



**Mid Devon**

# What do I get for my money?

How your money is spent on local services

Mid Devon District Council   Devon County Council  
Devon & Cornwall Police Authority   Devon & Somerset Fire & Rescue Authority



# Working save you

## Providing better-value quality services

All public services have to make big savings over the next few years. At the same time we must continue to provide vital local services and support the most vulnerable in our communities.

This means working harder than ever to cut costs and get the most from every penny we spend. By working together in partnership, we can use our budgets more effectively and deliver better value for money for everyone.

This booklet explains what services we provide and how much they cost.

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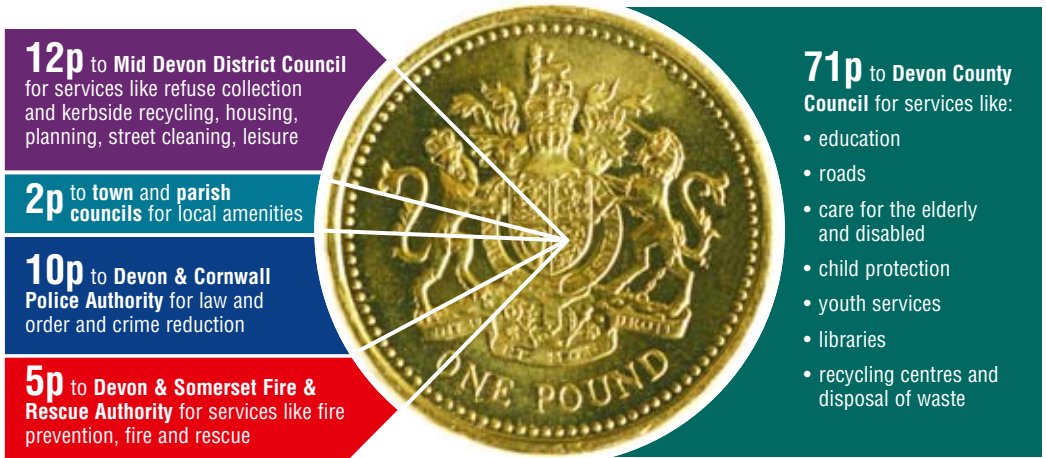
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# together to money



Every £1 of council tax you pay is shared in the following way for services:



This year for an average band D property your council tax will be **£1,565.76**. It is divided up like this:

Who gets your money? Your bill is divided up like this (band D)	Council tax £ (subject to rounding)	Increase this year
Devon County Council	1,116.36	0%
Mid Devon District Council	182.15	0%
Devon & Cornwall Police Authority	159.73	2%
Devon & Somerset Fire & Rescue Authority	73.92	3%
Town/parish councils *	33.60	2.28%

\*The figure for the town/parish council is an average. What you pay will depend on your own town or parish council precept.

# Council tax help and advice

Are you paying too much council tax? Don't pay more than you have to!

## Discounts and exemptions

A full council tax bill is calculated on the assumption that there are two people over the age of 18 living in the property. If you are the only adult living in the home then the bill will be reduced by a quarter (25%).

Even if you do not live on your own, you may still be entitled to a discount because some people living with you may be exempt, for example full time students, patients resident in hospital or people being looked after in care homes.

If either you or someone who lives with you has a disability, and your home has been adapted to meet this need, you may qualify for a reduction in your council tax bill.

In some circumstances, council tax may not be payable at all. These include properties where ALL occupiers are students or have a severe mental impairment or are under the age of 18. Also if your property is unoccupied and unfurnished, it may qualify for up to six months exemption.

If you need further advice, please contact us on **01884 234321**.

## Aged 60 or over?

**Care Direct** can also provide advice on whether you are receiving the help you are entitled to. Contact them on **0845 155 1007**.

## On a low income or you have children?

Your bill may be reduced if you have a low income. To find out if you qualify and how we can help please call us or visit our website, see box below.

If you have children you might be eligible for tax credits. To find out more contact the tax credit helpline on **0345 300 3900** or visit **hmrc.gov.uk/TAXCREDITS**

## Housing Benefit changes

If you rent your home from a private landlord (not a Housing Association), receive Housing Benefit and your claim is based upon Local Housing Allowance, there are important changes to the amount of benefit that can be paid to you from April 2011. For information about the changes and how they affect you, please contact Mid Devon District Council Benefits Team on **01884 234259** or email: **benefits@middevon.gov.uk**

## Contact us

Phone: **01884 255255**

Email: **customerfirst@middevon.gov.uk**

Or visit us online: **middevon.gov.uk**



# Working together for local communities

Your councils, police and fire service are working together with local communities to create more efficient services, boost economic regeneration, and care for vulnerable people.

## **Investing in faster broadband to boost growth**

Devon and Somerset County Councils have won more than £30 million from the government to roll out superfast broadband across the two counties. Devon County Council is contributing capital funds to that sum and is working to secure private sector investment, aiming for an extra £100 million from the industry which will contribute to the infrastructure delivering superfast broadband.

Businesses and communities are being asked to register their interest in receiving improved broadband connectivity, to show the private sector that there is real demand and to secure investment. This is our one big opportunity to shape the future of our digital communications; it's vital everyone gets involved, registers their interest and helps get us connected and up to speed.

To find out more about getting connected visit: [connectingdevonandsomerset.co.uk](http://connectingdevonandsomerset.co.uk)  
Or you can call the survey hotline on:  
**0844 4636887**

## **Boosting jobs in Mid Devon**

Economic development is one of Mid Devon District Council's top priorities. Working together with local businesses and other key partners through the newly established Business Forum Mid Devon, the Council aims to attract more companies into the area, encourage high quality jobs, raise skills levels and help businesses to start up, relocate and expand.

Specific projects that are coming up include promoting potential development at Junction 27 of the M5 motorway to put Mid Devon on the map as the 'gateway to Devon'. We will also be looking at ways of regenerating our town centres.



## The Hayridge – a centre for everyone

In September last year Devon County Council's much-anticipated £3 million 'Devon Centre' opened its doors to the public in Cullompton.

The Hayridge replaced two existing buildings, a library and an adult learning centre, with a purpose-built 21st century environment for learning and culture. It also has learning suites, a café and courtyard garden and of course a fantastic new library. In the first month alone, The Hayridge welcomed 16,000 visitors. The Hayridge also has rooms available for community groups to use.

To find out more: **01392 388 400**

## Road safety project given royal approval

A royal seal of approval has been given to the successful Devon Country Mile road safety campaign. The project received the Prince Michael of Kent International Road Safety Award in recognition of its outstanding contribution to improving road safety.

Devon County Council worked in partnership on the project with Devon & Cornwall Police, Devon & Somerset Fire & Rescue Service and other partners to target initiatives in the area between Exeter and Barnstaple, bordered by the A361, the A377 and the A396.

Research has shown that the project has enabled a 44% reduction in road traffic collisions in that area.

## New 101 number for police

Devon and Cornwall Police has introduced **101**, a new telephone number for non-urgent crime, as part of an ongoing commitment to make it easier for the public to get in touch. The public can call **101** when a crime has already happened, to give information about a crime, or to speak to a local officer.

Members of the community who are deaf, hard of hearing or have a speech impairment can textphone **18001 101** to contact the police in a non-emergency.

The number, which replaces **08452 777444**, can be called from anywhere in the country.



## £12 million in extra support for vulnerable people

Devon residents will benefit from an additional £12 million to provide extra support for vulnerable people living in their own homes.

Preventative services that help people avoid the need for hospital admission or more intensive care at a later date will receive a cash boost.

The County Council is expanding its social care reablement service, which provides short-term support to help people regain skills and manage tasks on their own, reducing the dependence on more regular or longer-term social care.

In addition, investment in new technologies and equipment will help vulnerable people with basic tasks so that they can continue to live a fuller life at home.



## Solar panels fitted to council homes

Work is well under way on the installation of solar panels to the roofs of council homes, to help tackle fuel poverty and increase energy efficiency. Tenants benefit from the solar-generated electricity, which means a saving on their electricity bill.

Working with south west company Anesco, Mid Devon District Council aims to fit solar panels on half of its council houses. Also, panels will be added to its three leisure centres and main office buildings.

## It's all about your community!

**Mid Devon Talk**, the free monthly insert in the Mid Devon Star, is now co-produced by Mid Devon District Council and Involve (Voluntary Action in Mid Devon), and covers news from both the council and the voluntary and community sector. This new partnership with a commercial publisher provides a cost-effective way to update council tax payers and local businesses on services. Mid Devon Talk is published on the first Friday of each month.



# How your council tax is spent

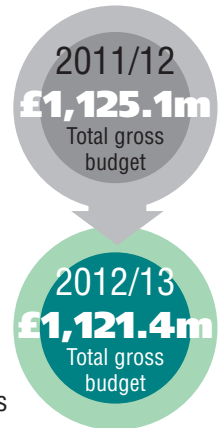
by Devon County Council 2012/13

Devon County Council plans to spend £1,121.391m (gross) this year on providing services to over 750,000 people in Devon. £795.202m (£800.974m 2011/12) of this comes from income we receive from government grants, fees and charges which leaves a council tax requirement of £326.189m (£324.1m 2011/12).

Within these figures is £0.282m (£0.256m 2011/12) relating to the Environment Agency Flood Defence Levy. This levy supports gross expenditure of £13.547m (£15.964m 2011/12). The change in the gross expenditure and levy is due to the Government Spending Review and national priorities of some projects. The total Local Levy raised has increased by 10%.

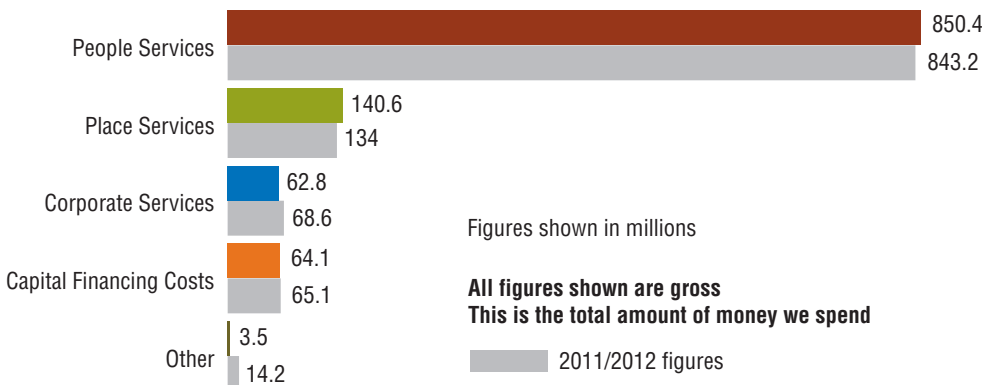
## Changes in spending

The continued reduction in government funding means a further drop in financial resources from last year. However a one-off £8.2m grant from the Government to fund the council tax freeze will allow extra investment in care for the vulnerable and vital road maintenance. The council tax will remain frozen for the second year running which means a 0% rise in council tax and Band D remains unchanged at **£1,116.36**.



## How does this compare to last year?

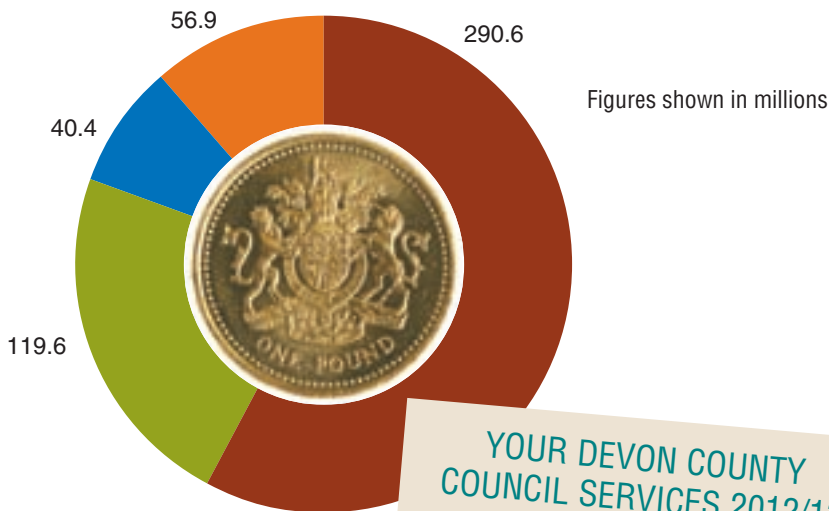
The graph below shows how our gross spending plans for 2012/13 compare to 2011/12.



# Spending plans 2012/13

This page shows how we are planning to spend our budget this year on services covering the whole of Devon.

The chart and receipt below illustrates our spending in net figures. Net figures differ from gross figures because the net budget is the amount we spend, less any income from certain grants, charges and fees.



## The decrease in this year's budget is due to:

- Reduction in funding from government
- Cutting back office and management costs
- Rationalisation of buildings and office space

YOUR DEVON COUNTY COUNCIL SERVICES 2012/13	
Item	£M
<b>People Services</b>	£290.6m
Including: education, care for the elderly and disabled, child protection and youth services	
<b>Place Services</b>	£119.6m
Including: libraries, roads, recycling centres and waste disposal	
<b>Corporate Services</b>	£40.4m
<b>Other</b>	£56.9m
<b>Total for services</b>	<b>£507.5</b>

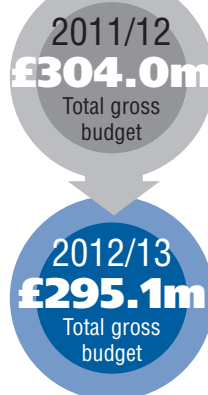
For more details: [devon.gov.uk](http://devon.gov.uk)

# How your council tax is spent

by Devon & Cornwall Police Authority 2012/13

The part of the council tax that covers police services will increase by 2% in 2012/13. As there was no rise in 2011/12, this increase means that, for a Band D property, the police element of the annual council tax bill will increase by £3.13 from £156.60 in 2010/11 to £159.73 in 2012/13. As most properties in Devon are Band C or below the majority of taxpayers will pay no more than £3 extra for policing in 2012/13.

Spending Plans	2011/12 (£ millions)	2012/13 (£ millions)
Gross Expenditure	304.0	295.1
<b>Funding other than council tax</b>		
Central government funding	-203.2	-190.2
Other income	-5.1	-6.6
<b>Council tax requirement</b>	<b>95.7</b>	<b>98.3</b>



2012/13 is the second year of a four year plan to reduce our spending by almost £50 million. This plan is based on a reduction in the number of police officers, as they retire or move to other forces. It also includes significant reductions in overheads and fewer police staff.

For 2012/13 the government offered the Police Authority a one-off grant of £2.9 million, equivalent to a 3% increase in council tax, to allow it to freeze the council tax. However the grant was for one year only.

With the existing requirement to save £50 million in mind, the Authority looked very carefully at the impact of losing this grant in future years. It concluded that it would seriously impact on the Force's ability to respond to calls, investigate crime and carry out local policing across all parts of Devon, Cornwall and the Isles of Scilly.

In order to minimise the future impact on policing services provided to local communities the Authority decided to decline the grant and raise the police precept by 2%, which is equivalent to a rise of six pence per week for a Band D property.

On 15 November 2012 you will be able to vote for your first Police and Crime Commissioner (PCC). This single directly elected individual will replace the Police Authority. Until then the Authority continues to influence the way Devon, Cornwall and the Isles of Scilly are policed. Find out more about PCCs and the preparation work on our website.

The Local Policing Plan will be available from 31 March on the Police Authority website:  
**[dcpa.police.uk](http://dcpa.police.uk)**

# How your council tax is spent

**by Devon & Somerset Fire & Rescue Authority 2012/13**

Devon & Somerset Fire & Rescue Authority is responsible for the governance arrangements for Devon & Somerset Fire & Rescue Service.

Spending Plans	2011/12 (£ millions)	2012/13 (£ millions)
Gross expenditure	79.6	82.2
Income from specific grants, fees and charges	(3.4)	(3.5)
Council tax freeze grant	(1.1)	(1.1)
Central government funding	(30.9)	(31.5)
<b>Council tax requirement</b>	<b>44.2</b>	<b>46.1</b>



## Changes in spending

In 2012/13 the spending requirement for the Devon & Somerset Fire & Rescue Authority will be £2.4m more than in 2011/12. These changes are a result of the following:

Classification of Spend	Changes to expenditure (£ millions)	Changes to income (£ millions)
Contractual pay and price increases	1.4	(0.1)
Invest to save incentives & services/essential spending pressures	3.8	-
Budget savings	(1.2)	(0.4)
One-off provisions included in 2011/12 budget	(1.1)	-
<b>Total changes</b>	<b>2.9</b>	<b>(0.5)</b>

The Authority requires a council tax level of £73.92 for a Band D household. This represents an increase of 3% compared to the 2011/12 figure.

## Changes to the Fire Service

Whilst the Fire Service grant allocation for 2012/13 has seen a small increase, the Government has announced more severe reductions in 2013/14 and 2014/15. For more information on how the Authority intends to deliver significant reductions by those years, view our Draft Corporate Plan at [dsfire.gov.uk](http://dsfire.gov.uk)

# How your council tax is spent

by Mid Devon District Council  
2012/13

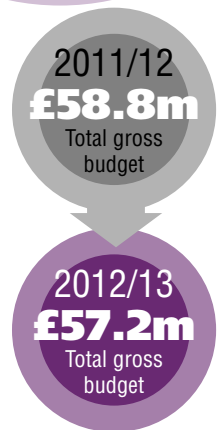
Mid Devon District Council plans to spend £57.2m (gross) this year on providing services. £51.1m (£52.7m 2011/12) of this comes from income we receive from grants and fees and charges which leaves a council tax requirement of £6.1m (£6.1m 2011/12).

## Changes in spending

Continued pro-active financial management has resulted in the council being able to balance its expenditure plans against a second year of significant cuts in Central Government funding. Our overall spending has been reduced by £1.6m against the backdrop of reduced funding and the good news is that we have maintained our existing range of service provision and been able to freeze council tax for the second successive year which remains at a Band D equivalent of £182.15.

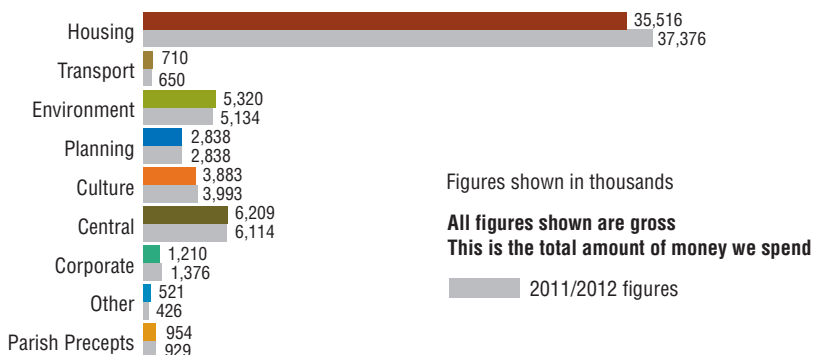
### The decrease in this year's budget is due to:

Reductions in staff numbers and other cost headings, greater efficiencies in procurement arrangements and a significant change in funding of the Housing Revenue Account.



## How does this compare to last year?

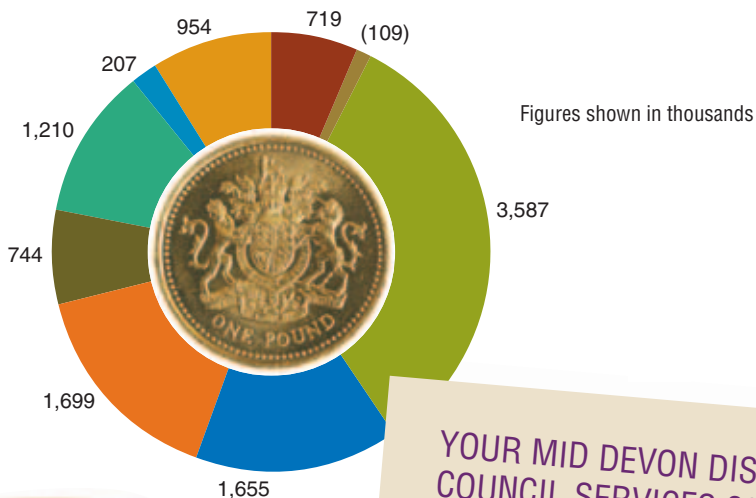
The graph below shows how our gross spending plans for 2012/13 compare to 2011/12.



# Spending plans 2012/13

This page shows how we are planning to spend the budget this year on local services. This includes money we collect for parish and town councils in the area for services they provide.

The chart and receipt below illustrates our spend in net figures. Net figures differ from gross figures because the net budget is the amount we spend, less any income from fees, charges and certain grants.



**YOUR MID DEVON DISTRICT COUNCIL SERVICES 2012/13**

Item	(£000)
Housing	719
Transport	-109
Environment	3,587
Planning	1,655
Culture	1,699
Central	744
Corporate	1,210
Other	207
Parish precepts	954
<b>Total for services</b>	<b>10,666</b>

For more details: [middevon.gov.uk](http://middevon.gov.uk)

# Budgets for town councils

## with expenditure of over £140,000

Mid Devon has two large town councils with budgets over £140,000. Below is a table showing how much they intend to spend this year compared to last year.

<b>Cullompton Town Council</b>	<b>2011/12 Gross Expenditure</b>	<b>2011/12 Gross Income</b>	<b>2011/12 Net Expenditure</b>	<b>2012/13 Gross Expenditure</b>	<b>2012/13 Gross Income</b>	<b>2012/13 Net Expenditure</b>
Staff and Administration	136	(31)	105	143	(21)	122
Properties	19	(19)	0	32	(26)	6
Other Services	77	(15)	62	54	(19)	35
Less Transfer from Reserves					(18)	(18)
<b>Total</b>	<b>232</b>	<b>(65)</b>	<b>167</b>	<b>229</b>	<b>(84)</b>	<b>145</b>

Mrs Judy Morris, Town Clerk, The Town Hall, 1 High Street, Cullompton, Devon EX15 1AB  
01884 38249 town.clerk@cullomptontowncouncil.gov.uk www.cullomptontowncouncil.gov.uk

<b>Tiverton Town Council</b>	<b>2011/12 Gross Expenditure</b>	<b>2011/12 Gross Income</b>	<b>2011/12 Net Expenditure</b>	<b>2012/13 Gross Expenditure</b>	<b>2012/13 Gross Income</b>	<b>2012/13 Net Expenditure</b>
Staff and Administration	159	(12)	147	145	(9)	136
Properties	41	(26)	15	44	(31)	13
Other Services	75	(12)	63	94	(12)	82
<b>Total</b>	<b>275</b>	<b>(50)</b>	<b>225</b>	<b>283</b>	<b>(52)</b>	<b>231</b>

Mr John Vanderwolfe, Town Clerk, The Town Hall, St Andrew Street, Tiverton, Devon EX16 6PG  
01884 253404 townclerk@tiverton-town-council.org www.tiverton-town-council.org

# Parish precepts and council tax

Parish	2011/12 precept £	2012/13 precept £	2012/13 band D tax £	Parish	2011/12 precept £	2012/13 precept £	2012/13 band D tax £
Bampton	35,853	36,192	49.05	Kennerleigh	0	0	0.00
Bickleigh	2,300	2,500	23.64	Kentisbeare	11,000	13,500	36.14
Bow	8,250	8,400	18.65	Lapford	7,000	7,000	17.87
Bradninch	24,000	24,500	31.73	Loxbeare	0	0	0.00
Brushford	0	0	0.00	Morchard Bishop	5,600	7,000	16.55
Burlescombe	9,000	9,000	27.62	Morebath	2,845	5,975	40.30
Butterleigh	100	50	0.92	Newton St Cyres	7,000	7,500	20.07
Cadbury	500	500	7.87	Nymet Rowland	600	600	11.36
Cadeleigh	1,500	1,750	20.94	Oakford	2,800	2,950	16.85
Chawleigh	10,900	10,500	41.87	Poughill	1,750	1,850	22.96
Cheriton Bishop	7,300	7,300	26.04	Puddington	745	850	9.68
Cheriton Fitzpaine	7,157	9,800	29.53	Sampford Peverell	7,900	7,900	16.00
Clannaborough	0	0	0.00	Sandford	10,656	10,656	21.76
Clayhanger (B/Gate)	1,000	400	6.99	Shobrooke	3,000	4,000	18.83
Clayhidon	5,700	6,500	29.60	Silverton	22,000	32,200	41.18
Coldridge	2,500	3,000	19.69	Stockleigh English	0	0	0.00
Colebrooke	5,000	5,000	28.14	Stockleigh Pomeroy	0	0	0.00
Copplestone	5,500	6,000	13.21	Stoodleigh	4,000	4,000	27.82
Crediton	117,100	134,450	50.39	Templeton	1,400	1,400	24.13
Crediton Hamlets	4,869	4,869	9.33	Thelbridge	950	750	5.63
Cruwys Morchard	3,000	2,400	11.60	Thorverton	11,500	12,000	31.42
Cullompton	166,500	145,000	50.21	Tiverton	224,520	230,516	32.40
Culmstock	11,230	11,230	31.22	Uffculme	55,000	55,000	49.32
Down St Mary	1,500	2,000	13.07	Uplowman	2,400	2,500	16.63
Eggesford	0	0	0.00	Upton Hellions	0	0	0.00
Halberton	11,353	11,353	18.27	Washfield	1,650	1,650	10.58
Hemyock	56,350	56,350	68.10	Washford Pyne	500	550	13.05
Hittisleigh	1,600	1,600	26.81	Wembworthy	2,750	2,750	26.67
Hockworthy (B/Gate)	1,000	400	4.91	Willand	30,934	30,934	25.96
Holcombe Rogus	5,500	5,500	25.16	Woolfardisworthy	350	500	7.14
Huntsham (B/Gate)	1,000	400	6.13	Zeal Monachorum	2,500	3,000	18.93


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## Mid Devon District Council

**01884 255255**

 [customerfirst@middevon.gov.uk](mailto:customerfirst@middevon.gov.uk)

 [middevon.gov.uk](http://middevon.gov.uk)

 Mid Devon District Council,  
Phoenix House, Phoenix Lane,  
Tiverton, Devon EX16 6PP

 Follow us on Twitter  
[twitter.com/middevondc](https://twitter.com/middevondc)


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## Devon County Council

**0845 155 1015**

 [customer@devon.gov.uk](mailto:customer@devon.gov.uk)

 [devon.gov.uk](http://devon.gov.uk)

 The Information Centre,  
Devon County Council, County Hall,  
Topsham Road, Exeter EX2 4QD

 Follow us on Twitter  
[twitter.com/devoncc](https://twitter.com/devoncc)

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## Devon & Cornwall Police Authority


Police non-emergency: **101**  
(Textphone 18001 101 if you are deaf, hard  
of hearing or speech impaired)

 [devon-cornwall.police.uk](http://devon-cornwall.police.uk)

Spending and budget enquiries:  
**01392 225555**

 [dcpa.police.uk](http://dcpa.police.uk)

 [polauth@devonand  
cornwall.pnn.police.uk](mailto:polauth@devonandcornwall.pnn.police.uk)

 Devon & Cornwall Police Authority,  
Endeavour House, Woodwater Park,  
Pynes Hill, Exeter, EX2 5WH

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## Devon & Somerset Fire & Rescue Authority

**01392 872200**

 [comments@dsfire.gov.uk](mailto:comments@dsfire.gov.uk)

 [dsfire.gov.uk](http://dsfire.gov.uk)

 Devon & Somerset Fire & Rescue  
Authority HQ, The Knowle,  
Clyst St George, Exeter EX3 0NW

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in large print, Braille or audio.**

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