

HOW TO USE YOUR ACCESS WALLET ON THE BUS



Please read through this carefully.

It will tell you what you need to know
to help you use your access wallet.

What is an access wallet?

An access wallet will help you use the bus on your own.

The wallet will let bus drivers know that you may need help on your journey.

It can make your journey easier.

- You can use your wallet on any bus in Devon.
- You can also use your wallet on any First Great Western train.
- You can use your wallet at any time of the day.
- Anyone can have a wallet.

Your wallet **does not** give you free or discounted travel on the bus or train.

This is a picture of your wallet.

The wallet has plastic pockets where you can put words and pictures to show where you want to travel to.



How do I use my wallet?

Exeter city centre

First you will need to put the name of the place you want to go to into your wallet.



Exeter city centre

You can also put in a picture or photo to help you and the bus driver know where you want to go.

You can also put in some words that you may use on your journey.

Here are some things you could put in:

- Single or return fare please.
- Please let me know when I get to my stop.
- Please call this person in an emergency.

If you have a weekly or monthly bus ticket or a National Bus Pass, you can put this into your wallet as well.



Make sure your words are clear and bold. You can ask your carer or a friend or relative to help you write or type the words.



It is important to put the right bus stop name for the place you want to travel to.



If you want to go to Exeter City Centre, you should put the words Exeter City Centre.



Do not put in the name of a shop in the city centre.



When you see the bus coming try to show your wallet to the driver.

You could hold your wallet up in the air.

This will let the bus driver know you may need some help.



When you get on the bus show the driver the word or picture of the place you want to travel to.

You can also show them any other information you want them to know.



Planning your journey

Before you go out you should think about what you need to do to help you have a safe and easy journey.

You may want to make a list of things to do before you travel.

Here are some things you should think about:

- Where am I going?
- How will I get there and back?
- How much money will I need?
- What will I need to take with me?

Before you go out always remember to tell someone:

- **Where** you are going.
- **How** you are getting there and back.
- **What** time you will be back.
- **Who** you are going with.

What to do if you lose your wallet

If you lose your access wallet you should tell the person who gave the wallet to you.

If you can't do this then please write to:



Access Wallet
Devon County Council
Transport Co-ordination Services
Matford Lane Offices
County Hall
Exeter EX4 7EH



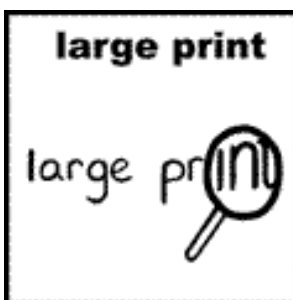
Tel: **0 1 3 9 2 3 8 3 5 0 9**

Email: accesswallet@devon.gov.uk

Please tell us how to get in touch with you.

This can be by phone, letter or email.

Alternative formats



If you would like this document in another format (i.e. large print, Braille or audio version) or in another language please write to the address above or email accesswallet@devon.gov.uk

For more information



If you need help to find out which bus to catch and what times they run you can telephone traveline on **0 8 7 1 2 0 0 2 2 3 3**

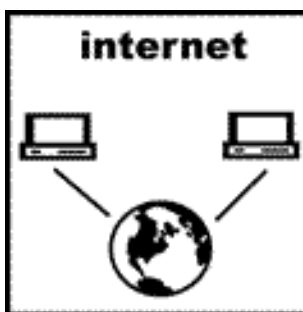


Calls cost 10 pence every minute from your phone at home.



If you use your mobile phone you will have to pay more money.

You can also use the internet:



www.traveline.org.uk

If you want more information on using public transport in Devon you can look at this website:

www.devon.gov.uk/public_transport

If you are unsure about any of the information in this leaflet or need help putting words and photos into your wallet then please ask someone who can help. This could be a friend or relative, a carer or someone at your Day Centre.