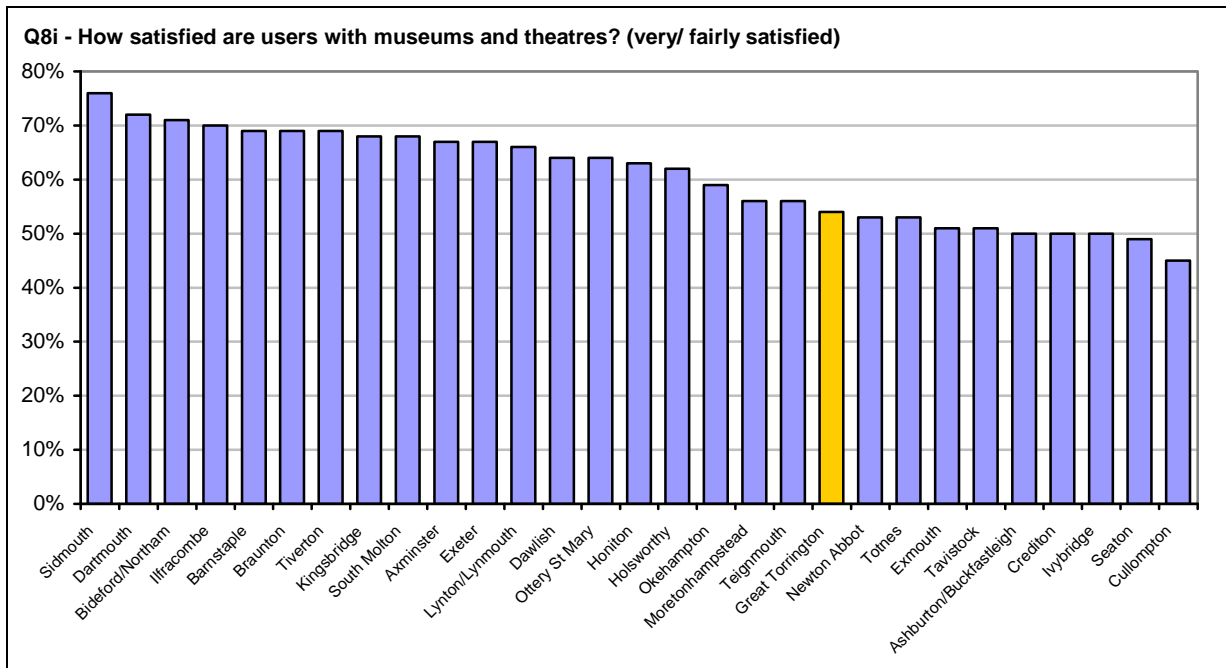
Q8h How satisfied are you (users) with libraries? (very/ fairly satisfied)

The Great Torrington DTA falls in the **yellow** quartile with 87% of respondents who use the libraries being very/ fairly satisfied with them. (max 92%; min 61%)



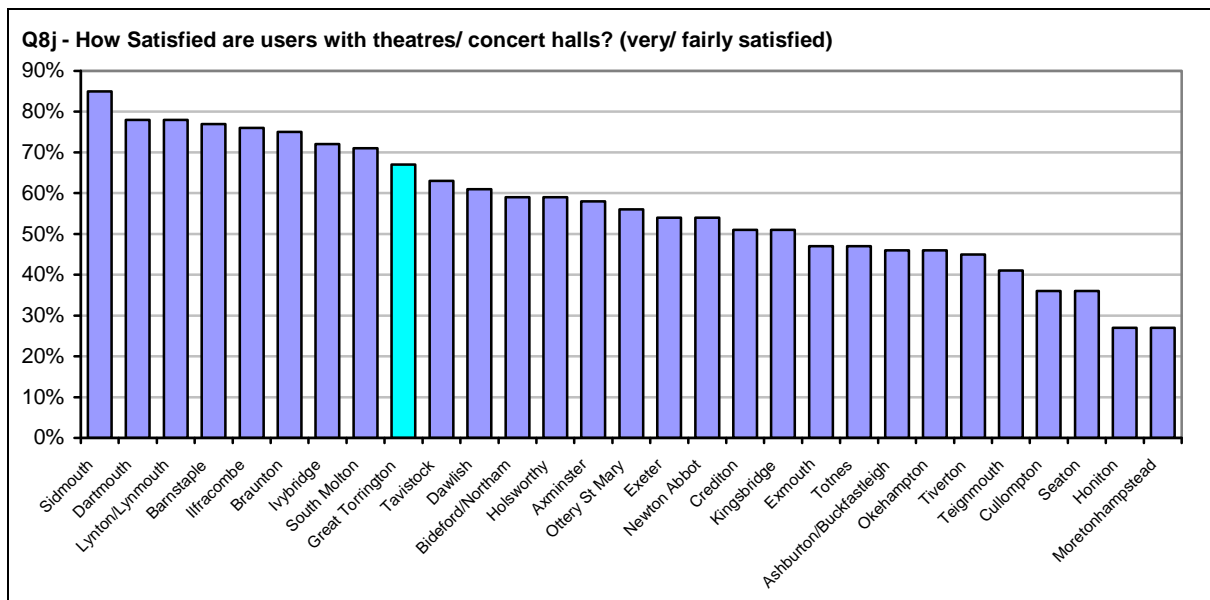
Q8i How satisfied are you (users) with museums/ galleries? (very / fairly satisfied)

The Great Torrington DTA is in the **orange** quartile with 54% of respondents who use museums/ galleries either very/ fairly satisfied with them (max 76%; min 45%).



Q8j How satisfied are you (users) with theatres/ concert halls? (very/ fairly satisfied)

The chart below again shows the Great Torrington DTA in the **blue** quartile with 67% of users who visit theatres/ concert halls being very/ fairly satisfied with theatre/ concert halls (max 85%; min 27%).



Q8k How satisfied are you (users) with parks and open spaces? (very/fairly satisfied)

The graph below shows the Great Torrington DTA in the blue quartile with 78% of respondents who use parks and open spaces being very/ fairly satisfied with them (max 91%; min 60%).

