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# ASHBURTON & BUCKFASTLEIGH DEVON TOWN AREA

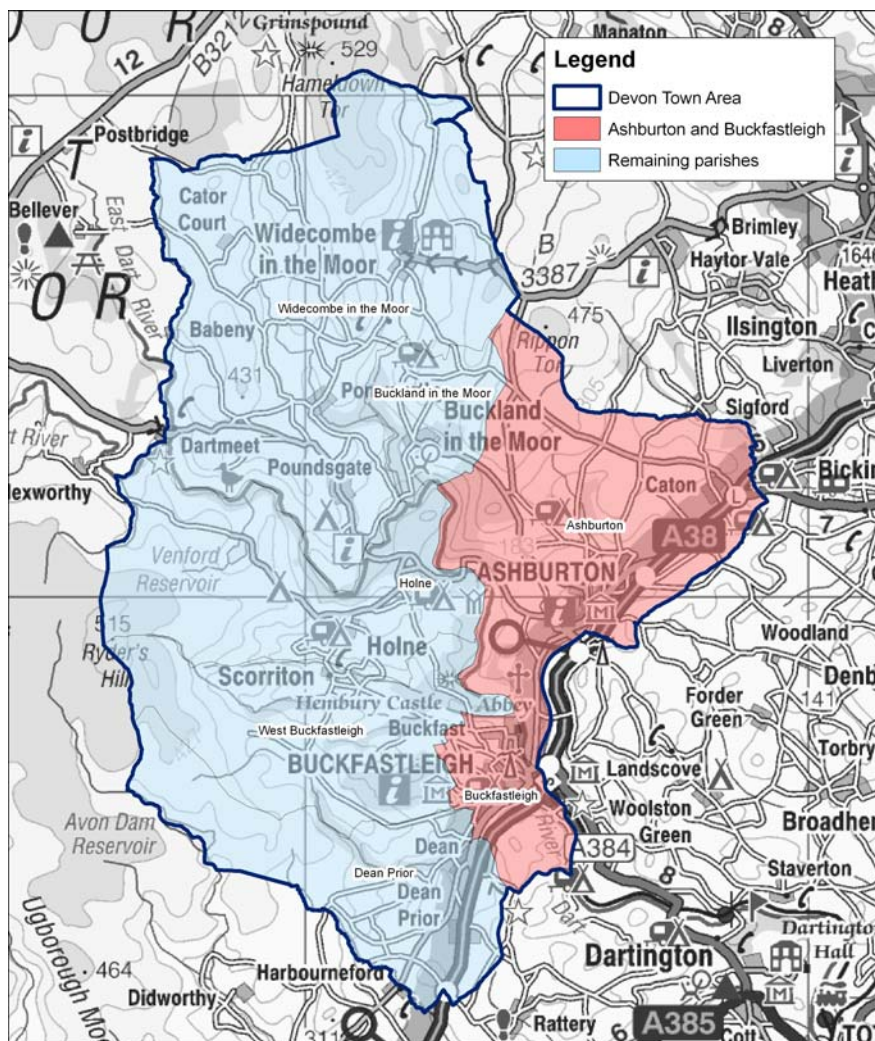
## The Place Survey

### Area Definition

In this report the Ashburton & Buckfastleigh Devon Town Area (DTA) comprises the main parishes of Ashburton & Buckfastleigh along with five other parishes. The remaining parishes will be known as the hinterlands.

The structure of the population in the Ashburton & Buckfastleigh DTA is broadly similar to the district and county averages – Buckfastleigh parish though has a younger profile.

The level of households occupied by individuals in the DTA is similar to the district and county averages.



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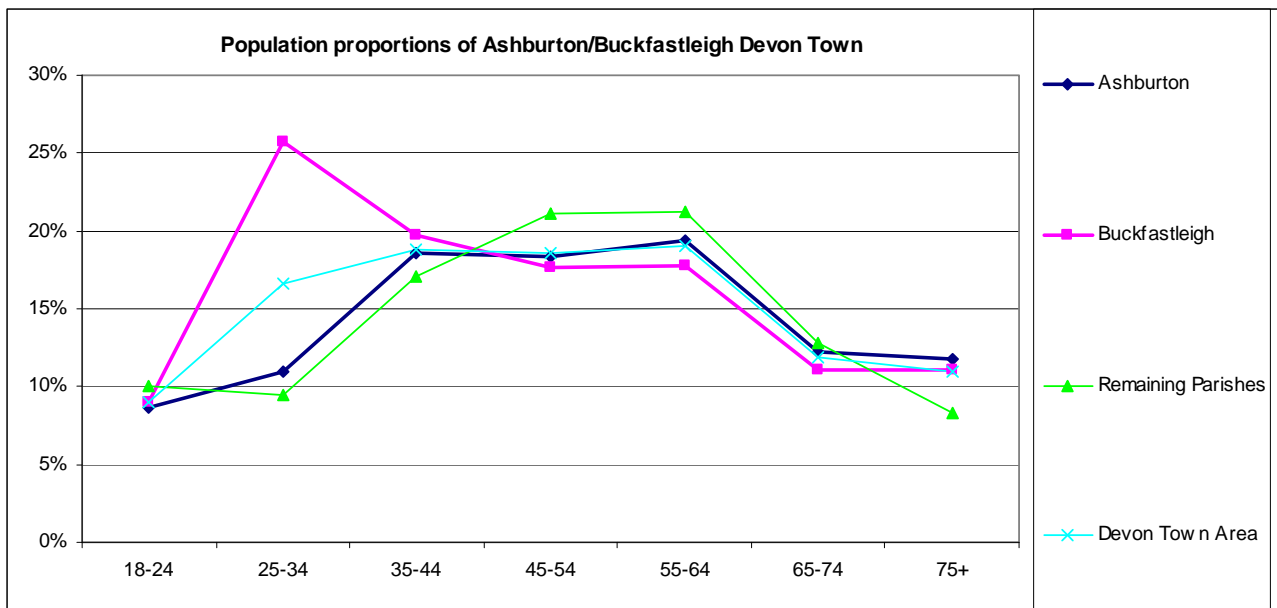
This table shows the population over 18 (those eligible to complete the Place Survey). Ashburton & Buckfastleigh are the most populated parishes accounting for 84% of the total population.

Overall in the Ashburton & Buckfastleigh DTA the largest groups of adult residents are spread evenly between 35-44, 45-54 and 55-64 age ranges but Buckfastleigh has a younger profile than the rest of the area.

Parish	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75+	Total Population 18 plus	% total population
Ashburton	9%	11%	19%	18%	19%	12%	12%	3,320	44%
Buckfastleigh	9%	26%	20%	18%	18%	11%	11%	3,033	40%
Remaining parishes	10%	9%	17%	21%	21%	13%	8%	1,278	17%
Ashburton & Buckfastleigh DTA	9%	17%	19%	19%	19%	12%	11%	7,631	100%
	688	1,266	1,433	1,415	1,456	904	834		

Source: South Devon Health Informatics (FHSA 2008 data)

In the remaining parishes 45-54 and 55-64 age ranges are the largest groups (21% each).



# Ashburton & Buckfastleigh DTA Place Survey Respondents compared with the underlying Devon Town Area

This section looks at how similar the respondents are to the underlying Ashburton & Buckfastleigh DTA population in terms of lifestyle, age, deprivation, tenure and occupation. In doing this it is hoped the results of the survey will be given more credence as representing the underlying population.

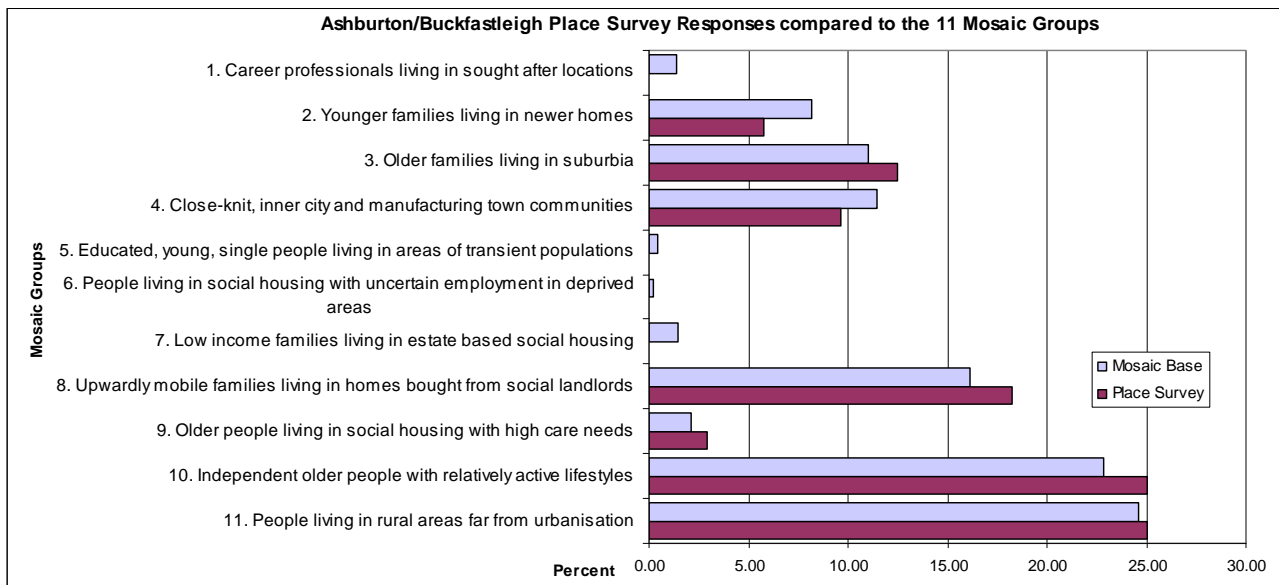
To summarise, the people who responded to the Place Survey in the Ashburton & Buckfastleigh DTA are compared with the underlying population of the Ashburton & Buckfastleigh DTA:

- Respondents generally similar in terms of lifestyle (Mosaic).
- There is a bias towards older age ranges of 45 plus and away from the 18 to 34 age ranges.
- Respondents are representative of the population for deprivation.
- A bias exists to those who rent their properties from a housing association at the expense of those who rent their property from a local authority.
- There is also a bias towards the retired and the self employed at the expense of those in full time employment.

## Mosaic (Experian)

Mosaic classifies people in terms of lifestyle. There are 11 Lifestyle Groups and 61 Lifestyle Types. For more information please see the Devon Town profiles ([http://www.devon.gov.uk/Ashburton & Buckfastleigh\\_mosaic\\_profile.pdf](http://www.devon.gov.uk/Ashburton & Buckfastleigh_mosaic_profile.pdf)) or (<http://www.devon.gov.uk/appendix.pdf>)

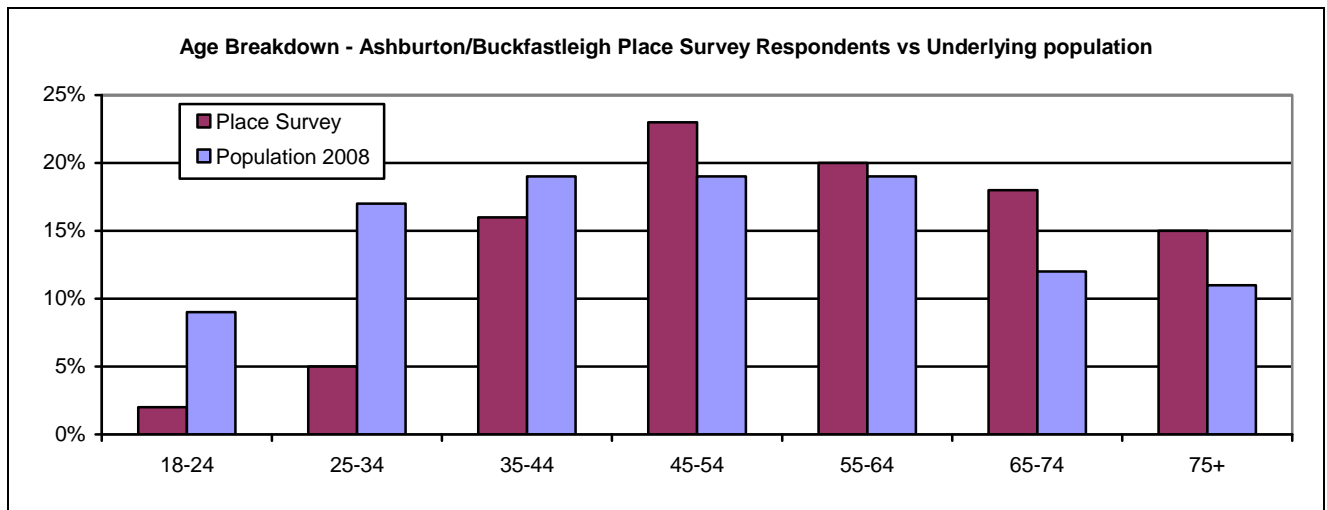
The graph below illustrates that in terms of Mosaic Groups the Place survey respondents from the Ashburton & Buckfastleigh DTA reflect the population structure of Ashburton & Buckfastleigh DTA in most categories.



## Age

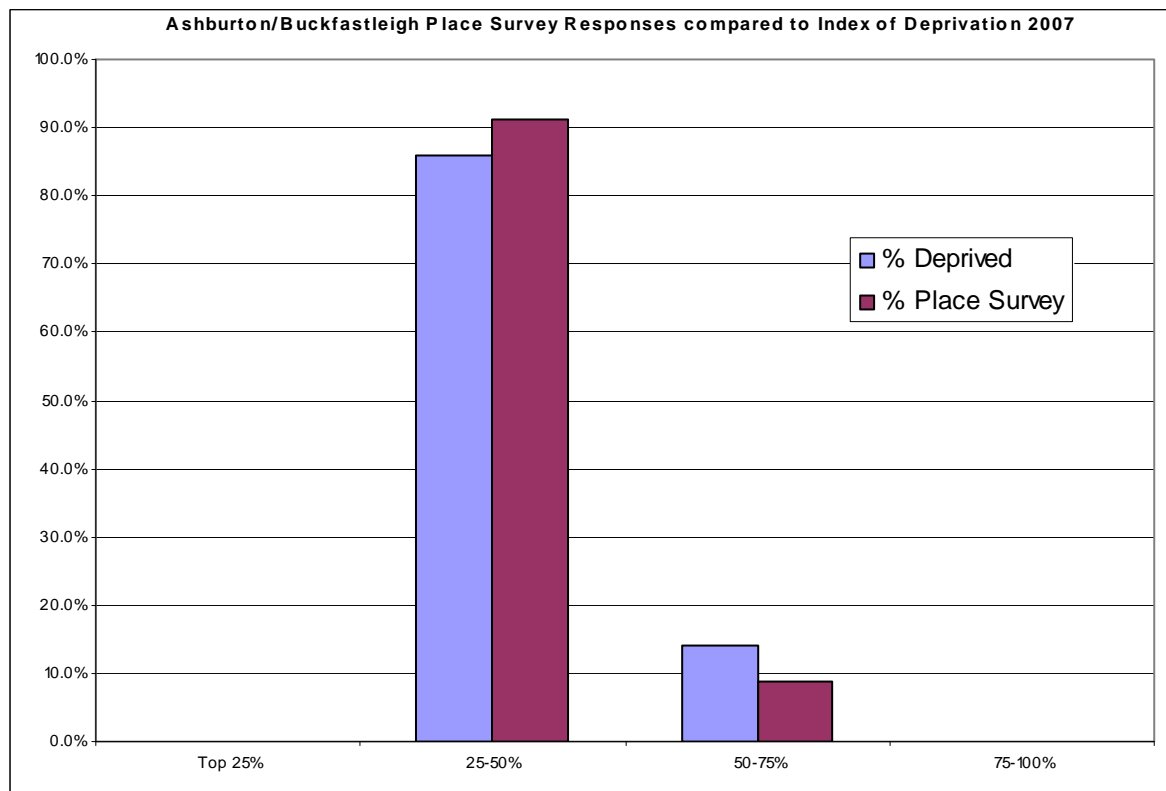
The table and graph below show how the Ashburton & Buckfastleigh DTA Place survey respondents tend to be biased towards the older population. From the age ranges of 45 years old and upwards the proportion of respondents is much greater than the underlying population whereas there is an under-representation of the younger respondents particularly 18 to 34 year olds.

	18-24	25-34	35-44	45-54	55-64	65-74	75+
Place Survey Ashburton & Buckfastleigh DTA(2008)	2%	5%	16%	23%	20%	18%	15%
Population Ashburton & Buckfastleigh DTA (FHSA 2008)	9%	17%	19%	19%	19%	12%	11%



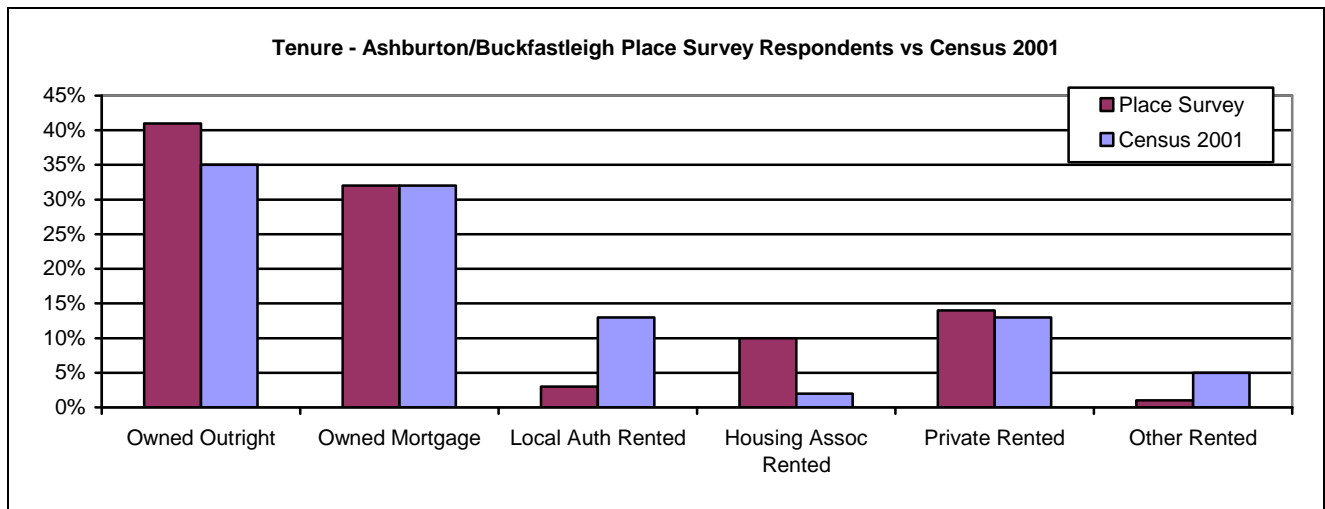
## Deprivation (ID 2007)

The Place Survey has been completed by similarly deprived groups which reflect the population.



## Tenure

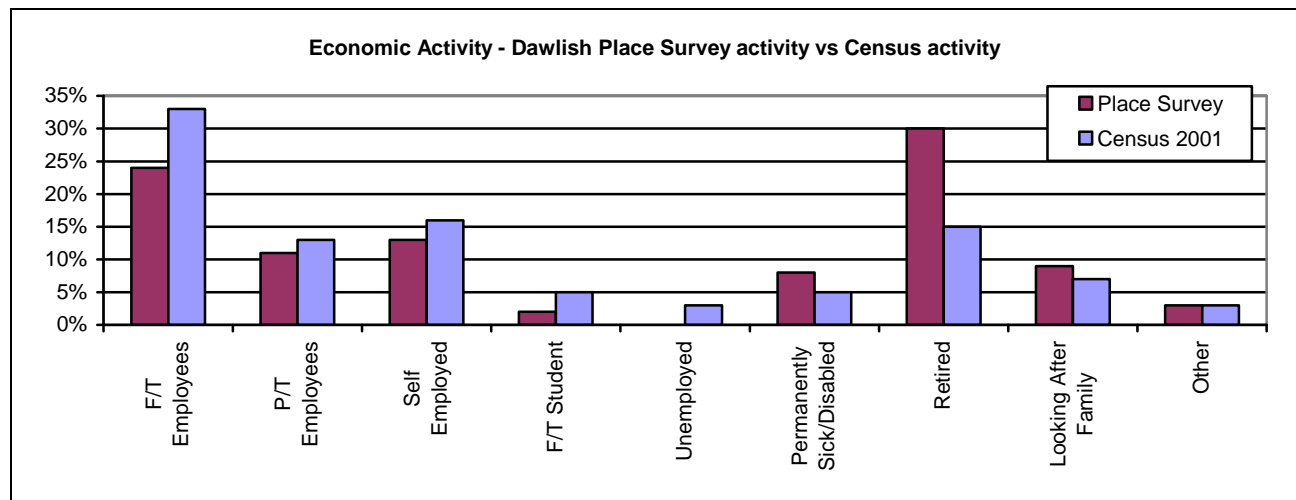
The graph below compares the tenure of Place Survey respondents with the underlying population's tenure (census 2001). One notable difference is that more respondents rent their property from a housing association with fewer 'renting from a local authority' when compared to the underlying population and also a greater proportion of respondents own their properties outright.



Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.

## Occupation

The current activities of the Ashburton & Buckfastleigh DTA Place Survey respondents have been compared to the activities described by the underlying population in the 2001 census. A higher proportion of retired people responded than expected compared with lower proportions of full-time employees.



Note that Census information comes from a population aged 16 to 74 whereas the place survey comes from an age range from 18 and above.

# The Place Survey & Devon's Sustainable Community 2008 to 2018

The Sustainable Community Strategy is the overarching plan for improving the quality of life of everyone in Devon. It is the long term vision for Devon with key priorities and outcomes for the next ten years.

It aims to achieve the vision of Devon as:

***England's greenest county with strong local communities that are prosperous and welcoming with an excellent quality of life and a sustainable future.***

In order to achieve this vision the following priorities have been set:

- **A World Class Environment**
- **Homes and Housing**
- **A Safer Devon**
- **Strong and Inclusive Communities**
- **Health and Wellbeing**
- **Inspiring Young People**
- A Growing Economy – (not represented by questions in the Place Survey)

The Place Survey covers various aspects but not all of the above Sustainable Community Strategy's priorities as well as other questions. The Place survey results in this report have been organised loosely around the above priorities.

## Ashburton & Buckfastleigh Devon Town Area

The results published for District Council areas and above have been weighted by the DCLG. As it would not have been possible to replicate their weighting system for smaller areas, such as Devon Towns and hinterlands, the results used in this report have not been weighted.

Overall, Devon performs strongly against most other local authorities in England for most of the questions asked in the Place Survey, and any low positions for the Ashburton & Buckfastleigh DTA within Devon may not be as serious as they appear, this is borne out by the comparisons with national results.

To enable comparison of results each Town has been placed into one of four quartiles each comprising seven/ eight Towns. The upper and lower quartiles have been coloured and numbered 'yellow (1) – best' and 'red (4) – worst' with the other two middle quartiles being referred to as 'blue (2)' and 'orange (3)'. The worst and best are related to performance or involvement etc. dependent on the question.

### Overview of performance against priority areas

Compared with other Devon Town Areas, Ashburton & Buckfastleigh DTA ranks well below average in the questions looked at with 62% appearing in the lower two quartiles. Most results fall into the **red** quartile (32%) which indicates a comparatively low level of satisfaction followed by 30% in the **orange** quartile. Only six (15%) out of the 40 questions considered fell into the best performing, **yellow** quartile.

Looking at priority areas, the Ashburton & Buckfastleigh DTA fared better than average in the 'A world class environment' and 'A Safer Devon' however below average in 'Homes and Housing', 'Strong and Inclusive Communities', 'Health and Wellbeing' and 'Inspiring Young People' sections.

The following table illustrates where the questions fall in terms of both priority area and quartile:

Priority Area	No. questions	Quartile into which each question falls			
		Worst			Best
A world class environment	8	1	2	5	
Homes and Housing	2		2		
A safer Devon	12	2	3	3	4
Strong and Inclusive communities	9	2	4	1	2
Health and Well being	4	4			
Inspiring young people	5	4	1		
Total	40	13	12	9	6
%	100%	33%	30%	22%	15%

### Summary and results table

With respect to the areas that Ashburton & Buckfastleigh DTA sees as important and in need of improvement, affordable decent housing followed at some distance by activities for teenagers and public transport stand out as priorities.

The Ashburton & Buckfastleigh DTA shows a higher level of satisfaction (**A World Class Environment**) with its living environment when compared with other DTAs. Satisfaction with services which keep the land clear of litter/ refuse along with public refuse collection and the perception of rubbish lying around as a problem, doorstep recycling and local tips/ household waste all fall into the **blue** quartile. The extent to which local public services are working to make the area cleaner and greener fall into the **orange** quartile along with satisfaction with local transport information. In the **red** quartile satisfaction with local bus services appears.

With regard to '**Homes and Housing**', satisfaction with the local area fared comparatively poorly falling into the **orange** quartile along with satisfaction with and homes.

Questions that fall under a '**Safer Devon**' priority indicate that the Ashburton & Buckfastleigh DTA respondents have comparatively mixed feelings. Seven out of the 12 results fell into the upper quartiles; Perceptions that local public services are working to make the area safer along with satisfaction with Devon & Cornwall Constabulary and perceptions that local services are dealing with and understanding local concerns about antisocial behaviour (ASB) and crime fell into the **yellow** quartile. In the **blue** quartile were perceptions of anti social behaviour and drug use/ dealing as problems along with feelings of safety after dark. In the lower, **orange** quartile perceptions of drunk or rowdy behaviour and vandalism, graffiti and other deliberate damage to property along with perceptions that parents take enough responsibility for their children appeared. The remainder of results in this category fell into the **red** quartile and comprise satisfaction with Devon and Somerset Fire and Rescue and perceptions of teenagers hanging around the street as a problem.

'**Strong and Inclusive Communities**' is a priority area that looks at community cohesion. Compared with other DTAs, the Ashburton & Buckfastleigh DTA respondent perceptions were below average. On a positive note three questions fell into the upper quartiles and these included the extent to which public services promote the interests of local residents which appeared in the **blue** quartile and the ability of respondents to influence decisions in their local area along with their involvement in decision making within the previous 12 months which both appeared in the **yellow** quartile. Most results fell into the lower quartiles; these included the belief that people from different backgrounds get on well in the local area and the perception that local public services treat all types of people equally both in the **red** quartile. The remaining four questions fell into the **orange** quartile; these include respondent's sense of belonging to their neighbourhood, perceptions that local public services act on the concerns of local residents, the desire to be more involved in decision making and finally perceptions that people in the local area do not treat each other with respect.

With respect to '**Health and Wellbeing**', the overall perception lies in the **red** quartile along with satisfaction with GPs, the local hospital and dentist.

The Ashburton & Buckfastleigh DTA has comparatively poor levels of satisfaction in areas that fall under the 'inspiring young people' priority. User satisfaction with sport/ leisure facilities appears in the orange quartile. All other aspects fell into the red quartile; these include satisfaction with, museums/ galleries, theatres/ concert halls and parks/ open spaces.

The table below shows the position of the Ashburton & Buckfastleigh Devon Town Area in relation to the other 28 Town Areas.

Quartiles			
1	2	3	4
Worst			Best

A WORLD CLASS ENVIRONMENT		Devon
Q6b	To what extent are local public services working to make the area cleaner and greener?	
Q8a	How satisfied are you with public services for keeping land clear of litter/ refuse?	
Q24c	How much of a problem is rubbish and litter lying around?	
Q8b	How satisfied are you with public service refuse collection?	
Q8c	How satisfied are you with doorstep recycling?	
Q8d	How satisfied are you with local tips/ household waste recycling centres?	
Q8e	How satisfied are you with local transport information?	
Q8f	How satisfied are you with local bus services?	
HOMES AND HOUSING		
NI 5	How satisfied are you with your local area as a place to live?	
Q4	How satisfied are you with your home as a place to live?	
A SAFER DEVON		
Q6a	To what extent are local public services working to make the area safer?	
Q7a	How satisfied are you with Devon and Cornwall Constabulary?	
Q7b	How satisfied are you with Devon and Somerset Fire and Rescue?	
NI 17	Perceptions of antisocial behaviour as a problem	
NI 21	Dealing with local concerns about anti social behaviour and crime	
NI 27	Understanding local concerns about anti social behaviour and crime	
NI 41	Perceptions of drunk or rowdy behaviour as a problem	
NI 42	Perceptions of drug use or dealing as a problem	
Q17	To what extent do you agree that parents take enough responsibility for the behaviour of their children?	
Q22	How safe do you feel in your local area after dark?	
Q24b	How much of a problem are teenagers hanging around the streets?	
Q24d	How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles?	
STRONG AND INCLUSIVE COMMUNITIES		
NI 1	% people who believe people from different backgrounds get on well in their local area	
NI 2	% people feel they belong to their neighbourhood	
Q6c	To what extent do local public services promote the interests of local residents?	
Q6d	To what extent do local public services act on the concerns of local residents?	
Q6e	To what extent do local public services treat all types of people equally?	
Q13/ NI4	Do you agree or disagree that you can influence decisions affecting your local area?	
Q14	Would you like to be more involved in the decisions that affect your local area?	
Q16	In the past 12 months have you been involved in decision making?	

NI 23	Perceptions that people in local area <u>do not</u> treat one another with respect and consideration	
<b>HEALTH AND WELL BEING</b>		
Q7c	How satisfied are you with your GP (family doctor)?	
Q7d	How satisfied are you with your local hospital?	
Q7e	How satisfied are you with your local dentist?	
Q7	How satisfied are you overall with your local medical services (composite)?	
<b>INSPIRING YOUNG PEOPLE</b>		
Q8g	How satisfied are you with sport/ leisure facilities (users)?	
Q8h	How satisfied are you with libraries (users)?	
Q8i	How satisfied are you with museums/ galleries (users)?	
Q8j	How satisfied are you with theatres/ concert halls (users)?	
Q8k	How satisfied are you with parks/ open spaces (users)?	

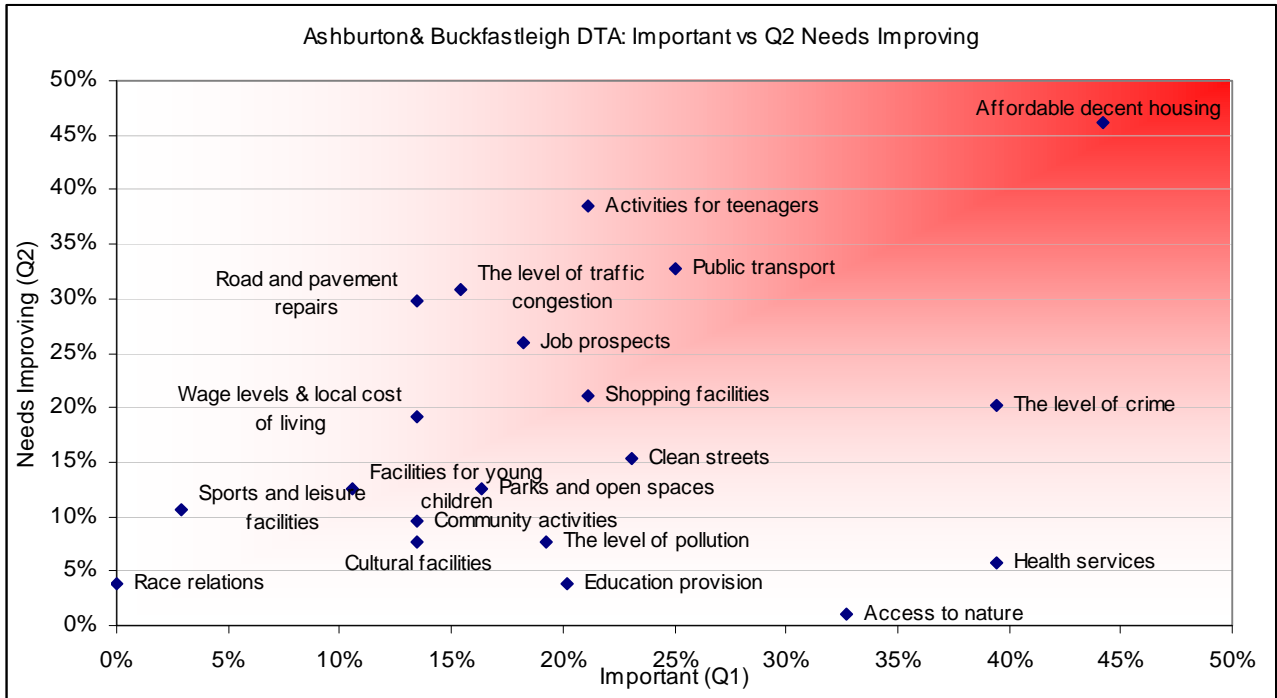
## Devon Town Area Detailed Results

When comparing each of the Devon Town Areas in the charts below, care should be taken with the results for all questions relating to Moretonhampstead and Lynton & Lynmouth DTAs. Compared with other areas, these two DTAs contain very small numbers of households, and consequently numbers of responses are too low to provide reliable comparisons. Given this, Place Survey reports on these two DTAs have not been published.

The scatter graph illustrates the results for questions 1 and 2 (what is important? and what needs improving?). It gives an overall impression of how the Ashburton & Buckfastleigh DTA respondents feel about the facilities/ services and other factors influencing everyday life as a resident in Ashburton & Buckfastleigh DTA.

Those areas that are seen as most important (in making somewhere a good place to live), and in need of improvement (in the Ashburton & Buckfastleigh DTA) appear in the upper right hand section of the scatter graph. A very obvious priority area for this DTA is affordable decent housing followed at some distance by activities for teenagers and public transport.

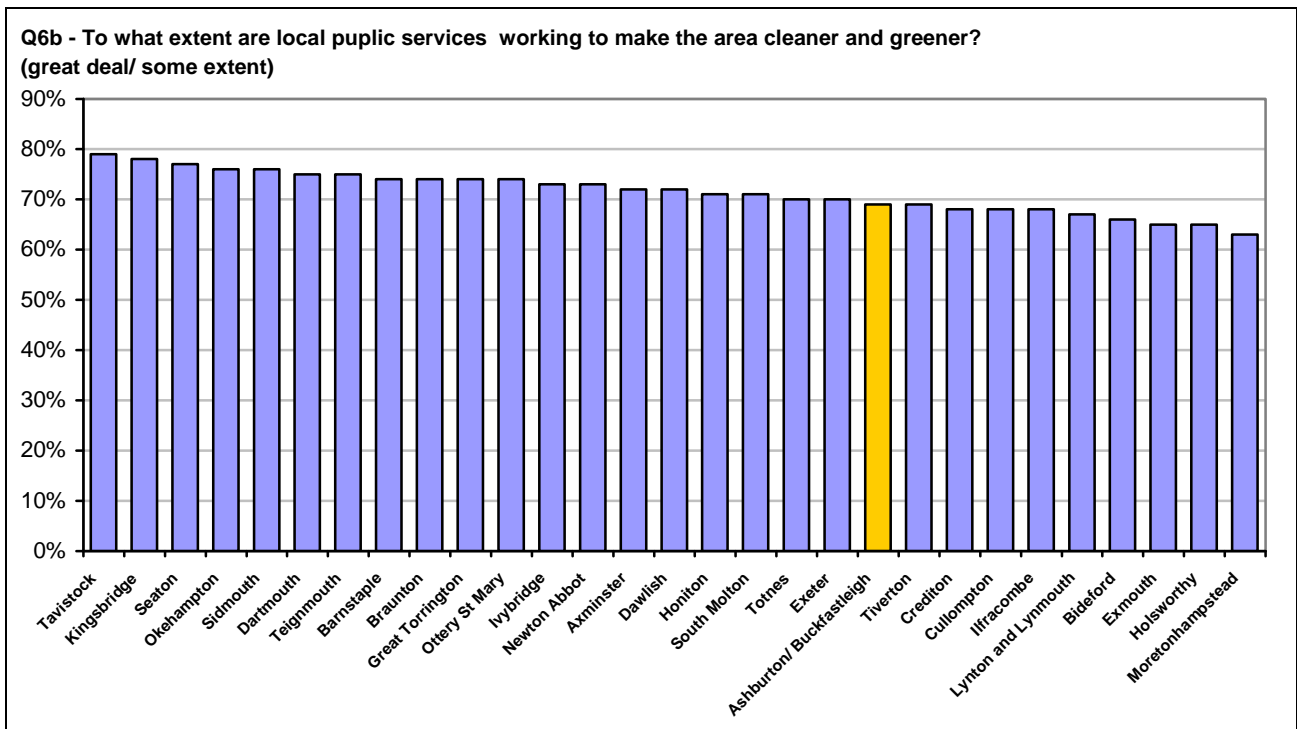
The bottom left hand corner shows the areas that are of comparatively low importance (in making somewhere a good place to live) and in comparatively less need of improvement (in the Ashburton & Buckfastleigh DTA).



## A World Class Environment

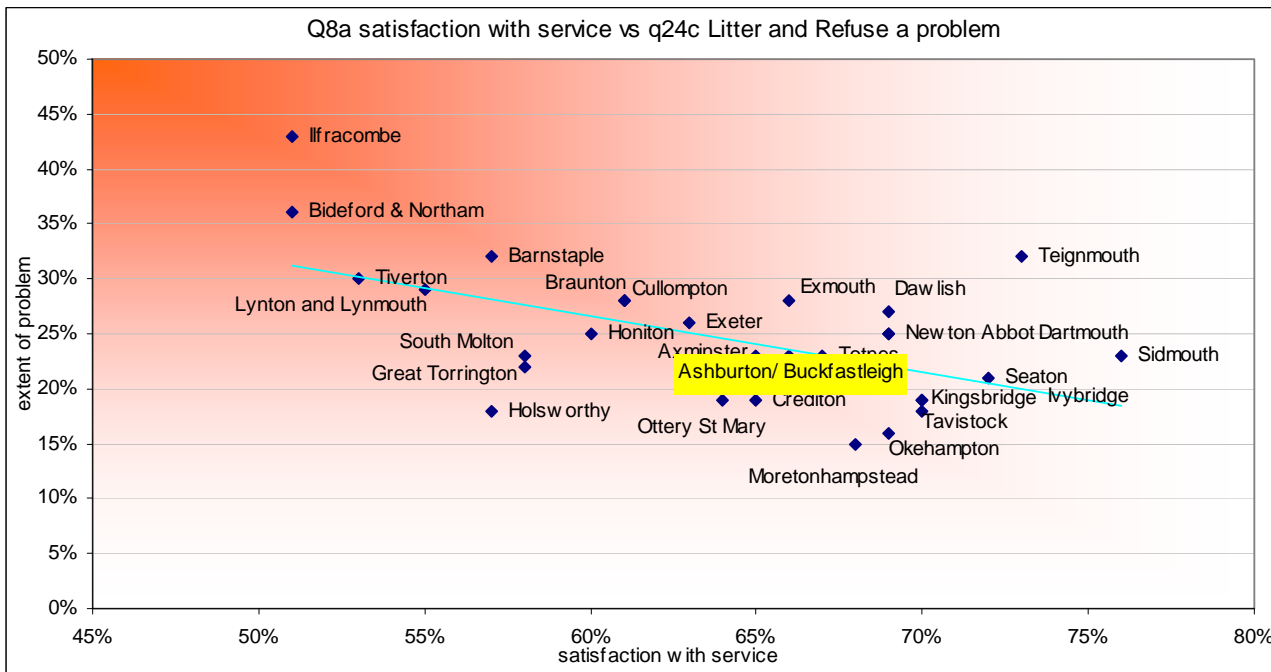
**Q6b To what extent are local public services working to make the area greener and cleaner? (a great deal/ to some extent)**

The Ashburton & Buckfastleigh DTA appears in the **orange** quartile with 69% of respondents thinking that public services are working to make the area greener and cleaner (max 79%; min 63%).

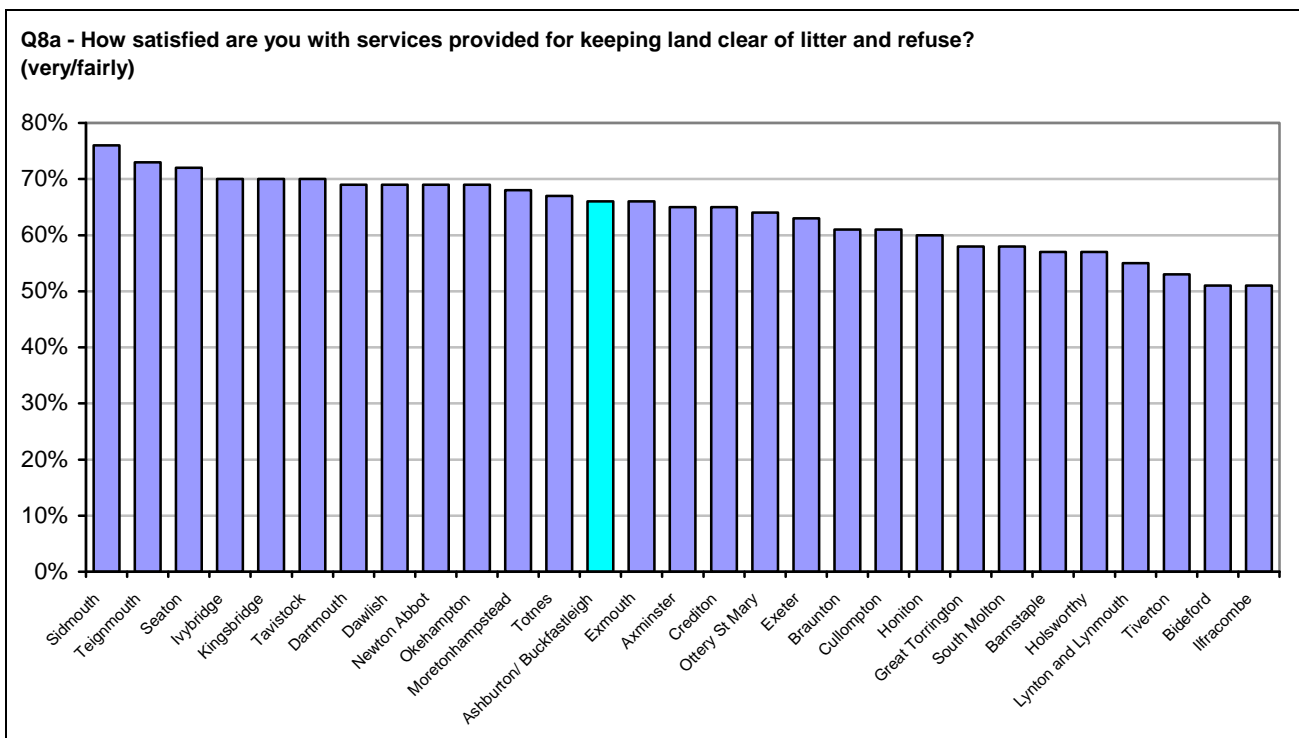


**Q8a How satisfied are you with local public services that work to make the area greener and cleaner? (very/ fairly satisfied)**

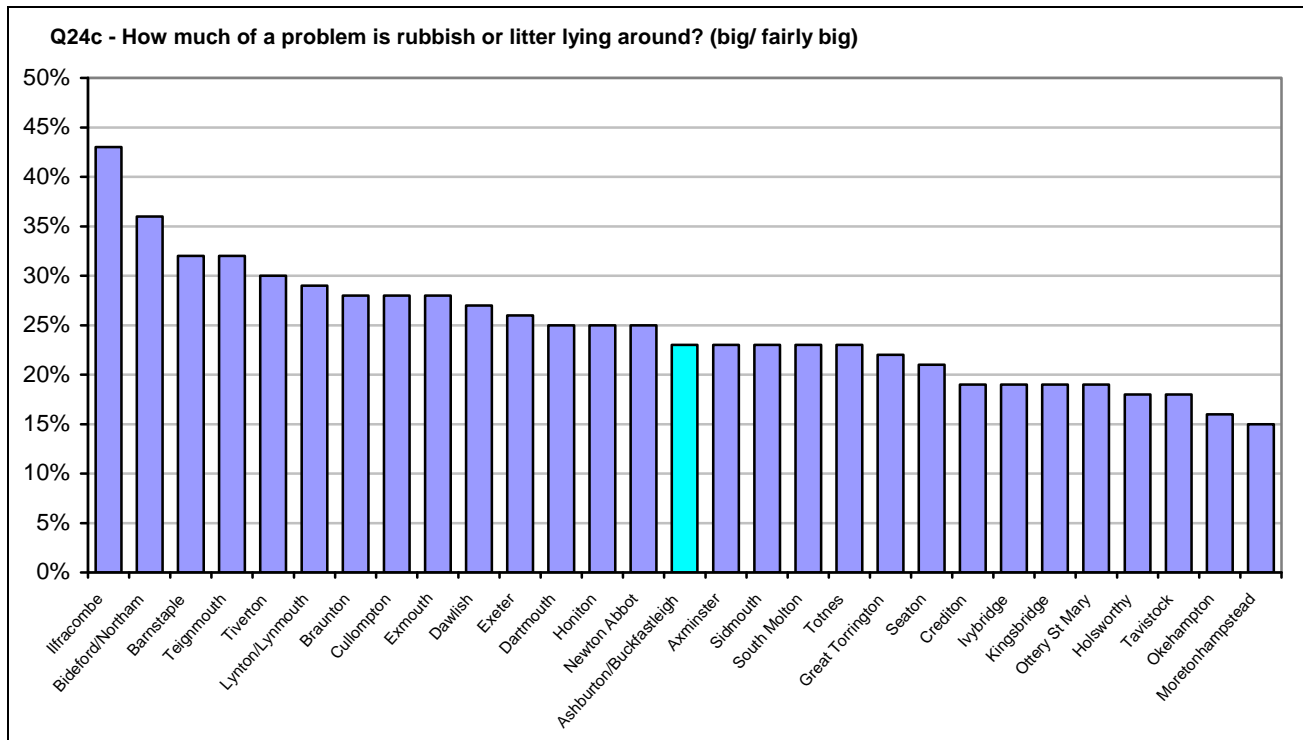
**Q24c How much of a problem in your local area is rubbish and litter lying around? (a very big/ fairly big problem)**



Ashburton & Buckfastleigh DTA falls in the **blue** quartile for Q8a with 66% of respondents being very/ fairly satisfied (max 86%; min 51%; national average 58%).

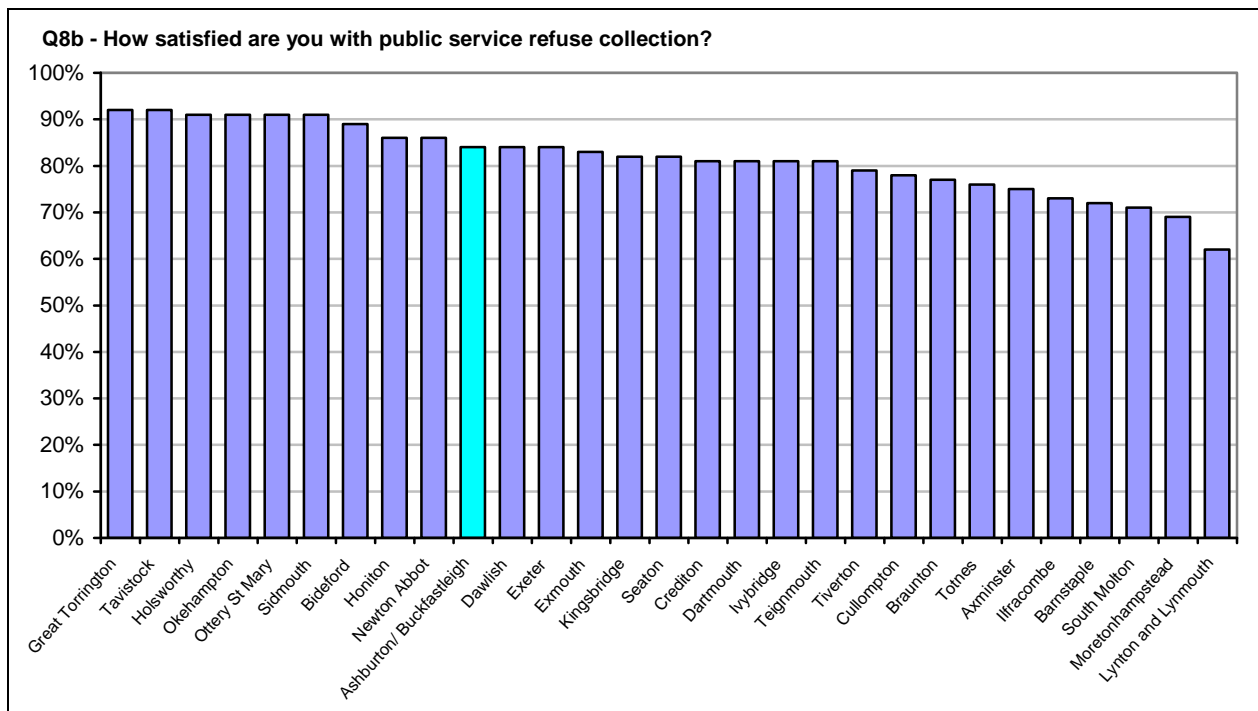


23% of the Ashburton & Buckfastleigh DTA respondents saw the problem of rubbish or litter lying around as a big/ fairly big problem which when compared with responses from other areas puts the Ashburton & Buckfastleigh DTA in the **blue** quartile for Q24c ( max; 43%; min: 15%).



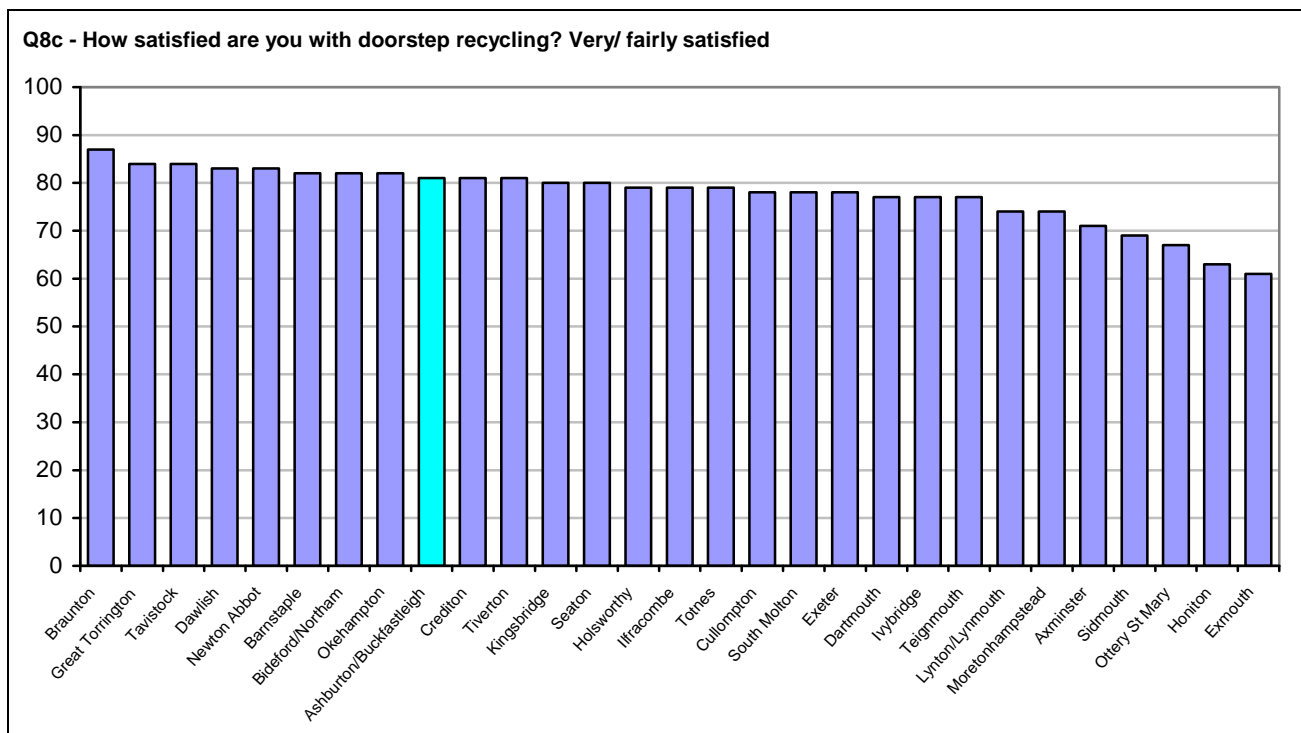
**Q8b How satisfied are you with local public services responsible for refuse collection? (very/fairly satisfied)**

The Ashburton & Buckfastleigh DTA is in the **blue** quartile with 84% of respondents being very/fairly satisfied with refuse collection. (max 92%; min 62%; national average 77%).



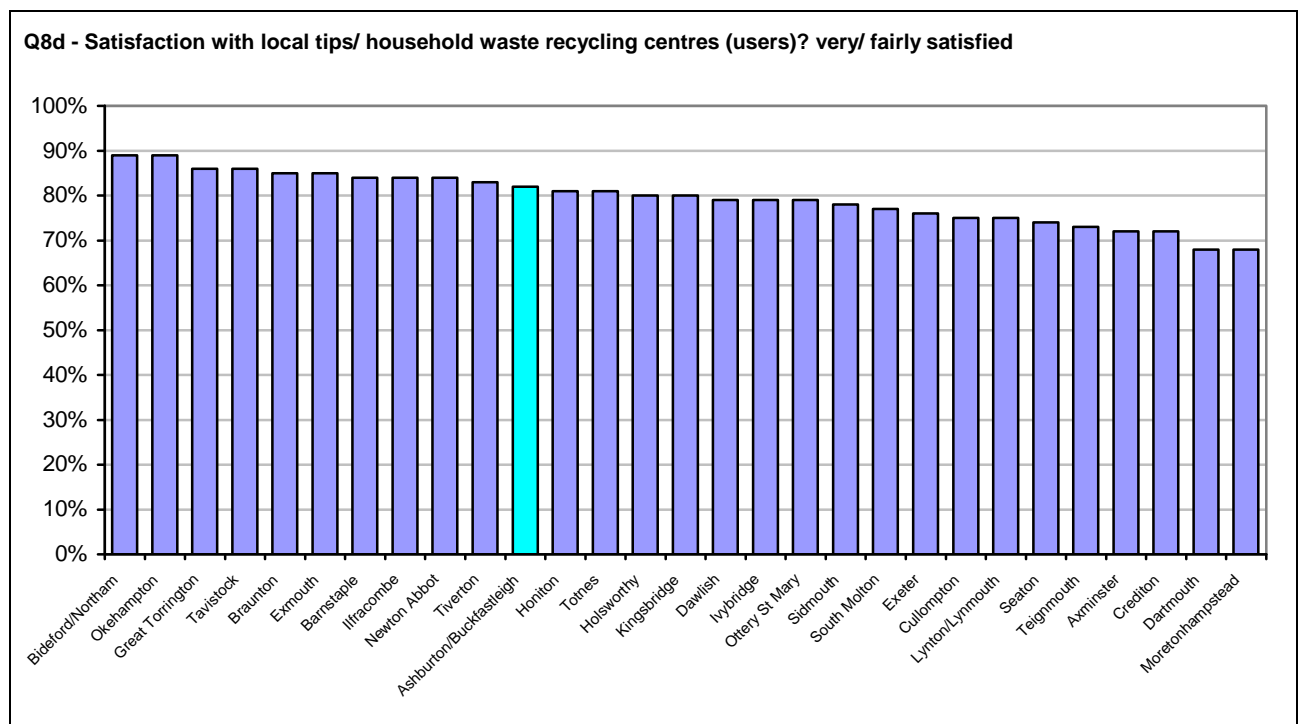
**Q8c How satisfied are you with local public services responsible for doorstep recycling? (very/ fairly satisfied)**

The Ashburton & Buckfastleigh DTA is in the **blue** quartile with 81% of respondents being very/ fairly satisfied with doorstep recycling. (max 87%; min 61%; national average 70%).



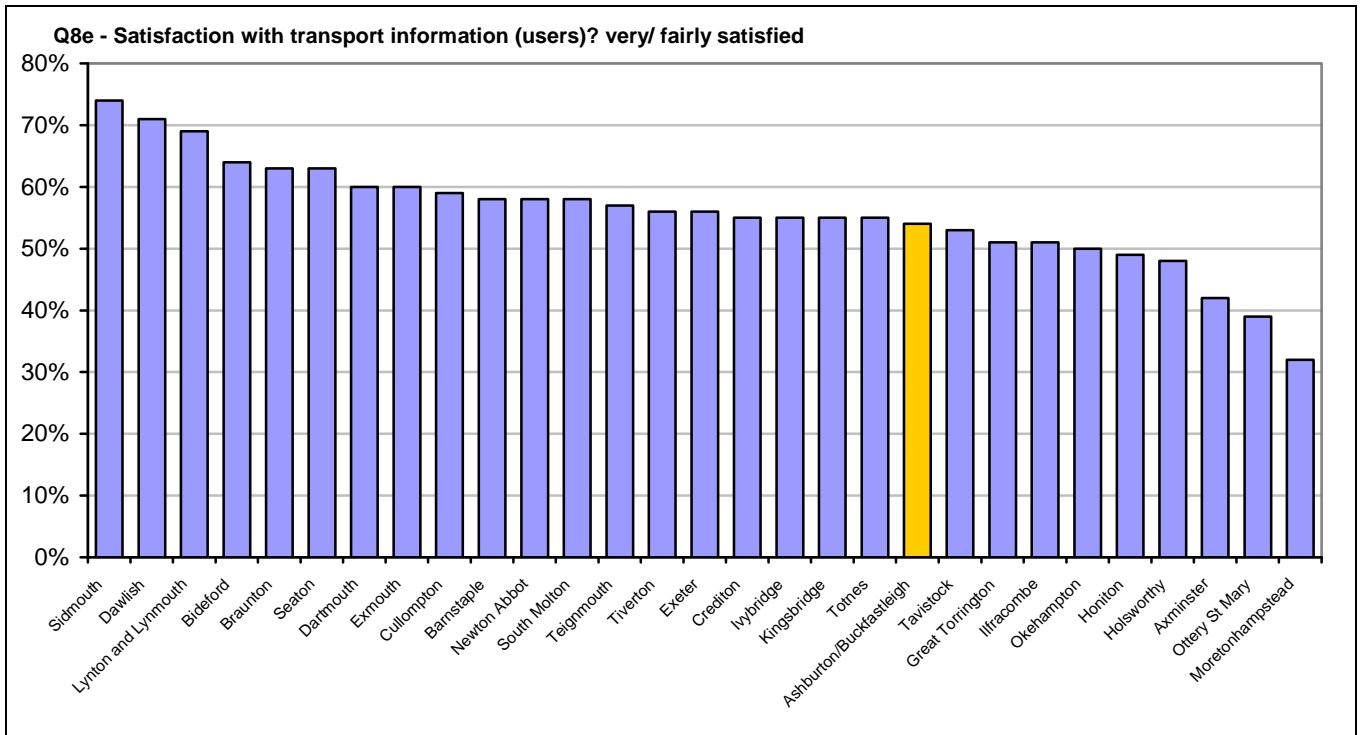
**Q8d How satisfied are users with local public services responsible for local tips/ household waste recycling centres? (very/ fairly satisfied)**

The Ashburton & Buckfastleigh DTA is in the **blue** quartile with 82% of respondents who used the service being very/ fairly satisfied with local tips and household waste recycling centres (max 89%; min 68%; national average 72%).



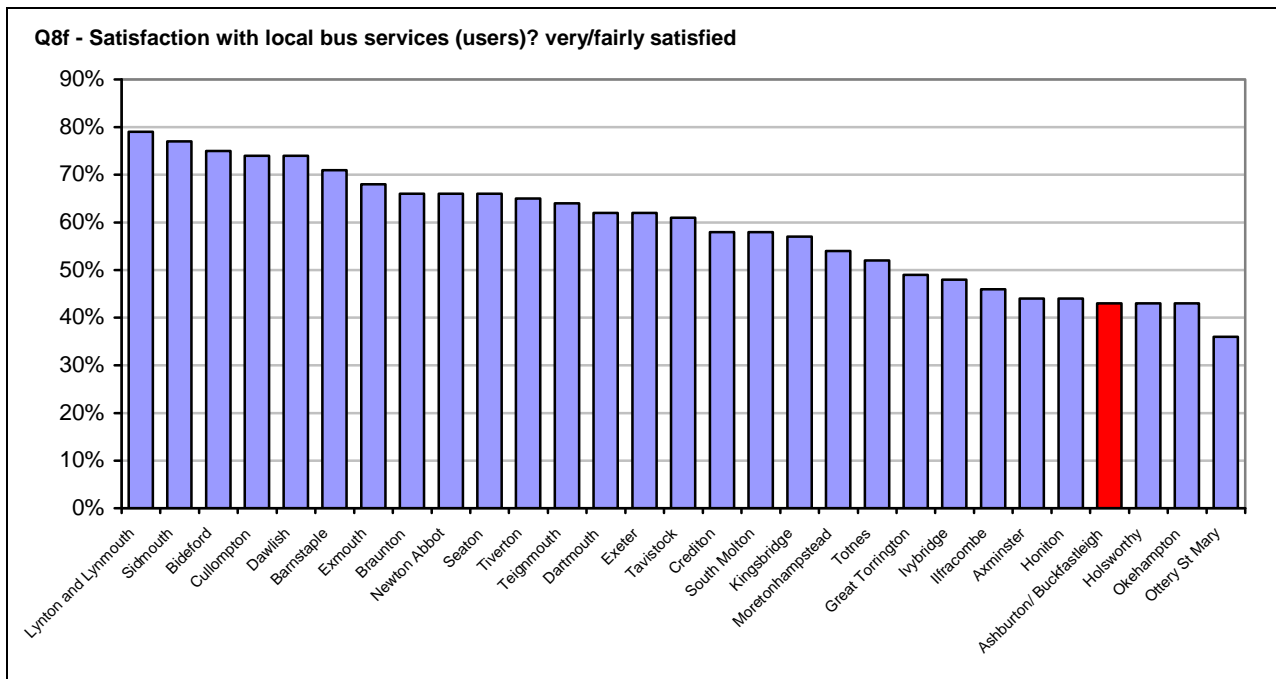
**Q8e How satisfied are users with transport information? (very/ fairly satisfied)**

The Ashburton & Buckfastleigh DTA is in the **orange** quartile with 54% of respondents who used the service being very/ fairly satisfied with transport information. (max 74%; min 32%)



**Q8f How satisfied are users with local bus services? (very/fairly satisfied)**

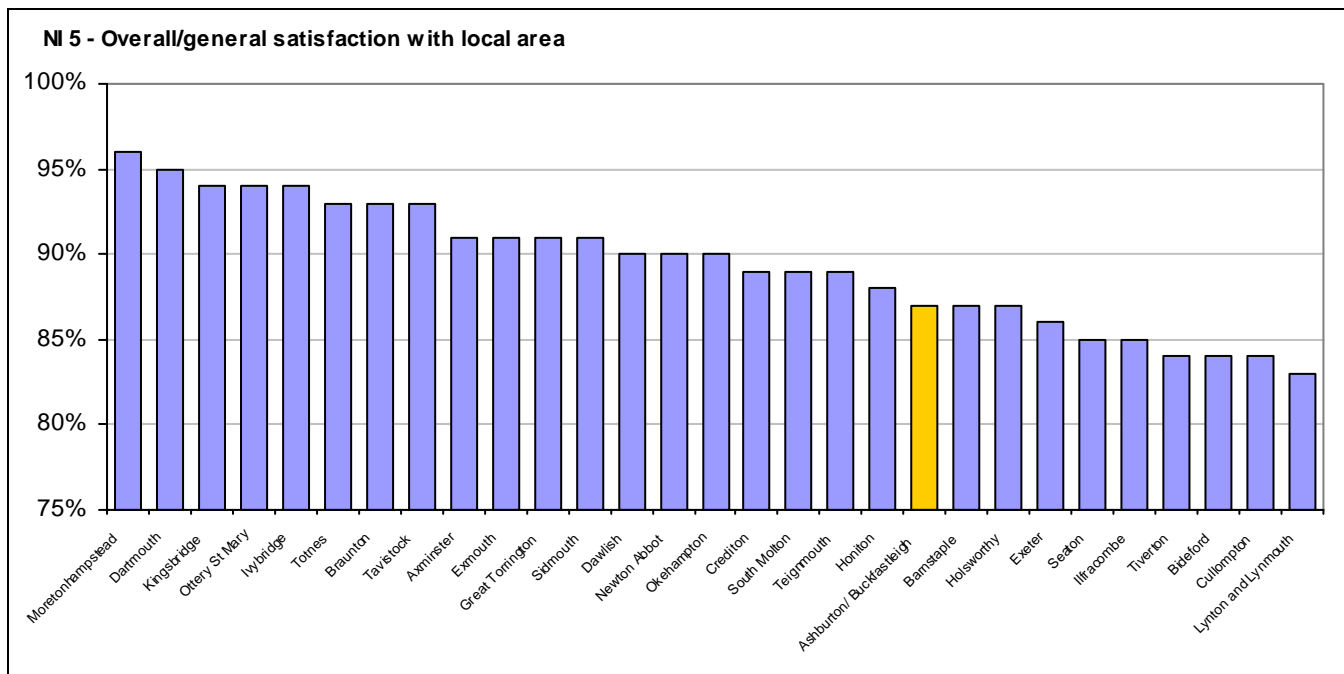
The Ashburton & Buckfastleigh DTA is in the **red** quartile with 43% of respondents who used the service being very/ fairly satisfied with local bus services. (max 79%; min 36%).



# Homes and Housing

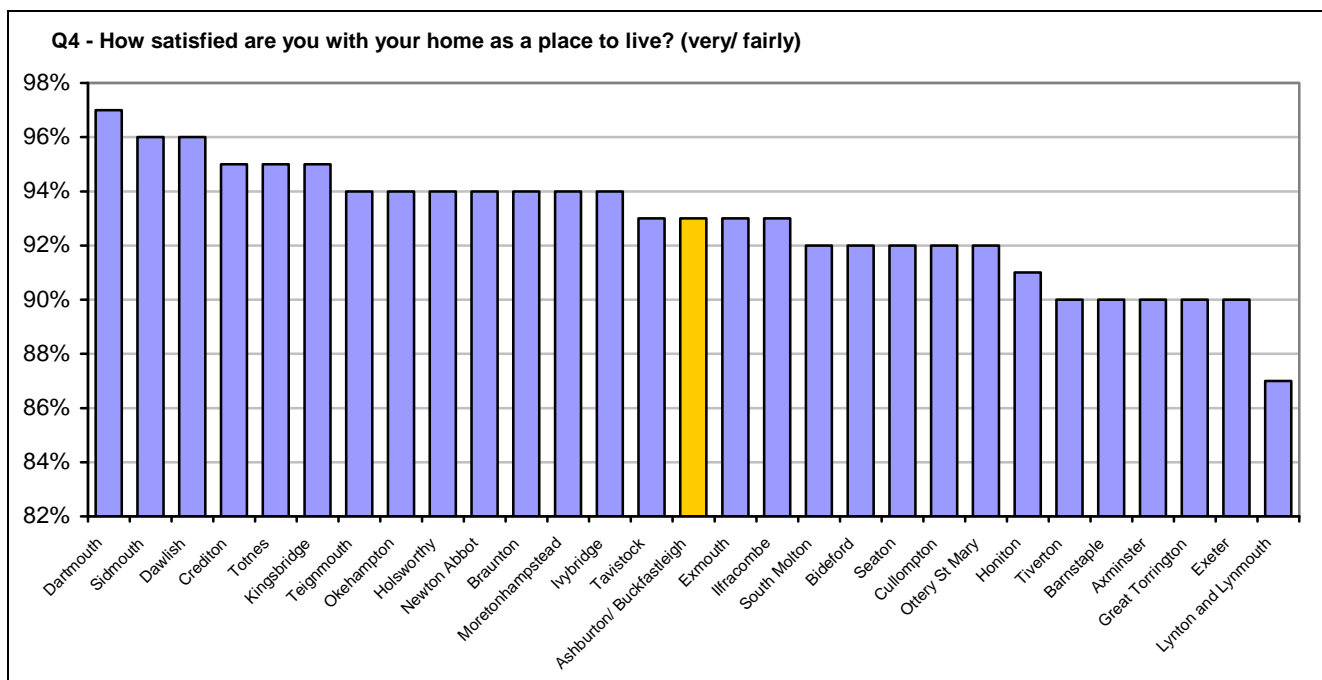
## Q3 (NI 5) Overall, how satisfied are you with your local area as a place to live? (very/ fairly)

The graph below shows the Ashburton & Buckfastleigh DTA falling in the **orange** quartile with 87% of respondents being very/ fairly satisfied with their local area as a place to live (max 96%; min 83%; national average 81%).



## Q4 – How satisfied are you with your home as a place to live? (very/ fairly satisfied)

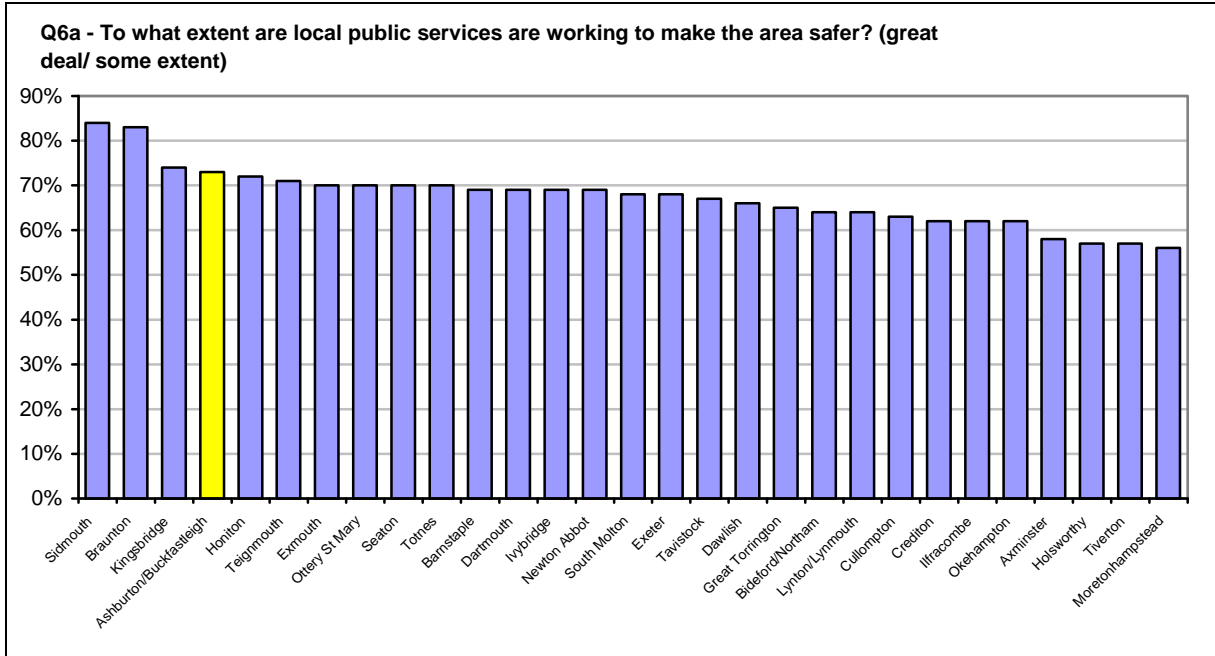
The Ashburton & Buckfastleigh DTA had one of the highest rates of satisfaction in the county and appeared in the **orange** quartile. 93% of respondents were very /fairly satisfied with their home as a place to live (max 97%; min 87%).



# A Safer Devon

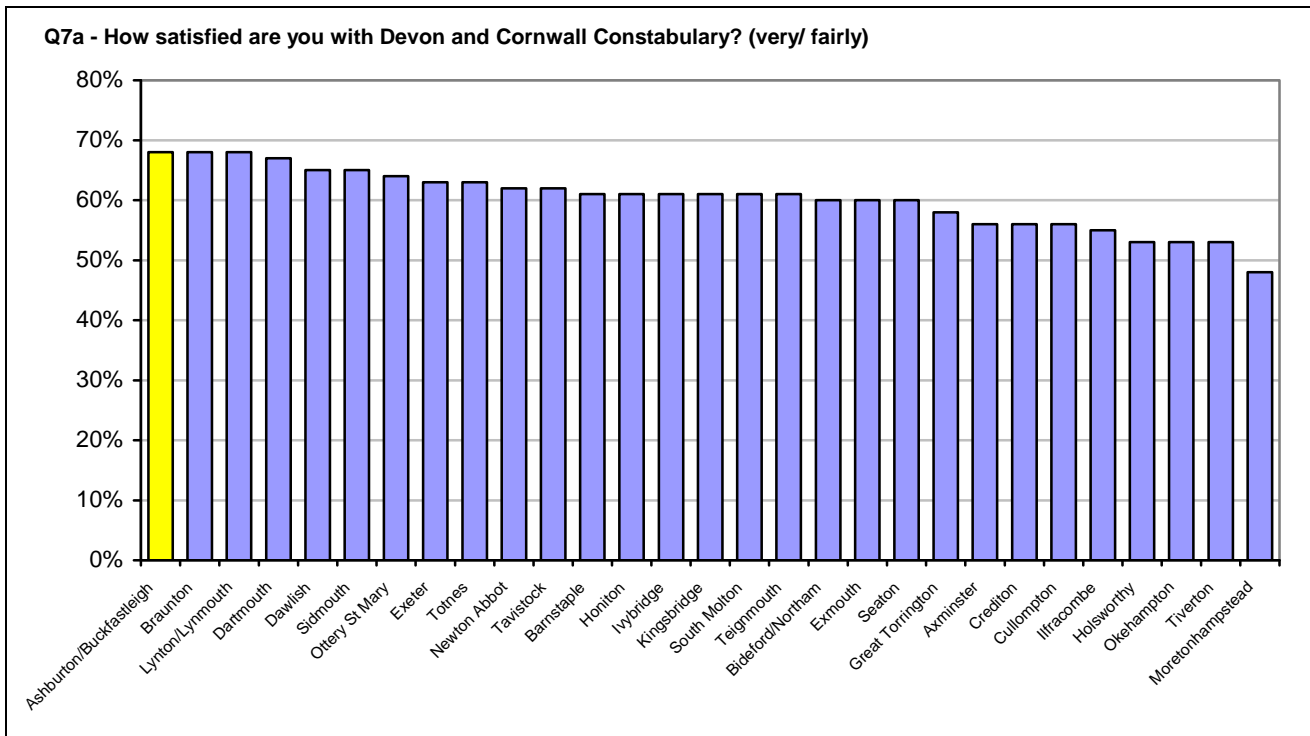
## Q6a To what extent are local public services working to make the area safer? (a great deal/ to some extent)

The graph below highlights the Ashburton & Buckfastleigh DTA in the **yellow** quartile. 73% of respondents think that think public services are working a great deal/ to some extent to make Ashburton & Buckfastleigh DTA a safer place. (max 84%; min 56%)



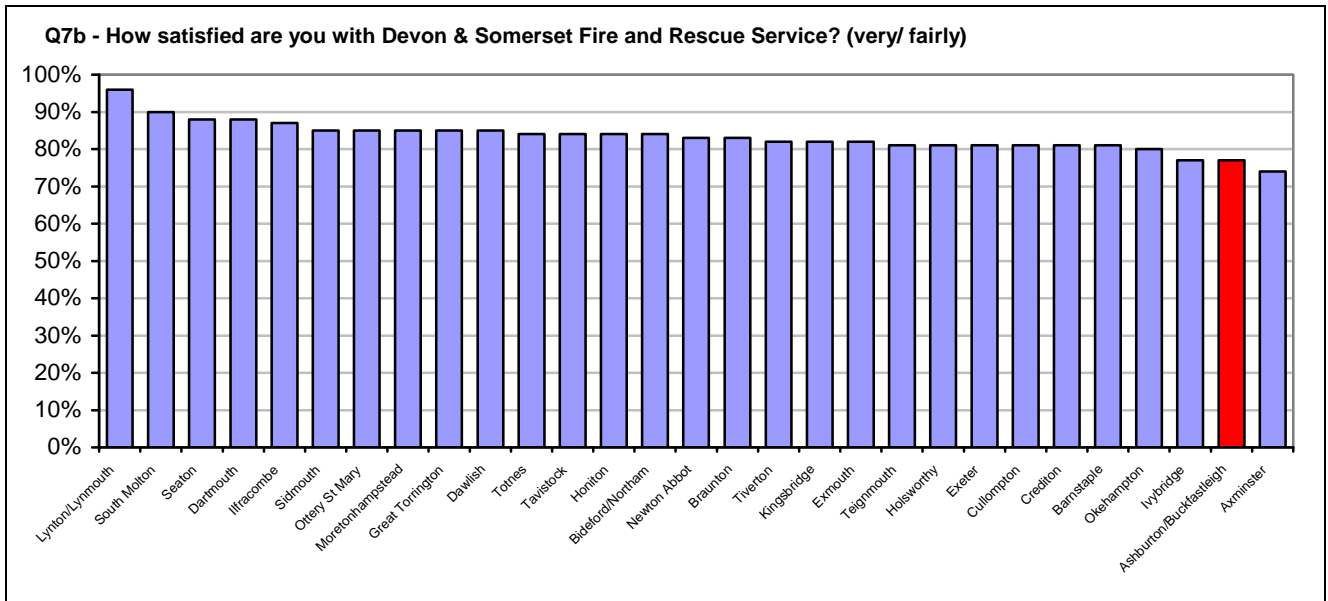
## Q7a How satisfied are you with Devon & Cornwall Constabulary? (very/ fairly satisfied)

The Ashburton & Buckfastleigh DTA appears in the **yellow** quartile with 67% of respondents very/ fairly satisfied with Devon & Cornwall Constabulary (max 68%; min 48%). This is the most satisfied area of the county.



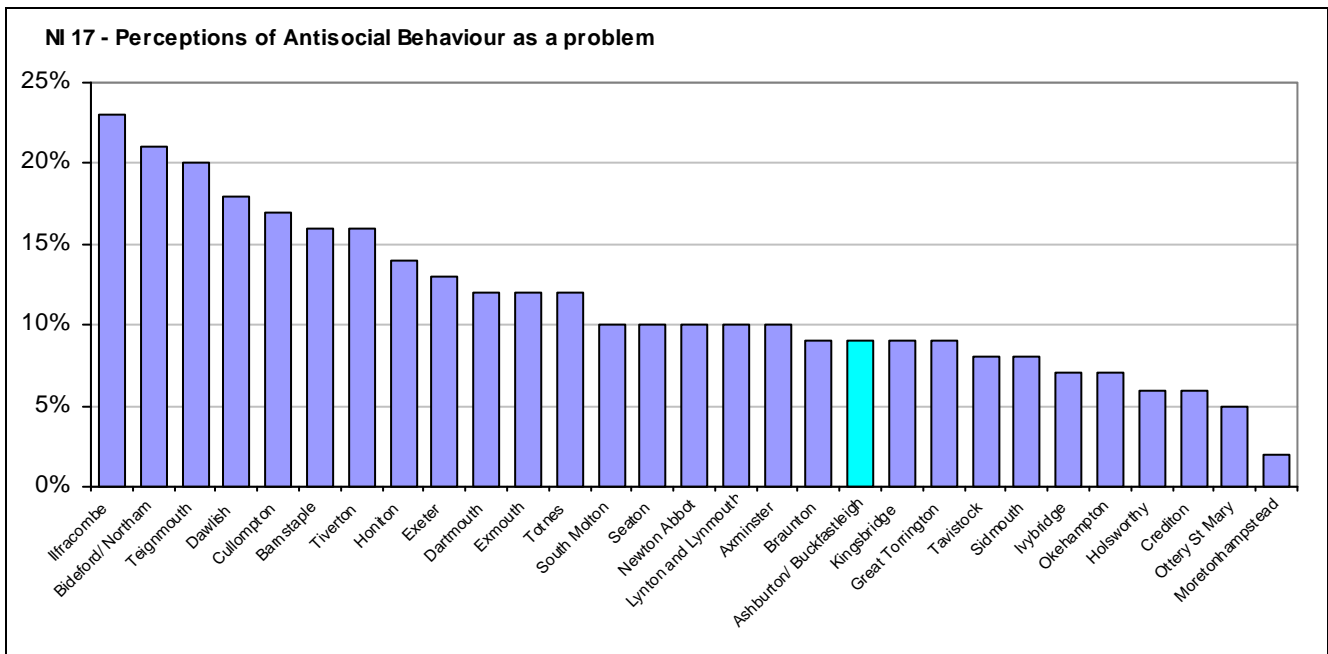
**Q7b How satisfied are you with Devon & Somerset Fire and Rescue Service? (very/fairly satisfied)**

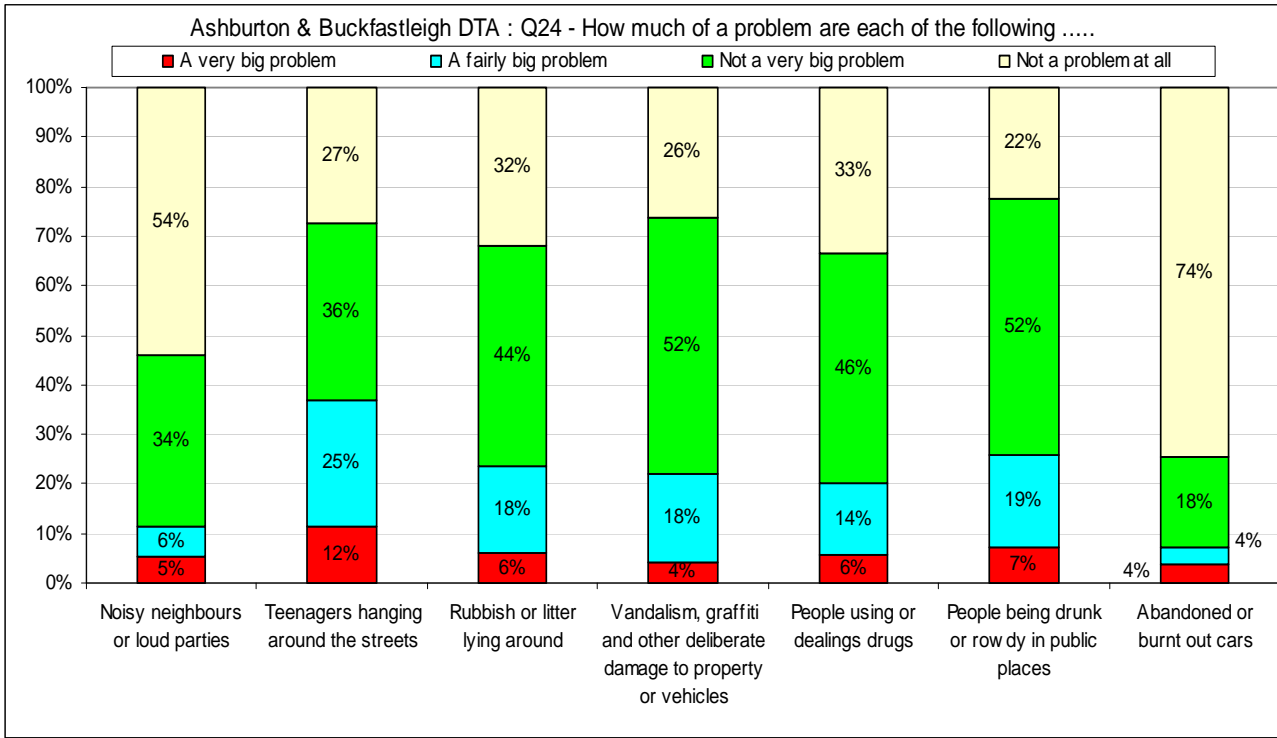
The Ashburton & Buckfastleigh DTA appears in the **red** quartile with 77% of respondents very/fairly satisfied with Devon & Somerset Fire and Rescue Service. (max 96%; min 74%). This is the second worst satisfaction level in the county.



**NI 17 – Perceptions of antisocial behaviour as a very big/ fairly big problem**

This national indicator combines several types of antisocial behaviour (ASB) (see labels on second graph below) to give a combined result for the indicator. The Ashburton & Buckfastleigh DTA falls into the **blue** quartile with 9% of respondents seeing ASB as a very big/ fairly big problem (max 23%; min 2%; national average 19%).





This chart shows most aspects of ASB are not a great problem in the area – the worst issue being “Teenagers hanging around in the streets”.

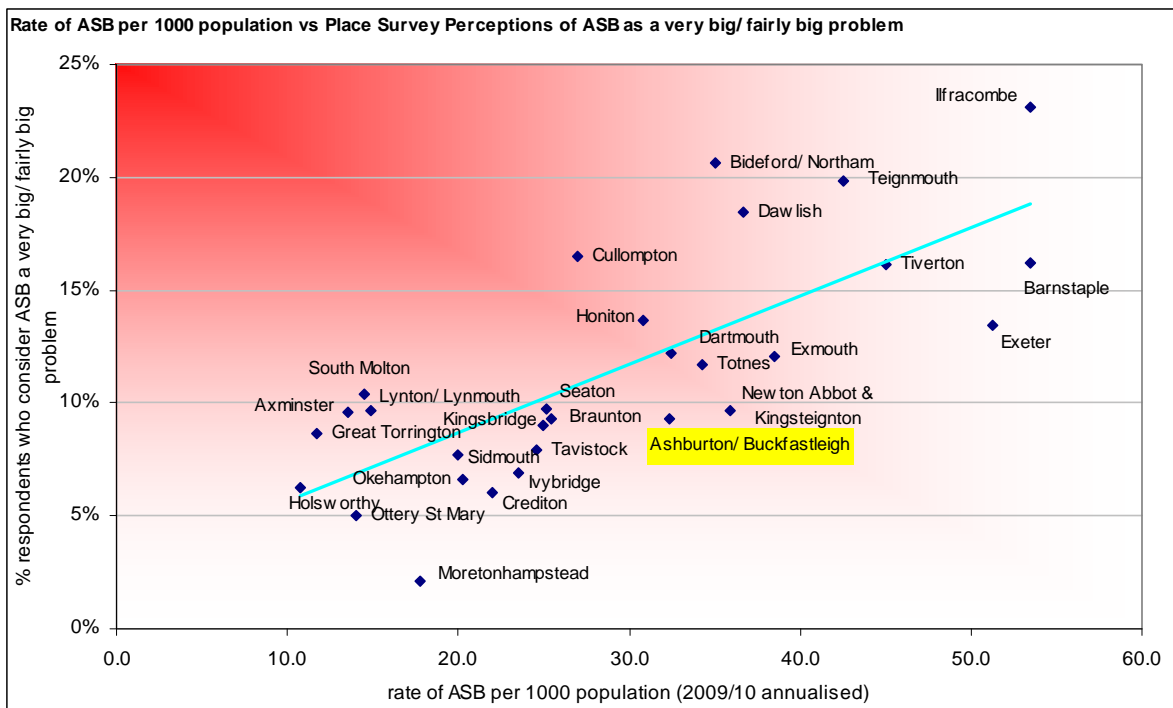
## Perceptions of ASB and rates of ASB incidents

The scatter graph overleaf shows the annualised 2009/10 rate (per 1000 people) of ASB in each DTA against the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem.

The chart shows a comparatively strong relationship between the rate of ASB and perception of ASB as a problem. In general lower rates of ASB corresponded with comparatively lower proportions of respondents seeing ASB as a problem. None of the DTAs fall into the upper left or lower right quadrants which would indicate comparatively large discrepancies between the real life situation of ASB (as reported to the Police) and their perceptions of ASB.

Ashburton & Buckfastleigh DTA lies in the lower right quadrant indicating a comparatively high rate of ASB (orange quartile) but weaker perception (blue quartile) of it as a problem. Other DTAs with similar rates of ASB have notably lower perceptions of it as a problem.

\* based on January to June 2009 Police primary qualifier

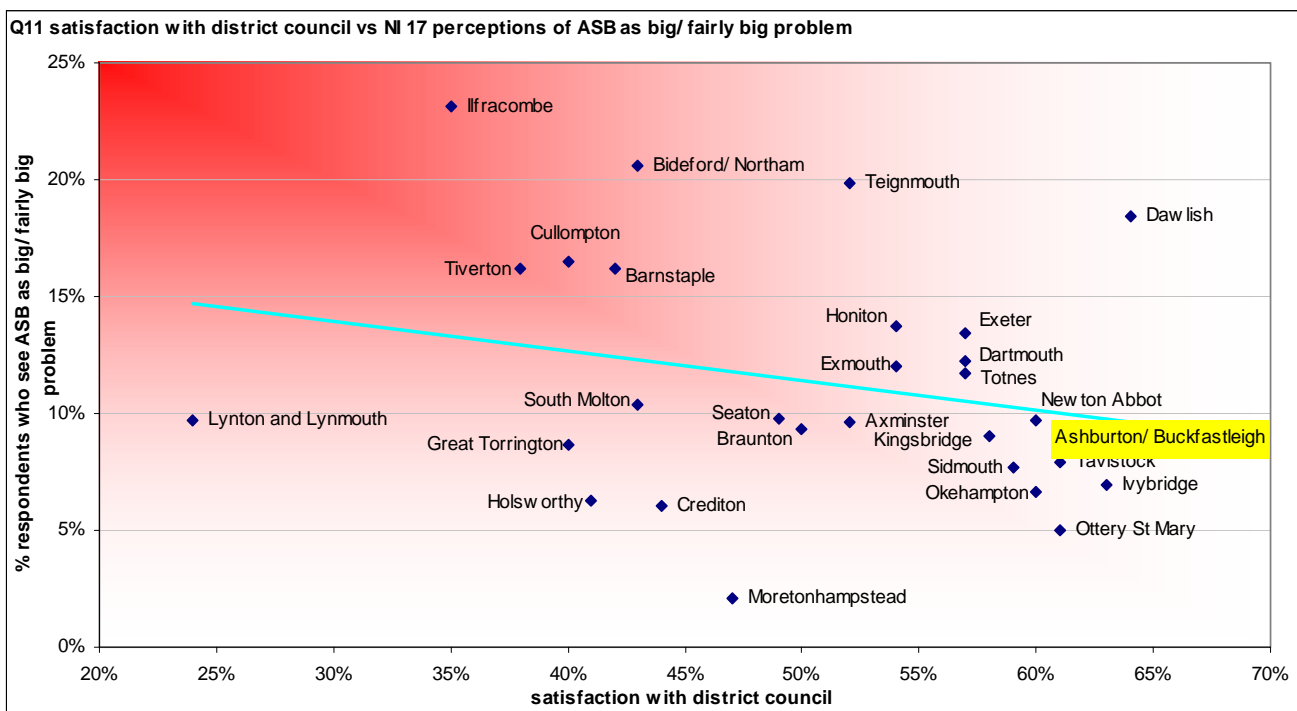


### Perceptions of ASB and satisfaction with the district council

The following scatter graph shows the proportion of Place Survey respondents for each DTA who consider ASB to be a very / fairly big problem against the proportion of the DTA who were either very/ fairly satisfied with their district council.

The chart shows that as satisfaction increases the perception of ASB as a problem falls. Most DTAs however fall into the bottom right quadrant which shows comparatively high satisfaction with their district council and comparatively low perception of ASB as a problem.

The Ashburton & Buckfastleigh DTA falls just into the bottom right quadrant of the chart. It lies in yellow quartile with 64% respondents being very/ fairly satisfied with Teignbridge. Other DTAs with similar perceptions of ASB as a problem have less satisfaction with their district council e.g. Lynton & Lynmouth, Seaton, Braunton, Axminster and Kingsbridge

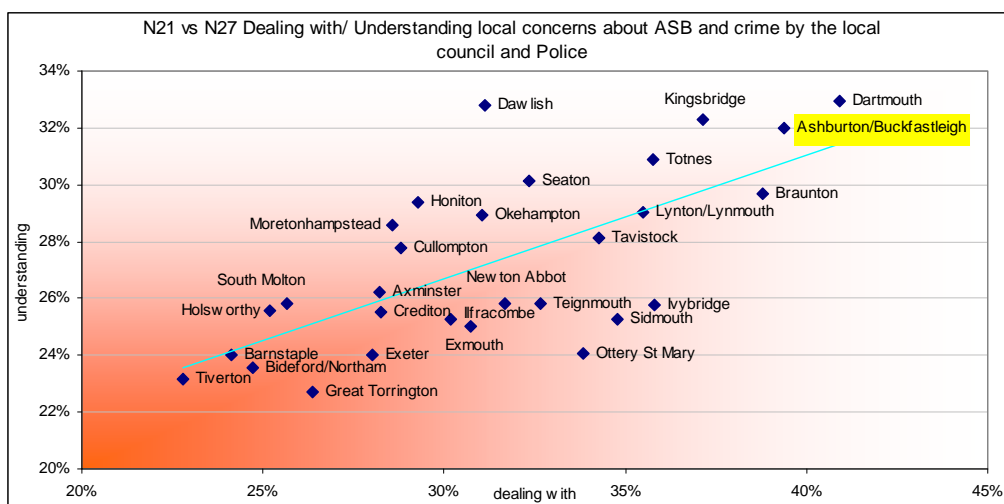


**NI 21 – Dealing with local concerns about anti social behaviour and crime the by the local council and police (strongly agree/ tend to agree)**

**NI 27 - Understanding of local concerns about antisocial behaviour and crime by the local council and Police (strongly agree/ tend to agree)**

With respect to NI 21, the Ashburton & Buckfastleigh DTA falls into the **yellow** quartile with 39% of respondents strongly/ tending to agree that the local council and Police are dealing with concerns about ASB (max 41%; min 23%; national average 27%).

NI 27 sees the Ashburton & Buckfastleigh DTA falling into the **yellow** quartile with 32% of respondents strongly/ tending to agree that the local council and Police understand concerns about ASB (max 33%; min 23%; national average 25%).

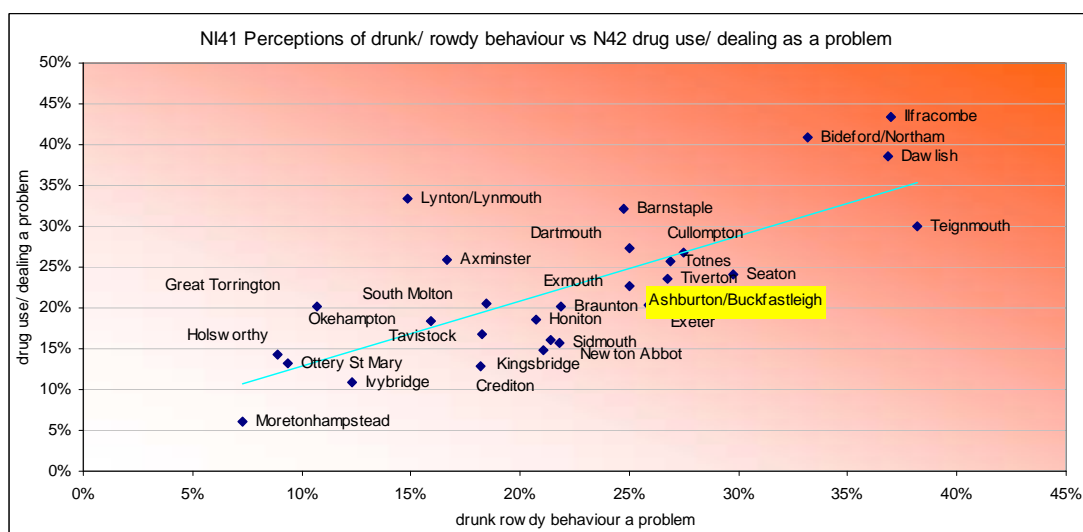


**NI 41 – Perceptions of drunk or rowdy behaviour as a problem (very big/ fairly big problem)**

**NI 42 – Perceptions of drug use or dealing as a problem (very big/ fairly big problem)**

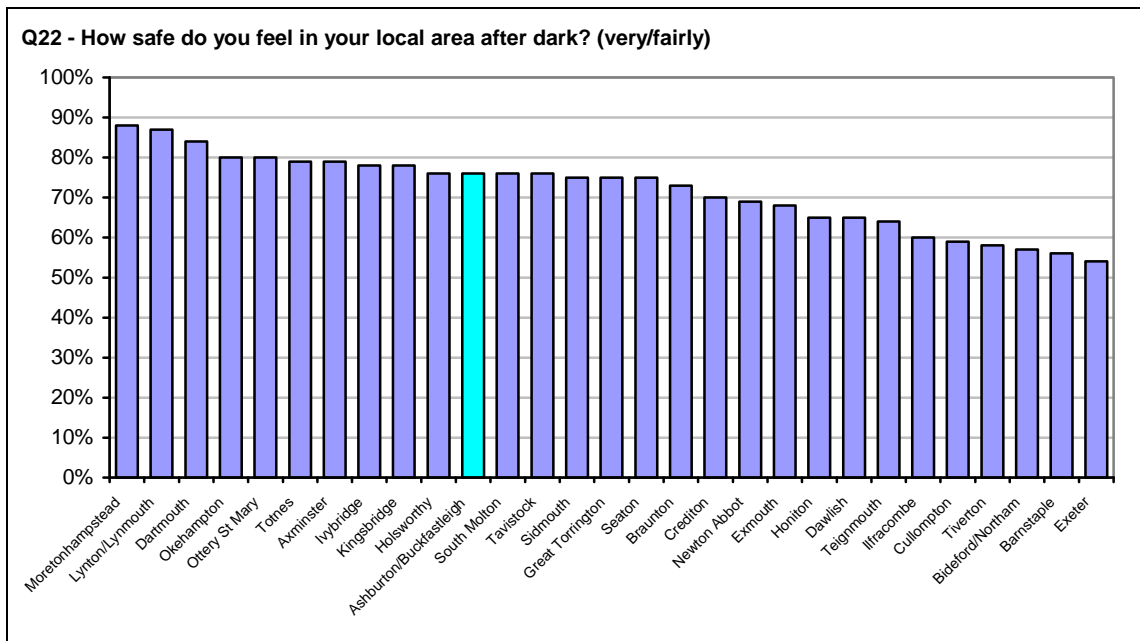
With respect to NI 41, the Ashburton & Buckfastleigh DTA falls into the **orange** quartile with 26% of respondents thinking that drunk or rowdy behaviour is a very big/ fairly big problem in Ashburton & Buckfastleigh DTA (max 38%; min 7%; national average 28%).

NI 42 sees the Ashburton & Buckfastleigh DTA falling into the **blue** quartile with 20% of respondents thinking that drug use or dealing is a very big/ fairly big problem in Ashburton & Buckfastleigh DTA (max 43%; min 7%; national average 29%).



**Q22 How safe do you feel in your local area after dark? (very/fairly safe)**

Respondents in the Ashburton & Buckfastleigh DTA feel comparatively less safe than in the other DTA s with results placing them in the **blue** quartile. 76% of respondents felt very/ fairly safe in their local area after dark (max 88%; min 54%).

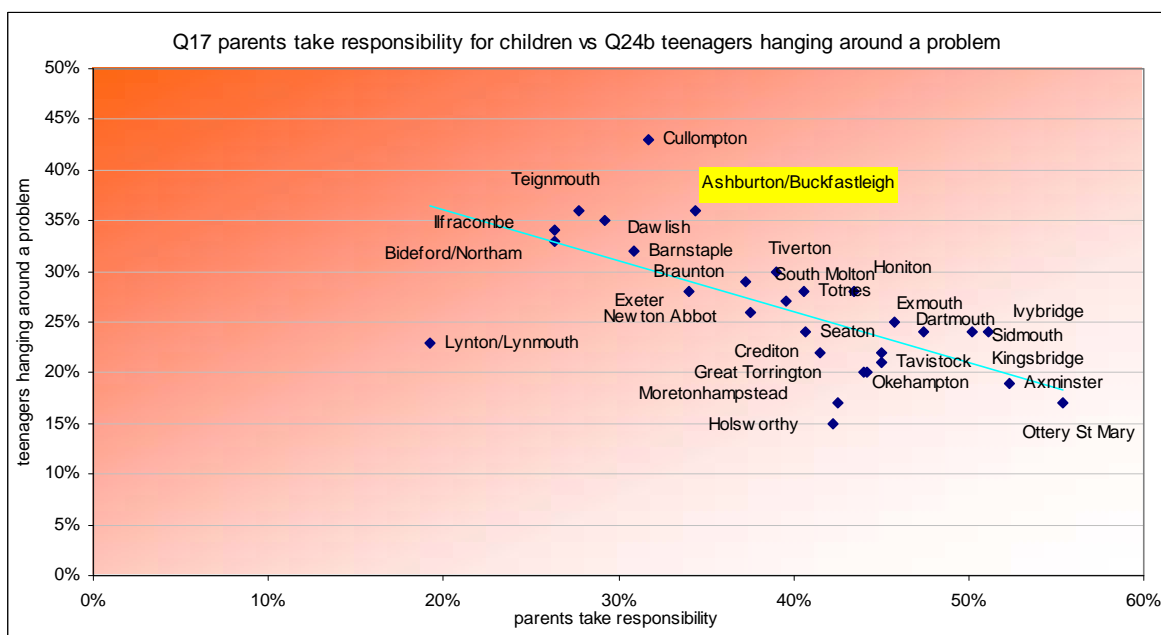


**Q 17 – To what extent do you agree that in your local area, parents take enough responsibility for the behaviour of their children? (definitely agree/ tend to agree)**

**Q 24b – How much of a problem are teenagers hanging around the streets? (a very / fairly big problem)**

The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that teenagers hanging around the street is a problem.

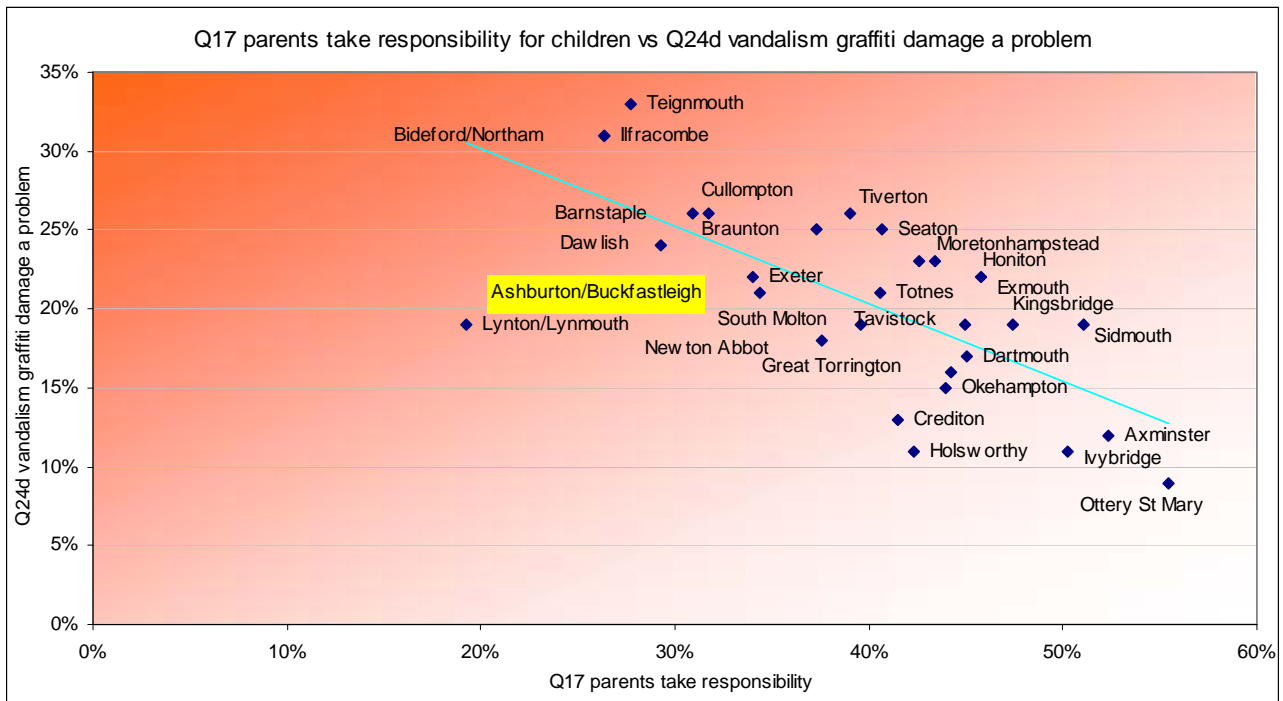
Q17 sees 26% (**orange** quartile) of the Ashburton & Buckfastleigh DTA respondents definitely agreeing/ tending to agree that parents take enough responsibility for their children’s behaviour (max: 55% min 19%). Q24b sees 36% (**red** quartile) of the Ashburton & Buckfastleigh DTA respondents thinking that teenagers hanging around the streets is a very/ fairly big problem (max: 43% min 15%).



**Q 24d – How much of a problem is vandalism, graffiti and other deliberate damage to property or vehicles? (a very / fairly big problem)**

The scatter graph below shows a correlation between perceptions that parents take responsibility for their children and that vandalism, graffiti and other deliberate damage is a problem.

The Ashburton & Buckfastleigh DTA appears in the **orange** quartile with 21% of respondents seeing vandalism and graffiti damage being a big/ fairly big problem (max: 33% min 9%).



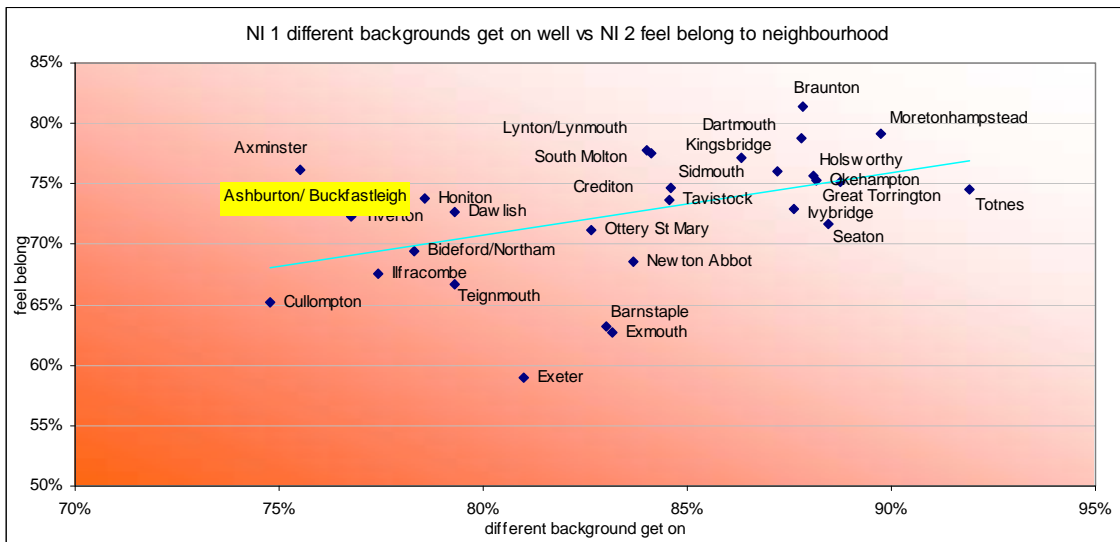
# Strong and Inclusive Communities

**NI 1; % people who believe that people from different backgrounds get on well together in their local area (definitely agree/ tend to agree).**

**NI 2; % who feel that they belong to their neighbourhood (very strongly/ fairly strongly).**

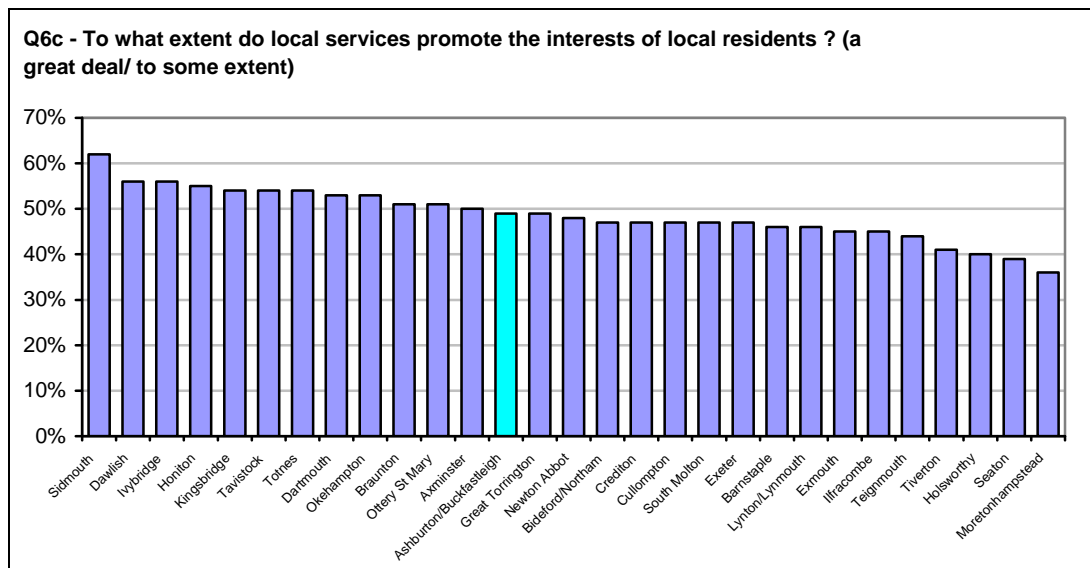
The scatter graph overleaf, shows the Ashburton & Buckfastleigh DTA in the **red** quartile for NI 1 with 77% of respondents definitely agreeing/ tending to agree that people from different backgrounds get on well together in their local area (max 92%; min 75%). Buckfastleigh Parish however sees a higher proportion of 87% whilst Ashburton Parish sees 74%. The hinterlands have a lower positive response at 64%.

The Ashburton & Buckfastleigh DTA is in the **orange** quartile for NI 2 with 74% of respondents feeling very/fairly strongly that they belong to their immediate neighbourhood (max 81%; min 59%). The hinterlands see 73% whereas Ashburton Parish sees 75% and Buckfastleigh Parish sees 73%.



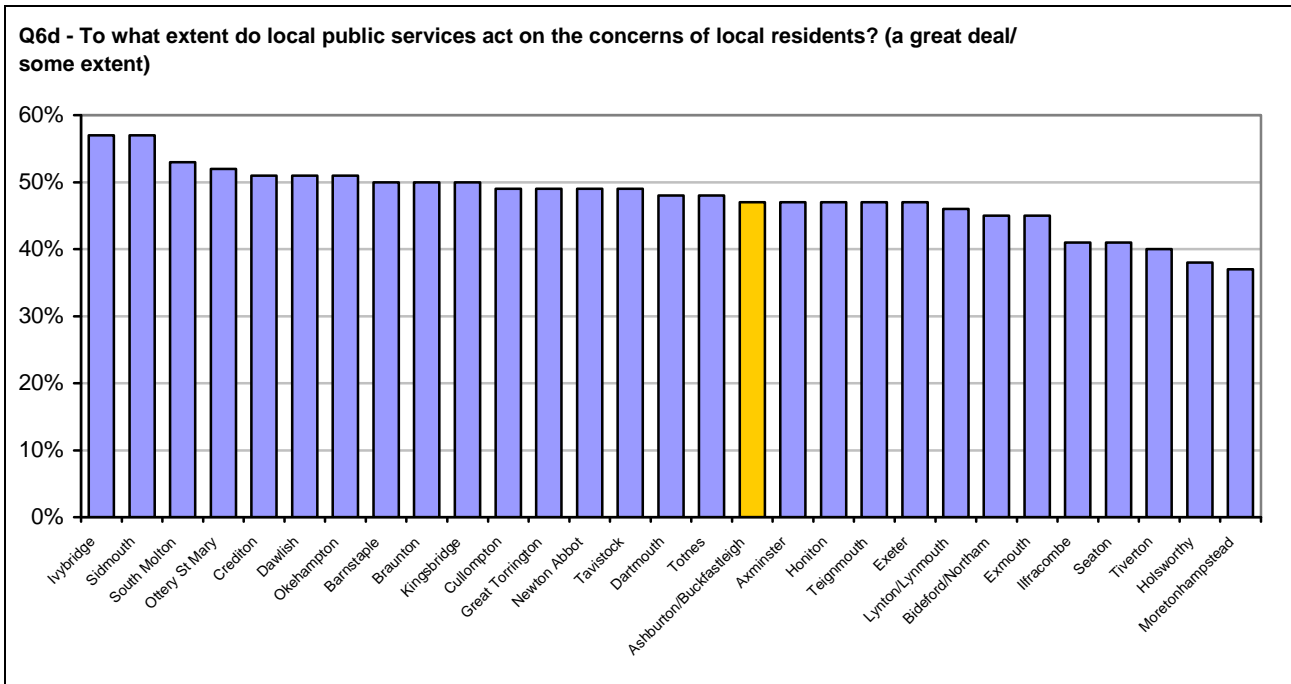
**Q6c To what extent do local public services promote the interests of local residents? (a great deal/ to some extent)**

The graph below shows the Ashburton & Buckfastleigh DTA falling in the **blue** quartile with 49% of respondents feeling that local public services promote the interests of local residents to a great deal/ to some extent (max 62%; min 36%).



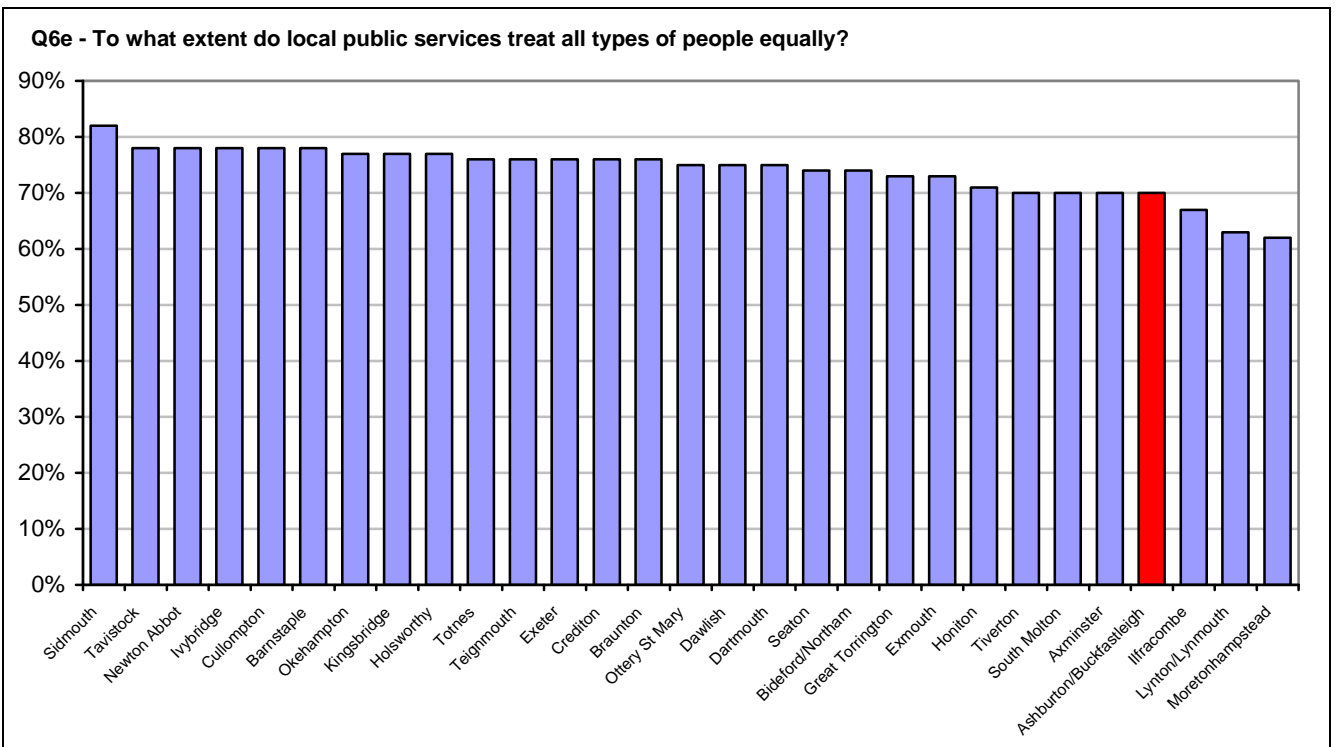
**Q6d To what extent do local public services act on the concerns of local residents? (a great deal/ to some extent)**

The Ashburton & Buckfastleigh DTA falls in the **orange** quartile with 47% of respondents feeling that local public services act on the concerns of local residents a great deal/ to some extent. (max 57%; min 37%)



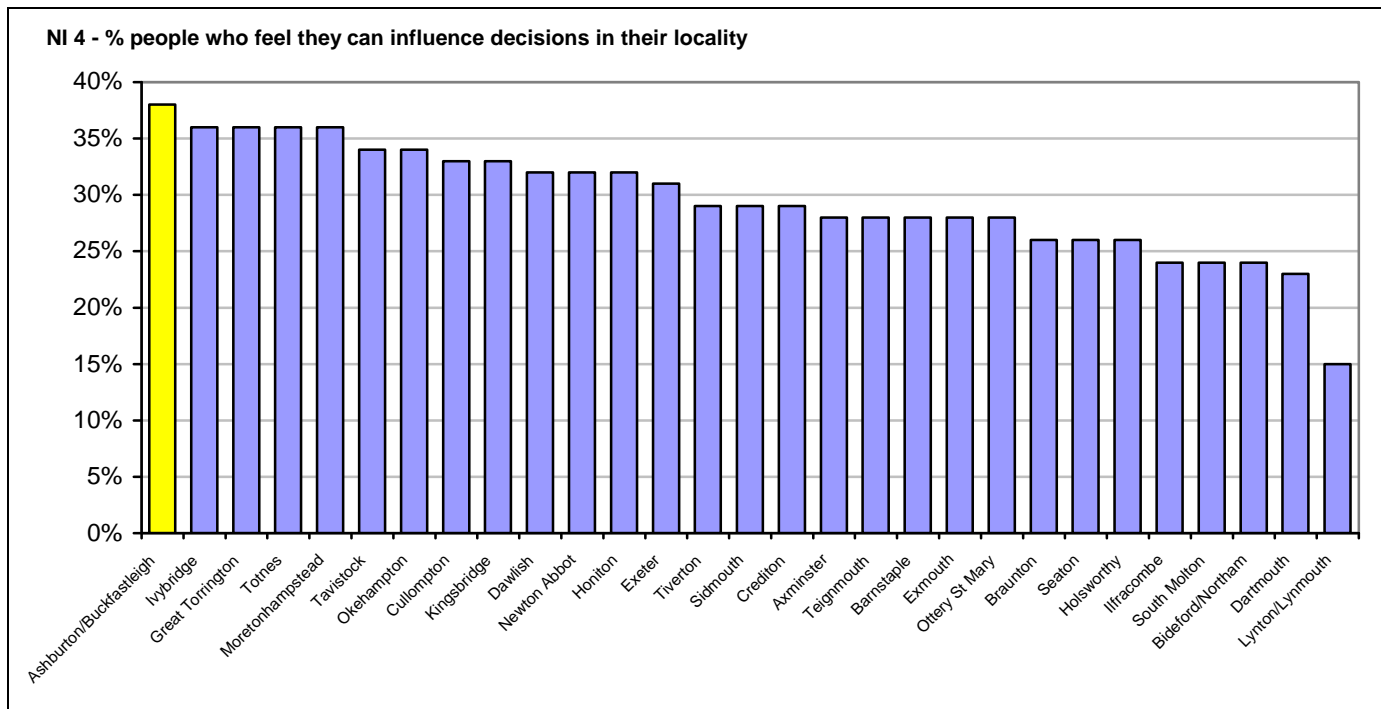
**Q6e To what extent do local public services treat all types of people equally? (a great deal/ to some extent)**

The Ashburton & Buckfastleigh DTA falls in the **red** quartile with 70% of respondents feeling that public services treat people equally. (max 82%; min 62%)



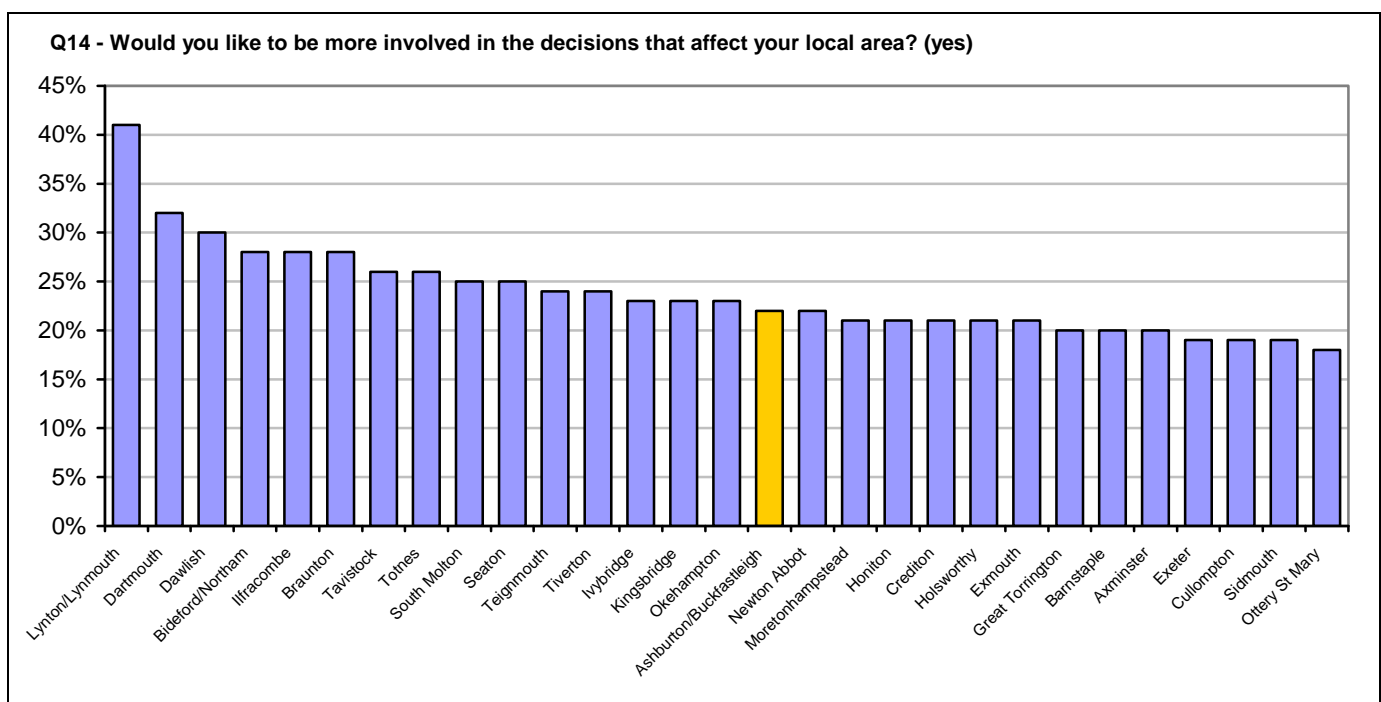
**Q13 / NI 4 % people who feel they can influence decisions in their locality (definitely agree/ tend to agree)**

The graph overleaf, shows the Ashburton & Buckfastleigh DTA falling into the **yellow** quartile with 38% of respondents definitely/ tending to agree that they feel they could influence decisions in their locality. (max 38%; min 15%). This area has the highest percentage in the county in this question.



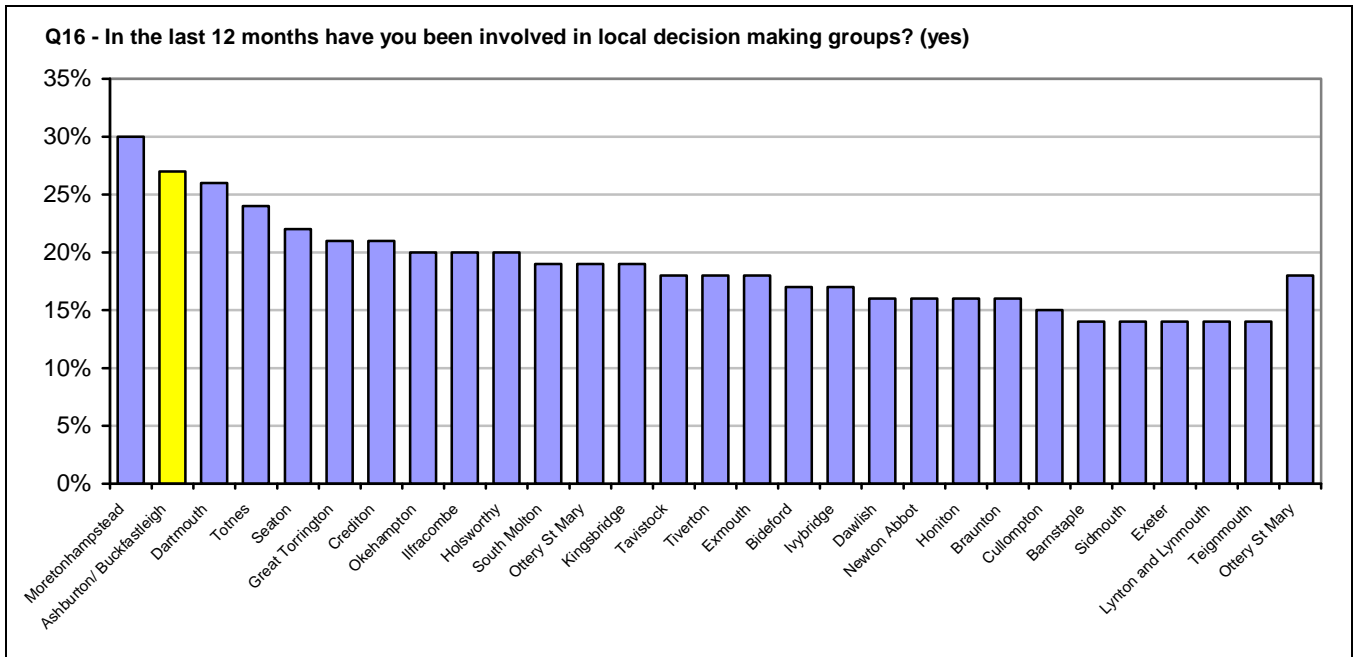
**Q14 Would you like to be more involved in the decisions that affect your local area? (yes)**

The Ashburton & Buckfastleigh DTA falls in the **orange** quartile with 22% of respondents saying they would like to be more involved in decision making. (max 41%; min 18%; national average 26%)



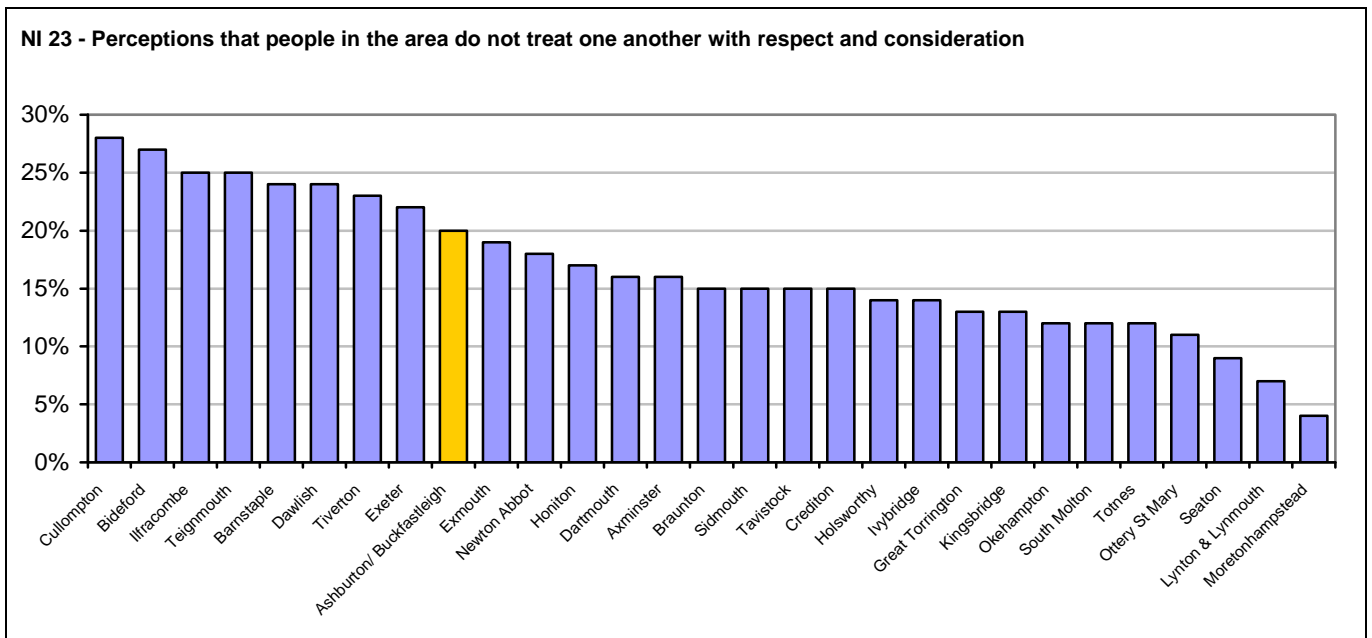
**Q16 In the past 12 months have you been involved in decision making? (yes)**

The Ashburton & Buckfastleigh DTA falls in the **yellow** quartile with 27% of respondents saying they had been involved in decision making within the previous 12 months. (max 30%; min 14%). This is the second best area in the county.



**NI 23 Perceptions that people in the area do not treat one another with respect and consideration (a very big problem/ a fairly big problem)**

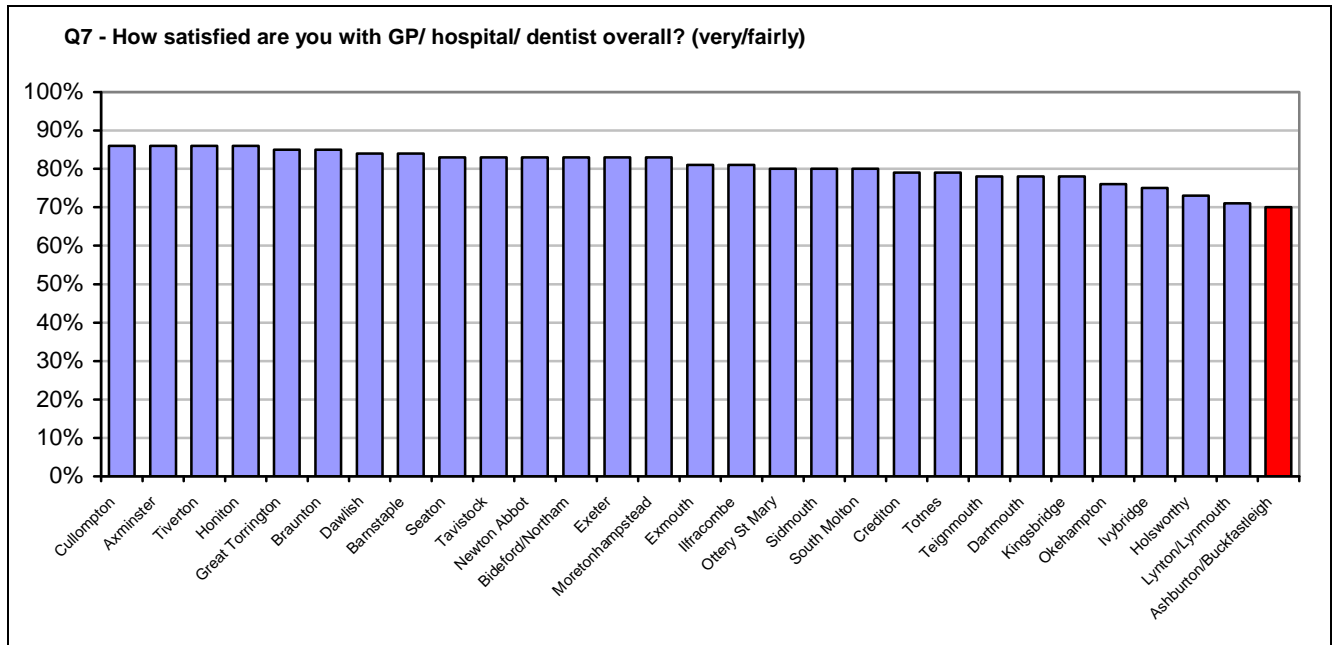
The Ashburton & Buckfastleigh DTA falls in to the **orange** quartile with 20% respondents thinking it is a very big/ fairly big problem that people in the area do not treat one another with respect and consideration (max 28%; min 4%; national average 30%).



# Health and Well Being

The following graph (overleaf) is a composite of the satisfaction (very/ fairly satisfied) respondents had with GPs/ the local hospital and dentist.

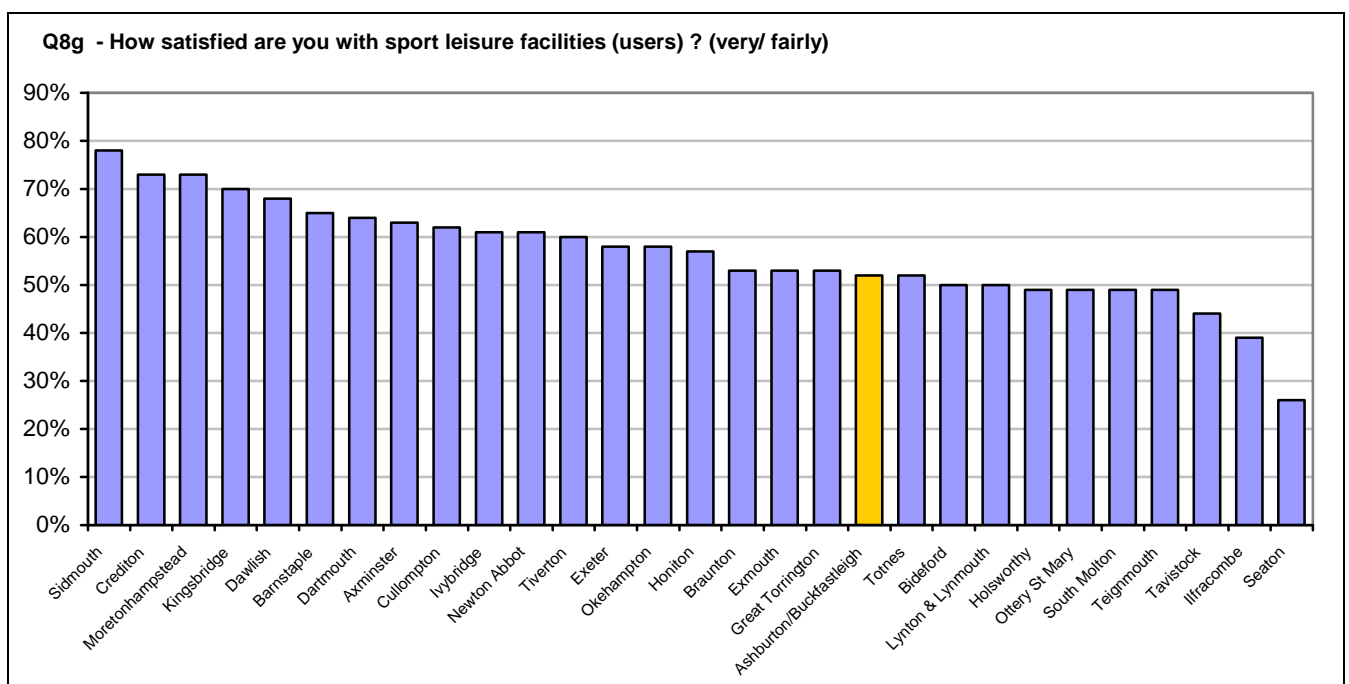
Satisfaction with GPs was 85% (range 84% to 94%), the dentist was 42% (range 42% to 83%) and the local hospital was 84% (range 74% to 93%). Overall satisfaction averaged at 70% which was in the **red** quartile (range 70% to 86%). Ashburton/Buckfastleigh is most dissatisfied area in the county.



# Inspiring Young People

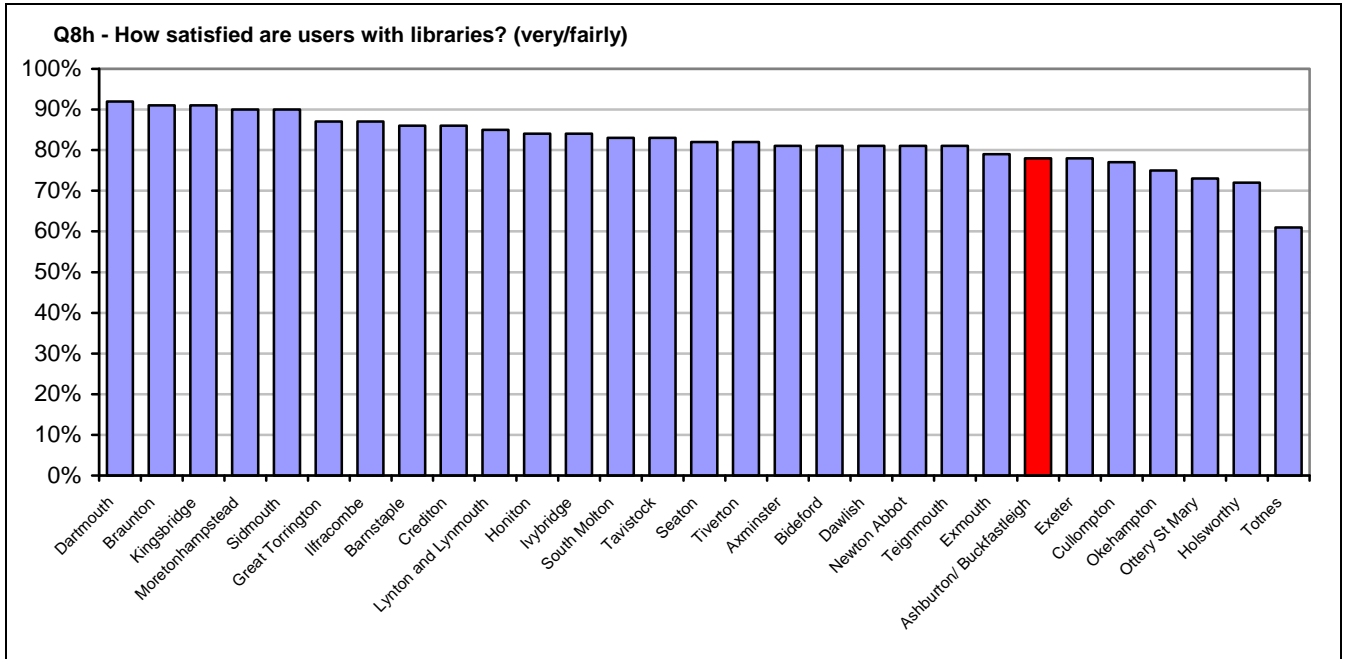
**Q8g How satisfied are you (users) with sport/ leisure facilities? (very/ fairly satisfied)**

The Ashburton & Buckfastleigh DTA falls in the **orange** quartile with 52% of respondents who use sport and leisure facilities being very/ fairly satisfied with them. (max 78%; min 26%)



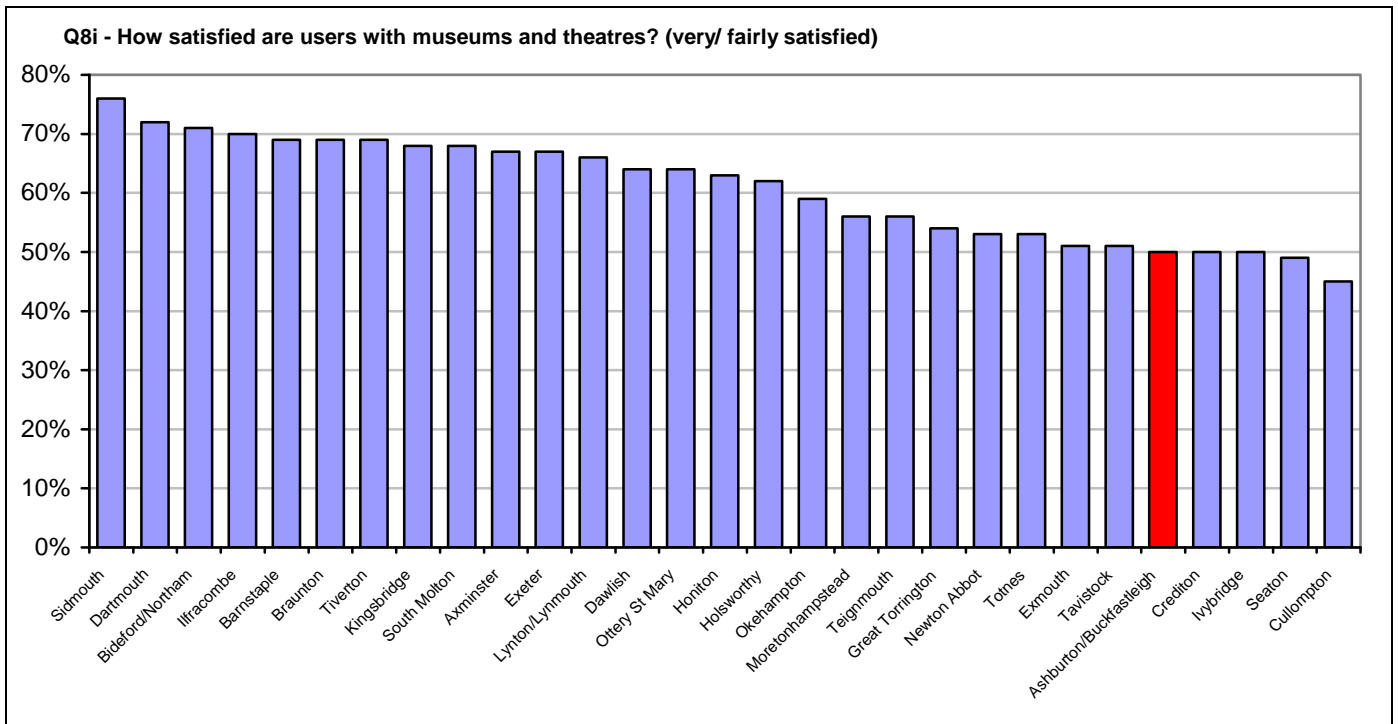
**Q8h How satisfied are you (users) with libraries? (very/ fairly satisfied)**

The Ashburton & Buckfastleigh DTA falls in the **red** quartile with 78% of respondents who use the libraries being very/ fairly satisfied with them. (max 92%; min 61%)



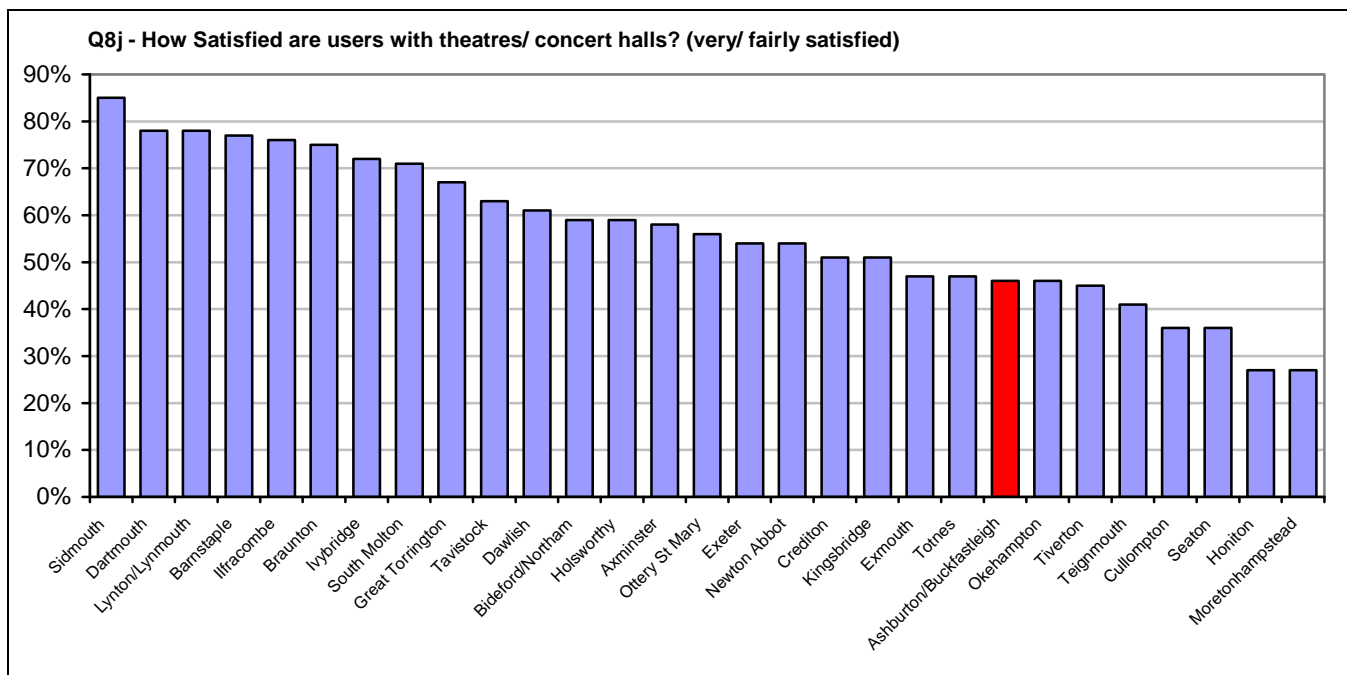
**Q8i How satisfied are you (users) with museums/ galleries? (very / fairly satisfied)**

The Ashburton & Buckfastleigh DTA is in the **red** quartile with 50% of respondents who use museums/ galleries either very/ fairly satisfied with them (max 76%; min 45%).



**Q8j How satisfied are you (users) with theatres/ concert halls? (very/ fairly satisfied)**

The chart below again shows the Ashburton & Buckfastleigh DTA in the **red** quartile with 46% of users who visit theatres/ concert halls being very/ fairly satisfied with theatre/ concert halls (max 85%; min 27%).



**Q8k How satisfied are you (users) with parks and open spaces? (very/fairly satisfied)**

The graph below shows the Ashburton & Buckfastleigh DTA in the **red** quartile with 64% of respondents who use parks and open spaces being very/ fairly satisfied with them (max 91%; min 60%).

