

How much we pay for your community-based care

You may recently have been asked to make a decision between care in your own home (otherwise known as community-based care) and care in a residential or nursing home.

We have a responsibility to meet certain care needs for everyone in Devon who has those needs. We must do this using the resources that are available to us. Sometimes the amount of care someone would need to stay in their own home can be more expensive than the cost of residential care, such as a nursing home.

If you would prefer community-based care in your home, and we think that it will meet your needs, we will try to provide that care, taking into account the guidance in this fact sheet. This is based on national government guidance on managing the resources which are available to us.

If we are not paying for all the community-based care that you need and you don't want to go into residential care you may accept the community-based care we pay for and arrange other ways to pay for the remaining care that you need, subject to mutual agreement on how all identified needs are to be met.

Normally, we will not pay more for community-based care than we would pay for residential care to meet your needs. For many people we make this calculation using current banded rates for care home placements. More information on this is available from your care manager.

NHS contributions

We will not take Funded Nursing Care contributions or other NHS contributions into account when we compare the costs of community-based care and residential care.

Services for carers

We will not include the cost of providing services to a carer when we compare the costs of community-based care and residential care. We usually consider 'services for carers' as:

- Services which a carers' assessment has identified as necessary; and
- Short-term breaks or day care.

If you do not agree with our decision

If you are unhappy with any decision we make regarding your care you have the right to complain using our complaints procedure.

Our policy

This fact sheet is a summary of our 'Upper Cost Parameters for Community-based Packages of Care policy'. A full copy of this is available on the Social Care and Health 'Policy, Procedures and Guidance' web pages (www.devon.gov.uk/index/socialcare/social_services.htm)

Related factsheets and leaflets

- **Leaflet 3** 'Compliments, Comments and Complaints'
- **Factsheet 1** 'Assessment and Fair Access to Care'
- **Factsheet 2a** 'Charging for non-residential services – Personal Budgets'
- **Factsheet 10d and e** 'Paying for Residential Care'
- **Factsheet 8** 'What are Direct Payments?'

You will find these fact sheets on our website at www.devon.gov.uk/index/socialcare/factsheets or phone Care Direct on 0845 1551 007.

If you have any further questions please contact **Care Direct 0845 1551 007**

A large print version of this factsheet is available on www.devon.gov.uk/largeprint-factsheets but if you would like it in a different format such as Braille or audio, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email customer@devon.gov.uk.

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