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BARNSTAPLE DEVON TOWN AREA

The Place Survey

Area Definition

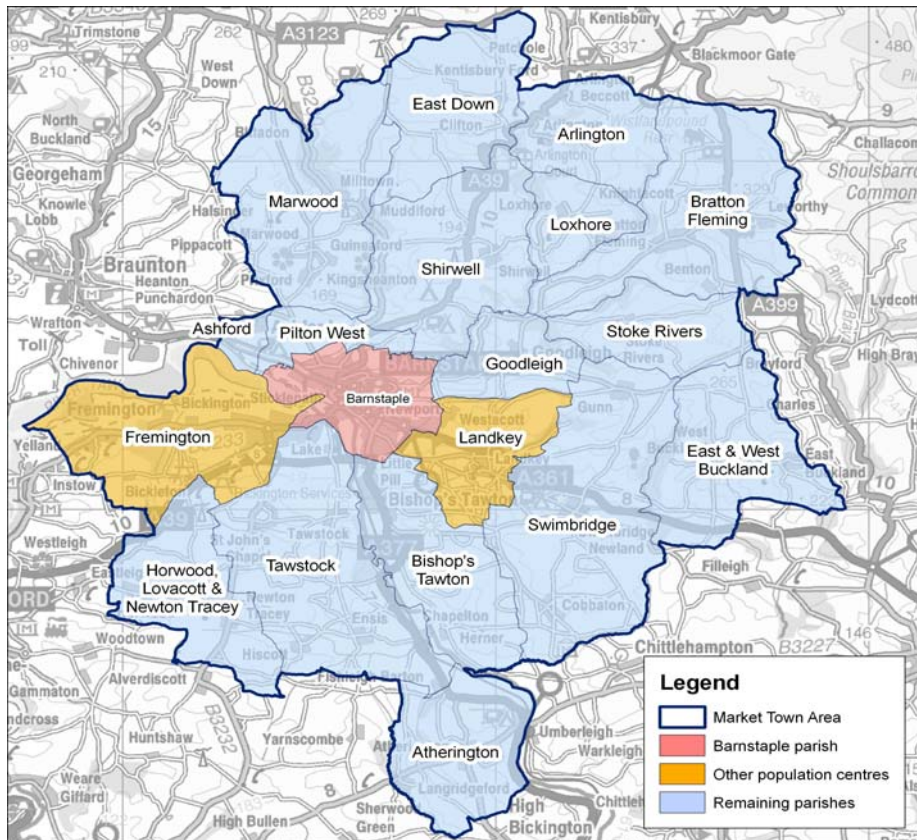
In this report the Barnstaple Devon Town Area (DTA) comprises the main parish of Barnstaple, along with Fremington and Landkey parishes. The remaining parishes will be known as the hinterland.

The structure of the population in the DTA is broadly similar to that across the district and the county. However, there is a higher proportion of the younger working age group (25-44) in Barnstaple and a lower proportion in the rural parishes.

The population of the Barnstaple DTA has risen by around 17% since 1991. The population of Fremington Parish saw an increase of almost 40% over the same period.

The proportion of people from minority ethnic groups is slightly higher in Barnstaple than the district and county averages but overall the Devon Town area is in line with county average.

The level of households occupied by individuals (single person households) in Barnstaple DTA is similar to the county and district averages. However, levels in Barnstaple Parish are higher.



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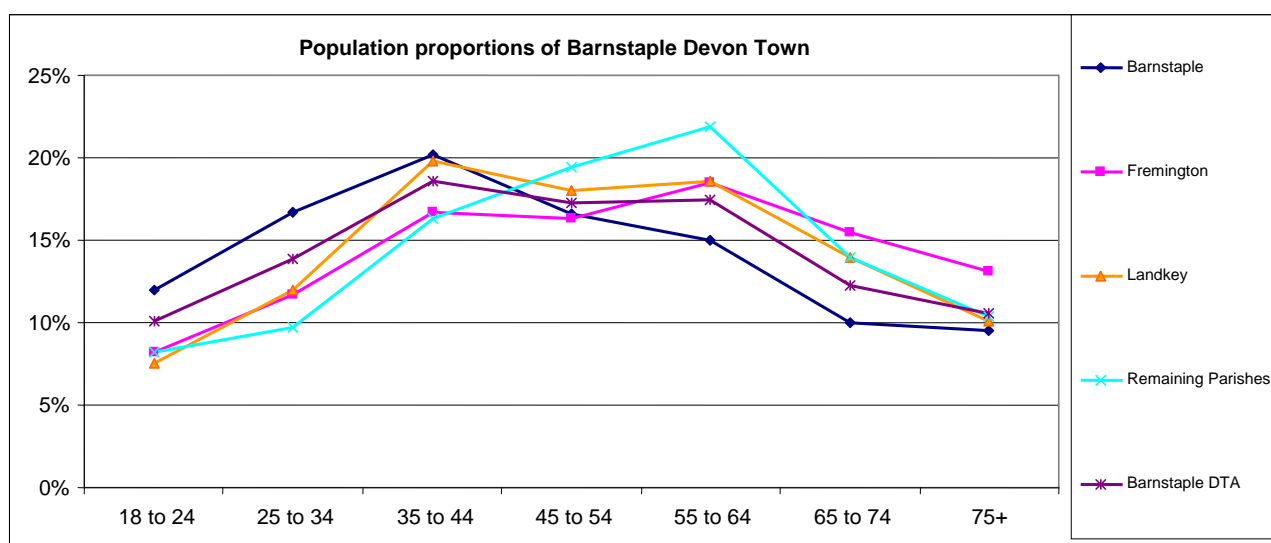
The table overleaf shows the population of over 18 (those eligible to complete the Place Survey). Barnstaple is the most populated parish with Fremington the second most populated. Fremington can be considered as part of the same 'Barnstaple' conurbation, and the two parishes of Barnstaple & Fremington together account for 75% of the total population of the Devon Town Area.

Overall in the Barnstaple DTA the largest group of adult residents fall into the 35 to 44 age range (19%) closely followed by the 45 to 54 and 55 to 64 age groupings. In the remaining parishes 55-64 age is the largest group.

Parish	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75+	Total Population 18 plus	% total population
Barnstaple	12%	17%	20%	17%	15%	10%	10%	19231	52%
Fremington	8%	12%	17%	16%	18%	15%	13%	8516	23%
Landkey	8%	12%	20%	18%	19%	14%	10%	1569	4%
Remaining parishes	8%	10%	16%	19%	22%	14%	10%	7987	21%
Barnstaple DTA	10%	14%	19%	17%	17%	12%	11%	37303	100%
	3773	5175	6917	6425	6495	4574	3944		

Source: South Devon Health Informatics (FHSA 2008 data)

Barnstaple parish itself has a younger population profile than the rest of the area with 29% of the population under the age of 35.



Barnstaple Place Survey Respondents compared with the underlying Devon Town Area

This section looks at how similar the respondents are to the underlying Barnstaple population in terms of lifestyle, age, deprivation, tenure and occupation. In doing this it is hoped the results of the survey will be given more credence as representing the underlying population.

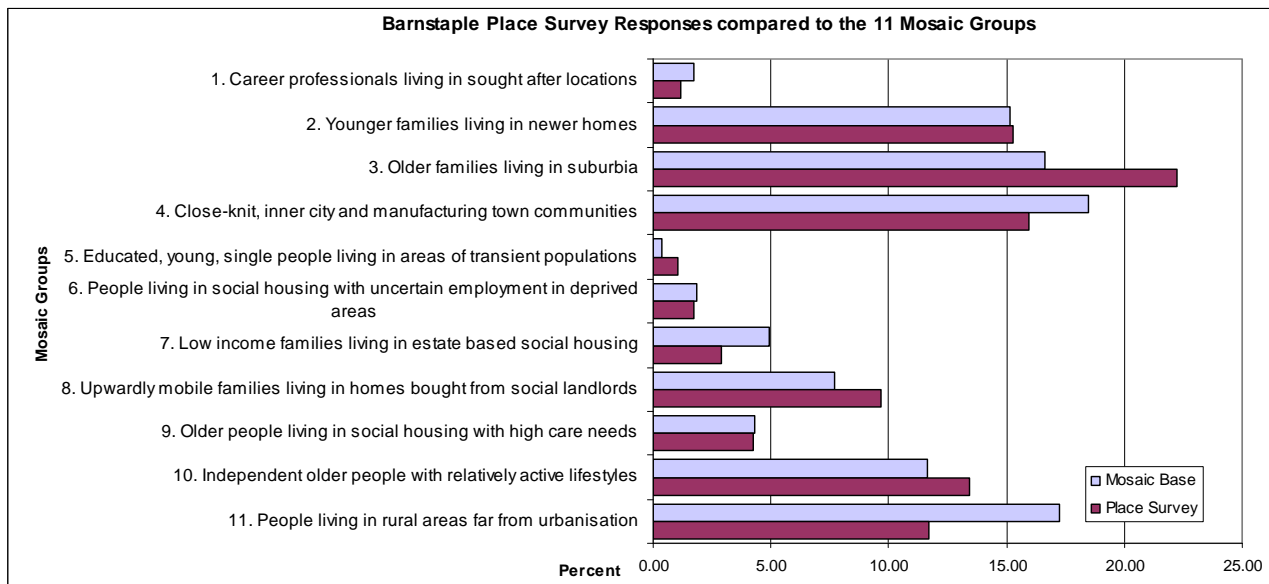
The people who responded to the Place Survey in the Barnstaple DTA have been compared with the underlying population of the Barnstaple DTA itself. A summary of this comparison can be seen below:

- Respondents are broadly similar in terms of lifestyle (Mosaic) but 'People living in rural areas far from urbanisation' were under represented and 'older families living in suburbia' were comparatively over represented.
- A bias exists towards older age ranges of 45 plus and away from the 18 to 24 age range exists.
- A slight bias towards the least deprived is observed.
- There is a bias towards those who own their properties outright at the expense of those owning their property with a mortgage.
- There is also a bias towards the retired at the expense of those in full time employment

Mosaic (Experian)

Mosaic classifies people in terms of lifestyle. There are 11 Lifestyle Groups and 61 Lifestyle Types. For more information please see the Devon Town profiles (http://www.devon.gov.uk/barnstaple_mosaic_profile.pdf) or (<http://www.devon.gov.uk/appendix.pdf>)

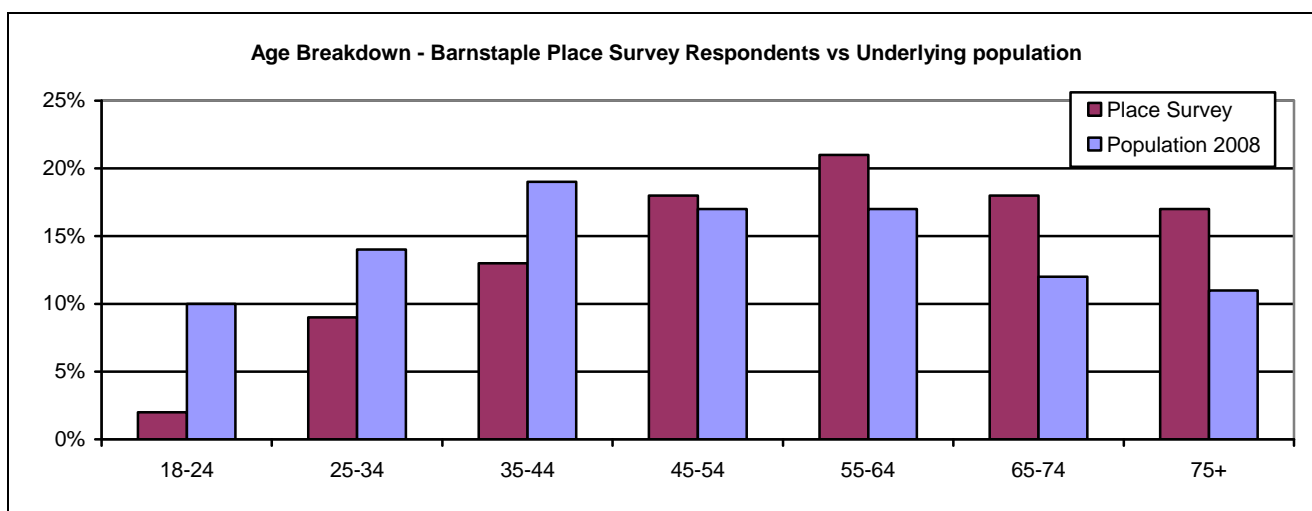
The graph below illustrates that in terms of Mosaic Groups, the Place survey respondents from the Barnstaple area in general reflect the population structure of Barnstaple DTA. The most noticeable differences however are the lower/lack of responses from 'Low income families living in estate based social housing', 'close-knit, inner city & manufacturing town communities' and 'People living in rural areas far from urbanisation'. Also comparatively more responses were received from 'older families living in suburbia'.



Age

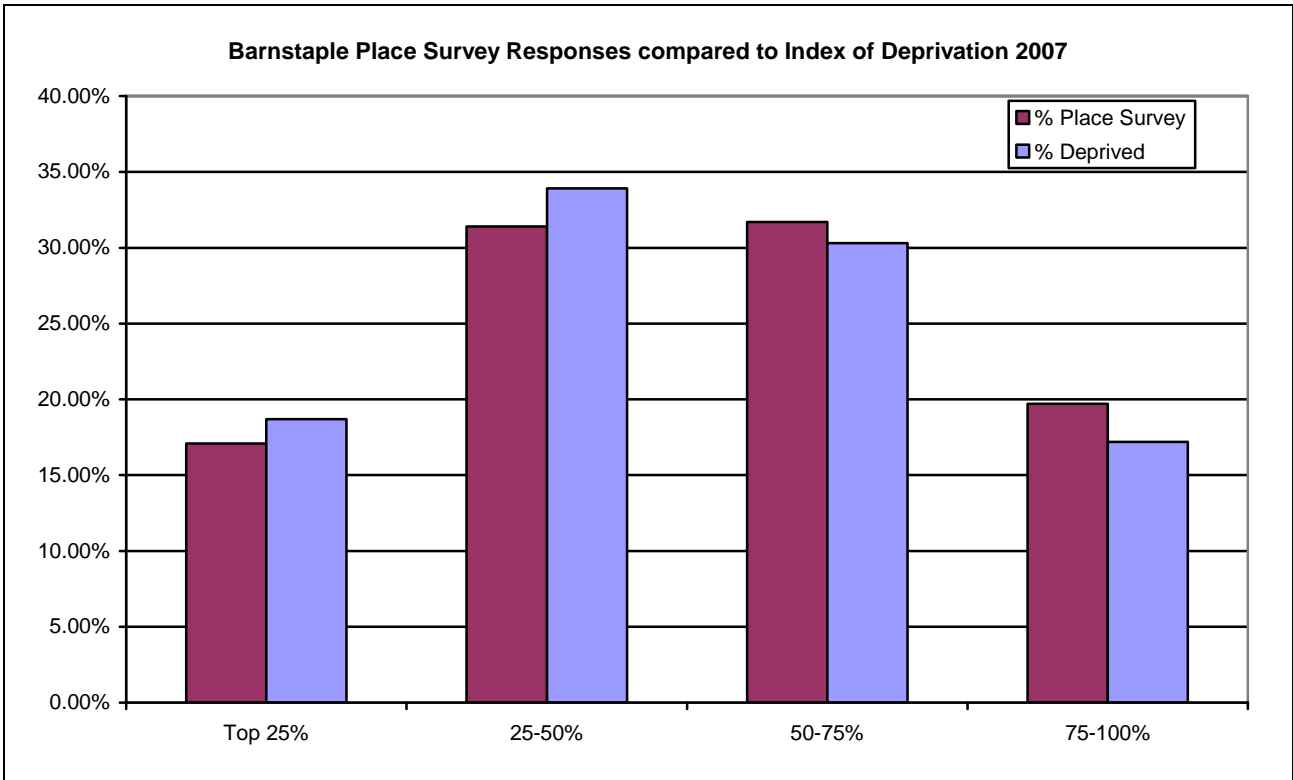
The table and graph overleaf show clearly how the Barnstaple Place Survey respondents tend to be biased towards the older population. From the age ranges of 45 years old and upwards the proportion of respondents is much greater than the underlying population whereas there is an under-representation of the younger respondents particularly 18 to 24 year olds.

	18-24	25-34	35-44	45-54	55-64	65-74	75+
Place Survey Barnstaple DTA(2008)	2%	9%	13%	18%	21%	18%	17%
Population Barnstaple DTA (FHSA 2008)	10%	14%	19%	17%	17%	12%	11%



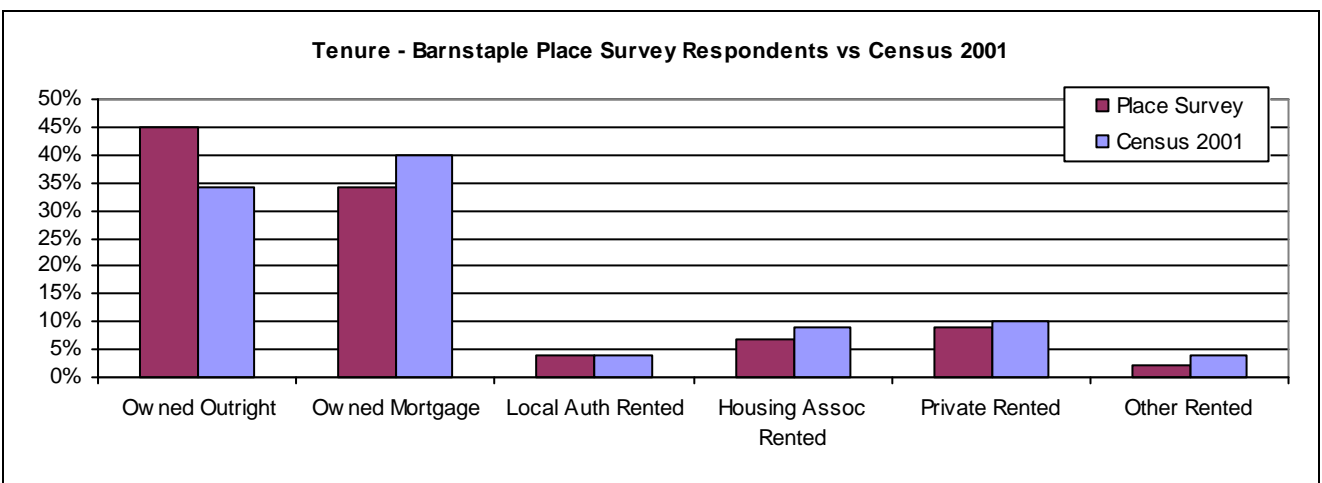
Deprivation (ID 2007)

The Place Survey has been completed by similarly deprived groups which reflect the population, though the two most deprived quartiles were slightly under represented and the two least deprived were slightly over represented. This is reflected in the graph below.



Tenure

The graph overleaf compares the tenure of Place Survey respondents with the underlying population's tenure (census 2001). One notable difference is that more respondents own property outright with fewer 'Owning with a Mortgage' when compared to the underlying population.

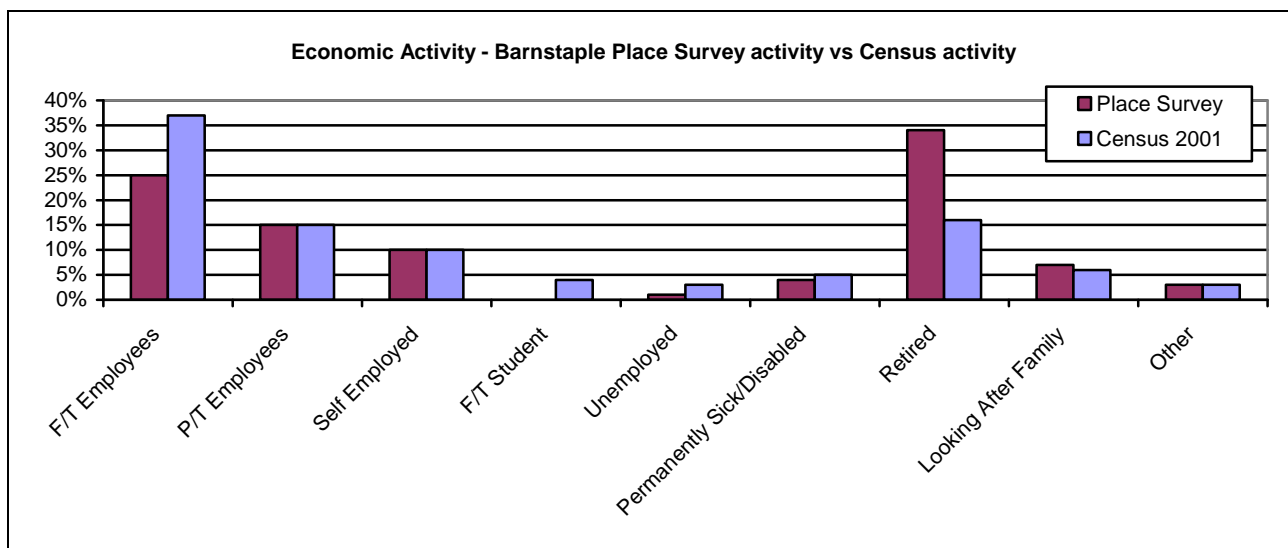


Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.

Occupation

The current activities of the Barnstaple DTA Place Survey respondents have been compared to the activities described by the underlying population in the 2001 census. A higher proportion of retired people have responded than expected compared with lower proportions of full-time employees. A full employment breakdown for the Barnstaple DTA can be seen in the graph below.

Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.



The Place Survey & Devon's Sustainable Community Strategy (2008 to 2018).

The Sustainable Community Strategy is the overarching plan for improving the quality of life of everyone in Devon. It is the long term vision for Devon with key priorities and outcomes for the next ten years.

It aims to achieve the vision of Devon as:

England's greenest county with strong local communities that are prosperous and welcoming with an excellent quality of life and a sustainable future.

In order to achieve this vision the following priorities have been set:

- **A World Class Environment**
- **Homes and Housing**
- **A Safer Devon**
- **Strong and Inclusive Communities**
- **Health and Wellbeing**
- **Inspiring Young People**
- **A Growing Economy – (not represented by questions in the Place Survey)**

The Place Survey covers various aspects but not all of the above Sustainable Community Strategy's priorities as well as other questions. The Place survey results in this report have been organised loosely around the above priorities.

Barnstaple Devon Town Area (DTA)

The results published for District Council areas and above have been weighted by the DCLG. As it would not have been possible to replicate their weighting system for smaller areas, such as Devon Towns and hinterlands, the results used in this report have not been weighted.

Overall, Devon performs strongly against most other local authorities in England for most of the questions asked in the Place Survey and any low positions for Barnstaple DTA within Devon may not be as serious as they appear, and this is borne out by the comparisons with national results.

To enable comparison of results each Town has been placed into one of four quartiles each comprising seven/ eight Towns. The upper and lower quartiles have been coloured and numbered 'yellow (1) – best' and 'red (4) – worst' with the other two middle quartiles being referred to as 'blue (2)' and 'orange (3)'. The worst and best are related to performance or involvement etc. dependent on the question.

Overview of performance against priority areas

Compared with other Devon Town Areas, Barnstaple ranks slightly worse than average. Barnstaple is notably worse in some priority areas e.g. A Safer Devon/ Strong and Inclusive Communities and better in other areas e.g. health and Wellbeing/ Inspiring Young People. However these results hide the fact that Barnstaple is often on the threshold with the upper quartiles.

Looking at priority areas, Dawlish DTA fared better than average in the 'A world class environment', 'Homes and Housing', 'Health and Wellbeing' and 'Inspiring Young People' sections however below average in the 'A Safer Devon' and 'Strong and Inclusive Communities' sections.

The following table illustrates where the questions fall in terms of both priority area and quartile:

Priority Area	No questions	Quartile into which each question falls			
		Worst			Best
A world class environment	8	3		3	2
Homes and Housing	2	1	1		
A safer Devon	12	8	3	1	
Strong and Inclusive communities	9	4	3	1	1
Health and Well being	4			2	2
Inspiring young people	5			2	3
TOTAL	40	19	7	9	8
%	100%	48%	18%	22%	20%

Summary and results table

With respect to what the Barnstaple DTA sees as important and needs improving, the priority areas are affordable decent housing, clean streets and the level of crime.

The Barnstaple DTA generally shows a comparatively good above average level of satisfaction (**A World Class Environment**) with its living environment when compared with other DTAs. Satisfaction with doorstep recycling and the local bus services both fall into the **yellow** quartile followed by satisfaction with local tips/ household waste and other services such as those which provide transport information and services which fall into the **blue** quartile. However satisfaction with services such as those which keep land free of litter and rubbish/ collect refuse, doorstep recycling along with the perception of rubbish and litter lying around as a problem all fall into the **red** quartile.

With regard to '**Homes and Housing**', satisfaction with both the local area and homes is below average falling into the two lower **red** and **orange** quartiles.

Questions that fall under a 'Safer Devon' priority indicate that Barnstaple respondents are least satisfied in this area with most responses falling into the red or orange quartiles. The only better results are perceptions that local services work to make the area safer which falls into the blue quartile.

'Strong and Inclusive Communities' is a priority area that looks at community cohesion. Compared with other DTAs Barnstaple respondents do not feel that they belong to their neighbourhood or that people treat each other with respect. This, in conjunction with respondent's involvement and willingness to be involved in local decision making falls into the red quartile. The only areas that respondents showed better satisfaction levels was with local public services acting to the concerns of local residents in the blue quartile and services treating all people equally in the yellow quartile. It is interesting to note, however, that there is a huge amount of voluntary activity in the town and many examples exist of ways in which residents work for and support each other.

With respect to 'Health and Wellbeing', perceptions lie in the upper quartiles. Satisfaction with GPs and dentists is good with both these services appearing in the blue quartile. Hospitals however fare much better appearing in the yellow quartile.

The Barnstaple DTA has comparatively high satisfaction in areas that fall under the 'inspiring young people' priority. User satisfaction with parks, open spaces and libraries appear in the blue quartile whereas all other areas under this priority eg satisfaction with Sport/leisure, museums/ galleries and theatres/ concert halls all fall into the yellow quartile.

The table below shows the position of the Barnstaple DTA in relation to the other 28 DTAs. Each Town has been placed into one of four quartiles each comprising seven/ eight Towns. The upper and lower quartiles have been labelled '1 – worst' and '4 – best' with the other two middle quartiles being referred to as orange and blue quartiles. The worst and best are related to performance or involvement etc. dependent on the question.

Quartiles			
1	2	3	4
Worst			Best

A WORLD CLASS ENVIRONMENT		Devon
Q6b	To what extent are local public services working to make the area cleaner and greener?	
Q8a	How satisfied are you with public services for keeping land clear of litter/ refuse?	
Q24c	How much of a problem is rubbish and litter lying around?	
Q8b	How satisfied are you with public service refuse collection?	
Q8c	How satisfied are you with doorstep recycling?	
Q8d	How satisfied are you with local tips/ household waste recycling centres?	
Q8e	How satisfied are you with local transport information?	
Q8f	How satisfied are you with local bus services?	
HOMES AND HOUSING		
NI 5	How satisfied are you with your local area as a place to live?	
Q4	How satisfied are you with your home as a place to live?	
A SAFER DEVON		
Q6a	To what extent are local public services working to make the area safer?	
Q7a	How satisfied are you with Devon and Cornwall Constabulary?	
Q7b	How satisfied are you with Devon and Somerset Fire and Rescue?	
NI 17	Perceptions of antisocial behaviour as a problem	
NI 21	Dealing with local concerns about anti social behaviour and crime	
NI 27	Understanding local concerns about anti social behaviour and crime	
NI 41	Perceptions of drunk or rowdy behaviour as a problem	
NI 42	Perceptions of drug use or dealing as a problem	

Q22	How safe do you feel in your local area after dark?	
Q17	To what extent do you agree that parents take enough responsibility for the behaviour of their children?	
Q24b	How much of a problem are teenagers hanging around the streets?	
Q24d	How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles?	
STRONG AND INCLUSIVE COMMUNITIES		
NI 1	% people who believe people from different backgrounds get on well in their local area	
NI 2	% people feel they belong to their neighbourhood	
Q6c	To what extent do local public services promote the interests of local residents?	
Q6d	To what extent do local public services act on the concerns of local residents?	
Q6e	To what extent do local public services treat all types of people equally?	
Q13/ NI4	Do you agree or disagree that you can influence decisions affecting your local area?	
Q14	Would you like to be more involved in the decisions that affect your local area?	
Q16	In the past 12 months have you been involved in decision making?	
NI 23	Perceptions that people in local area <u>do not</u> treat one another with respect and consideration	
HEALTH AND WELL BEING		
Q7c	How satisfied are you with your GP (family doctor)?	
Q7d	How satisfied are you with your local hospital?	
Q7e	How satisfied are you with your local dentist?	
Q7	How satisfied are you overall with your local medical services (composite)?	
INSPIRING YOUNG PEOPLE		
Q8g	How satisfied are you with sport/ leisure facilities (users)?	
Q8h	How satisfied are you with libraries (users)?	
Q8i	How satisfied are you with museums/ galleries (users)?	
Q8j	How satisfied are you with theatres/ concert halls (users)?	
Q8k	How satisfied are you with parks/ open spaces (users)?	

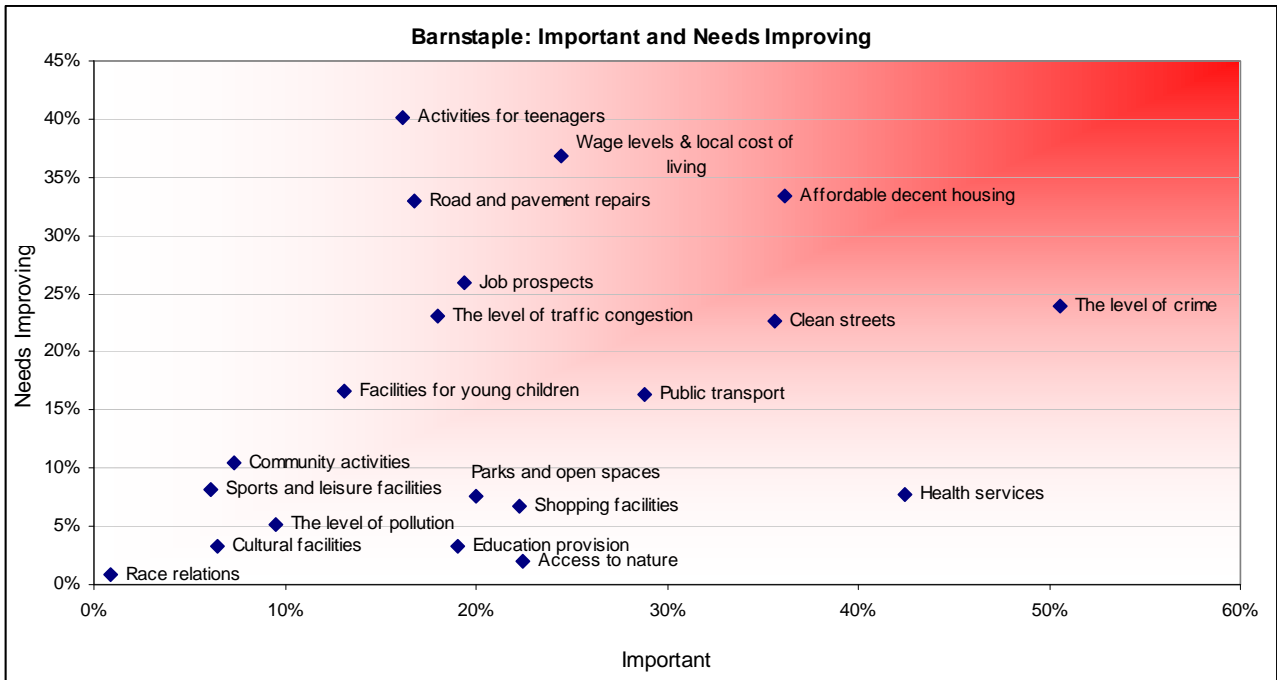
Barnstaple Devon Town Area Detailed Results

When comparing each of the Devon Town Areas in the charts below, care should be taken with the results for all questions relating to Moretonhampstead and Lynton & Lynmouth DTAs. Compared with other areas, these two DTAs contain very small numbers of households, and consequently numbers of responses are too low to provide reliable comparisons. Given this, Place Survey reports on these two DTAs have not been published.

The scatter graph below illustrates the results for questions 1 and 2. It gives an overall impression of how Barnstaple respondents feel about the facilities/ services and other factors influencing everyday life as a resident in Barnstaple DTA.

Those areas that are seen as most important (in making somewhere a good place to live), and in need of improvement (in Barnstaple DTA) appear in the upper right hand section of the scatter graph. Priority areas include affordable decent housing, the level of crime, clean streets followed by wage levels and the cost of living and public transport.

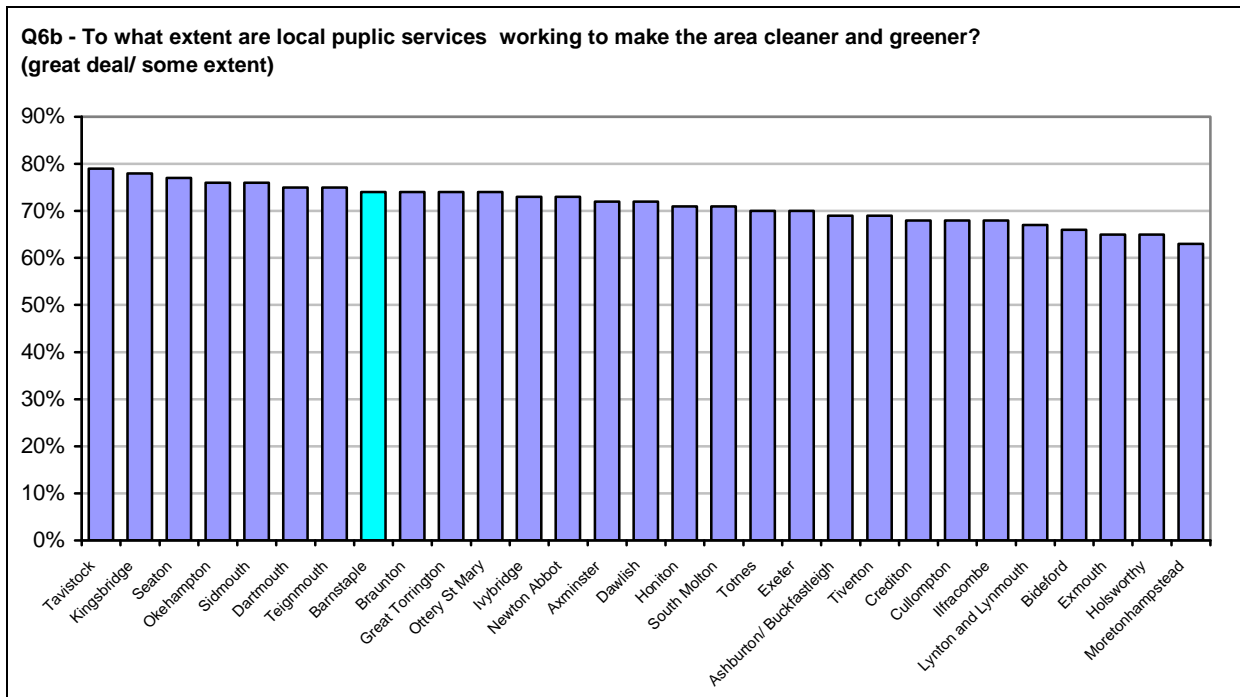
The bottom left hand corner shows the areas that are of comparatively low importance (in making somewhere a good place to live) and in comparatively less need of improvement (in Barnstaple DTA).



A World Class Environment

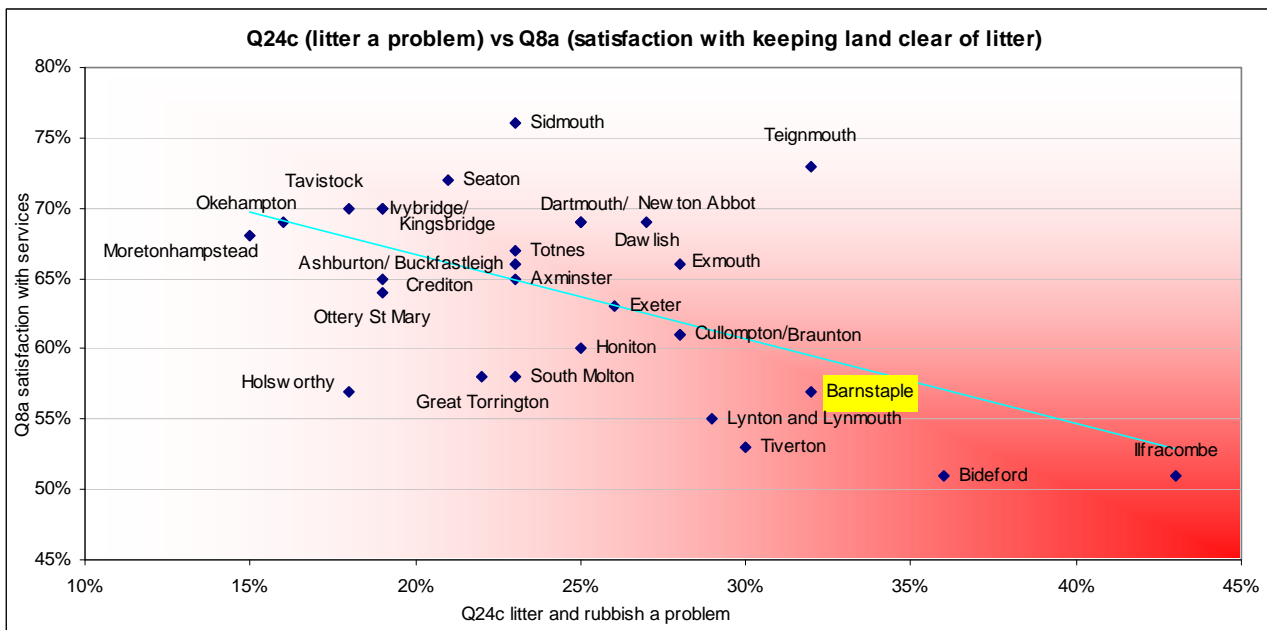
Q6b To what extent are local public services working to make the area greener and cleaner? (a great deal/ to some extent)

The Barnstaple DTA appears in the **blue** quartile with 74% of respondents thinking that public services are working to achieve this (max 79%; min 63%).

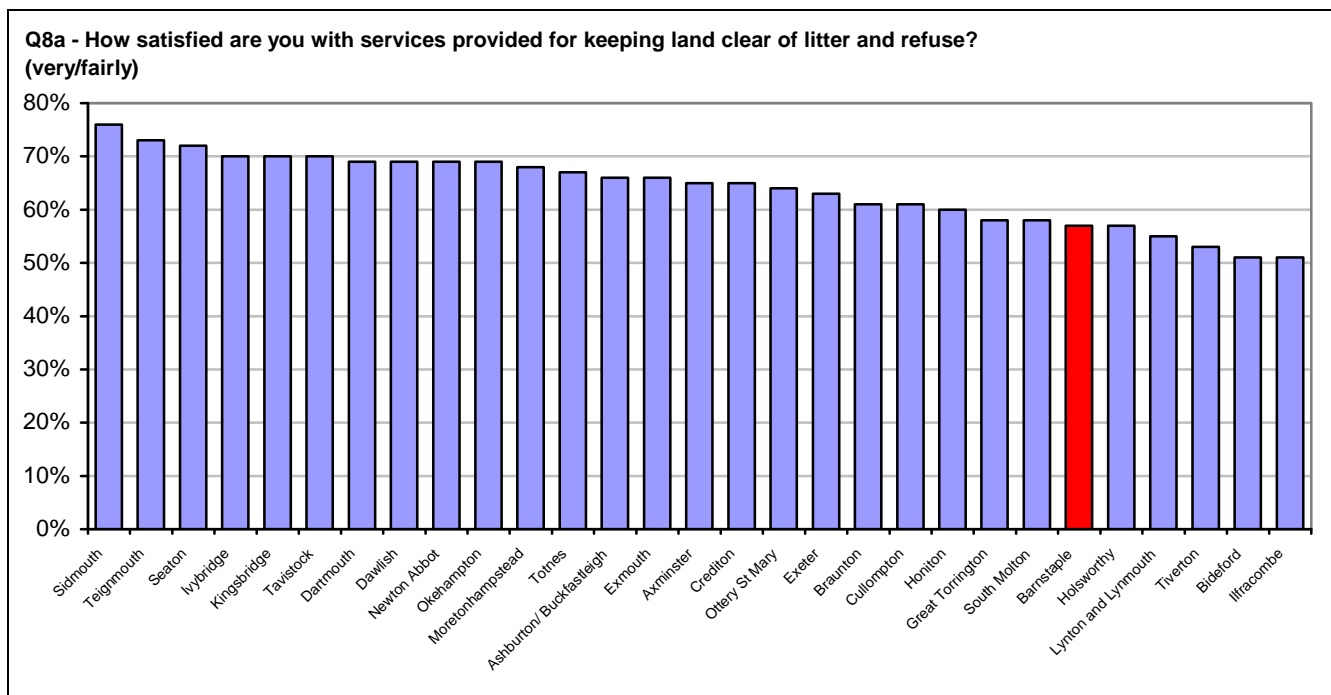


Q8a How satisfied are you with local public services that work to make the area greener and cleaner? (very/ fairly satisfied)

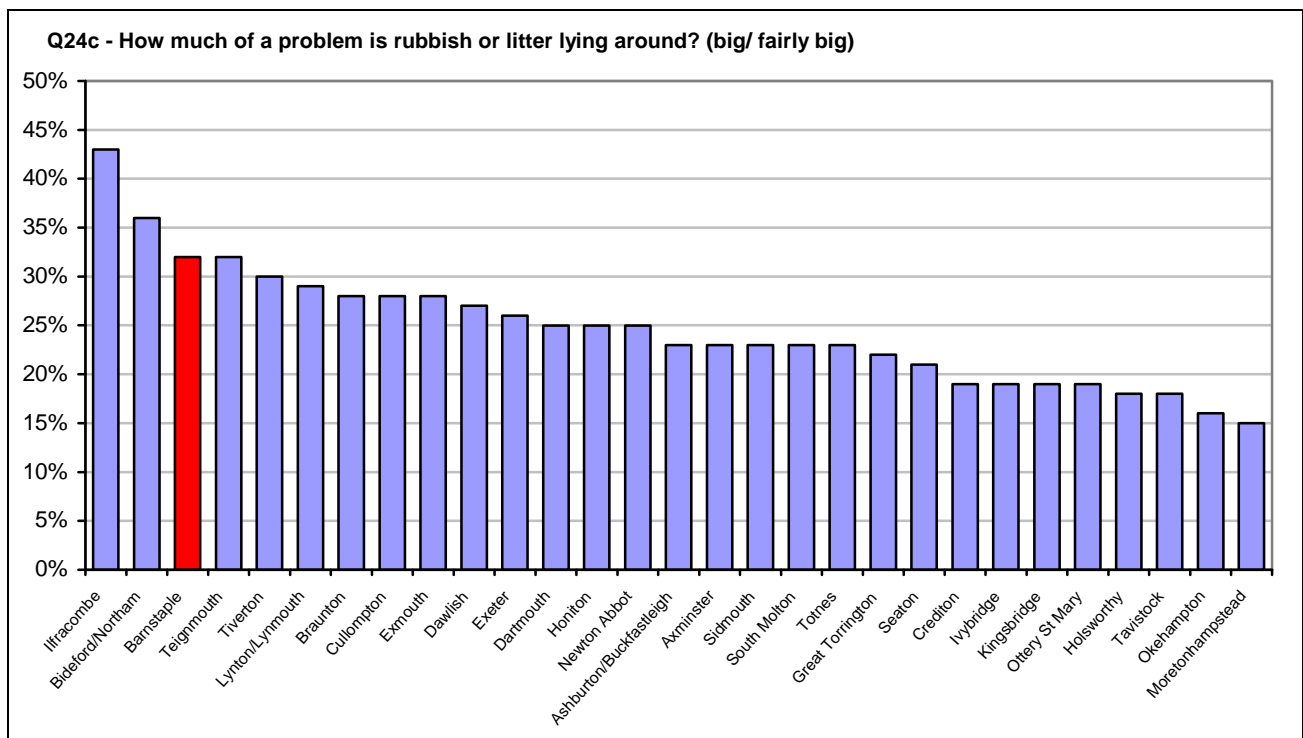
Q24c How much of a problem in your local area is rubbish and litter lying around? (a very big/ fairly big problem)



Barnstaple DTA falls in the **red** quartile for Q8a with 57% of respondents being very/ fairly satisfied (max 86%; min 51%; national average 58%).

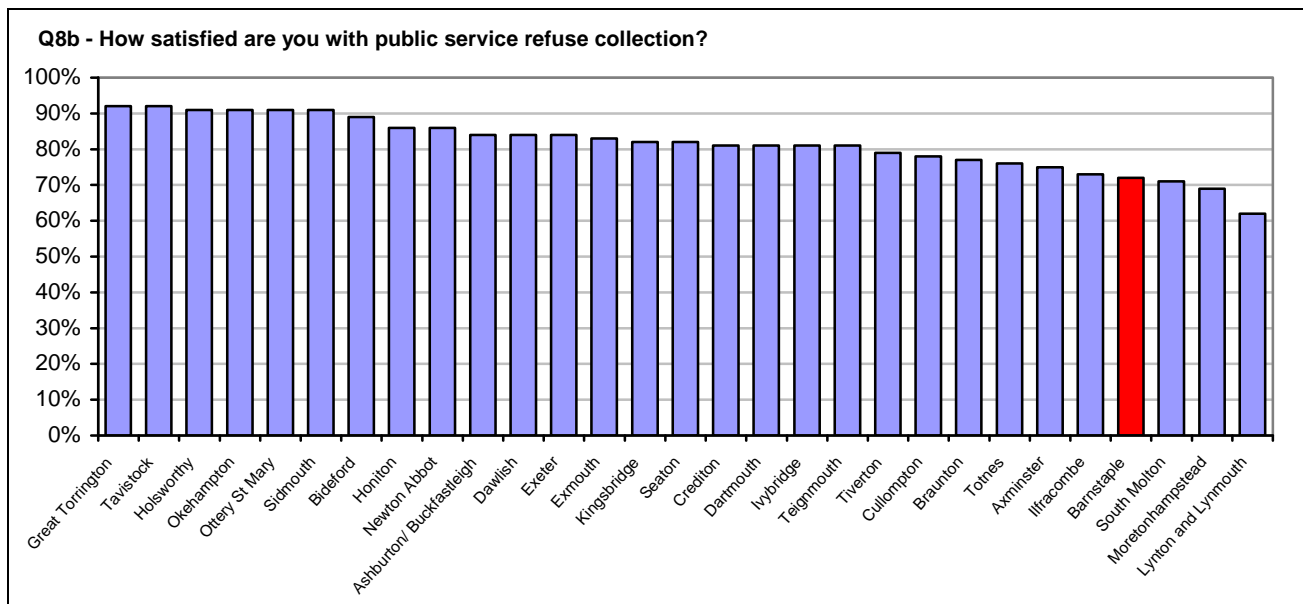


32% of Barnstaple DTA respondents saw the problem of rubbish or litter lying around as a big/ fairly big problem which puts it in the **red** quartile (max; 43%; min: 15%).



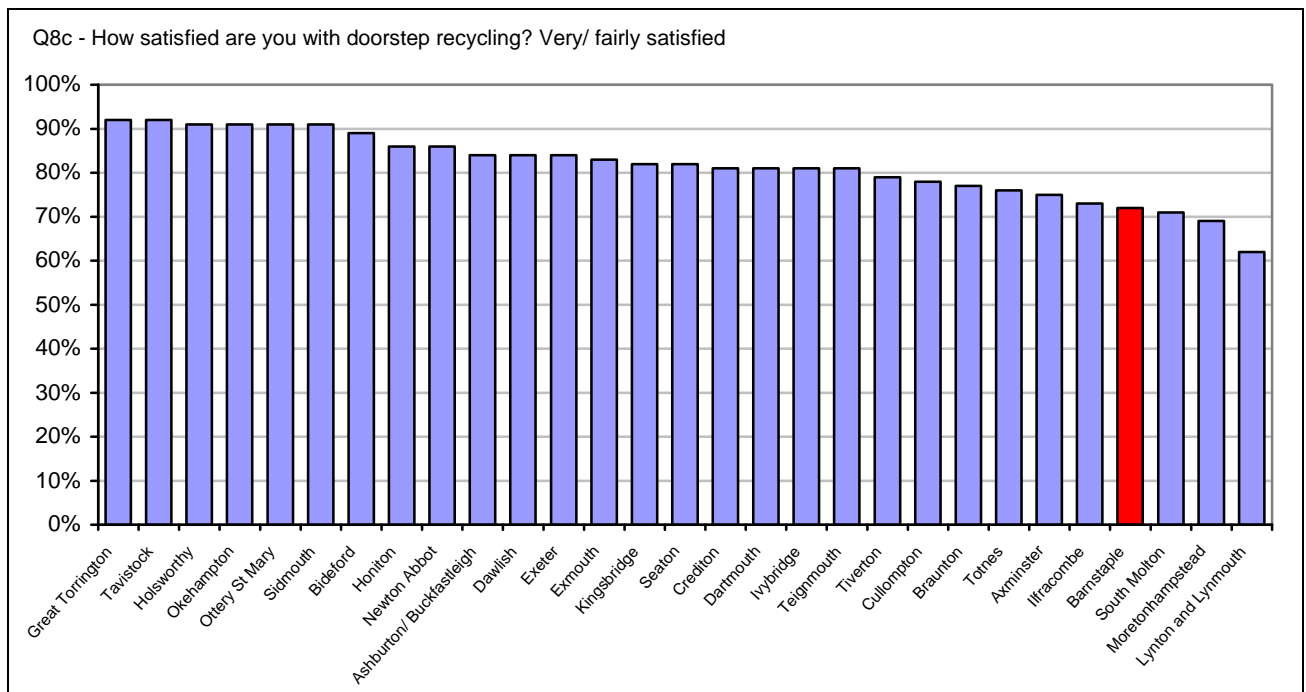
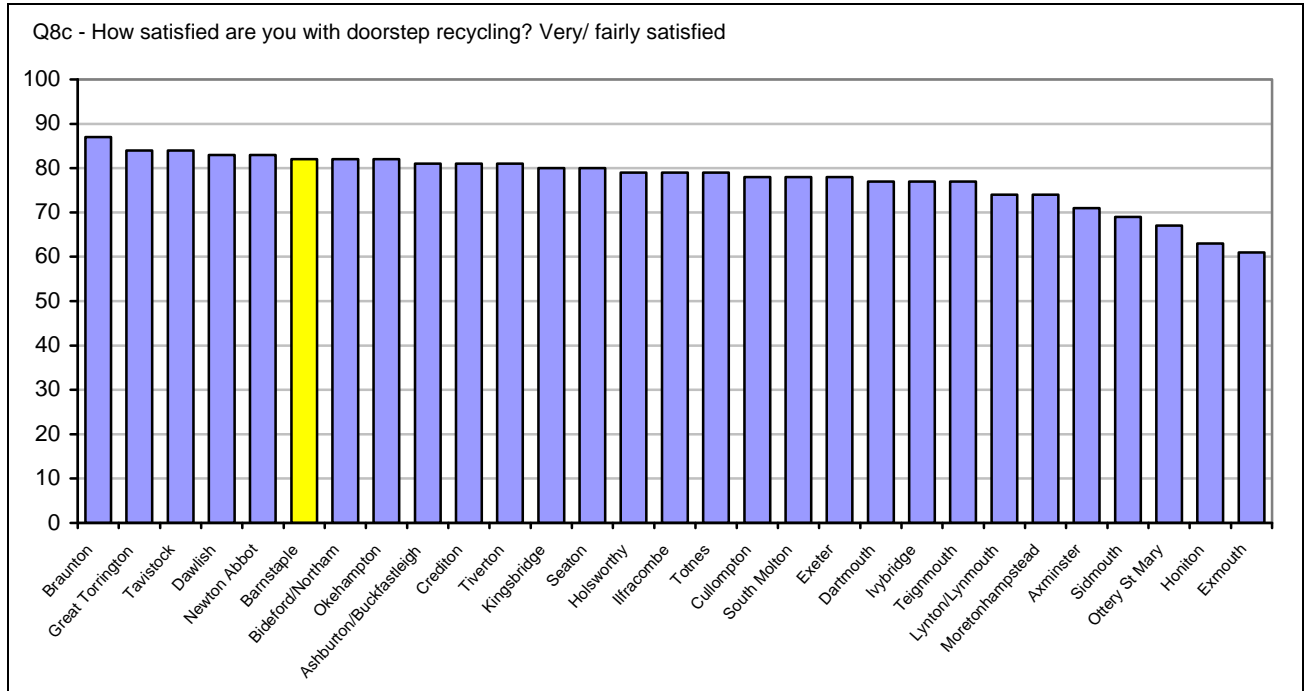
Q8b How satisfied are you with local public services responsible for refuse collection? (very/ fairly satisfied)

Barnstaple DTA is in the **red** quartile with 72% of respondents being very/ fairly satisfied with refuse collection. (max 92%; min 62%; national average 77%).



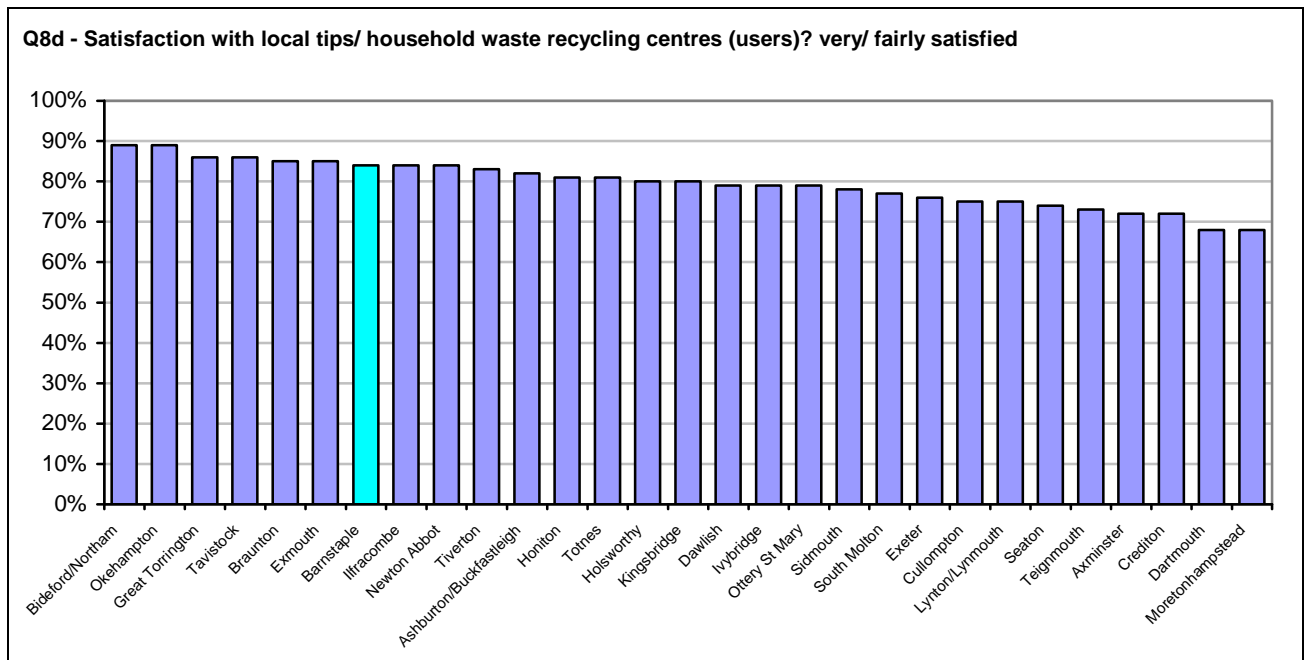
Q8c How satisfied are you with local public services responsible for doorstep recycling? (very/ fairly satisfied)

Barnstaple DTA is in the **yellow** quartile with 82% of respondents being very/ fairly satisfied with doorstep recycling. (max 87%; min 61%; national average 70%).



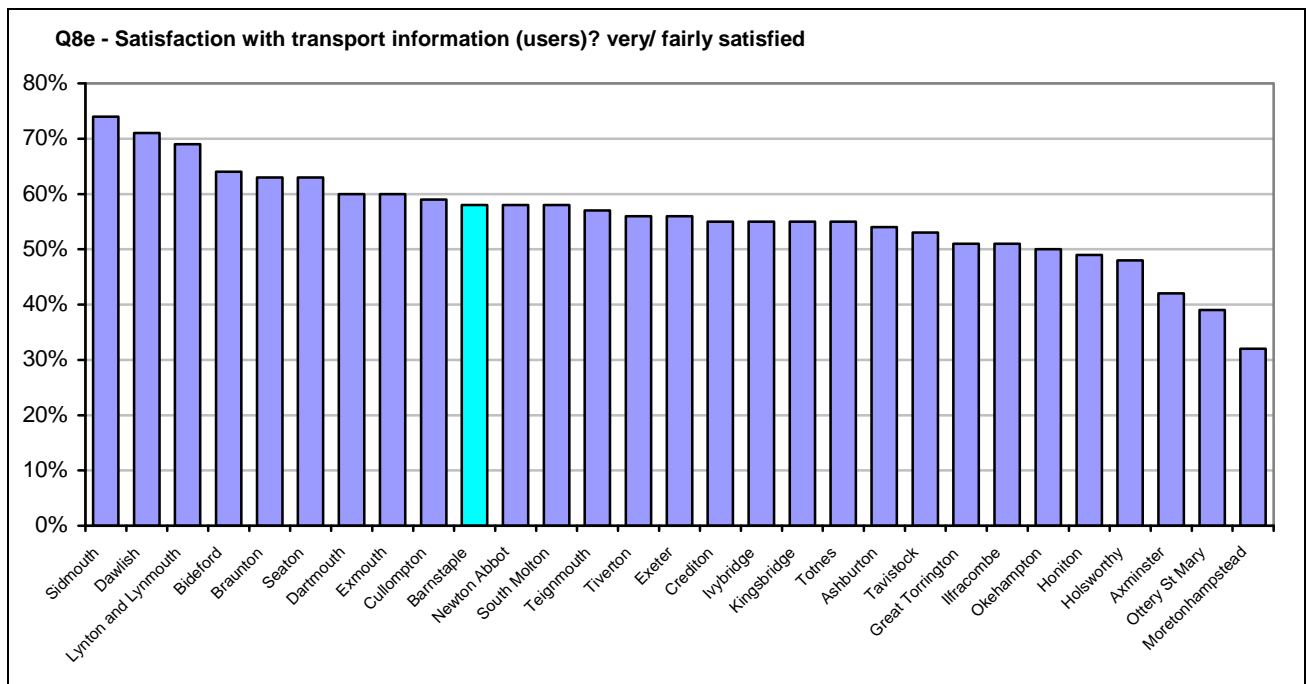
Q8d How satisfied are users with local public services responsible for local tips/ household waste recycling centres? (very/ fairly satisfied)

The Barnstaple DTA is in the threshold of **blue** quartile with 84% of respondents who used the service being very/ fairly satisfied with local tips and household waste recycling centres (max 89%; min 68%; national average 72%).



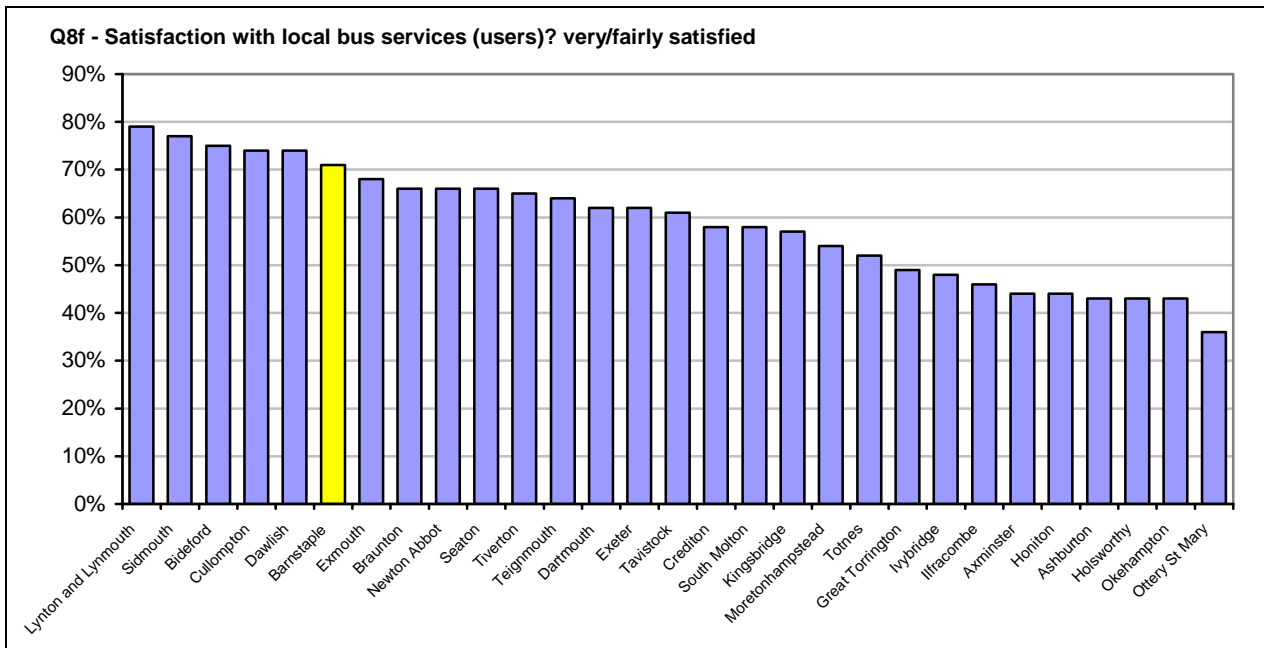
Q8e How satisfied are users with transport information? (very/ fairly satisfied)

The Barnstaple DTA is in the **blue** quartile with 58% of respondents who use the service being very/ fairly satisfied with transport information. (max 74%; min 32%)



Q8f How satisfied are users with local bus services? (very/ fairly satisfied)

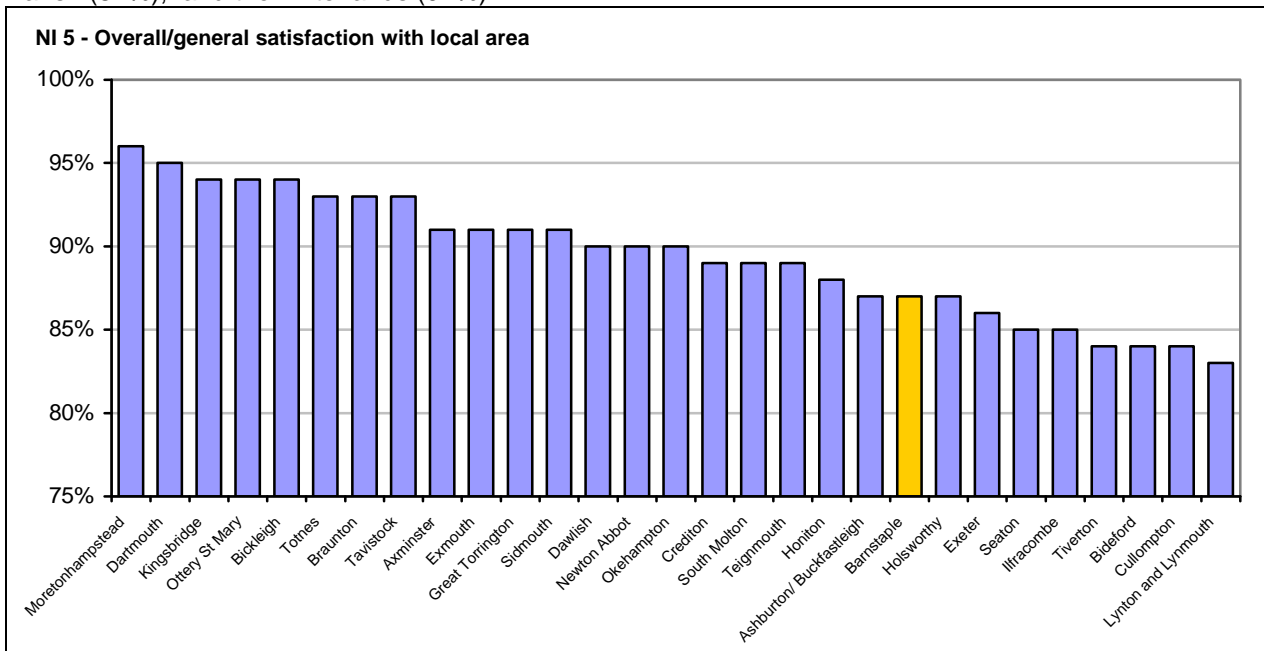
The Barnstaple DTA is in the **yellow** quartile with 71% of respondents who used the service being very/ fairly satisfied with local bus services. (max 79%; min 36%).



Homes & Housing

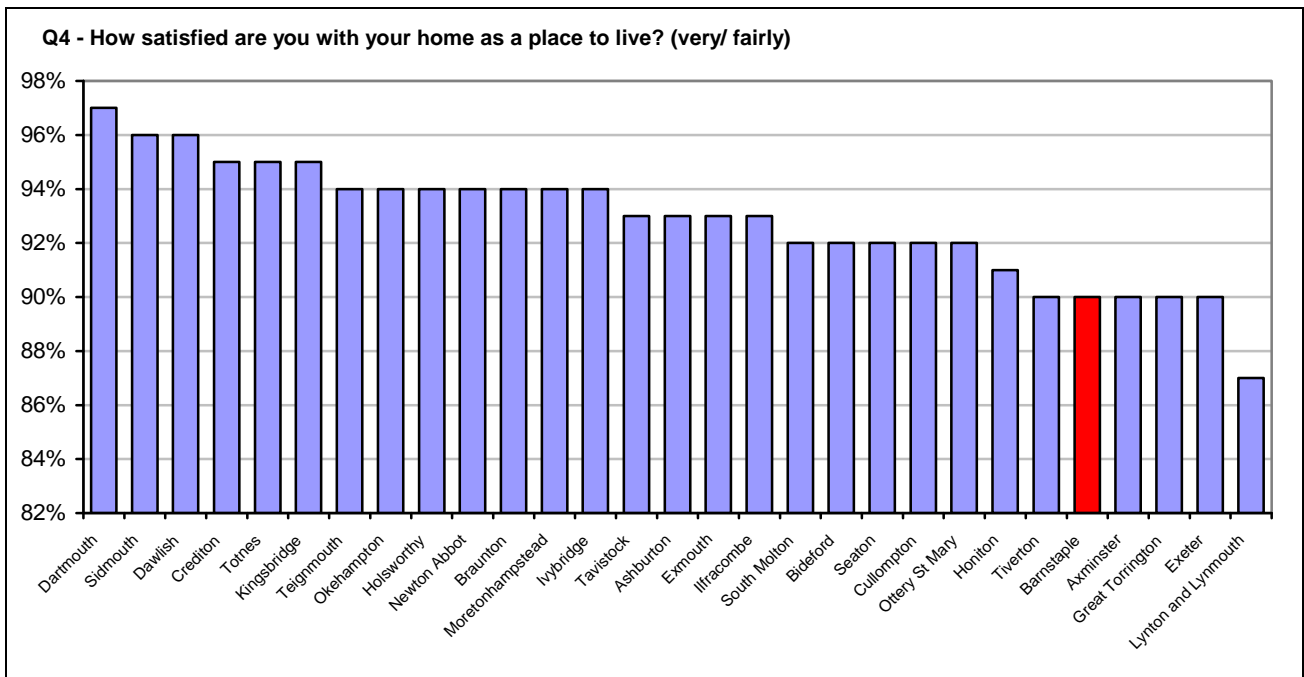
Q3 (NI 5) Overall, how satisfied are you with your local area as a place to live? (very/ fairly)

The graph below shows the Barnstaple DTA falls in the **orange** quartile with 87% of respondents being very/ fairly satisfied with their local area as a place to live (max 96%; min 83%; national average 81%). The areas within the DTA show a variation in results: Barnstaple Parish (82%), Fremington Parish (91%), Landkey Parish (87%), and the hinterlands (94%).

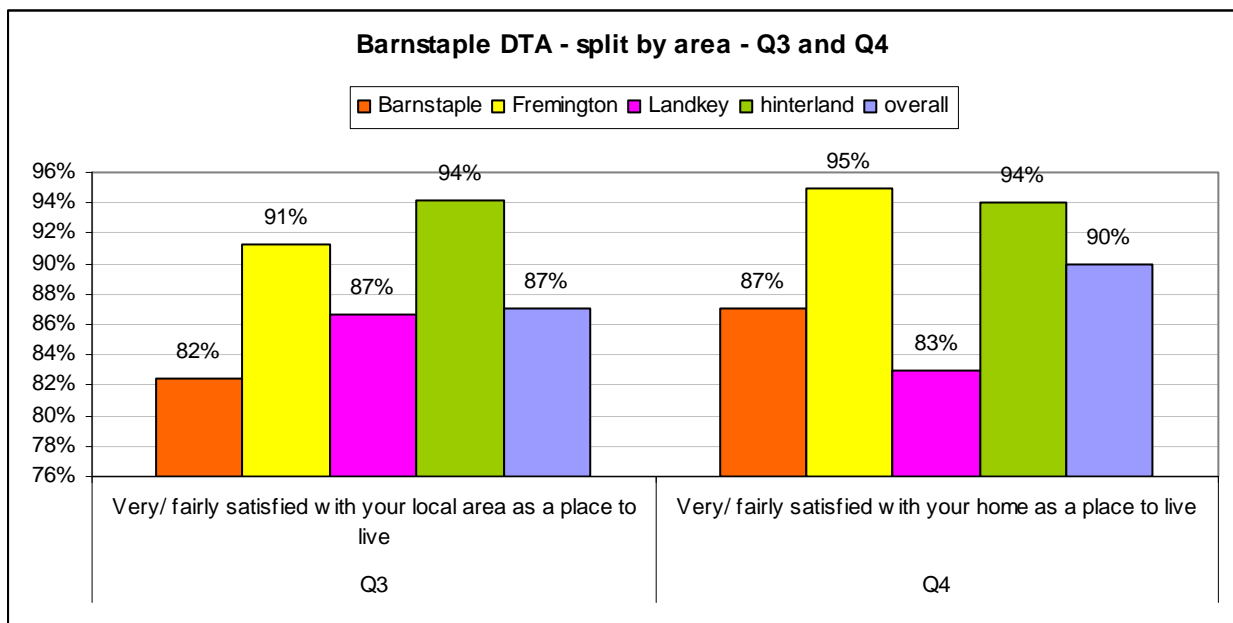


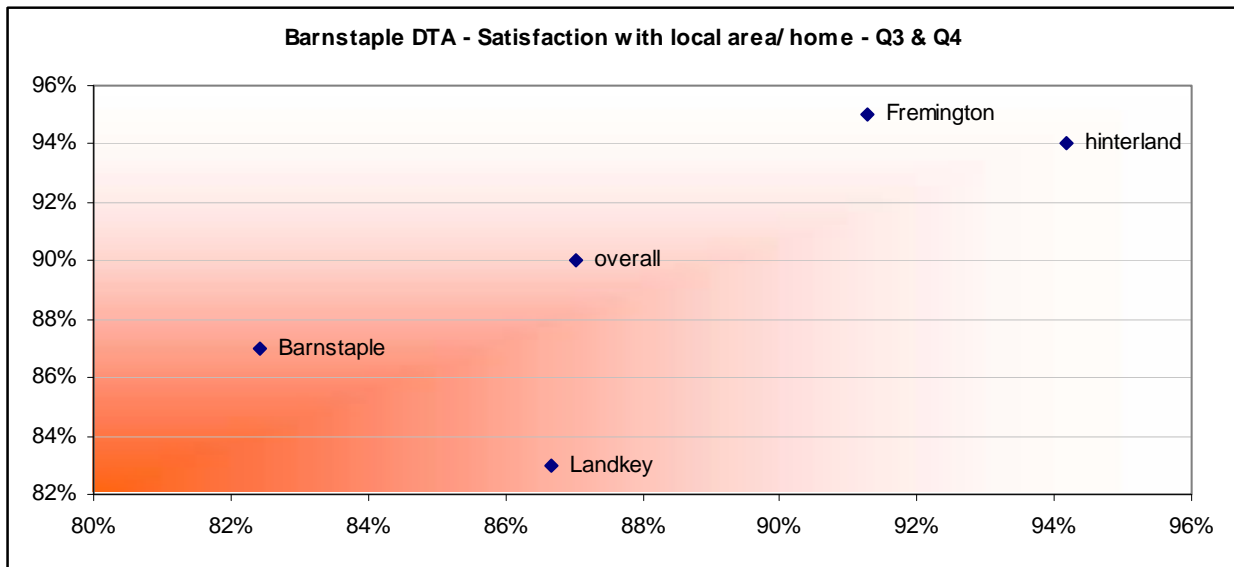
Q4 – How satisfied are you with your home as a place to live? (very/ fairly satisfied)

The Barnstaple DTA did not have the highest rates of satisfaction in the county and appeared in the **red** quartile. 90% of respondents were very /fairly satisfied with their home as a place to live (max 97%; min 87%).



The graph below illustrates the difference between the main parishes in the Barnstaple DTA and the hinterland. The hinterlands and Fremington show comparatively more satisfaction with their locality and home than the main parishes particularly Barnstaple and Landkey.

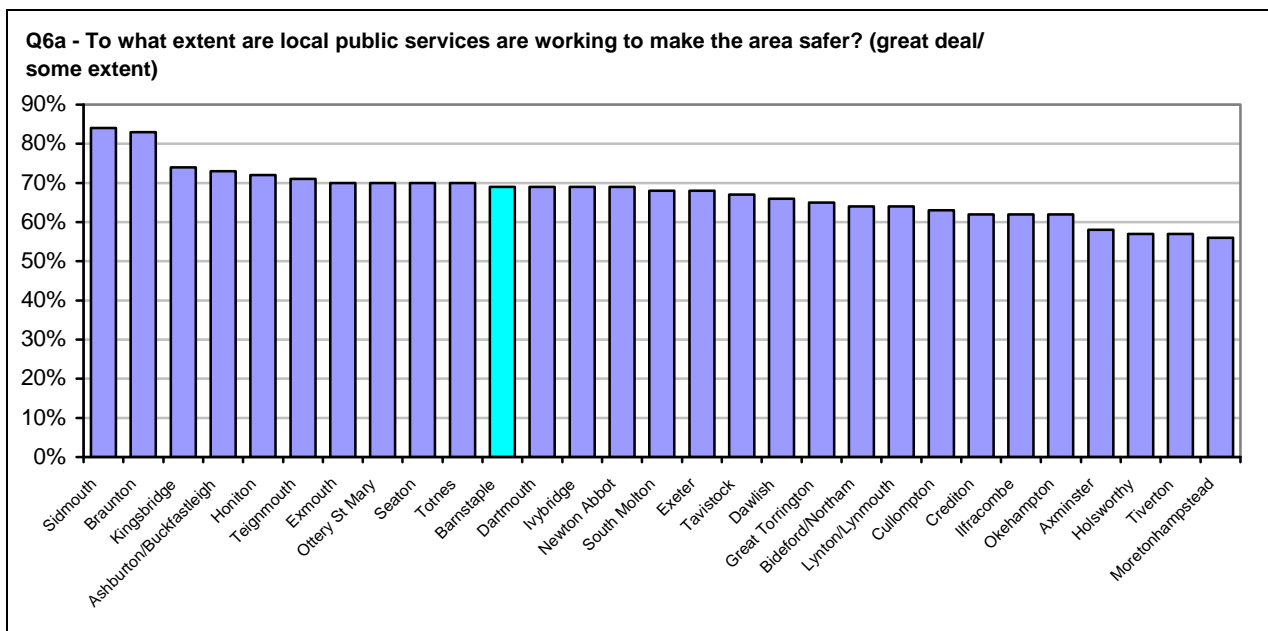




A Safer Devon

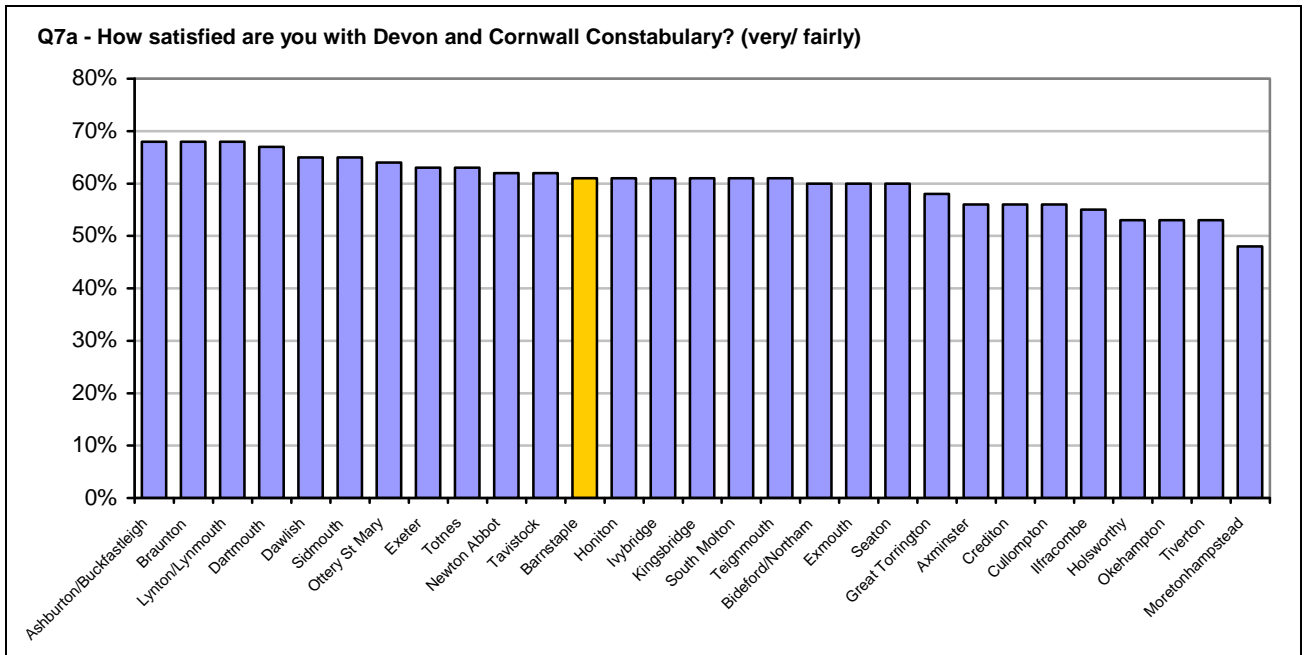
Q6a To what extent are local public services working to make the area safer? (a great deal/ to some extent)

The graph below highlights the Barnstaple DTA in the **blue** quartile. 69% of respondents think that public services are working a great deal/ to some extent to make Barnstaple DTA a safer place. (max 84%; min 56%)



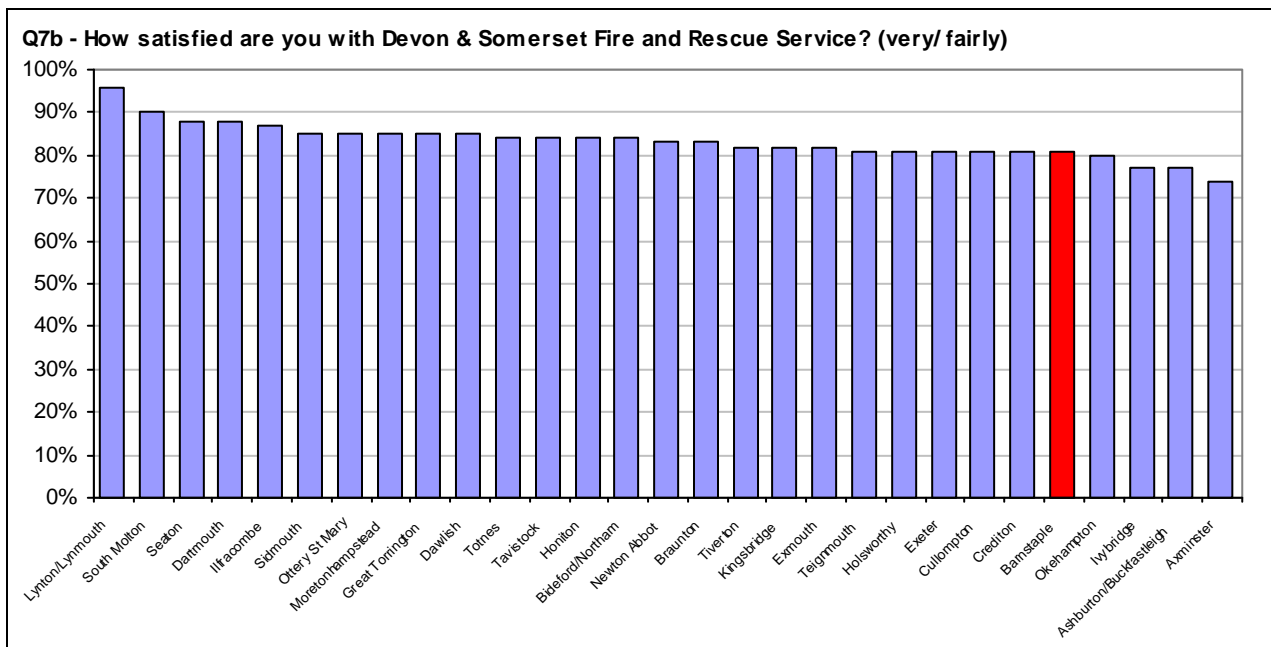
Q7a How satisfied are you with Devon & Cornwall Constabulary? (very/ fairly satisfied)

The Barnstaple DTA appears in the **orange** quartile with 61% of respondents very/ fairly satisfied with Devon & Cornwall Constabulary (max 68%; min 48%).



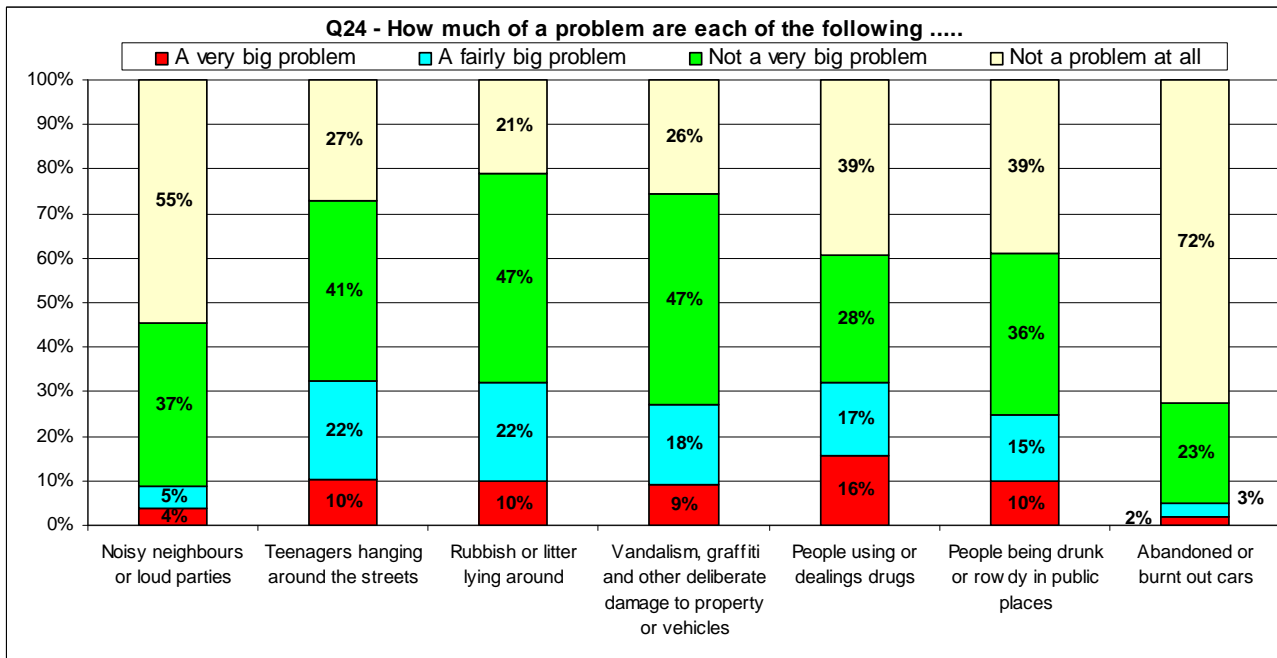
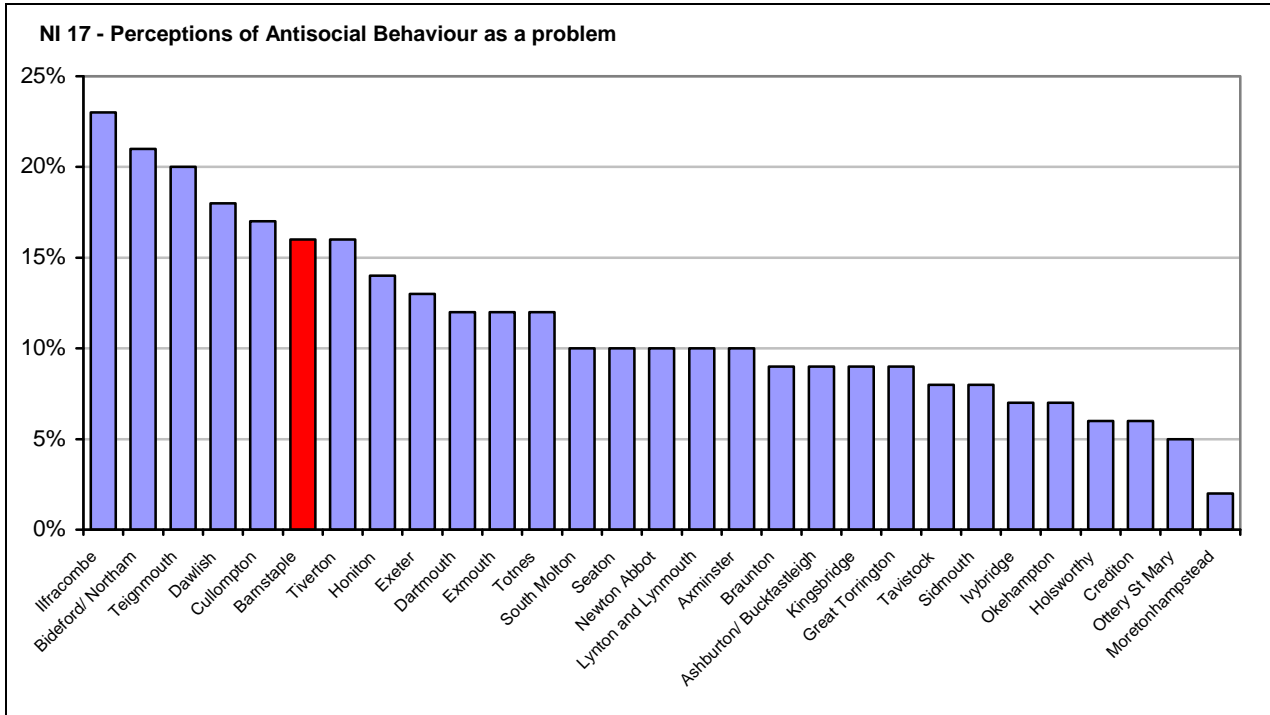
Q7b How satisfied are you with Devon & Somerset Fire and Rescue Service? (very/fairly satisfied)

Barnstaple DTA appears in the **red** quartile with 81% of respondents very/fairly satisfied with Devon & Somerset Fire and Rescue Service. (max 96%; min 74%)



NI 17 – Perceptions of antisocial behaviour as a very big/ fairly big problem

This national indicator combines several types of antisocial behaviour (see labels on second graph below) to give a combined result for the indicator. The Barnstaple DTA falls into the **red** quartile with 16% of respondents seeing antisocial behaviour as a very/ fairly big problem. (max 23%; min 2%; national average 19%.) The areas within the DTA show a variation in results: Barnstaple Parish (23%), Fremington Parish (10%), Landkey Parish (10%), and the hinterlands (8%).



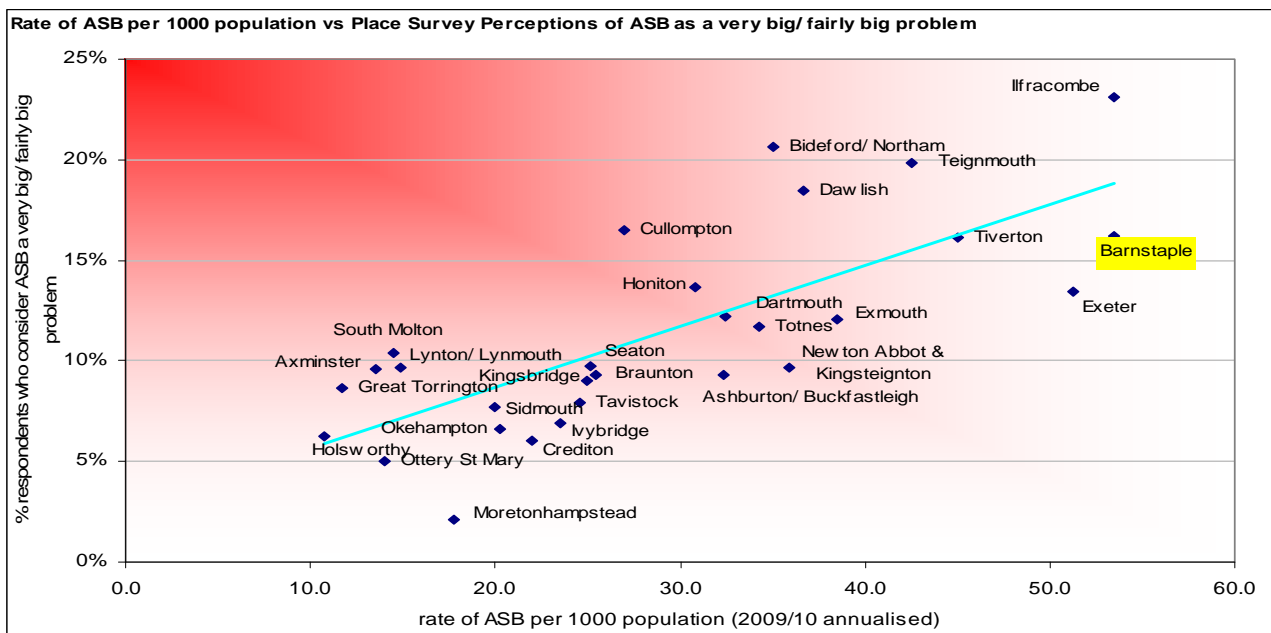
Perceptions of ASB and rates of ASB incidents

The following scatter chart shows the annualised 2009/10 rate (per 1000 people) of antisocial behaviour in each DTA against the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem.

The chart shows a comparatively strong relationship between the rate of ASB and perception of ASB as a problem. In general lower rates of ASB corresponded with comparatively lower proportions of respondents seeing ASB as a problem. None of the DTAs fall into the upper left or lower right quadrants which would indicate comparatively large discrepancies between the real life situation of ASB (as reported to the Police) and their perceptions of ASB.

Barnstaple DTA lies in the upper right quadrant. Compared with other DTAs it has the highest (red) quartile rate of ASB and its perception of ASB as a problem is also comparatively high (red) quartile). Ilfracombe DTA has a similar rate of ASB to Barnstaple DTA but respondents perceive it as much more of a problem whereas Exeter DTA has a slightly lower rate and sees it as much less of a problem.

* based on January to June 2009 Police primary qualifier

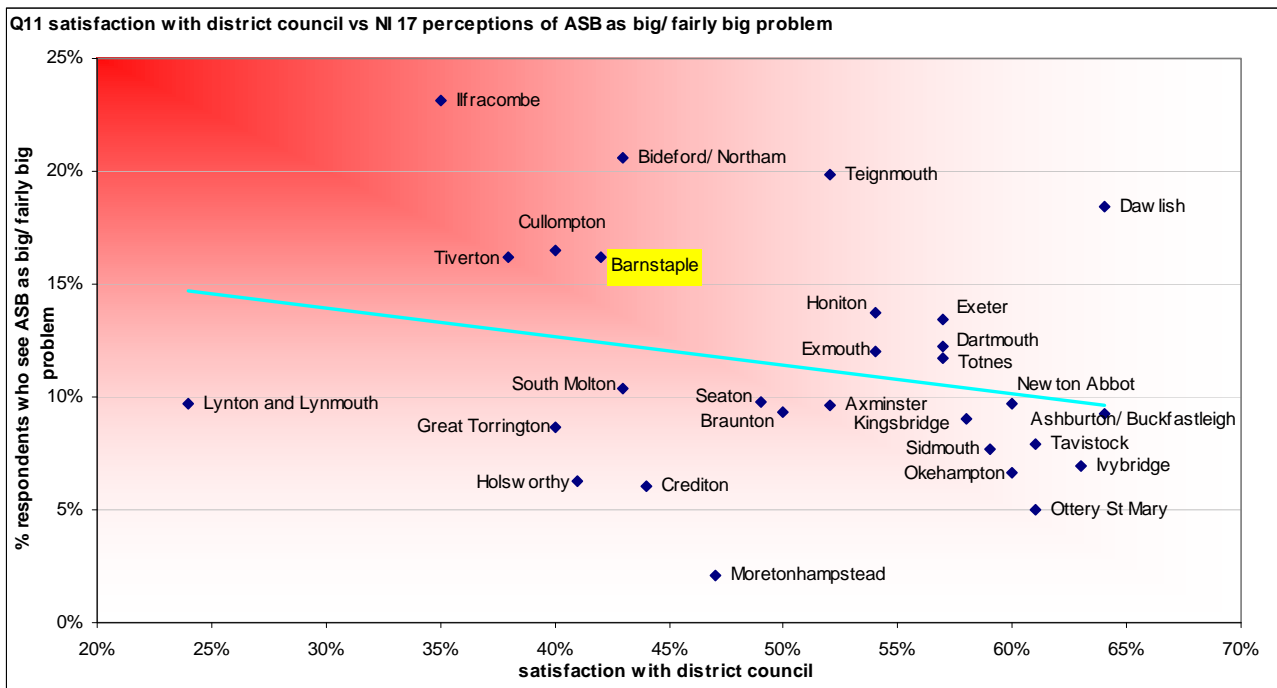


Perceptions of ASB and satisfaction with the district council

The following scatter graph shows the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem against the proportion of the DTA who were either very/ fairly satisfied with their district council.

The chart shows that as satisfaction increases the perception of ASB as a problem falls. Most DTAs however fall into the bottom right quadrant which shows comparatively high satisfaction with their district council and comparatively low perception of ASB as a problem.

Barnstaple falls into the upper left quadrant of the chart indicating comparatively low satisfaction (42% - red) quartile) with North Devon District Council and a comparatively high proportion of respondents believing ASB to be a big/ fairly big problem (16% - red) quartile). Other DTAs with similar perceptions of ASB as a problem have however slightly less satisfaction with their council i.e. Cullompton and Tiverton



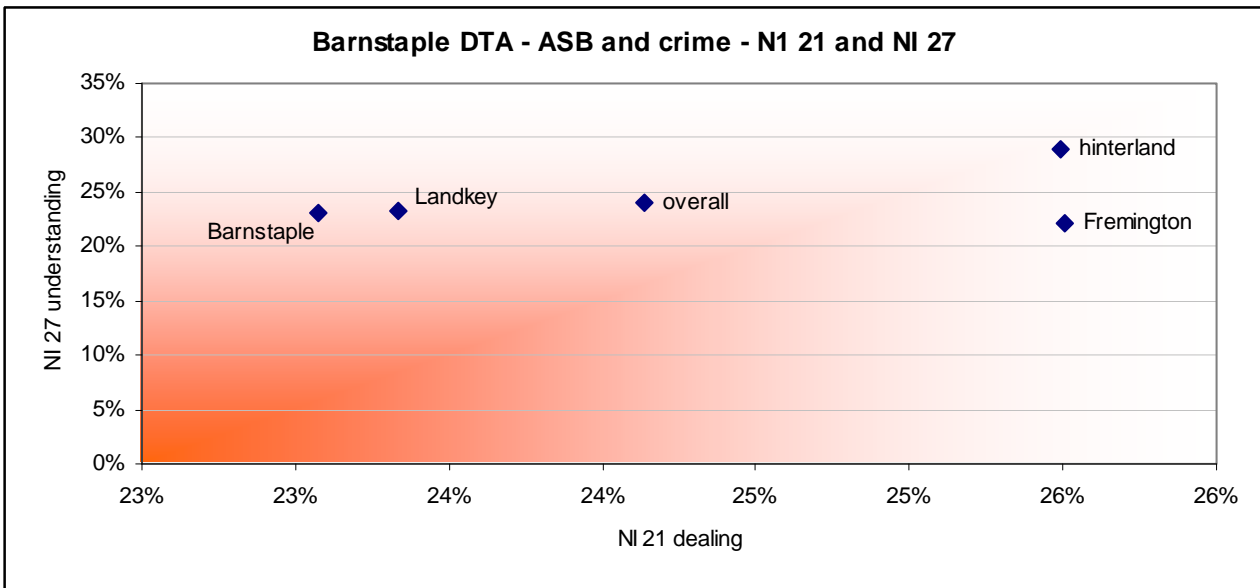
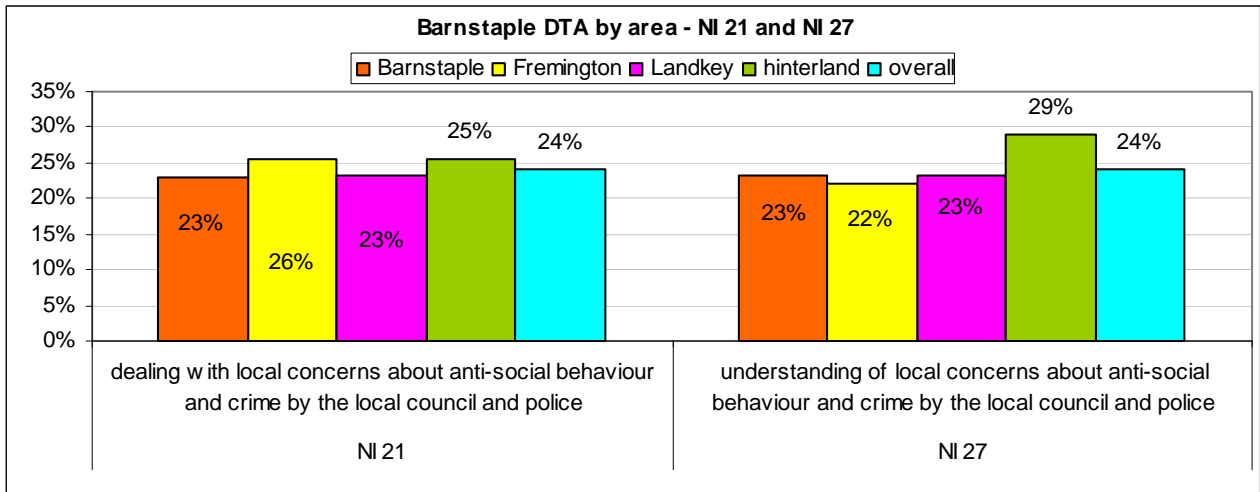
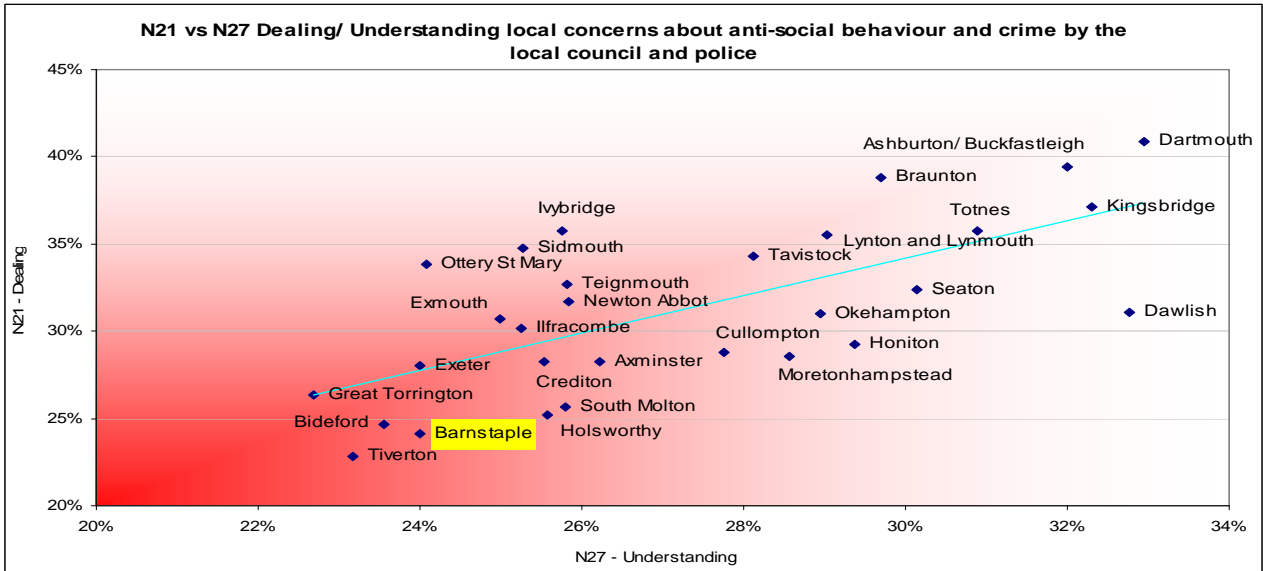
NI 21 – Dealing with local concerns about anti social behaviour and crime the by the local council and police (strongly agree/ tend to agree)

NI 27 - Understanding of local concerns about antisocial behaviour and crime by the local council and Police (strongly agree/ tend to agree)

With respect to NI 21 Barnstaple falls into the **red** quartile with 24% of respondents strongly/ tending to agree that the local council and Police are dealing with concerns about antisocial behaviour (ASB) (max 41%; min 23%; national average 27%). The areas within the DTA fall into a narrow band: Barnstaple Parish (23%), Fremington Parish (26%), Landkey Parish (23%), and the hinterlands (25%).

NI 27 sees Barnstaple falling into the **red** quartile with 24% of respondents strongly/ tending to agree that the local council and Police understand concerns about ASB (max 33%; min 23%; national average 25%). The areas within the DTA are mostly similar: Barnstaple Parish (23%), Fremington Parish (22%), Landkey Parish (23%), and the hinterlands (29%).

When the results are considered in terms of the main parishes and hinterlands it can be seen very clearly that comparatively more Fremington respondents (26%) feel that the Police and local council are dealing with their concerns about ASB and crime despite comparatively fewer respondents (22%) feeling they understand their concerns. There were similar results for both Barnstaple and Landkey Parishes for both NI 21 and NI 27 (23%).

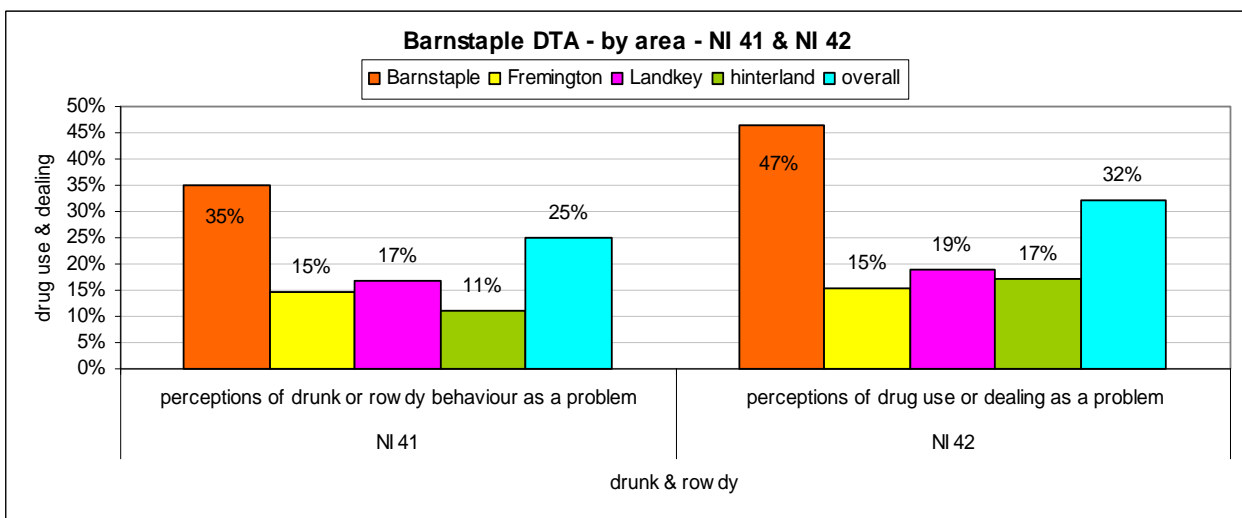
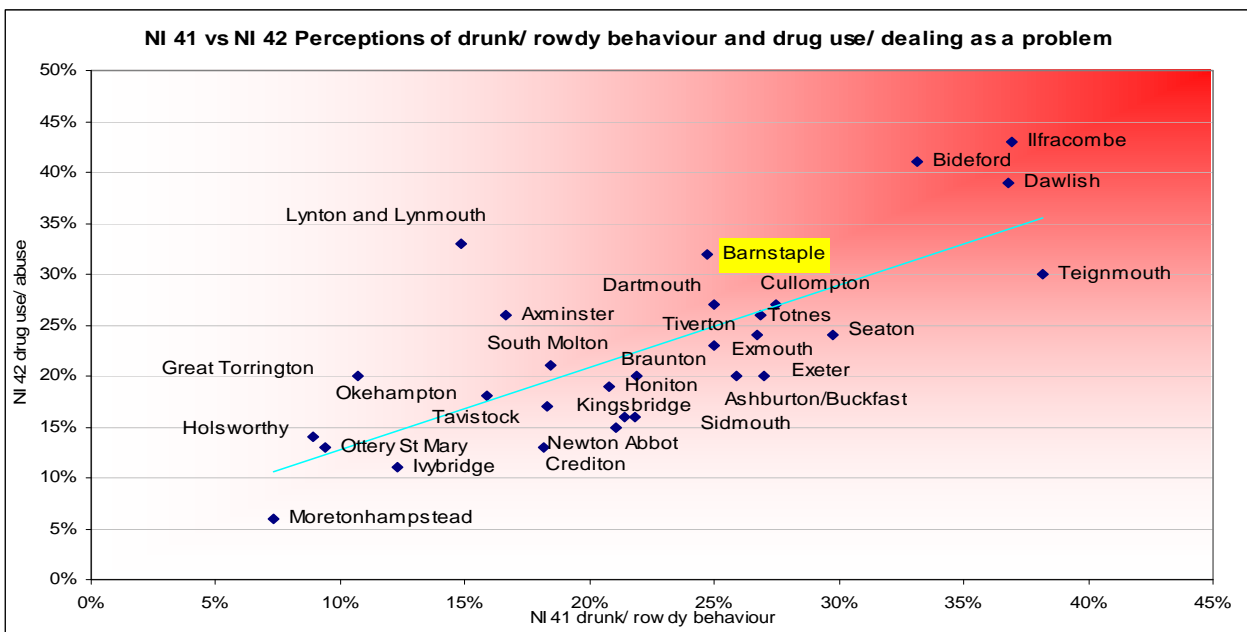


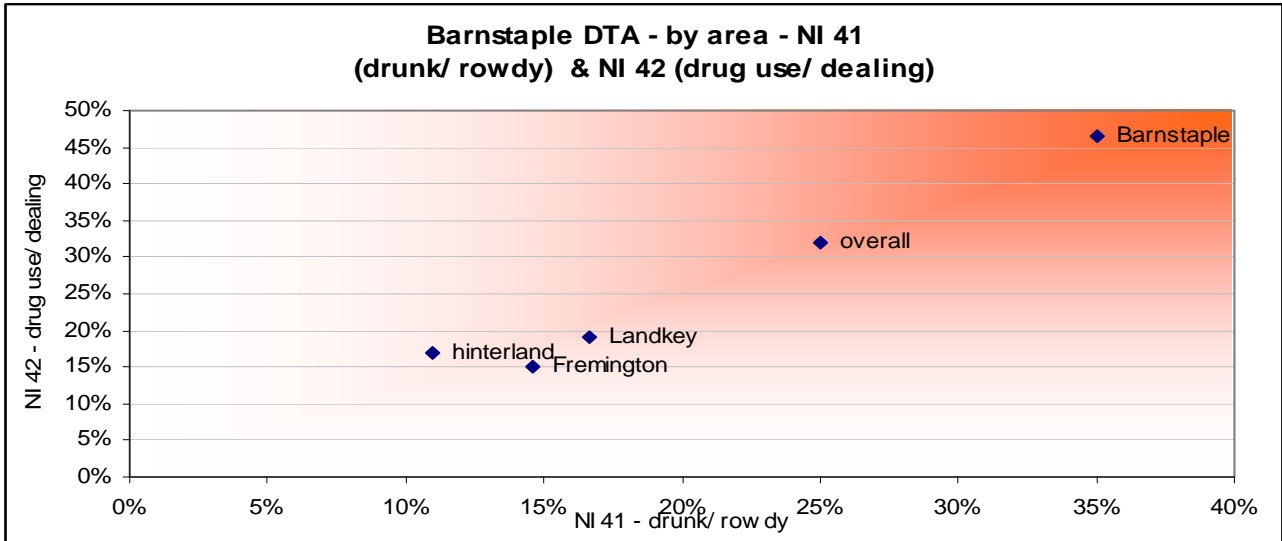
NI 41 – Perceptions of drunk or rowdy behaviour as a problem (very big/ fairly big problem)

NI 42 – Perceptions of drug use or dealing as a problem (very big/ fairly big problem)

With respect to NI 41, the Barnstaple DTA falls into the orange quartile with 25% of respondents thinking that drunk or rowdy behaviour is a very big/ fairly big problem (max 38%; min 7%; national average 28%). Unsurprisingly, the hinterlands followed by Fremington and Landkey have a considerably more favourable perception of this: Barnstaple Parish (35%), Fremington Parish (15%), Landkey Parish (17%), and the hinterlands (11%).

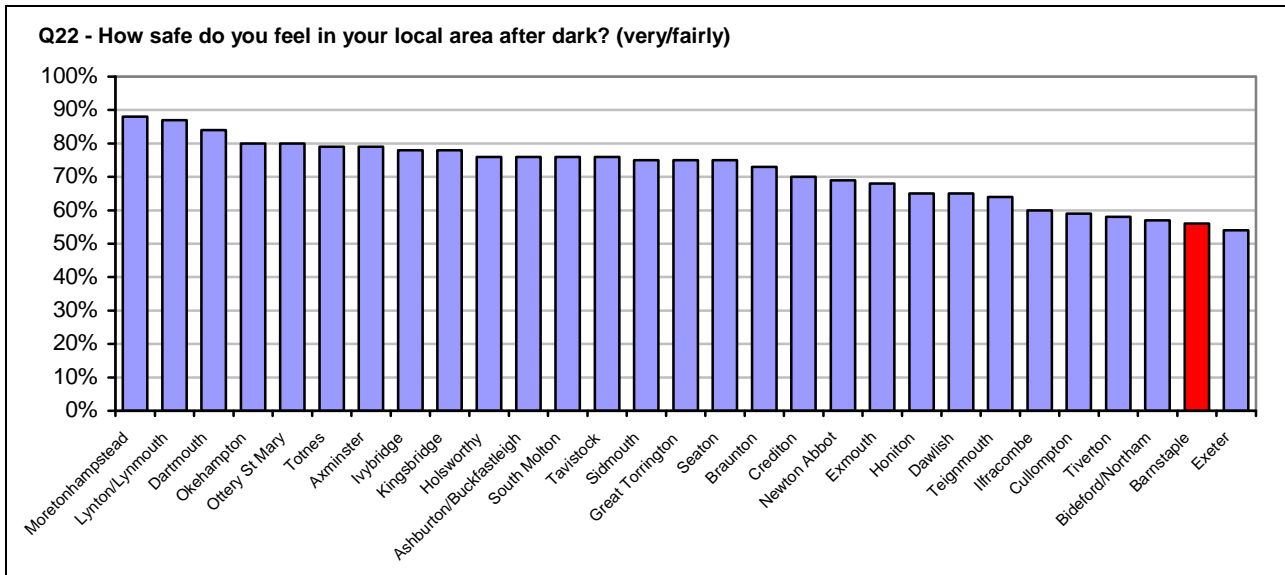
NI 42 sees the Barnstaple DTA falling into the red quartile with 32% of respondents thinking that drug use or dealing is a very big/ fairly big problem (max 43%; min 7%; national average 29%) Barnstaple Parish 47%), Fremington Parish (15%), Landkey Parish (19%), and the hinterlands 17%).





Q22 How safe do you feel in your local area after dark? (very/fairly safe)

Respondents in the Barnstaple DTA feel comparatively less safe than in the other DTAs with results placing them in the **red** quartile. 56% of respondents felt very/ fairly safe in their local area after dark (max 88%; min 54%).



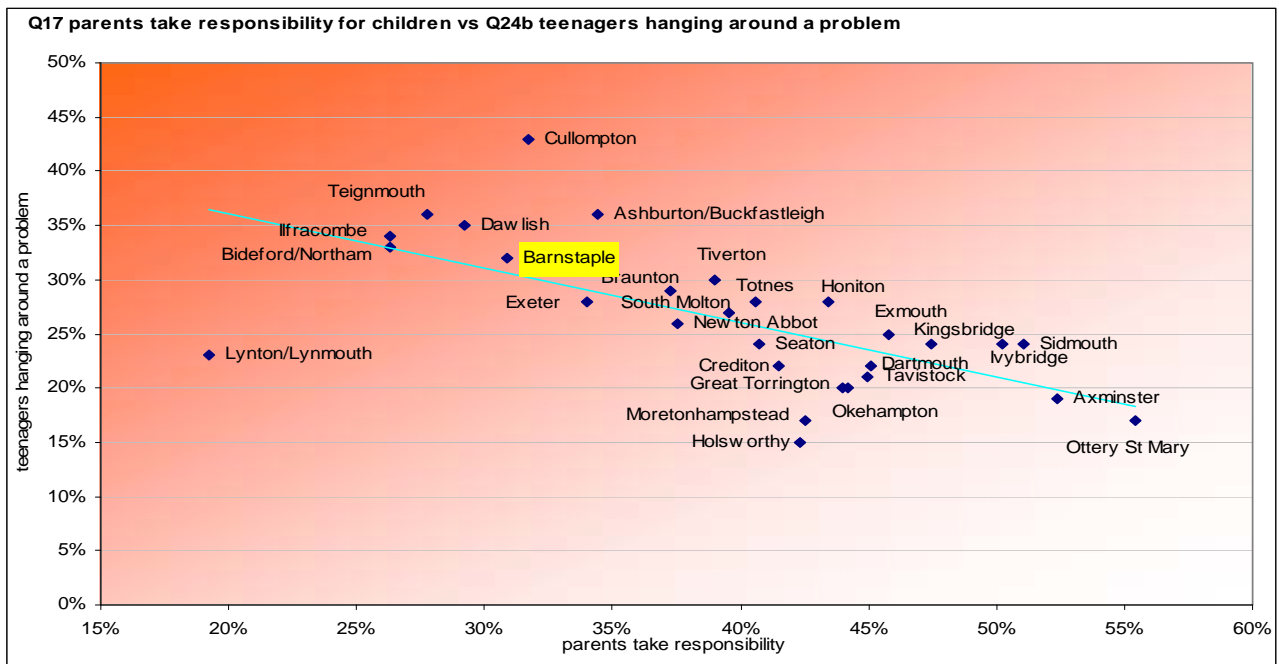
Q 17 – To what extent do you agree that in your local area, parents take enough responsibility for the behaviour of their children? (definitely agree/ tend to agree)

Q 24b – How much of a problem are teenagers hanging around the streets? (a very / fairly big problem)

The scatter graph overleaf shows a correlation between perceptions that parents take responsibility for their children and that teenagers hanging around the street is a problem.

The Barnstaple DTA appears in the **red** quartile for both areas. Q17 sees 31% of respondents in the Barnstaple DTA definitely agreeing/ tending to agree that parents take enough responsibility for their children's behaviour (max: 55% min 19%). Barnstaple Parish (25%), Fremington Parish (31%), Landkey Parish (19%), and the hinterlands (31%).

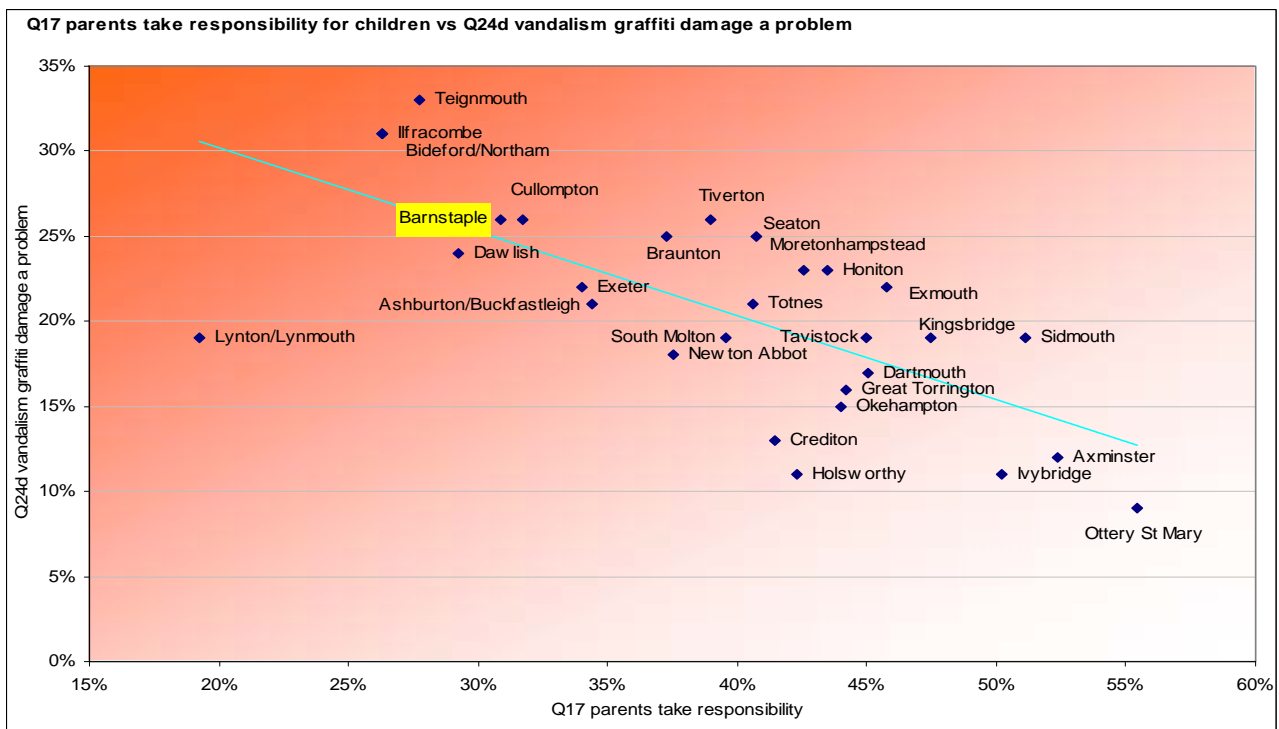
Q24b sees 32% of respondents in the Devon Town Area thinking that teenagers hanging around the streets is a very/ fairly big problem (max: 43% min 15%).



Q 24d – How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles? (a very / fairly big problem)

The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that vandalism, graffiti and other deliberate damage is a problem.

The Barnstaple DTA appears in the red quartile with 26% of respondents seeing vandalism and graffiti damage being a big/ fairly big problem (max: 33% min 9%).



Strong & Inclusive Communities

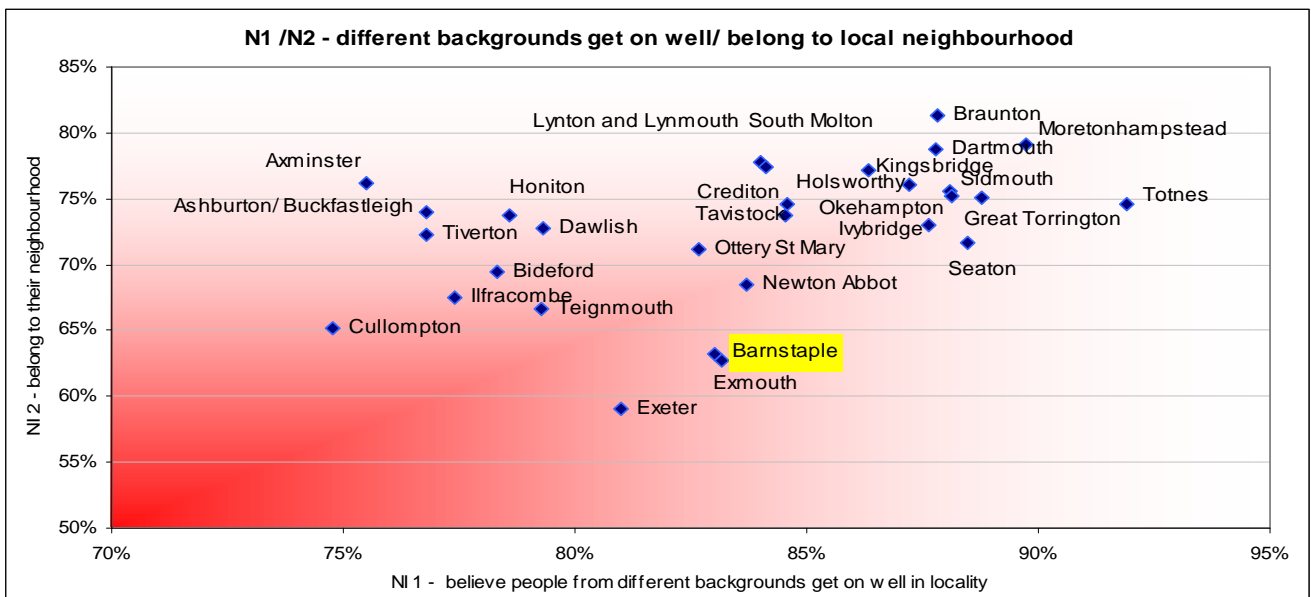
NI 1 % people who believe that people from different backgrounds get on well together in their local area (definitely agree/ tend to agree).

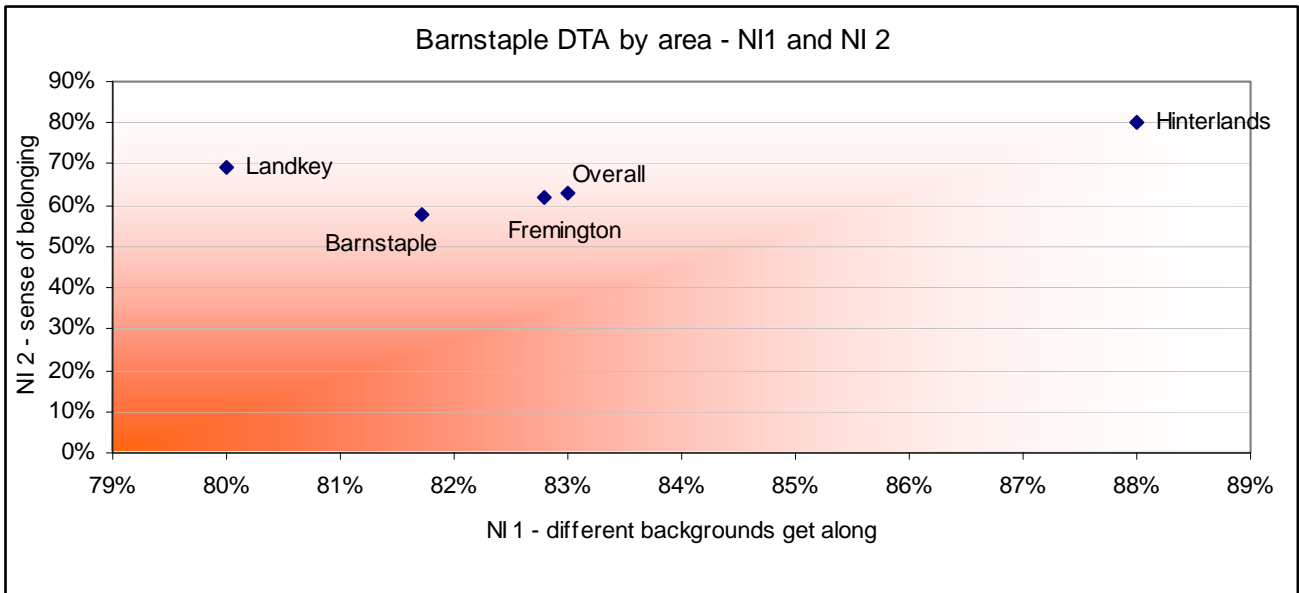
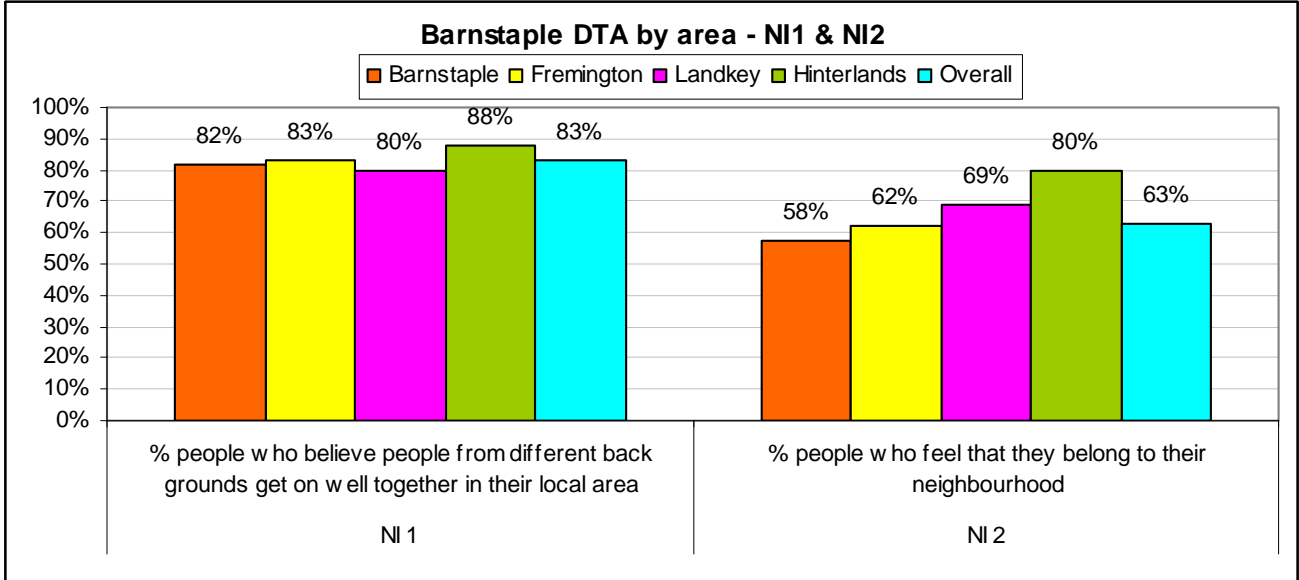
NI 2 % who feel that they belong to their neighbourhood (very strongly/ fairly strongly).

The scatter graph below shows the Barnstaple DTA in the **orange** quartile for NI 1 with 83% of respondents definitely agreeing/ tending to agree that people from different backgrounds get on well together in their local area (max 92%; min 75%). Barnstaple Parish (82%), Fremington Parish (83%), Landkey Parish (80%), and the hinterlands (88%).

The Barnstaple DTA is also in the **red** quartile for NI 2 with 63% of respondents feeling very/fairly strongly that they belong to their immediate neighbourhood (max 81%; min 59%). Barnstaple Parish (58%), Fremington Parish (62%), Landkey Parish (69%), and the hinterlands (80%).

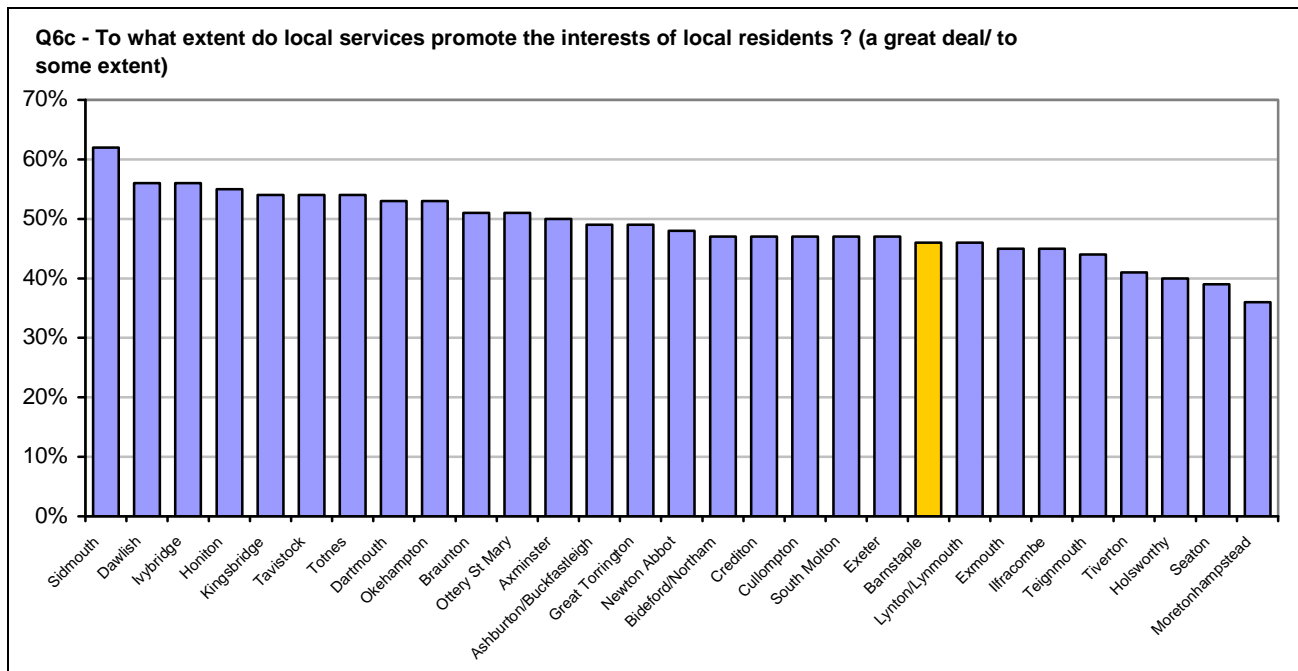
The second graph overleaf shows that in general all the Barnstaple parishes and the hinterlands have similar beliefs that people from different backgrounds get on well together, from a comparative low in Barnstaple of 82% to a higher figure of 88% in the hinterlands. The difference is more pronounced regarding sense of belonging with the hinterlands seeing the greatest sense of 'belonging' at 80% and Barnstaple centre seeing considerably lower at 58%.





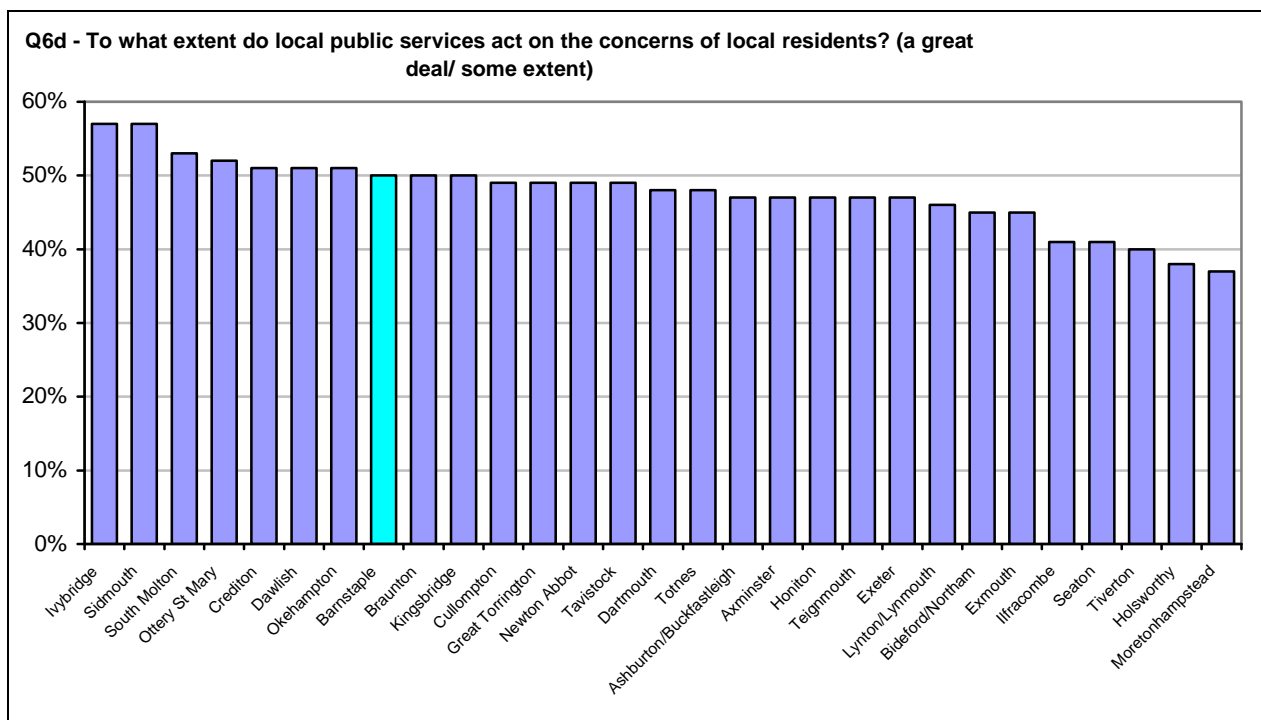
Q6c To what extent do local public services promote the interests of local residents? (a great deal/ to some extent)

The graph below shows the Barnstaple DTA falling in the **orange** quartile with 56% of respondents feeling that local public services promote the interests of local residents to a great deal/ to some extent (max 62%; min 36%).



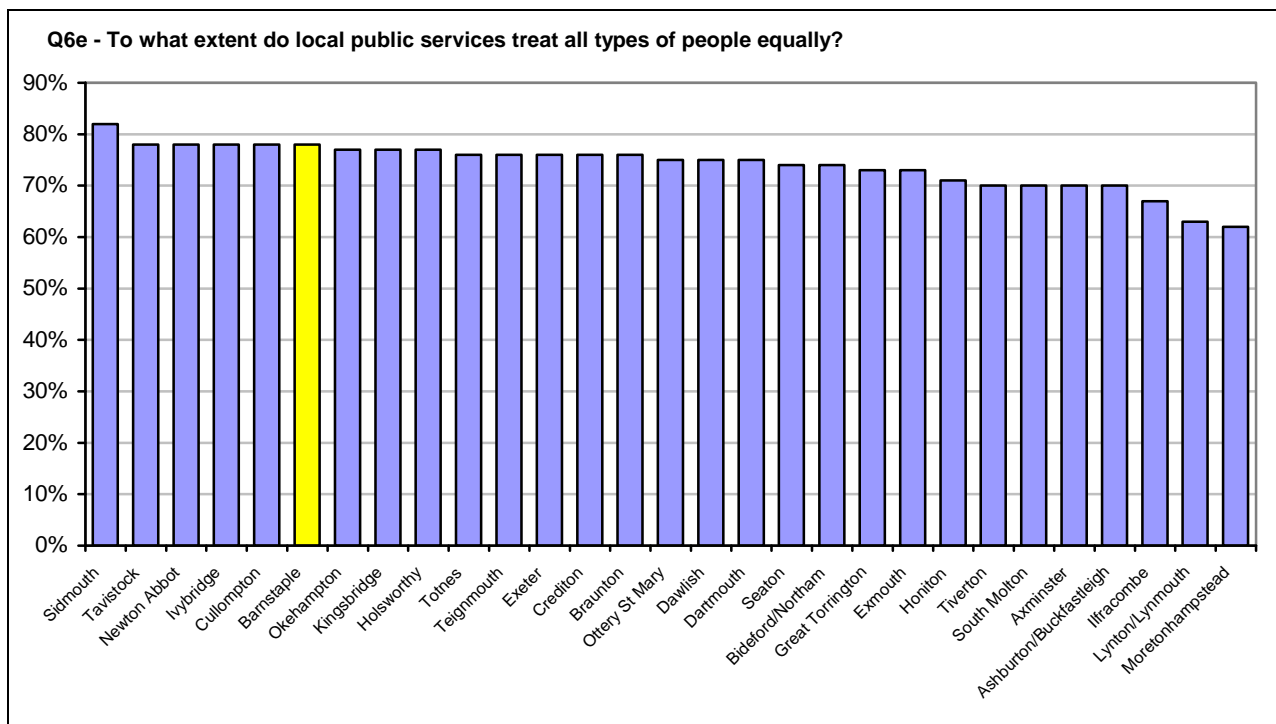
Q6d To what extent do local public services act on the concerns of local residents? (a great deal/ to some extent)

The Barnstaple DTA falls in the **blue** (threshold of yellow) quartile with 50% of respondents feeling that local public services act on the concerns of local residents a great deal/ to some extent. (max 57%; min 37%)



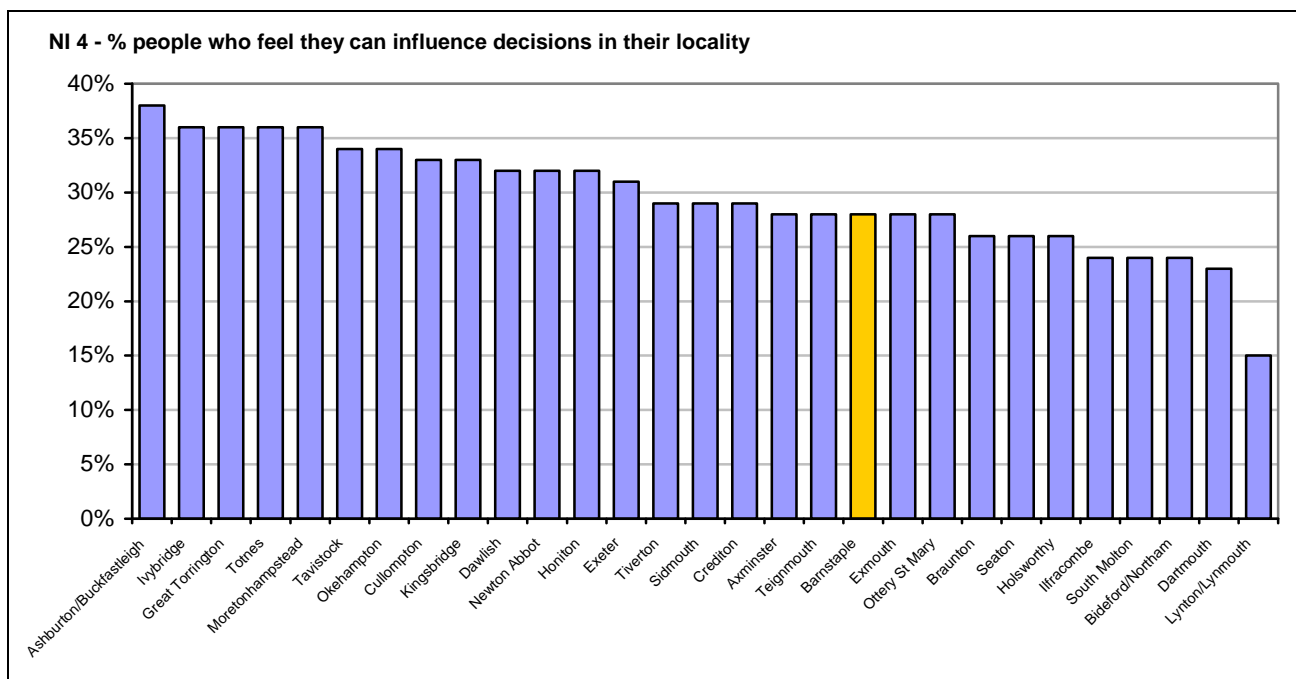
Q6e To what extent do local public services treat all types of people equally? (a great deal/ to some extent)

The Barnstaple DTA falls in the **yellow** quartile with 78% of respondents feeling that public services treat people equally. (max 82%; min 62%)



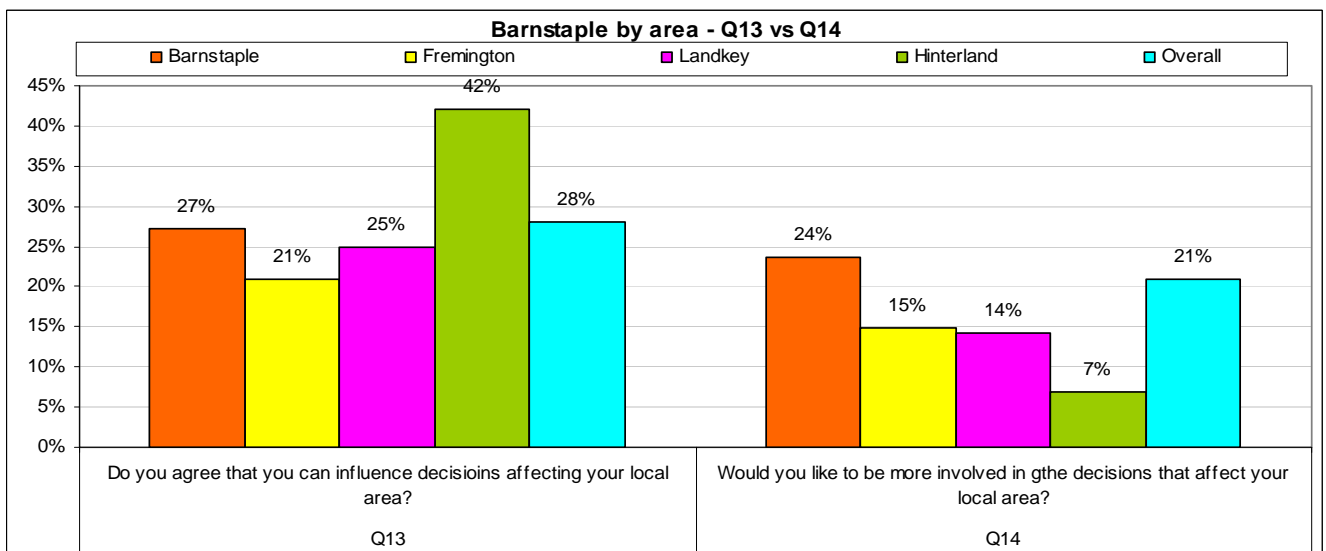
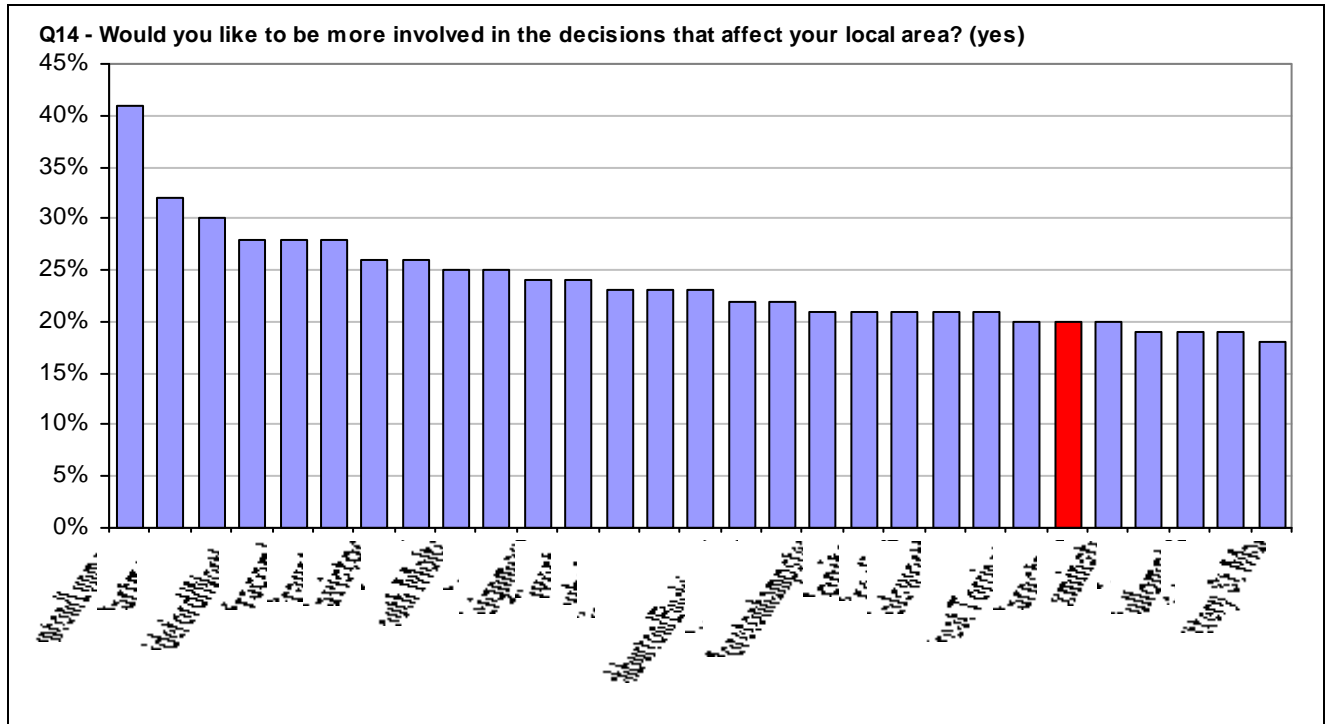
Q13 / NI 4 % people who feel they can influence decisions in their locality (definitely agree/ tend to agree)

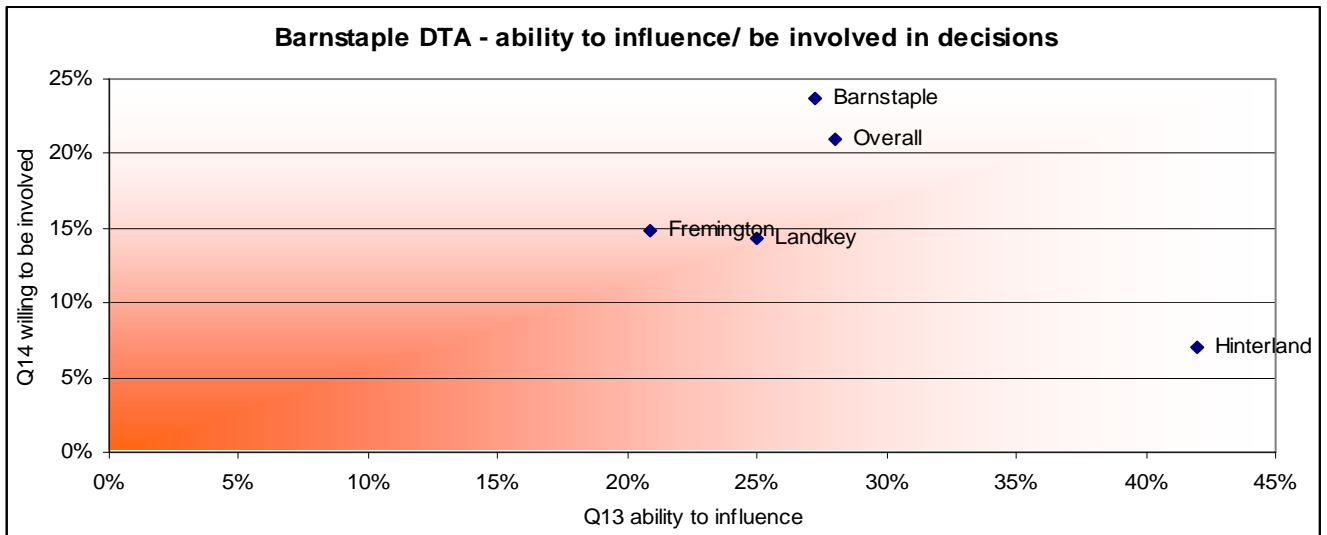
The graph below shows the Barnstaple DTA falling into the **orange** quartile with 28% of respondents definitely/ tending to agree that they feel they could influence decisions in their locality. (max 38%; min 15%) Barnstaple Parish (26%), Fremington Parish (32%), Landkey Parish (31%), and the hinterlands (28%).



Q14 Would you like to be more involved in the decisions that affect your local area? (yes)

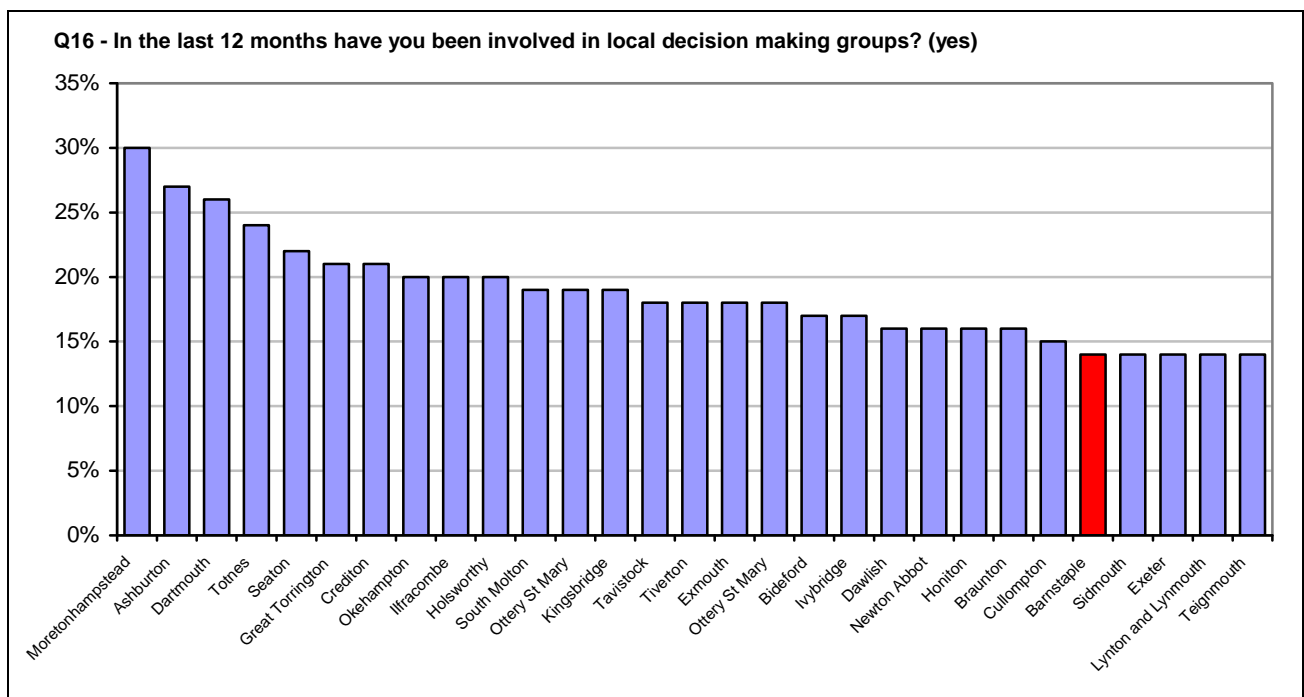
The Barnstaple DTA falls in the **red** quartile having 20% of respondents saying they would like to be more involved in decision making. (max 41%.; min18%; national average 26%) Barnstaple Parish (19%), Fremington Parish (23%), Landkey Parish (24%), and the hinterlands (18%).





Q16 In the past 12 months have you been involved in decision making? (yes)

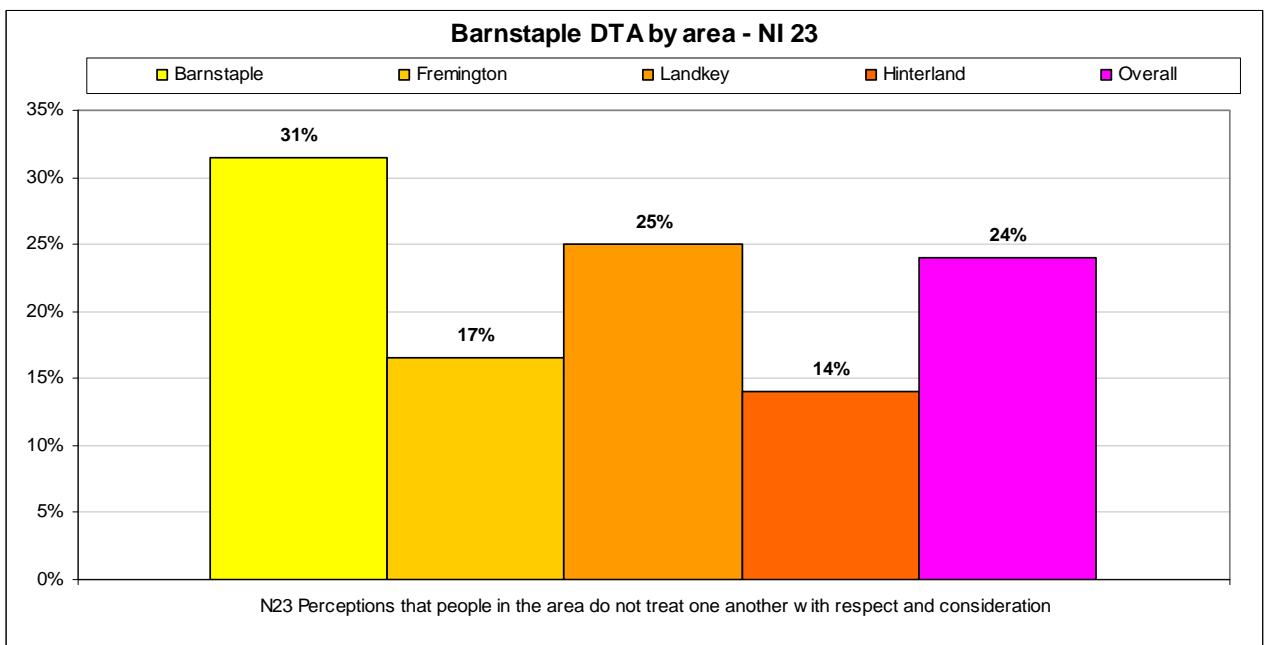
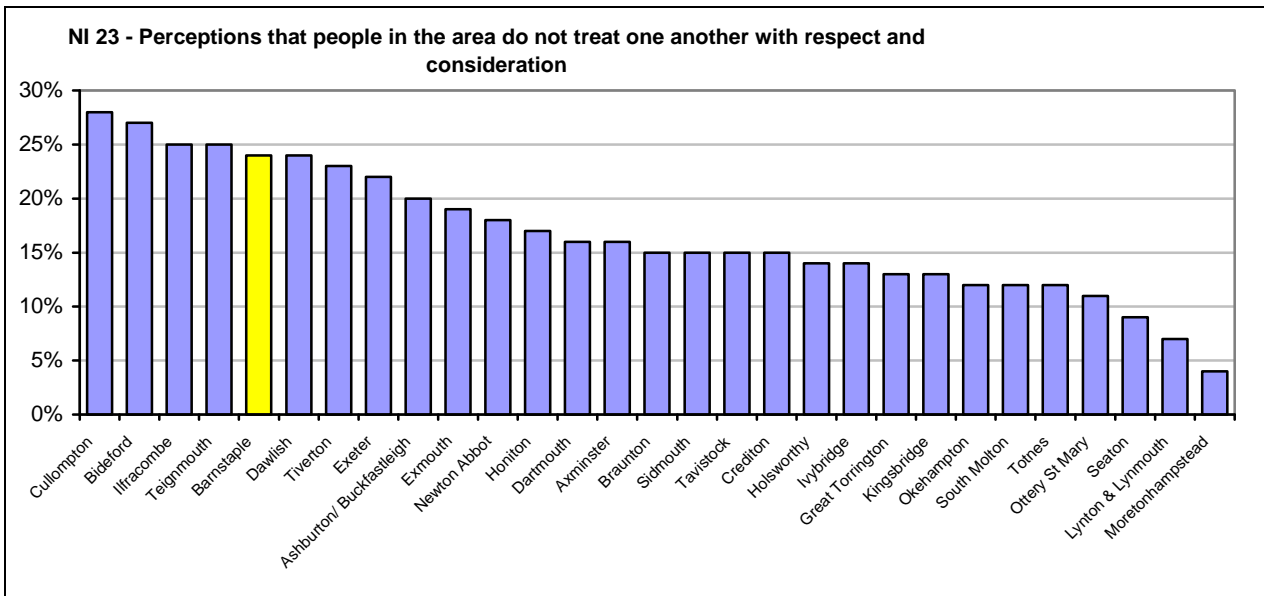
The Barnstaple DTA falls in the **red** quartile having 14% of respondents saying they had been involved in decision making within the previous 12 months. (max 30%; min 14%). Barnstaple Parish (15%), Fremington Parish (12%), Landkey Parish (19%), and the hinterlands (17%).



NI 23 Perceptions that people in the area do not treat one another with respect and consideration (a very big problem/ a fairly big problem)

Barnstaple falls in to the **red** quartile with 24% of respondents thinking it is a very big/ fairly big problem that people in the area do not treat one another with respect and consideration. (max 27%; min 4%; national average 30%)

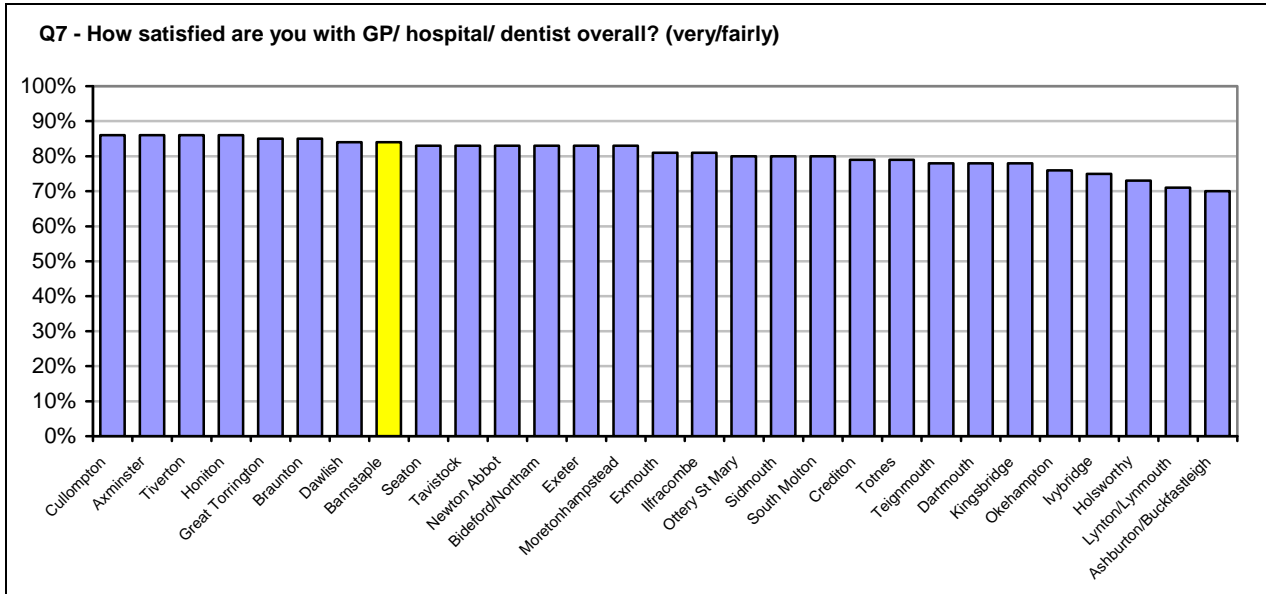
The second graph below shows the difference between the parishes of the DTA: Barnstaple Parish (31%), Fremington Parish (17%), Landkey Parish (25%), and the hinterlands (14%). Clearly Barnstaple Parish feels more strongly that people do not treat each other with respect than its hinterlands.



Health & Well Being

The following graph is a composite of the satisfaction respondents had with GPs/ the local hospital and dentist.

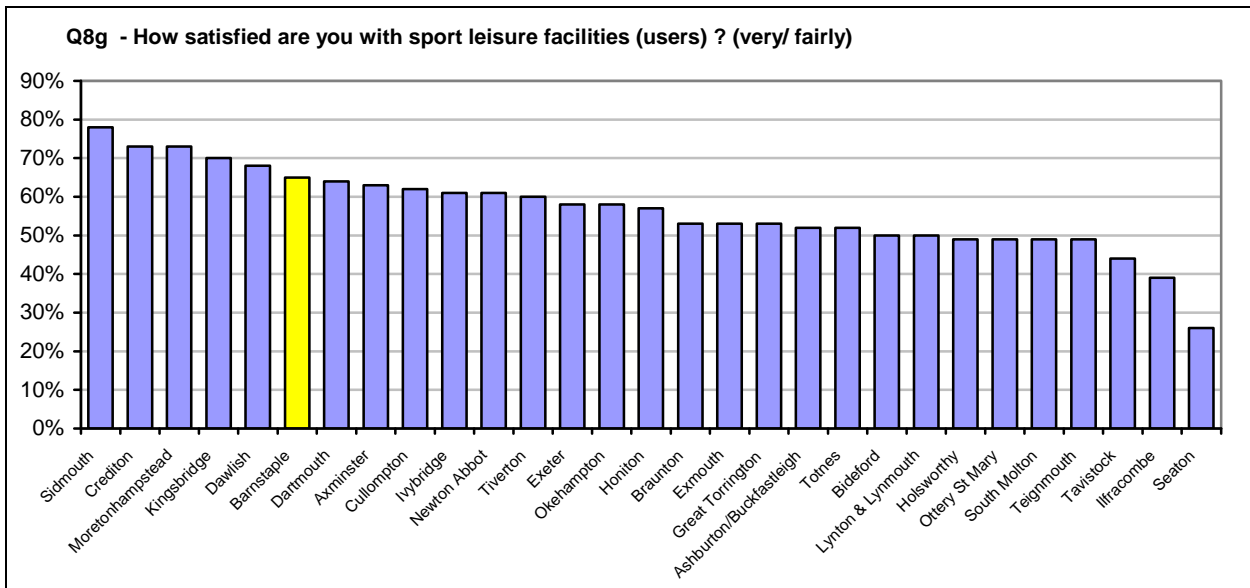
Satisfaction with GPs was 88% (range 84% to 94%) and the dentist was 78% (range 42% to 83%) the local hospital was 85% (range 74% to 93%). Overall satisfaction averaged at 84% which was in the **yellow** quartile (range 70% to 86%).



Inspiring Young People

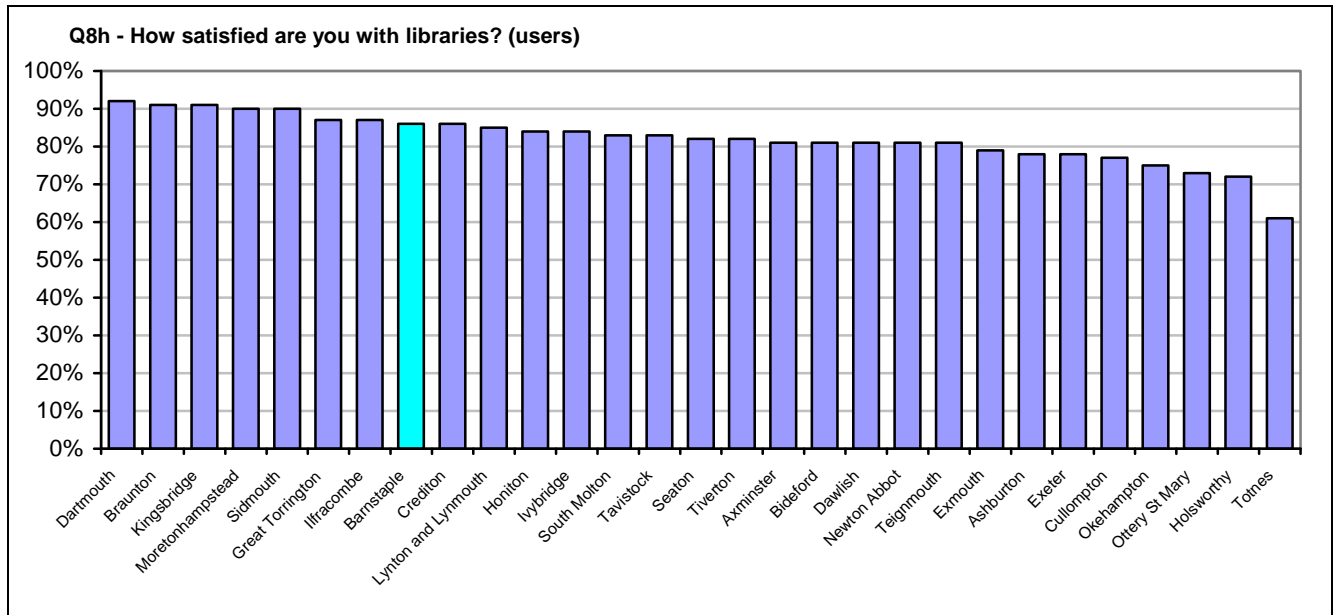
Q8g How satisfied are you (users) with sport/ leisure facilities? (very/ fairly satisfied)

The Barnstaple DTA falls in the **yellow** quartile with 65% of respondents who use sport and leisure facilities being very/ fairly satisfied with them. (max 78%; min 26%)



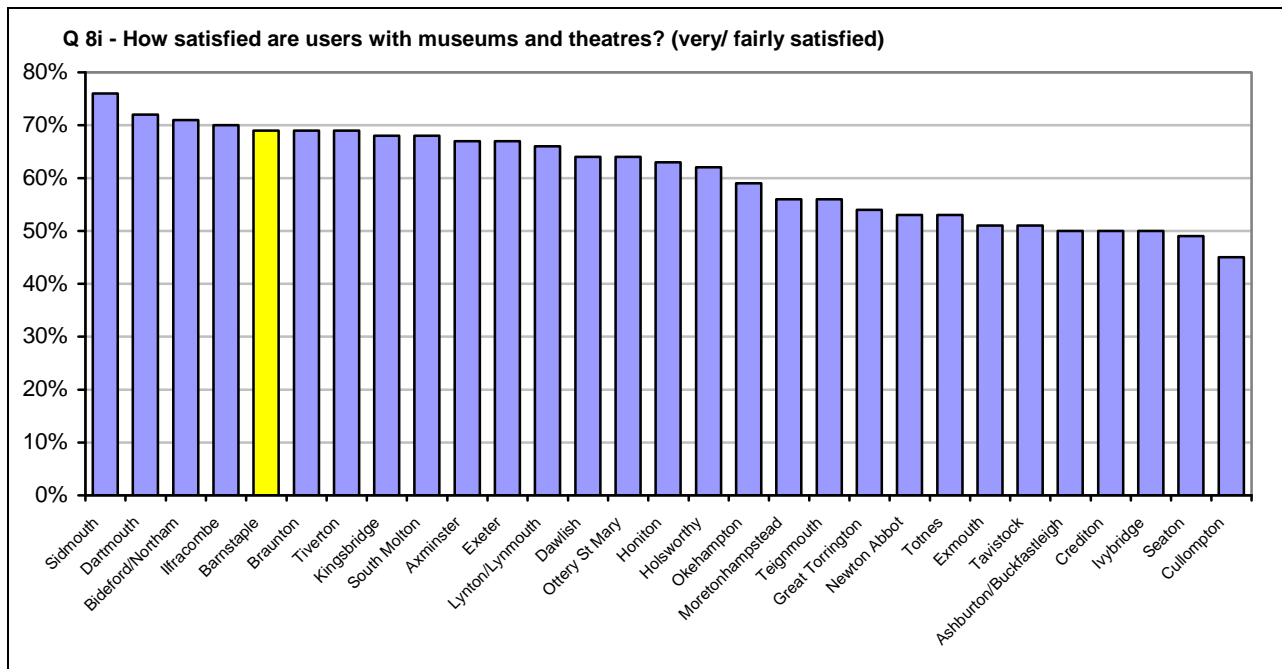
Q8h How satisfied are you (users) with libraries? (very/ fairly satisfied)

The Barnstaple DTA falls in the **blue** quartile with 86% of respondents who use the libraries being very/ fairly satisfied with them. (max 92%; min 61%)



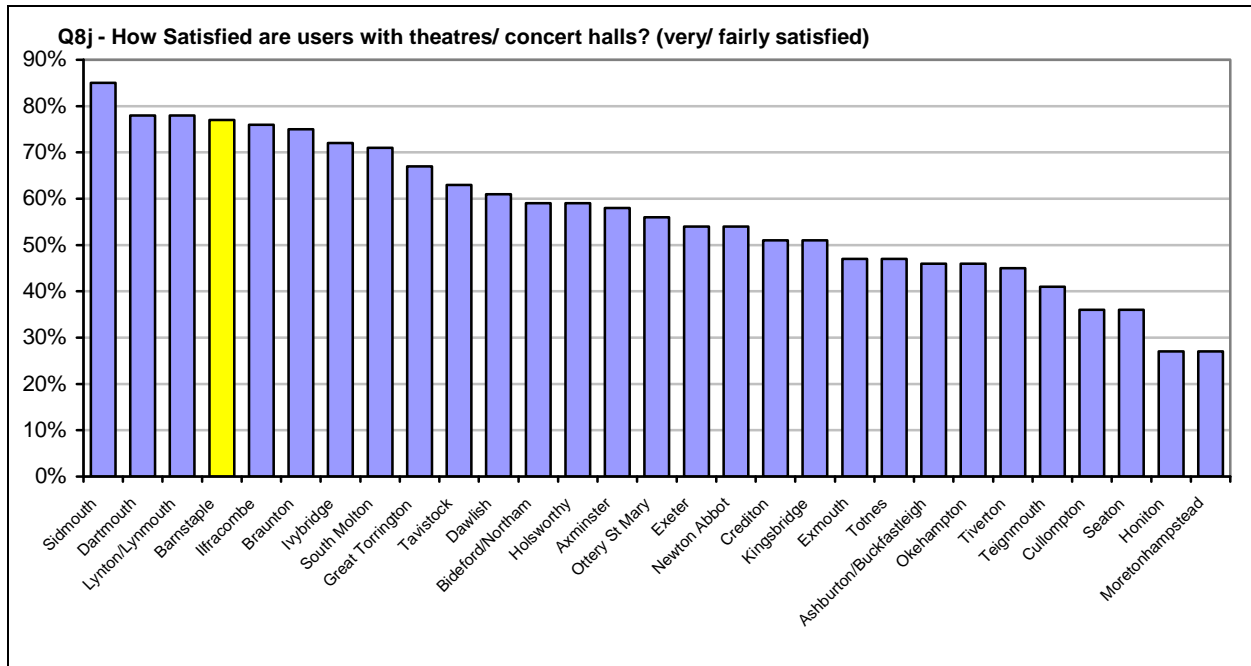
Q8i How satisfied are you (users) with museums/ galleries? (very / fairly satisfied)

The Barnstaple DTA is in the **yellow** quartile with 69% of respondents who use museums/ galleries either very/ fairly satisfied with them (max 76%; min 45%).



Q8j How satisfied are you (users) with theatres/ concert halls? (very/ fairly satisfied)

The Barnstaple DTA is in the **yellow** quartile with 77% of respondents who visit theatres/ concert halls being very/ fairly satisfied with theatre/ concert halls (max 85%; min 27%).



Q8k How satisfied are you (users) with parks and open spaces? (very/fairly satisfied)

The graph below shows the Barnstaple DTA in the **blue** quartile with 76% of respondents who use parks and open spaces being very/ fairly satisfied with them (max 91%; min 60%).

