

<b>Daily Routines and Home Environment</b>		
<b>Creative solutions</b>	<b>Determining Eligible Needs</b>	<b>Meeting Eligible needs</b>
<p>Wherever appropriate staff should assist people to find solutions to their needs without social care services. This should be achieved by:</p> <ul style="list-style-type: none"> <li>◆ Actively promote benefit take up.</li> <li>◆ Promote alternative solutions through information about the range of services available privately. These include shopping/ pharmacy delivery services, cleaning services, laundry services, transport services.</li> </ul>	<p>The person must:</p> <p>Have assessed needs above the threshold for</p> <ul style="list-style-type: none"> <li>◆ Needs Relating to Your Physical and Mental Health <b>or</b></li> <li>◆ Needs Relating to Your Personal Care/Domestic Routines/Home Environment <b>or</b></li> <li>◆ Carers.</li> </ul> <p><b>AND</b></p> <ul style="list-style-type: none"> <li>◆ Be unable to meet the need appropriately self</li> <li>◆ Have no other person willing or able to assist.</li> <li>◆ Be unable to use equipment or adaptations to be independent and meet the need more efficiently.</li> <li>◆ Not be eligible for support from Supporting People</li> </ul>	<p>Where services are provided they include:</p> <p>Direct Payments – see relevant section above</p> <ul style="list-style-type: none"> <li>◆ Practical assistance with Managing Your Personal Care/Domestic Routines/Home Environment.</li> <li>◆ Access, Mobility, Safe Transfers, Equipment and Adaptations – see relevant section(s) on following pages.</li> <li>◆ Shopping, cleaning and laundry services, benefits/ prescription collection</li> </ul> <p>For the carer:</p> <p>Domestic support will only be provided when the carer is carrying out substantial and regular personal care tasks including personal support (ref. Carer Practice Guidance). This support may be appropriately provided via Direct Payments.</p>