

# Devon Sensory Team

Information for families of children with hearing loss



**Devon Sensory Team is a group of social workers and rehabilitation officers who are experienced in understanding the needs of deaf children.**

We can offer:

- information
- advice
- someone to talk to.

We can provide information about:

- equipment
- benefits
- managing behaviour
- support groups for children, parents and brothers and sisters
- the system and process for working with families of a child with hearing loss.

We have two resource centres.

## Sound Base, Exeter

An advice and information centre covering Exeter, East and Mid Devon. Sound Base is staffed by volunteers and professionals. You can drop-in during opening hours or make an appointment.

**Sound Base**, Alice Vlieland Center, Bullmeadow Road Exeter EX2 4FJ  
Telephone and text phone **01392 424018**

## Sensory Bus

A specially equipped bus which travels round West Devon and Torridge on a regular timetable. The bus offers a free, confidential and impartial service for people with a hearing or visual impairment and their families.

You can find the bus timetable at [www.devon.gov.uk/sensory-bus](http://www.devon.gov.uk/sensory-bus) or by calling **0845 155 1007**

We also have other centres across Devon

## See Hear Centre, North Devon

Run in partnership with the the voluntary sector. Offers information and advice to people with sight or hearing loss.

Tel **01271 373236**

Textphone **01271 326607**

[www.livingoptions.org/division.php?division=see\\_hear\\_centre](http://www.livingoptions.org/division.php?division=see_hear_centre)

## Hearing and Sight Centre, Plymouth

The centre provides information, advice and equipment for people of all ages with concerns about sight or hearing.

Tel **01752 201766**

Textphone **01752 241087**

[www.plymouthguild.org.uk/hearing-sight](http://www.plymouthguild.org.uk/hearing-sight)

For more information and to see if we can help you contact the Sensory Team:

Tel **0845 155 1007**

Textphone **0845 155 1020**

SMS text **0777 3333 231**

email [sensory@devon.gov.uk](mailto:sensory@devon.gov.uk)

Tell us your name and contact details and a short description of the issues involved and one of our workers will contact you.