

Personal Assistance / Support / Care

Creative Solutions	Determining Eligible Needs	Meeting Eligible Needs
<p>Wherever appropriate staff should assist people to find solutions to their needs without social care services.</p> <p>This should be achieved by:</p> <ul style="list-style-type: none"> ◆ Actively promoting benefit take up. ◆ Promote alternative solutions such as information about the range of services available privately. These include domiciliary care agencies, live in carers, employ staff self (not Direct Payments), informal carer. 	<p>The person must:</p> <p>Have assessed needs above the threshold for</p> <ul style="list-style-type: none"> ◆ Needs Relating to Your Physical and Mental Health or ◆ Carers. <p>AND</p> <ul style="list-style-type: none"> ◆ Be unable to meet the need appropriately self ◆ Have no other person willing or able to assist. ◆ Be unable to use equipment or adaptations to be independent and meet the need more efficiently. ◆ Not be eligible for Continuing NHS health care 	<ul style="list-style-type: none"> ◆ Where services are provided they include: ◆ Direct Payments – see relevant section above ◆ Personal care services – defined as any activity that requires close personal and physical contact or personal support (assistance and enabling). ◆ Equipment and Adaptations to assist with personal hygiene, Mobility and Safe Transfers – see relevant sections on the following pages. ◆ Joint package with the ILF for people under age 60.