

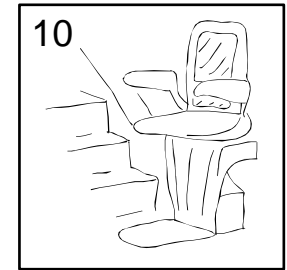
This is one of 18 leaflets in the "WiseBuy" series to enable people to choose the right product for easier living. The titles include:

1	<i>Choosing an Armchair</i>
2	<i>Choosing a Bath with a Door</i>
3	<i>Choosing a Bathlift</i>
4	<i>Choosing a Commode</i>
5	<i>Choosing an Electric Bed</i>
6	<i>Choosing an Electric Wheelchair</i>
7	<i>Buying by Mail Order</i>
8	<i>Choosing a Riser Recliner</i>
9	<i>Choosing a Scooter</i>
10	<i>Choosing a Stairlift</i>
11	<i>Choosing a Walking Stick</i>
12	<i>Choosing a Wheelchair</i>
13	<i>Choosing a Wheeled Walker</i>
14	<i>Choosing a Mattress</i>
15	<i>Choosing a Social Alarm</i>
16	<i>Choosing Grab Rails</i>
17	<i>Avoid Slips and Trips</i>
18	<i>Choosing a Power Pack</i>

Large Print Versions Available on Request

~ For more information contact your local ~
 Independent Living Centre : **01392 687276**
 Citizens Advice Bureau : **see local phone directory**
 Trading Standards Dept. : **0870 872 9000**
 Social Services Dept. : **see local phone directory**

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Rise above the rest...

... read our useful information guide before you buy a **Stairlift**



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Can you say YES to these questions?

Are you aware that you can apply for a Disabled Facilities Grant from Social Services? YES []

Have you talked to family, friends or an Occupational Therapist, based at your local social services dept? YES []

Is a stairlift really for you? People with poor balance, epilepsy, dizzy spells or wheelchair users may want to look at alternatives. YES []

Can you bend your knees well? Most people need stairs to be 750mm wide to be comfortable. Has the salesperson measured you and the stairlift? YES []

Have you see and tried the stairlift? YES []

Have you contacted more than one company? YES []

Will you be able to fold up the stairlift if necessary? Sometimes the footrest is difficult to reach. YES []

Have you tried different controls? Press button, joystick and remote control are available. YES []

Will your future needs be met by the stairlift you buy? YES []

Who will fit the lift? Are they registered with a professional body? YES []

Does the salesperson's company make the lift? Are spare parts easily available for repairs and is the company willing to service the lift? YES []

Is the repair department staffed 24hours a day and can faults be diagnosed over the phone? This may save the need for a callout YES []

Can the supplier provide a rental or monthly payment scheme, if that is what you want? YES []

Will the company buy the stairlift back? If so, get this in writing YES []

COULD YOU ANSWER 'YES' TO ALL THE QUESTIONS?

IF NOT TELEPHONE YOUR LOCAL INDEPENDENT LIVING CENTRE ON

01392 687276

Useful tips to help YOU decide

- Stairlifts do not go right over the top landing. You might need a swivel seat
- The stairlift should conform to BS5776 to meet current safety standards
- Stairlifts can be battery or mains operated. Don't forget that batteries need charging and replacing occasionally
- £250 would be a high figure cost for the annual maintenance
- If the salesperson gets you to sign a contract, do they offer a cooling-off period in case you change your mind? Get this in writing!

**New straight stairlifts start
Around £1,500
Reconditioned models can start
Around £750
(Oct 2011)**

Assist UK is the national network for advice on independent living equipment where anyone having difficulty with everyday tasks can get advice, information and try out a wide range of products and solutions.

To find your nearest centre call us now on 0870 770 2866 (Textphone 0870 770 5813)