

What about the rest of the network?

We know one of your main concerns is the number of potholes and the time it takes to repair them. We are currently looking at ways to improve our delivery of this part of the service.

Pavements and cycleways

In line with the Council's objective of encouraging walking and cycling, we are working to improve the surfaces of pavements and cycleways.

Traffic Lights

There are:

- 147 traffic light controlled junctions in the county
- 162 traffic light controlled pedestrian crossings
- 2396 traffic light signal heads.

Our contractor, Siemens Traffic Control Limited, maintains these on behalf of the County Council. Any faults, such as bulbs not working or lights stuck on red can be reported to the My Devon Customer Service Centre giving details of the location and type of fault (please see back cover).

Street Lighting

The Council is responsible for the maintenance of 70,000 streetlights. You can report a faulty street light by telephoning **08705 561 851** (24hours), or on www.devon.gov.uk/street_lighting

Who to contact

You can report road defects and find out more on: www.devon.gov.uk

During office hours you can report defects and find out more about Highway Maintenance operations by contacting the My Devon Customer Service Centre on **0845 155 1004**

In an emergency you can contact the Council's Highway Operations Control Centre (24hr) **01392 383329**

For information about the Motorway or Trunk Roads contact the Highways Agency **08457 50 40 30**

Plymouth City Council **01752 668000**

Torbay Council **01803 201201**

Want to report a problem on your road?



Call Roads and Transport
0845 155 1004

BT 0845 calls cost a maximum 5p per minute. Other providers may vary

What the County Council does & who to contact



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Work that the Council undertakes includes:

- Surfacing and repairing roads, pavements and cycleways
- Maintaining bridges
- Replacing worn out road markings and catseyes
- Maintaining streetlights
- Cleaning ditches and road drainage systems, road gullies and gratings
- Grass cutting on verges and visibility areas
- Controlling weeds
- Winter gritting and snow clearance
- Coordinating utility companies' work on the public highway
- Managing Public Rights of Way



Maintaining roads in Devon

Devon County Council, as the highway authority, is responsible for the repair and maintenance of most of the public roads in Devon. However, the Highways Agency looks after the M5, A35, A303 and most of A30 and A38, and Torbay and Plymouth Councils are responsible for the roads in their areas.

The County Council has 12,800 kilometres (8000 miles) of road which is the highest of any authority in the country. Our objective is to maintain the network for the safe and convenient movement of people and goods, for all types of transport.

To help achieve this, we employ private contractors to help us - the main one being SWH Ltd.



There are others who do some work on Devon's roads. This includes road sweeping and litter clearance which is carried out by the local district, borough or city council.

Utility companies (the gas, electricity, water and communications companies) can place and maintain their service mains in the road but they have to notify the highway authority when doing so. The County Council works with these companies to manage and coordinate this work with its own maintenance work to minimise delays and inconvenience to the public.



Annual Highway Maintenance Budget

The County Council currently spends £68 million on road maintenance and this is raised via central government grants, council tax and business rates. Although this sounds a lot of money, when it is distributed throughout the network and with all the different types of work we do, the budget is always stretched so we cannot always do all the work you would wish. During the 1990s, all local councils suffered from the lack of investment in highway maintenance, which caused a backlog. However we are now trying to tackle the backlog and stop the decline in road condition.

Road surfaces

The County Council has concentrated on improving the major roads over the last few years. We have reduced the amount of 'A' road that is in need of repair to 4%. This has involved over 450 kilometres of resurfacing and other works on these routes since 2000.