

<b>Carer Support</b>		
<b>Creative Solutions</b>	<b>Determining Eligible Needs</b>	<b>Meeting Eligible Needs</b>
<p>Wherever appropriate staff should assist people to find solutions to their needs without social care services. This should be achieved by:</p> <ul style="list-style-type: none"> <li>◆ Actively promoting benefit take up.</li> <li>◆ Promote alternative solutions such as information about local and national support services, sitting services, employment, Telephone Help lines, Carers Online/ UK Online, Care Direct, Age Concern.</li> </ul>	<p>The person or carer must:</p> <ul style="list-style-type: none"> <li>◆ Have needs above one or more of the sections in the Eligibility Criteria Checklist.</li> </ul> <p>AND</p> <ul style="list-style-type: none"> <li>◆ <b>Be unable to meet the need appropriately for themselves</b></li> <li>◆ Have no other person willing or able to assist.</li> <li>◆ Be unable to use equipment or adaptations to meet the need more efficiently.</li> <li>◆ Not be eligible for Continuing NHS health care</li> <li>◆ Not be eligible for support from Supporting People.</li> <li>◆ The carer meets the criteria of a substantial and regular carer (ref. Carer Practice Guidance).</li> </ul>	<ul style="list-style-type: none"> <li>◆ Direct Payments – see relevant section above.</li> <li>◆ Range of services set out in this document relevant to the eligible need.</li> <li>◆ Sitting services</li> <li>◆ Access, Mobility, Equipment and Adaptations to assist with personal hygiene and Safe Transfers – see relevant sections on the following pages.</li> <li>◆ Training/support in Moving and Handling, managing stress, managing difficult behaviour, and so on.</li> </ul>