

This data was taken from FEMIS on 9th April 2010
(Note: this does not include new cases for the HSA Voucher scheme)

New enquiries this quarter (2009-10 Q4)

District	Enquiries
East Devon	226
Exeter	169
Mid Devon	247
North Devon	198
South Hams	271
Teignbridge	304
Torrige	160
West Devon	294
Total	1869

Ethnicity (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
White British	212	158	243	185	266	267	148	283	1762
White Irish	0	0	0	0	0	0	0	0	0
White Other	0	1	0	1	1	1	0	1	5
Asian / Asian - British (Indian)	0	0	0	0	0	0	0	0	0
Asian / Asian - British (Pakistani)	0	0	0	0	0	1	0	0	1
Asian / Asian - British (Other)	0	0	0	0	0	0	0	0	0
Black / Black - British (Other)	0	0	0	0	0	0	0	0	0
Black / Black - British (Caribbean)	0	0	0	0	0	0	0	0	0
Mixed: Other	0	0	0	0	0	0	2	0	2
Mixed: White / Asian	0	1	0	0	0	0	0	0	1
Mixed: White / Black African	0	0	0	0	0	1	0	0	1
Refused	2	4	2	0	0	3	1	0	12
Missing	12	5	2	12	4	31	9	10	85
Total	226	169	247	198	271	304	160	294	1869

Tenure (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Owned/part-owned by client or spouse	198	138	204	119	178	253	121	230	1441
Owned/part-owned by another not living there	1	1	2	3	1	0	6	4	18
Owned by other occupier	2	0	0	5	4	2	3	8	24
Leased	0	0	0	0	0	1	1	0	2
Rented from housing association	4	7	13	55	61	7	14	26	187
Rented from local authority	7	4	15	0	1	0	0	0	27
Rented from private landlord	3	2	6	5	10	10	4	16	56
Other	2	3	2	1	2	0	0	0	10
Not known	0	8	1	0	0	3	2	2	16
Missing	9	6	4	10	14	28	9	8	88
Total	226	169	247	198	271	304	160	294	1869

Health and Disabilities (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
People with AIDS/HIV	0	0	0	0	0	0	0	0	0
Learning Disabilities	1	0	0	0	8	5	3	2	19
Mental Health (Under 55yrs) *	0	0	0	0	0	2	0	3	5
Older people with Mental Health	0	0	3	1	7	0	0	8	19
Physical disability	60	3	9	48	61	58	51	48	338
Frail elderly	152	3	17	28	47	76	49	64	436
Older people **	13	163	218	121	148	163	57	169	1052
Total	226	169	247	198	271	304	160	294	1869

(*) Mental Health under 55yrs includes those with age missing as assumes it to be zero

(**) Older people are those who do not have any disability

All cases closed 2009-10 Q4

Data taken from FEMIS 9th April 2010

Case status of cases closed this quarter

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Enquiry	10	11	4	39	26	85	57	79	311
Charitable fund raising	0	0	0	1	6	0	0	0	7
Benefits advice	0	0	0	3	19	12	2	0	36
Handyperson - work completed	106	72	70	54	99	106	58	111	676
HP - sub advice	0	12	3	6	36	14	3	49	123
HP - no support given	36	14	17	4	6	4	7	12	100
Minor Adaptations - work completed	7	33	4	20	9	18	22	7	120
Minor Adaptations - work cancelled	1	14	2	0	1	7	4	2	31
Local Indicator 16 (Mid Devon only)	0	0	82	1	0	4	0	0	87
Local Indicator 16 - cancelled	0	0	6	0	0	1	0	0	7
Core Major Adaps completed	28	13	14	13	18	7	16	8	117
Core Major Adaps cancelled	14	8	6	20	5	5	5	6	69
RSL Major Adaps completed	5	5	1	7	2	0	2	11	33
RSL Major Adaps cancelled	0	3	1	9	1	0	3	2	19
Repairs - work completed	6	0	0	1	8	5	15	4	39
Repairs - work cancelled	3	1	1	0	8	3	6	12	34
Home Safety Assessments - completed	0	0	0	0	8	3	12	0	23
Home Safety Assessments - cancelled	0	0	0	1	0	0	0	0	1
Hospital Discharge	0	0	3	0	0	0	0	0	3
Total	425	369	427	305	468	461	345	569	1836

Outcomes for jobs completed in the quarter (including hospital discharge)

Includes major, minor, handyperson, HSA, Hosp discharge, repairs and completed work recorded as "Charitable"

Client:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Remained in their own home	151	113	164	95	142	139	108	139	1051
Died	0	0	2	0	0	0	1	0	3
Moved to alternative independent housing with or without long-term support	0	0	0	0	0	0	0	1	1
Moved to sheltered housing	0	0	0	0	0	0	0	0	0
Moved to a care home	0	0	0	0	0	0	0	0	0
Moved to a nursing home	0	0	0	0	0	0	0	0	0
Entered (long stay) hospital or hospice	0	0	0	0	0	0	0	0	0
Other / not known	0	0	0	0	0	0	0	0	0
Missing	1	10	8	2	6	1	5	1	34
Sub-total: Number who died or continued to live independently following work	151	113	166	95	142	139	109	139	1054

Outcomes for substantial advice given in the quarter

For enquiries, charitable fund raising and benefits advice. Includes cancelled work for HP. Minor and major adaps etc.

Client:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Remained in their own home	0	0	0	3	40	16	2	6	67
Remained in their own home but required work	0	0	0	0	0	0	0	0	0
Died	0	0	0	0	0	0	0	0	0
Moved to alternative independent housing	0	0	0	0	0	0	0	0	0
Moved to sheltered housing	0	0	0	0	0	0	0	0	0
Moved to a care home	0	0	0	0	0	0	0	0	0
Moved to a nursing home	0	0	0	0	0	0	0	0	0
Entered (long stay) hospital or hospice	0	0	0	0	0	0	0	0	0
Other/not known	0	0	0	0	0	0	0	0	0
Missing	0	0	1	7	4	8	2	0	22
Total	0	0	1	10	44	24	4	6	89
Sub-total: Number who died or continued to live independently following work	0	0	0	3	40	16	2	6	67

Handyperson

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	36	26	20	10	42	18	10	61	223
Number of jobs completed in the quarter	106	72	70	54	99	106	58	111	676
Number of cases first visit data given for	106	72	70	54	99	106	58	111	676
Average time from enquiry to first visit (working days)	10.4	10.8	9.1	4.3	6.1	3.8	9.1	5.9	7.3
Enquiry and practical completion dates available for:	106	72	70	54	99	106	58	111	676
Average time from enquiry to practical completion (weeks)	2.4	1.6	1.9	0.6	1.5	0.9	1.7	1.5	1.6

Hospital Discharge

Time from Requisition to Practical Completion:

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Work cancelled prior to completion	0	0	0	0	0	0	0	0	0
2 working days or less	0	0	2	0	0	0	0	0	2
More than 2 working days	0	0	1	0	0	0	0	0	1
Total	0	0	3	0	0	0	0	0	3

Minor Adaptations

(Does not include Local Indicator 16)

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	1	14	8	0	1	8	4	2	38
Number of jobs completed in the quarter	7	33	4	20	9	18	22	7	120
Number of cases first visit date given for	6	25	3	0	8	3	0	2	47
Average time from requisition to first visit (working days)	28.0	28.2	17.0		10.9	163.0		7.0	32.2
Total number of jobs completed	7	33	4	20	9	18	22	7	120
Requisition and practical completion dates available for	7	33	4	20	9	18	22	7	120
Average time from requisition to practical completion (weeks)	6.1	7.1	5.0	5.2	15.6	5.3	7.1	10.4	7.2

Local Indicator 16 (Mid Devon)

Time from requisition to Practical Completion:

	Mid Devon
Works cancelled prior to completion	7
7 working days or less	41
More than 7 working days	41

Repairs

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	3	1	1	0	8	3	6	12	34
Total number of jobs completed	6	0	0	1	8	5	15	4	39
Enquiry and practical completion dates available for	6	0	0	1	8	5	15	4	39
Average time from enquiry to practical completion (weeks)	58.3			3.0	39.8	64.5	17.2	63.7	38.6

2009-10 Q4

CORE Major Adaptations

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Works cancelled prior to completion	14	8	6	20	5	5	5	6	69

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Number of jobs completed in the quarter	28	13	14	13	18	7	16	8	117
Number of cases first visit date given for	28	13	14	13	18	7	16	8	117
Average time from requisition to first visit (working days)	2.8	14.6	6.9	9.5	6.5	4.7	12.1	8.0	7.7

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Requisition date and practical completion date available for	28	13	14	13	18	7	16	8	117
Average time from requisition to practical completion (weeks)	50.1	37.9	44.8	29.9	29.8	20.2	67.8	44.6	43.0

Work costing up to £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Number of applications submitted	13	8	8	9	11	4	6	6	65
Time from requisition to grant submission date:									
28 working days or less	1	0	0	3	2	2	5	2	15
more than 28 working days	12	8	8	6	9	2	1	4	50

Work costing over £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Number of applications submitted	14	5	6	4	7	3	10	2	51
Time from requisition to grant submission date:									
56 working days or less	1	0	3	1	3	3	9	0	20
more than 56 working days	13	5	3	3	4	0	1	2	31

RSL Major Adaptations

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
RSL works cancelled prior to completion	0	3	1	9	1	0	3	2	19

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Number of jobs completed in the quarter	5	5	1	7	2	0	2	11	33
Number of cases first visit date given for	5	5	1	7	2	0	2	11	33
Average time from requisition to first visit (working days)	40.2	20.6	5.0	14.0	50.5		11.5	12.9	20.4

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Requisition date and practical completion date available for	5	5	1	7	2	0	2	11	33
Average time from requisition to practical completion (weeks)	52.7	65.5	72.0	44.5	52.7		34.7	42.2	48.9

Work costing up to £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Number of applications submitted	3	4	1	5	2	0	1	8	24
Time from requisition to grant submission date:									
28 working days or less	0	0	0	0	0	0	1	0	1
more than 28 working days	3	4	1	5	2	0	0	8	23

Work costing over £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Number of applications submitted	2	1	0	2	0	0	1	2	8
Time from requisition to grant submission date:									
56 working days or less	0	0	0	0	0	0	1	0	1
more than 56 working days	2	1	0	2	0	0	0	2	7

Fall Risk Groups for All Closed Cases

(Clients aged 18 and over)

Risk Indicator List: Have fallen before, take 4+ medicines, have had a stroke or have Parkinson's disease, have a problem with their balance or have difficulty getting up from a dining chair without losing balance

Number from the list:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
None	146	133	143	82	171	201	72	215	1163
Low (1)	5	1	6	2	23	6	13	6	62
Medium(2)	10	7	9	16	18	9	11	12	92
High (3 or more)	45	28	52	57	35	35	90	58	400

Falls Prevention Information

Home Safety Assessments completed for:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Children (Aged 17 and under)	0	0	0	0	0	0	0	0	0
Adults (Aged 18 and over)	0	0	0	0	8	3	12	0	23