

Community Meals

Meals are a particularly sensitive area culturally and any meals solution must accommodate individual's cultural and religious beliefs. Not all people from one faith follow the same dietary rules, so always ask and don't assume.

| Creative Solutions | Determining Eligible Needs | Meeting Eligible Needs |
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| <p>Wherever appropriate staff should assist people to find solutions to their needs without social care services. This should be achieved by:</p> <ul style="list-style-type: none"> ◆ Actively promote benefit take up ◆ Promote alternative solutions such as private local/national meals providers (hot and frozen), shopping/ transport services/internet | <p>The person must:</p> <p>Have assessed needs above the threshold for</p> <ul style="list-style-type: none"> ◆ Needs Relating to Your Physical and Mental Health or ◆ Needs Relating to Your Personal Care/Domestic Routines/Home Environment or ◆ Carers. <p>AND</p> <ul style="list-style-type: none"> ◆ Be unable to meet the need appropriately self ◆ Have no other person willing or able to assist. ◆ Be unable to use equipment or adaptations to be independent and meet the need more efficiently. ◆ Not be eligible for support from Supporting People | <p>Where meals are provided:</p> <ul style="list-style-type: none"> ◆ In the first instance frozen meals will be supplied when the person or carer is able to heat /store/ prepare the frozen meal safely. ◆ Equipment may be provided to store or cook frozen food if needed. ◆ Meals will not normally be provided as a single stand-alone service. <p>However, where a person is eligible for other services or when the service is to support the carer to continue caring, Exceptions may be allowed.</p> <p>Hot meals will only be supplied if the person or carer is at risk of physical harm if frozen meals are supplied and /or are unable to use a microwave, oven or servotherm safely, or culturally appropriate meals are not otherwise available.</p> <p>For the carer:</p> <p>Community meals will only be provided when the carer is carrying out substantial and regular personal care tasks including personal support (ref. Carer Practice Guidance).</p> |