

Teignbridge

What do I get for my money?

A woman with short blonde hair, wearing a dark blue long-sleeved shirt and a bright yellow high-visibility safety vest, is using a long-handled litter picker to collect trash. She is holding a clear plastic bag that is partially filled with blue and white litter. The background shows a green lawn, a paved road, and some trees under bright daylight.

How your money is spent on local services

Teignbridge District Council **Devon County Council**
Devon & Cornwall Police Authority **Devon & Somerset Fire & Rescue Authority**



Working save you

Providing better-value quality services

All public services have to make big savings over the next few years. At the same time we must continue to provide vital local services and support the most vulnerable in our communities.

This means working harder than ever to cut costs and get the most from every penny we spend. By working together in partnership, we can use our budgets more effectively and deliver better value for money for everyone.

This booklet explains what services we provide and how much they cost.

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together to money



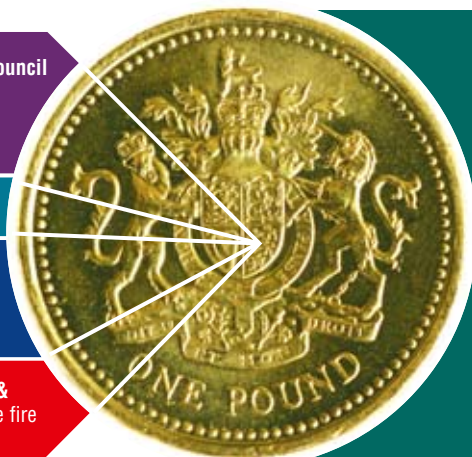
Every £1 of council tax you pay is shared in the following way for services:

10p to **Teignbridge District Council** for services like refuse collection and kerbside recycling, housing, planning, street cleaning, leisure

3p to **town and parish councils** for local amenities

10p to **Devon & Cornwall Police Authority** for law and order and crime reduction

5p to **Devon & Somerset Fire & Rescue Authority** for services like fire prevention, fire and rescue



72p to **Devon County Council** for services like:

- education
- roads
- care for the elderly and disabled
- child protection
- youth services
- libraries
- recycling centres and disposal of waste

This year for an average band D property your council tax will be £1,547.23. It is divided up like this:

Who gets your money? Your bill is divided up like this (band D)	Council tax £ (subject to rounding)	Increase this year
Devon County Council	1,116.36	0%
Teignbridge District Council	150.17	0%
Devon & Cornwall Police Authority	159.73	2%
Devon & Somerset Fire & Rescue Authority	73.92	3%
Town/parish councils *	47.05	4.3%

*The figure for the town/parish council is an average. What you pay will depend on your own town or parish council precept.

Council tax help and advice

Are you paying too much council tax? Don't pay more than you have to!

Discounts and exemptions

A full council tax bill is calculated on the assumption that there are two people over the age of 18 living in the property. If you are the only adult living in the home then the bill will be reduced by a quarter (25%).

Even if you do not live on your own, you may still be entitled to a discount because some people living with you may be exempt, for example full time students, patients resident in hospital or people being looked after in care homes.

If either you or someone who lives with you has a disability, and your home has been adapted to meet this need, you may qualify for a reduction in your council tax bill.

In some circumstances, council tax may not be payable at all. These include properties where ALL occupiers are students or have a severe mental impairment or are under the age of 18. Also if your property is unoccupied and unfurnished, it may qualify for up to six months exemption.

If you need further advice, please contact us on **01626 215000**.

Aged 60 or over?

Care Direct can also provide advice on whether you are receiving the help you are entitled to. Contact them on **0845 155 1007**.

On a low income or you have children?

If you are on a low income, in or out of work and need help paying rent or council tax, you may be able to get Housing Benefit and council tax benefit. To find out if you qualify and how we can help please call us or visit our website, see box below.

If you have children you might be eligible for tax credits. To find out more contact the tax credit helpline on **0345 300 3900** or visit **hmrc.gov.uk/TAXCREDITS**

Housing Benefit changes

If you rent your home from a private landlord (not a Housing Association), receive Housing Benefit and your claim is based upon Local Housing Allowance, changes made from April 2011 mean the amount of benefit that can be paid to you may be reduced. This will happen at your next annual review if it hasn't already. For information about the changes and how they affect you, please visit

teignbridge.gov.uk/benefits or contact Teignbridge District Council Benefit Team on **01626 215078** or **revandbens@teignbridge.gov.uk**

Contact us

Phone: **01626 215000**

Email: **revandbens@teignbridge.gov.uk**

Or visit us online:
teignbridge.gov.uk/benefits



Working together for local communities

Your councils, police and fire service are working together with local communities to create more efficient services, boost economic regeneration, and care for vulnerable people.

Link road will boost economy

Construction of the South Devon Link Road will begin later this year.

The government has awarded £76.4 million toward the £110 million cost. Devon County Council and Torbay Council have committed £33 million and Teignbridge District Council a further £500,000 in principle.

The link road will end decades of traffic jam misery on the A380, and it is estimated that almost 8,000 jobs could be created across South Devon as a direct result of the new road being built. Independent research has indicated that every £1 invested into the construction of the bypass will produce a £9 stimulus to the South Devon economy.

Planning the future of Teignbridge

Teignbridge District Council has been working closely with local people and community groups to create a 20 year plan for the future.

‘Plan Teignbridge’ objectives include providing a job for every working-age person in the district, a well-protected environment and improved public facilities, along with the right number and type of homes for local needs. To find out more visit teignbridge.gov.uk/planteignbridge



Top quality local loos win prizes

Top quality toilets in Teignbridge offering England's most accessible facilities have been hailed by the national Loo of the Year Awards.

Teignbridge has been named national winner for 'Accessible Toilets', with its four entries from Abbotskerswell, Teignmouth and Newton Abbot impressing judges and also taking home top-rated 'Five Star' quality awards.

Top recycling results, but time to aim for 60%

Recycling has been on the up again in Teignbridge, with 57% of household waste recycled last year. This makes Teignbridge the top performing area in Devon.

As a Teignbridge resident, you also enjoy the lowest cost bin collections in Devon, costing just under 74p per week. This year we're launching a big drive to hit a 60% recycling rate. For more information, visit teignbridge.gov.uk/recycling

Investing in faster broadband to boost growth

Devon and Somerset County Councils have won more than £30 million from the government to roll out superfast broadband across the two counties. Devon County Council is contributing capital funds to that sum and is working to secure private sector investment, aiming for an extra £100 million from the industry which will contribute to the infrastructure delivering superfast broadband.

Businesses and communities are being asked to register their interest in receiving improved broadband connectivity, to show the private sector that there is real demand and to secure investment.

This is our one big opportunity to shape the future of our digital communications; it's vital everyone gets involved, registers their interest and helps get us connected and up to speed.

To find out more about getting connected visit: connectingdevonandsomerset.co.uk
Or you can call the survey hotline on **0844 4636887**.

Appeal for retained firefighters

Devon & Somerset Fire & Rescue Service is urgently seeking to recruit retained firefighters who will be available for calls during the daytime in Teignmouth and Moretonhampstead.

In the event of additional firefighters not being found, there may be occasions in the future when appliances from other stations have to attend incidents in those areas.

Applicants must be at least 18 and physically fit. They need to be available Monday-Friday and in particular during the daytime. Successful applicants will have a chance to attend first aid courses and LGV driving courses.

For more information, contact the Service on **01392 872331**.

£12million in extra support for vulnerable people

Devon residents will benefit from an additional £12 million to provide extra support for vulnerable people living in their own homes.

Preventative services that help people avoid the need for hospital admission or more intensive care at a later date will receive a cash boost.

The County Council is expanding its social care reablement service – which provides short-term support to help people regain skills and manage tasks on their own, reducing the dependence on more regular or longer-term social care.

In addition, investment in new technologies and equipment will help vulnerable people

with basic tasks so that they can continue to live a fuller life at home.

New 101 number for police

Devon and Cornwall Police has introduced **101**, a new telephone number for non-urgent crime, as part of an ongoing commitment to make it easier for the public to get in touch.

The public can call **101** when a crime has already happened, to give information about a crime, or to speak to a local officer.

Members of the community who are deaf, hard of hearing or have a speech impairment can textphone **18001 101** to contact the police in a non-emergency.

The number, which replaces **08452 777444**, can be called from anywhere in the country.



How your council tax is spent

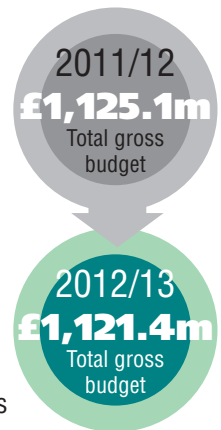
by Devon County Council 2012/13

Devon County Council plans to spend £1,121.391m (gross) this year on providing services to over 750,000 people in Devon. £795.202m (£800.974m 2011/12) of this comes from income we receive from government grants, fees and charges which leaves a council tax requirement of £326.189m (£324.1m 2011/12).

Within these figures is £0.282m (£0.256m 2011/12) relating to the Environment Agency Flood Defence Levy. This levy supports gross expenditure of £13.547m (£15.964m 2011/12). The change in the gross expenditure and levy is due to the Government Spending Review and national priorities of some projects. The total Local Levy raised has increased by 10%.

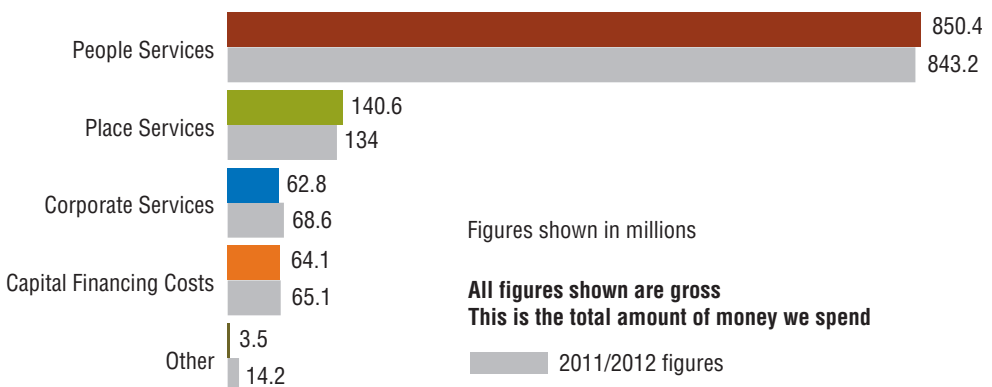
Changes in spending

The continued reduction in government funding means a further drop in financial resources from last year. However a one-off £8.2m grant from the Government to fund the council tax freeze will allow extra investment in care for the vulnerable and vital road maintenance. The council tax will remain frozen for the second year running which means a 0% rise in council tax and Band D remains unchanged at **£1,116.36**.



How does this compare to last year?

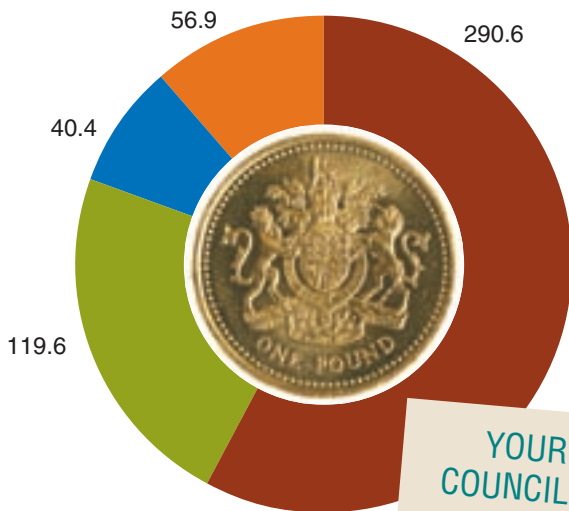
The graph below shows how our gross spending plans for 2012/13 compare to 2011/12.



Spending plans 2012/13

This page shows how we are planning to spend our budget this year on services covering the whole of Devon.

The chart and receipt below illustrates our spending in net figures. Net figures differ from gross figures because the net budget is the amount we spend, less any income from certain grants, charges and fees.



Figures shown in millions

The decrease in this year's budget is due to:

- Reduction in funding from government
- Cutting back office and management costs
- Rationalisation of buildings and office space

Item	£M
People Services	£290.6m
Including: education, care for the elderly and disabled, child protection and youth services	
Place Services	£119.6m
Including: libraries, roads, recycling centres and waste disposal	
Corporate Services	£40.4m
Other	£56.9m
Total for services	£507.5

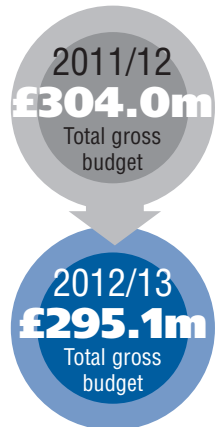
For more details: devon.gov.uk

How your council tax is spent

by **Devon & Cornwall Police Authority 2012/13**

The part of the council tax that covers police services will increase by 2% in 2012/13. As there was no rise in 2011/12, this increase means that, for a Band D property, the police element of the annual council tax bill will increase by £3.13 from £156.60 in 2010/11 to £159.73 in 2012/13. As most properties in Devon are Band C or below the majority of taxpayers will pay no more than £3 extra for policing in 2012/13.

Spending Plans	2011/12 (£ millions)	2012/13 (£ millions)
Gross Expenditure	304.0	295.1
Funding other than council tax		
Central government funding	-203.2	-190.2
Other income	-5.1	-6.6
Council tax requirement	95.7	98.3



2012/13 is the second year of a four year plan to reduce our spending by almost £50 million. This plan is based on a reduction in the number of police officers, as they retire or move to other forces. It also includes significant reductions in overheads and fewer police staff.

For 2012/13 the government offered the Police Authority a one-off grant of £2.9 million, equivalent to a 3% increase in council tax, to allow it to freeze the council tax. However the grant was for one year only.

With the existing requirement to save £50 million in mind, the Authority looked very carefully at the impact of losing this grant in future years. It concluded that it would seriously impact on the Force's ability to respond to calls, investigate crime and carry out local policing across all parts of Devon, Cornwall and the Isles of Scilly.

In order to minimise the future impact on policing services provided to local communities the Authority decided to decline the grant and raise the police precept by 2%, which is equivalent to a rise of six pence per week for a Band D property.

On 15 November 2012 you will be able to vote for your first Police and Crime Commissioner (PCC). This single directly elected individual will replace the Police Authority. Until then the Authority continues to influence the way Devon, Cornwall and the Isles of Scilly are policed. Find out more about PCCs and the preparation work on our website.

The Local Policing Plan will be available from 31 March on the Police Authority website:
dcpa.police.uk

How your council tax is spent

by Devon & Somerset Fire & Rescue Authority 2012/13

Devon & Somerset Fire & Rescue Authority is responsible for the governance arrangements for Devon & Somerset Fire & Rescue Service.

Spending Plans	2011/12 (£ millions)	2012/13 (£ millions)
Gross expenditure	79.6	82.2
Income from specific grants, fees and charges	(3.4)	(3.5)
Council tax freeze grant	(1.1)	(1.1)
Central government funding	(30.9)	(31.5)
Council tax requirement	44.2	46.1

2012/13
£82.2m
Total gross budget

2011/12
£79.6m
Total gross budget

Changes in spending

In 2012/13 the spending requirement for the Devon & Somerset Fire & Rescue Authority will be £2.4m more than in 2011/12. These changes are a result of the following:

Classification of Spend	Changes to expenditure (£ millions)	Changes to income (£ millions)
Contractual pay and price increases	1.4	(0.1)
Invest to save incentives & services/essential spending pressures	3.8	-
Budget savings	(1.2)	(0.4)
One-off provisions included in 2011/12 budget	(1.1)	-
Total changes	2.9	(0.5)

The Authority requires a council tax level of £73.92 for a Band D household. This represents an increase of 3% compared to the 2011/12 figure.

Changes to the Fire Service

Whilst the Fire Service grant allocation for 2012/13 has seen a small increase, the Government has announced more severe reductions in 2013/14 and 2014/15. For more information on how the Authority intends to deliver significant reductions by those years, view our Draft Corporate Plan at dsfire.gov.uk

How your council tax is spent

by **Teignbridge District Council**
2012/13

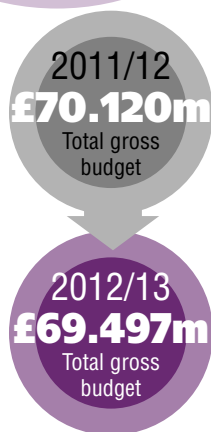
Teignbridge District Council plans to spend £69.497m (gross) this year on providing services. £62.072m (£62.711m 2011/12) of this comes from income we receive from grants and fees and charges which leaves a council tax requirement of £7.425m (£7.409m 2011/12).

Changes in spending

While the gross budget has reduced and the council will receive a council tax freeze grant of £186,000, there has been a 13% or £1m reduction in general grant from government. This means that council tax band D remains unchanged from 2011/12 at £150.17

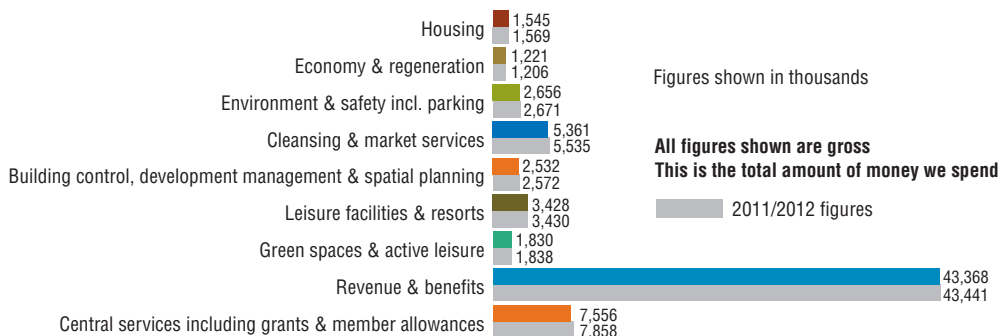
The decrease in this year's budget is due to:

The decrease in the 2012/13 gross budget is largely due to small reductions in staffing. Additional savings of £500,000 are planned and there is £500,000 extra new homes bonus which is mainly going into an infrastructure investment fund for jobs, supporting economic development and housing.



How does this compare to last year?

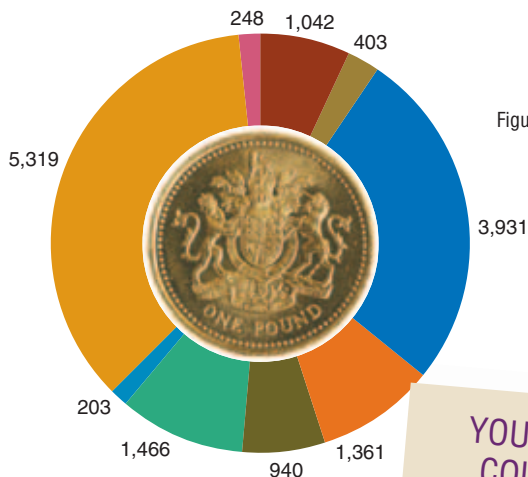
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YOUR TEIGNBRIDGE DISTRICT COUNCIL SERVICES 2012/13

Item	(£000)
Housing	1,042
Economy & regeneration	403
Environment & safety incl. parking	-804
Cleansing & market services	3,931
Building control, development management & spatial planning	1,361
Leisure facilities & resorts	940
Green space & active leisure	1,466
Revenue & benefits	203
Central services including grants & member allowances	5,319
Contribution to reserves	248
Total for services	14,109

For more details: teignbridge.gov.uk/financialplan

Budgets for town councils

with expenditure of over £140,000

Teignbridge has five large town councils with budgets over £140,000. Below is a table showing how much they intend to spend this year compared to last year.

Bovey Tracey Town Council	2011/12 Gross Expenditure	2012/13 Gross Expenditure	2011/12 Net Expenditure	2012/13 Net Expenditure
Staff and administration	117	95	113	113
Properties	52	79	19	19
Property refurbishment	0	0	0	40
Other services	27	27	17	17
Total	196	201	149	189

Dawlish Town Council	2011/12 Gross Expenditure	2012/13 Gross Expenditure	2011/12 Net Expenditure	2012/13 Net Expenditure
Admin & office staffing	307	174	229	169
Property & regeneration	124	253	101	227
Public open space and amenities	98	92	75	84
Other services/reserves	22	27	62	-36
Total	551	546	467	444

Kingsteignton Town Council	2011/12 Gross Expenditure	2012/13 Gross Expenditure	2011/12 Net Expenditure	2012/13 Net Expenditure
Staff costs	72	76	72	76
Utilities	7	8	8	8
Administration	31	35	15	35
Other services	25	25	26	25
Contingencies	0	17	0	17
Contribution to reserves	0	0	14	0
Total	135	161	135	161

Newton Abbot Town Council	2011/12 Gross Expenditure	2012/13 Gross Expenditure	2011/12 Net Expenditure	2012/13 Net Expenditure
Finance & Resources	372	381	372	381
Events	11	11	11	11
Amenities	8	13	8	13
Newton in Bloom	10	14	10	14
Museum	70	70	70	70
Total	471	489	471	489

Teignmouth Town Council	2011/12 Gross Expenditure	2012/13 Gross Expenditure	2011/12 Net Expenditure	2012/13 Net Expenditure
Staff and administration	173	175	169	169
Properties	26	40	21	25
Town centre	45	41	40	45
Community events and projects	20	29	20	27
Total	264	285	250	266

Parish precepts and council tax

Parish	2011/12 precept £	2012/13 precept £	2012/13 band D tax £	Parish	2011/12 precept £	2012/13 precept £	2012/13 band D tax £
Abbotskerswell	15,000	15,000	21.79	Ilstington	28,875	29,905	27.66
Ashburton	98,852	104,967	68.22	Ipplepen	43,345	43,345	42.97
Ashcombe	0	0	0.00	Kenn	35,000	35,000	76.52
Ashton	0	0	0.00	Kenton	10,000	10,000	20.78
Bickington	3,411	3,922	25.84	Kingskerswell	34,000	34,000	17.62
Bishopsteignton	31,826	32,931	25.89	Kingsteignton	135,062	160,558	42.18
Bovey Tracey	148,855	188,855	64.04	Lustleigh	6,525	6,650	19.33
Bridford	5,500	6,000	25.48	Mamhead	350	350	5.73
Broadhempston	10,762	11,300	36.84	Manaton	4,300	4,300	22.34
Buckfastleigh	63,176	65,829	49.60	Moretonhampstead	36,000	36,000	50.41
Buckland-in-the-Moor	400	500	8.67	Newton Abbot	471,176	488,637	57.83
Christow	12,750	12,750	33.79	North Bovey	2,085	2,085	14.05
Chudleigh	88,000	94,600	57.01	Ogwell	18,000	18,000	19.68
Coffinswell	2,488	2,543	18.41	Powderham	0	0	0.00
Dawlish	467,000	443,650	82.49	Shaldon	19,000	19,000	17.45
Denbury & Torbryan	7,600	7,600	20.64	Shillingford St. George	2,700	2,700	15.52
Doddiscombsleigh	1,480	2,960	21.46	Starcross	22,665	23,407	35.52
Dunchideock	1,400	1,400	9.74	Stokeinteignhead	7,360	7,860	23.08
Dunsford	5,000	6,500	19.85	Tedburn St Mary	14,000	14,700	24.61
Exminster	59,000	59,000	41.17	Teigngrace	600	1,000	13.04
Hacombe-with-Combe	6,023	6,023	18.22	Teignmouth	250,000	266,250	45.97
Hennock	28,300	28,300	40.92	Trusham	1,000	1,000	10.88
Holcombe Burnell	3,800	3,990	15.44	Whitstone	7,000	7,000	22.52
Ide	6,000	6,000	24.65	Widcombe-in-the-Moor	6,000	6,000	20.50
Ideford	3,376	4,236	24.12	Woodland	0	0	0.00

Teignbridge District Council

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 teignbridge.gov.uk

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Topsham Road, Exeter EX2 4QD

 Follow us on Twitter
twitter.com/devoncc

Devon & Cornwall Police Authority

Police non-emergency: **101**

(Textphone 18001 101 if you are deaf, hard
of hearing or speech impaired)


 devon-cornwall.police.uk

Spending and budget enquiries:

01392 225555

 dcpa.police.uk

 [polauth@devonand
cornwall.pnn.police.uk](mailto:polauth@devonandcornwall.pnn.police.uk)


 Devon & Cornwall Police Authority,
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Pynes Hill, Exeter, EX2 5WH

Devon & Somerset Fire & Rescue Authority

01392 872200

 comments@dsfire.gov.uk

 dsfire.gov.uk

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Authority HQ, The Knowle,
Clyst St George, Exeter EX3 0NW

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in large print, Braille or audio.**

If English is not your first language, we can also
arrange for it to be produced in another language.

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