

DISCplus information for children and families with additional needs

www.devon.gov.uk/cwan

July 2011

The DISCplus information service provides information and advice to all families with a child or children with additional needs.

We aim to make sure that you can get any education, health, social care or other relevant information you need.

DISCplus local information co-ordinators

The DISCplus co-ordinators can help you to get information about the services and support available to you and your child. There are information co-ordinators based around the county and you can contact the one which covers your area.

Information pack

We will send you an information pack soon after your family is referred to the Early Response Service.

It contains:

- information about the Integrated Children's Service
- information about some of the services and benefits which may be available to you
- information on relevant support groups and activities
- a list of additional information not included in the pack which you can request if you need it
- a form asking for your views about the pack to help us improve the service in the future.

Website

We have a directory of services for children and families which contains details of services and activities which are accessible or are specifically for children and young people with additional needs.

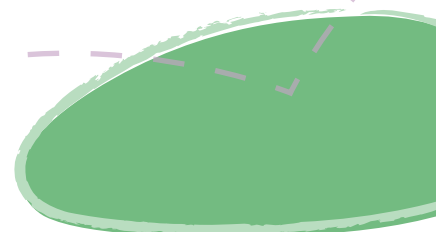
The directory is available at www.devon.gov.uk/disc and contains information about services provided by:

- Devon County Council
- Devon Primary Care Trust
- voluntary sector organisations and charities
- private organisations.

This information is on a website so that it can be easily kept up to date.

If you do not have home access to the internet you can go online at all Devon libraries and children's centres, and at many community centres and village halls.

If you don't want to use the website you can call your local information co-ordinator who will tell you the information over the phone or print it out and post it to you.



Factsheet 1

Newsletter

We produce the DISCplus newsletter three times a year around the middle of each school term. It contains information about the Integrated Children's Service, new developments in services, news from other agencies and groups and forthcoming events.

There is also a children's section in the newsletter with puzzles, jokes and pictures to colour in. We encourage the children to send these back to us, or indeed anything else they have done.

You may also get information about surveys and consultation events with the newsletter. These are a chance for you to have your say about services.

Please get in touch with a DISCplus local information co-ordinator if there is anything, such as news about local support groups, you would like to tell to other families through the newsletter.

You can also contact us by email or you can visit the website for more information.

DISCplus local information co-ordinators

The co-ordinators are there to help you get information on services and support available in your area.

Phone the main office on **0845 155 1013** and ask to speak to your local co-ordinator or email **discplus@devon.gov.uk**

