

Public **CCTV** in Exeter



DEVON COUNTY COUNCIL



EXETER
CITY COUNCIL



EXETER
community
safety
partnership
making a safer city

Public

Why do we have CCTV in Exeter?

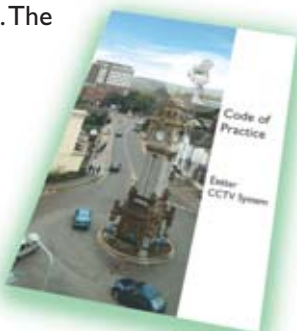
The Exeter CCTV System has been installed by Devon County Council and Exeter City Council. It has the full support of the Exeter Community Safety Partnership and the Exeter business community.

The objectives of the CCTV system are:

- To help deter crime and detect crime
- To help reduce the fear of crime,
- To assist in the overall management of Exeter city centre
- To enhance community safety, boost the economy and encourage greater use of the city centre
- To assist the Local Authorities in their enforcement and regulatory functions within the city centre
- To monitor and manage traffic and transportation, including all use of the highway, and provide information to the media and public
- To assist in supporting civil proceedings

How is it controlled?

The Data Protection Act 1998 provides a legal framework under which public CCTV systems must operate. The Exeter system is controlled jointly by Devon County Council, Exeter City Council and the Police, who have produced a Code of Practice (available from Council Offices and the Central Library) under which the system must operate.



This Code of Practice identifies issues such as who may have access to the Control Room and guidelines for the operators to ensure that the individual's privacy is respected.

How does it operate?

The system is operated by Devon County Council, and is monitored in a control room, which is staffed 24 hours a day, every day of the year.

Images from the cameras are recorded and held for a minimum of 28 days. If there is no legitimate reason to keep the recording, the tapes will be erased and reused.

Who uses the information?

The information, which is recorded from the cameras, can only be disclosed strictly in accordance with legislation and criteria contained with the Code of Practice. In every case a written application is made identifying the reason for which the information is required.

Those who may use this information include the Police, Fire Service, H.M. Customs and Excise, Devon County Council, Exeter City Council, other statutory prosecuting authorities (eg Ministry of Defence Police, British Transport Police), solicitors, and insurance companies.

Can I see this information?

You have a right only to view that personal information which is held about you, unless there are some specific reasons why the Council is not obliged to provide that information.

If you wish to exercise your right to see this information you will need to complete a Subject Access form available from Devon County Council in which you must be able to clearly identify yourself, and the precise time and location you think you were recorded. Remember that information is only normally held for 28 days.

This form can be obtained by telephoning the number overleaf. A small charge may be made to process this request. Devon County Council will normally respond to a completed form within 10 working days either identifying the steps taken to comply with the request, or setting out the reasons for refusing the request.

How do I make a complaint?

If you require further information about any aspect of the CCTV system, please contact Devon County Council using the details on the back of this leaflet.

If you wish to make a complaint about any aspect of the Exeter public CCTV system, please either write to the Control Room Manager at the address on the back of this leaflet, or follow the standard complaints procedure identified on a separate Devon County Council leaflet. If you need any help or advice telephone 01392 382884.

Is Exeter CCTV effective?

CCTV has a wide range of uses and is only part of a number of initiatives in Exeter to combat crime, which is already low, compared to other parts of the country.

A report is published annually to summarise the results obtained from the public CCTV system in Exeter.

This leaflet contains information and advice about the operation and management of the CCTV system in Exeter promoted by the Exeter Community Safety Partnership and operated by Devon County Council.

It also provides information relating to your rights under the Data Protection Act 1998.

For further information

The Control Room Manager
Exeter CCTV System
Devon County Council
County Hall
Exeter EX2 4QW

Telephone 01392 382884

