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## What does a Rehabilitation Officer - Hearing Impairment (ROHI) do?

A ROHI ...

- helps people who have difficulty hearing things around them - at home or at work - that other people take for granted, such as a doorbell, telephone or television.
- can assess and give information on and/or supply a wide range of special equipment.
- works closely with other organisations such as an Audiology Department at a local hospital, employers and job centres, as well as offering advice to other social care workers.
- can offer confidential expert advice in any area where your hearing impairment may be causing difficulties.
- can advise on ways of improving communication
- can advise on hearing aids.
- can give advice and information on ways of overcoming the psychological effects of hearing loss.
- can provide deaf awareness training to other health and social care professionals and voluntary agencies.
- works closely with health and social care professionals providing appropriate help and advice.
- is part of the countywide Devon Sensory Team, including Sound Base the resource centre in Exeter and the mobile resource unit in Torrridge and West Devon.

A ROHI can also advise on communication equipment, such as:

- amplified phones
- doorbells or door entry systems
- personal communication devices
- TV listening
- smoke and gas alarms
- baby alarms
- personal call systems
- alarm clocks
- burglar alarms, and more.

A ROHI works with people to help them overcome problems that can be caused by hearing difficulties. If you, or a relative or friend, think you need the help of a ROHI, ask at your nearest Adult & Community Services office, or contact the Sensory team at:

Magdalen House, 56 Magdalen Road, Exeter EX2 4TL Telephone/Textphone 01392 383730  
Foxhole, Dartington, Totnes TQ9 6ET Telephone/Textphone 01392 386623  
19A Alexandra Road, Barnstaple EX32 8BA Telephone/Textphone 01392 388574

If you have any further questions please contact **Care Direct 0845 1551 007**

A large print version of this factsheet is available on [www.devon.gov.uk/largeprint-factsheets](http://www.devon.gov.uk/largeprint-factsheets) but if you would like it in a different format such as Braille or tape, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email [customer@devon.gov.uk](mailto:customer@devon.gov.uk).

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