



Tell us what you think (Compliments, Comments and Complaints)

Why we want to know what you think



We want to know what we are doing well



We want to know what we are doing wrong



We want to know what we can do better.

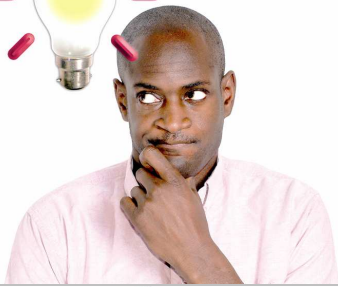


We will listen to what you say.

Tell us what you think



Say if you are happy



Say if you have an idea.



Say if you are angry.

How you can tell us what you think



You can tell your care worker or someone else if you want to.



You can fill in the form that we will give to you.



You can send a letter to the freepost address:
**FREEPOST
ACS CUSTOMER SERVICES TEAM**



This is all you need to write on the envelope.

No stamp is needed.



You can send a fax to 01392
382577.



You can phone us on 0800 212783.



You can email us at
sscomp@devon.gov.uk



You can send a tape to the freepost address:
**FREEPOST
ACS CUSTOMER SERVICES TEAM**

This is all you need to write on the envelope.

No stamp is needed.



You can use our website
www.devon.gov.uk/customerservicesfeedback to tell us what you think.

What happens when you tell us what you think?



If you have an idea

or you are angry about something,

we will write to you to let you know what will happen next.

Further factsheets can be found online at www.devon.gov.uk/factsheets

Also see the Learning Disability Devon website:
www.learningdisabilitydevon.org.uk/

If you would like this factsheet in a different format such as Braille or audio, or in a different language, please contact our Customer Service Centre on 0845 155 1015 or email customer@devon.gov.uk.

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