

Care Direct
0845 1551 007

factsheet

Devon
County Council 

What does a Rehabilitation Officer - Hearing Impairment (ROHI) do?

Factsheet 201 – 04 February 2008 (3 pages)

A ROHI ...

- **helps people who have difficulty hearing things around them - at home or at work - that other people take for granted, such as a doorbell, telephone or television.**
- **can assess and give information on and/or supply a wide range of special equipment.**
- **works closely with other organisations such as an Audiology Department at a local hospital, employers and job centres, as well as offering advice to other social care workers.**
- **can offer confidential expert advice in any area where your hearing impairment may be causing difficulties.**
- **can advise on ways of improving communication**
- **can advise on hearing aids.**
- **can give advice and information on ways of overcoming the psychological effects of hearing loss.**
- **can provide deaf awareness training to other health and social care professionals and voluntary agencies.**

- works closely with health and social care professionals providing appropriate help and advice.
- is part of the countywide Devon Sensory Team, including Sound Base the resource centre in Exeter and the mobile resource unit in Torridge and West Devon.

A ROHI can also advise on communication equipment, such as:

- amplified phones
- doorbells or door entry systems
- personal communication devices
- TV listening
- smoke and gas alarms
- baby alarms
- personal call systems
- alarm clocks
- burglar alarms, and more.

A ROHI works with people to help them overcome problems that can be caused by hearing difficulties. If you, or a relative or friend, think you need the help of a ROHI, ask at your nearest Adult & Community Services office, or contact the Sensory team at:

Magdalen House, 56 Magdalen Road, Exeter EX2 4TL

Telephone/Textphone 01392 383730

Foxhole, Dartington, Totnes TQ9 6ET

Telephone/Textphone 01392 386623

19A Alexandra Road, Barnstaple EX32 8BA

Telephone/Textphone 01392 388574

If you have any further questions please contact Care Direct

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If you would like this factsheet in a different format such as Braille or tape, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email customer@devon.gov.uk.

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