

USEFUL WEBSITES

Devon County Emergency Planning Service	www.devon.gov.uk/index/safetyemergencies.htm
Devon & Cornwall Constabulary	http://www.devon-cornwall.police.uk
Devon & Somerset Fire & Rescue Service	www.dsfire.gov.uk
Disaster Action	www.disasteraction.org.uk
Environment Agency	www.gov.uk/government/organisations/environment-agency
Floodline	https://www.gov.uk/check-if-youre-at-risk-of-flooding
HM Coastguard	https://www.gov.uk/government/organisations/maritime-and-coastguard-agency
Highways Agency	www.highways.gov.uk
Local Resilience Forum	www.dcisprepared.org.uk
Met Office	http://www.metoffice.gov.uk/public/weather/forecast
South West Ambulance Service	www.swast.nhs.uk
UK Resilience	www.gov.uk/government/policies/improving-the-uks-ability-to-absorb-respond-to-and-recover-from-emergencies

USEFUL CONTACT NUMBERS

DISTRICT COUNCILS

EAST DEVON DISTRICT COUNCIL

Out of Hours Service 01395 516854

Civil Contingencies Manager Pam Harvey 01935 462303
PHarvey@eastdevon.gov.uk

EXETER CITY COUNCIL

Emergency Number (out of Hours) 01392 665926 0845 3511060

Emergency Planning Officer Judith Hardiman 01392 383511
judith.hardiman@devon.gov.uk

MID DEVON DISTRICT COUNCIL

Out of Hours Service 01884 255255

Emergency Planning Officer Julia Ryder 01884 234996/7
JRyder@middevon.gov.uk

NORTH DEVON COUNCIL

Customer Service Centre 01271 388870
Standby Officer (out of hours) 01271 388240

Community Protection and Emergency Planning Manager Amanda Palmer 01271 388760
Amanda.Palmer@northdevon.gov.uk

SOUTH HAMS DISTRICT COUNCIL

Out of hours contact 01803 867034

South Hams District Council – working hours 01803 861234

Emergency Planning Officer James Kershaw 01803 861287
James.Kershaw@southhams.gov.uk

TEIGNBRIDGE DISTRICT COUNCIL

Main Switchboard (office hours only) Reception 01626 361101

Home Safeguard (out of hours calls) Home Safeguard 01395 516854

Emergency Planning Officer Ian Flood-Page 01626 215835
Ian.Flood-Page@Teignbridge.gcsx.gov.uk

TORRIDGE DISTRICT COUNCIL

Switchboard (office hours) 01237 428700

Standby Officer (out of hours) 01237 423200

Waste and Recycling Manager Richard Haste 01237 428963
(Emergency Planning contact)
Richard.haste@torridge.gov.uk

WEST DEVON BOROUGH COUNCIL

Customer Services (office hours) 01822 813600

Out of Hours contact 0800 1694217

Emergency Planning Officer James Kershaw 01803 861287
James.Kershaw@southhams.gov.uk

DEVON COUNTY COUNCIL

MY DEVON - CUSTOMER SERVICE CENTRE

General Enquiries Office hours 0345 155 1015

DCC HIGHWAYS (HOCC)

Public number 01392 383329

EMERGENCY PLANNING SERVICE

General number Office hours 01392 382680

TRADING STANDARDS SERVICE

First contact out of hours (Duty Officer) for 24 hours 01392 499499
emergencies relating to Farmed Animal
Health and Petroleum incidents

EMERGENCY SERVICES

DEVON & CORNWALL CONSTABULARY

Emergency Calls 999 / 112

Non-emergency Police enquiries 101

DEVON & SOMERSET FIRE & RESCUE SERVICE

Emergency Calls 999 / 112

Headquarters Reception 01392 872200

SOUTH WESTERN AMBULANCE SERVICE

Central Ambulance Control

Emergency Calls 999 / 112
General Enquiries (24 hrs) 0845 6047093

HM COASTGUARD

Emergency Calls 999 / 112

Coastguard Infoline 0870 600 6505

ENVIRONMENT AGENCY – SOUTH WEST REGION

National Customer Contact Centre

(0800 to 1800 Monday to Friday) 08708 506506
General enquiries

Floodline – including latest Flood Warning 0345 988 1188
Information for Public (24 hrs)
<https://www.gov.uk/check-if-youre-at-risk-of-flooding>

HEALTH

NHS 111 service 111

Flu Information Line (when in operation) 0800 1513 513

MOTORING ORGANISATIONS

AA – Roadwatch 0906 88 84322 from mobile 84322
Emergency Breakdown Number 0800 887766 or from mobile 08457 887766
0121 2753746

RAC Breakdown Number 0800 828282 or 0333 2000999
(mobile friendly)

RADIO STATIONS

BBC Radio Devon

Plymouth Reception	01752 260323
Exeter Reception	01392 215651
Newsroom	01752 234511
Travel Desk	0345 300 2829

Heart FM South West

Switchboard	01752 275600
Travel Line	0345 3737777
News	01392 354230

Palm FM

Switchboard	01803 321055
News	01803 314545

UTILITIES

BT

General enquires – Home	0800 800 150
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Virgin Media	0845 454 2222
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GAS & ELECTRICITY

ALL GAS LEAKS

	0800 111 999
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Power cuts	0800 365 900
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SOUTH WEST WATER

Water leaks – non household	0800 169 1144
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VOLUNTARY / WELFARE ORGANISATIONS

CITIZENS ADVICE – SOUTH WEST REGION

Headquarters: Area Office	03444 111 444
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RSPCA

24 hr	0300 1234 999
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Devon North	01237 476688
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Exeter, South, East & West Devon	01392 439898
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Plymouth & South West Devon	01752 665599
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SAMARITANS

24 hrs	08457 90 90 90
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VICTIM SUPPORT DEVON

Victim Support Line	0845 30 30 900
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Devon Office	8am – 8pm	Mon-Fri	0845 456 099
	9am – 5 pm	Sat	