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Care Direct
0845 1551 007
adult social care information & advice

Devon Partnership
NHS Trust

Devon
County Council

factsheet

www.devon.gov.uk/socialcare

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Factsheet 17 – 01 November 2010
(4 pages)



What is a review?

What is a review?



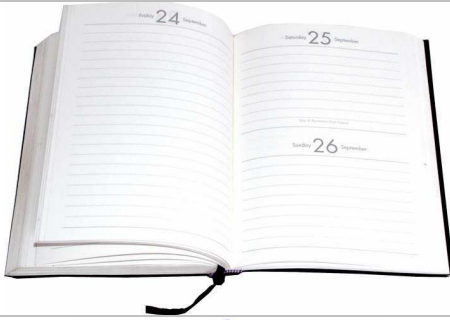
A review is a talk between you, your carer and your service provider and anyone else involved in your care.



It is to check that you are getting the help you need or to see if anything has changed.



Anyone who has any services will have a review.



A review is done once a year but it may be more often if anything changes.



If anything changes and you would like a review at any time you can ring Care Direct on 0845 1551 007 who can arrange this for you.

How will my review happen?



We will contact you to let you know when your review will be done and how we will do it.



A review can be done on the telephone



or by meeting with you and anyone else who is involved in your care.

What to expect at your review

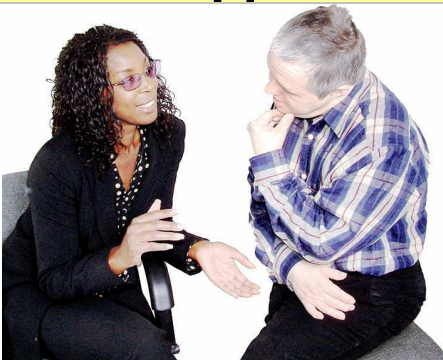


We will check that you are getting the help you need and ask what is going well or not so well.

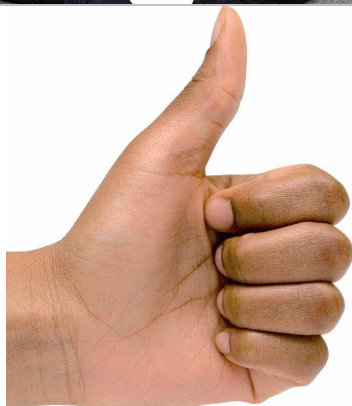


We may have to check some personal information about you and the money you have.

What happens after a review has been done?



After we have talked with you, if nothing has changed your services may stay the same and we will give you a new review date.



If your needs have changed we will stop the review and do a new assessment of what help you need.



If you are not happy with what happens at your review you ring Care Direct on 0845 1551 007.

Further factsheets can be found online at www.devon.gov.uk/factsheets

Also see the Learning Disability Devon website:
www.learningdisabilitydevon.org.uk/

If you would like this factsheet in a different format such as Braille or audio, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email customer@devon.gov.uk.

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