

Children and young people using the Internet in Devon Libraries

Information for parents / legal guardians / grandparents

Factsheet 10

Devon Libraries offer 3 levels of access to the internet for young people (under 16):

- 1. Restricted.** A limited number of sites which are monitored for content and suitability by library staff
- 2. Filtered.** No email or chatrooms, though some websites do allow messages to be sent from within the sites. Blocked categories are: *Pornography, Criminal activities, Malicious sites, Hacking/Computer crime, Spyware/adware, Phishing, Parked domain, Illegal software, Hate/discrimination, Historical revisionism, P2P file sharing, School cheating information, Anonymisers, Anonymising utilities, Drugs, Alcohol, Tobacco, Extreme, Violence, Gruesome content, Weapons, Gambling, Gambling related, Instant messaging, Chat, Web mail, Web phone, Mobile phone, Messaging, Text/spoken only, Technical/business forums, Forum/bulletin boards, Usenet news, Moderated, Blogs/wiki, Digital postcards, Professional networking, Web meetings, Remote access, Personal network storage, Resource sharing, Interactive web applications, Shareware/freeware, Software/hardware, Information security, Content server, Web ads, Personal pages, Restaurants, Dating/personals, Social networking, Business, Stock trading, Online shopping, Auctions/classifieds, Pharmacy*
- 3. Full.** The same as adult access. Includes emails and chatrooms. Blocked categories are: *Pornography, Criminal activities, Malicious sites, Hacking/Computer crime, Spyware/adware, Phishing, Parked domain, Illegal software, Hate/discrimination, P2P file sharing, School cheating information, Anonymisers, Anonymising utilities, Extreme, Violence, Gruesome content*

Age 12 or under can have:

- **Restricted** access automatically
- **Filtered** access if their parent / legal carer or guardian / grandparent has signed an Internet Consent form in the presence of library staff
- **Full** access if they are accompanied by a responsible adult while they are using the computer

Age 13 – 15 can have:

- **Filtered** access automatically
- **Full** access if their parent / legal carer or guardian / grandparent has signed an Internet Consent form in the presence of library staff **or** if they are accompanied by a responsible adult while they are using the computer

It isn't possible to block all potentially offensive sites, and library staff are not responsible for supervising young people's use of library computers. You must set the ground rules for your children's use of the Internet, and **you are responsible for what they access at all times**. Before signing an Internet consent form, you should read the library's Acceptable Use Policy.

If you would like a "Safe Surfing" advice sheet for your child, please see www.devon.gov.uk/fs22_safe_surfing.pdf or ask library staff to print you a copy.

Different formats

If you would like a summary of this in a different format such as large print, Braille or tape, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email customer@devon.gov.uk

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