

# Children's Community Complex Healthcare Service

**The Children's Community Complex Healthcare Service is part of Family Support Services and we work closely with the Further Response Service (FRS), healthcare professionals and families.**

The Children's Complex Community Healthcare Service (CCCH) provides a high standard of nursing care and support for children and young people with complex health needs who need additional support at home and in the community.

We support children, young people and families with trained healthcare assistants who are managed and governed by a team of Registered children's nurses.

Referrals to the CCCH service are made by children's community nurses, GPs, paediatricians or key workers in consultation with the family. An assessment for eligibility is completed which includes:

- a nursing assessment
- an assessment using the Department of Health framework for assessing children and young people's continuing care.

The service can provide packages of care to support your child:

- at home
- at their school or college
- at a short breaks facility
- in the community
- seven days a week, 52 weeks a year.

We work in partnership with families, community and hospital professionals, and the Further Response Service to make sure that your child's social, emotional and educational needs are met and supported alongside their healthcare needs.

We provide:

- support and assistance to children with complex healthcare needs and their families
- partnerships with a range of professionals to make sure your child's care package is constantly updated to meet their healthcare needs and make sure that the family's and consultant's requirements for care are followed
- the same staff to work with your child to promote confidence and consistency
- a flexible service that will support the healthcare needs of your child as indicated and agreed through the assessment.

For more information ask your children's community nurse or your keyworker for more details.

We welcome feedback from parents, carers and professionals about the scheme.

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