

**Family and Social Responsibilities Includes work, education, learning**

<b>Creative Solutions</b>	<b>Determining Eligible Needs</b>	<b>Meeting Eligible Needs</b>
<p>Wherever appropriate staff should assist people to find solutions to their own difficulties without the need for social care services.</p> <ul style="list-style-type: none"> <li>◆ Actively promoting benefit take up.</li> <li>◆ Ordinary community services,</li> <li>◆ Promote alternative solutions such as information leaflets about local activities/clubs, websites, catalogues,</li> <li>◆ Provide details of independent/voluntary sector service providers</li> <li>◆ Use of national /local businesses</li> <li>◆ National Help Lines, UK Online etc.</li> </ul>	<p>The person must:</p> <p>Have needs above the threshold for services for:</p> <ul style="list-style-type: none"> <li>◆ Needs Relating to Your Physical and Mental Health <b>or</b></li> <li>◆ Needs Relating to Family and Social Responsibilities <b>or</b></li> <li>◆ Carers.</li> </ul> <p>AND</p> <ul style="list-style-type: none"> <li>◆ Be unable to meet the need appropriately self</li> <li>◆ Have no other person willing or able to assist</li> <li>◆ Not be eligible for relevant support from Supporting People.</li> <li>◆ Not be eligible for Continuing NHS health care</li> </ul>	<ul style="list-style-type: none"> <li>◆ Direct Payments – see relevant section above</li> <li>◆ Day Services.</li> <li>◆ Sitting services.</li> <li>◆ Employment opportunities including employment schemes and sheltered employment.</li> <li>◆ Access to work/learning/ education.</li> <li>◆ Carer Support – see relevant section.</li> </ul> <p>For the carer:</p> <p>Day services will only be provided as a carer break when the carer is a regular and substantial carer (ref. Carer Practice Guidance).</p>