

This data was taken from FEMIS on Monday 5th October 2009

New enquiries this quarter (2009-10 Q2)

District	Enquiries
East Devon	285
Exeter	206
Mid Devon	279
North Devon	202
South Hams	278
Teignbridge	367
Torrige	173
West Devon	265
Total	2055

Ethnicity (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
White British	257	199	273	188	271	321	170	257	1936
White Irish	0	1	0	6	0	0	0	0	7
White Other	0	0	1	2	6	1	0	2	12
Asian / Asian - British (Indian)	0	0	1	0	0	0	0	0	1
Asian / Asian - British (Pakistani)	0	0	0	0	0	1	0	0	1
Asian / Asian - British (Other)	0	0	0	0	0	0	0	0	0
Black / Black - British (Other)	0	0	0	1	0	0	0	0	1
Black / Black - British (Caribbean)	0	0	0	1	0	0	0	0	1
Refused	0	5	0	0	0	0	2	3	10
Missing	28	1	4	4	1	44	1	3	86
Total	285	206	279	202	278	367	173	265	2055

Tenure (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Owned/part-owned by client or spouse	234	148	196	151	199	321	112	205	1566
Owned/part-owned by another not living there	1	0	0	2	9	4	9	4	29
Owned by other occupier	1	0	0	2	3	3	4	8	21
Leased	0	0	0	0	0	0	1	0	1
Rented from housing association	2	11	15	33	54	6	14	38	173
Rented from local authority	2	2	33	0	0	1	1	0	39
Rented from private landlord	2	1	9	9	5	5	5	8	44
Other	1	1	2	0	1	0	0	1	6
Not known	0	36	20	0	1	2	22	0	81
Missing	42	7	4	5	6	25	5	1	95
Total	285	206	279	202	278	367	173	265	2055

Health and Disabilities (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
People with AIDS/HIV	0	0	0	0	0	0	0	0	0
Learning Disabilities	1	0	0	0	2	3	1	1	8
Mental Health (Under 55yrs) *	0	0	0	0	0	1	0	1	2
Older people with Mental Health	0	0	0	0	6	2	3	6	17
Physical disability	73	1	9	32	53	63	37	46	314
Frail elderly	155	3	19	11	53	95	34	61	431
Older people **	56	202	251	159	164	203	98	150	1283
Total	285	206	279	202	278	367	173	265	2055

(*) Mental Health under 55yrs includes those with age missing as assumes it to be zero

(**) Older people are those who do not have any disability

All cases closed 2009-10 Q2

Case status of cases closed this quarter

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Enquiry	130	72	50	79	71	145	83	139	769
Charitable fund raising	0	0	0	5	9	1	0	0	15
Benefits advice	0	0	1	4	9	28	1	2	45
Handyperson	74	79	62	52	92	115	45	103	622
Minor Adaptations (Core)	3	31	11	20	5	16	16	4	106
Local Indicator 16 (Mid Devon only)	0	0	92	0	0	1	0	0	93
Major Adaptations	9	15	12	25	13	15	11	9	109
Repairs	3	0	0	0	7	2	9	10	31
Home Safety Assessments	0	0	1	0	9	0	2	2	14
Hospital Discharge	0	0	18	0	0	0	0	0	18
Total	219	197	247	185	215	323	167	269	1822

Outcomes for jobs completed in the quarter (including hospital discharge)

Includes major, minor, handyperson, HSA, Hosp discharge, repairs and completed work recorded as "Charitable"

Client:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Remained in their own home	86	95	195	98	126	146	80	127	953
Died	0	0	0	0	0	0	0	0	0
Moved to alternative independent housing with or without long-term support	0	0	0	0	0	0	0	0	0
Moved to sheltered housing	0	0	0	0	0	0	0	0	0
Moved to a care home	0	0	0	0	0	0	0	0	0
Moved to a nursing home	0	0	0	0	0	0	0	0	0
Entered (long stay) hospital or hospice	0	0	0	0	0	0	0	0	0
Other / not known	0	0	0	0	0	0	0	0	0
Missing	3	30	1	2	6	3	3	1	49
Sub-total: Number who died or continued to live independently following work	86	95	195	98	126	146	80	127	953

Outcomes for substantial advice given in the quarter

For enquiries, charitable fund raising and benefits advice. Includes cancelled work for HP. Minor and major adapts etc.

Client:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Remained in their own home	8	27	16	9	68	35	9	50	222
Remained in their own home but required work	0	0	0	0	0	0	0	0	0
Died	3	0	0	0	0	1	3	0	7
Moved to alternative independent housing	1	0	0	0	0	0	1	1	3
Moved to sheltered housing	0	0	0	0	0	0	0	0	0
Moved to a care home	0	1	0	1	0	0	0	0	2
Moved to a nursing home	0	0	0	0	0	0	0	0	0
Entered (long stay) hospital or hospice	1	0	0	0	2	1	0	0	4
Other/not known	1	0	0	0	0	1	0	0	2
Missing	0	13	4	10	9	35	4	1	76
Total	14	41	20	20	79	73	17	52	316
Sub-total: Number who died or continued to live independently following work	11	27	16	9	68	36	12	50	229

Handyperson

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of jobs completed in the quarter	74	79	62	52	92	115	45	103	622
Number of cases first visit data given for	74	79	62	52	92	115	45	103	622
Average time from requisition to first visit (working days)	10.7	7.3	12.3	5.3	4.9	4.4	4.7	9.7	7.4
Requisition and practical completion dates available for:	74	79	62	52	92	115	45	103	622
Average time from requisition to practical completion (weeks)	2.1	1.4	2.2	0.9	1.3	2.0	0.8	2.1	1.7

Hospital Discharge

Time from requisition to Practical Completion:

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
2 working days or less	0	0	13	0	0	0	0	0	13
More than 2 working days	0	0	5	0	0	0	0	0	5
Total	0	0	18	0	0	0	0	0	18

Minor Adaptations

(Does not include Local Indicator 16)

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of jobs completed in the quarter	3	31	11	20	5	16	16	4	106
Number of cases first visit date given for	3	12	11	0	5	5	0	1	37
Average time from requisition to first visit (working days)	10.0	18.4	20.5		7.0	6.4		9.0	14.9
Requisition and practical completion dates available for	3	31	11	20	5	17	16	4	107
Average time from requisition to practical completion (weeks)	2.4	6.5	3.9	3.4	3.7	11.4	10.0	4.3	6.6

Local Indicator 16 (Mid Devon)

Time from requisition to Practical Completion:

	Mid Devon
7 working days or less	36
More than 7 working days	56

Repairs

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Total number of jobs completed	3	0	0	0	7	2	9	10	31
Requisition and practical completion dates available for	3	0	0	0	7	2	9	10	31
Average time from requisition to practical completion (weeks)	42.6				20.6	15.7	56.9	53.4	43.5

Fall Risk Groups for All Closed Cases

(Clients aged 18 and over)

Risk Indicator List: Have fallen before, take 4+ medicines, have had a stroke or have Parkinson's disease, have a problem with their balance or have difficulty getting up from a dining chair without losing balance

Number from the list:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
None	143	183	132	110	163	257	80	202	1270
Low (1)	6	1	15	3	6	16	6	7	60
Medium(2)	9	1	20	4	12	11	12	12	81
High (3 or more)	27	3	73	49	28	29	54	36	299

Falls Prevention Information

Home Safety Assessments completed for:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Children (Aged 17 and under)	0	0	0	0	0	0	0	0	0
Adults (Aged 18 and over)	0	0	1	0	9	0	2	2	14