

DEVON COUNTY COUNCIL

EMERGENCY PLANNING SERVICE

General number	Office hours	01392 382680 FAX: 01392 382709
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DCC HIGHWAYS (HOCC)

Public number	01392 383329
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MY DEVON - CUSTOMER SERVICE CENTRE

General Enquiries	Office hours	0845 155 1015
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TRADING STANDARDS SERVICE

First contact out of hours (Duty Officer) for emergencies relating to Farmed Animal Health and Petroleum incidents	24 hours	01392 499499
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DISTRICT COUNCILS

EAST DEVON DISTRICT COUNCIL

Out of Hours Service	01395 516854
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Emergency Planning Officer pharvey@eastdevon.gov.uk	Pam Harvey	01395 516551 x 2254
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EXETER CITY COUNCIL

Emergency Planning judith.hardiman@devon.gov.uk	Judith Hardiman	01392 382689
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MID DEVON DISTRICT COUNCIL

Civil Contingency Officer pnwilliams@middevon.gov.uk	Paul Williams
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NORTH DEVON COUNCIL

Customer Service Centre	01271 388870
Standby Officer (out of hours)	01271 388240

Civil Contingency Officer andrew.millie@northdevon.gov.uk	Andrew Millie	01271 388312
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SOUTH HAMS DISTRICT COUNCIL

Out of hours contact (Torbay Council)	01803 550405	01803 550405
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South Hams District Council – working hours	01803 861234	01803 867034
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Emergency Planning Officer Peter.Dale@southhams.gov.uk	Peter Dale	01803 861278
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TEIGNBRIDGE DISTRICT COUNCIL

Main Switchboard (office hours only)	Reception	01626 361101
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Home Safeguard (out of hours calls)	Home Safeguard	01395 516854	01803 875824
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Emergency Planning Officer Ian.Flood-Page@Teignbridge.gcsx.gov.uk	Ian Flood Page	01626 215835
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TORRIDGE DISTRICT COUNCIL

Switchboard (office hours)	01237 428700
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Standby Officer (out of hours)	01237 423200
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Emergency Planning Officer EmergencyPlanning.Staddon@torridge.gov.uk	Ruth Staddon	01237 428806
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WEST DEVON BOROUGH COUNCIL

Tavistock Offices

01822 813600
FAX: 01822 813634

Emergency Planning Officer
Peter.Dale@southhams.gov.uk

Peter Dale

01803 861278
FAX: 01803 861294

EMERGENCY SERVICES

DEVON & CORNWALL CONSTABULARY

Emergency Calls **999**

Non-emergency Police enquiries 08452 777444

DEVON & SOMERSET FIRE & RESCUE SERVICE

Emergency Calls **999**

Headquarters Reception 01392 872200

SOUTH WESTERN AMBULANCE SERVICE

Central Ambulance Control

Emergency Calls **999**
General Enquiries (24 hrs) 01392 261621

HM COASTGUARD

Emergency Calls **999**

Coastguard Infoline 0870 600 6505

ENVIRONMENT AGENCY – SOUTH WEST REGION

National Customer Contact Centre

(0800 to 1800 Monday to Friday)

General enquiries

08708 506506

Floodline – including latest Flood Warning
Information for Public (24 hrs)

www.environment-agency.gov.uk/homeandleisure/floods

0845 988 1188

HEALTH

NHS DIRECT 0845 4647

Flu Information Line (when in operation) 0800 1513 513

MOTORING ORGANISATIONS

AA – Roadwatch 0906 88 84322 from mobile 84322
Emergency Breakdown Number 0800 887766 or from mobile 08457 887766
0121 275 3746

RAC Breakdown Number 0800 828282

RADIO STATIONS

BBC Radio Devon

Plymouth Reception 01752 260323
Exeter Reception 01392 215651
Newsroom 01752 234511
Travel Desk 0845 300 2829

<u>Heart FM Exeter</u>	Switchboard	01392 444444
<u>Heart FM Plymouth</u>	Switchboard	01752 275600
	News	01752 275642
<u>Palm FM</u>	Switchboard	01803 321055
	Travel/News	01803 314545
	News	01803 321050

UTILITIES

BT

General enquires 01525 290647

Virgin Media 0845 454 2222

GAS & ELECTRICITY

ALL GAS LEAKS

Power cuts **0800 111 999**

0800 365 900

SOUTH WEST WATER

Water leaks – non household 0800 169 1144

VOLUNTARY / WELFARE ORGANISATIONS

CITIZENS ADVICE – SOUTH WEST REGION

Headquarters: Area Office 01392 425517
FAX: 01392 438690

RSPCA

24 hr 0300 1234 999

Office hours 0300 1234 555

SAMARITANS

24 hrs 08457 90 90 90

VICTIM SUPPORT DEVON

Victim Support Line 0845 30 30 900

Office hours 8am – 8pm Mon-Fri 0845 676 1020

South West Regional Office 8am – pm Mon – Fri 01460 55535

WEATHER

MET OFFICE

Weathercall – Devon & Cornwall 09014 722 054

Forecasts for South West England
www.metoffice.gov.uk/weather/uk/sw/sw_forecast_weather.html

USEFUL WEBSITES

Devon County Emergency Planning Service www.devon.gov.uk/index/safetyemergencies.htm

Devon & Cornwall Constabulary www.devon-cornwall.police.uk/SiteInformation

Devon & Somerset Fire & Rescue Service www.dsfire.gov.uk/devonfire

Disaster Action	www.disasteraction.org.uk
Environment Agency	www.environment-agency.gov.uk
Floodline	www.environment-agency.gov.uk/homeandleisure/floods
Highways Agency	www.highways.gov.uk
Local Resilience Forum	www.dcisprepared.org.uk
Met Office	www.metoffice.gov.uk/weather/uk/sw/sw_forecast_weather.html
UK Resilience	www.cabinetoffice.gov.uk/ukresilience.aspx