

This data was taken from FEMIS on 9th July 2010

New enquiries this quarter (2010-11 Q1)

District	Enquiries
East Devon	264
Exeter	189
Mid Devon	247
North Devon	216
South Hams	222
Teignbridge	272
Torridge	133
West Devon	242
Total	1785

Ethnicity (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
White British	253	144	218	205	201	244	117	224	1608
White Irish	0	0	0	1	0	0	0	0	1
White Other	0	0	0	0	0	2	0	1	3
Asian / Asian - British (Indian)	0	0	0	0	0	0	0	0	0
Asian / Asian - British (Pakistani)	0	0	0	0	0	3	0	0	3
Asian / Asian - British (Other)	0	0	0	0	0	0	0	0	0
Black / Black - British (Other)	0	0	0	0	0	0	0	0	0
Black / Black - British (Caribbean)	0	0	0	0	0	0	0	0	0
Mixed: Other	0	0	0	0	0	0	0	0	0
Mixed: White / Asian	0	0	0	0	0	0	0	0	0
Mixed: White / Black African	0	0	0	0	0	0	0	0	0
Other	0	1	0	0	0	0	0	0	1
Refused	0	7	7	0	0	0	2	0	16
Missing	11	37	22	10	21	23	14	17	155
Total	264	189	247	216	222	272	133	242	1785

Tenure (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Owned/part-owned by client or spouse	234	90	177	135	156	232	92	180	1296
Owned/part-owned by another not living there	1	0	6	8	3	1	6	2	27
Owned by other occupier	3	1	1	2	2	1	4	5	19
Leased	0	0	0	0	0	0	0	0	0
Rented from housing association	4	8	9	54	31	12	15	26	159
Rented from local authority	2	3	14	0	0	1	0	0	20
Rented from private landlord	5	2	7	8	7	5	4	16	54
Other	0	1	11	1	0	0	1	1	15
Not known	0	15	15	0	0	0	2	0	32
Missing	15	69	7	8	23	20	9	12	163
Total	264	189	247	216	222	272	133	242	1785

Health and Disabilities (new cases)

District	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
People with AIDS/HIV	0	0	0	0	0	0	0	0	0
Learning Disabilities	0	0	0	0	3	3	3	0	9
Mental Health (Under 55yrs) *	0	0	0	0	0	0	0	0	0
Older people with Mental Health	0	0	2	3	0	1	5	3	14
Physical disability	66	3	7	41	54	59	34	39	303
Frail elderly	144	1	11	21	37	75	43	53	385
Older people **	54	185	227	151	128	134	48	147	1074
Total	264	189	247	216	222	272	133	242	1785

(*) Mental Health under 55yrs includes those with age missing as assumes it to be zero

(**) Older people are those who do not have any disability

All cases closed 2010-11 Q1

Data taken from FEMIS 9th July 2010

Case status of cases closed this quarter

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Enquiry	18	15	2	23	56	65	39	53	271
Charitable fund raising	0	0	0	0	9	5	0	0	14
Benefits advice	0	0	0	1	14	25	0	3	43
Handyperson - work completed	97	18	53	67	90	59	37	84	505
HP not completed	32	22	25	18	3	10	4	39	153
HP - sub advice	0	9	7	6	3	10	3	24	62
HP - no support given	32	13	18	12	0	0	1	15	91
Minor Adaptations - work completed	13	27	5	11	8	28	17	8	117
Minor Adaptations - work cancelled	2	4	0	1	1	5	0	2	15
Local Indicator 16 (Mid Devon only)	0	0	64	0	0	0	0	0	64
Local Indicator 16 - cancelled	0	0	11	0	0	0	0	0	11
Core Major Adaps completed	20	7	7	10	5	24	30	2	105
Core Major Adaps cancelled	11	3	2	5	2	5	6	5	39
RSL Major Adaps completed	6	9	3	9	12	2	1	4	46
RSL Major Adaps cancelled	0	0	0	3	3	0	1	1	8
Repairs - work completed	4	0	4	0	7	3	9	2	29
Repairs - work cancelled	3	0	0	0	0	4	2	8	17
Home Safety Assessments - completed	0	0	2	0	2	0	7	1	12
Home Safety Assessments - cancelled	0	0	0	1	0	0	0	0	1
Hospital Discharge	0	1	8	0	0	0	0	0	9
Total	400	202	375	272	329	359	233	400	1459

Outcomes for jobs completed in the quarter (including hospital discharge)

Includes major, minor, handyperson, HSA, Hosp discharge, repairs and completed work recorded as "Charitable"

Client:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Remained in their own home	138	56	136	84	121	115	91	98	839
Died	0	0	0	1	1	0	0	0	2
Moved to alternative independent housing with or without long-term support	0	0	0	0	0	0	0	0	0
Moved to sheltered housing	0	0	0	0	0	0	0	0	0
Moved to a care home	0	0	0	0	0	0	0	0	0
Moved to a nursing home	0	0	0	0	0	0	0	0	0
Entered (long stay) hospital or hospice	0	0	0	0	0	0	0	0	0
Other / not known	0	0	0	0	0	0	0	0	0
Missing	2	6	8	12	6	1	3	2	40
Sub-total: Number who died or continued to live independently following work	138	56	136	85	122	115	91	98	841

Outcomes for substantial advice given in the quarter

For enquiries, charitable fund raising and benefits advice. Includes cancelled work for HP. Minor and major adaps etc.

Client:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Remained in their own home	0	9	0	1	60	23	0	4	97
Remained in their own home but required work	0	0	0	0	0	0	0	0	0
Died	0	0	0	0	0	0	0	0	0
Moved to alternative independent housing	0	0	0	0	0	0	0	0	0
Moved to sheltered housing	0	0	0	0	0	0	0	1	1
Moved to a care home	0	0	0	0	0	0	0	0	0
Moved to a nursing home	0	0	0	0	0	0	0	0	0
Entered (long stay) hospital or hospice	0	0	0	0	0	0	0	0	0
Other/not known	0	1	0	0	1	0	1	0	3
Missing	0	1	0	3	8	23	2	0	37
Total	0	11	0	4	69	46	3	5	138
Sub-total: Number who died or continued to live independently following work	0	9	0	1	60	23	0	4	97

Handyperson

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	32	22	25	18	3	10	4	39	153
Number of jobs completed in the quarter	97	18	53	67	90	59	37	84	505
Number of cases first visit data given for	97	18	53	67	90	59	37	84	505
Average time from enquiry to first visit (working days)	15.4	7.2	14.0	6.9	5.3	4.7	5.8	6.4	8.6
Enquiry and practical completion dates available for:	96	18	53	67	90	59	37	84	504
Average time from enquiry to practical completion (weeks)	2.9	1.9	2.8	1.2	1.6	1.0	1.0	1.5	1.8

Hospital Discharge

Time from Requisition to Practical Completion:

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Work cancelled prior to completion	0	0	0	0	0	0	0	0	0
2 working days or less	0	1	4	0	0	0	0	0	5
More than 2 working days	0	0	4	0	0	0	0	0	4
Total	0	1	8	0	0	0	0	0	9

Minor Adaptations

(Does not include Local Indicator 16)

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	2	4	11	1	1	5	0	2	26
Number of jobs completed in the quarter	13	27	5	11	8	28	17	8	117
Number of cases first visit date given for	10	12	4	0	8	6	0	0	40
Average time from requisition to first visit (working days)	40.2	14.6	12.8		2.6	20.7			19.3
Total number of jobs completed	13	27	5	11	8	28	17	8	117
Requisition and practical completion dates available for	13	27	5	11	8	28	17	8	117
Average time from requisition to practical completion (weeks)	10.3	5.3	6.7	2.1	4.9	12.3	3.2	8.3	7.2

Local Indicator 16 (Mid Devon)

Time from requisition to Practical Completion:

	Mid Devon
Works cancelled prior to completion	11
7 working days or less	28
More than 7 working days	36

Repairs

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	3	0	0	0	0	4	2	8	17
Total number of jobs completed	4	0	4	0	7	3	9	1	28
Enquiry and practical completion dates available for	4	0	4	0	7	3	9	2	29
Average time from enquiry to practical completion (weeks)	47.8		82.7		86.4	26.3	19.4	35.9	50.1

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CORE Major Adaptations

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Works cancelled prior to completion	11	3	2	5	2	5	6	5	39

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of jobs completed in the quarter	20	7	7	10	5	24	30	2	105
Number of cases first visit date given for	20	5	7	10	5	21	28	2	98
Average time from requisition to first visit (working days)	10.3	16.6	8.9	11.5	7.2	10.5	12.4	6.0	11.0

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Requisition date and practical completion date available for	20	7	7	10	5	24	30	2	105
Average time from requisition to practical completion (weeks)	50.9	23.9	31.3	48.5	32.3	29.9	47.8	20.4	40.4

Work costing up to £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of applications submitted	13	4	2	5	3	9	18	2	56

Time from requisition to grant submission date:

28 working days or less	0	1	1	3	0	0	1	1	7
more than 28 working days	13	3	1	2	3	9	17	1	49

Work costing over £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of applications submitted	7	1	5	5	2	11	10	0	41

Time from requisition to grant submission date:

56 working days or less	0	0	1	1	1	6	3	0	12
more than 56 working days	7	1	4	4	1	5	7	0	29

RSL Major Adaptations

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
RSL works cancelled prior to completion	0	0	0	3	3	0	1	1	8

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of jobs completed in the quarter	6	9	3	9	12	2	1	4	46
Number of cases first visit date given for	6	9	3	9	12	2	1	4	46
Average time from requisition to first visit (working days)	25.8	19.1	8.3	10.7	27.4	16.0	11.0	14.3	19.1

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Requisition date and practical completion date available for	6	9	3	9	12	2	1	4	46
Average time from requisition to practical completion (weeks)	49.3	57.7	26.2	25.7	35.3	29.2	131.4	43.8	41.6

Work costing up to £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of applications submitted	5	8	2	5	11	2	0	3	36

Time from requisition to grant submission date:

28 working days or less	0	0	1	3	0	0	0	0	4
more than 28 working days	4	8	1	2	11	2	0	3	31

Work costing over £5000

	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torrige	West Devon	Total
Number of applications submitted	1	1	1	4	1	0	1	1	10

Time from requisition to grant submission date:

56 working days or less	0	0	0	0	0	0	0	0	0
more than 56 working days	1	1	1	4	1	0	1	1	10

Fall Risk Groups for All Closed Cases

(Clients aged 18 and over)

Risk Indicator List: Have fallen before, take 4+ medicines, have had a stroke or have Parkinson's disease, have a problem with their balance or have difficulty getting up from a dining chair without losing balance

Number from the list:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
None	140	80	122	83	173	155	45	166	964
Low (1)	2	0	9	1	16	12	8	2	50
Medium(2)	6	1	10	9	7	5	14	3	55
High (3 or more)	45	5	28	34	15	53	74	32	286

Falls Prevention Information

Home Safety Assessments completed for:	East Devon	Exeter	Mid Devon	North Devon	South Hams	Teignbridge	Torridge	West Devon	Total
Children (Aged 17 and under)	0	0	0	0	0	0	0	0	0
Adults (Aged 18 and over)	0	0	2	0	2	0	7	1	12