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Project Development  
Hate offer  
details  
Crime working

## The Safer Devon Partnership Foreword from Chair

As Chair of the Safer Devon Partnership I welcome this second edition of the Devon BME Directory. As well as offering a practical guide to local services, that we hope will help individuals and families to make the most of life in Devon, this Directory is an illustration and a celebration of the diversity of Devon.

The Safer Devon Partnership believes that people in Devon have the right to go about their daily lives without fear. We believe that this right applies to everyone living in Devon, irrespective of where they have come from, and irrespective of their faith or their race. We want Devon to be a County free of prejudice and discrimination – a County where opportunities are open to all

The first section, which lists more than thirty voluntary and community sector groups across the County, is a testament both to our diversity and to the active citizenship in our communities. The second section, with details of public agencies and initiatives, is a reflection of the positive way that local service providers have been responding to change.

The Safer Devon Partnership aims to work together to enable the people of Devon to feel and be safe in their homes and communities. Partners include all the local authorities in the County, the Police, Fire and Rescue Service, NHS Devon, Probation Service and the Youth Offending Service. Together we are stronger.

A handwritten signature in black ink, appearing to read 'R. Croad', with a long horizontal line extending to the right below the signature.

**Roger Croad**

## Introduction

This is the second edition, and probably the last printed version, of the Devon BME (Black and Minority Ethnic) Service directory. Though we will continue to update the directory on a regular basis, future changes will be made to the online version that you can find at [www.devon.gov.uk/bmeservicedirectory/](http://www.devon.gov.uk/bmeservicedirectory/)

The directory is aimed both at:

- individuals looking for local support
- organizations looking for ways to improve their engagement with local people who identify themselves as BME.

Beyond these practical uses however, this directory is also a celebration of Devon's Diversity, of the different languages, faiths and races that help to make Devon the place it is.

Thanks are due to all the organizations that contributed entries and to Dr Hisham Qamieh for his invaluable help with the editing. Once again, this directory makes no claims to be exhaustive; if we have missed out a 3rd sector group, a relevant forum or agency, it is because we weren't aware of it. So, please get in touch if you have any proposed additions.

Dave Wright, Devon County Council  
dave.wright@devon.gov.uk  
07971 267502

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## Section 1: Voluntary and Community Sector Organisations and Projects

The first section is devoted to Voluntary and Community sector organisations.

Some are larger, well-established charities while others are small grassroots groups which are too often reliant on scarce and short-term funding; so readers should not expect them to have offices that are manned 5 days a week. Many of these organisations employ only part-time workers and rely on the work of willing volunteers. However, what they lack in capacity they often make up for with passion, enthusiasm and knowledge of the community. They often lead the way in promoting participation and community cohesion.

## Amber Initiatives

Amber Initiatives was set up in September 2005, when it became increasingly obvious that specialist advice and support was urgently needed to assist both the rapidly growing migrant communities as well as to support those local organisations and individuals (landlords, employers, farmers) who had direct contact with newly formed community groups of migrant workers.

Our aim is to assist in the settlement and adjustment of migrant workers and to provide services designed to increase the newcomer's participation in British society by helping migrants to overcome barriers. Amber Initiatives principal activity is providing Information, Advice and Guidance service for migrant workers.

The company runs drop-in centres in Plymouth, Bodmin, Redruth and Truro and provides advice and consultancy support on a wide range of issues including Employment, Housing, Finance and Benefit, Education and Health.

**Contact:** Svetlana Stoupnikov  
**Drop-in Centre:** 9A The Crescent, Plymouth, PL1 3AB  
**Drop-in times:** Sun, Mon 10am-1pm  
 Tue, Wed, Thu, Fri 4-7pm  
 Saturday 12pm-3pm  
**Correspondence:** PO Box 285, Plymouth PL4 6WW  
**Phone:** (01752)-674128 or 078 7373 8828  
**Email:** amberinitiatives@googlemail.com  
**Website:** www.amber-initiatives.co.uk

## Anatolian Cultural Association

The Anatolian Cultural Association, a grassroots networking group, was launched in 2009 to help bring together people of Turkish and Kurdish backgrounds living in Devon. The association is based in Torbay but our members come from across Devon.

We want to help our members to:

- tackle social isolation
- improve access to local services
- share ideas and experiences
- address social and institutional barriers
- support themselves and each other.

We meet once a month in a friendly and supportive environment and organise a range of social, cultural and educational activities, information days and trips.

**Telephone:** Mustafa on 07931569586  
or Sevil on 07826917600

## Anglo-Polish Organisation/Polso- Angielska Organizacja

The Anglo-Polish Organisation, based in Tiverton, was founded in 2007 to help develop friendship and understanding between the Polish and British communities living in Devon. The organisation provides a social focus as well as offering a range of services to individuals, schools, groups and organisations, such as:

- Polish language tuition, translation and interpretation services
- advice, guidance and practical support for Polish speakers
- educational outreach and resources for schools, groups, and organisations (Polish Cultural Champions, Polish Heritage Teaching 'Trunks', handling collections and activities)
- English language tuition and support
- Walk and Talk English in the Community language cards for Polish speakers
- Polish Heritage in Devon Project - endeavouring to preserve the cultural heritage of the Polish people in Devon.

**Contact:** Caroline Nicholson  
**Address:** Grosvenor House, 25 Peter Street, Tiverton. EX16 6NW  
**Phone:** 07891239997 & 01884 250200 (English)  
**Email:** dziendobrydevon@googlemail.com

## Bideford Bay Bilingual Group

Bideford Bay Children's Centre Bilingual group was developed to engage families from diverse ethnic and cultural backgrounds who speak English as an additional language. The main aims of the group are:

- mutual support with supportive atmosphere
- advice to support children learning 2 or more languages
- opportunity for parents to observe their children in a play/ social environment
- opportunities to practise English in an environment where there are others for whom English is an additional language
- signposting parents to the local services
- social networking outside the group
- helping the families to access the Centre's services.

Meetings second and fourth Thursday every month 4-5.30pm.

**Contact:** Ruth Castle/ Geoff Dixon

**Address:** Bideford Bay Children's Centre, Victoria Park,  
Bideford EX39 2QS

**Phone:** 01237 425 752

**Email:** ruth.castle@actionforchildren.org.uk  
Geoffrey.dixon@actionforchildren.org.uk

## Black South West Network

The Black South West Network is based in Bristol and aims to provide support to BME organizations across the South West.

BSWN's primary function is to provide access to information on policy and funding programmes, supported by a capacity building and advice service. The aims are to help:

- unlock further funds for the sector at a regional level
- advocate effectively at a regional level
- ensure that the sector is consulted and recognized
- increase the effectiveness of the sector through the provision of advice, information, training, representation, publications and development services.

Most of BSWN's services are accessible online at the address below. Membership is open both to individuals and to organizations across the region.

**Contact details:**

**Address:** 5 Russel Town Avenue, Redfield, Bristol BS5 9LT

**Phone:** 01179396648

**Email:** reception@bswn.org.uk

**Website:** www.bswn.org.uk

## CISCO Devon (Crediton International Social and Cultural Organisation)

CISCO was established to improve the lives of migrant workers in the Crediton area and across Devon. We welcome new members of any nationality. We hold meetings on the last Friday of each month at Crediton Library at 7pm. We also run a drop-in session in Willand. Our aims are to:

- provide support to families of migrant workers through the setting up of a network of family support groups (from antenatal, pre-school, primary and on to secondary and tertiary levels) and work with the Devon Youth Service about youth club provision
- work with the voluntary and public sector
- give support and advice to migrant workers on housing, jobs, bank accounts, benefits, school liaison, medical problems through working with CAB and other agencies
- encourage social and cultural interaction between the migrant and host communities through involvement in festivals, farmers' markets, churches, arts and drama
- facilitate access of migrant workers to employment and education opportunities, community services and cultural events
- help the Devon area in twinning.

**Address:** 137 High Street, Crediton, Ex 173DU.

**Telephone:** 07704614025

**Email:** [cisco.crediton@googlemail.com](mailto:cisco.crediton@googlemail.com)

## Cultural Champions

Based at the Global Centre in Exeter, we aim to:

- build a growing group of Cultural Champions – Black and Minority Ethnic Devonians who can deliver sessions in school, colleges, public sector bodies and beyond, on a wide variety of topics and countries
- help to tackle Devon's hidden racism, and to keep Devon a county that welcomes people from all backgrounds, cultures and religions
- deliver the entitlement of our children and young people to a global dimension in their education.

There are currently 16 Cultural Champions from a wide variety of backgrounds, including Ugandan, Indian, Egyptian and Brazilian. We are working regularly in schools, breaking down barriers and building awareness.

The programme has three strands:

- supporting and marketing the existing Cultural Champions
- training programmes to expand the group
- developing (with Devon County Council's EMA service) a Youth Cultural Champion programme for Secondary school students.

**Contact:** Ghee Bowman

**Address:** Global Centre, Exeter Community Centre,  
17 St David's Hill, Exeter EX4 3RG

**Phone:** 01392 438811

**Email:** [info@culturalchampions.org.uk](mailto:info@culturalchampions.org.uk)

**Website:** [www.culturalchampions.org.uk](http://www.culturalchampions.org.uk)



## Devon and Cornwall Refugee Support (DCRS)

DCRS was started by a group of refugees and local community members in 1999 with the purpose of providing assistance and support to refugees and those seeking sanctuary in Devon and Cornwall. We aim to ensure that they enjoy the benefits of their full entitlement under UK and international law. Services we offer include:

- advice and advocacy: trained advisors can offer guidance on range of issues including: health, education, legal provision, housing, finance and leisure activities
- emergency support for those seeking sanctuary who face short or long term difficulties
- clothing store: provides second-hand clothing and household goods
- a computer suite open during our two drop-in sessions.

Our service is open from Monday to Thursdays with Drop-in sessions currently Mondays and Wednesdays from 10 am to 2pm (currently being reviewed). Phone for specific times on 01752 265952

**Address:** The Masiandae Centre, 7 Whimble Street, Plymouth PL1 2DH  
**Phone:** 01752 265952  
**Email:** [dcrsc@btopenworld.com](mailto:dcrsc@btopenworld.com)  
**Website:** <http://dcrsc1.cfsites.org/>

## Devon United Women

Devon United Women works to empower women, especially those from minority ethnic backgrounds, and to raise awareness of the needs of women in Devon.

We are involved on an ongoing basis in the following activities:

- supporting families
- equality and diversity training
- promoting active citizenship and community involvement
- providing access to information and advice
- advocacy.

The work we do is built around supportive and inclusive activities that help women to develop their confidence, helping them to find employment and take on leadership roles within their communities.

**Contact:** Suaad Genem-George  
**Address:** c/o Plymouth and Devon Racial Equality Council,  
14 York Rd, Exeter, Devon EX4 6BA  
**Phone:** 07792373347  
**Email:** [sgenemgeorge@yahoo.co.uk](mailto:sgenemgeorge@yahoo.co.uk)  
**Website:** Not yet

## Equality South West (ESW)

Equality South West, a Regional Development Agency Equality project, will continue helping the agency to deliver their commitments given in the Regional Migrant Workers Action Plan.

The project supports the capacity of the Regional Forum for Migrant Workers to lead on the issue at a regional level, helping understanding of trends in migration and impact across the region; encourages migrant workers and their employers to follow good practice; and helps public and voluntary sector to develop services that are more responsive to migrants' needs.

Equality South West can offer support with:

- mapping and networking
- setting up local forums and linking into regional forums
- organising events to promote good practice
- diversity and cultural awareness training
- support with research.

**Contact:** Charlie Dorr or Monika Stennett  
**Address:** Equality South West, East Reach House, East Reach, Taunton, Somerset TA1 3EN  
**Phone:** Charlie: 01823250825  
 Monika: 01823 250824  
**Email:** charlie.dorr@equalitysouthwest.org.uk  
 Monika.Stennett@equalitysouthwest.org.uk  
**Website:** www.equalitysouthwest.org.uk

## Exeter Citizens Advice Bureau Migrant Worker Advice Project

South Hams, Teignbridge, Exeter and East Devon. Exeter Citizens Advice Bureau aims to provide free, independent, confidential and impartial advice to people in Devon.

In addition, The Migrant Worker Advice Project aims to:

- **ADVISE** migrant workers on issues such as employment, education, benefits, housing, etc
- **NETWORK** with migrant workers, interest groups and organisations to improve mutual communication and enhance our understanding of issues as experienced by individuals as well as solutions promoted by individuals and organisations
- **CHALLENGE** discrimination when it arises. The CAB uses the experiences of its clients to influence local and national policymakers to improve services which aren't working
- **INVOLVE** migrant workers in giving advice and training as advice workers.

**Contact:** Rachel Nicholson or Caroline Harris  
**Phone:** 01392 209623  
**Email:** mwa@exetercab.org.uk  
**Address:** Exeter CAB, Wat Tyler House, 3 King William Street, Exeter, EX4 6PD  
**Website:** www.exetercab.org.uk

## Exeter Hindu Temple Cultural & Community Centre

In the heart of Exeter, the bustling capital of Devon, a Hindu God shaped outline is etching itself on the consciousness of the city's inhabitants, capturing their imaginations and fuelling their curiosity.

This is the EXETER HINDU TEMPLE.  
Also known as the SANATAN HINDU MANDIR.

The Hindu community of Exeter have decided it is time that Devon had its own temple. Presently the nearest is in Bristol, some 75 miles away. The primary aim of this charitable organisation is to purchase land in or around Exeter on which a Hindu Temple and Cultural Community Centre will be built. Not only do we plan to have a place of worship but also a Cultural Centre.

The Hindu Community wishes to build upon the relationship it already has with other faiths and to enable a greater understanding between our religions. We would hope that people of all faiths will participate in various ceremonies and functions to pursue an environment of integration, equality, diversity and unity.

We are an ambitious organisation and we are hoping to start the project as soon as we have identified and then purchased an appropriate sized plot of land.

**Telephone:** 07907373216  
**Email:** exeter.hindu.temple@live.co.uk  
**Become a member at:** <http://tinyurl.com/35sm9g5>

## Fata He

Fata He is the BME Specialist Infrastructure lead for Devon, Cornwall, Plymouth and Torbay. Fata He is a West African word which means inclusion. Fata He was established in 2001 to help redress the social and economic inequalities experienced by many Black and Minority Ethnic (BME) individuals, families and groups within the city of Plymouth.

Since becoming incorporated as a limited company (social enterprise) in 2003, Fata He has become an umbrella organisation for both BME individuals and groups, and aims to work in partnership with other local, sub-regional and regional organisations.

Through the BASIS project Fata He is there to help other community organisations build their capacity. Please feel free to contact us if your group needs help with writing a constitution, putting effective policies and procedures in place or applying for funding.

**Contact:** Ossie Glover  
**Address:** The Welcome Hall, 4 Fore Street, Devonport, Plymouth PL1 4DW  
**Phone:** 01752 607853  
**Email:** admin@fatahe.com  
**Website:** [www.fatahe.com](http://www.fatahe.com)

## Global Centre

The Global Centre aims to work with people of all ages, from all parts of Devon and from all different backgrounds:

- to understand the links between our own lives and those of people throughout the world
- to increase our understanding of the complex forces that shape our lives in an age of globalisation
- to work together to bring about positive change and to take control of our own lives
- to promote ways of living together that are sustainable and just.

The Global Centre houses a wide range of resources on global issues that can be loaned out to schools and other groups. We regularly host training and awareness raising workshops and our project workers can offer advice and guidance to individuals, groups and schools.

**Contact:** Sue Errington  
**Address:** Exeter Community Centre, 17 St David's Hill, Exeter EX4 3RG  
**Phone:** 01392 438811  
**Email:** [dde@globalcentred Devon.wanadoo.co.uk](mailto:dde@globalcentred Devon.wanadoo.co.uk)  
**Website:** [www.globalcentred Devon.org.uk](http://www.globalcentred Devon.org.uk)

## Hikmat Centre (Part of the Olive Tree Association)

The Hikmat (Wisdom) Social Contact Centre is a BME elders resource primarily aiming at those over 45. It runs a drop in day centre at St. Sidwells in Exeter. The drop-in centre is currently open every Tuesday and Thursday between 10 am and 3.30 pm.

There are over 40 regular participants, mostly from the local Chinese and Muslim communities, but new members from any ethnic minority backgrounds are always welcome. There is a women's-only room available on Thursdays.

As well as being a social centre, where people can come together to talk, relax and eat together (subsidised lunches are available) Hikmat Centre helps clients to link up with a range of services:

- education (including English classes)
- financial advice and social services
- footcare Services (available bi-monthly)
- health (we can arrange consultations with a range of health practitioners, including NHS nurses and professional counsellors, who attend our sessions every fortnight).

**Contact:** Fakhira Ashfaq (Manager)  
**Address:** St Sidwells Community Centre, Sidwell St, Exeter EX4 6NN  
**Phone:** 07976876979  
**Email:** [hikmat@stsidwells.org.uk](mailto:hikmat@stsidwells.org.uk)  
**Website:** [www.hikmatdevon.co.uk](http://www.hikmatdevon.co.uk)  
[www.diversedevon.org](http://www.diversedevon.org)

## Imagine (Torbay Multicultural Group)

Imagine was set up in 2007. It offers Black, Minority and Ethnic Communities the chance to socialise, meet new people and offers support and signposting as necessary. The group has a wide membership which includes families, couples and single people. The group was heavily involved in the planning and running of Teranga (Torbay's Multicultural Festival) in 2009. The group meets once a month (usually the first Saturday of every month) from 1.00 – 3.00pm at Oldway Children's Centre, Higher Polsham Road, Paignton) and their meetings include:

- organised activities and events e.g. end of year party, summer garden party
- information and advice
- children's activities
- monthly themed meetings e.g. International Women's Day, Food Taster Sessions, Black History month etc
- free refreshments.

Supported by Paignton and Brixham Children's Centre, Torbay Council and Fata He.

**Phone:** Lorrie Layne on 07818236609  
Susanne Lang on 01803 207079

**Email:** susanne.lang@torbay.gov.uk

## International Women's Arts

The International Women's Art Programme aims to create a safe space for women to come together through art making and to engage in positive social cohesion as multi-cultural women around the world.

The projects are inclusive: there are no boundaries in the types of women that we work with including many agencies that support women's groups and networks.

**Contact:** Nicci Wonnacott

**Email:** nicciwonnacott@btinternet.com

**Website:** [www.internationalwomensarts.org](http://www.internationalwomensarts.org)  
<http://internationalwomensarts.blogspot.com/>  
[www.facebook.com/#!/group.php?gid=91983972770](http://www.facebook.com/#!/group.php?gid=91983972770)

## Islamic Centre of the South West

The Islamic Centre in Exeter was established in 1978 through the efforts of local Muslim businessmen and students from the University of Exeter. Since its formation it has grown considerably both in its physical size and in the range of activities on offer.

Though our primary purpose is to provide a place for worship, we are also a community centre for Devon's Muslim population and a cultural centre that aims to bring people from different backgrounds together. We run a range of social and cultural activities including a Youth Club.

We welcome visitors who want to find out more about Islam and every year our Imam gives tours and talks to children from schools around Devon. Please feel free to contact us if you would like to arrange a visit. We can also offer day workshops on Understanding Islam.

We are now in the process of developing a new building, complete with classrooms and multi-purpose hall for the benefit of the whole community. In 2007 the demolition of the old buildings started and we hope to see the new Islamic Centre complete by the end of 2010.

**Address:** Islamic Centre of the South West, 12-13 York Rd,  
Exeter EX4 6PG

**Phone:** 01392 250597

**Email:** enquiries@exetermosque.org.uk

**Website:** www.exetermosque.org.uk

## Kaleidoscope

Run by Okehampton Area SureStart Children's Centre, Kaleidoscope was developed to engage families with children aged 0-5 years old from diverse ethnic and cultural backgrounds in the Okehampton area. Kaleidoscope offers:

- a monthly session giving families with children under 5 years old the opportunity to meet up with other families and for children to play and explore together
- opportunities to practice English
- advice to support children learning two or more languages
- organised activities and speakers including ongoing support from Ethnic Minority Achievement team (EMA) and Citizens Advice Bureau (C.A.B)
- advice and signposting to local agencies, including; educational, language, training and employment support
- help for families to build better social networks and share experiences of living and working in a rural area
- integration into the local community whilst celebrating cultural differences and reducing the harm of isolation for parents with young children
- partnership working with statutory agencies.

**Contact:** Allison Wicker

**Address:** Okehampton Children's Centre, The Ockment Centre,  
North Street, Okehampton EX20 1AR

**Phone:** 01837 658621

**Email:** okehamptonchildrenscentre@barnardos.org.uk

## MOSAIC

Mosaic is a national project, led by the Campaign for National Parks that aims to build sustainable links between Black and Minority Ethnic (BME) communities and the National Parks and Youth Hostels Association. A Project Officer based in the South West works with Exmoor and Dartmoor National Parks, focusing on ethnic minority communities in Plymouth, Exeter, Torbay and Bristol.

Although about 10% of the population is of an ethnic minority background, only about 1% of visitors to National Parks are from ethnic minorities. Mosaic works to make sure that all people have an equal opportunity to enjoy the many benefits that National Parks offer.

The Mosaic project trains influential leaders from ethnic minority communities to become “Community Champions” promoting the National Parks and the YHA in their communities. Mosaic provides intense personal development plans, training and support for Community Champions. Please get in touch if you are interested in becoming a Community Champion.

**Contact:** Clare Taylor, Mosaic Project Officer  
**Phone:** 07805 323 713 (Clare Taylor)  
**Email:** clare@cnp.org.uk or mosaic@cnp.org.uk

**Contact:** David Rolls, Mosaic Youth Officer  
**Phone:** 07935099462  
**Email:** david@cnp.org.uk or mosaic@cnp.org.uk

**Address:** Mosaic, Campaign for National Parks, 6-7 Barnard Mews,  
London SW11 1QU

**Website:** <http://www.mosaicnationalparks.org/>

## Multilingua Devon

In an increasingly multicultural Devon overcoming language barriers has become a necessity. Helping to overcome those barriers in Devon is Multilingua, the county's only locally-based professional translation and interpretation service. Multilingua has been supported by WEA and Devon County Council. Now there is a single point of contact where you can secure quick, responsive and accurate interpreting and translation. Multilingua interpreters all live in Devon and bring with them extensive local knowledge.

Many clients use our interpreters not only for their fluent language skills but also for their sensitive understanding of challenging situations. We provide:

- trained local interpreters in over 35 languages
- specialist interpreting e.g. domestic violence, medical, child protection conference, counselling
- translation by request in any language
- nationally recognised Accredited training courses in Community Interpreting
- training for organisations on ‘Working with Interpreters’ and ‘Cultural Advocacy’.

**Contact:** Anil Lee (Manager)  
**Address:** MultilinguaDevon, Bradninch Court, Castle Street,  
Exeter EX4 3PL  
**Tel:** 01392 435385/07951 948038 (Anil-24/7)  
**Email:** [info@multilinguadevon.co.uk](mailto:info@multilinguadevon.co.uk)  
**Website:** [www.multilinguadevon.co.uk](http://www.multilinguadevon.co.uk)

## North Devon Malayalee Association (NDMA)

NDMA is a support group for people of Kerala origin living in North Devon. The main aim of the group is to promote social cohesion and good fellowship among group members and the wider community. Further aims are:

- to promote Malayalam language and culture
- to discuss and exchange ideas and values and to enhance the quality of life and friendships
- to liaise with other organisations in areas of common interest
- to impart an understanding of Kerala heritage, culture and values among the British society in general and other ethnic communities through cultural and social activities
- to encourage all type of voluntary activities and extend a helping hand to anyone in distress, and if needed, to raise money for charity as appropriated by the general body/executive committee
- to provide and promote opportunity for literacy, cultural and entertainment activities.

**Contact:** Manoj Alex  
**Tel:** 01271 372 003  
**Email:** ndmabarnstaple@yahoo.co

## The Olive Tree Association

The Olive Tree Association (OTA) is a grassroots community association, based in Exeter but working across the whole of Devon. Olive Tree works to help build a fully inclusive Devon: one that can recognize and value local diversity. We support a range of needs-led initiatives which bring BME people together to overcome isolation and improve access to services.

Originally, OTA grew out of an educational project, setting up and running English classes at Exeter Mosque and in restaurants around Exeter. We still run English classes (see the ESOL pages in this directory for further details) but we are now involved in a much wider range of initiatives, working with Devon's minority ethnic communities on educational projects, social and health care projects, cultural activities, social events and research. Hikmat, ESOL classes, One World Clubs and Sahara are all linked through OTA.

We are always looking for volunteers to help with our projects, particularly the ESOL classes; so, if you are interested please get in touch.

**Address:** 1st Floor, 15 York Rd. Exeter. EX4 6BA  
**Tel:** 01392 759515  
**Email:** rehabfarag@hotmail.com  
**Website:** www.diversedevon.org



## One Nation Club

One Nation is a Multicultural club that was set up in 2009 for families to meet socially and to receive advice, information and support. Themed activities take place e.g. celebration around Divali and organisations also attend to provide support, guidance and information.

The club meets once a month from 10.00am – 12.00pm at Zig Zag's Children's Centre, Market Street (Town Centre) Torquay.

**Contact:** Lorrie Layne  
**Telephone:** 07771806870  
**Email:** [lorrie.layne@torbay.gov.uk](mailto:lorrie.layne@torbay.gov.uk)

## One World Clubs

The One World Clubs were started in 2008 by the Olive Tree Association with the aim of supporting children, and their families, whose first language is not English.

As well as organising activities for children, the clubs provide opportunities for parents to learn more about their children's schools and to meet up with teachers and other parents.

At the moment, we run One World Clubs in secondary and primary schools in Exeter, Exmouth, Newton Abbot and Paignton. The clubs are open to all.

The clubs offer:

- arts and crafts
- support with homework
- support with mother language and English language
- group discussions on dealing with racist bullying
- one-to-one advice and guidance
- sports and games
- trips and visits – coach trips, picnics, etc.

Whether you are a parent looking for support for your child or a school interested in setting up your own One World Club, we want to hear from you.

**Contact:** Sevil Fertinger, Project Manager  
**Address:** 15 York Road, Exeter, EX4 6BA  
**Telephone:** 01392759515  
 07837643417  
**Email:** [sevil.fertinger@gmail.com](mailto:sevil.fertinger@gmail.com)  
**Website:** [www.diversedevon.org](http://www.diversedevon.org)

## Planet Rainbow (Supported by ECI)

Planet Rainbow aims to provide support for mixed heritage and BME families, children and young people (CYP) living in Devon. Planet Rainbow does this through working directly with children, young people and/or families and through working with other groups, organization or agencies to promote an understanding of the needs of mixed heritage and BME people. Planet Rainbow:

- provides bespoke sessions or courses for children, young people and/or families to explore issues around racial and cultural identity
- organises cultural events or activities
- provides information for families and professionals on issues such as developing a positive sense of identity and developing cross-cultural awareness and understanding
- works with other groups and organizations to provide services to support the needs of children, young people and/or families
- supports families experiencing racism and links people with other organizations who undertake advocacy work.

**Contact:** Parminder Southcott or Ruth Flanagan  
**Address:** West Exe Children's Centre, Cowick Street, Exeter EX4 1HL  
**Phone:** 01392 217452  
**Email:** parminder@eci.org.uk or ruth@eci.org.uk  
**Website:** www.eci.org.uk

## Plymouth and Devon Racial Equality Council (PDREC)

PDREC is dedicated to promoting racial equality for all.

Plymouth and District REC and Devon REC recently merged to become Plymouth and Devon Racial Equality Council. The new organisation offers services for people experiencing racial discrimination across the whole of Devon including Plymouth and Torbay. We deliver a range of work including:

- free support and advocacy service. Information and advice on all areas of discrimination
- empowering people and their communities - we encourage the celebration of cultural diversity
- supporting the development of initiatives that improve representation
- annual Respect Festivals which celebrate the richness of Devon's increasingly diverse cultural and faith mix
- work with gypsy and traveller communities to help people to have a voice and access services.

Contact Sue Stratton or Anne Wilkinson, our Co-Directors to find out more about what we do.

**Address:** 3rd Floor, Prideaux Court, Palace Street, Plymouth PL1 2AY  
**Phone:** 01752 224555  
**Email:** enquiries@plymouthrec.org  
**Website:** www.plymouthrec.org

## Polish Saturday School in Exeter (Polska Szkoła Sobotnia im. Majki Jeźowskiej w Exeter)

The school was founded in January 2009 to provide education to children in addition to what they receive in mainstream schools. The school is run by volunteers and follows the curriculum provided by the Polish Education Society - Polska Macierz Szkolna - in London.

Children attend the School every Saturday (term time only) for four hours 10am - 2pm. We provide:

- Polish Language and Literature, Geography, History, Culture, RE, Arts and dance
- religious education in preparation for children to take Holy Communion
- Polish events for keeping traditions and integration in Polish community such as Independence day, Polish Easter and Christmas and a monthly visit to Ilford Park (Polish Home – Little Poland) near Newton Abbot...
- Polish dance classes
- English for Adults: Saturday English classes.

**Head Teacher:** Jadwiga Mucha, Bożena Zborowska, Ewa Grabowska

**School Address:** Montgomery Primary School, Redvers Road, St. Thomas, Exeter EX4 1 BS

**Phone:** 07716787652 (Polish)  
07828229788 (English)  
07871401820

**Email:** polskaszkołaexeter@wp.pl

**Website:** www.szkola-exeter.co.uk

## Polonica Exeter Polish Association

Set up in 2008 to provide assistance and support for Polish people living and working in the Exeter area. Polonica builds bridges between migrant and local communities. We encourage social networking and cooperation between the communities in the form of events, cultural exchanges and get-togethers.

The Exeter Polish Association is a part of South West Migrant Workers Network (under the umbrella of Equality South West) and works closely with other support groups for migrant workers in Devon.

Polonica invites all willing individuals, organisations, groups and professional bodies to join it in working together in collaboration.

**Contact:** Janusz Faligowski (Chair) and Magdalena Wood (Vice Chair)

**Address:** c/o 263 Farm Hill, Exeter, EX4 2NW

**Phone:** 07928 53358 or 0779 1230067

**Email:** magdalena.wood@nhs.net or  
faligowski@btinternet.com

## Refugee Action Plymouth

Refugee Action is one of 7 offices of this national agency, set up in 2001 to deal with dispersed asylum seekers under the NASS scheme.

Currently our predominant group of clients are Iraqi Kurds, Iranians, Eritreans, Zimbabweans and Chinese. Single parent families with young children predominate amongst the Chinese.

Most of the work involves advocacy to obtain support (money and housing) for clients which can be difficult and time consuming. Many clients have greater or lesser mental health needs from the stress of their original asylum claim and subsequent difficulties in this country. Case workers need to be good listeners, have insight and then the ability to advocate strongly for a client's case to outside agencies.

**Contact:** Area Managers Jane Robinson or Erica Lewis  
**Email:** JaneR@refugee-action.org.uk  
 EricaL@refugee-action.org.uk  
**Address:** Refugee Action, Prideaux Court, Palace St,  
 Plymouth, PL1 2AY  
**Phone:** 01752 235035  
**Website:** <http://www.refugee-action.org.uk/plymouth>

## Refugees First

Refugees First is a voluntary organisation which aims to improve the skills, confidence and participation of refugees and asylum seekers (ASRs) in Plymouth and the surrounding area.

We provide a range of support services, including advocacy and outreach work, delivering awareness raising and myth-busting sessions. We have excellent knowledge and understanding of the issues affecting ASRs as our staff are embedded in our clients' cultures and linguistic backgrounds and so are in a strong position to identify and address their needs.

Refugees First has strong links to the local Kurdish community (see details below) and to the Azadi football team. Azadi FC was set up in 2003 to allow members of the asylum seeker and refugee & BME community to use football as a tool for improving their integration and cohesion within the city and to improve their communication and team work skills.

**Contact:** Roya Rafferty (Manager)  
**Address:** Floor 1, Anglia House, Derrys cross, Plymouth PL1 2SH  
**Phone:** 01752 242156  
**Email:** [roya@refugeesfirst.org](mailto:roya@refugeesfirst.org)  
**Website:** <http://www.refugeesfirst.org>  
**Azadi FC site:** <http://www.refugeesfirst.org/Azadi%20Pic/index.html>

## Refugee Housing Support Service (RHSS) START and PATH

This is a project that is run as a partnership between Students and Refugees Together (START) and Plymouth Access to Housing (PATH)

This partnership project provides a range of services aiming to support refugees and asylum seekers and promote racial harmony and social inclusion. Services offered include:

- housing advice, guidance and support
- practical help based on home visits, using interpreters when necessary
- a weekly Cultural Kitchen, cultural celebrations and other social events
- volunteering opportunities.

### START

**Address:** START , Unit 4, HQ Building, 237 Union St, Plymouth. PL1 3HQ

**Phone:** 01752255200

**Email:** Isaac@studentsandrefugeestogether.com

**Website:** www.studentsandrefugeestogether.com

### PATH

**Address:** The Harwell Centre, 28-42 Harwell Court, Western Approach, Plymouth PL1 1PY

**Phone:** 01752 255889

**Email:** info@plymouthPATH.org

**Website:** www.plymouthpath.org

## Refugee Support Group Devon

The Refugee support Group (RSG) was formed in 2001. It is based in the centre of Exeter but can support refugees all over Devon. Our main aims are to:

- promote the well-being of all asylum seekers in Devon and assist them in making choices about adapting to life in the UK
- encourage the positive participation of the wider community in the lives of resident asylum seekers and refugees, and to raise the awareness of the general public about the misinformation and prejudice surrounding asylum seekers and refugees
- provide a voice for this community and make representations on their behalf.

RSG runs a drop-in centre at the office (address below) that is open four days a week (not Wednesdays) from 10-12 am and from 2-4 pm.

**Contact:** Annette Hughes

**Address:** 2nd Floor, 93 Fore Street, Exeter EX4 3HY

**Phone:** 01392 682185

**Email:** info@rsgdevon.org.uk

**Website:** www.rsgdevon.org.uk

## Rejuve-Nation

Rejuve-nation was set up by a group of individuals from Black and Minority Ethnic (BME) communities who simply wanted to 'Be There' for BME people living in Devon with physical /sensory impairment, long-term health conditions and emotional distress. It is a self-help group which hopes to encourage greater participation of disabled people from BME communities. It hopes to promote well-being by enabling socially excluded individuals to socialise and take part in enjoyable and meaningful activities, promoting inclusion, participation and direct action.

Rejuve-nation runs a weekly drop-in session on Wednesdays, 11.30- 3.30 at St. Sidwell's Centre. This is a friendly space where there are opportunities to make friends, seek support and advocacy and to be engaged in a range of activities advocating active citizenship and empowerment.

It is also a place where everyone can have a fun and creative time and plan social outings together. We welcome anyone who wishes to participate and rejuvenate! Rejuve-nation is funded by the Big Lottery Fund.

**Contact:** Dina Fuad-Luke (Programme Co-ordinator)

**Phone:** 01392-284 287;  
M: 07952 66 8055

**Email:** dfuadluke.rejuve@googlemail.com ;  
info.rejuve@googlemail.com

**Or contact** Diane Lawrence (Chairperson)

**Phone:** 077213 45845

## The Rural Racism Project

We are a small anti-racist collective run entirely by volunteers and members of both migrant and non-migrant constituencies. We work with people throughout the South West who experience racist or religious violence and/or abuse and housing, education and policing problems.

We offer a limited casework service run by experienced community activists to advise and support you when you come to us for assistance. Where possible we will always meet personally with you to discuss your case.

Amongst the many things we do, we offer solidarity and support at court and advice through the criminal justice process; advocacy in negotiating with the police, councils, schools and housing associations; campaigning, police complaints and assistance with criminal injuries compensation.

We also offer community anti-racist and hate crime training and frequently run popular education, radical pedagogy and art programmes as participatory action research for those interested in anti-racist community organising.

**Address:** The Rural Racism Project  
PO Box 507, Torquay. TQ1 9FP

**Mob:** 07779 908930

**Email:** input@ruralracismproject.org

**Website:** [http://www.tmg-uk.org/?page\\_id=268](http://www.tmg-uk.org/?page_id=268)

## Sahara BME Mentoring Programme

The Sahara BME Mentoring Programme was launched in April 2008 under the umbrella of the Olive Tree Association. Building on the work of the Hikmat centre, and funded by DCC, Sahara aims to reach out to elders from minority communities living in Exeter and Mid, North, South and East Devon.

The aim is to seek out and identify isolated BME people aged 45 plus.

Individual needs are assessed and appropriate packages of services put in place, together with mentors whose job it is to assist clients in accessing local services. The mentors themselves are all recruited from local BME communities and receive ongoing training.

If you would like to find out more, or would like a visit from a mentor, please contact our Project Administrator, Ella.

**Contact:** Ella Huffman  
**Address:** 1 Emperor Way, Exeter Business Park, Exeter EX1 3QS  
**Phone:** 01392 314753  
**Email:** saharaproject@googlemail.com  
**Website:** www.hikmatdevon.co.uk  
 www.diversedevon.org

## Spectrum Project for Mixed Heritage Families

We are a group of mixed heritage families in North Devon. We have developed Spectrum Family Project to celebrate diversity and encourage integration of diverse cultures in the local community. The Spectrum programme in North Devon helps to give children and families from mixed cultural backgrounds a positive sense of identity and pride in their diverse heritage. Further aims include:

- to raise awareness of the needs of mixed heritage families
- to reach out to families all over North Devon
- to encourage participation in a range of activities including culture-specific drawing, painting, puppet making, storytelling, dance, as well as outings and preparation of traditional food
- signposting to local health and support services
- helping families to access the Children's Centre services
- helping to raise awareness of and improve emotional wellbeing
- sharing experiences.

Family activities every 4th Saturday each month.

**Contact:** Cathy White on 07891 290 851  
 or 01271 321 411  
**Email:** shikamoomama@hotmail.com  
**Address:** Victoria House Children's Centre, Victoria Street,  
 Barnstaple EX32 8NP

## The Sunrise Group

The Sunrise Group was set up to provide support for people from diverse backgrounds living in North Devon. Our mission is to promote the social inclusion of culturally diverse groups; to improve our members access to local services; and to encourage cultural exchange by organising cultural events and activities. Sunrise aims to:

- provide a safe, comfortable place where people from local BME communities can meet
- promote positive identities and celebrate diversity
- build bridges between diverse communities in North Devon
- provide support to refugees, asylum seekers and migrant workers
- help group members to realise their talents
- offer activities such as International Football, Photography and IT and English Classes.

The group welcomes visitors, by invitation, to raise awareness of the issues faced by disadvantaged groups, and to improve access to local services. The group meets every Wednesday from 1 to 3pm.

International Football Mondays 2pm at the Leisure Centre.

**Address:** Barnstaple Youth House, 6 Market Street, Barnstaple, Devon EX31 1BX

**Phone:** Kawsar: 07578 724 450  
Proshanto: 07533 638 188

**Email:** kawsarchy@yahoo.com

**Website:** www.devonsunrisegroup.blogspot.com

## Torrige, Mid Devon & Bude Citizens Advice Bureau

The Migrant Worker service covers Torrige, Mid Devon, North Devon and West Devon.

The aim is to provide free, independent, confidential and impartial help and advice to everyone regardless of race, gender, sexuality or disability. I want to ensure that Migrant Workers do not suffer through lack of knowledge about their rights and responsibilities and of the services and help which is available to them, or through their inability to express their needs effectively.

Topics we provide advice on include: Welfare Benefits, Employment, Housing, Debt and Consumer problems. I travel throughout the region to attend Migrant Support Groups to offer advice on a 'drop in' basis as well arranging appointments with clients. As I cover such a wide area I will travel to meet the client in the local CAB office, or if necessary I can arrange a home visit.

I am able to provide some phone and email advice. If an interview is required they are by appointment only.

**General Adviser:** Nilesh Sharma

**Tel:** 01237-471-553

**Mob:** 07939-597-705

**Email:** migrant.worker@cab-bideford.co.uk

**Website:** www.cab-bideford.co.uk



## Section 2: Statutory services, specialist services and themes

This section includes information on some of the public agencies that can offer specialist support to minority ethnic communities.

Some of the entries here are focused on particular themes rather than organisations and signpost a wide range of local services that may include private and 3rd sector as well as public organisations.

## Community Safety Partnerships

There are a number of Crime and Disorder Reduction Partnerships (CDRPs), also known as Community Safety Partnerships, around Devon, as well as the county-wide Safer Devon Partnership. These partnerships take responsibility for a range of community safety issues, including Hate and Prejudice Crime and Domestic Violence:

**East Devon:** Gerry Moore  
01395 273808                      gmoore@eastdevon.gov.uk

The link below provides information about organisations that can support migrant workers to feel safe and confident as part of the community.

[http://www.eastdevon.gov.uk/advice\\_for\\_migrant\\_workers](http://www.eastdevon.gov.uk/advice_for_migrant_workers)

**Exeter:** Michael Miller  
01392 265330                      michael.miller@exeter.gov.uk

**Mid Devon:** Julia Ryder  
01884 234997                      jryder@middevon.gov.uk

**North Devon:** Amanda Palmer  
01271 341200                      amanda.palmer@northdevon.gov.uk

**South Devon and Dartmoor:** Rebecca Gordon  
01626 215873                      rgordon@teignbridge.gov.uk  
(Lead officer for Hate and Prejudice Crime: Peter Dale)  
01803 861278                      peter.dale@southhams.gov.uk

**Torbay:** Kirsty Mooney  
01803 841440                      kirsty.mooney@torbay.gov.uk

**Plymouth:** Sarah Hopkins  
01752 315789                      sarah.hopkins@plymouth.gov.uk

**Safer Devon Partnership:** Nicola Channon

## Devon & Cornwall Constabulary Diverse Communities Team

The Devon Diverse Communities Team is committed to ensuring you receive the best from Devon & Cornwall Police. We work closely with our partners on your behalf to ensure that all specific needs are addressed.

One of our main areas of focus is Hate Crime - monitoring reported incidents and supporting the victims. Hate Crime is ANY OFFENCE committed against a person or a person's property that is motivated by the offender's hatred of people because they are seen as being different. By reporting it, you may be able to prevent these crimes from happening to someone else. Reporting makes a difference to you and your community. Don't suffer in silence. Sometimes you may feel that the incident is too minor to bother the police. It is however, still important to tell us.

We are a team with a wide range of skills and contacts so even if you are not sure if you have been a victim of hate crime, please contact us. Our intention is not just to support the victim but to prevent incidents reoccurring so we try to look at all the issues involved.

There are many ways in which we can provide support and it really depends on the level of interaction and assistance that a person wants. Please feel re-assured that the service you receive from Devon Diverse Communities Team will be professional throughout.

Our other roles include:

- developing and maintaining contacts with minority groups in Devon to provide channels of communication between police and our diverse communities
- offering advice and guidance and training to groups and organizations looking to counter racism
- helping to resolve incidents by supporting restorative justice initiatives (e.g. with schools).

Your Devon Diverse Communities Team:

<b>Manager</b>	Sgt Glynn Currey 01392 448934
<b>Northern Devon</b>	Julie Dixon 01271 313417 or 07736 731926
<b>Mid &amp; East Devon</b>	Emma Stacey 01884 831555 or 07736 087393
<b>Exeter</b>	Jo Arundale 01392 451764 or 07740 836524
<b>Torbay</b>	Kevin Mason 01803 841581 or 07971 626289
<b>Teignbridge &amp; South Hams</b>	Mike Lewis 07525 408813

## DEVON SACRE

Devon SACRE is a statutory body in Devon LA which advises schools on RE and Collective Worship. A SACRE (Standing Advisory Council on RE) is an advisory body which consists of four main groups:

- Group (A) Christian denominations (other than the Church of England) plus representatives from the other principal religions (Devon SACRE currently has representatives from the Buddhist, Hindu, Jewish, Baha'i, Muslim and Sikh traditions)
- Group (B) The Church of England
- Group (C) The Teachers Group (this consists of a mixture of primary, special and secondary teachers and head teachers, many of whom are directly involved in teaching RE)
- Group (D) The local authority (this group consists of elected members of the council).

What does Devon SACRE do:-

- provides support and advice to schools on RE and Collective Worship
- advises the Local Authority on matters of RE and Collective Worship
- is actively involved with national bodies in RE e.g. DfES, QCDA, Ofsted NASACRE, NATRE
- supports inter-faith networks and issues
- considers requests for determinations on Collective Worship
- encourages members' understanding of the different faiths and beliefs represented on Devon SACRE
- publishes an annual report of its work and forwards copy to QCA
- develops the local Agreed Syllabus and supports its implementation
- monitors the provision for RE and Collective Worship in Devon schools.

Devon SACRE is actively involved with a wide range of faith and belief organisations and is particularly interested in developing its role in Community Cohesion.

For further information on the role and activities of Devon SACRE:

**Contact:** Graham Langtree, Devon RE Adviser  
**Tel:** 01392 384831  
**Email:** [graham.langtree@devon.gov.uk](mailto:graham.langtree@devon.gov.uk)

## Devon BME Domestic Violence Action Group

The Devon BME Domestic Violence action group was set up and tasked with implementing an action plan to address some of the issues around local BME communities accessing Domestic Violence support services. This multi-agency group meets bi-monthly.

The Action Group has:

- set up the Devon NRPF (No Recourse to Public Funds) emergency fund for survivors of domestic abuse who have no recourse to public funds
- supported the development of specialist BME DV training for local agencies and front-line workers
- carried out and published research into the experiences of BME survivors in Devon
- produced a practical guidance booklet, Supporting BME victims of Domestic Violence that has now been distributed to DVA workers across Devon
- translated and distributed a range of information leaflets aimed at supporting survivors
- developed a training package to raise awareness of how to support BME victims of Domestic Violence. The training package is available as a one-day workshop.

**Contact:** Sahar BME/DV Action Group Co-ordinator  
**Tel:** 07837467890  
**Email:** bmesahar@yahoo.co.uk  
**Address:** 15 York Road, Exeter, EX4 6NN

## NRPF (no recourse to public funds)

Devon's emergency fund to help people trapped in violent relationships with no recourse to public funds. Many asylum seekers, people on temporary work permits, student or spousal visas, or those married to a UK citizen but without ILR (Indefinite Leave to Remain) are not entitled to certain state benefits, including housing benefit and income support.

Who is eligible for NRPF? Anyone who:

- has no recourse to public funds
- has limited income
- has exhausted normal channels of support.

For enquiries about how to apply for NRPF contact:

**Sahar:** 07837 467890 bmesahar@yahoo.co.uk  
**Maja:** 07966 914718 maja.lelandais@nhs.net  
**Sevil Fertinger:** 07826 917600 sevil.fertinger@nhs.net  
**Dave Wright:** 07971267502 dave.wright@devon.gov.uk

## ADVA (Against Domestic Violence and Abuse)

ADVA was set up in November 2002 to bring together the statutory and voluntary agencies within the county to tackle the problem of domestic violence, ADVA's two primary aims are:

- to increase reporting of domestic violence
- to reduce the level of repeat victimisation.

**Contact:** Rachel Martin  
**Phone:** 01392 382233  
**Website:** www.adva.org.uk

## English for Speakers of Other Languages (ESOL)

English language classes for UK residents and migrant workers are available at local Further Education colleges and through other providers such as Adult and Community Learning. Fees are subsidized by the government and some learners, those on benefits for example, are eligible for free classes.

Through these courses, those wishing to improve their English can gain qualifications as well as working towards gaining Citizenship. Providers include:

- East Devon College (PETROC)  
01884 235200  
www.edc.ac.uk
- Exeter College  
01392 205222  
www.exe-coll.ac.uk
- North Devon College (PETROC)  
01271 345291  
www.ndevon.ac.uk
- Open Doors International Language School, Plymouth  
01752 242365  
www.odils.com
- South Devon College  
01803 540540  
www.southdevon.ac.uk
- Adult and Community Learning  
0845 155 1014  
www.devon.gov.uk/adultlearning
- Action for Employment  
01392 423030  
www.a4e.co.uk
- Workers Educational Association  
01392 490970

### Volunteer led classes

In addition to the public providers there are a number of free English classes that are run by community groups, churches, playgroups, etc.

These classes are more informal and do not usually lead to a qualification but they provide the opportunity to meet people and to practise English skills in a supportive atmosphere. And they are free.

To find out more, contact the organisations below,

### Belmont Church, Exeter

Runs a Tuesday morning class in Exeter. Childcare provided  
01392 258029

### Bideford Bay Bilingual Group

See page 10 for contact details

### Imagine

See page 22 for contact details

### Kaleidoscope

See page 25 for contact details

### Olive Tree Association

Runs 4 classes a week in Exeter and supports classes in other parts of Devon. Children welcome. Olive Tree also provides resources and training for volunteer teachers.

See page 29 for contact details

### Sunrise Club

See page 44 for details

## Ethnic Minority Achievement Service (EMAS)

Part of the Devon Learning and Development Partnership, the Ethnic Minority Achievement team aims to support the inclusion and achievement of children for whom English is an additional language (EAL) and Black and Minority Ethnic (BME) children in schools across Devon. EMA employs specialist advisory teachers and higher level teaching assistants to work with schools, pupils and families in each district. We can provide:

- specialist in-service training, advice and support for school staff working with bilingual pupils
- training on racism for all settings and schools
- strategies for support and integration for new arrivals
- support for schools with advanced EAL learners
- differentiated and dual language support materials
- guidelines for a whole school approach including raising an awareness of language and cultural diversity
- in some instances, direct bilingual/classroom assistant support for EAL children
- valuable links for EAL children and families, through projects, cluster meetings and video conferencing sessions
- support for school staff and families of EAL/BME children in liaising with representatives of minority ethnic groups.

**Contact:** Loraine Davis (Head of EMA team)

**Address:** Ethnic Minority Achievement,  
Learning and Development Partnership, Redworth House,  
Ashburton Road, Totnes, TQ9 5JZ

**Tel:** 01392 386813

**Fax:** 01392 386829

**Email:** ema.admin@devon.gov.uk

**Website:** www.devonldp.org/ema

## Gypsies and Travellers Specialist services available in Devon

Plymouth and Devon Racial Equality Council

Gypsies and Travellers experience the worst health of any group in England; they often do not access services through lack of knowledge or fear of racism and prejudice. They experience racism nationally and locally and there is little understanding by many service providers about Gypsies and Travellers. 25% of Gypsies and Travellers are technically homeless, with no place to legally park their vehicles, and Gypsy and Traveller children are the most at risk in the education system.

PDREC offers a holistic approach to working with diverse Gypsy/Traveller communities (i.e. Romany Gypsy/Irish Travellers/New Travellers) and a range of services, including:

- a case work service for those who have experienced discrimination or cannot access services
- community development projects
- focus groups with local authorities, awareness raising in schools, media work
- training packages, working with trainers from Gypsy/Traveller communities
- a Traveller Information Pack about what services are available in Devon.

**Telephone:** 01392 422566

**Email:** penny@devonrec.org

**Address:** 14 York Road, Exeter , Devon. EX4 6BA

**Website:** www.devonrec.org.uk  
www.plymouthrec.org

## Devon Consortium Traveller Education Service

Devon Consortium Traveller Education Service is funded by the Local Authorities in Devon, Plymouth and Torbay to raise the attainment of Traveller pupils. Devon Consortium Traveller Education Service works to:

- support colleagues in school to fully include Traveller children
- ensure schools have access to resources that will enable them to include Traveller perspectives
- undertake outreach work to support the inclusion of the most vulnerable children and their families.

**Telephone:** 01392 386811

**Address:** Redworth House, Ashburton Road, Totnes, TQ9 5JZ

**Website:** [http://www.devon.gov.uk/travellers\\_education](http://www.devon.gov.uk/travellers_education)

### Gypsies & Travellers Liaison Officer

The Gypsies & Travellers Liaison Officer can provide support and advice to both the settled and travelling community on a broad range of issues. The officer is also responsible for County Council land and highways in relation to solutions. The focus is on negotiation, resorting to eviction only as a last resort.

**Contact:** Gypsy & Travellers Liaison Officer

**Telephone:** 07967397618

**Email:** [sabrina.thomas@devon.gov.uk](mailto:sabrina.thomas@devon.gov.uk)

## Hate crime prevention task group

Hate crime is any offence committed against a person or property that is motivated by the offender's hatred of people because of their race, religion, disability, age, sexual orientation or gender. Offences include verbal and physical assault, damage to property and harassment. Offences that are motivated by racism, homophobia or some other prejudice can carry more severe punishments

This task group reports to the multi-agency Safer Devon Partnership (SDP) and, as part of this work, employs a full-time Hate Crime Prevention coordinator. The work of this group includes:

- promoting inter-cultural respect and community cohesion
- improving communication between community groups and statutory services
- working with schools against racist bullying
- encouraging the reporting of Hate Crime
- supporting the victims of Hate Crime.

**Contact:** Hate Crime Prevention Coordinator

**Address:** Room G41, County Hall, Topsham Rd, Exeter EX2 4QD

**Phone:** 07971267502

**Email:** [hate.crime@devon.gov.uk](mailto:hate.crime@devon.gov.uk)

**Website:** <http://www.devon.gov.uk/reporting-hate-crime/>

## How to report hate crime to the police

The police are there to help and can respond immediately.

If you need immediate support, contact the police.

- report in person at any police station
- if it's an emergency or if you believe that you or anyone else is in danger, phone 999
- phone 08452 777444 (If you would prefer to talk to a police officer with specialist knowledge and understanding of Hate Crime, you should ask to speak to your local Diversity Officer).

### Other ways of reporting

If you don't feel comfortable contacting the police or you feel that the incident wasn't severe enough to go to the police, there are other ways of reporting what happened and, if you want, getting support.

- contact the Hate Crime Prevention Coordinator at the email below to request a 3rd party reporting form. This form, which goes to the HC Coordinator, not the police, can be completed anonymously if you do not wish to provide your details. There is a space where you can say what kind of support you need and what action, if any, you would like to be taken
- use the online form at <http://www.devon.gov.uk/reporting-hate-crime/>
- email us at [hate.crime@devon.gov.uk](mailto:hate.crime@devon.gov.uk)
- contact the Rural Racism project or Plymouth and Devon Racial Equality Council, both listed in Section 1 of this directory.

## NHS Devon and Torbay Care Trust BME Mental Health and Well-being Team

NHS Devon employs a team of 8 Community Development Workers (CDWs) to Deliver Race Equality in mental health services across Devon. CDWs act as bridges between the BME community and statutory services working with BME communities and individuals.

The CDWs have four key roles:

- Change Agent - helping to identify community concerns and gaps in services
- Access Facilitator - helping people to find effective pathways across services; directing people to community resources; signposting
- Service Developer - advising on training and education of health-care staff; developing joint working between statutory and community services
- Capacity Builder - assisting in the development of BME community organizations and mutual support groups; assisting with writing funding applications.

Individuals and families looking for help with accessing mental health or other support services are welcome to contact their local CDW, as are groups and organizations looking for help with policies, with training or with engagement.

### Chukumeka Maxwell - Senior CDW, Devon Wide

**Email:** [chukumeka.maxwell@nhs.net](mailto:chukumeka.maxwell@nhs.net)

**Address:** Culm Valley Integrated Centre for Health, Willand Road, Cullompton, EX15 1FE

**Phone:** 07772 061740

### Magdalena Wood - Exeter East, Mid Devon and Torbay

**Email:** [magdalena.wood@nhs.net](mailto:magdalena.wood@nhs.net)

**Address:** Exeter CVS, Wat Tyler House, Exeter EX4 6PD

**Phone:** 07791 230067



**Maja Lelandais - CDW- North Devon**

Drop-in every Tuesday 10am-5pm

**Address:** Torrington Voluntary Services (TVS)  
14 Bridgeland Street, Bideford, Devon EX39 2QE

**Email:** maja.lelandais@nhs.net

**Phone:** 07966 914718

**Melanie Stiles - CDW- Devon Wide**

**Address:** Exeter CVS, Wat Tyler House, Exeter EX4 6PD

**Email:** melanie.stiles@nhs.net

**Phone:** 07966 914578

**Sevil Fertinger - CDW- Torbay Care Trust**

**Address:** Lifestyle Team, Roebuck House, Abbey Road, Torquay

**Email:** sevil.fertinger@nhs.net

**Phone:** 07826 917600

**Penny Dane - CDW - Gypsies and Travellers**

**Address:** C/O Devon REC, 15 York Road, Exeter EX4 6BA

**Email:** penny@devonrec.org

**Phone:** 01392 422566 & 07979 838138

**Tony Kuhl - CDW - Devon Partnership Trust**

**Email:** tony.kuhl@nhs.net

**Phone:** 07974 563028

**Linda Ramdeen - CDW Devon Cluster Prisons**

**Email:** linda.ramdeen@nhs.net

**Phone:** 07971 325878

## Legal Services

For specialist advice and support with legal issues, particularly in relation to immigration status and employment.

**Devon Law Centre**

Devon Law Centre offers specialist legal advice in various areas of Social Welfare law. Subject to eligibility, we can offer advice, free of charge, in the following areas: Education, Community Care, Housing, Welfare Benefits, Employment Discrimination, Immigration

Do you have the right to stay in this country? Do you have the right to work here? Are you worried about being deported? If you have questions relating to your nationality or right to stay in this country, or you need to know about asylum, we can advise you.

**Address:** Devon Law Centre, Frobisher House, 64-66 Ebrington Street, Plymouth PL4 9AQ

**Phone:** 01752 519 794

**Fax:** 01752 604 952

**Email:** Information@devonlawcentre.org.uk

**Website:** <http://www.devonlawcentre.org.uk/>

**Employment Tribunal Advocacy Service (ETAS)**

ETAS are Employment Law Specialists. Contact us if you feel that you have been discriminated against because of your race, religion, sexual orientation, gender or disability. We work on a no win, no fee basis. For initial enquiries, phone us or fill in the form on our website.

**Devon Office**

**Phone:** 0800 3457811

**Mobile:** 07990590389

**Website:** <http://www.etasdirect.com/>

**Stephens Scown Solicitors**

Our specialist immigration lawyers are all accredited under the Immigration and Asylum Accreditation Scheme administered by the Solicitors Regulation Authority which means we can offer Legal Help to those who are eligible. Our advice includes:

- entry clearance, visas & extensions of stay
- european applications including residence permits and worker's registration applications
- nationality & citizenship
- removal, deportation & human rights
- working & studying in the United Kingdom.

**Address:** Curzon House, Southernhay West, Exeter,  
Devon EX1 1RS

**Tel:** 01392 210700

**Fax:** 01392 274010

**Email:** [drx@stephens-scown.co.uk](mailto:drx@stephens-scown.co.uk)

**Website:** <http://www.stephens-scown.co.uk/>

**Useful websites for advice regarding asylum and immigration**

<http://www.asylumaid.org.uk>

<http://www.iasuk.org> (Immigration Advisory Service)

<http://www.refugee-action.org.uk>

<http://www.refugeecouncil.org.uk>

## Section 3: Forums, Task Groups and Cross-cutting themes

This section gives details of a range of local forums, committees and task groups that have a particular focus on BME issues.

Also included here are organisations offering specialist advice and support on different areas of diversity. These organisations welcome approaches from BME individuals or from organisations working in the BME arena.

## Devon Faith and Belief Forum (DFBF)

The DFBF was set up in 2006 to encourage and develop better relations between diverse traditions across Devon, Plymouth and Torbay. It seeks to enhance involvement of communities with greater participation in civic life, develop shared projects and dialogue between faith and belief groups with other organisations. Membership is open to communities, groups and individuals who share these aspirations. Our aims are:

- to promote good relations and respect between people and break down barriers of prejudice
- to enable better awareness, understanding and support between different faith and belief traditions
- to promote inter-faith and multifaith dialogue
- to involve faith groups in the civic life and community activities of Devon and encourage their participation in community affairs
- to improve the quality of life for local people by working together on agreed projects, demonstrating partnership between different faiths
- to encourage dialogue and provide an opportunity for faith organisations to network with each other, with strategic partnerships and other relevant bodies
- to promote the interests and concerns of the faith and belief communities in Devon.

**Contact:** Martyn Goss  
**Address:** The Old Deanery, the Cloisters, Exeter Devon EX1 1HS  
**Phone:** 01392 294924  
**Email:** [martyn@exeter.anglican.org](mailto:martyn@exeter.anglican.org)  
**Website:** [www.devonfaiths.org.uk/](http://www.devonfaiths.org.uk/)

## Exeter Interfaith Group

The Exeter Interfaith Group meets monthly in Exeter and includes representatives of Baha'i, Buddhist, Christian, Humanist, Jewish, Muslim and Pagan groups in the city. The group sees a primary role as educating one another about our respective beliefs and customs but also in spreading the message of the value of interfaith dialogue as a resource for community cohesion by organising and participating in events with a wider public focus.

**Co-chairs:** Revd Iain McDonald  
Jude Taylorson

**Email:** iain.mcdonald@mansfield.oxon.org  
judetaylorson@yahoo.com

**Phone:** 01392 255655

## Exeter Racist Incidents Action Group (ERIAG)

ERIAG works to monitor and to tackle racist crime in the Exeter area.

The group, which usually meets every two months, includes representatives from Exeter City Council, Devon County Council, Police, Exeter University and BME community groups.

**Contact:** Michael Miller (Chair)

**Phone:** 01392 265330

**Email:** michael.miller@exeter.gov.uk

## Exeter Respect Festival

The city's annual celebration of diversity using performing and creative arts and other activities to promote multi-cultural understanding and say no to racism and all forms of prejudice.

**Contact:** To join in please visit the Exeter Respect website:  
[www.exeter-respect.org](http://www.exeter-respect.org)

## Equality Strategy and Scrutiny Group (ESSG)

The ESSG is an established group of the Devon Strategic Partnership, comprising representatives from the statutory sector and the main equality strands, including BME, (mainly through community, voluntary and faith organisations) which scrutinises and advises the Devon Strategic Partnership on equality issues. It is currently focused on improving the delivery of local area agreement work programmes and ensuring equality is at their heart. The group is chaired by Devon County Council's Chief Executive.

**Contact:** Ian Hobbs

**Phone:** 01271 344103

**Email:** ian.hobbs@devon.gov.uk

## Fawcett Devon

Set up as a formally constituted voluntary sector feminist group, we are affiliated to The Fawcett Society [www.fawcettsociety.org.uk](http://www.fawcettsociety.org.uk). We work locally to promote gender equality and we bring to Devon the Fawcett campaigns where they assist with highlighting local inequalities.

We welcome approaches from any organisation or individual looking for advice or support with gender equality issues.

**Email:** [coordinator@fawcettdevon.org.uk](mailto:coordinator@fawcettdevon.org.uk)

**Phone:** 07815 192770

## The Intercom Trust

Intercom provides services for LGB/T (Lesbian, Gay, Bisexual and Trans) people across the South West. Intercom has worked widely with many BME individuals and organisations representing a very wide range indeed of racial, ethnic, religious and cultural origins and backgrounds, and we are proud of our tradition of strongly combating both racism and homophobia, and promoting social inclusion without discrimination.

Intercom is community-led and community-responsive and currently offers a range of support services:

- advocacy for people who encounter homophobic crime, prejudice or discrimination
- links to community-led social and support groups for all ages and genders, especially in rural areas
- resources for schools
- campaigning for the needs of young LGB people
- awareness-training for staff and policy-makers from private and public sectors.

**Address:** PO Box 285, Exeter. EX4 3ZT

**Office Number:** 01392 201015

**Email:** [Office@intercomtrust.org.uk](mailto:Office@intercomtrust.org.uk)

**Website:** <http://www.intercomtrust.org.uk/portal.htm>

### Confidential Helpline 0845 6020 818

Our helpline is answered by trained listeners who are all LGB or Trans. They understand the issues, and are non-judgmental and friendly. It is normally staffed during office hours, Monday to Friday. We treat all calls as confidential. Most important of all, we will not Out anyone, whatever their age.

## Migrant Workers Task Group (MWTG)

The Devon Migrant Worker Task Group was established in 2007 by the Devon Strategic Partnership with the financial support of Devon County Council. The group includes some migrant workers and representatives from a wide range of agencies from the statutory and voluntary sectors, employers and community groups.

The task force is currently chaired by the Community Council of Devon and has taken responsibility for producing a Welcome to Devon pack aimed at helping newly arrived Migrant Workers to access local services and to integrate into the community.

**Address:** Community Council of Devon, County Hall, Topsham Rd,  
Exeter EX2 4QD

**Phone:** 01392 383443

**Email:** [info@devonrcc.org.uk](mailto:info@devonrcc.org.uk)

**Website:** [www.devonrcc.org.uk](http://www.devonrcc.org.uk)  
[www.devonmigrant.info](http://www.devonmigrant.info)

**Online link to Welcome Pack:**

[www.devonsp.org.uk/migrantworkers](http://www.devonsp.org.uk/migrantworkers)

## North Devon and Torridge Diversity Group

A multi-agency group set up in 2006. Purposes include:

- advising the North Devon and Torridge Joint Local Strategic Partnership on matters relating to Equality and Diversity
- networking and acting as an information sharing framework for all aspects of work on diversity
- highlighting community tensions and gaps in services.

**Contact:** Emily Poyner (Chair)

**Phone:** 01271 388773

**Email:** [Emily.Poyner@northdevon.gov.uk](mailto:Emily.Poyner@northdevon.gov.uk)

## South West Religion & Belief Equality Network

Equality South West (ESW) is a registered charity and England's first regional equality and diversity body. The network plays a crucial role, bringing groups, individuals and organisations together to share best practice and progress equality issues relating to religion and belief within the region. We are pleased to be supported by some key strategic organisations including: the South West Regional Development Agency, the Government Office for the South West, the South West Regional Assembly, South West Forum and the South West Trade Union Congress. ESW is grateful for the financial support we receive from the South West Regional Development Agency and the Big Lottery Fund.

We started work in March 2005 supported by the South West Regional Development Agency and Government Office for the South West. Working with partners across the region we aim to tackle discrimination on the grounds of age, disability, gender, race, religion or belief, sexual orientation and transgender. We are supporting dedicated regional networks for each of these seven strands. ESW is also working with other groups for asylum seekers, migrant workers and gypsies and travellers.

Our Board consists of representatives from each of the regional equality networks, members from the South West Regional Development Agency, the Government Office for the South West, the South West Regional Assembly, South West Forum, the South West Trade Union Congress and the South West Local Government Association. Our work covers policy development, capacity building, best practice, awareness raising, training and research. We aim to work with our regional networks and partners in all of these areas.

Our website aims to provide the region with quality information on legislation, rights and links to other equality organisations. Please feel free to pass on this information to any organisations, groups or individuals who you feel may also be interested in becoming members of the network. If you have any comments or suggestions, please either email or write to us via our contact details below.

**Contact:** Jack Horwood (Project Administrator)  
**Address:** Equality South West, East Reach House, East Reach, Taunton TA1 3EN.  
**Email:** Jack.Horwood@equalitysouthwest.org.uk  
**Phone:** 01823 250 816  
**Website:** [www.equalitysouthwest.org.uk](http://www.equalitysouthwest.org.uk)





