



Just started up in Business and not sure of the law? Are you an established business who needs some help with legal compliance? Expanding into new areas?

The Devon Trading Standards Business Support Team can help!

We can help you answer questions such as:

- How do I make sure the goods I sell are safe?
- What information must I put on my food labels?
- When I trade online, what details should be on my website?
- Who can provide consumer law training for my staff?
- How can I be sure my contract terms and conditions are really protecting my business?
- How can I improve my age restricted sales procedures?
- How can I stop unfair advertising from my competitors?
- Do I have to give the consumer a refund?

We can provide access to useful resources, advise via email and telephone and if appropriate pay a visit to your premises to see your sale and production methods in operation and check for legal compliance.

The importance of business legal compliance cannot be under-estimated – by equipping you to trade legally we can help to create a level playing field for businesses and a safe trading environment for Devon consumers. Officers can also provide useful tips on achieving legal compliance in the most cost effective way for you.

We looking forward to hearing from you – Visit www.devon.gov.uk/tradingstandards or call our Business Advice Line on 01392 381381