

Name	Mrs Tui Shirley
Organisation	Copper Beeches Care Home
Service Area	South and West Devon
Locality to Co-Chair	South Hams / Cross Border

I have turned around the standard of care and viability of two (previously) struggling care homes, one of which was due to close, with many service users being found alternative accommodation and staff having redundancy notices.

My experience with the challenges homes face balancing ever increasing regulatory requirements across varying fields including health care e.g. Mental Health Act, Health and Safety e.g. risk assessment of practically everything, Employment Law, Environmental Law, the challenges recruiting good quality staff, the changing face of our regulator and their demands and the difficulties of funding good quality care.

My background is in banking, shipping, civil aviation, environment, logistics, operations, finance, IT and Managing Director of a successful health care company, including high level input at county and city council level. I have previously engaged in talks with fellow providers and was one of only a handful of regular attendees at the Devon PCT Nursing Home Proprietors meeting in Dartington. Both of our homes achieved Investors In People and from 5,000 organisations I was winner of an ICT award for Integrated Care Management.