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CREDITON DEVON TOWN AREA

The Place Survey

Area Definition

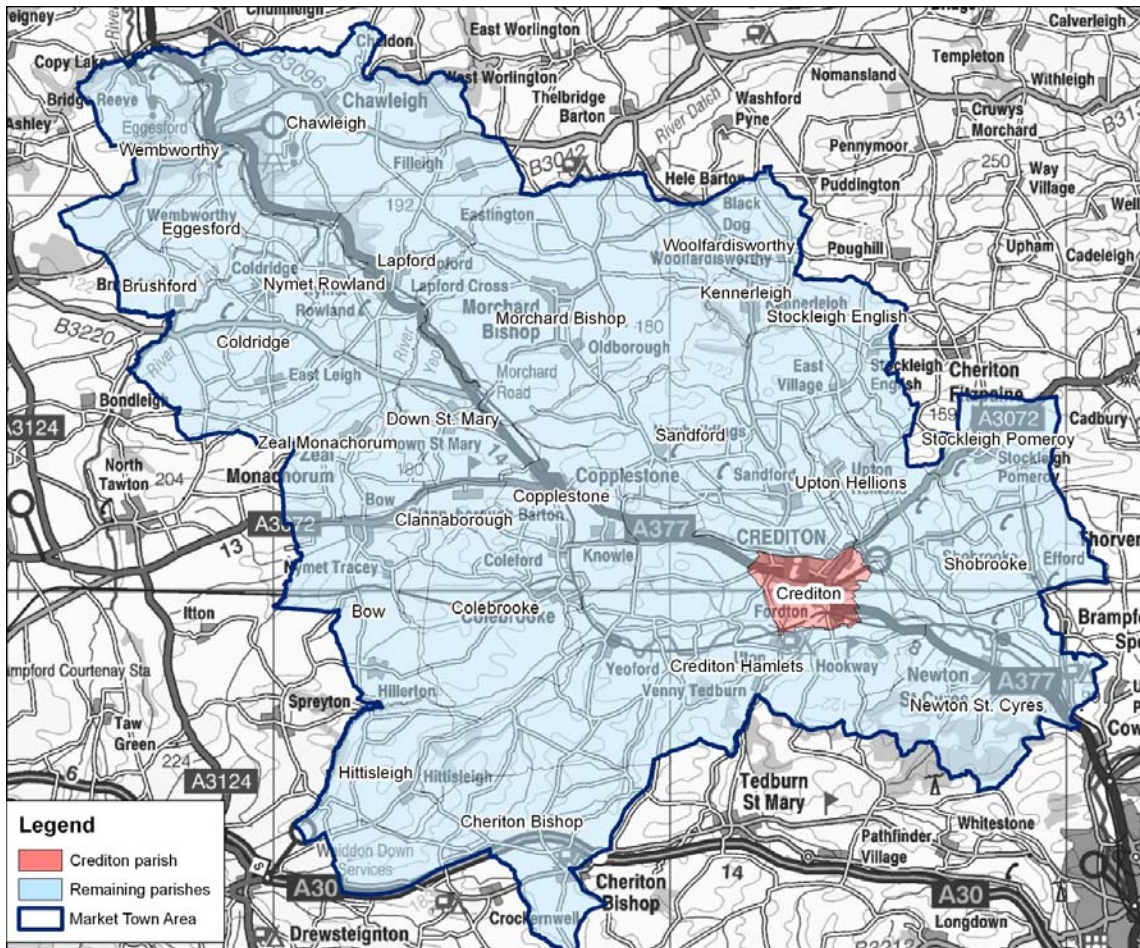
In this report the Crediton Devon Town Area (DTA) comprises the main parish of Crediton, along with 25 other parishes. The other parishes will be known as the hinterlands.

The structure of the population in the Devon town area is broadly similar to that across the district and the county. There is a slightly higher proportion of the younger working age (25-44) in Crediton Parish and in the rural area there is a slightly higher proportion of the older working age group (45-64).

There has been significant population growth since 1991 in the area with Crediton Parish matching the rate of Mid Devon but the remaining area growing a little slower.

The proportion of people from minority ethnic groups in the Devon Town area is consistent with the district and county averages.

The level of households occupied by individuals in the Crediton DTA as a whole is similar to the district and county averages. The surrounding hinterland has a noticeably lower percentage than Crediton Parish.



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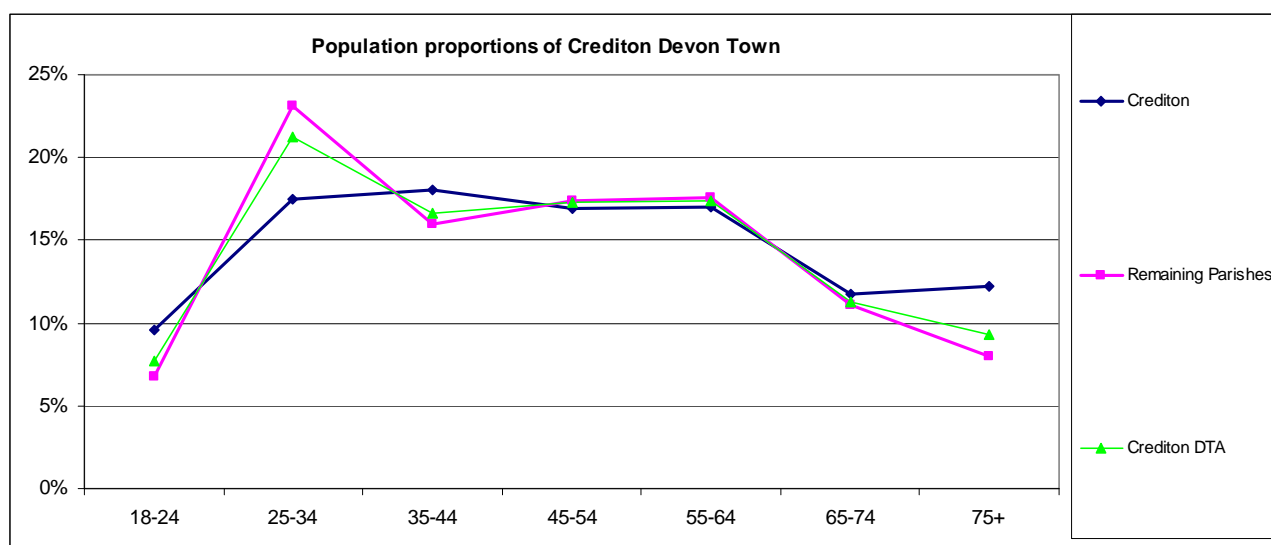
The table overleaf shows the population over 18 (those eligible to complete the Place Survey). Crediton is the most populated parish and accounts for 33% of the total population.

In the Crediton DTA the largest group of adult residents fall into the 25 to 34 age range (21%) closely followed by the 45 to 54 and 55 to 64 age groupings.

Parish	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75+	Total Population 18 plus	% total population
Crediton	10%	17%	18%	17%	17%	12%	12%	5,780	33%
Remaining parishes	7%	23%	16%	17%	18%	11%	8%	11936	67%
Crediton DTA	8%	21%	17%	17%	17%	11%	9%	17,716	100%
	1,367	3,771	2,953	3,056	3,084	2,006	1,656		

Source: South Devon Health Informatics (FHSA 2008 data)

In Crediton Parish, the 35-44 age is the largest group and has significantly more proportions of both 18-24s and 75+ than the remaining parishes.



Crediton Place Survey Respondents compared with the underlying Devon Town Area

This section looks at how similar the respondents are to the underlying Crediton population in terms of lifestyle, age, deprivation, tenure and occupation. In doing this it is hoped the results of the survey will be given more credence as representing the underlying population.

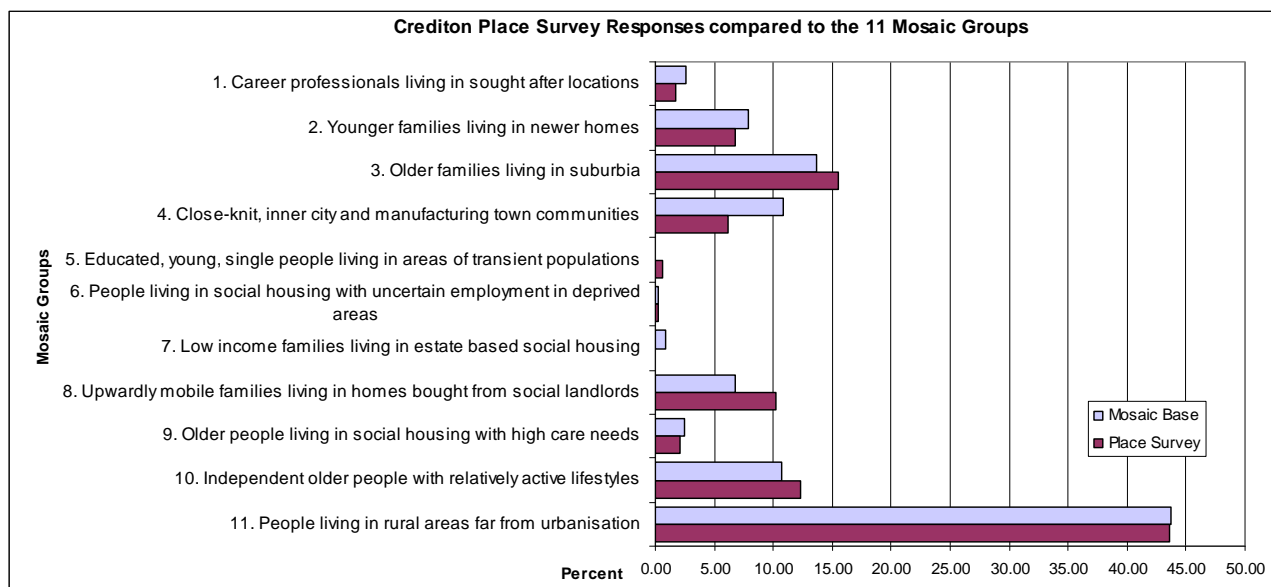
To summarise, the people who responded to the Place Survey in the Crediton DTA are compared with the underlying population of the Crediton DTA:

- Respondent were broadly similar in terms of lifestyle (Mosaic).
- There was a biased towards older age ranges of 55 plus and away from the 18 to 34 age ranges
- Respondents were broadly representative towards the various levels of deprivation.
- A bias existed to those who own their properties outright at the expense of those renting from the Local Authority.
- Responses were biased towards the retired at the expense of those in full time employment

Mosaic (Experian)

Mosaic classifies people in terms of lifestyle. There are 11 Lifestyle Groups and 61 Lifestyle Types. For more information please see the Devon Town profiles (http://www.devon.gov.uk/Crediton_mosaic_profile.pdf) or (<http://www.devon.gov.uk/appendix.pdf>)

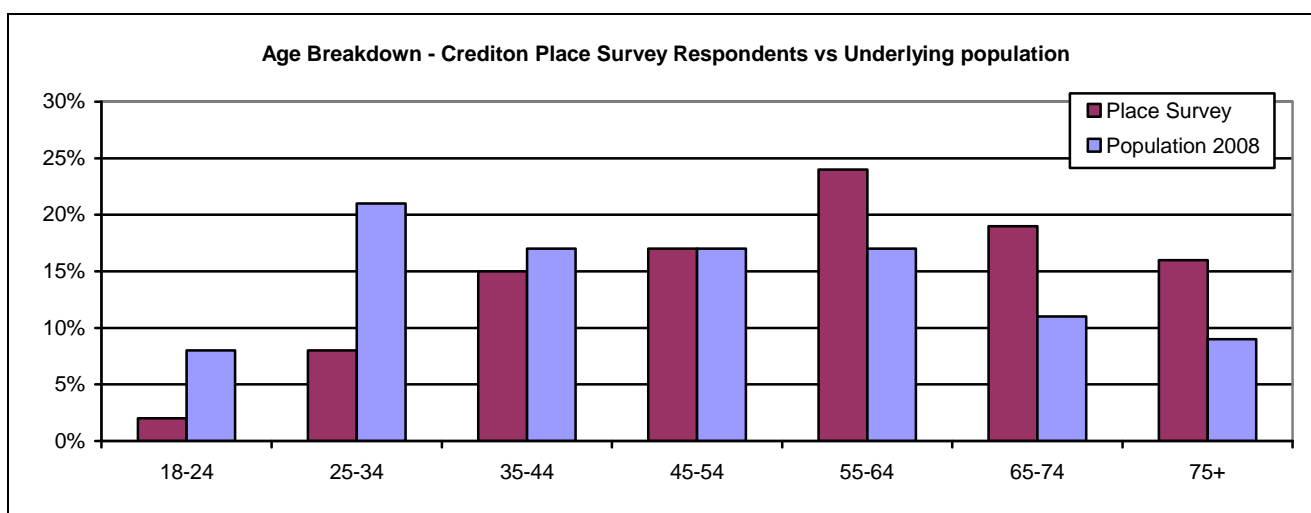
The graph below illustrates that in terms of Mosaic Groups the Place survey respondents from the Crediton area in general reflect the population structure of the Crediton DTA. The most noticeable differences are the slightly lower/lack of responses from 'close-knit, inner city & manufacturing town communities' with comparatively more responses being received from 'upwardly mobile families living in homes bought from social households'.



Age

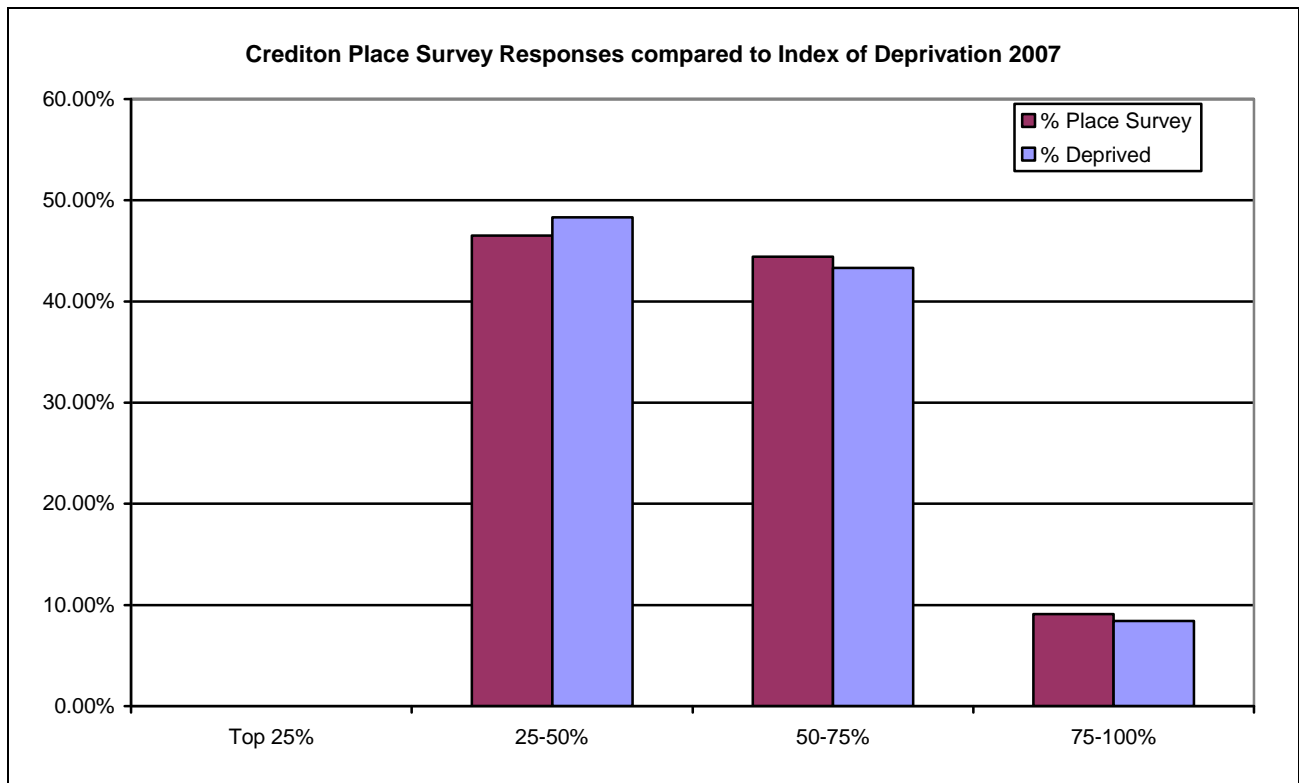
The table (below) and graph (overleaf) show how the Crediton Place survey respondents tend to be biased towards the older population. From the age ranges of 55 years old and upwards the proportion of respondents is much greater than the underlying population whereas there is an under-representation of the younger respondents particularly 18 to 34 year olds.

	18-24	25-34	35-44	45-54	55-64	65-74	75+
Place Survey Crediton DTA (2008)	2%	8%	15%	17%	24%	19%	16%
Population Crediton DTA (FHSA 2008)	8%	21%	17%	17%	17%	11%	9%



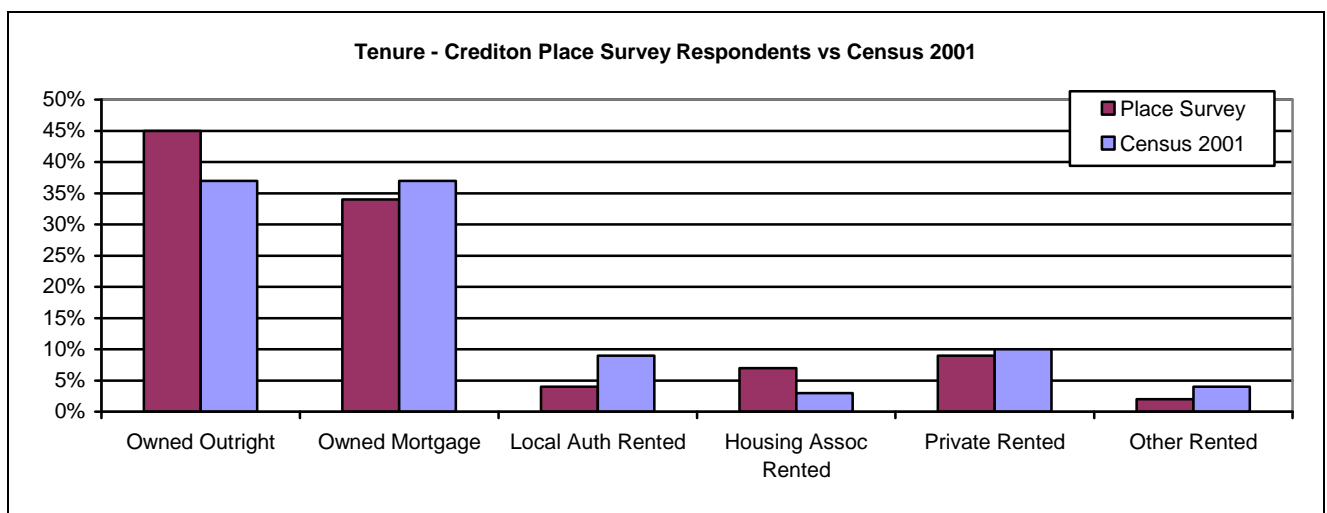
Deprivation (ID 2007)

The Place Survey has been completed by similarly deprived groups which reflect the population.



Tenure

The graph below compares the tenure of Place Survey respondents with the underlying population's tenure (census 2001). One notable difference is that more respondents own property outright with fewer renting from the local authority when compared to the underlying population.

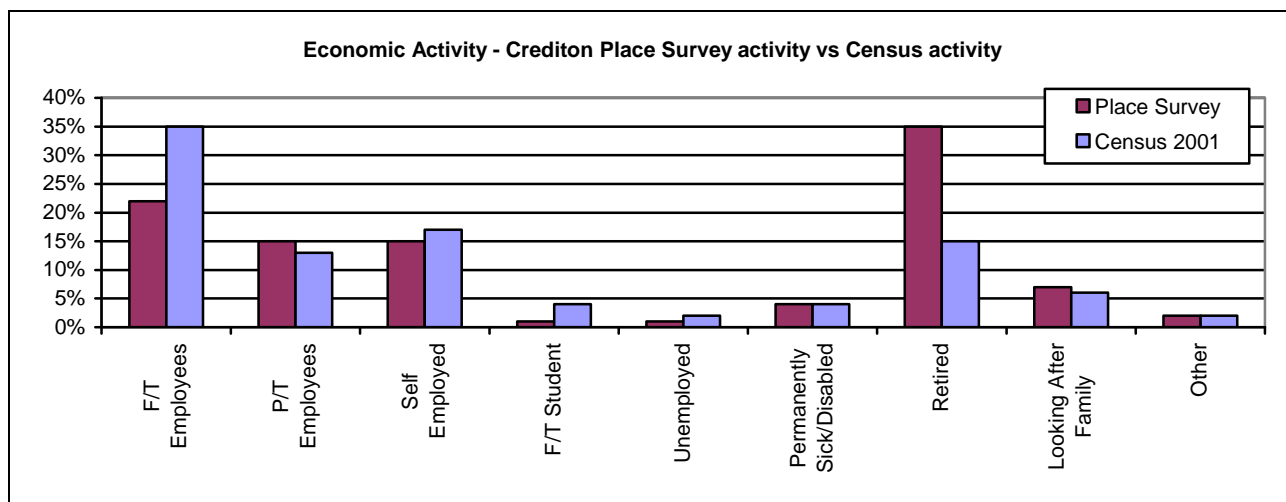


Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.

Occupation

The current activities of the Crediton Place Survey respondents has been compared to the activities described by the underlying population in the 2001 census. A higher proportion of retired people have responded than expected compared with lower proportions of full-time employees.

Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.



The Place Survey & Devon's Sustainable Community Strategy 2008 to 2018

The Sustainable Community Strategy is the overarching plan for improving the quality of life of everyone in Devon. It is the long term vision for Devon with key priorities and outcomes for the next ten years.

It aims to achieve the vision of Devon as:

England's greenest county with strong local communities that are prosperous and welcoming with an excellent quality of life and a sustainable future.

In order to achieve this vision the following priorities have been set:

- **A World Class Environment**
- **Homes and Housing**
- **A Safer Devon**
- **Strong and Inclusive Communities**
- **Health and Wellbeing**
- **Inspiring Young People**
- **A Growing Economy – (not represented by questions in the Place Survey)**

The Place Survey covers various aspects but not all of the above Sustainable Community Strategy's priorities as well as other questions. The Place survey results in this report have been organised loosely around the above priorities.

Crediton Devon Town Area

The results published for District Council areas and above have been weighted by the DCLG. As it would not have been possible to replicate their weighting system for smaller areas, such as Devon Towns and hinterlands, the results used in this report have not been weighted.

Overall, Devon performs strongly against most other local authorities in England for most of the questions asked in the Place Survey and any low positions for Crediton within Devon may not be as serious as they appear, and this is borne out by the comparisons with national results.

To enable comparison of results each Town has been placed into one of four quartiles each comprising seven/ eight Towns. The upper and lower quartiles have been coloured and numbered 'yellow (1) – best' and 'red (4) – worst' with the other two middle quartiles being referred to as 'blue (2)' and 'orange (3)'. The worst and best are related to performance or involvement etc. dependent on the question.

Overview of performance against priority areas

Compared with other Devon Town Areas, Crediton ranks below the average in the questions looked at with 40% appearing mostly in the orange quartile. Only 45% of questions fell into the upper two quartiles, this however hides the fact that Crediton is often on the orange/ blue quartile threshold.

Looking at priority areas, Crediton fared better than average in the 'Strong and Inclusive Communities' section but well below average in 'A world class environment' and 'A safer Devon'.

The following table illustrates where the questions fall in terms of both priority area and quartile:

Priority Area	No questions	Quartile in which question appears			
		Worst	Orange	Blue	Best
A world class environment	8	1	5	1	1
Homes and Housing	2		1		1
A safer Devon	12	4	3	2	3
Strong and Inclusive communities	9		2	5	2
Health and Well being	4	1	2	1	
Inspiring young people	5	1	2	1	1
Total	40	7	15	10	8
%	100%	18%	38%	25%	20%

Summary and results table

With respect to the areas that the Crediton DTA sees as important and in need of improvement there is only one priority area which stands out – Public transport.

The Crediton DTA shows a slightly lower level of satisfaction (**A World Class Environment**) with its living environment when compared with other DTAs. Satisfaction with services such as those which make the area cleaner greener/ keep land free of litter and rubbish/ collect refuse/ provide transport information and services etc all fall into the orange quartile though it must be said that often they are borderline with the blue quartile. Satisfaction with local tips/ household waste recycling centres is the exception falling squarely into the red

quartile. On a more positive note Crediton respondents did not see rubbish and litter lying around as so much of a problem as other DTAs with this question falling into the **yellow** quartile and satisfaction with doorstep recycling appeared in the **blue** quartile.

With regard to **'Homes and Housing'**, satisfaction with the local area fared considerably worse (**orange** quartile) than satisfaction with and homes which fell falls into the **yellow** quartile.

Questions that fall under a **'Safer Devon'** priority indicate that the Crediton respondents have mixed feelings. They are comparatively dissatisfied with Devon & Cornwall Constabulary, Devon & Somerset Fire and Rescue and the extent to which local services work to make the area safer with related questions falls into the **red** quartile. In addition, a lower than average proportion feel that their local concerns are being dealt with and they feel comparatively less safe in their local area after dark with both these aspects falling into the **orange** quartile. On a positive note drug use/ dealing, teenagers hanging around and vandalism was not seen as such a problem compared with other areas with these falling into either the **blue** or **yellow** categories. The only exception to this was that drunk and rowdy behaviour fell into the **orange** quartile as a greater proportion of respondents saw this as problem compared with most other areas.

'Strong and Inclusive Communities' is a priority area that looks at community cohesion. Compared with other DTAs, Crediton respondents feel that people from different backgrounds get on and that they belong to their neighbourhood, and that people treat each other with respect (**blue** quartile). They also feel that public services act on the concerns of local residents (**yellow** quartile) and treat all people fairly (**blue** quartile). In addition they feel that they can influence decisions affecting their own community and a good proportion (**blue** quartile) have been involved in local decision making. In only two areas does Crediton appear in the **orange** quartile; these are the extent to which local public services promote the interests of local residents and the interest in being more involved in local decision making.

With respect to **'Health and Wellbeing'**, the overall perception lies in the **orange** quartile. Satisfaction with GPs has the best perception (**blue** quartile) whereas satisfaction with dentists (**orange** quartile) and the local hospital (**red** quartile) is somewhat lower.

Crediton has mixed levels of satisfaction in areas that fall under the **'inspiring young people'** priority. User satisfaction with sport/ leisure facilities appear in the **yellow** quartile and satisfaction with libraries fall into the **blue** quartile. However user satisfaction with theatres/ concert halls and parks/ open spaces, does not come out so well falling into the **orange** quartile and museums/ galleries falls into the **red** quartile.

The table below shows the position of the Crediton Devon Town Area in relation to the other 28 Town Areas.

Quartiles			
1	2	3	4
Worst			Best

A WORLD CLASS ENVIRONMENT		Devon
Q6b	To what extent are local public services working to make the area cleaner and greener?	
Q8a	How satisfied are you with public services for keeping land clear of litter/ refuse?	
Q24c	How much of a problem is rubbish and litter lying around?	
Q8b	How satisfied are you with public service refuse collection?	
Q8c	How satisfied are you with doorstep recycling?	
Q8d	How satisfied are you with local tips/ household waste recycling centres?	
Q8e	How satisfied are you with local transport information?	
Q8f	How satisfied are you with local bus services?	
HOMES AND HOUSING		
NI 5	How satisfied are you with your local area as a place to live?	
Q4	How satisfied are you with your home as a place to live?	
A SAFER DEVON		

Q6a	To what extent are local public services working to make the area safer?	
Q7a	How satisfied are you with Devon and Cornwall Constabulary?	
Q7b	How satisfied are you with Devon and Somerset Fire and Rescue?	
NI 17	Perceptions of antisocial behaviour as a problem	
NI 21	Dealing with local concerns about anti social behaviour and crime	
NI 27	Understanding local concerns about anti social behaviour and crime	
NI 41	Perceptions of drunk or rowdy behaviour as a problem	
NI 42	Perceptions of drug use or dealing as a problem	
Q17	To what extent do you agree that parents take enough responsibility for the behaviour of their children?	
Q22	How safe do you feel in your local area after dark?	
Q24b	How much of a problem are teenagers hanging around the streets?	
Q24d	How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles?	
STRONG AND INCLUSIVE COMMUNITIES		
NI 1	% people who believe people from different backgrounds get on well in their local area	
NI 2	% people feel they belong to their neighbourhood	
Q6c	To what extent do local public services promote the interests of local residents?	
Q6d	To what extent do local public services act on the concerns of local residents?	
Q6e	To what extent do local public services treat all types of people equally?	
Q13/ NI4	Do you agree or disagree that you can influence decisions affecting your local area?	
Q14	Would you like to be more involved in the decisions that affect your local area?	
Q16	In the past 12 months have you been involved in decision making?	
NI 23	Perceptions that people in local area <u>do not</u> treat one another with respect and consideration	
HEALTH AND WELL BEING		
Q7c	How satisfied are you with your GP (family doctor)?	
Q7d	How satisfied are you with your local hospital?	
Q7e	How satisfied are you with your local dentist?	
Q7	How satisfied are you overall with your local medical services (composite)?	
INSPIRING YOUNG PEOPLE		
Q8g	How satisfied are you with sport/ leisure facilities (users)?	
Q8h	How satisfied are you with libraries (users)?	
Q8i	How satisfied are you with museums/ galleries (users)?	
Q8j	How satisfied are you with theatres/ concert halls (users)?	
Q8k	How satisfied are you with parks/ open spaces (users)?	

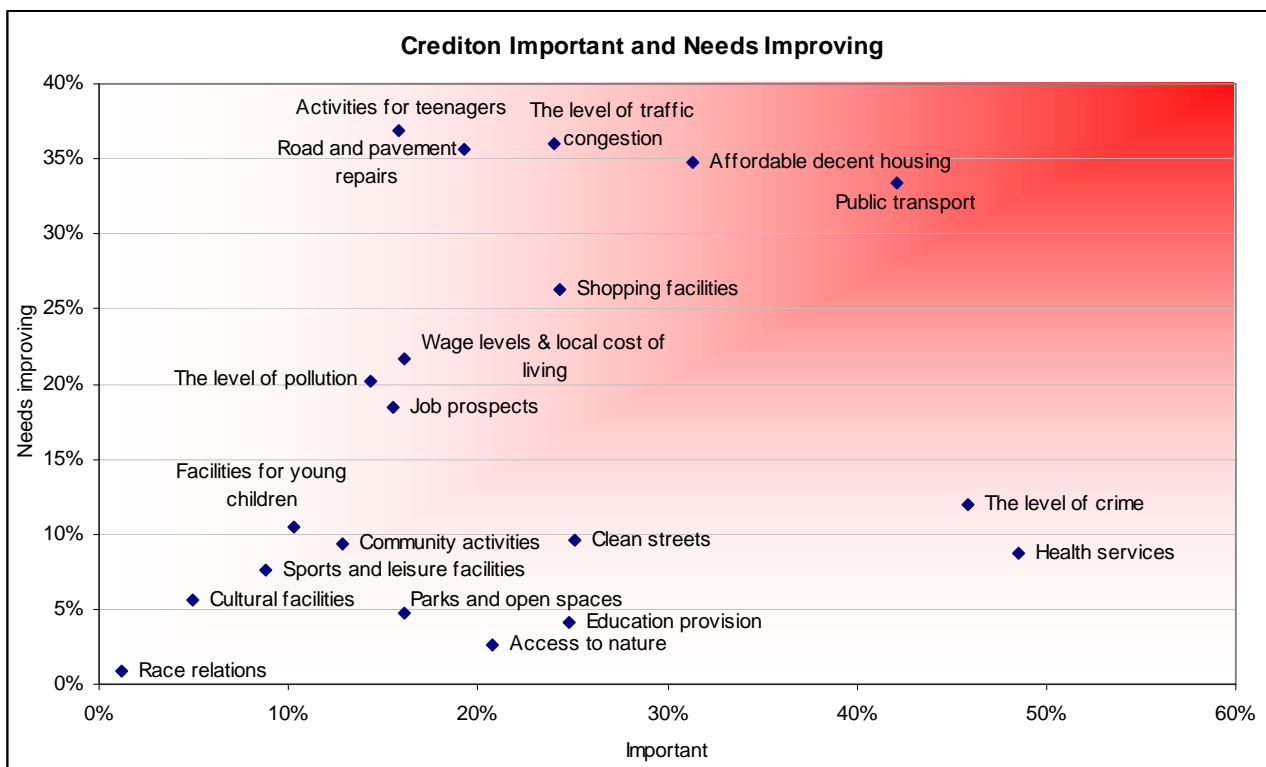
Crediton Devon Town Area Detailed Results

When comparing each of the Devon Town Areas in the charts below, care should be taken with the results for all questions relating to Moretonhampstead and Lynton & Lynmouth DTAs. Compared with other areas, these two DTAs contain very small numbers of households, and consequently numbers of responses are too low to provide reliable comparisons. Given this, Place Survey reports on these two DTAs have not been published.

The scatter graph below illustrates the results for questions 1 and 2. It gives an overall impression of how Crediton respondents feel about the facilities/ services and other factors influencing everyday life as a resident in the Crediton DTA.

Those areas that are seen as most important (in making somewhere a good place to live), and in need of improvement (in Crediton DTA) appear in the upper right hand section of the scatter graph below. This area has a comparatively low number of priority areas with Public transport being the priority. Following at a distance is Affordable decent housing.

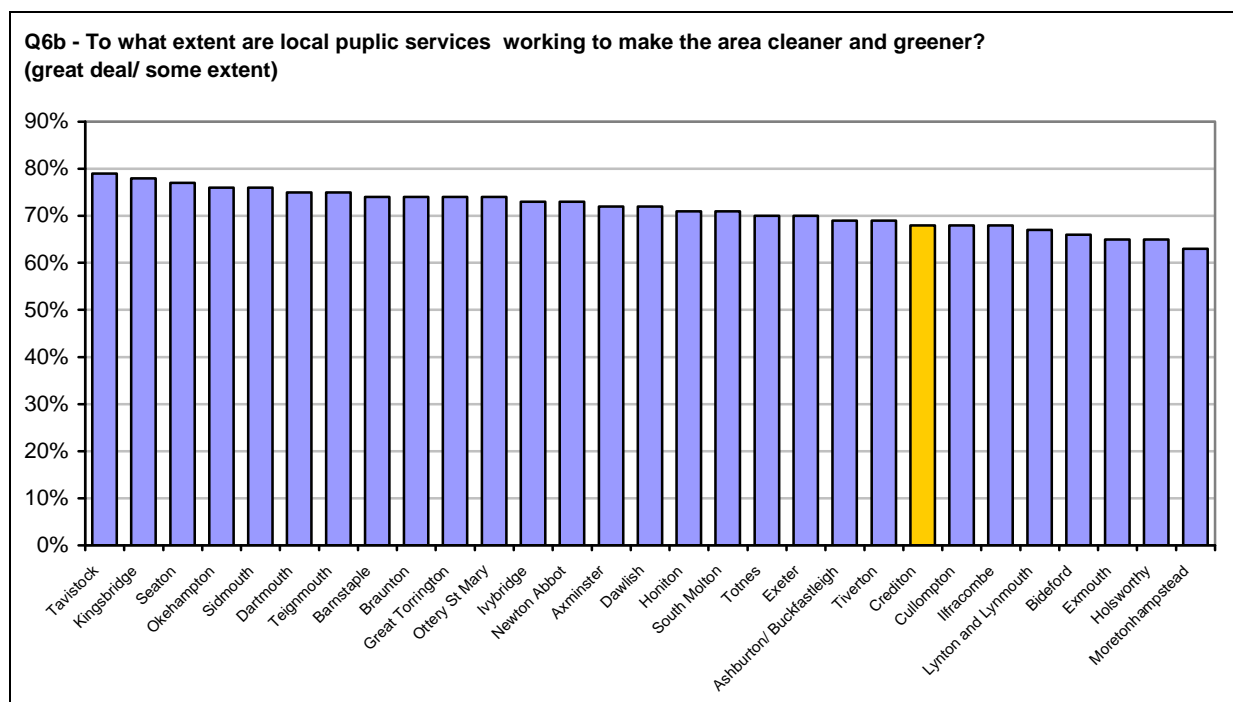
The bottom left hand corner shows the areas that are of comparatively low importance (in making somewhere a good place to live) and in comparatively less need of improvement (in the Crediton DTA).



A World Class Environment

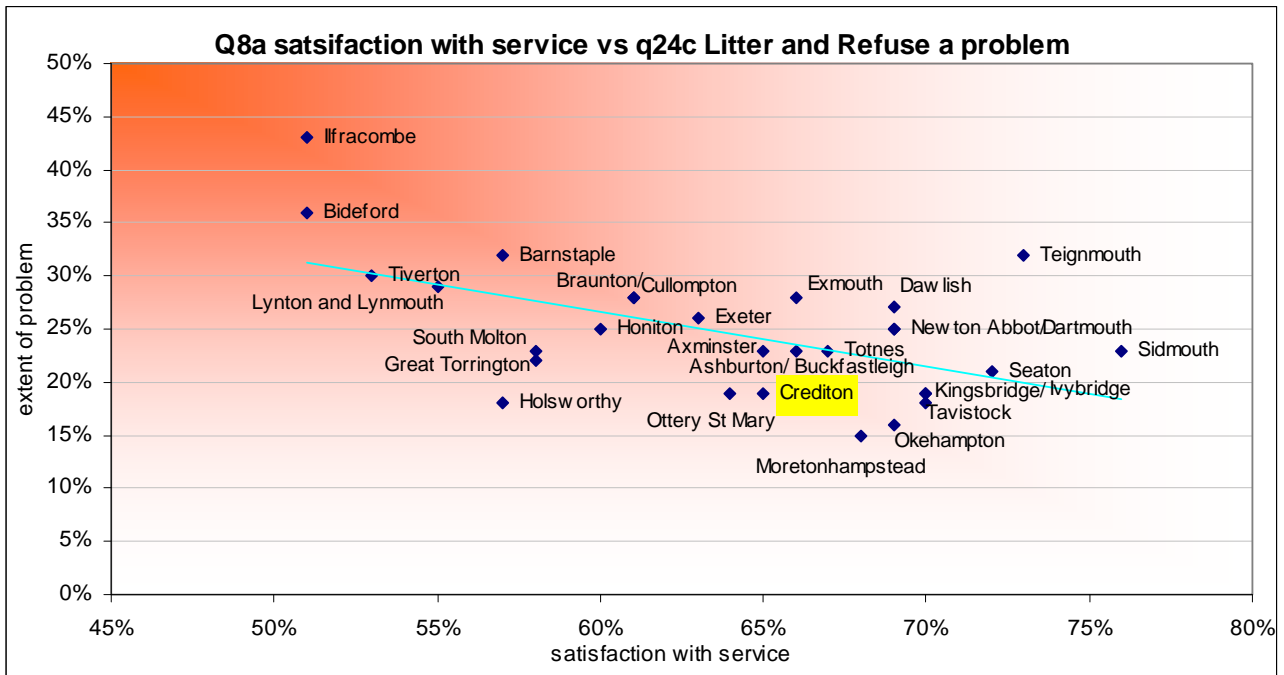
Q6b To what extent are local public services working to make the area greener and cleaner? (a great deal/ to some extent)

The Crediton DTA appears in the **orange** quartile with 68% of respondents thinking that public services are working to achieve this (max 79%; min 63%).

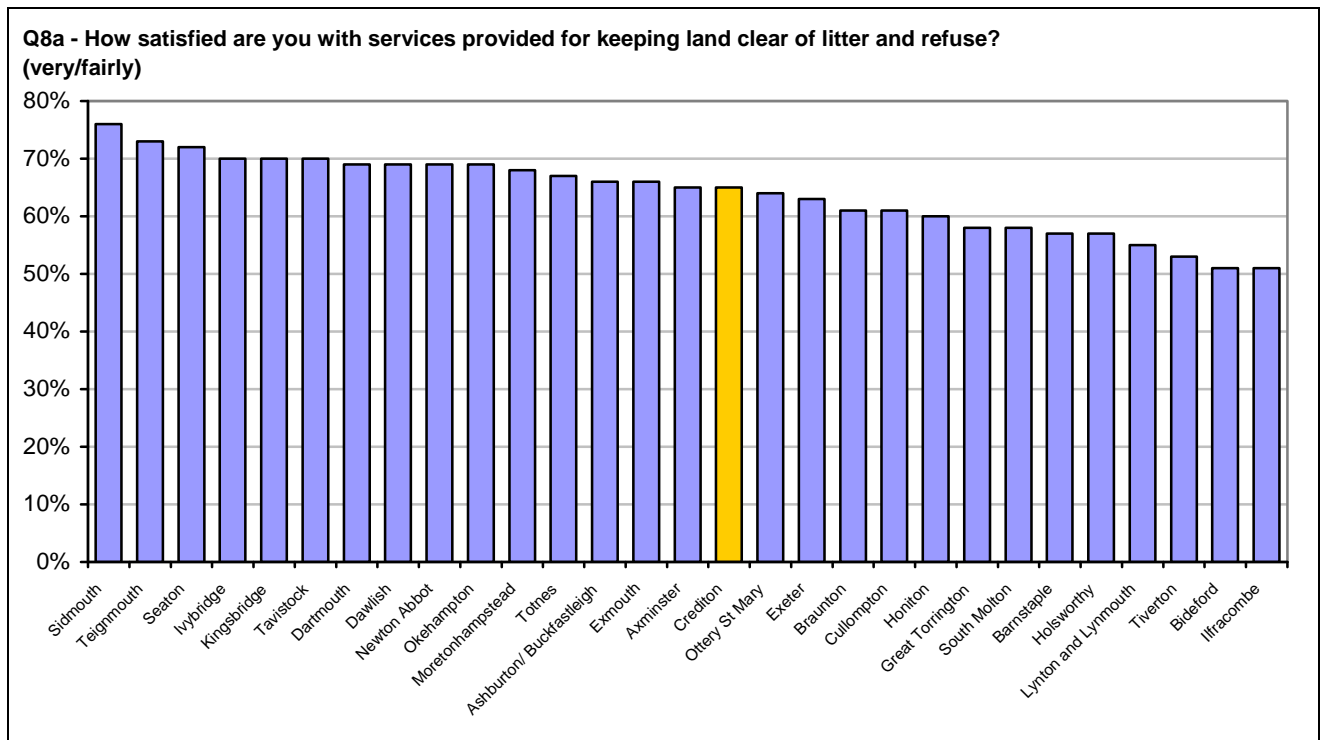


Q8a How satisfied are you with local public services that work to make the area greener and cleaner? (very/ fairly satisfied)

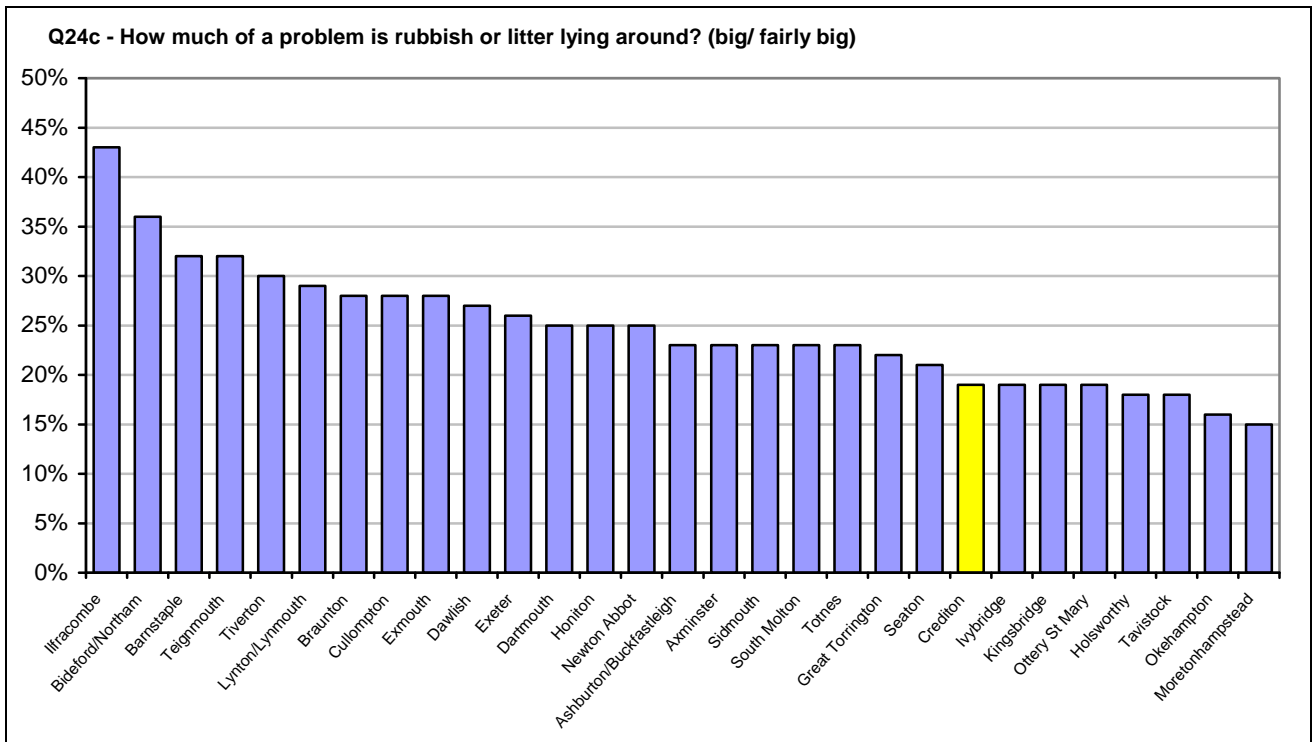
Q24c How much of a problem in your local area is rubbish and litter lying around? (a very big/ fairly big problem)



The graph overleaf for Q8a shows the Crediton DTA with 65% of respondents very/ fairly satisfied with services for keeping land clear of litter or refuse (max 86%; min 51%; national average 58%) which falls on the border of the orange quartile.

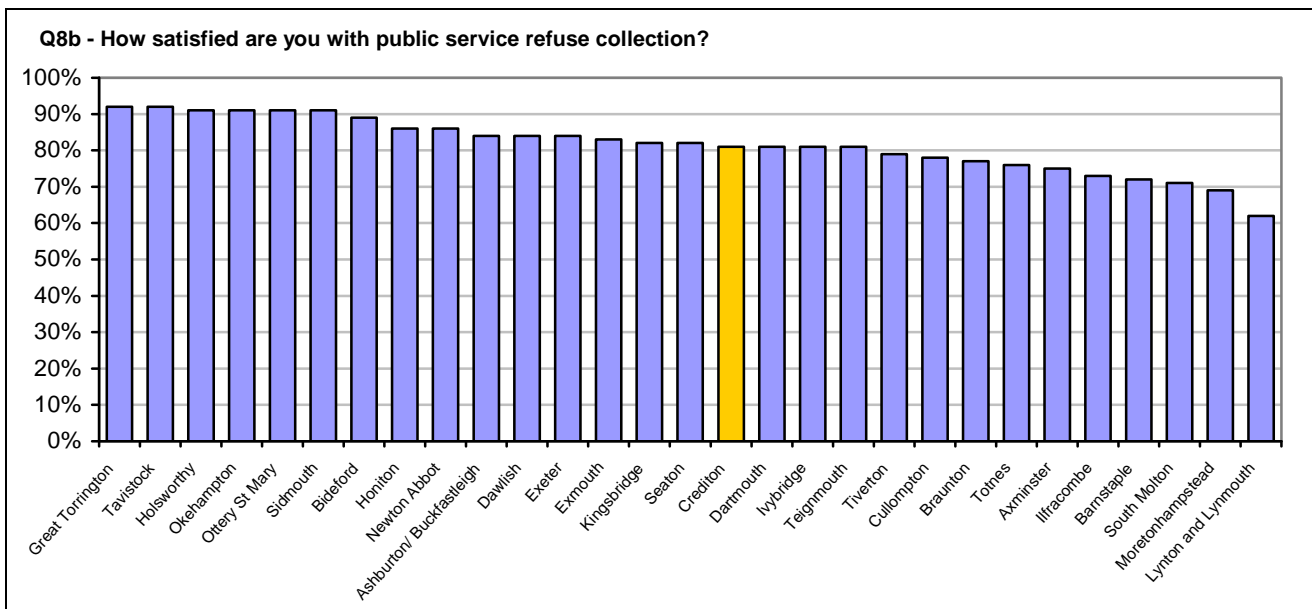


19% of the Crediton DTA respondents see rubbish or litter lying around as a big/ fairly big problem which puts Crediton DTA on the threshold of the yellow quartile for Q24c. (Max; 43%; min: 15%)



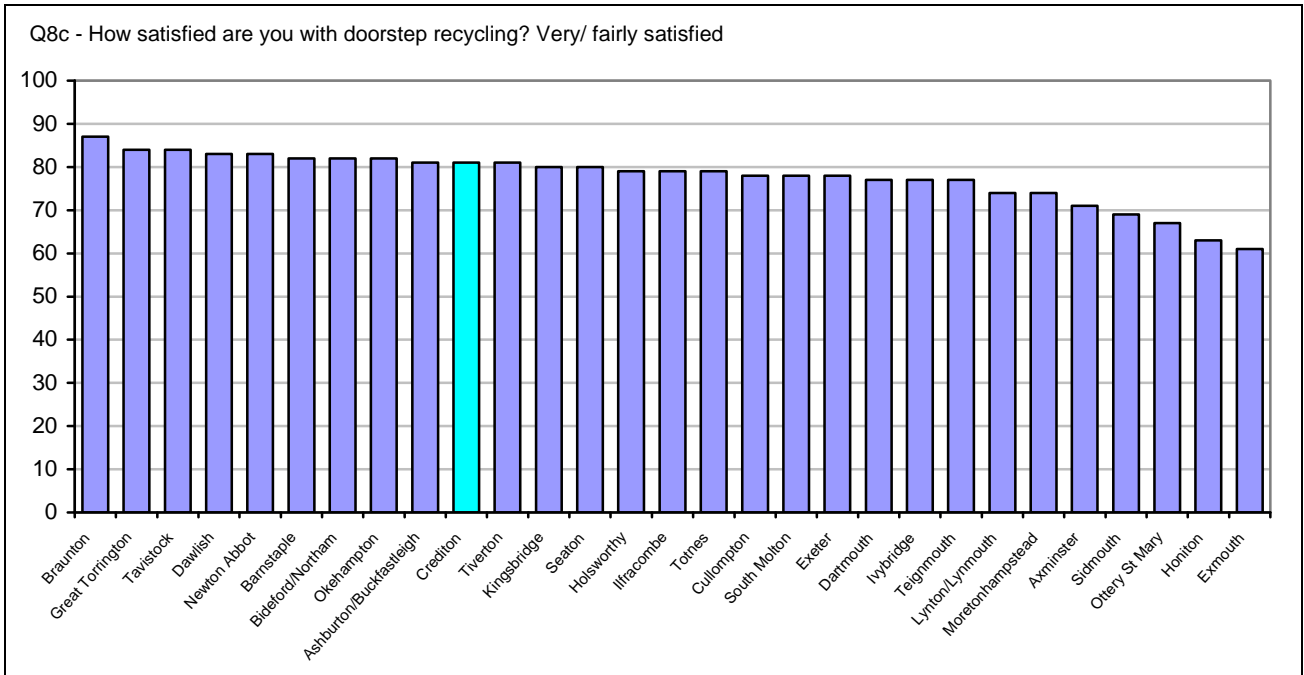
Q8b How satisfied are you with local public services responsible for refuse collection? (very/ fairly satisfied)

The Crediton DTA is in the orange quartile with 81% of people being very/ fairly satisfied. (max 92%; min 62%; national average 77%).



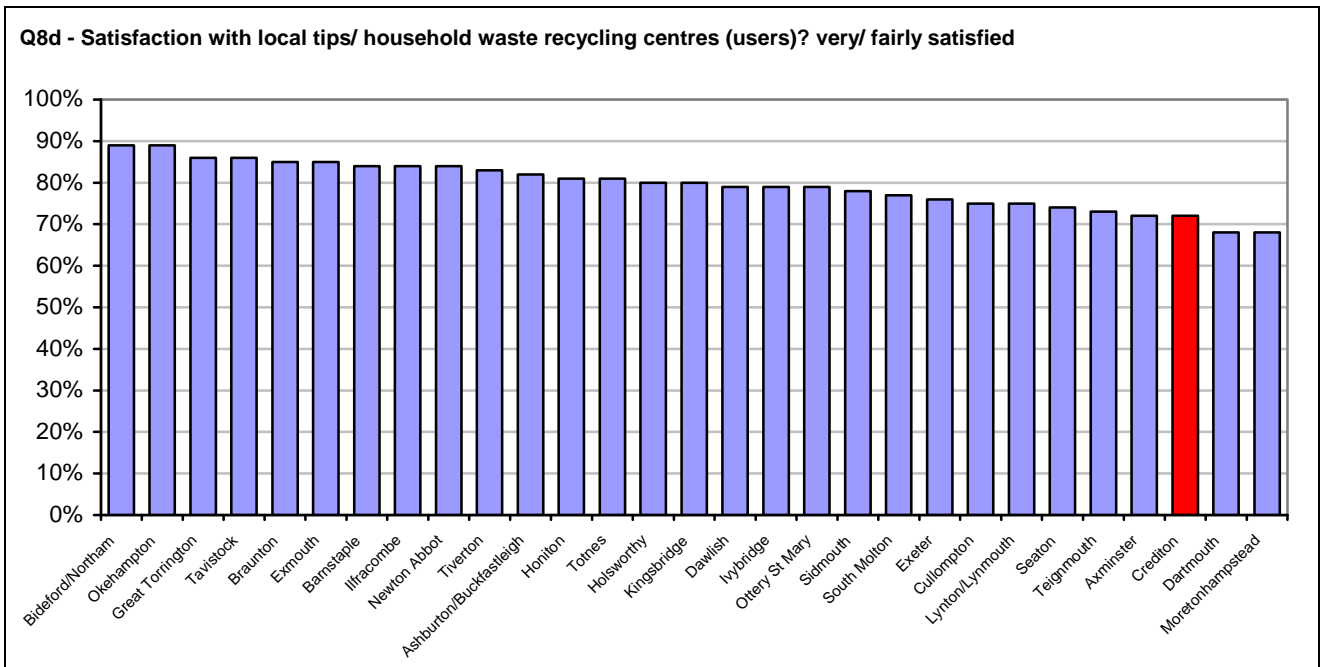
Q8c How satisfied are you with local public services responsible for doorstep recycling? (very/ fairly satisfied)

The Crediton DTA is in the blue quartile with 81% of respondents being very/ fairly satisfied with doorstep recycling (max 87%; min 61%; national average 70%).



Q8d How satisfied are users with local public services responsible for local tips/ household waste recycling centres? (very/ fairly satisfied)

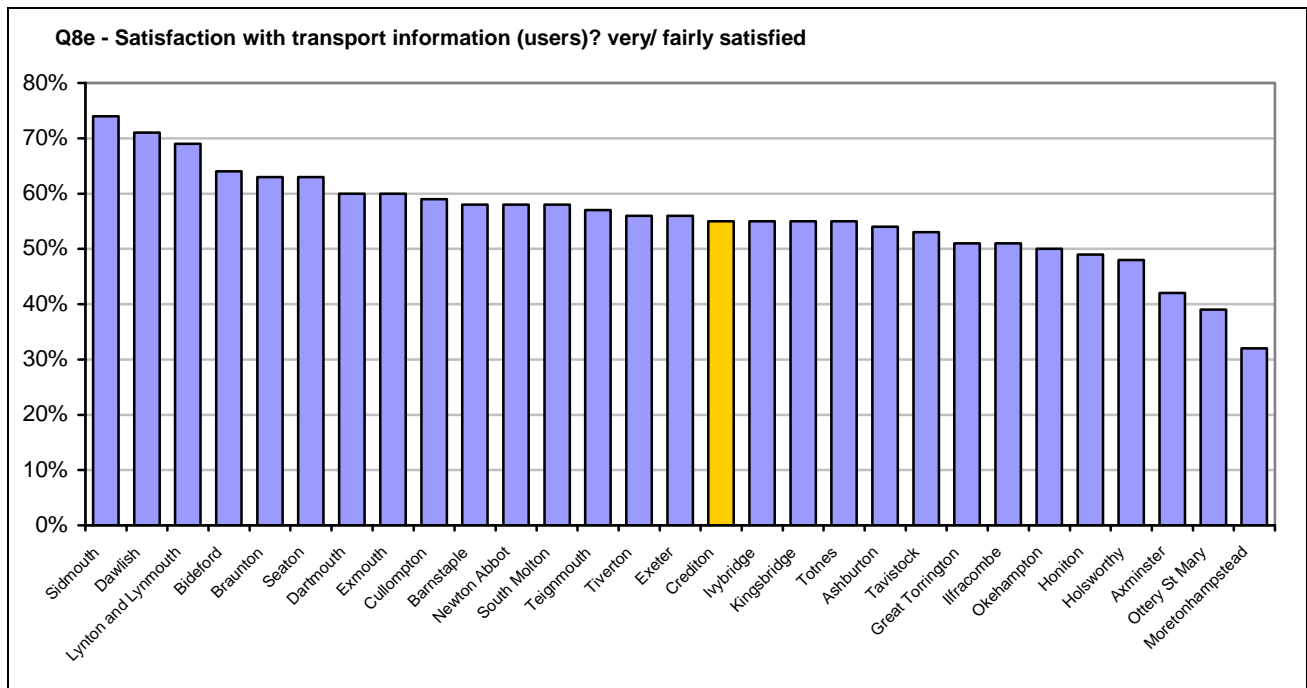
Crediton DTA is in the **red** quartile with 72% of respondents who used the service being very/ fairly satisfied with local tip and household waste recycling centres (max 89%; min 68%; national average 72%).



Q8e How satisfied are users with transport information? (very/ fairly satisfied)

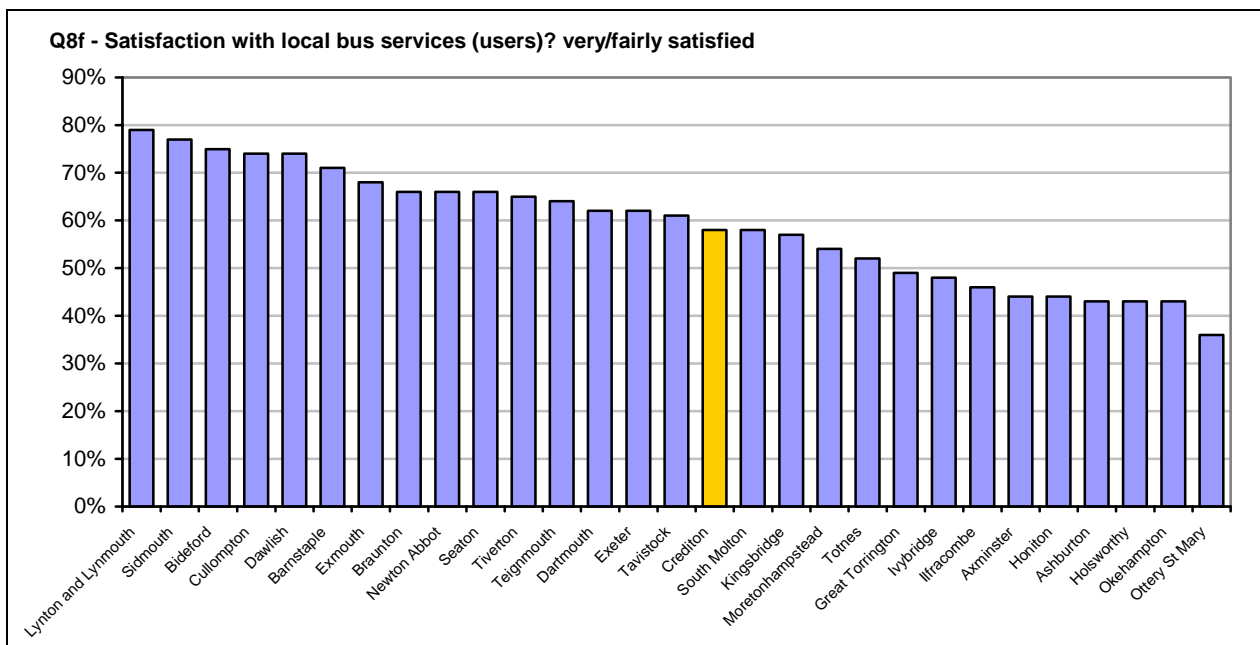
The Crediton DTA is in the **orange** quartile with 55% of respondents who used the service being very/ fairly

satisfied with transport information. (max 74%; min 32%)



Q8f How satisfied are users with local bus services? (very/ fairly satisfied)

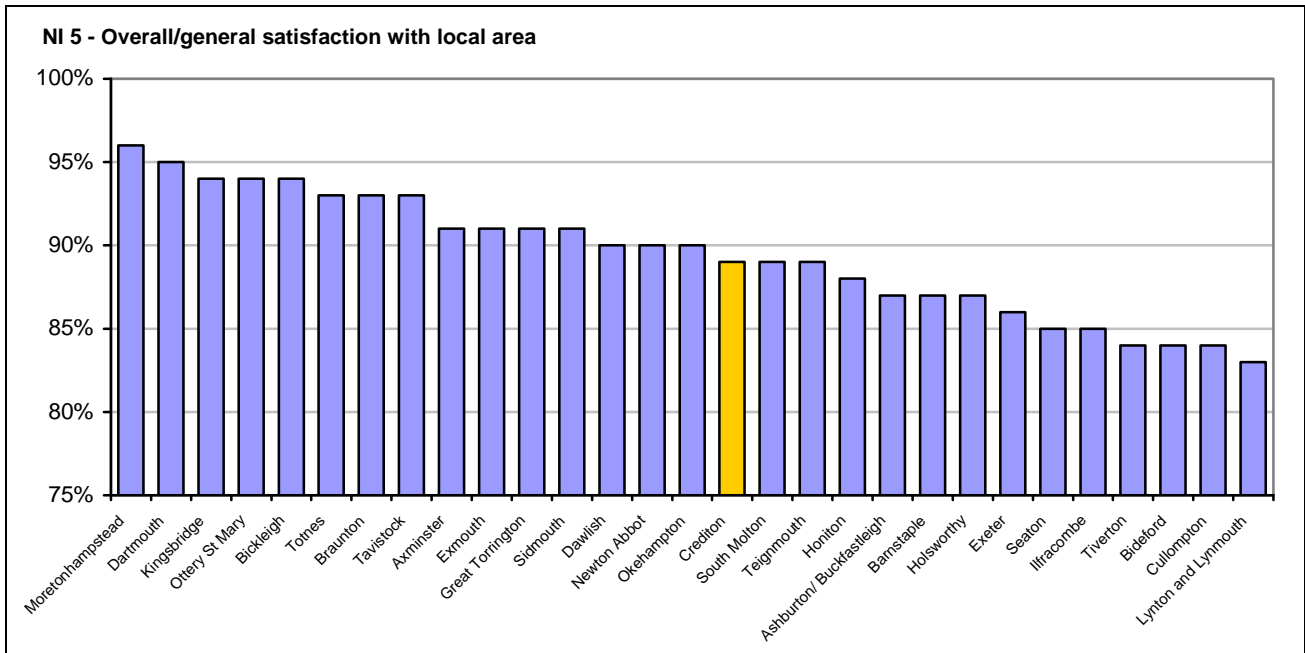
The Crediton DTA is in the orange quartile with 58% of respondents who used the service being very/ fairly satisfied with local bus services. (max 79%; min 36%).



Homes & Housing

Q3 (NI 5) Overall, how satisfied are you with your local area as a place to live? (very/ fairly satisfied)

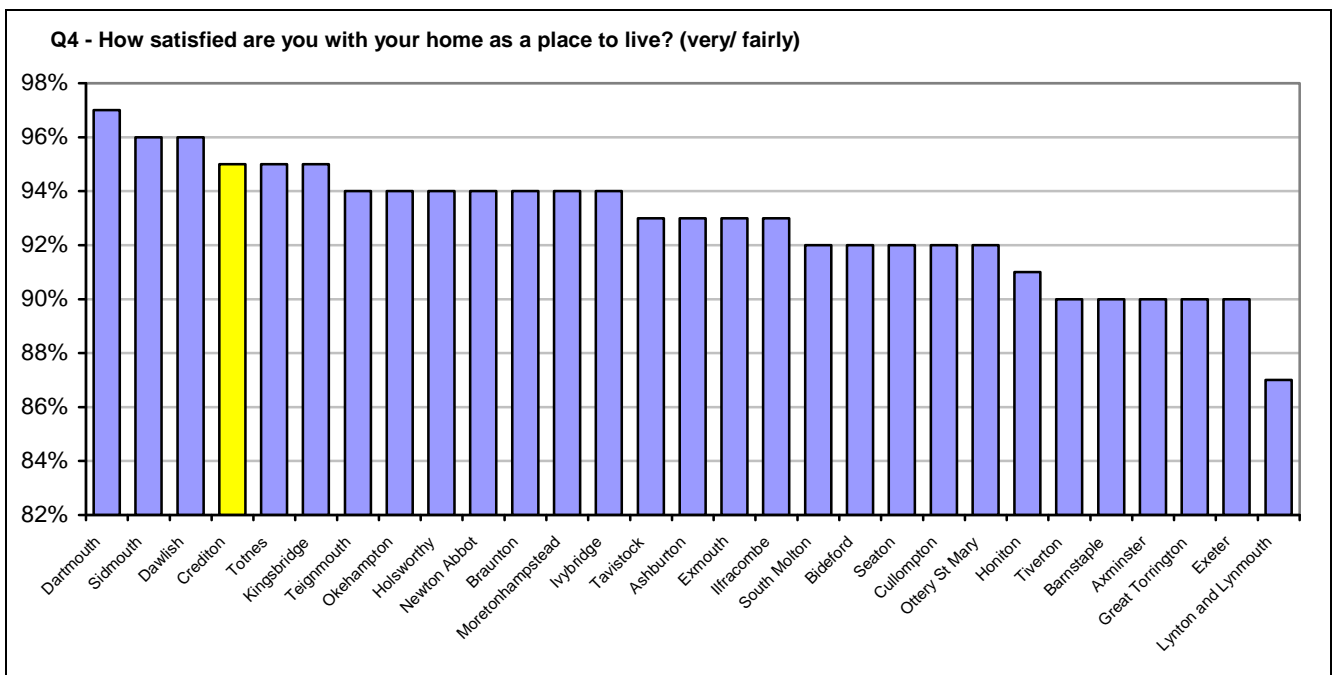
The graph below shows the Crediton DTA falling on the border of the orange quartile with regard to satisfaction with the local area as a place to live. The Crediton DTA has a figure of 89% (max 96%; min 83%; national average 81%)



Q4 – How satisfied are you with your home as a place to live? (very/ fairly satisfied)

The Crediton DTA has one of the highest rates of satisfaction in the county and appears in the yellow quartile. 95% of respondents were either very or fairly satisfied with their home as a place to live (max 97%; min 87%).

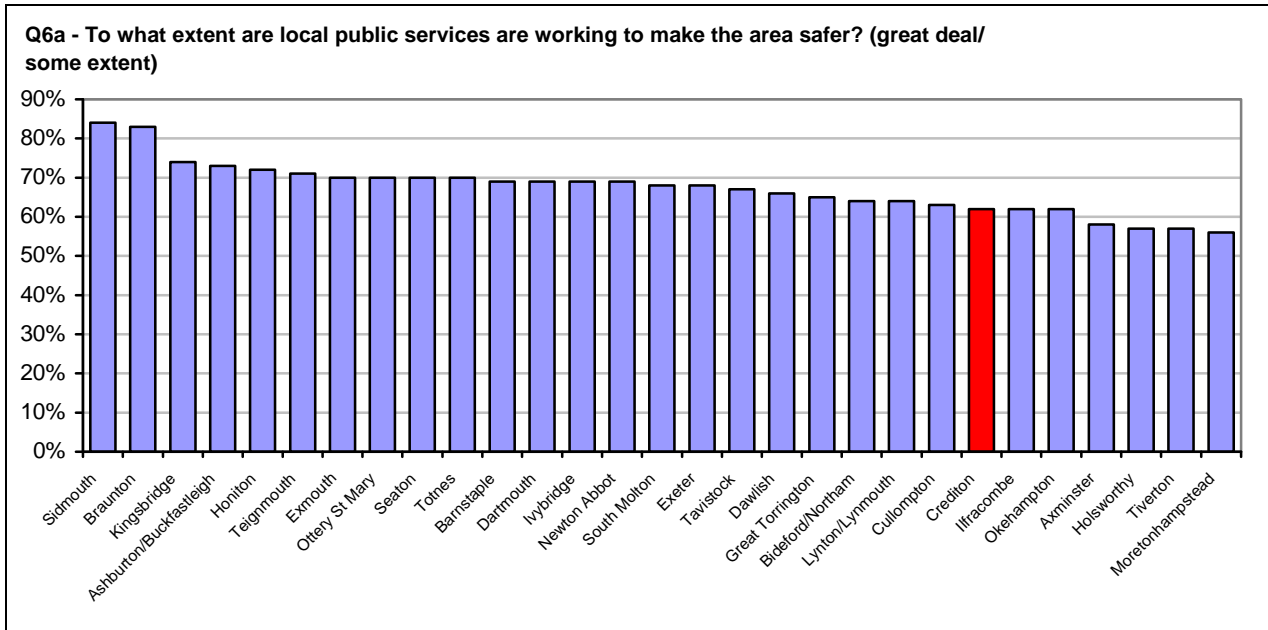
Satisfaction did not vary greatly between the Crediton Parish (97%) and its hinterlands (94%).



A Safer Devon

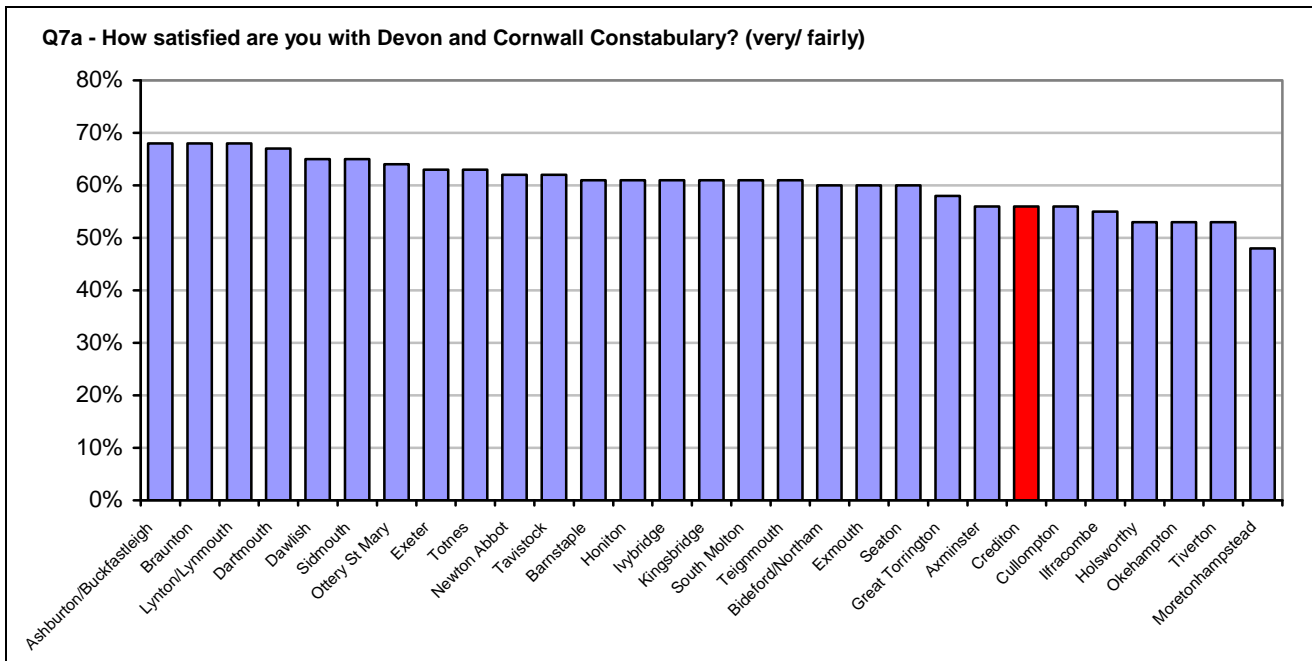
Q6a To what extent are local public services working to make the area safer? (a great deal/ to some extent)

The graph below highlights the Crediton DTA as appearing in the **red** quartile (62%) with respect to whether people think public services are working to make the Crediton DTA a safer place. (max 84%; min 56%)



Q7a How satisfied are you with Devon & Cornwall Constabulary? (very/ fairly satisfied)

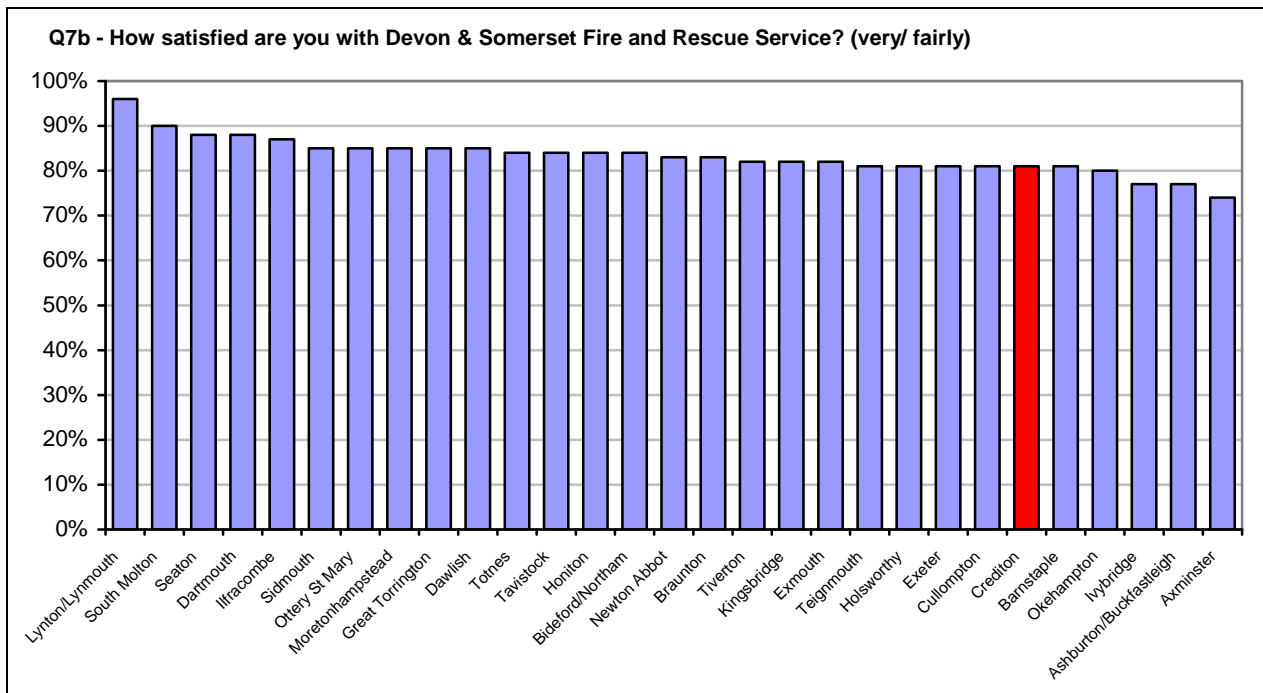
The Crediton DTA appears in the **red** quartile with 56% satisfaction which is comparatively low in Devon. (max 68%; min 48%)



Q7b How satisfied are you with Devon & Somerset Fire and Rescue Service? (very/ fairly satisfied)

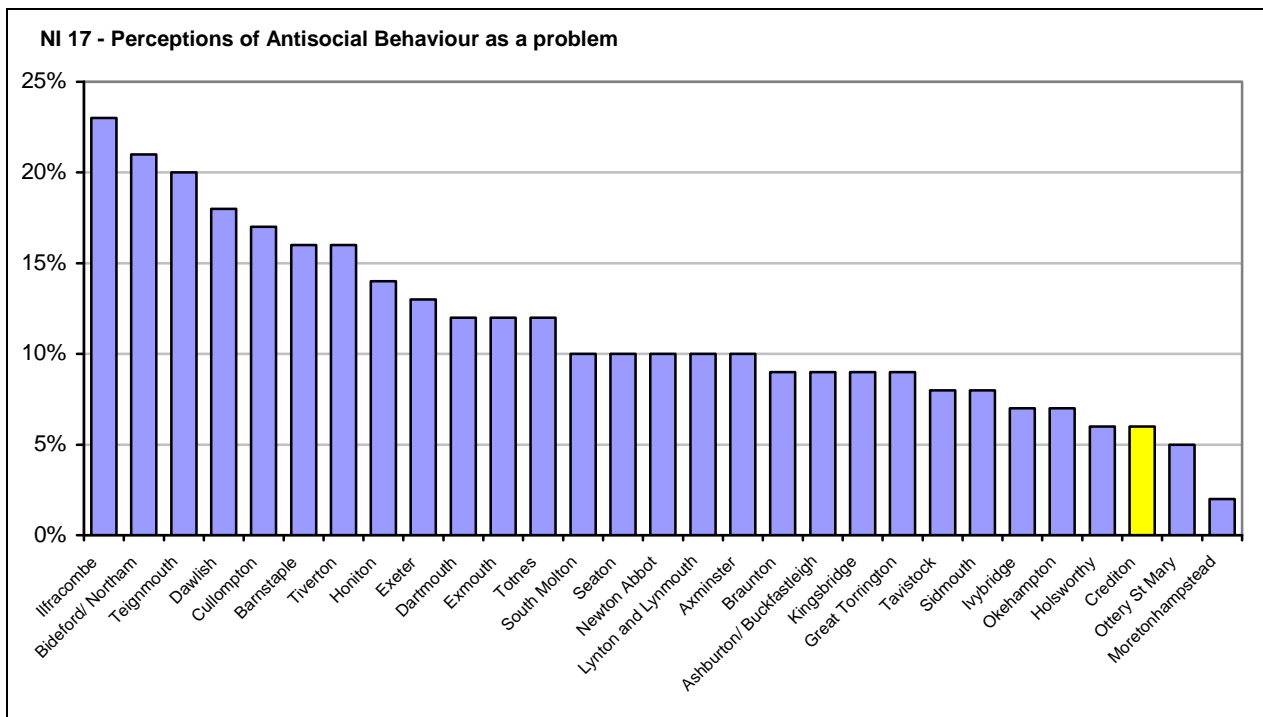
The Crediton DTA has comparatively low satisfaction appearing in the **red** quartile with 81%. (max 96%; min

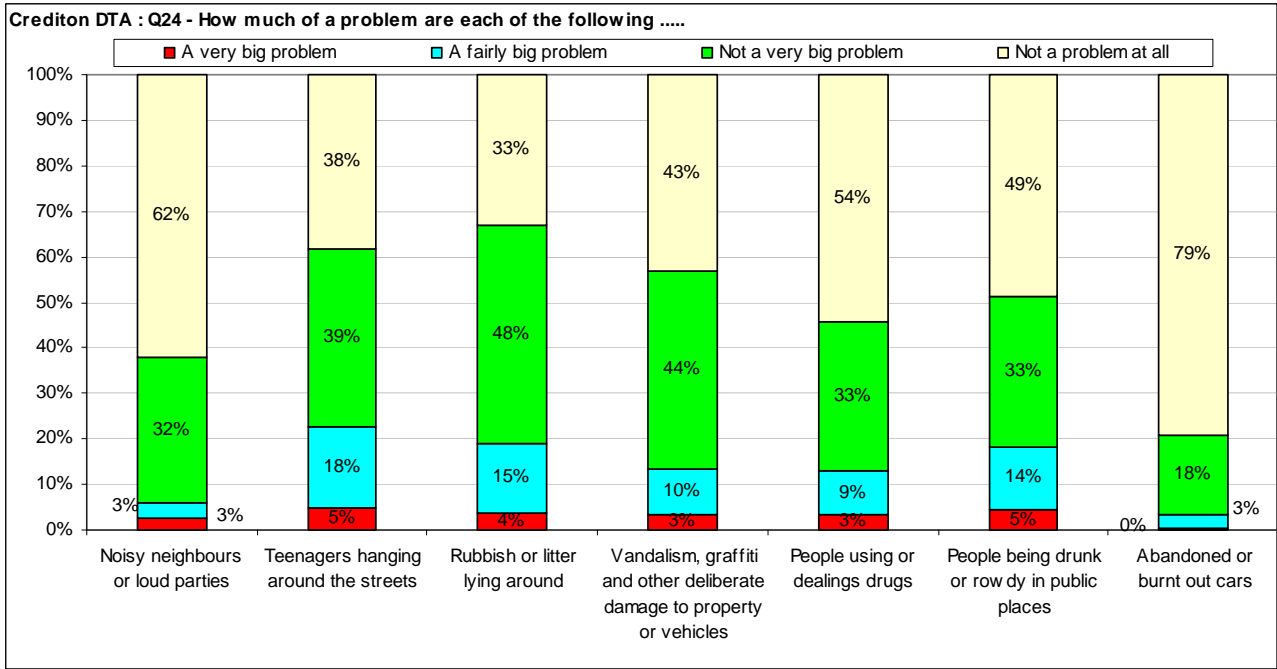
74%)



NI 17 – Perceptions of antisocial behaviour as a very big/ fairly big problem

This national indicator combines several types of antisocial behaviour (ASB) (see labels on second graph below) to give a combined result for the indicator. The Crediton DTA falls into the yellow quartile with only 6% of respondents seeing antisocial behaviour as a very/ fairly big problem. (max 23%; min 2%; national average 19%)





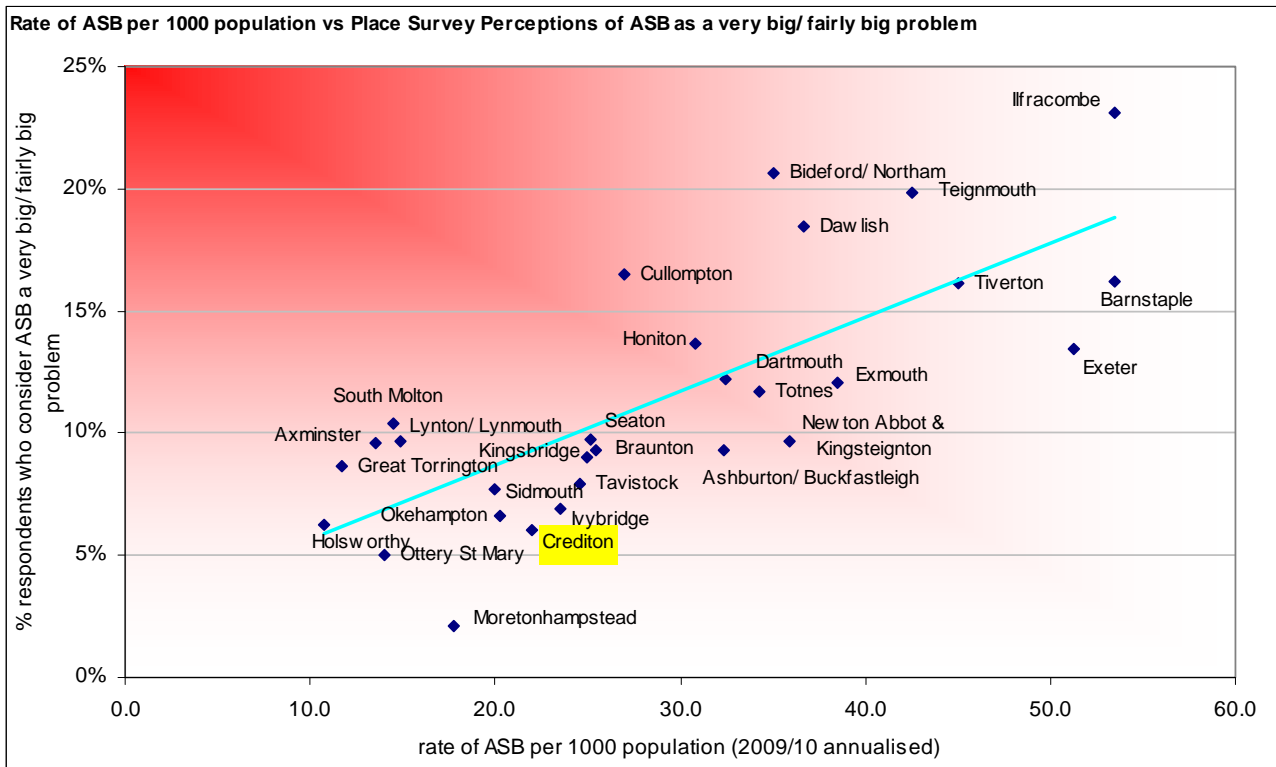
Perceptions of ASB and rates of ASB incidents

The following scatter chart shows the annualised 2009/10 rate (per 1000 people) of antisocial behaviour in each DTA against the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem.

The chart shows a comparatively strong relationship between the rate of ASB and perception of ASB as a problem. In general lower rates of ASB corresponded with comparatively lower proportions of respondents seeing ASB as a problem. None of the DTAs fall into the upper left or lower right quadrants which would indicate comparatively large discrepancies between the real life situation of ASB (as reported to the Police) and their perceptions of ASB.

Crediton DTA lies in the lower left quadrant. Compared with other DTAs it has a below average (blue quartile) rate of ASB and its perception of ASB as a problem is also comparatively low (yellow quartile). Other DTAs with similar rates of ASB to Crediton DTA have only slightly higher perception of ASB as a problem.

* based on January to June 2009 Police primary qualifier

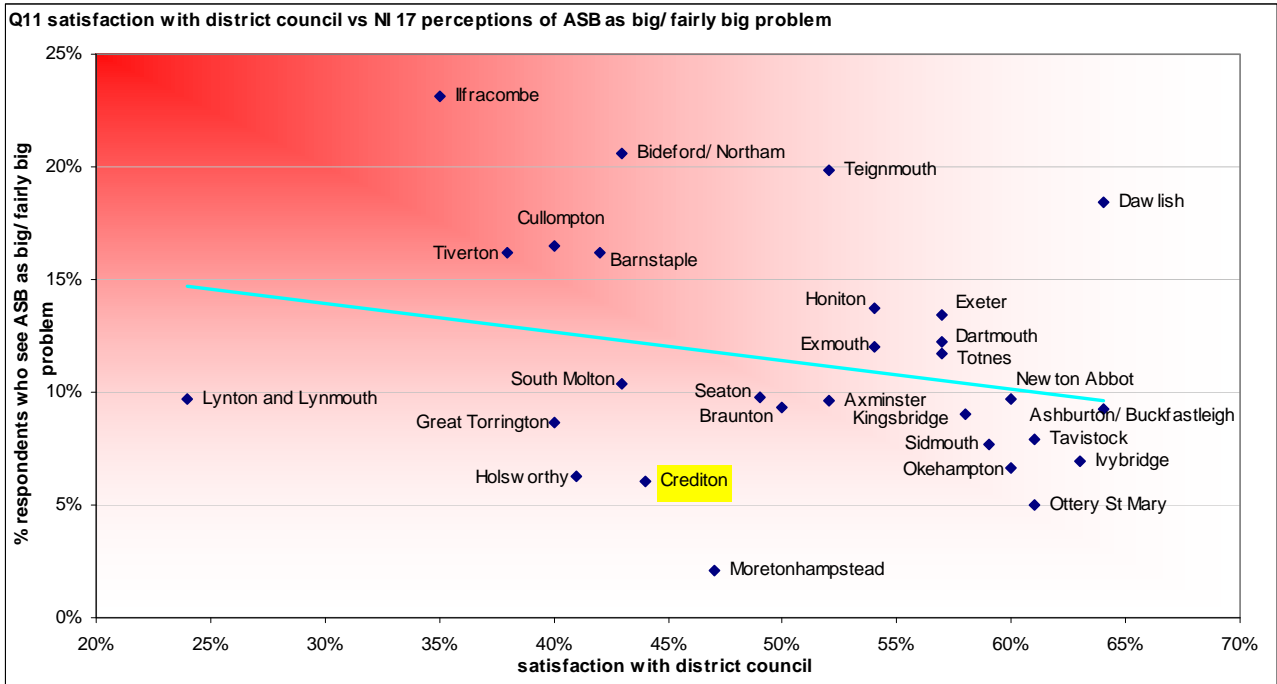


Perceptions of ASB and satisfaction with the district council

The following scatter graph shows the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem against the proportion of the DTA who were either very/ fairly satisfied with their district council.

The chart shows that as satisfaction increases the perception of ASB as a problem falls. Most DTAs however fall into the bottom right quadrant which shows comparatively high satisfaction with their district council and comparatively low perception of ASB as a problem.

Crediton DTA falls into the lower central area of the chart indicating comparatively low satisfaction (44% - orange quartile) with Mid Devon District Council but a comparatively low proportion of respondents believing ASB to be a big/ fairly big problem (6% - yellow quartile). Other DTAs with similar perceptions of ASB as a problem have however higher satisfaction with their council e.g. Okehampton DTA and Ottery St Mary DTA and in some cases lower satisfaction with their district council e.g. Holsworthy DTA.

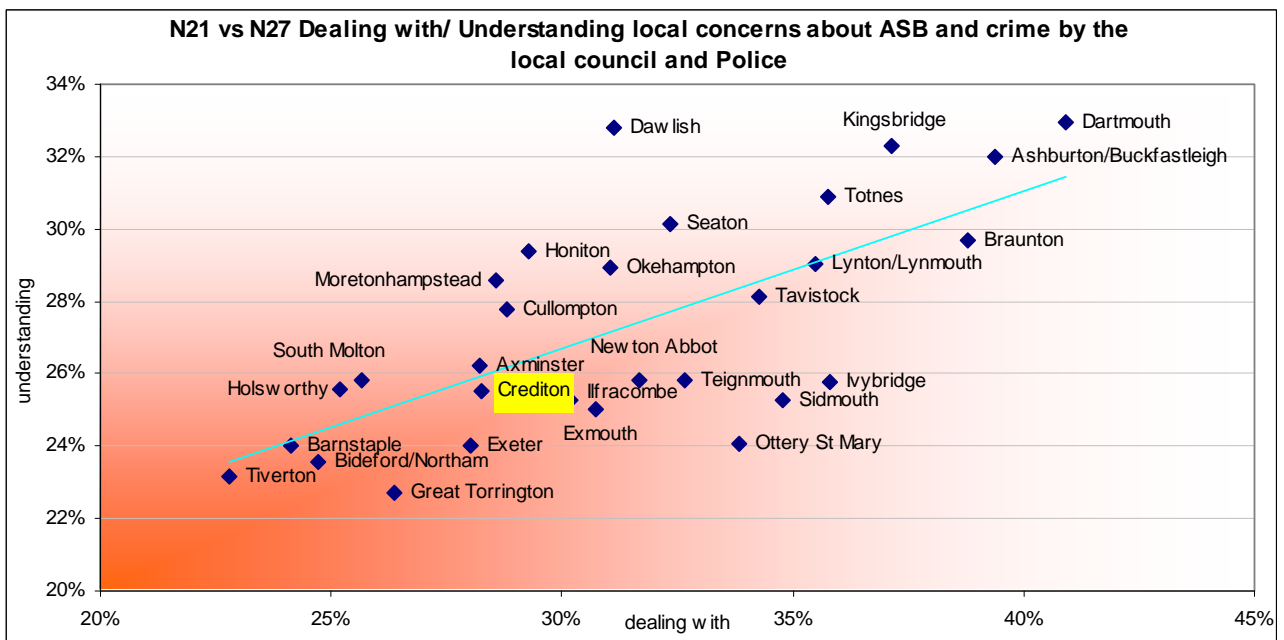


NI 21 – Dealing with local concerns about anti social behaviour and crime the by the local council and police (strongly agree/ tend to agree)

NI 27 - Understanding of local concerns about antisocial behaviour and crime by the local council and Police (strongly agree/ tend to agree)

With respect to NI 21, the Crediton DTA falls into the **red** quartile with 28% of respondents strongly / tending to agree that the local council and Police are dealing with concerns about ASB (min 23%; max 41%; national average 27%).

NI 27 sees the Crediton DTA falling into the **orange** quartile with 26% of respondents strongly / tending to agree that the local council and Police understand their concerns about ASB (min 23%; max 33%; national average 25%).

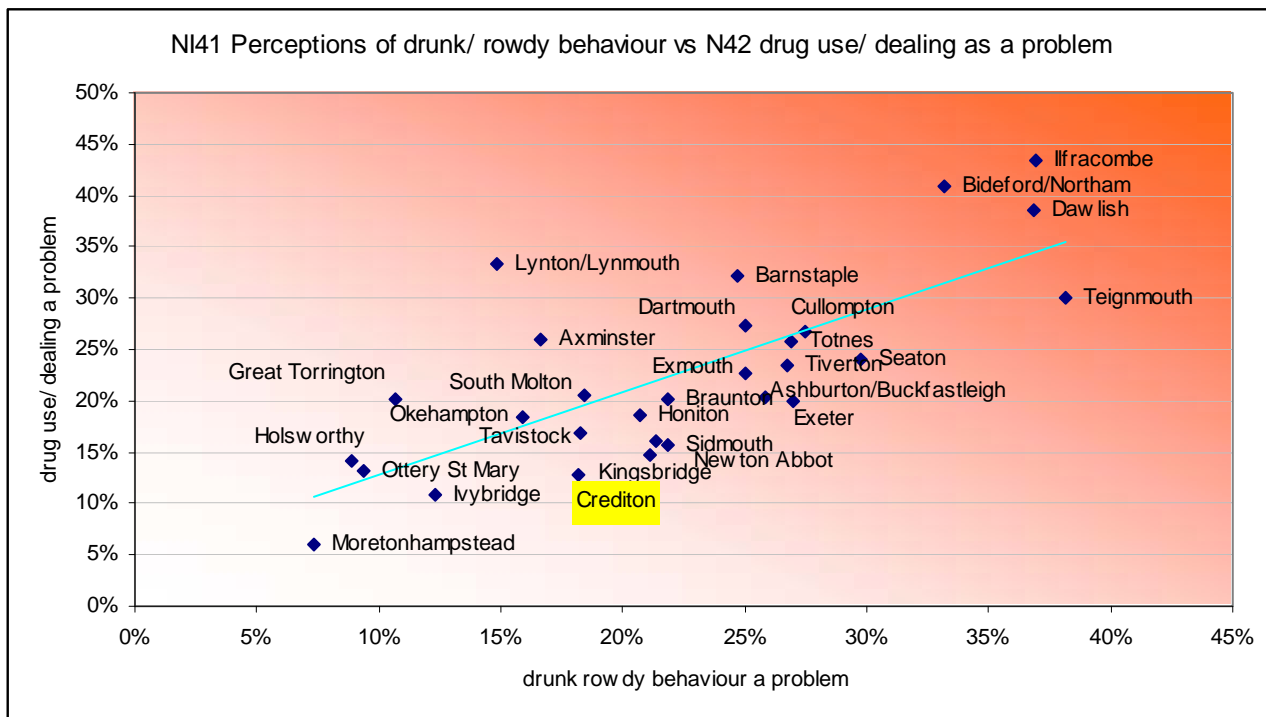


NI 41 – Perceptions of drunk or rowdy behaviour as a problem (very big/ fairly big problem)

NI 42 –Perceptions of drug use or dealing as a problem (very big/ fairly big problem)

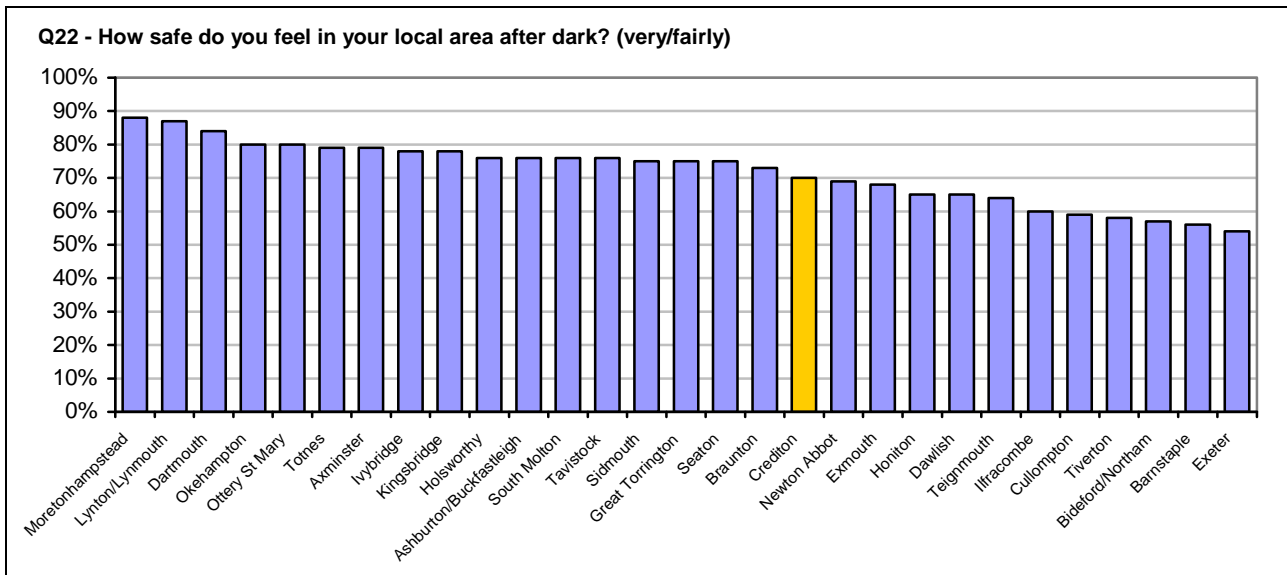
With respect to NI 41, the Crediton DTA falls into the orange quartile with 18% of respondents thinking that drunk or rowdy behaviour is a very big/ fairly big problem in the Crediton DTA (min 7%; max 38%; national average 28%). Unsurprisingly, the hinterlands have a considerably more favourable perception of this with 8% of hinterland respondents seeing it as a problem compared with 34% of respondents in Crediton Parish.

NI 42 sees the Crediton DTA falling into the yellow quartile with comparatively good results. 13% of respondents think that drug use or dealing is a very big/ fairly big problem in the Crediton DTA. (max 43%; min 7%; national average 29%) The hinterlands have a considerably better perception of this with 6% of hinterland respondents seeing it as a problem compared with over 20% in Crediton Parish.



Q 22 How safe do you feel in your local area after dark? (very/ fairly safe)

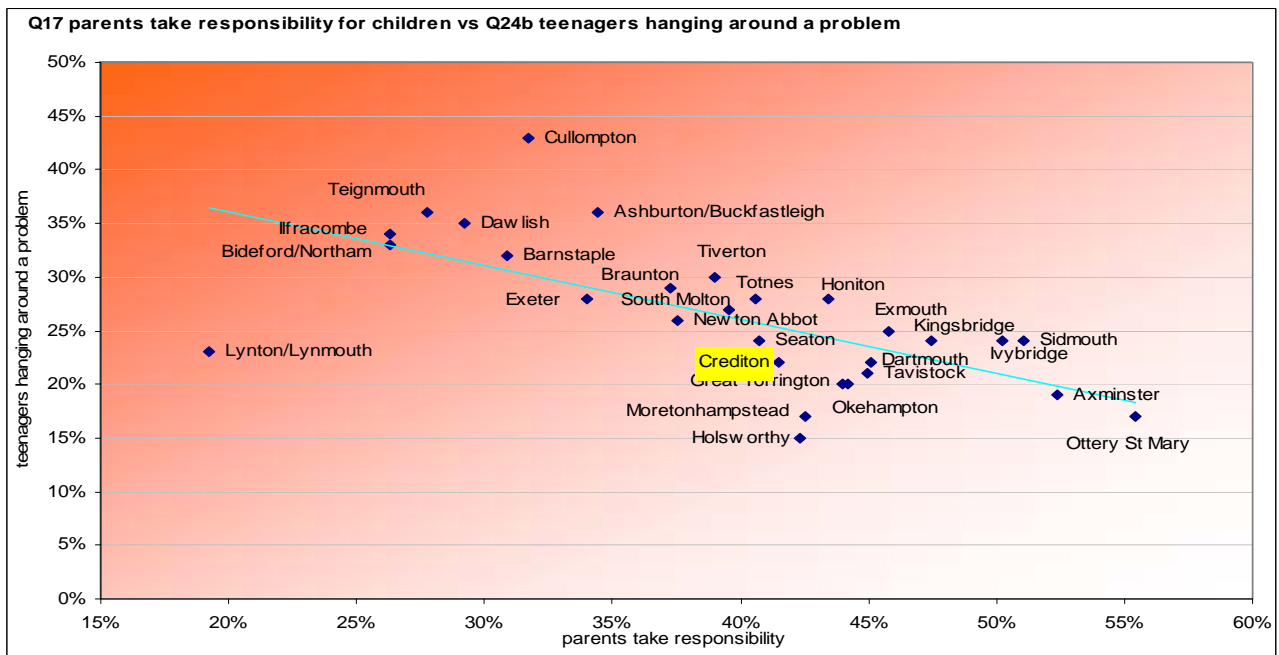
Respondents in the Crediton DTA feel comparatively less safe than in the other DTAs and results placed them in the orange quartile. 70% of respondents felt very/ fairly safe in their local area after dark (range: 54% to 88%).



Q 17 – To what extent do you agree that in your local area, parents take enough responsibility for the behaviour of their children? (definitely agree/ tend to agree)

Q 24b – How much of a problem are teenagers hanging around the streets? (a very / fairly big problem)

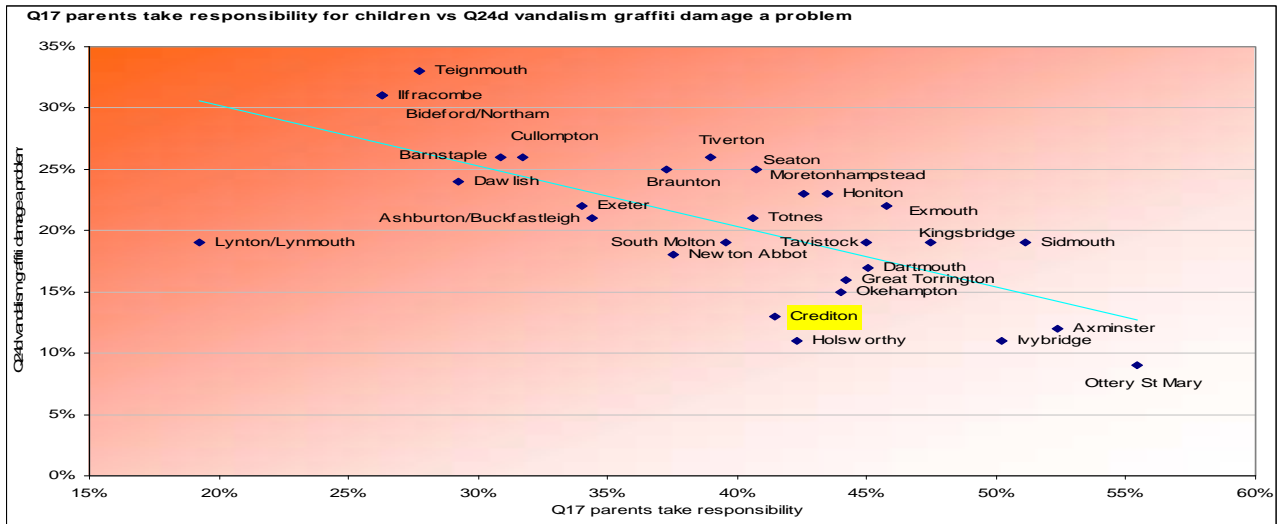
The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that teenagers hanging around the street is a problem. The Crediton DTA appears in the blue quartile for both areas. Q17 sees 41% of respondents in the Crediton DTA feeling that parents take enough responsibility for their children’s behaviour (max: 55% min 19%) and Q24b sees 22% of respondents in the Crediton DTA feeling that teenagers hanging around the streets is a very/ fairly big problem (max: 43% min 15%).



Q 24d – How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles? (a very / fairly big problem)

The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that vandalism, graffiti and other deliberate damage is a problem. The Crediton DTA appears in

the **yellow** quartile with 13% of respondents feeling that vandalism, graffiti and deliberate damage is a very/ fairly big problem (max: 33% min 9%).



Strong and Inclusive Communities

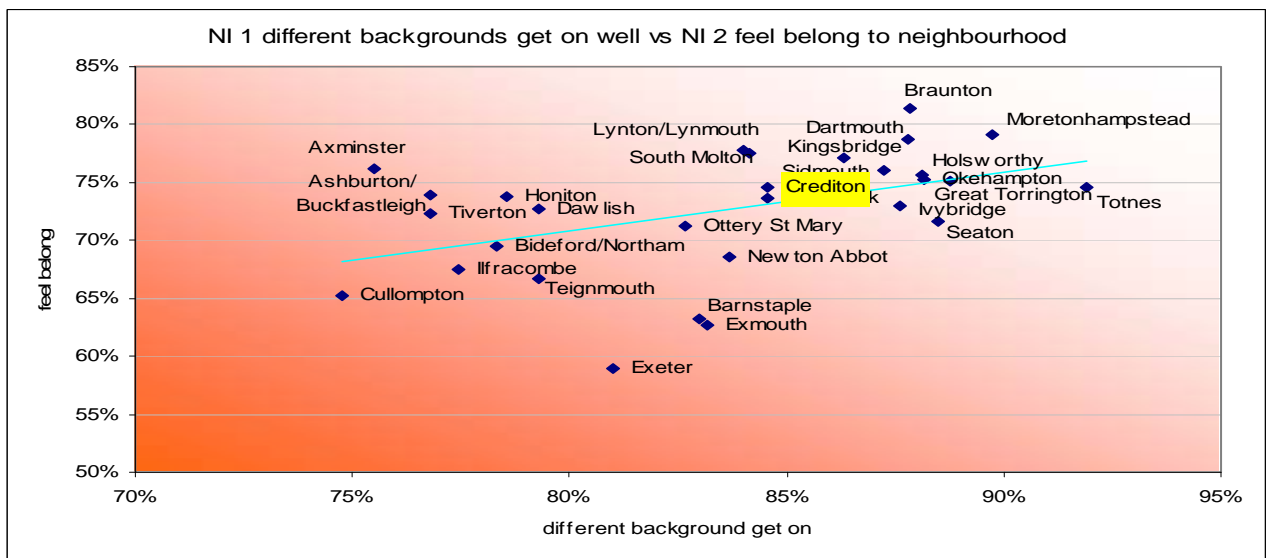
NI 1 % people who believe that people from different backgrounds get on well together in their local area (definitely agree/ tend to agree).

NI 2 % who feel that they belong to their neighbourhood (very strongly/ fairly strongly).

The scatter graph below shows the Crediton DTA in the **blue** quartile for NI 1 with 85% of respondents definitely agreeing / tending to agree that people from different backgrounds get on well together in their local area (max 92%; min 75%).

Crediton is also in the **blue** quartile for NI 2 with 75% of respondents feeling very strongly/ fairly strongly that they belong to their neighbourhood (max 81%; min 59%)

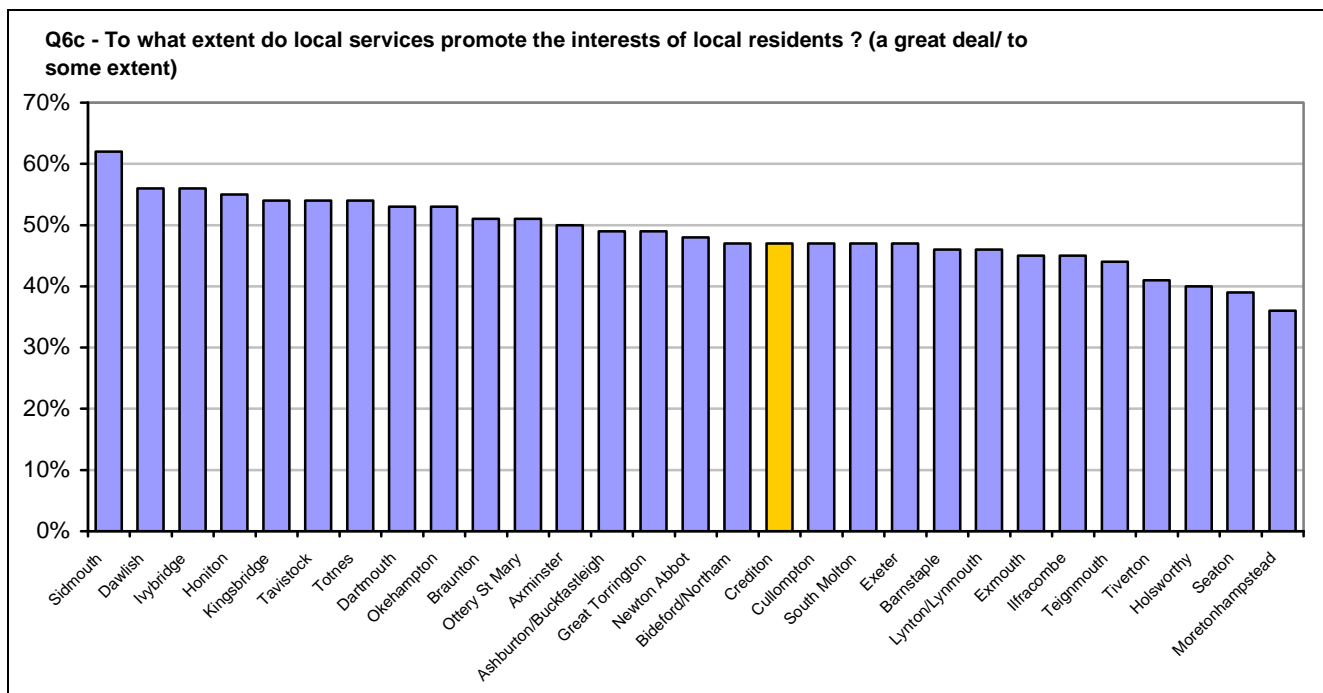
When looking at Crediton Parish and comparing it with its hinterlands, the parish has with respect to both NIs had lower positive responses. With regard to NI 1 – 78% of people in the Crediton Parish compared with 88% in the hinterlands thought that people from different backgrounds got on well in the local area. NI 2 – saw a greater difference with 65% of people in Crediton Parish feeling that they belonged to their neighbourhood and 80% in the hinterland.



Q6c To what extent do local public services promote the interests of local residents? (a great deal/ to some extent)

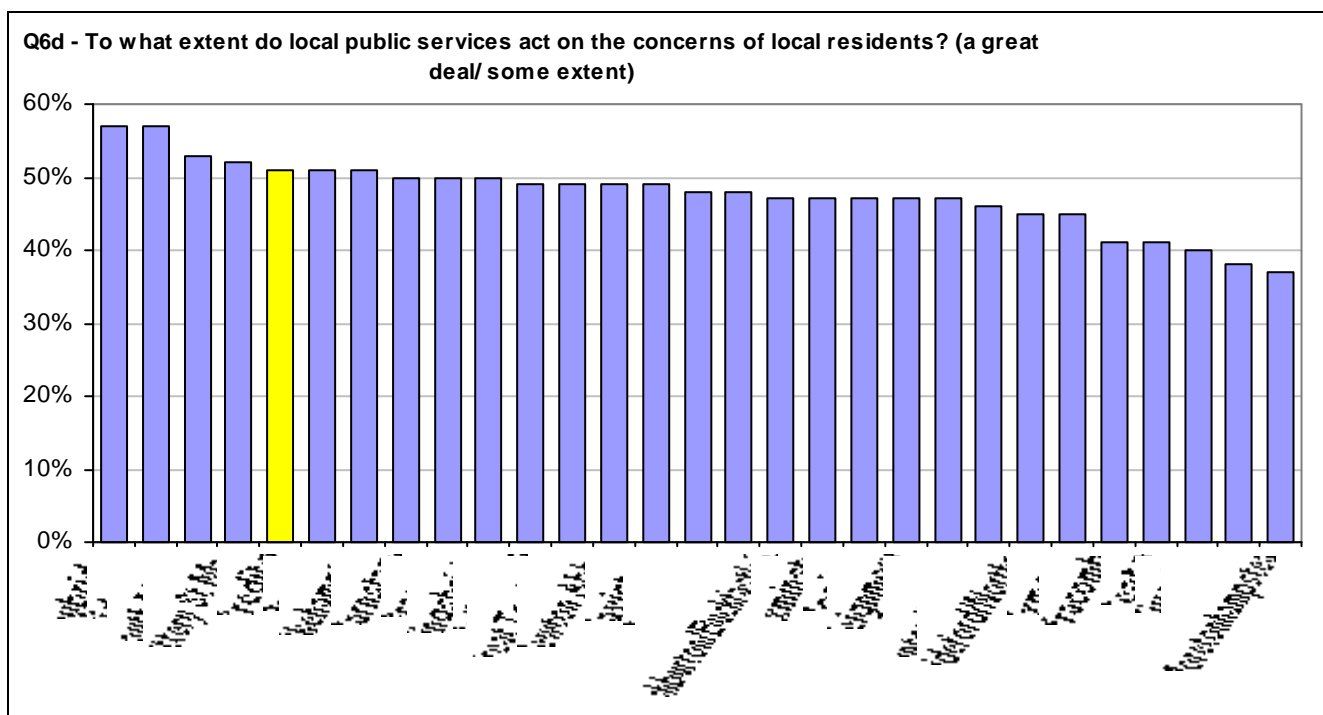
The graph below shows the Crediton DTA falling in the **orange** quartile with 47% of respondents feeling that

local public services promote the interests of local residents to a great deal/ to some extent (max 62%; min 36%).



Q6d To what extent do local public services act on the concerns of local residents? (a great deal/ to some extent)

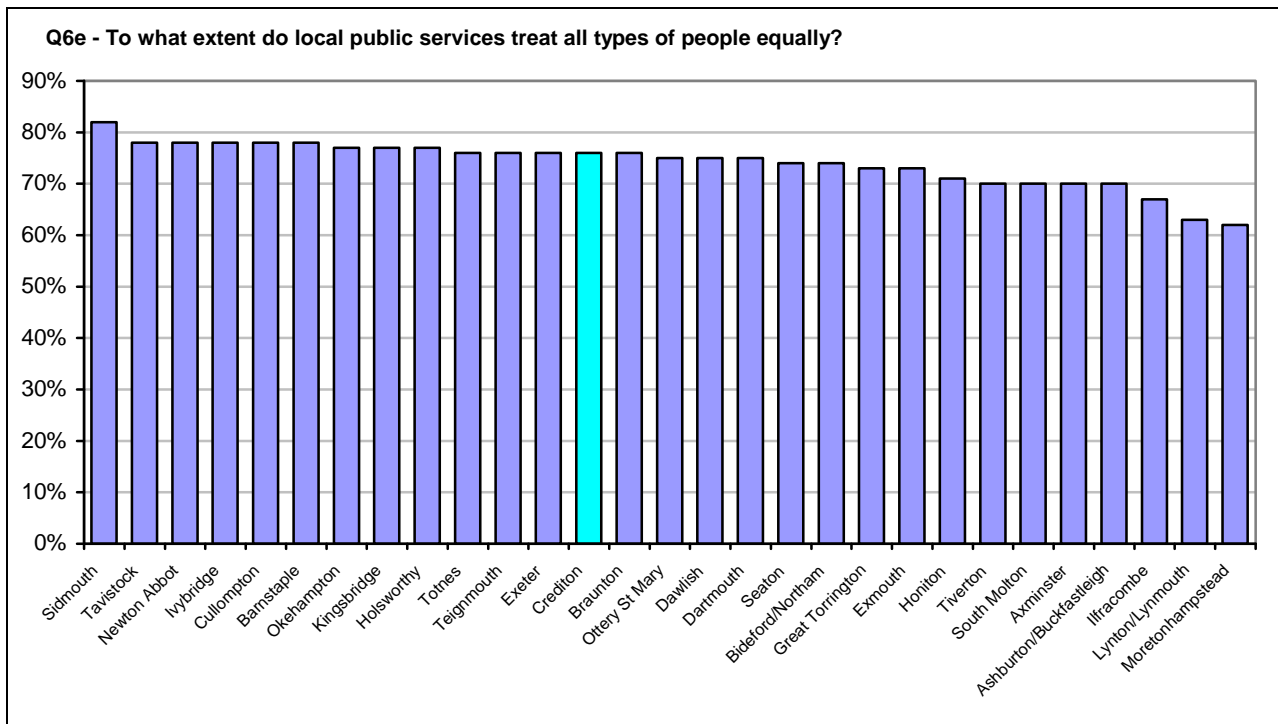
The CREDITON DTA falls in the yellow quartile with 51% of respondents feeling that local public services act on the concerns of local residents a great deal/ to some extent. (max 57%; min 37%)



Q6e To what extent do local public services treat all types of people equally? (a great deal/ to some extent)

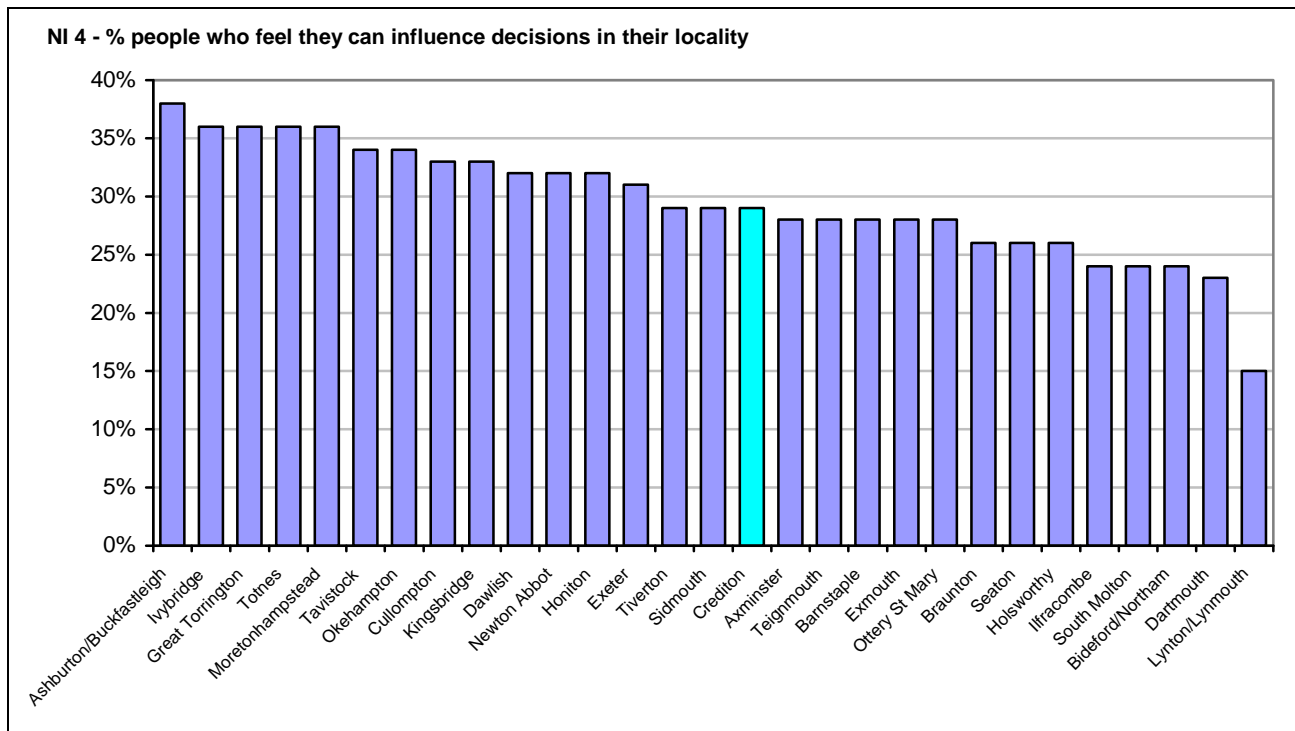
The CREDITON DTA falls in the blue quartile with 76% of respondents feeling that public services treat people

equally. (max 82%; min 62%)



Q13 / NI 4 % people who feel they can influence decisions in their locality (definitely agree/ tend to agree)

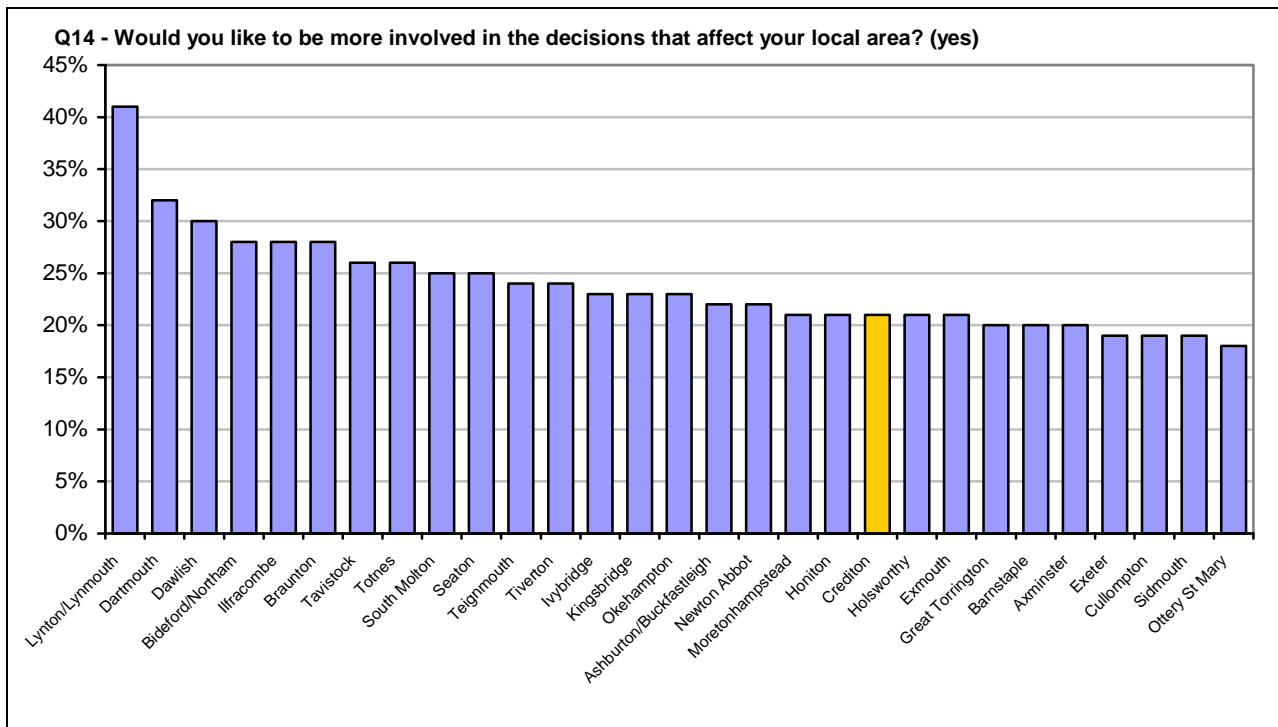
The graph below shows the Crediton DTA falling into the blue quartile with 29% of respondents definitely/ tending to agree that they feel they could influence decisions in their locality. (max 38%; min 15%).



Q14 Would you like to be more involved in the decisions that affect your local area? (yes)

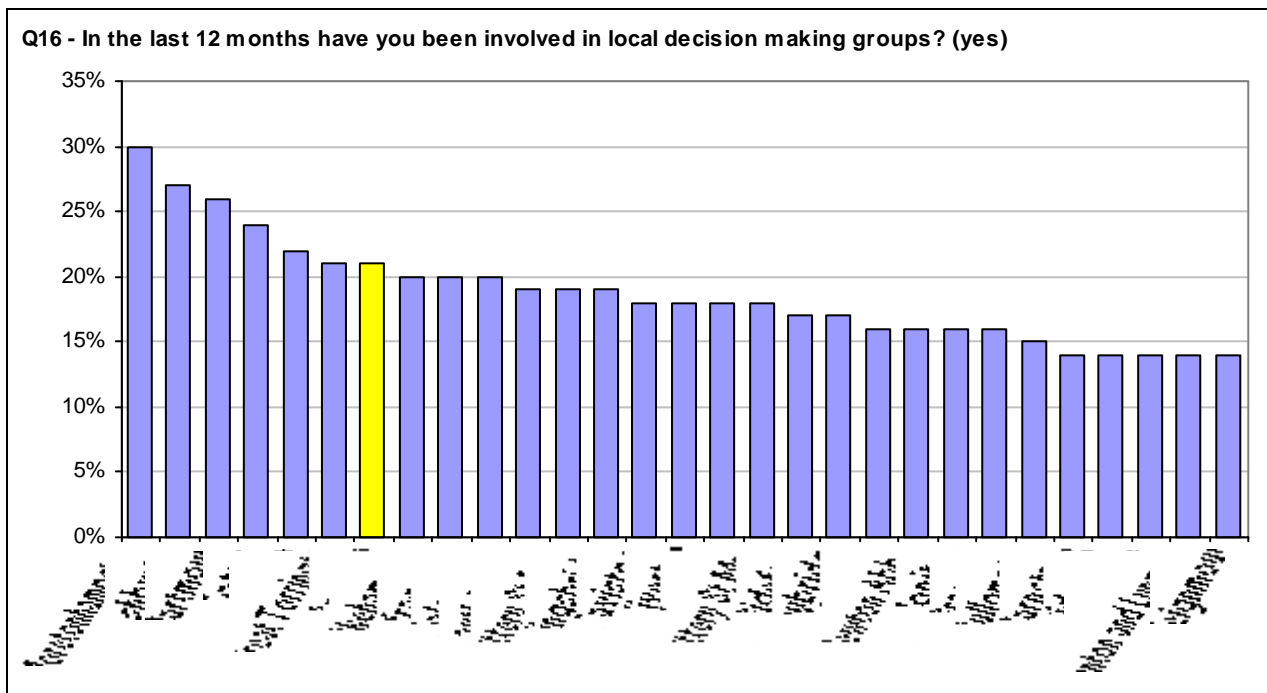
The Crediton DTA falls in the orange quartile with 21% of respondents saying they would like to be more

involved in decision making. (max 41%.; min18%; national average 26%)



Q16 In the past 12 months have you been involved in decision making? (yes)

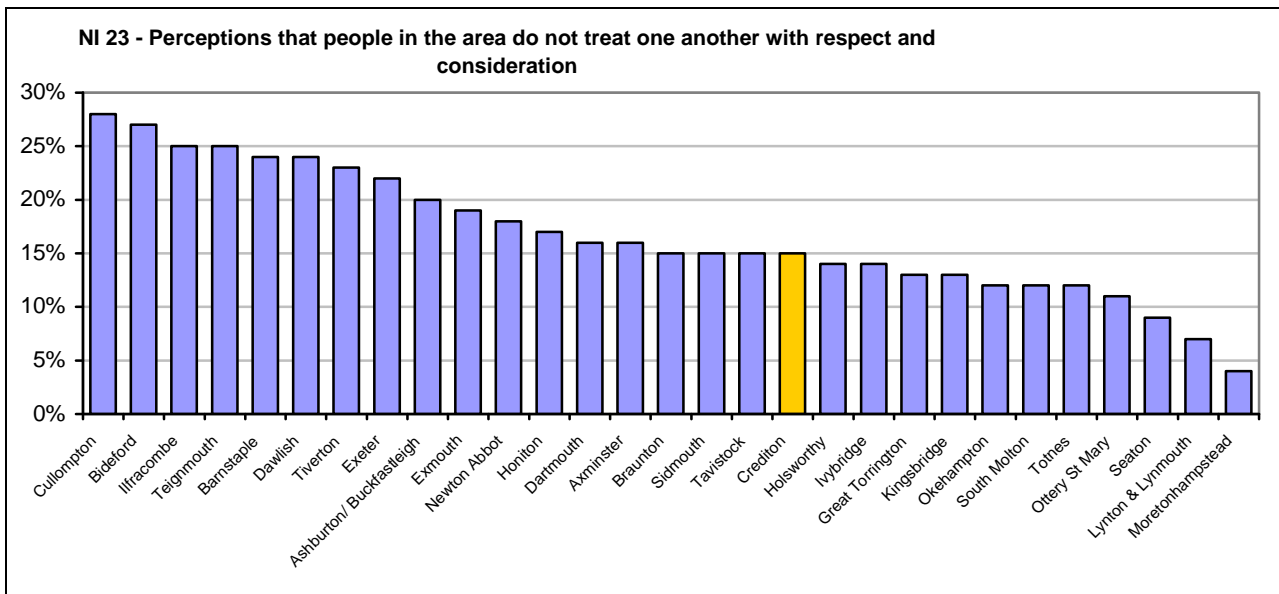
The Crediton DTA falls in the **yellow** quartile with 21% of respondents saying they had been involved in decision making within the previous 12 months. (max 30%; min 14%).



NI 23 Perceptions that people in the area do not treat one another with respect and consideration (a

very big problem/ a fairly big problem)

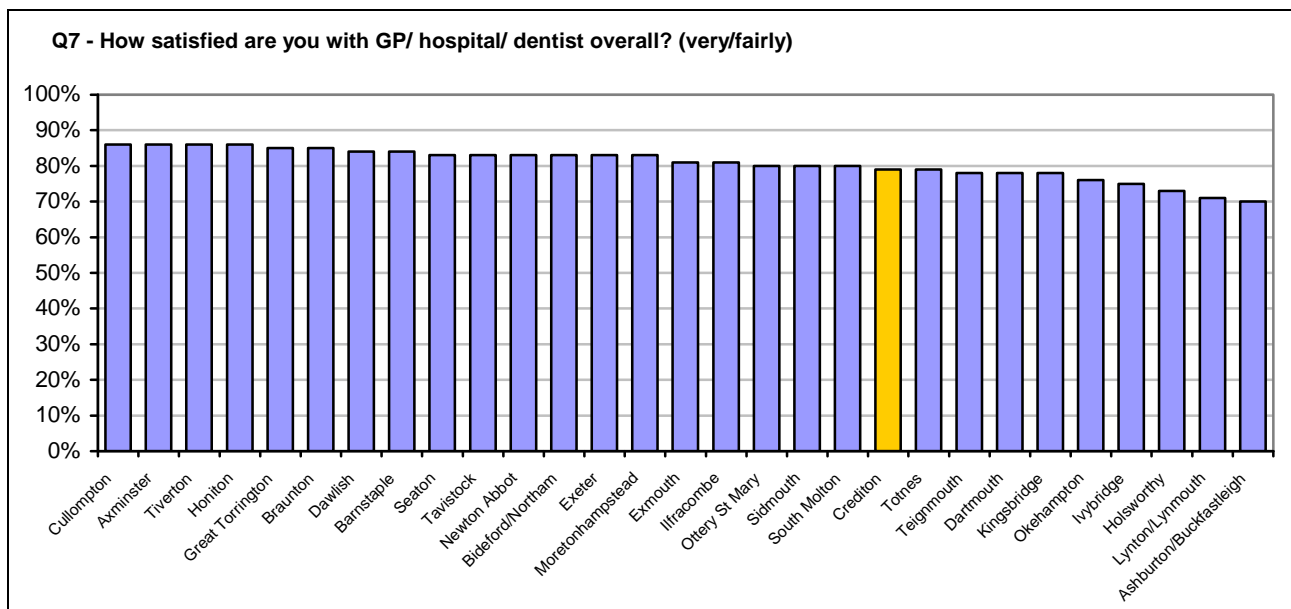
The Crediton DTA falls in to the **orange** quartile with 15% respondents thinking it is a very big/ fairly big problem that people in the area do not treat one another with respect and consideration (max 28%; min 4%; national average 30%).



Health and Wellbeing

The following graph is a composite of the satisfaction respondents had with GPs/ the local hospital and dentist.

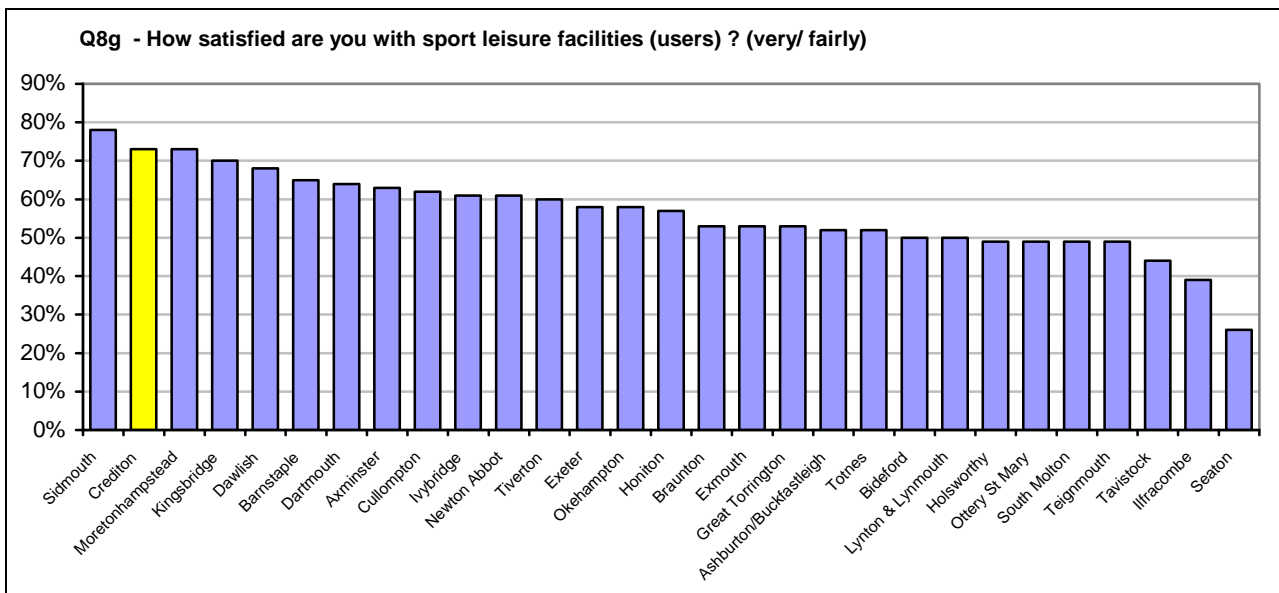
Satisfaction with GPs was in the **blue** quartile with 89% (range 84% to 94%) and the dentist was in the **orange** quartile with 69% (range 42% to 83%). Local hospital satisfaction was in the **red** quartile with 80% (range 74% to 93%). Overall satisfaction averaged at 79% which put the Crediton DTA in the **orange** quartile (range 70% to 86%).



Inspiring Young People

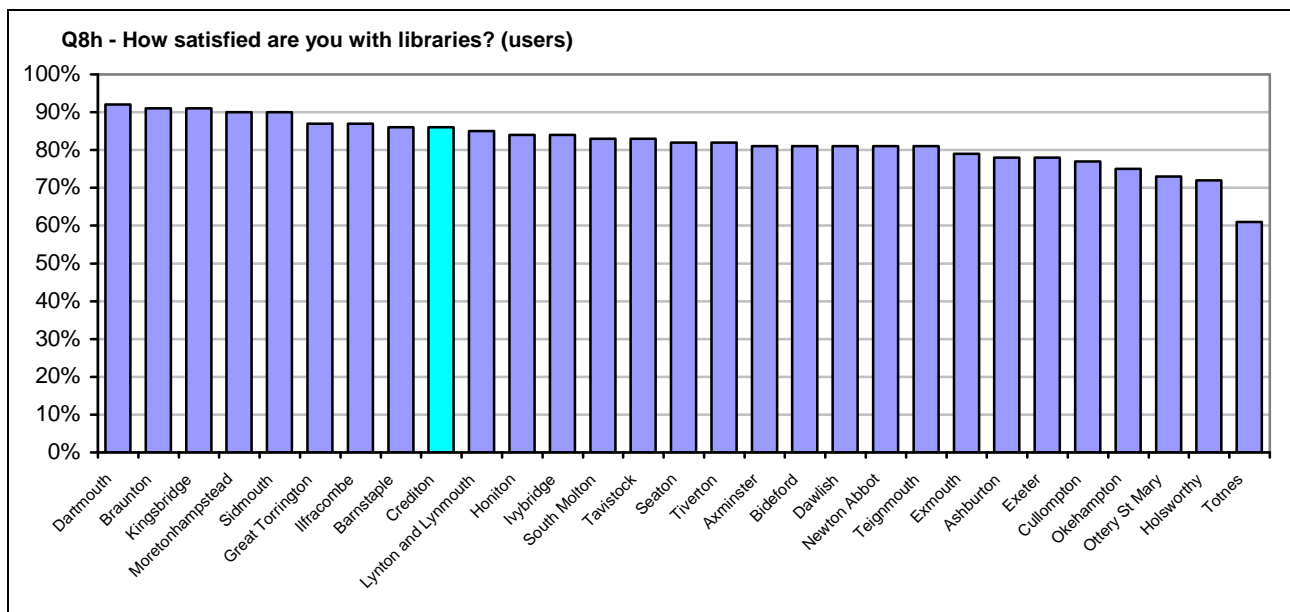
Q8g How satisfied are you (users) with sport/ leisure facilities? (very/ fairly satisfied)

The Crediton DTA falls in the **yellow** quartile with 73% of respondents who use sport and leisure facilities being very/ fairly satisfied with sport/leisure facilities. (max 78%; min 26%)



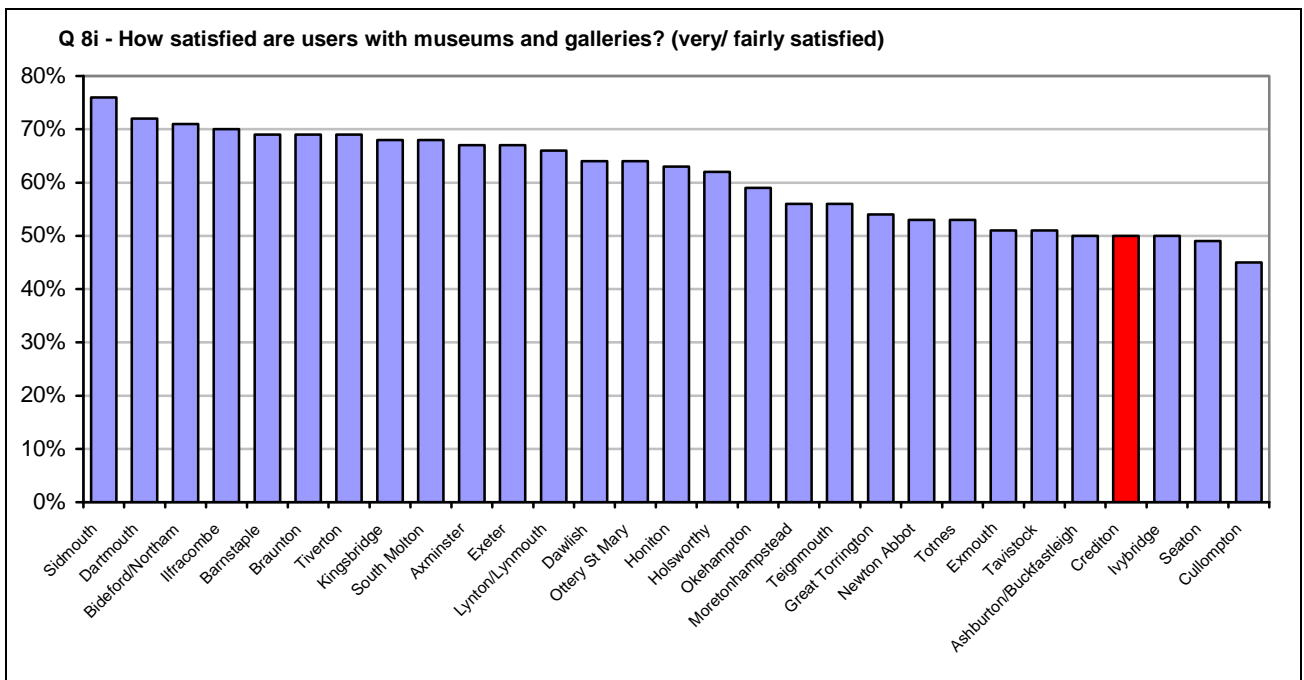
Q8h How satisfied are you (users) with libraries? (very/ fairly satisfied)

The Crediton DTA falls in the **blue** quartile with 86% of respondents who use libraries being very/ fairly satisfied with the library. (max 92%; min 61%)



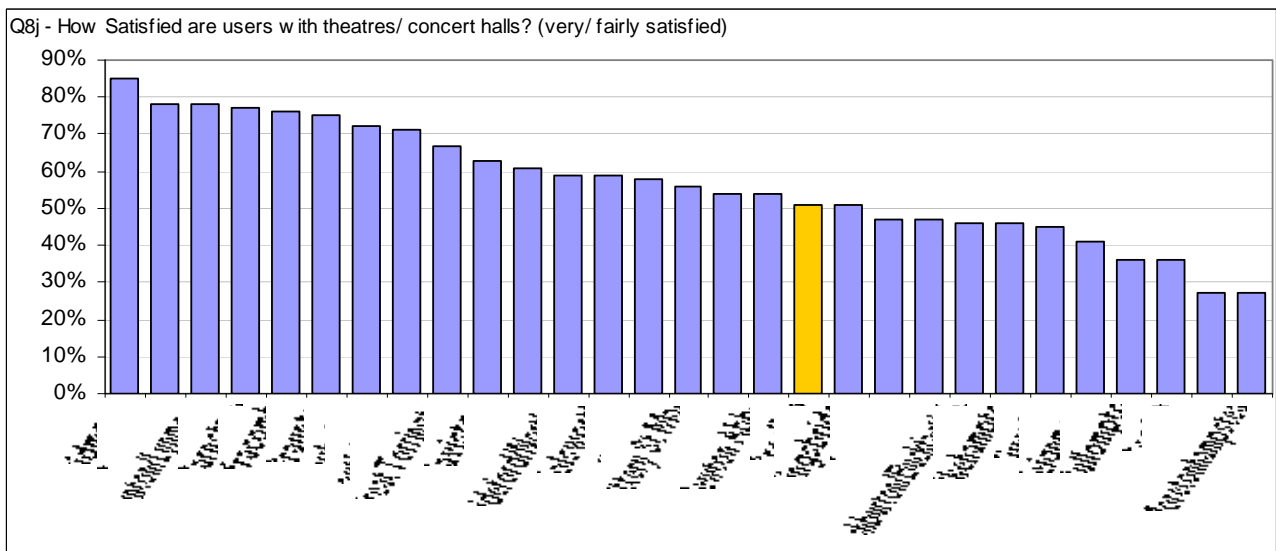
Q 8i - How satisfied are you (users) with museums/ galleries? (very / fairly satisfied)

The Crediton DTA is in the **red** quartile with 50% of respondents who use museums/ galleries in the Crediton DTA either very/ fairly satisfied with museums/ theatres (max 76%; min 45%)



Q8j How satisfied are you (users) with theatres/ concert halls? (very/ fairly satisfied)

The graph below again shows the Crediton DTA in the **orange** quartile 51% of users who visit theatres/ concert halls being very/ fairly satisfied with theatre/ concert halls (max 85%; min 27%).



Q8k How satisfied are you (users) with parks and open spaces? (very/fairly satisfied)

The graph below shows the Crediton DTA in the orange quartile with 72% of respondents who use parks and open spaces being very/ fairly satisfied with them (max 91%; min 60%).

