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“Domestic Violence is a crime, the impact of which cuts across all social, geographic and cultural groups...
 ...the victims may contact up to ten different agencies before they get the help they need..
 ...these barriers are surmountable where there is ownership of the issue and a clear willingness to change”.

1. Objectives

These originate from Devon’s Domestic Violence Strategy 2002 – 2005 and are:

- To reduce repeat incidents of domestic violence in Devon by 15% from 1708 to 1452 by April 2005
- To increase the level of reportage by 10% from 5743 to 6317, by improving early intervention services, by April 2005.

1.1 Reported Incidents

District	Reported Incidents April 2001 - March 2002	Reported Incidents Target by 31.03.05	Reported Incidents April 2002 - end Dec 02 i.e. Q1, 2 & 3
East Devon	1118	1230	829
Exeter	1319	1450	1352
Mid Devon	622	684	395
North Devon	1059	1165	850
South Hams	358	394	322
Teignbridge	628	691	615
Torrige	387	426	361
West Devon	252	277	194
Total	5743	6314	4918

Table 1: Reported Incidents for 2001-2002, targets to be met by April 2005 and achievement against target to date.

1.2 Repeat Victimization

District	Reported Incidents April 2001 - March 2002	Reported Incidents Target by 31.03.05	Reported Incidents April 2002 - end Dec 02 i.e. Q1, 2 & 3
East Devon	336	286	254
Exeter	415	353	463
Mid Devon	206	175	153
North Devon	367	312	301
South Hams	90	77	89
Teignbridge	164	139	174
Torrige	70	59	87
West Devon	60	51	36
Total	1708	1460	1329

Table 2: Repeat Incidents for 2001-2002, targets to be met by April 2005 and achievement against target to date.

2. Market analysis

2.1 Political Policy Framework

In recent years there has been a growing awareness of domestic violence as a major social problem, which has a potentially devastating impact on those affected by it, and which in turn has serious human and financial implications for society as a whole. This has been recognised by Central Government which produced multi-agency guidance under the "Living Without Fear" initiative in 1999. Since then the importance of the issue has been re-enforced by:

- The requirement that domestic violence be identified as a priority issue in Community Safety Strategies
- The requirement for Police and Local Authorities to report on measures to reduce domestic violence in their Best Value Performance Plans
- The renewed emphasis on meeting the needs of victims in the Government's review of Crime contained within "Justice For All" and the Criminal Justice Bill 2003
- The inclusion in The Adoption and Children Act 2002 Section 120 that children suffering significant harm is to include "seeing or hearing the ill-treatment of another"
- The inclusion in the Education Act 2002, Section 175, that safeguarding the welfare of children is to be a duty on Local Education Authorities and Governing Bodies of Schools
- Expansion of the definition of homelessness to include all those exposed to any violence under the Homeless Act 2002 Section 10
- The establishment of cross-government Interdepartmental Group on Violence Against Women and Domestic Violence headed by the Solicitor General, which may lead to the publication of a Domestic Violence Bill later in 2003.

At a more local level domestic violence has been incorporated into Devon's Public Service Agreement (PSA) with central government, which is an agreement to meet the objectives outlined in section 1 above. The newly formed Devon and Cornwall Criminal Justice Board has also recently established a task group to co-ordinate work across all criminal justice agencies on dealing more effectively with the issue.

2.2 Mapping November 2001

Devon County Council and Devon and Cornwall Constabulary jointly commissioned and funded a report 'Domestic Violence in Devon: A Mapping Exercise' (November 2001) which identified the prevalence of domestic violence in the county, existing services and gaps in service provision, by district. The report made a number of recommendations for partnership working, all of which were taken into account in the writing of Devon's Domestic Violence Strategy.

2.3 Strategy 2002 - 2005

The Devon Strategic Partnership (DSP) commissioned a strategic piece of work on Domestic Violence. To develop and write this strategy a multi-agency Task Group was formed (drawn from the previous Network group). Agencies contributing to the strategy, chaired by Councillor Jill Owen, were: Devon and Cornwall Constabulary; Devon and Cornwall Probation Area; Crown Prosecution Service; Devon County Council (Social Services, Education, Arts and Libraries and Chief Executive's Departments); Women's Aid; Housing; Victim Support; Prison Service; Devon and Cornwall Care Trust; Mankind; Health; Supporting People and the Courts.

The strategy built on the Mapping Document and recommended service development in the following key areas:

- Training and Awareness Raising
- Information Sharing and Data Management
- Services for Children and Survivors
- Work with Perpetrators
- Agency roles and policy

The Strategy was launched on 25th November 2002 at a county-wide Domestic Violence Conference at which the Chief Executives for Police, Probation, Crown Prosecution Service, Devon County Council and Exeter Primary Care Trust expressed their commitment to uphold the need to tackle domestic violence as outlined in the strategy.

3. Consultation

In addition to the Mapping Document the Strategy was informed through consultation with survivors (85 women and 10 men) and wide circulation across Devon during July and August 2002. Of the 95 survivors interviewed 69% wanted counselling services, 65% support for children, 63% community based support groups and 57% more housing options.

3.1 Conference 25th November 2002

The conference was hugely oversubscribed and positively received by the 120 who attended. It is intended that the Conference in 2003 will accommodate more people and will enable delegates to engage in inter-agency workshops, in response to feedback.

3.2 Devon-wide participation for 2003

On 4th December 2002 the Task Group brought together representatives from Community Safety Partnerships, Domestic Violence Forums and Districts to meet with the existing Network and Task Groups. The purpose of this meeting was to agree the most appropriate structure to implement the strategy's recommendations in 2003 and onwards.

Whilst it was recognised that the DSP should play a pivotal role through its cross-agency Chief Executive leverage, it was agreed that much of the work to implement the strategy's recommendations would remain the task of issue-based task groups. In 2003 a Devon-wide Implementation Forum will replace the existing Network/Task Groups and will include membership from the Community Safety Partnerships, Domestic Violence Forums and Local Strategic Partnerships.

3.3 Strategic and Local implementation

The attached Action Plans (see Section 10) identify the specific outcomes from work that will be undertaken to achieve the strategy's overall aims to reduce repeat victimisation and to improve reportage through the improvement in preventative services.

4. Existing strengths

- 'Sign-up' to Strategy by all key statutory agencies
- Active participation by partnership agencies
- United commitment, energy and enthusiasm to tackle the issues surrounding domestic violence
- Domestic Violence Coordinator appointed (to be funded through Devon and Cornwall Care Trust)
- Outreach for women established in every district in Devon
- Telephone helpline for male victims established in Devon
- Unified data collection on access/use of refuge and outreach services across Devon to build a better understanding of take-up and need
- Minimum of 3 pilot projects to be started in 2002 -2003 to support children
- Criminal Justice & related agencies pilot to be started 2002-2003 in Exeter to improve the likelihood of successful prosecutions (or other appropriate action)
- Training pilot to be run March & April 2003 for longer term roll out from Sept 2003
- Awareness Raising campaign to be developed during 2003
- Development of outreach support in minority communities.

5. Finance

To date Devon County Council has been the significant financial backer for the majority of work outlined above: £190,000 revenue per annum and a Public Service Agreement one-off grant of £170,000 over years 2002-2004. To implement the strategy in total will cost over £1million a year; £400,000 of this will come from Supporting People to fund the three refuges. The remaining services are estimated to cost £571,182 in 2003 - 4 (see section 5.2).

5.1 The financial costs of Domestic Violence in Devon

A research formula used in Hackney estimated the cost of domestic violence to each household in the borough at £60. Applying this same formula to Devon means that domestic violence costs the Police, Civil Justice agencies, Housing, Refuge, Social Services and Health £18,300,000 per annum.

5.2 Funding Schedule 2003 - 2004

Committed Contracts

Service and Provider	Location	Contract Period	Total Cost of Provision 2002-2004 £	2003 - 4 £
Women's Outreach Devon & Cornwall Housing	East Devon	Oct 02 – March 04	47,400	28,600
Women's Outreach Exeter Women's Aid	Exeter	Oct 02 – March 04	47,400	28,600
Children's Support in Refuge Exeter Women's Aid	Exeter	April 03 – March 04	46,587	46,587
Children & Young People Outreach (Safe Project) Exeter Women's Aid	Exeter	April 03 – March 04	9,165	9,165
Women's Outreach Exeter Women's Aid	Mid Devon	Oct 02 – March 04	47,400	28,600
Women's Outreach North Devon Women's Aid	North Devon and 50% Torridge	Oct 02 – March 04	44,700	29,800
Children's Support in Refuge North Devon Women's Aid	North Devon	April 02 – March 04	60,900	30,450
Women's Outreach South Devon Women's Aid	South Hams and Teignbridge	Oct 02 – March 03	19,800	9,900
Women's Outreach South Devon Women's Aid	50% Torridge	Oct 02 – March 04	13,125	8,750
Women's Outreach South Devon Women's Aid	West Devon	July 03 – March 04	15,000	8,000
Men's Helpline and Outreach Devon MALE	County-wide	Oct 02 – March 04	45,758	30,510
Awareness Raising Training (level 1) + 8 day events	County-wide	April 03 – March 04	66,420	66,420
Drama workshops with children (pilot) Wolf and Water	Exeter	April 03 – March 04	19,000	19,000
Criminal Justice agencies work with perpetrators (pilot) Exeter University	Exeter	April 03 – March 04	6,000	6,000
Minority Ethnic Groups Islamic Centre	County-wide	April 03 – March 04	6,000	6,000
Conference	County-wide	April 03 – March 04	10,000	10,000
DV Co-ordinator + Support DCC	County-wide	April 03 – March 04	60,800	60,800
Facilitating the implementation work DCC	County-wide	April 03 – March 04	15,000	15,000
TOTAL			580,455	442,182

Pipeline Developments

Service and Provider	Location	Contract Period	Total Cost of Provision 2002-2004 £	2003 – 4 £
Intervention work with children living with domestic violence North Devon DV Forum	North Devon	April 03 – March 04	10,000	10,000
Children & Mental Health Group Work pilot	South Hams & Teignbridge	April 03 – March 04	50,000	35,000
Children's Fund Participation	County-wide	April 03 – March 04	50,000	50,000
MissDorothy.com	East Devon	April 03 – March 04	20,000	20,000
Data development	County-wide	April 03 – March 04	9,000	6,000
Media Awareness Campaign	County-wide	April 03 – March 04	8,000	8,000
TOTAL			147,000	129,000

Total Cost of Provision (Committed contracts and pipeline developments)

571,182

Sources of Funding 2003-2004

DCC	190,000
DCC PSA	140,000
Social Services	33,000
D&C Care Trust	5,500
CSPs	28,000
Total	396,500

Gap in Funding 174,682

Possible funding sources: Assume

6 x PCTs
Police
D&C Care Trust
Government Office South West

5.3 External Funding Opportunities

Having a strategic overview of how domestic violence will be supported in Devon across all agencies allows us to provide core sustainable services. Additional services can be co-ordinated and developed across the county by accessing external funding pots. There is sense in bids being submitted centrally that benefit people equitably across all districts. Wherever possible, therefore, bids for county-wide services should be developed through the DV Co-ordinator in conjunction with representatives from each district.

Several streams of external funding have been identified to address some of the key aims of the Domestic Violence Strategy. Training, awareness raising, children centered services and preventative work could all benefit from county-wide support through funding from:

- Devon and Cornwall Learning and Skills Council
- Esmee Fairbairn Foundation
- The Devon Children's Fund
- DAPHNE European funding from 2004

Linkage with funding information sources will enable signposting of more localised funding opportunities aimed at voluntary and community sector organisations. This will ensure that all opportunities to draw down funding to support domestic violence work within Devon will be maximised.

6. Service Benefits in Devon

This table illustrates the services that exist from the start of 2003 in Devon.

District	Women outreach	Women Helpline	Men Helpline	Outreach for minority communities pilot	Multi-agency Training Level 1*	Children pilot work	Support children in Refuges	Awareness Raising Events	Evidence Enhancement pilot
East Devon	√	√	√		178			√	
Exeter	√	√	√	√	157	√ #	+	√	√
Mid Devon	√	√	√		99			√	
North Devon	+	+	√		134	√ #	+	√	
South Hams	+	#	√		116	√		√	
Teignbridge	+	#	√		171	√		√	
Torridge	√	+	√		83			√	
West Devon	+	#	√		69			√	

Key:

* = Number of professionals to receive training based on % of the total population per district

√ = service funded entirely through Devon County Council

+ =service part-funded through Devon County Council

= service exists but without Devon County Council funding

6.1 Brief outline of each service

6.1.1 Outreach (for women): Run mainly by Women’s Aid and the voluntary sector providing a wide-ranging service to victims and survivors of domestic violence in their locality (confidential helpline; face to face befriending; access to counselling; support groups; advocacy).

6.1.2 Outreach (for men): Devon is perhaps the only county providing a telephone helpline for male victims and, through pilot work, is developing an understanding of the outreach service needs of male victims.

6.1.3 Telephone helpline: All refuges and outreach outlets operate telephone helplines. From the victims’ perspective it might be easier to access services in Devon through one telephone number. The pilot running in East, Exeter and Mid Devon where one number will serve all three districts will enable us to understand the benefits of providing a ‘one stop’ number.

6.1.4 Services for minority communities: Although the overall number of people from black and ethnic minority groups is less than 1% in Devon there are significant issues of domestic violence within these communities. Work is commencing in Exeter to better understand these needs and to introduce appropriate support services.

Work is also being explored to look at other minority groups such as same sex, travellers, people with disabilities and older people.

6.1.5 Training: Raising the awareness of the scale and extent of domestic violence can only be achieved through comprehensive training across all agencies. Training needs will vary however all agencies will benefit from core level 1 training. Such a pilot has been developed and is being rolled out to approximately 200 people (multi-agency) in March, April & May 2003. This will be evaluated to refine the content before it is rolled out on an annual basis, 80 courses a year to approximately 1000 staff. In addition further specialist programmes will be developed and other mediums exploited to raise awareness across all agencies.

6.1.6 Children pilot work: Between 40 – 70% of children living with an abused mother will be directly abused by the same violent man and domestic violence is experienced by over half the children on the ‘at risk’ register. Early prevention work is essential if we are to attempt to stop this abuse; research indicates that by early teens children who have lived within violent households believe that ‘hitting’ is acceptable. Through the strategy we wish to explore different ways of running preventive work with children to understand what works and what can be rolled out in a sustainable way. There are four such pilots currently being developed.

6.1.7 Children in refuges: Women in flight necessarily uproot children. Research identifies that children want support specific to their needs. Funds are used for play sessions and counselling for children, and to help with parenting skills.

6.1.8 Awareness Raising: As well as individual training it is beneficial in each locality to bring professionals and volunteers together to address the inter-agency domestic violence issues concerning them. These annual events are co-ordinated by the local Domestic Violence Forums/Community Safety Partnership.

6.1.9 Criminal Justice work: If we are to reduce repeat victimisation we need to: improve the services that ensure women report earlier in the cycle of violence; engage earlier with the support agencies; be more successful via the criminal justice agencies in addressing the crime and bringing cases to court. A pilot in Exeter will undertake research to provide baseline data on the throughput of incidents from referral to police to outcome in court. In addition the police will train 170 staff to collect enhanced evidence. Better interagency work will be co-ordinated to support the women through the criminal justice process. The results through the courts will be tracked and measured.

7 Timescale, Monitoring and Evaluation of DCC-funded pilot work

Much of the pilot work being undertaken in supporting children witnessing or experiencing domestic violence, outreach for minority communities, outreach for male victims and evidence enhancement measures concludes in March 2004. Stringent monitoring will enable evaluation of the effectiveness of these projects and opportunities / costs of expanding these services (including mainstreaming) across all districts.

8 Targets to be met through these initiatives for each agency include:

8.1 Police

- BV153 Percentage of reported domestic violence incidents where there was a power of arrest, in which an arrest was made relating to the incident
- Of these, what percentage involved partner-on-partner violence
- To increase the percentage of arrests following the report of a domestic violence incident by 5% (April 2003 - 4)

8.2 Probation

- to protect the public
- to reduce re-offending
- to provide for the proper punishment of offenders
- to ensure that offenders are aware of the effects of their crimes on their victims and on the public
- to re-habilitate offenders

8.3 Health

- Support for children and families experiencing domestic violence
- Ensure the NHS and local government work together to improve life chances for children by engaging fully with the on-going development of cross-agency preventative work to support children and families, including local preventive strategies, and the continued development of Sure Start and Children's Centres
- Promote social and emotional support for parents and children
- Reduce psychosocial ill health in young women in disadvantaged circumstances, particularly those caring for young children
- Sure Start:...to break the cycle of deprivation through early-sustained intervention to promote health, social, and emotional development as well as educational attainment
- Starting with children under one year, by 2010 to reduce by at least 10% the gap in mortality between manual groups and the population as a whole
- Starting with Health Authorities, by 2010 to reduce by at least 10% the gap between the fifth of areas with the lowest life expectancy at birth and the population as a whole
- Improving midwifery and health visiting services, through an expansion in staff numbers, and by targeting modernised antenatal and post-natal service to the most disadvantaged individuals, families and communities

8.4 Devon County Council Best Value Performance Plan

8.4.1 Safer Devon

- The number of domestic violence refuge places per 10,000 population which are provided or supported by the authority
- The number of repeat victims of domestic violence as reported to the police
- The level of reportage of domestic violence incidents to the police

8.4.2 Safety of Children

- The number of children on the child protection register per 1,000 children as at 31 March

8.4.3 Caring for Children

- Educational qualifications of children looked after (interface indicator with education services) by reference to the percentage of young people leaving care aged 16 or over with at least 1 GCSE at grades A*-G or GNVQ
- Children looked after absent from school
- Long term stability of children looked after
- Relative spend on family support by reference to the gross expenditure on children in need but not looked after by the authority as a percentage of gross expenditure on all children's services

8.5 Quality Protects Objective 2

To ensure that children are protected from emotional, physical and sexual abuse and neglect

- % children registered on CPR who had been previously registered
- % de-registered who had been registered for 2 years or more
- % child protection cases reviewed that should have been reviewed
- % of children on CPR with a key worker

8.6 Educational Achievement

- Local Education Authority targets for Key Stages 2, 3, 4
- Percentage of half days missed due to unauthorised absence in secondary schools maintained by the LEA
- Overall attendance in secondary schools
- Percentage of half days missed due to unauthorised absence in primary schools maintained by the LEA
- Overall attendance in primary schools
- Percentage of absences in secondary schools that were unauthorised

8.6.1 Behaviour Support Plan

- Secure access to a broad and balanced curriculum, but ensure that attention is paid to the relevance of the curriculum for disaffected children and young people
- Ensure that the drive to raise standards is not at the expense of minority groups
- Promote a genuinely multi-agency approach to reduce disaffection, support children and young people in school, within their families and in the wider community
- Provide support for parents and families to enable them to develop their skills and work in partnership with schools and other agencies
- Ensure that governing bodies have written policies on behaviour management including reference to bullying, sex education, physical restraint etc

8.7 Housing Advice Services

- Number of refuge beds per 10,000 population

8.7.1 Homelessness Services

- New Homeless Duty (DV is proof of vulnerability)
- Average length of stay in bed and breakfast accommodation
- Average length of stay in hostel accommodation
- % of homeless applications determined within 33 days
- Eliminate the use of bed and breakfast accommodation for families by March 2004

8.8 Community Safety Partnership Plans

8.8.1 East Devon

Aim: to increase reporting of dv by 5% over 3 years with a view to reducing the incidents of dv in future years

- increase reporting through training
- expand on WAVED project
- develop and link with programmes for perpetrators/support to victim provided by Probation Service and other agencies

8.8.2 Exeter

- Develop support services for victims
- Increase awareness of available services
- Reduce the number of repeat incidents
- Reduce attrition rate within the criminal justice system
- Improve the personal safety of victims

8.8.3 Mid Devon

Aim: To increase reporting of domestic violence incidents by 10%

- Protect vulnerable people from neglect, abuse and exploitation
- Through drop-in centres for young people, improve advice on health etc

8.8.4 North Devon and Torrington

- Increased reporting of domestic violence
- Restrict the increase in violent crime
- Extend the domestic violence drop-in advice and support centre initiative in Barnstaple
- Increase awareness of and reporting of domestic violence incidents

8.8.5 South Hams

Aim: To raise awareness of and develop robust policies to deal with domestic violence

- To raise awareness and encourage all groups who suffer domestic violence to report such incidents
- To provide ongoing training for those who, within organisations, may be in a position to identify or deal with domestic violence
- To ensure there are robust policies and procedures in place to deal with offenders
- To address support issues for children who witness or directly suffer from domestic violence

8.8.6 Teignbridge

- Raise awareness for the definition of domestic abuse and ensure that effective support mechanisms are available
- To create, in partnership, a charter of commitment for all agencies and groups working with people who experience domestic abuse
- To utilise the charter to ensure that staff/volunteers have training to enable them to identify domestic abuse and provide access to appropriate support
- To develop continuous funding mechanisms for voluntary groups who provide direct services to those subject to domestic abuse.

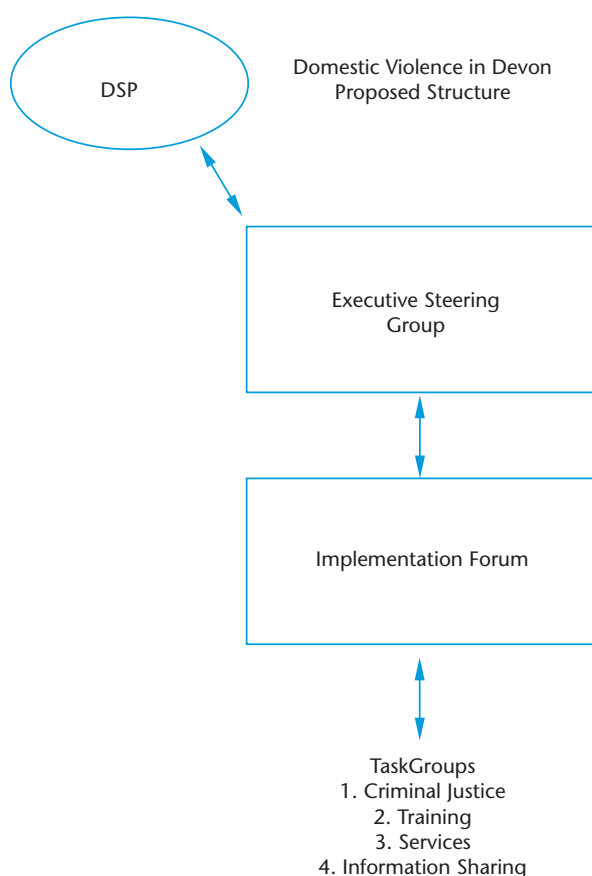
8.8.7 West Devon

- Ensure funding for the domestic violence outreach project beyond 2003
- Establish a multi-agency data reporting system by April 2003
- Increasing reporting of domestic violence by 15%
- Seek at least two major publicity opportunities per year to raise awareness of the issue
- Arrange at least two multi-agency training days per year
- Establish support group for survivors of domestic violence
- Continue to lead and support DV Forum
- Establish an outreach project management group
- Raise awareness in schools through the national curriculum

8.9 Crown Prosecution Service

- To advise upon, review where appropriate prosecute cases passed to us by the Devon & Cornwall or other Constabulary in accordance with the Code for Crown Prosecutors and the Guidance on Prosecuting Cases of Domestic Violence issued by the Crown Prosecution Service in November 2001
- To work towards extending Premium Service arrangements with the Devon & Cornwall Constabulary to include investigations concerning Domestic Violence
- To improve performance in the Service’s commitment towards victims in advising them of the reasons for dropping a prosecution or for making a substantial alteration or reduction in charge
- To maintain effective lines of communication with the Devon & Cornwall Constabulary & to continue working with the Constabulary to improve the quality of investigations & files submitted
- To maintain & develop to an appropriate level links with outside agencies & victim support groups.

9 Structure to implement strategy



9.1 Implementation Forum Terms of Reference

- To co-ordinate, oversee and monitor the implementation of the Devon Domestic Violence Strategy
- To act as the reference group on domestic violence issues for the Devon Strategic Partnership, to report to it regularly and to produce an annual report of progress
- To identify the funding needed to implement the Devon Domestic Violence Strategy and to act on behalf of all the partner agencies in securing and appropriately utilising the joint funding of the strategy
- To provide a countywide support network for statutory, voluntary and community sectors working with domestic violence
- To provide a county forum for the sharing of good practice and exchange of information on domestic violence issues

- To identify what policy, training and service delivery issues are most appropriately dealt with at a local and a county level
- To seek to identify how policy and the level of services can be improved so that the level of domestic violence, especially repeat victimisation, is reduced and those affected by it receive adequate services
- To promote a Devon definition of 'domestic violence' which facilitates a wider understanding, acknowledgement and reduction of the issue
- To promote equality of access to services across Devon for those affected by domestic violence.

Frequency of Meetings:

Meetings will be held at quarterly intervals and will be facilitated by the Devon Domestic Violence Prevention Co-ordinator, Chief Executive Directorate, Devon County Council.

9.2 Devon Domestic Violence Prevention Co-ordinator

Devon County Council has employed a full-time Domestic Violence Coordinator to work with partnership agencies to implement the strategy's recommendations according to the attached Action Plans.

10

10.1 Action Plans Criminal Justice

Work with criminal justice agencies dealing with perpetrators will contribute towards the overall aim of the strategy by improving the effective coordination of services to reduce attrition rates and to increase the number of prosecutions. This will lead to an improvement in the public's faith in the criminal justice system and the survivors' faith in using the system to protect them. Work with perpetrators through the criminal justice and related agencies will increase reportage, improve early intervention services and help to reduce repeat victimisation.

Objective	Detailed Actions	Outcome	Timescale	Lead
<p>Create a systematic agency co-ordinated approach to dealing with all perpetrators</p> <p>Contributes to Aims 2 & 3</p>	<p>Introduce a systematic approach to deal with perpetrators with the Police taking on a graduated enforcement role</p>	<p>1 Pilot of an enhanced evidence gathering in Exeter:</p> <ul style="list-style-type: none"> ● 170 to be trained in new model ● Implement project ● Monitor & evaluate project through the system ● Clearer identification of DV cases that go through the system ● Reduced level of repeat offending <p>2 Work with the Criminal Justice Board on implementing a changed approach to dealing with perpetrators to ensure it dovetails with Devon's DV Strategy</p> <p>3 Information on incidents of DV in relation to crime</p> <p>4 Link into the development of the police's new computer system</p>	<p>1 Feb – June 2003 2. June 2003 – June 2004 3. June 2003 – July 2004</p> <p>April 2003 onwards</p> <p>February 2003 – by end April 2003</p> <p>Jan – June 2003</p>	<p>Police & DV Co-ordinator</p> <p>Policy Officer</p> <p>Police lead on Victim Centered Crime Police lead on Victim Centered Crime & DCC Policy Officer</p> <p>Probation + Co-ordinator Probation & DV Co-ordinator DV Co-ordinator Prison DV Forum</p> <p>Identified leads from within Police, Probation, CPS, Courts, Prison, Voluntary Sector via JPMG.</p> <p>DV Co-ordinator DCC Policy Officer</p>
<p>Increase the effectiveness of agencies dealing with perpetrators</p> <p>Contributes to Aim 2</p>	<p>Investigate ways in which perpetrators should be assisted in changing their behaviour</p>	<p>1 Model of good practice agreed across criminal justice agencies</p> <p>2 Identify providers of a voluntary perpetrator programme</p> <p>3 Set up structure for the delivery of a voluntary perpetrator programme</p> <p>4 Explore opportunities to work with prisoners</p>	<p>1 Start April 03 2. Sept – March 04 3 April 04 4 June 03</p>	<p>Processing of perpetrators ensures survivors are supported</p> <p>2 Improvement in the prosecution process in order to achieve an increased level of prosecutions (in line with CJB prosecution targets)</p> <p>3 Links and communication between CJB and Implementation Forum</p> <p>3 Integrated approach to supporting survivors</p>
<p>Improve the ways in which women are supported through the criminal justice system</p> <p>Contributes to Aim 2 and 3</p>	<p>Criminal Justice agencies address the needs of women when dealing with perpetrators.</p> <p>Integrated survivor services link into supporting women going through the courts system</p> <p>Link with CJB Victims and Witnesses Priority Action Plan</p> <p>Link with DV Survivors Task Group Action Plan</p>	<p>1 Processing of perpetrators ensures survivors are supported</p> <p>2 Improvement in the prosecution process in order to achieve an increased level of prosecutions (in line with CJB prosecution targets)</p> <p>3 Links and communication between CJB and Implementation Forum</p> <p>3 Integrated approach to supporting survivors</p>	<p>April 03 – March 04</p> <p>On-going</p> <p>April 2003 onwards</p> <p>April 2003</p> <p>March 2003</p>	<p>Identified leads from within Police, Probation, CPS, Courts, Prison, Voluntary Sector via JPMG.</p> <p>DV Co-ordinator DCC Policy Officer</p>

10.2 Information Sharing Action Plan

Information Sharing and Data Management will contribute towards the overall aim of the strategy by enabling improved recording of domestic violence related work across agencies. In addition it will reduce the level of repeat victimisation by the tracking of perpetrators.

Objective	Detailed Actions	Outcome	Timescale	Lead
Explore possibility of one database being able to be used to track perpetrators and survivors.	Learning from HO pilots & local authority initiatives Working with Devon & Cornwall Police in the introduction of their new IT service	Agreement over appropriateness of systems for perpetrators and survivors 'Best practice' system(s) applied to Devon	By end June 2003	DCC Policy Officer and Co-ordinator
Preparatory work to contribute to Aims 1, 2 and 3	All interagency data sharing to fall under the over-arching Framework for joint-agency Information Sharing Protocols Establish links with work of the Local Criminal Justice Board	Common agreements among agencies Co-ordinated framework to interagency information exchange based on Home Office directives	April 2004 On-going April 2003	Police Police DV Co-ordinator
Focus on a perpetrator system based on police recorded incidents which integrates with other statutory agency systems Contributes to Aim 2	Develop and agree a common process for monitoring of perpetrators which will include a common referral form and a data collection process across all agencies	Co-ordinated system to track perpetrators leading to reduced level of repeat victimisation	April 2004	Police Lead Officer for Victim Centered Crime + Policy Officer
A co-ordinated system of identifying the extent and needs of survivors Contributes to Aims 1, 2 and 3	Consistent database system in place in all refuge and outreach Ensure that all statutory agencies have appropriate mechanisms for both the recording of survivor information, the facilitation of its analysis Co-ordinate a data system that identifies the extent of cyp witness or subject to domestic violence Pilot information exchange between Police and Social Services (Forms 61 and 121As) to improve on existing practice	Wide range analysis of survivors needs to inform service development Cross-reference between relevant agencies to quantify and scope the scale of cyp involved in domestic violence Improved system for information exchange between 2 key agencies dealing with children within domestic violence	By April 2004 Sept 2003 Develop pilot April – June Roll out pilot Sept to end March 04	DV Project Support Officer DCC Policy Officer (with Social Services & Police) Social Services

10.3 Survivors Services Action Plan

Work with survivors will contribute towards the overall aim of the strategy by having widespread available services for victims to seek help earlier in their experiences of domestic violence which will reduce the level of repeat victimisation and encourage an increased willingness to seek support earlier in the dv cycle. Work with children will contribute towards the overall aim of the strategy by reducing the long term potential of them becoming either victims or perpetrators and for domestic violence to become less tolerated and accepted.

Objective	Detailed Actions	Outcome	Timescale	Lead
Provide consistent high quality services to survivors across all districts in Devon recognising the needs of black & ethnic minority groups, same sex relationships, those with a disability & older people	Research, develop & deliver quality standards to all outreach provision funded through the strategy	Outreach bases in East Devon, Exeter, Mid Devon, West Devon and North Devon to sign up to the agreed quality standards South Devon, although not funded through the strategy, to adopt the same quality standards	April 03 – March 04	Services Task Group
Provide consistent high quality services to survivors across all districts in Devon recognising the needs of black & ethnic minority groups, same sex relationships, those with a disability & older people	Develop outreach project, to include training, to meet the needs of BME communities	<ol style="list-style-type: none"> 1. Language-specific materials 2. BME representation on Level 1 training pilot 3. funded post-holder providing network of trained volunteers 4. information exchange between refuges/outreach & BME representatives 5. Regular meeting of all the service providers 	<ol style="list-style-type: none"> 1. Feb 03 – April 03 2. March – April 03 3. Sept 03 onwards 4. Jan 03 5. Quarterly from April 2003 	Co-ordinator, Refuge/Outreach and BME representatives
Provide consistent high quality services to survivors across all districts in Devon recognising the needs of black & ethnic minority groups, same sex relationships, those with a disability & older people	Pilot work to research the needs of male survivors and provide appropriate services, including telephone helpline	<ol style="list-style-type: none"> 1. Report on international/national scene 2. Consultation with x number of male survivors 3. Telephone helpline 4. Other services, as appropriate 5. Report on outcome of pilot & recommendations for mainstreaming service 	<ol style="list-style-type: none"> 1. March 2003 2. April 2003 – March 2004 3. April 2003 – March 2004 4. April 2003 – March 2004 5. Dec 2003 	Co-ordinator and Policy Officer + Ahimsa
Provide consistent high quality services to survivors across all districts in Devon recognising the needs of black & ethnic minority groups, same sex relationships, those with a disability & older people	Quantify the specialist support needs of other groups	<ol style="list-style-type: none"> 1. Identify whether separate support agencies are needed or whether existing agencies need more support to pick up domestic violence 2. Ensure general provision, e.g. refuge and outreach, can respond to specialist needs of minority groups 	<ul style="list-style-type: none"> ● By Sept 2003 ● By April 2004 	Project Support Worker
Explore the effective ways of delivering services to children living with domestic violence & base future developments on evidence-based research	Develop & deliver children's mental health programme Phase 1: Develop & deliver Children's Fund consultation with cyp	<ol style="list-style-type: none"> 3. 'X' number of children and 'y' number of mothers receiving support 4. Evidence based research report on benefits & costs 	<ul style="list-style-type: none"> ● Develop Jan – June 2003 ● Deliver Sept 03 – April 04 ● Report by June 04 	Project lead (Health) + survivors task group
Explore the effective ways of delivering services to children living with domestic violence & base future developments on evidence-based research	Phase 2: Develop & deliver pilot services according to identified needs	<ol style="list-style-type: none"> 1. 'X' number of cyp consulted across 3 – 19 age range 2. Consultation report providing evidence of need 3. Proposal on pilot services based on consultation evidence 	<ol style="list-style-type: none"> 1. Phase 1: Consultation Feb – April 2003 2. Report: April 03 – July 04 3. Phase 2: Sept 03 – March 04 set up 	Services sub-group + Co-ordinator + Children's Fund group

10.3 Survivors Services Action Plan continued

Objective	Detailed Actions	Outcome	Timescale	Lead
Explore the effective ways of delivering services to children living with domestic violence & base future developments on evidence-based research	Develop and deliver drama workshops for cyp in identified Exeter schools	1. 'X' number of cyp involved, ages 3 to 19 years 2. Evaluation of benefits/costs of pilot 3. Proposal on benefits/costs of mainstreaming	<ul style="list-style-type: none"> Develop programme Jan 03 – March 03 Deliver workshops April 03 – July 03 Evaluate programme Aug 03 – Dec 03 	Services Task Group + Co-ordinator + Wolf & Water
Explore the effective ways of delivering services to children living with domestic violence & base future developments on evidence-based research	Education Psychologists to understand the benefits and to identify opportunities for mainstreaming North Devon pilot by working alongside .xxx	1. 'X' number of cyp receiving programme 2. Evaluation of benefits/costs of pilot 3. Proposal on benefits/costs of mainstreaming	<ul style="list-style-type: none"> Monitor N Devon programme (numbers/duration) by end March 2003 Analyse impact of programme end March 2003 Write up proposal to mainstream programme April – June 2003 Deliver mainstreaming from Sept 2003 	DVO North and Education representative and Co-ordinator
Explore the effective ways of delivering services to children living with domestic violence & base future developments on evidence-based research	Explore ways of working in schools through the curriculum and identify models of good practice to pilot in Devon	1. Evaluation of the effectiveness of different programmes 2. Make recommendations about which models to pilot 3. Identify schools in which to pilot projects	Identify models of good practice by end March 2003 Evaluation of models by identified individuals by end June 2003 Identify models to pilot by Sept 2003 Implement pilots by Jan 2004 Evaluate pilots June 04	Co-ordinator + Education Representative + Services Task Group
Explore the effective ways of delivering services to children living with domestic violence & base future developments on evidence-based research	Develop and Deliver a pilot in North Devon (Lyn Hooper/Gwen Pearson)	1. Content of pilot to be identified by end March 2003 2. Deliver pilot April to June 2003 3. Evaluated pilot by Sept 2003 4. Make recommendations for mainstreaming by Dec 03	1. By end March 2003 2. April – June 2003 3. By Sept 2003 4. By Dec 03	Health and Social Services (North) and Survivors Task Group
Develop partnership working across support agencies and link domestic violence developments into wider existing and emerging children's services	Children's Preventive Strategy and Children and Young People's Strategic Plan to include reference to domestic violence	1. Separate service plans and county domestic violence strategy work together	April 2003 – March 2004	Policy Officer, Co-ordinator & people responsible for separate plans
Develop each agency's internal policies in relation to its role and function, ensuring links with Child Protection	Supporting People and Community Safety Strategies to encompass domestic violence and link into the DV Strategy	Guidelines and good practice adopted by all agencies Policies in place by all agencies	1. By Sept 2003 2. Policies in place by April 2004	Co-ordinator + individual leads in each agency
	Evaluation	Robust evaluation of contracted services	1. Identify & appoint external evaluators 2. Report outcomes	

10.4 Training Action Plan (Draft)

Training will contribute towards the overall aim of the strategy by raising awareness of dv prevalence and those in contact with dv victims, encouraging front-line staff to 'ask the question' and therefore increase the level of reportage.

Objective	Detailed Actions	Outcome	Timescale	Lead
Raise Awareness of DV in Devon	8 District Events	100 attendees per district	Jan 2003 – end December 2003	Support Officer
Raise Awareness of DV in Devon	Annual Conference	200 attendees	27th November 2004	Co-ordinator
Increase the number of trained professionals & volunteers	Identify quality assured training providers	Pool of quality trainers to deliver level 1	Jan 2003 – March 2003	Co-ordinator & training consultant
Increase the number of trained professionals & volunteers	Pilot training programme & identify costs	190 cross-agency delegates	March – May 2003	Co-ordinator & training consultant
Increase the number of trained professionals & volunteers	Training programme level 1 & identify costs	1000 delegates per annum (750 for 2003/4)	June 2003 – March 2004	Training Officer
Increase the number of trained professionals & volunteers	Level 2 / 3 specialist training + pilot course & identify costs	Identify number of personnel Develop pilot Run pilot	June - Sept 2003 to identify personnel Sept - March 2004 to run pilot April - June 2004 to run pilot, level 2	Co-ordinator + Training Consultant
Increase the number of trained professionals & volunteers	Identify & meet agency training managers & build training into mainstream plans including costs	Agency training plans incorporate domestic violence	Jan 2003 – March 2004	Policy Officer, Co-ordinator & training consultant
Introduce quality standards in training	Evaluate pilot level 1	Validate quality of course	April – June 2003	Co-ordinator + training consultant
Mainstreaming	Ensure training costs are built into financial plan	Costs of training met through identified sources	Jan 2003 – March 2004	Policy Officer

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Definition* of Domestic Violence

The term domestic violence shall be understood to mean the misuse of power and the exercise of control by one person over another within the context of any intimate or close relationship. Such abuse may manifest itself in a variety of ways including physical violence, emotional or psychological abuse, sexual violence and abuse, financial control and abuse and the imposition of social isolation or movement deprivation.

*Devon Network multi-agency definition

Devon
Domestic
Violence

Business Plan 2003 - 2004